Scottish Ambulance Service
Unscheduled Care Operational Statistics

Official Statistics Publication
Weekly Statistics
Published : 13 December 2023

Please read all accompanying notes and definitions before interpreting the data.

Contents

Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing   **13/11/2023**   to   **04/12/2023**

Notes

1) This document is an Official Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident[1]	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident[1]	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident[1]	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
90th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

[1] The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	13/11/2023						20/11/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,084	858	618	922	721	491	1,051	855	616	904	727	494
Borders	361	323	240	298	265	184	322	283	202	269	231	155
Dumfries and Galloway	433	367	284	341	280	203	422	359	303	344	288	233
Fife	1,134	920	626	975	781	501	1,026	845	580	908	731	471
Forth Valley	837	668	489	746	591	419	737	637	471	649	560	398
Grampian	1,515	1,179	797	1,318	1,024	650	1,495	1,154	763	1,308	1,014	635
Greater Glasgow and Clyde	3,217	2,544	1,959	2,826	2,217	1,656	3,272	2,600	1,943	2,835	2,228	1,594
Highland	926	773	567	681	588	399	931	770	561	727	608	406
Lanarkshire	1,787	1,432	1,115	1,538	1,225	932	1,751	1,396	1,059	1,514	1,200	875
Lothian	2,253	1,770	1,270	1,947	1,514	1,038	2,297	1,812	1,264	2,028	1,596	1,069
Orkney	62	49	43	34	28	22	60	48	40	32	25	18
Shetland	41	31	28	20	17	14	57	47	38	34	30	22
Tayside	1,174	979	634	978	801	473	1,182	1,003	648	977	823	480
Western Isles	99	91	75	50	47	32	99	83	60	54	48	29
Unknown	632	304	207	599	281	189	678	297	192	651	279	177
SCOTLAND	15,555	12,288	8,952	13,273	10,380	7,203	15,380	12,189	8,740	13,234	10,388	7,056

	27/11/2023						04/12/2023				
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,087	902	623	921	759	487	1,137	861	624	990	745	518
317	277	210	257	219	157	358	301	224	305	249	173
445	376	296	364	301	224	506	411	323	417	339	261
1,065	878	623	906	743	496	1,258	946	670	1,138	853	586
746	636	486	671	574	429	809	638	476	739	587	430
1,471	1,087	686	1,283	960	572	1,710	1,149	735	1,517	1,032	631
3,131	2,535	1,961	2,674	2,126	1,581	3,402	2,607	1,985	2,993	2,274	1,668
944	799	576	739	631	421	1,018	826	590	787	647	417
1,686	1,362	1,068	1,443	1,162	880	1,784	1,331	1,011	1,567	1,155	858
2,308	1,785	1,226	2,068	1,591	1,055	2,423	1,783	1,216	2,175	1,582	1,037
86	63	57	46	36	30	64	52	41	38	29	20
56	46	36	33	31	21	64	53	47	36	33	28
1,211	1,025	703	1,026	856	546	1,368	1,097	686	1,190	952	558
130	106	90	54	46	32	155	121	102	68	54	38
652	295	200	615	269	176	797	315	211	767	294	193
15,335	12,172	8,841	13,100	10,304	7,107	16,853	12,491	8,941	14,727	10,825	7,416

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/11/2023			20/11/2023			27/11/2023			04/12/2023		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	25	00:05:47	00:17:15	31	00:07:05	00:18:00	31	00:07:46	00:13:32	26	00:08:49	00:18:31
Borders	6	00:07:00	00:17:08	8	00:07:54	00:15:55	6	00:04:00	00:14:51	*	*	*
Dumfries and Galloway	10	00:06:44	00:18:31	*	*	*	14	00:08:56	00:22:59	15	00:11:17	00:39:31
Fife	25	00:07:21	00:17:14	27	00:07:56	00:14:33	33	00:05:42	00:11:22	36	00:07:40	00:13:30
Forth Valley	26	00:07:40	00:12:07	24	00:06:40	00:23:55	20	00:06:25	00:12:29	24	00:07:24	00:19:27
Grampian	57	00:08:13	00:19:30	40	00:06:34	00:22:47	37	00:09:40	00:26:37	42	00:09:56	00:27:22
Greater Glasgow and Clyde	124	00:06:03	00:11:10	107	00:06:11	00:11:17	88	00:06:34	00:13:49	99	00:06:51	00:13:25
Highland	18	00:08:15	00:14:47	29	00:07:28	00:21:36	22	00:06:20	00:19:45	33	00:07:06	00:25:24
Lanarkshire	67	00:08:27	00:15:14	47	00:06:31	00:12:10	45	00:08:21	00:15:37	63	00:08:15	00:16:52
Lothian	75	00:06:56	00:14:52	75	00:05:46	00:14:38	66	00:06:21	00:11:04	74	00:05:56	00:12:30
Orkney	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	47	00:08:43	00:19:38	41	00:06:24	00:13:56	29	00:07:11	00:16:48	39	00:08:48	00:21:20
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	20	00:07:37	00:18:23	16	00:06:22	00:16:50	13	00:06:54	00:09:46
SCOTLAND	488	00:07:04	00:15:34	458	00:06:34	00:15:52	413	00:07:02	00:16:04	474	00:07:32	00:17:58

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/11/2023			20/11/2023			27/11/2023			04/12/2023		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	153	00:10:20	00:24:41	157	00:10:08	00:22:05	153	00:09:23	00:20:47	145	00:11:59	00:23:42
Borders	44	00:09:01	00:20:03	25	00:08:58	00:17:57	32	00:06:32	00:15:20	39	00:08:51	00:21:28
Dumfries and Galloway	49	00:07:26	00:29:33	60	00:09:20	00:31:59	54	00:10:38	00:22:26	56	00:11:49	00:27:30
Fife	161	00:09:19	00:20:02	129	00:08:48	00:16:46	124	00:09:33	00:20:08	170	00:10:31	00:19:31
Forth Valley	127	00:09:08	00:17:28	98	00:10:30	00:19:37	104	00:08:31	00:19:28	126	00:08:34	00:21:46
Grampian	226	00:08:57	00:23:38	203	00:09:23	00:24:40	198	00:08:36	00:28:08	223	00:11:13	00:32:54
Greater Glasgow and Clyde	533	00:08:00	00:15:45	504	00:07:48	00:14:12	456	00:07:41	00:14:43	517	00:08:36	00:16:00
Highland	101	00:10:48	00:30:36	93	00:08:00	00:28:28	113	00:08:25	00:23:13	93	00:09:00	00:25:56
Lanarkshire	281	00:09:34	00:20:22	280	00:09:31	00:19:30	308	00:09:40	00:18:19	317	00:10:16	00:19:35
Lothian	310	00:07:37	00:15:25	294	00:07:17	00:14:15	322	00:07:28	00:14:13	311	00:07:50	00:15:53
Orkney	*	*	*	6	00:03:44	00:07:40	10	00:05:36	00:13:56	*	*	*
Shetland	*	*	*	7	00:08:14	00:27:49	7	00:11:16	00:32:57	*	*	*
Tayside	137	00:08:42	00:21:38	127	00:07:42	00:19:30	149	00:08:48	00:22:23	174	00:09:28	00:22:29
Western Isles	*	*	*	5	00:10:18	00:19:19	9	00:11:07	00:16:31	9	00:14:59	00:35:45
Unknown	71	00:08:23	00:20:14	61	00:11:32	00:29:35	64	00:09:56	00:21:21	81	00:10:26	00:22:01
SCOTLAND	2,201	00:08:37	00:20:10	2,049	00:08:31	00:19:08	2,103	00:08:24	00:19:19	2,272	00:09:25	00:21:28

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/11/2023			20/11/2023			27/11/2023			04/12/2023		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	302	00:18:26	00:59:02	275	00:20:47	00:52:50	279	00:18:58	00:37:47	339	00:21:33	01:00:07
Borders	101	00:11:19	00:35:48	99	00:12:29	00:26:46	86	00:12:55	00:34:17	88	00:11:13	00:25:34
Dumfries and Galloway	95	00:13:42	00:29:06	112	00:12:44	00:32:21	109	00:14:11	00:31:48	117	00:15:25	00:36:42
Fife	297	00:17:07	00:39:50	266	00:16:39	00:32:28	280	00:16:55	00:31:22	397	00:19:29	00:57:15
Forth Valley	209	00:17:31	00:37:49	212	00:17:04	00:29:01	264	00:17:04	00:33:51	261	00:21:15	00:46:13
Grampian	398	00:17:59	00:57:05	402	00:15:43	00:40:16	408	00:21:07	01:02:23	474	00:27:25	01:34:16
Greater Glasgow and Clyde	883	00:17:31	00:37:47	901	00:16:24	00:35:31	867	00:14:45	00:30:42	1,032	00:18:45	00:44:51
Highland	192	00:15:31	00:37:23	228	00:12:45	00:30:53	227	00:16:16	00:31:54	238	00:18:01	00:41:51
Lanarkshire	491	00:21:28	00:48:39	511	00:20:13	00:45:23	456	00:20:31	00:48:24	516	00:25:51	01:11:01
Lothian	544	00:15:13	00:30:42	613	00:14:55	00:29:16	632	00:16:04	00:31:22	695	00:18:20	00:43:08
Orkney	*	*	*	5	00:07:41	00:47:38	15	00:11:54	00:23:25	13	00:23:28	00:57:35
Shetland	*	*	*	9	00:19:55	00:34:34	8	00:15:25	00:36:35	13	00:30:20	01:25:42
Tayside	299	00:14:19	00:34:00	316	00:12:57	00:29:11	334	00:14:30	00:31:25	424	00:20:24	00:43:49
Western Isles	25	00:13:04	00:34:09	14	00:07:25	00:17:36	17	00:17:49	00:35:40	22	00:15:49	00:28:17
Unknown	106	00:20:21	00:50:59	106	00:15:49	00:35:27	100	00:16:28	00:37:13	121	00:19:02	01:02:22
SCOTLAND	3,958	00:17:16	00:40:34	4,069	00:16:08	00:36:25	4,082	00:16:40	00:36:54	4,750	00:20:14	00:54:04

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/11/2023			20/11/2023			27/11/2023			04/12/2023		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	233	00:38:21	04:14:51	247	00:38:36	03:08:43	286	00:28:31	02:07:17	224	00:56:34	04:35:20
Borders	113	00:24:37	01:13:33	98	00:18:22	01:05:01	93	00:16:09	01:04:34	112	00:20:42	01:22:47
Dumfries and Galloway	124	00:21:38	01:19:02	107	00:21:22	01:37:33	122	00:22:41	01:20:36	150	00:31:55	02:00:15
Fife	294	00:34:44	02:58:59	305	00:27:45	01:39:38	300	00:30:00	01:40:59	242	01:19:29	05:57:49
Forth Valley	221	00:38:30	02:59:09	216	00:29:38	01:43:48	181	00:34:21	02:20:24	169	01:14:06	04:13:23
Grampian	329	00:33:31	02:57:37	352	00:35:20	03:03:31	298	00:46:17	05:36:17	273	01:03:24	07:28:31
Greater Glasgow and Clyde	647	00:52:00	04:00:11	683	00:31:29	02:46:40	680	00:32:19	02:07:45	590	01:05:36	05:42:16
Highland	275	00:21:56	01:16:24	257	00:19:30	01:06:20	266	00:18:17	01:02:06	281	00:24:49	01:45:23
Lanarkshire	365	00:59:59	05:27:20	345	00:50:27	04:29:26	331	00:54:38	03:57:06	241	02:07:54	06:56:48
Lothian	539	00:46:26	02:59:55	578	00:33:18	02:35:45	526	00:46:55	04:08:17	469	00:52:53	05:12:55
Orkney	14	00:25:21	00:55:37	12	00:16:54	01:46:34	9	00:27:15	01:28:44	12	00:12:58	00:40:32
Shetland	7	00:13:21	00:57:27	13	00:17:48	00:53:53	15	00:25:03	01:17:37	12	00:31:23	01:06:06
Tayside	313	00:26:38	01:34:51	331	00:18:45	01:07:23	333	00:27:25	01:25:35	300	00:45:33	02:54:50
Western Isles	17	00:25:12	01:14:22	26	00:23:07	00:51:38	16	00:23:19	01:06:41	22	00:30:01	01:14:58
Unknown	92	00:37:16	02:57:46	88	00:30:19	01:24:46	88	00:33:21	02:35:35	74	00:54:45	04:12:51
SCOTLAND	3,583	00:36:15	03:04:00	3,658	00:29:42	02:16:03	3,544	00:32:30	02:33:26	3,171	00:51:14	04:53:01

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	13/11/2023			20/11/2023			27/11/2023			04/12/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	490	00:53:24	03:29:29	506	00:51:36	03:15:19	474	00:41:12	01:52:27	519	00:54:17	02:55:52
Borders	184	00:32:51	00:51:57	155	00:30:44	00:52:11	155	00:32:10	00:44:11	174	00:33:10	00:54:48
Dumfries & Galloway	206	00:27:11	00:53:17	229	00:27:44	00:56:19	227	00:29:33	00:56:19	260	00:32:02	01:05:26
Fife	481	00:45:04	01:48:47	464	00:45:43	01:41:21	469	00:43:10	01:29:20	551	00:46:52	02:18:15
Forth Valley	433	00:42:41	01:15:04	408	00:41:08	01:14:35	438	00:46:30	01:22:07	457	00:52:19	01:49:51
Grampian	675	00:53:28	03:20:25	678	00:53:19	03:04:31	627	01:05:37	03:47:48	698	01:24:15	05:03:31
Greater Glasgow & Clyde	1,896	00:49:32	01:32:18	1,796	00:48:28	01:29:49	1,798	00:46:23	01:17:50	1,858	00:50:38	01:38:23
Highland	314	00:26:55	01:02:55	307	00:27:48	01:07:02	316	00:25:25	00:59:14	334	00:31:33	01:31:30
Lanarkshire	863	00:59:16	01:59:34	847	00:55:20	01:43:54	813	00:59:18	02:07:53	817	00:59:07	02:05:02
Lothian	1,009	00:45:08	01:15:45	1,063	00:46:23	01:17:19	1,047	00:45:55	01:18:33	1,028	00:43:56	01:17:13
Orkney	23	00:16:56	00:33:08	19	00:16:21	00:24:05	29	00:13:43	00:21:42	20	00:16:48	00:23:41
Shetland	13	00:31:25	00:51:12	20	00:21:36	00:41:53	21	00:24:40	00:38:11	29	00:18:11	00:29:37
Tayside	544	00:30:17	00:57:06	547	00:29:04	00:49:11	596	00:28:57	00:52:54	625	00:30:15	00:52:53
Western Isles	28	00:17:34	00:31:54	28	00:19:03	00:32:26	28	00:19:29	00:32:46	36	00:19:33	00:31:42
SCOTLAND	7,159	00:45:03	01:42:10	7,067	00:44:22	01:37:08	7,038	00:43:39	01:32:06	7,406	00:46:27	01:59:31

Table 7 - Turnaround Times by Hospital

Week Commencing		13/11/2023			20/11/2023			27/11/2023			04/12/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	177	00:46:10	03:05:50	183	00:51:24	03:15:16	163	00:47:11	03:14:50	168	00:55:53	02:39:48
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	313	00:56:28	03:32:17	323	00:51:53	03:11:59	311	00:39:18	01:14:47	351	00:53:34	03:01:12
Borders	Borders General Hospital (Melrose)	184	00:32:51	00:51:57	155	00:30:44	00:52:11	155	00:32:10	00:44:11	174	00:33:10	00:54:48
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	38	00:25:48	00:43:52	40	00:24:31	00:38:41	38	00:29:49	00:42:46	40	00:26:56	00:43:28
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	168	00:27:34	00:56:14	189	00:28:55	00:58:58	189	00:29:25	00:57:49	220	00:32:57	01:09:44
Fife	Victoria Hospital (Kirkcaldy)	481	00:45:04	01:48:47	464	00:45:43	01:41:21	469	00:43:10	01:29:20	551	00:46:52	02:18:15
Forth Valley	Forth Valley Royal Hospital (Larbert)	433	00:42:41	01:15:04	408	00:41:08	01:14:35	438	00:46:30	01:22:07	457	00:52:19	01:49:51
Grampian	Aberdeen Royal Infirmary (Aberdeen)	508	00:59:39	03:46:52	533	00:59:18	03:10:10	484	01:06:35	04:04:54	537	01:46:29	05:10:16
Grampian	Dr Gray's Hospital (Elgin)	142	00:46:44	02:11:34	128	00:44:47	01:43:03	131	01:06:54	03:03:58	147	00:58:57	03:51:51
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	25	00:25:34	00:41:38	17	00:27:43	00:48:10	12	00:27:46	01:09:50	14	00:29:04	00:43:30
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	523	00:43:45	01:09:19	501	00:44:11	01:09:01	530	00:40:11	01:06:48	524	00:45:22	01:19:50
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	124	00:40:30	01:38:50	96	00:36:31	01:00:15	100	00:41:30	01:14:32	96	00:45:16	01:50:09
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	796	00:59:06	02:01:27	753	00:56:49	01:54:21	771	00:52:17	01:23:52	767	00:58:07	02:02:26
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	342	00:47:07	01:17:14	348	00:46:39	01:18:40	326	00:45:53	01:16:21	389	00:50:13	01:24:25
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	111	00:45:34	01:12:24	98	00:41:15	01:11:19	71	00:35:19	01:01:01	82	00:47:05	01:13:35
Highland	Belford Hospital (Fort William)	24	00:33:20	01:13:34	22	00:27:53	00:47:48	29	00:24:23	00:40:31	31	00:31:10	00:46:39
Highland	Caithness General Hospital (Wick)	38	00:25:28	00:46:16	33	00:23:04	00:44:24	42	00:29:21	00:47:00	39	00:24:13	00:44:26
Highland	Lorn & Islands Hospital (Oban)	26	00:26:52	00:40:31	32	00:23:26	00:31:28	26	00:24:23	00:39:07	17	00:25:04	00:44:58
Highland	Raigmore Hospital (Inverness)	226	00:27:00	01:04:47	220	00:29:47	01:15:17	219	00:25:17	01:14:11	247	00:34:00	01:50:14
Lanarkshire	University Hospital Hairmyres (East Kilbride)	252	00:56:10	01:48:50	242	00:53:53	01:49:04	214	00:55:12	01:33:14	256	00:49:15	01:29:08
Lanarkshire	University Hospital Monklands (Airdrie)	264	01:05:13	01:59:19	256	01:00:34	01:35:32	271	01:03:03	02:03:40	243	01:07:34	02:03:23
Lanarkshire	University Hospital Wishaw (Wishaw)	347	00:58:09	02:05:24	349	00:54:51	01:54:01	328	00:59:57	02:35:51	318	01:01:39	02:47:08
Lothian	Royal Hospital for Sick Children (Edinburgh)	40	00:42:20	01:04:18	33	00:36:14	01:04:32	26	00:44:19	00:54:14	44	00:29:48	00:48:13
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	738	00:46:56	01:19:27	770	00:49:09	01:21:23	777	00:47:26	01:23:26	740	00:45:38	01:20:41
Lothian	St John's Hospital (Livingston)	231	00:41:52	01:04:51	260	00:39:36	01:05:06	244	00:41:22	01:03:43	244	00:41:45	01:11:07
Orkney	Balfour Hospital (Kirkwall)	23	00:16:56	00:33:08	19	00:16:21	00:24:05	29	00:13:43	00:21:42	20	00:16:48	00:23:41
Shetland	Gilbert Bain Hospital (Lerwick)	13	00:31:25	00:51:12	20	00:21:36	00:41:53	21	00:24:40	00:38:11	29	00:18:11	00:29:37
Tayside	Ninewells Hospital (Dundee)	485	00:31:07	00:57:31	476	00:29:40	00:50:40	522	00:29:35	00:55:14	547	00:31:21	00:55:59
Tayside	Perth Royal Infirmary (Perth)	59	00:24:54	00:43:02	71	00:26:33	00:44:04	74	00:27:36	00:40:25	78	00:25:37	00:39:08
Western Isles	Western Isles Hospital (Isle of Lewis)	28	00:17:34	00:31:54	28	00:19:03	00:32:26	28	00:19:29	00:32:46	36	00:19:33	00:31:42
SCOTLAND		7,159	00:45:03	01:42:10	7,067	00:44:22	01:37:08	7,038	00:43:39	01:32:06	7,406	00:46:27	01:59:31

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)