

Scottish Ambulance Service  
 Unscheduled Care Operational Statistics



Scottish Ambulance Service  
 Working in Partnership with Universities

Official Statistics Publication  
 Weekly Statistics  
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Please read all accompanying notes and definitions before interpreting the data.

Contents

<a href="#">Definitions</a>	Definitions information
<a href="#">Table 1</a>	Total Unscheduled Care Demand and Emergency Demand by Health Board
<a href="#">Table 2</a>	Purple Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 3</a>	Red Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 4</a>	Amber Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 5</a>	Yellow Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 6</a>	Turnaround Times by Health Board
<a href="#">Table 7</a>	Turnaround Times by Hospital
<a href="#">Appendix 1</a>	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.  
 This publication includes data for week commencing **24/03/2025** to **14/04/2025**

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	24/03/2025						31/03/2025					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,028	831	584	891	708	465	1,105	899	612	957	770	486
Borders	348	289	205	289	234	155	360	299	216	299	244	164
Dumfries and Galloway	485	403	327	407	332	258	468	411	320	408	355	272
Fife	1,079	839	589	967	741	498	1,080	843	570	967	743	474
Forth Valley	797	639	442	735	589	395	812	654	454	760	611	414
Grampian	1,461	1,047	701	1,289	908	569	1,469	1,084	691	1,322	970	584
Greater Glasgow and Clyde	3,253	2,579	1,930	2,886	2,257	1,632	3,329	2,618	1,924	2,958	2,316	1,658
Highland	986	790	586	757	606	409	1,108	896	660	866	703	474
Lanarkshire	1,762	1,358	1,003	1,531	1,169	837	1,813	1,380	1,030	1,601	1,219	886
Lothian	2,178	1,649	1,093	1,974	1,497	953	2,339	1,810	1,162	2,123	1,649	1,022
Orkney	58	47	40	31	25	18	82	58	49	46	36	28
Shetland	50	42	37	33	27	22	56	44	34	35	32	23
Tayside	1,237	1,006	634	1,094	887	524	1,262	1,049	646	1,119	921	527
Western Isles	103	82	71	51	44	34	112	88	74	51	43	29
Unknown	329	45	32	324	44	31	432	58	40	427	58	40
SCOTLAND	15,154	11,646	8,274	13,259	10,068	6,800	15,827	12,191	8,482	13,939	10,670	7,081

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07/04/2025						14/04/2025					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,051	870	608	899	728	475	1,133	919	645	972	795	529
468	374	262	383	298	193	355	277	205	288	220	150
468	403	329	395	337	264	463	395	306	388	328	243
1,062	844	570	966	759	488	1,088	888	615	962	785	516
872	686	447	805	633	398	804	623	450	736	574	407
1,423	1,080	720	1,253	940	587	1,552	1,137	755	1,382	1,007	630
3,261	2,615	1,947	2,874	2,270	1,624	3,383	2,676	1,963	3,043	2,390	1,698
1,016	827	625	782	637	444	1,021	845	618	808	684	464
1,771	1,328	985	1,573	1,163	833	1,706	1,331	1,027	1,505	1,169	878
2,372	1,711	1,163	2,170	1,558	1,030	2,283	1,666	1,110	2,072	1,525	985
56	45	37	29	24	17	72	52	45	42	31	25
66	52	45	40	34	27	58	50	40	38	37	28
1,248	1,029	643	1,093	884	510	1,221	983	652	1,065	843	523
108	83	70	58	44	31	117	95	72	83	66	43
429	56	37	423	55	36	298	42	30	289	40	28
<b>15,671</b>	<b>12,003</b>	<b>8,488</b>	<b>13,743</b>	<b>10,364</b>	<b>6,957</b>	<b>15,554</b>	<b>11,979</b>	<b>8,533</b>	<b>13,673</b>	<b>10,494</b>	<b>7,147</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	24/03/2025 <sup>P</sup>			31/03/2025 <sup>P</sup>			07/04/2025 <sup>P</sup>			14/04/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	45	00:05:41	00:12:39	46	00:08:45	00:19:21	43	00:09:33	00:19:49	40	00:08:13	00:16:54
Borders	8	00:13:30	00:19:33	9	00:10:10	00:19:08	10	00:09:47	00:12:23	5	00:09:32	00:13:11
Dumfries and Galloway	18	00:09:30	00:25:52	17	00:09:53	00:19:04	13	00:12:31	00:28:40	14	00:06:12	00:19:30
Fife	45	00:08:02	00:15:20	35	00:06:45	00:12:18	34	00:06:41	00:15:32	28	00:08:04	00:18:38
Forth Valley	25	00:07:30	00:17:59	25	00:07:13	00:11:09	26	00:07:23	00:16:49	30	00:07:00	00:14:27
Grampian	40	00:06:02	00:17:03	46	00:07:26	00:16:44	45	00:06:12	00:18:52	40	00:07:12	00:19:24
Greater Glasgow and Clyde	125	00:06:29	00:12:21	103	00:06:23	00:12:52	103	00:07:13	00:13:02	115	00:06:29	00:12:59
Highland	20	00:11:47	00:19:50	31	00:06:38	00:15:55	29	00:06:47	00:21:36	31	00:06:48	00:16:34
Lanarkshire	56	00:08:31	00:15:51	68	00:08:16	00:14:09	50	00:08:01	00:17:36	52	00:07:28	00:13:45
Lothian	73	00:06:22	00:11:44	70	00:06:20	00:12:21	88	00:06:42	00:14:18	69	00:07:07	00:15:22
Orkney	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	5	00:14:35	00:29:02	*	*	*
Tayside	36	00:04:55	00:17:23	41	00:06:34	00:18:47	31	00:06:41	00:13:54	31	00:06:57	00:11:49
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	5	00:13:21	00:32:02	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>497</b>	<b>00:07:10</b>	<b>00:16:27</b>	<b>501</b>	<b>00:07:08</b>	<b>00:15:59</b>	<b>485</b>	<b>00:07:13</b>	<b>00:16:18</b>	<b>464</b>	<b>00:07:08</b>	<b>00:16:04</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	24/03/2025 <sup>P</sup>			31/03/2025 <sup>P</sup>			07/04/2025 <sup>P</sup>			14/04/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	135	00:11:18	00:25:10	157	00:10:04	00:19:52	142	00:09:48	00:19:46	131	00:10:28	00:23:48
Borders	30	00:12:11	00:24:04	30	00:08:13	00:21:57	38	00:10:23	00:23:27	42	00:10:52	00:29:03
Dumfries and Galloway	46	00:08:45	00:27:04	63	00:08:49	00:26:29	57	00:09:42	00:25:36	56	00:07:12	00:22:28
Fife	122	00:09:33	00:19:20	151	00:10:14	00:19:47	141	00:09:52	00:18:26	140	00:09:33	00:17:28
Forth Valley	128	00:10:11	00:23:40	114	00:08:28	00:19:18	116	00:09:00	00:18:59	100	00:09:37	00:18:38
Grampian	190	00:08:19	00:23:56	218	00:09:06	00:26:51	185	00:09:06	00:25:58	217	00:08:39	00:23:19
Greater Glasgow and Clyde	480	00:07:47	00:14:59	563	00:08:05	00:14:35	497	00:07:52	00:14:31	479	00:07:32	00:14:07
Highland	125	00:08:29	00:24:49	115	00:06:54	00:23:51	108	00:08:52	00:25:44	118	00:08:44	00:28:58
Lanarkshire	270	00:09:47	00:18:42	302	00:09:45	00:19:50	305	00:09:15	00:19:38	268	00:10:52	00:20:48
Lothian	307	00:07:57	00:16:38	316	00:07:51	00:14:26	317	00:08:15	00:15:41	303	00:07:46	00:17:00
Orkney	6	00:20:47	00:49:46	6	00:13:02	00:24:51	*	*	*	7	00:05:30	01:15:25
Shetland	6	00:13:58	00:33:38	*	*	*	*	*	*	5	00:05:52	00:25:42
Tayside	156	00:08:26	00:22:04	173	00:07:49	00:20:16	160	00:08:14	00:19:15	164	00:07:43	00:20:05
Western Isles	11	00:14:58	00:32:49	*	*	*	7	00:11:17	00:33:46	12	00:05:40	00:16:52
Unknown	21	00:08:40	00:15:20	22	00:08:53	00:17:26	23	00:10:51	00:29:57	17	00:11:52	00:17:24
SCOTLAND	2,033	00:08:50	00:20:08	2,237	00:08:34	00:19:11	2,102	00:08:39	00:19:20	2,059	00:08:39	00:19:44

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	24/03/2025 <sup>P</sup>			31/03/2025 <sup>P</sup>			07/04/2025 <sup>P</sup>			14/04/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	282	00:19:42	00:52:45	277	00:16:32	00:40:22	271	00:18:57	00:44:32	314	00:19:44	00:50:50
Borders	71	00:13:28	00:30:26	88	00:13:26	00:26:40	99	00:15:29	00:40:14	76	00:15:16	00:37:30
Dumfries and Galloway	128	00:15:52	00:40:57	134	00:15:25	00:29:51	134	00:20:39	00:44:28	122	00:18:47	00:37:14
Fife	308	00:20:30	00:52:23	297	00:17:59	00:37:40	315	00:16:47	00:38:07	298	00:17:56	00:36:59
Forth Valley	236	00:19:31	00:52:47	257	00:18:15	00:37:00	271	00:18:37	00:38:28	226	00:18:52	00:38:38
Grampian	389	00:22:52	01:10:11	354	00:19:23	01:02:40	350	00:16:53	00:49:06	399	00:20:56	01:04:31
Greater Glasgow and Clyde	859	00:16:26	00:38:10	906	00:16:24	00:37:30	859	00:17:00	00:37:27	936	00:16:33	00:35:14
Highland	225	00:16:13	00:43:55	264	00:15:45	00:41:07	239	00:14:35	00:38:11	240	00:13:56	00:37:15
Lanarkshire	483	00:21:24	00:52:53	507	00:22:25	00:55:15	492	00:24:00	01:04:26	497	00:21:49	00:48:56
Lothian	593	00:16:55	00:38:34	645	00:16:20	00:33:31	642	00:19:36	00:57:25	580	00:16:42	00:37:00
Orkney	8	00:15:37	00:56:07	12	00:11:43	00:47:16	*	*	*	10	00:08:04	00:35:52
Shetland	12	00:22:16	00:50:06	12	00:08:47	00:26:34	*	*	*	15	00:08:11	00:42:30
Tayside	321	00:16:18	00:37:48	298	00:15:44	00:35:52	312	00:16:19	00:35:19	289	00:14:47	00:33:37
Western Isles	17	00:21:24	01:19:08	17	00:16:55	00:57:44	15	00:13:36	00:31:30	27	00:16:53	00:52:48
Unknown	11	00:16:52	00:29:49	15	00:19:21	00:35:24	15	00:25:51	00:40:49	13	00:16:45	00:24:41
SCOTLAND	3,943	00:18:21	00:45:30	4,083	00:17:20	00:40:27	4,029	00:18:17	00:44:52	4,042	00:17:35	00:41:55

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	24/03/2025 <sup>P</sup>			31/03/2025 <sup>P</sup>			07/04/2025 <sup>P</sup>			14/04/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	227	00:39:59	02:53:56	281	00:33:46	02:15:50	261	00:32:01	02:09:31	288	00:43:58	03:35:39
Borders	121	00:23:00	01:16:19	115	00:21:28	00:56:55	147	00:23:17	01:26:02	93	00:28:57	01:06:37
Dumfries and Galloway	139	00:27:31	01:34:28	132	00:25:24	01:20:10	130	00:23:21	01:47:40	130	00:27:57	01:50:51
Fife	251	00:52:28	04:52:33	251	00:48:28	02:56:39	251	00:34:17	02:54:46	299	00:37:09	02:22:32
Forth Valley	190	01:04:19	04:49:50	209	00:42:08	02:58:48	217	01:04:08	04:03:05	206	00:48:36	03:41:06
Grampian	265	00:57:46	05:55:07	331	00:41:18	05:29:11	335	00:33:28	02:29:56	318	01:03:00	06:48:46
Greater Glasgow and Clyde	737	00:46:19	02:54:36	706	00:42:09	03:35:51	758	00:40:58	02:33:49	809	00:38:55	03:12:27
Highland	226	00:23:56	01:37:36	285	00:23:48	01:36:30	253	00:23:07	01:32:49	280	00:18:01	01:30:21
Lanarkshire	334	01:04:30	05:26:34	321	01:36:39	05:12:03	293	01:23:59	07:03:54	322	01:07:43	05:55:15
Lothian	485	00:59:41	04:18:28	576	00:50:10	03:16:27	461	01:18:20	08:08:58	529	01:01:31	04:39:51
Orkney	10	00:46:30	02:11:54	18	00:40:25	01:41:18	15	00:20:04	01:19:06	12	00:18:54	01:29:11
Shetland	8	00:42:52	01:33:54	15	00:59:16	11:50:10	13	00:29:57	02:17:46	14	00:30:00	01:34:16
Tayside	357	00:32:19	01:43:22	390	00:27:13	01:36:16	363	00:26:49	01:26:38	338	00:26:02	01:27:15
Western Isles	14	00:17:06	00:59:16	19	00:10:47	01:37:10	20	00:43:30	02:01:29	26	00:17:21	01:46:20
Unknown	10	00:23:35	01:18:11	15	00:25:35	01:45:31	10	00:43:00	02:04:24	6	00:57:21	04:36:38
<b>SCOTLAND</b>	<b>3,374</b>	<b>00:42:32</b>	<b>03:33:28</b>	<b>3,664</b>	<b>00:38:40</b>	<b>03:06:03</b>	<b>3,527</b>	<b>00:38:35</b>	<b>03:19:55</b>	<b>3,670</b>	<b>00:39:48</b>	<b>03:25:37</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	24/03/2025			31/03/2025			07/04/2025			14/04/2025		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	444	00:44:09	02:23:29	472	00:45:32	02:30:10	456	00:39:44	01:39:36	518	00:53:26	02:55:18
Borders	150	00:30:02	00:49:37	161	00:32:19	00:50:35	190	00:32:29	00:55:58	142	00:33:34	00:53:49
Dumfries & Galloway	255	00:33:09	01:27:52	263	00:29:41	00:57:18	260	00:31:55	01:17:55	243	00:33:09	01:12:34
Fife	458	00:51:49	02:15:48	430	00:54:08	01:56:07	460	00:49:32	01:57:53	466	00:49:54	01:51:06
Forth Valley	408	00:46:41	01:27:33	409	00:46:10	01:16:41	404	00:46:58	01:20:53	411	00:48:27	01:20:21
Grampian	599	01:03:12	04:10:21	614	01:05:27	03:46:06	614	00:58:16	03:00:23	673	01:08:10	04:20:54
Greater Glasgow & Clyde	1,800	00:47:26	01:21:56	1,834	00:49:33	01:26:59	1,805	00:47:08	01:17:07	1,867	00:46:03	01:17:31
Highland	320	00:32:19	01:23:04	368	00:31:59	01:14:32	329	00:28:38	01:06:10	359	00:30:08	01:11:47
Lanarkshire	761	01:00:31	02:22:26	817	00:59:41	02:16:55	770	01:02:37	02:28:51	801	01:00:59	02:11:14
Lothian	946	00:50:56	01:17:02	986	00:46:47	01:14:13	974	00:50:02	01:25:33	930	00:49:22	01:23:44
Orkney	18	00:13:29	00:23:27	26	00:12:45	00:23:26	16	00:14:56	00:40:45	22	00:15:36	00:33:31
Shetland	21	00:14:59	00:35:21	22	00:15:13	00:27:33	26	00:30:36	00:54:51	26	00:18:30	00:34:00
Tayside	590	00:33:17	00:58:27	586	00:34:54	01:03:22	553	00:32:37	00:55:21	591	00:31:50	00:56:29
Western Isles	31	00:21:56	00:32:22	20	00:21:59	00:34:29	25	00:22:09	00:34:37	31	00:23:06	00:35:30
SCOTLAND	6,801	00:46:23	01:41:36	7,008	00:46:39	01:40:02	6,882	00:45:24	01:35:00	7,080	00:46:17	01:45:03

Table 7 - Turnaround Times by Hospital

Week Commencing		24/03/2025			31/03/2025			07/04/2025			14/04/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	160	00:47:33	02:15:21	169	00:36:25	01:40:13	182	00:46:11	02:06:02	192	00:53:22	03:04:40
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	284	00:43:26	02:28:13	303	00:50:40	03:00:30	274	00:36:51	01:08:20	326	00:53:37	02:44:13
Borders	Borders General Hospital (Melrose)	150	00:30:02	00:49:37	161	00:32:19	00:50:35	190	00:32:29	00:55:58	142	00:33:34	00:53:49
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	40	00:22:33	00:47:12	47	00:28:04	00:46:28	43	00:29:25	00:43:57	42	00:27:24	00:44:35
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	215	00:34:57	01:29:24	216	00:30:53	01:01:14	217	00:33:07	01:18:54	201	00:34:32	01:14:05
Fife	Victoria Hospital (Kirkcaldy)	458	00:51:49	02:15:48	430	00:54:08	01:56:07	460	00:49:32	01:57:53	466	00:49:54	01:51:06
Forth Valley	Forth Valley Royal Hospital (Larbert)	408	00:46:41	01:27:33	409	00:46:10	01:16:41	404	00:46:58	01:20:53	411	00:48:27	01:20:21
Grampian	Aberdeen Royal Infirmary (Aberdeen)	475	01:15:22	04:23:57	473	01:13:54	04:10:49	499	01:02:21	03:08:25	525	01:15:31	04:39:41
Grampian	Dr Gray's Hospital (Elgin)	104	00:45:45	02:11:07	127	00:48:20	02:43:50	108	00:42:45	02:17:41	127	00:55:23	02:58:02
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	20	00:33:52	01:00:32	14	00:28:05	00:43:38	7	00:24:26	01:04:14	21	00:29:39	00:43:42
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	505	00:49:45	01:27:17	494	00:47:30	01:12:18	481	00:44:22	01:12:16	520	00:43:45	01:09:07
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	114	00:35:50	01:04:09	95	00:34:30	00:49:30	99	00:34:13	00:53:43	121	00:32:59	00:51:12
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	749	00:50:34	01:24:06	806	00:56:50	01:46:47	784	00:52:36	01:24:15	788	00:50:02	01:25:19
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	361	00:45:36	01:18:53	366	00:45:51	01:17:32	363	00:46:43	01:12:15	378	00:46:20	01:21:04
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	71	00:38:57	01:09:19	73	00:46:39	01:10:58	78	00:39:43	01:13:55	60	00:35:54	01:04:20
Highland	Belford Hospital (Fort William)	32	00:28:51	00:54:00	27	00:24:20	00:43:47	45	00:30:23	01:20:13	35	00:29:49	00:45:13
Highland	Caitness General Hospital (Wick)	40	00:27:37	00:45:37	38	00:29:04	00:46:01	39	00:22:24	00:41:20	41	00:31:42	00:51:00
Highland	Lorn & Islands Hospital (Oban)	23	00:25:33	00:34:14	31	00:27:26	00:39:21	23	00:19:19	00:33:43	24	00:19:07	00:28:21
Highland	Raigmore Hospital (Inverness)	225	00:34:52	01:38:35	272	00:34:52	01:22:57	222	00:30:13	01:09:07	259	00:33:28	01:24:31
Lanarkshire	University Hospital Hairmyres (East Kilbride)	210	00:55:18	01:39:39	262	00:56:17	02:11:49	220	00:50:53	01:44:07	236	00:50:25	01:38:13
Lanarkshire	University Hospital Monklands (Airdrie)	254	01:01:13	01:51:56	241	00:59:58	02:12:13	221	01:00:57	01:49:39	267	01:02:48	01:51:01
Lanarkshire	University Hospital Wishaw (Wishaw)	297	01:04:52	03:25:54	314	01:02:42	02:36:00	329	01:17:21	03:19:47	298	01:09:58	03:18:23
Lothian	Royal Hospital for Sick Children (Edinburgh)	32	00:44:23	01:20:11	28	00:36:24	00:57:01	26	00:45:50	01:14:11	27	00:34:52	01:07:42
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	707	00:51:56	01:18:25	742	00:47:23	01:13:15	735	00:50:54	01:29:28	692	00:50:59	01:27:55
Lothian	St John's Hospital (Livingston)	207	00:48:59	01:13:16	216	00:47:05	01:17:07	213	00:48:35	01:13:49	211	00:46:06	01:14:40
Orkney	Balfour Hospital (Kirkwall)	18	00:13:29	00:23:27	26	00:12:45	00:23:26	16	00:14:56	00:40:45	22	00:15:36	00:33:31
Shetland	Gilbert Bain Hospital (Lerwick)	21	00:14:59	00:35:21	22	00:15:13	00:27:33	26	00:30:36	00:54:51	26	00:18:30	00:34:00
Tayside	Ninewells Hospital (Dundee)	509	00:33:47	00:59:44	518	00:35:35	01:04:47	474	00:33:04	00:55:16	510	00:31:49	00:58:21
Tayside	Perth Royal Infirmary (Perth)	81	00:31:51	00:52:32	68	00:30:43	00:54:18	79	00:31:18	00:55:50	81	00:32:17	00:50:51
Western Isles	Western Isles Hospital (Isle of Lewis)	31	00:21:56	00:32:22	20	00:21:59	00:34:29	25	00:22:09	00:34:37	31	00:23:06	00:35:30
SCOTLAND		6,801	00:46:23	01:41:36	7,008	00:46:39	01:40:02	6,882	00:45:24	01:35:00	7,080	00:46:17	01:45:03

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)