

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 09 August 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 10/07/2023 to 31/07/2023

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	10/07/2023						17/07/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	993	818	615	832	674	477	1,016	852	611	869	720	486
Borders	300	257	200	250	208	157	339	283	197	278	227	142
Dumfries and Galloway	407	354	281	336	290	222	442	385	312	352	304	237
Fife	1,047	864	575	911	739	461	992	830	600	868	720	500
Forth Valley	720	596	458	633	518	387	742	610	430	647	517	347
Grampian	1,384	1,134	743	1,192	980	596	1,373	1,110	746	1,189	954	595
Greater Glasgow and Clyde	3,244	2,650	2,019	2,781	2,234	1,625	3,006	2,485	1,911	2,599	2,118	1,569
Highland	1,006	811	572	792	636	413	1,092	857	621	841	666	441
Lanarkshire	1,660	1,384	1,053	1,388	1,131	818	1,666	1,397	1,083	1,383	1,137	833
Lothian	2,150	1,724	1,231	1,873	1,495	1,017	2,111	1,712	1,195	1,828	1,467	977
Orkney	78	54	40	47	34	21	72	59	47	43	41	30
Shetland	65	54	47	37	31	25	38	35	34	23	21	20
Tayside	1,114	947	611	943	792	466	1,171	1,011	641	1,005	851	492
Western Isles	105	91	71	49	44	26	91	83	65	47	45	28
Unknown	727	289	206	691	263	181	596	280	199	572	264	185
SCOTLAND	15,000	12,027	8,722	12,755	10,069	6,892	14,747	11,989	8,692	12,544	10,052	6,882

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24/07/2023						31/07/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,105	912	662	934	762	520	1,026	855	623	873	720	500
310	270	200	262	224	160	359	311	222	293	248	161
440	375	301	363	307	235	473	410	327	383	327	251
1,031	846	598	910	732	493	993	811	583	865	691	475
787	631	472	695	554	402	787	631	465	707	559	400
1,409	1,137	744	1,228	990	614	1,448	1,129	720	1,249	976	578
3,160	2,570	1,899	2,727	2,186	1,534	3,248	2,588	1,944	2,786	2,179	1,557
1,148	914	696	842	696	486	1,108	883	639	856	674	446
1,643	1,377	1,068	1,352	1,110	821	1,754	1,441	1,107	1,469	1,178	865
2,254	1,771	1,202	2,006	1,566	1,011	2,165	1,701	1,224	1,911	1,484	1,019
59	44	35	35	26	19	80	64	53	45	36	28
58	38	35	33	24	21	62	55	47	29	28	21
1,199	1,017	639	1,040	870	500	1,119	947	609	934	771	445
133	109	90	65	56	39	96	88	64	56	50	27
690	279	184	663	263	168	677	267	195	655	251	179
15,426	12,290	8,825	13,155	10,366	7,023	15,395	12,181	8,822	13,111	10,172	6,952

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	10/07/2023 ^P			17/07/2023 ^P			24/07/2023 ^P			31/07/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	21	00:06:41	00:12:37	20	00:07:28	00:17:08	26	00:09:28	00:20:13	31	00:06:57	00:14:33
Borders	*	*	*	6	00:06:59	00:22:00	*	*	*	*	*	*
Dumfries and Galloway	14	00:03:12	00:08:31	*	*	*	9	00:05:28	00:12:06	16	00:05:36	00:12:33
Fife	34	00:07:54	00:13:54	29	00:07:52	00:13:17	22	00:08:38	00:15:08	24	00:07:09	00:13:03
Forth Valley	24	00:07:00	00:14:26	22	00:09:41	00:13:38	34	00:06:40	00:14:47	21	00:06:31	00:19:01
Grampian	43	00:07:22	00:15:53	42	00:06:29	00:15:12	36	00:06:19	00:15:51	33	00:04:54	00:17:11
Greater Glasgow and Clyde	113	00:06:51	00:12:44	107	00:05:47	00:11:04	99	00:06:02	00:11:09	82	00:06:12	00:10:51
Highland	18	00:09:04	00:17:47	19	00:09:51	00:20:29	17	00:06:51	00:20:46	18	00:09:08	00:24:56
Lanarkshire	58	00:07:40	00:15:32	58	00:07:23	00:17:55	62	00:07:41	00:15:57	52	00:08:03	00:15:10
Lothian	77	00:07:18	00:13:45	58	00:06:49	00:13:59	72	00:07:01	00:13:39	70	00:06:11	00:13:11
Orkney	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	37	00:06:35	00:20:35	33	00:06:08	00:18:20	31	00:07:51	00:20:36	29	00:07:13	00:15:57
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	10	00:08:30	00:14:09	11	00:07:47	00:17:45	18	00:07:06	00:16:12	9	00:06:51	00:13:43
SCOTLAND	461	00:07:05	00:15:47	413	00:06:31	00:15:28	435	00:06:57	00:15:56	396	00:06:34	00:15:06

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	10/07/2023 ^P			17/07/2023 ^P			24/07/2023 ^P			31/07/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	118	00:08:39	00:20:37	139	00:09:10	00:18:36	140	00:09:41	00:22:03	157	00:09:38	00:18:40
Borders	42	00:07:49	00:19:38	33	00:06:07	00:16:28	32	00:07:40	00:30:47	35	00:11:48	00:22:46
Dumfries and Galloway	45	00:07:09	00:20:19	39	00:09:10	00:25:34	44	00:10:00	00:24:45	56	00:07:04	00:24:00
Fife	138	00:08:45	00:18:38	120	00:08:17	00:18:39	129	00:07:35	00:18:31	118	00:09:26	00:17:21
Forth Valley	93	00:08:15	00:19:06	101	00:07:46	00:17:56	107	00:08:52	00:19:37	113	00:08:06	00:20:16
Grampian	153	00:07:14	00:20:31	156	00:06:57	00:20:23	173	00:07:36	00:25:08	196	00:07:45	00:23:47
Greater Glasgow and Clyde	492	00:07:32	00:14:47	458	00:07:39	00:14:34	455	00:07:06	00:13:30	452	00:08:07	00:13:59
Highland	119	00:07:47	00:22:15	120	00:10:18	00:31:01	131	00:09:43	00:25:12	116	00:10:09	00:25:24
Lanarkshire	276	00:08:57	00:17:43	250	00:09:22	00:18:50	247	00:08:45	00:17:07	264	00:09:29	00:19:11
Lothian	273	00:07:42	00:16:10	276	00:07:19	00:14:07	323	00:07:12	00:15:18	285	00:06:31	00:14:17
Orkney	7	00:07:40	00:14:46	*	*	*	*	*	*	12	00:07:07	00:34:02
Shetland	*	*	*	*	*	*	*	*	*	8	00:10:16	00:29:50
Tayside	133	00:07:30	00:22:22	144	00:07:58	00:19:05	148	00:08:30	00:21:12	130	00:07:48	00:16:28
Western Isles	*	*	*	8	00:11:51	00:23:58	5	00:07:05	00:13:54	7	00:11:55	00:28:50
Unknown	61	00:08:58	00:21:49	59	00:10:43	00:24:56	59	00:10:12	00:23:33	68	00:09:14	00:16:15
SCOTLAND	1,960	00:08:01	00:18:33	1,908	00:08:02	00:18:15	2,000	00:07:58	00:19:24	2,017	00:08:14	00:18:10

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	10/07/2023 ^P			17/07/2023 ^P			24/07/2023 ^P			31/07/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	270	00:17:52	00:45:25	270	00:15:33	00:34:13	310	00:15:19	00:33:00	268	00:18:51	00:37:18
Borders	77	00:13:33	00:30:19	86	00:14:15	00:31:58	75	00:11:30	00:31:34	98	00:11:14	00:25:01
Dumfries and Galloway	107	00:13:11	00:32:34	120	00:12:31	00:31:33	131	00:11:23	00:28:37	111	00:14:25	00:30:01
Fife	285	00:14:46	00:27:25	289	00:14:50	00:28:15	287	00:15:36	00:26:50	263	00:16:12	00:28:37
Forth Valley	200	00:15:11	00:31:17	190	00:14:47	00:29:36	216	00:16:48	00:41:08	209	00:16:00	00:32:42
Grampian	352	00:14:02	00:29:19	351	00:14:24	00:35:14	408	00:15:53	00:41:12	379	00:14:37	00:42:28
Greater Glasgow and Clyde	853	00:15:26	00:36:10	759	00:14:16	00:29:12	826	00:15:26	00:33:25	850	00:14:55	00:30:52
Highland	229	00:12:50	00:28:40	235	00:15:20	00:35:02	240	00:15:47	00:36:48	249	00:15:43	00:38:14
Lanarkshire	433	00:17:47	00:39:20	446	00:17:35	00:36:47	417	00:18:00	00:37:25	485	00:18:41	00:39:52
Lothian	563	00:14:20	00:27:51	560	00:14:07	00:26:41	625	00:16:17	00:33:49	534	00:14:48	00:29:13
Orkney	15	00:17:29	00:32:33	16	00:21:45	00:56:11	12	00:12:41	00:30:16	15	00:21:05	01:35:24
Shetland	8	00:14:09	00:30:57	9	00:13:37	00:30:12	12	00:10:53	00:19:38	8	00:20:08	00:40:23
Tayside	303	00:13:54	00:28:27	318	00:12:08	00:28:35	330	00:14:21	00:30:26	273	00:13:02	00:30:32
Western Isles	21	00:15:45	00:31:41	18	00:15:09	00:42:56	25	00:16:41	00:36:21	17	00:13:54	00:31:14
Unknown	103	00:15:52	00:34:38	93	00:15:51	00:27:13	91	00:15:40	00:33:27	85	00:17:07	00:36:55
SCOTLAND	3,819	00:15:03	00:33:06	3,760	00:14:45	00:31:17	4,005	00:15:42	00:34:28	3,844	00:15:27	00:33:58

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	10/07/2023 ^P			17/07/2023 ^P			24/07/2023 ^P			31/07/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	259	00:28:13	02:03:46	280	00:26:30	01:39:36	271	00:29:06	02:01:30	258	00:34:47	02:20:39
Borders	80	00:20:44	00:54:14	102	00:17:18	00:53:30	113	00:16:58	00:51:54	105	00:19:05	01:02:51
Dumfries and Galloway	120	00:18:38	01:04:36	138	00:21:45	01:05:03	122	00:19:46	01:05:19	143	00:22:39	01:20:46
Fife	278	00:24:53	01:51:23	278	00:31:07	01:48:10	291	00:27:20	02:02:42	283	00:27:14	01:58:13
Forth Valley	194	00:36:06	02:37:02	197	00:30:21	01:23:25	189	00:30:58	02:13:40	209	00:38:01	03:27:29
Grampian	425	00:21:58	01:19:48	399	00:24:00	01:36:56	361	00:30:37	02:36:06	350	00:36:32	03:13:48
Greater Glasgow and Clyde	741	00:33:31	02:40:45	761	00:24:29	01:43:30	771	00:29:02	02:06:09	765	00:30:54	02:16:51
Highland	266	00:20:50	01:19:26	289	00:23:54	01:33:08	305	00:25:32	02:19:49	290	00:21:53	01:23:23
Lanarkshire	349	00:32:26	02:14:48	373	00:34:11	02:13:06	375	00:32:05	02:15:30	370	00:43:33	02:39:16
Lothian	560	00:38:27	02:14:28	544	00:30:42	02:06:06	516	00:33:04	02:34:08	574	00:40:09	02:43:01
Orkney	11	00:18:31	01:08:06	21	00:26:16	01:34:13	8	00:08:20	00:42:54	9	00:39:06	01:52:16
Shetland	16	00:20:49	01:21:36	10	00:19:26	00:31:45	9	00:28:54	00:59:04	12	00:23:34	02:02:48
Tayside	314	00:23:34	01:06:12	349	00:21:59	01:07:32	352	00:32:26	01:51:54	333	00:21:31	01:06:53
Western Isles	16	00:14:28	00:55:52	17	00:22:45	00:59:48	23	00:22:09	01:01:43	23	00:24:08	01:33:07
Unknown	85	00:25:11	01:39:56	97	00:21:33	01:35:11	90	00:29:04	02:26:57	86	00:39:03	01:53:51
SCOTLAND	3,714	00:27:31	01:55:08	3,855	00:25:45	01:42:28	3,796	00:29:00	02:08:34	3,810	00:31:15	02:16:13

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	10/07/2023			17/07/2023			24/07/2023			31/07/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	465	00:46:25	02:57:10	473	00:44:46	02:06:46	525	00:42:41	02:16:02	501	00:46:42	02:29:15
Borders	155	00:31:20	00:47:19	136	00:28:49	00:49:33	164	00:33:12	00:59:48	150	00:31:17	00:51:05
Dumfries & Galloway	221	00:25:07	00:44:26	234	00:26:54	00:45:35	241	00:29:53	00:57:06	247	00:26:15	00:43:45
Fife	419	00:40:05	01:09:37	441	00:39:41	01:06:57	454	00:40:43	01:17:27	448	00:40:41	01:44:11
Forth Valley	397	00:42:17	01:08:46	371	00:38:57	01:00:53	407	00:44:23	01:05:39	396	00:44:07	01:12:08
Grampian	628	00:43:37	01:43:39	619	00:42:14	01:55:52	662	01:00:08	03:13:31	612	00:46:25	03:09:46
Greater Glasgow & Clyde	1,788	00:46:29	01:20:41	1,754	00:44:14	01:17:01	1,752	00:44:56	01:16:41	1,750	00:46:29	01:21:51
Highland	334	00:29:38	01:12:42	344	00:31:58	01:26:29	361	00:33:20	02:16:57	334	00:30:30	01:21:15
Lanarkshire	780	00:50:14	01:26:23	786	00:51:21	01:36:30	779	00:52:43	01:35:34	821	00:53:02	01:43:59
Lothian	1,014	00:46:00	01:09:06	986	00:43:39	01:08:37	1,006	00:45:57	01:10:37	1,005	00:44:59	01:09:10
Orkney	19	00:15:31	00:26:54	29	00:12:19	00:29:04	20	00:14:43	00:21:51	30	00:14:54	00:35:20
Shetland	27	00:26:39	00:57:13	22	00:26:51	00:44:01	19	00:17:16	00:39:10	22	00:25:36	00:39:00
Tayside	533	00:31:00	00:56:59	575	00:30:11	00:55:48	579	00:30:48	01:03:20	509	00:29:58	00:53:08
Western Isles	25	00:21:30	00:34:52	22	00:17:43	00:27:40	34	00:20:38	00:38:33	19	00:14:05	00:31:47
SCOTLAND	6,805	00:42:35	01:19:19	6,792	00:40:53	01:18:25	7,003	00:43:19	01:26:53	6,844	00:42:52	01:27:37

Table 7 - Turnaround Times by Hospital

Week Commencing		10/07/2023			17/07/2023			24/07/2023			31/07/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	185	00:48:31	02:53:32	157	00:47:27	02:24:53	182	00:42:51	02:18:57	186	00:47:31	02:31:02
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	280	00:45:10	03:05:46	316	00:42:46	02:00:46	343	00:42:41	02:13:59	315	00:46:07	02:28:31
Borders	Borders General Hospital (Melrose)	155	00:31:20	00:47:19	136	00:28:49	00:49:33	164	00:33:12	00:59:48	150	00:31:17	00:51:05
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	45	00:27:12	00:45:11	52	00:27:07	00:42:25	46	00:31:33	00:51:55	51	00:24:06	00:45:55
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	176	00:24:44	00:44:15	182	00:26:49	00:45:43	195	00:29:51	01:00:35	196	00:26:41	00:42:59
Fife	Victoria Hospital (Kirkcaldy)	419	00:40:05	01:09:37	441	00:39:41	01:06:57	454	00:40:43	01:17:27	448	00:40:41	01:44:11
Forth Valley	Forth Valley Royal Hospital (Larbert)	397	00:42:17	01:08:46	371	00:38:57	01:00:53	407	00:44:23	01:05:39	396	00:44:07	01:12:08
Grampian	Aberdeen Royal Infirmary (Aberdeen)	471	00:44:37	01:54:40	476	00:43:23	02:10:41	491	01:04:15	03:20:49	474	00:47:46	03:24:33
Grampian	Dr Gray's Hospital (Elgin)	143	00:39:59	01:32:19	135	00:38:57	01:30:11	164	00:54:45	02:25:35	131	00:44:10	02:04:43
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:20:24	00:33:31	8	00:14:43	00:28:48	7	00:43:18	01:03:30	7	00:16:00	00:56:03
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	541	00:42:41	01:05:27	556	00:39:16	01:01:51	549	00:40:39	01:03:47	538	00:42:28	01:06:38
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	99	00:30:39	00:52:31	99	00:31:02	00:55:45	92	00:38:02	01:00:35	97	00:31:47	00:55:12
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	742	00:54:48	01:38:14	701	00:53:19	01:36:06	720	00:52:39	01:26:35	715	00:55:50	01:38:04
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	356	00:45:11	01:16:19	339	00:43:32	01:15:52	338	00:43:16	01:07:58	340	00:44:07	01:09:33
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	50	00:45:08	01:09:50	59	00:35:18	00:59:58	53	00:39:44	01:07:53	60	00:39:50	01:12:22
Highland	Belford Hospital (Fort William)	31	00:31:32	01:00:54	30	00:18:34	00:37:04	35	00:26:00	00:45:36	40	00:27:21	00:50:19
Highland	Caitness General Hospital (Wick)	42	00:26:16	00:45:05	25	00:23:47	00:42:36	33	00:26:37	00:47:41	41	00:27:26	00:42:55
Highland	Lorn & Islands Hospital (Oban)	22	00:25:03	00:43:34	23	00:25:44	00:46:33	31	00:29:16	00:51:47	37	00:21:28	00:36:59
Highland	Raigmore Hospital (Inverness)	239	00:31:25	01:25:21	266	00:33:32	01:33:30	262	00:37:53	02:54:39	216	00:33:32	01:44:30
Lanarkshire	University Hospital Hairmyres (East Kilbride)	238	00:46:56	01:16:10	236	00:45:01	01:22:09	255	00:50:55	01:38:43	268	00:52:10	01:53:05
Lanarkshire	University Hospital Monklands (Airdrie)	258	00:48:28	01:23:09	227	00:52:18	01:35:50	217	00:51:50	01:24:27	262	00:52:35	01:42:28
Lanarkshire	University Hospital Wishaw (Wishaw)	284	00:55:30	01:42:12	323	00:55:07	01:44:15	307	00:54:53	01:37:35	291	00:53:41	01:44:47
Lothian	Royal Hospital for Sick Children (Edinburgh)	28	00:36:13	01:43:27	18	00:29:50	00:52:53	17	00:31:20	01:16:57	30	00:34:20	00:55:36
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	774	00:46:31	01:07:58	749	00:44:49	01:10:01	799	00:46:48	01:10:45	760	00:46:31	01:10:42
Lothian	St John's Hospital (Livingston)	212	00:44:24	01:10:30	219	00:41:46	01:03:55	190	00:42:42	01:06:45	215	00:40:42	01:05:52
Orkney	Balfour Hospital (Kirkwall)	19	00:15:31	00:26:54	29	00:12:19	00:29:04	20	00:14:43	00:21:51	30	00:14:54	00:35:20
Shetland	Gilbert Bain Hospital (Lerwick)	27	00:26:39	00:57:13	22	00:26:51	00:44:01	19	00:17:16	00:39:10	22	00:25:36	00:39:00
Tayside	Ninewells Hospital (Dundee)	441	00:32:42	00:58:19	487	00:30:53	00:57:30	489	00:32:37	01:05:19	408	00:30:53	00:54:13
Tayside	Perth Royal Infirmary (Perth)	92	00:24:31	00:40:51	88	00:26:54	00:45:17	90	00:25:48	00:48:06	101	00:26:26	00:42:29
Western Isles	Western Isles Hospital (Isle of Lewis)	25	00:21:30	00:34:52	22	00:17:43	00:27:40	34	00:20:38	00:38:33	19	00:14:05	00:31:47
SCOTLAND		6,805	00:42:35	01:19:19	6,792	00:40:53	01:18:25	7,003	00:43:19	01:26:53	6,844	00:42:52	01:27:37

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)