

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 21 December 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 21/11/2022 to 12/12/2022

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	21/11/2022						28/11/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,025	815	587	896	710	489	1,093	855	598	960	752	505
Borders	364	300	220	303	244	166	352	294	212	298	244	163
Dumfries and Galloway	454	376	299	370	305	232	441	381	296	378	322	237
Fife	1,121	895	598	976	776	484	1,102	847	594	951	726	480
Forth Valley	806	634	455	721	562	387	841	660	507	737	573	426
Grampian	1,515	1,162	743	1,320	1,021	609	1,470	1,112	772	1,273	967	637
Greater Glasgow and Clyde	3,409	2,603	1,978	2,996	2,278	1,675	3,244	2,556	1,948	2,862	2,234	1,646
Highland	1,002	820	607	742	624	421	923	766	552	713	593	385
Lanarkshire	1,768	1,373	1,039	1,519	1,162	842	1,766	1,350	1,053	1,548	1,163	879
Lothian	2,353	1,806	1,255	2,084	1,593	1,049	2,348	1,768	1,219	2,090	1,563	1,028
Orkney	79	59	50	41	30	21	62	43	37	24	17	11
Shetland	53	45	38	31	28	22	47	39	34	26	23	18
Tayside	1,187	1,014	647	988	827	478	1,103	931	587	929	774	443
Western Isles	92	76	68	40	37	29	100	86	67	58	52	33
Unknown	554	173	133	541	166	127	540	186	131	516	171	117
SCOTLAND	15,782	12,151	8,717	13,568	10,363	7,031	15,432	11,874	8,607	13,363	10,174	7,008

05/12/2022						12/12/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,050	780	558	911	666	453	1,111	806	566	982	705	469
328	251	184	287	217	154	395	309	226	339	259	181
435	369	292	353	296	221	555	436	339	483	377	284
1,171	901	607	1,042	794	507	1,318	879	571	1,174	783	486
774	599	431	701	542	379	920	644	477	843	583	424
1,525	1,116	708	1,325	976	578	1,651	1,121	700	1,481	1,011	598
3,454	2,583	1,921	3,054	2,244	1,603	3,934	2,489	1,838	3,498	2,209	1,578
931	739	534	720	578	386	1,104	872	627	876	702	471
1,810	1,321	981	1,599	1,146	826	2,079	1,293	977	1,840	1,138	834
2,295	1,711	1,214	2,044	1,494	1,018	2,584	1,734	1,175	2,322	1,561	1,021
69	56	44	48	39	27	81	63	52	44	38	28
63	49	42	35	31	25	74	53	42	50	35	25
1,371	1,094	681	1,195	942	542	1,400	1,032	651	1,210	877	508
81	67	52	46	39	26	134	97	83	81	65	51
559	165	98	538	154	87	615	192	132	591	179	119
15,916	11,801	8,347	13,898	10,158	6,832	17,955	12,020	8,456	15,814	10,522	7,077

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	21/11/2022 ^P			28/11/2022 ^P			05/12/2022 ^P			12/12/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	33	00:08:35	00:11:41	27	00:08:21	00:21:55	28	00:09:11	00:16:39	37	00:10:56	00:27:45
Borders	11	00:15:07	00:28:15	7	00:04:39	00:14:13	*	*	*	7	00:14:21	00:23:18
Dumfries and Galloway	8	00:05:46	00:11:16	11	00:05:34	00:10:06	17	00:08:35	00:31:38	11	00:05:38	00:15:14
Fife	30	00:09:44	00:18:40	36	00:09:53	00:18:15	42	00:07:15	00:16:18	49	00:08:08	00:19:51
Forth Valley	21	00:09:02	00:14:27	26	00:07:08	00:12:37	21	00:08:09	00:18:16	31	00:07:15	00:15:57
Grampian	49	00:06:43	00:23:47	43	00:06:32	00:18:21	46	00:08:07	00:18:24	56	00:09:23	00:27:22
Greater Glasgow and Clyde	128	00:06:41	00:10:57	102	00:07:00	00:13:05	122	00:06:53	00:11:48	119	00:08:09	00:15:35
Highland	29	00:08:49	00:24:07	23	00:07:51	00:24:55	29	00:10:17	00:22:32	21	00:05:40	00:29:42
Lanarkshire	63	00:07:56	00:13:00	57	00:06:40	00:14:17	66	00:08:11	00:15:49	64	00:08:18	00:17:17
Lothian	59	00:07:50	00:12:26	66	00:07:59	00:16:53	76	00:07:22	00:15:07	76	00:07:47	00:14:07
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Tayside	32	00:07:22	00:14:45	33	00:06:35	00:18:06	50	00:08:52	00:21:07	50	00:07:36	00:22:55
Western Isles	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Unknown	11	00:07:37	00:16:26	7	00:10:12	00:17:27	13	00:10:54	00:17:41	*	*	*
SCOTLAND	479	00:07:49	00:15:57	443	00:07:13	00:15:53	516	00:07:47	00:16:29	530	00:08:11	00:20:01

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	21/11/2022 ^P			28/11/2022 ^P			05/12/2022 ^P			12/12/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	135	00:10:20	00:20:07	145	00:10:33	00:23:25	148	00:11:01	00:21:59	165	00:13:18	00:25:36
Borders	35	00:10:27	00:26:37	25	00:12:43	00:22:59	36	00:11:15	00:17:08	44	00:16:23	00:32:19
Dumfries and Galloway	40	00:07:54	00:25:56	42	00:07:32	00:18:53	40	00:08:16	00:17:17	53	00:12:01	00:35:16
Fife	150	00:10:42	00:23:30	128	00:09:10	00:18:19	117	00:10:50	00:21:32	173	00:12:44	00:25:17
Forth Valley	107	00:10:59	00:18:48	127	00:10:24	00:20:15	109	00:10:24	00:25:33	151	00:11:19	00:25:59
Grampian	192	00:10:14	00:28:24	162	00:08:05	00:22:55	192	00:09:09	00:32:00	219	00:13:54	00:41:41
Greater Glasgow and Clyde	530	00:08:25	00:15:32	494	00:08:25	00:15:57	522	00:07:56	00:14:53	643	00:10:06	00:21:31
Highland	100	00:08:56	00:24:56	71	00:06:27	00:17:36	81	00:07:18	00:35:31	124	00:09:41	00:30:48
Lanarkshire	264	00:09:53	00:19:06	260	00:10:38	00:20:55	262	00:10:53	00:19:15	372	00:12:09	00:25:53
Lothian	321	00:08:02	00:16:25	278	00:08:30	00:17:28	298	00:08:45	00:17:08	354	00:09:46	00:19:22
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	9	00:20:34	00:45:46
Tayside	135	00:08:45	00:21:21	133	00:08:08	00:21:20	174	00:08:52	00:23:16	175	00:10:37	00:28:55
Western Isles	10	00:06:24	00:21:55	10	00:06:03	00:09:35	7	00:08:03	00:16:30	*	*	*
Unknown	34	00:10:49	00:22:49	32	00:11:00	00:20:18	36	00:09:16	00:17:22	50	00:11:24	00:27:26
SCOTLAND	2,061	00:09:05	00:19:52	1,913	00:08:52	00:19:20	2,032	00:09:05	00:20:20	2,540	00:10:59	00:26:10

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	21/11/2022 ^P			28/11/2022 ^P			05/12/2022 ^P			12/12/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	312	00:18:39	00:44:01	308	00:21:17	00:54:34	290	00:23:08	01:04:47	283	00:23:48	00:56:14
Borders	96	00:13:09	00:32:46	98	00:12:56	00:27:31	83	00:12:10	00:26:46	103	00:20:46	00:55:29
Dumfries and Galloway	106	00:12:42	00:30:35	114	00:15:30	00:32:28	108	00:13:17	00:33:37	142	00:14:43	00:35:39
Fife	346	00:16:40	00:32:58	290	00:16:51	00:35:16	380	00:18:22	00:37:37	392	00:24:12	01:22:43
Forth Valley	216	00:16:22	00:37:04	254	00:19:23	00:39:13	225	00:18:21	00:34:25	265	00:25:00	01:24:42
Grampian	415	00:16:34	00:49:40	409	00:16:07	00:45:06	414	00:18:34	00:55:56	449	00:24:21	01:36:19
Greater Glasgow and Clyde	948	00:18:37	00:39:50	900	00:15:28	00:31:35	976	00:17:40	00:41:00	1,006	00:26:37	01:29:10
Highland	224	00:12:15	00:29:27	190	00:13:42	00:34:54	219	00:10:55	00:24:39	270	00:15:15	00:51:36
Lanarkshire	475	00:20:50	00:47:16	531	00:20:46	00:42:40	511	00:21:29	00:52:39	521	00:36:47	03:02:09
Lothian	640	00:16:24	00:36:13	667	00:15:37	00:33:14	667	00:17:31	00:36:09	728	00:21:15	01:00:28
Orkney	9	00:06:10	00:23:21	*	*	*	14	00:17:26	00:34:54	16	00:11:33	00:42:22
Shetland	12	00:06:16	00:17:02	*	*	*	13	00:07:26	00:26:11	14	00:12:55	00:33:40
Tayside	324	00:16:26	00:33:23	295	00:13:17	00:28:05	387	00:18:38	00:44:43	389	00:18:52	00:50:37
Western Isles	10	00:17:05	00:32:30	15	00:13:21	00:35:28	13	00:13:17	00:19:51	24	00:16:52	01:00:24
Unknown	68	00:13:49	00:36:02	67	00:19:09	00:34:49	64	00:21:38	00:52:38	82	00:22:12	01:16:42
SCOTLAND	4,201	00:17:07	00:38:52	4,155	00:16:40	00:36:44	4,364	00:18:13	00:43:10	4,684	00:23:19	01:20:05

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	21/11/2022 ^P			28/11/2022 ^P			05/12/2022 ^P			12/12/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	221	00:50:08	03:39:36	255	00:51:43	03:30:00	194	00:52:51	04:45:20	206	01:11:26	04:55:07
Borders	102	00:23:40	01:11:53	112	00:20:24	01:16:28	94	00:21:02	01:32:15	105	00:26:56	01:39:20
Dumfries and Galloway	151	00:17:54	01:19:40	152	00:21:39	00:58:09	127	00:18:12	01:14:43	167	00:24:11	01:46:30
Fife	247	00:54:30	04:24:27	268	00:45:04	02:50:34	253	00:57:13	03:47:06	164	01:37:43	08:25:58
Forth Valley	212	00:36:08	02:47:11	160	01:12:55	04:07:03	183	00:50:31	03:07:31	130	02:16:23	10:03:59
Grampian	355	00:39:18	03:35:30	343	00:36:00	03:44:46	314	00:31:05	03:15:14	271	00:49:45	05:44:27
Greater Glasgow and Clyde	649	01:14:50	04:22:46	708	00:43:53	02:56:57	593	00:50:10	04:44:39	392	02:33:48	12:37:30
Highland	267	00:17:00	01:11:59	305	00:18:17	01:04:20	246	00:18:04	01:02:45	280	00:22:44	01:34:17
Lanarkshire	346	00:55:11	04:46:27	304	01:12:42	04:38:07	295	01:02:39	05:08:36	165	03:05:10	12:13:59
Lothian	551	01:02:07	03:11:23	535	00:39:53	03:14:31	425	00:52:40	03:41:16	365	01:39:48	06:03:12
Orkney	14	00:19:00	01:08:11	8	00:23:02	01:12:19	17	00:16:25	01:15:35	16	00:29:08	03:31:46
Shetland	11	00:21:02	01:08:56	8	00:19:25	00:55:01	12	00:15:53	01:00:07	11	00:23:17	01:15:20
Tayside	330	00:32:24	02:07:37	308	00:24:11	01:30:04	319	00:40:01	03:06:34	256	00:56:03	03:33:04
Western Isles	16	00:23:18	00:41:05	22	00:20:01	00:35:52	19	00:33:04	01:13:40	36	00:21:23	02:16:54
Unknown	49	00:47:03	02:14:52	65	00:34:41	02:16:42	39	00:40:32	02:49:02	40	00:38:32	03:16:11
SCOTLAND	3,521	00:41:52	03:23:12	3,553	00:36:15	02:55:45	3,130	00:40:48	03:37:25	2,604	01:03:38	06:25:32

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	21/11/2022			28/11/2022			05/12/2022			12/12/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	496	01:00:02	03:51:53	520	01:07:25	03:43:39	465	01:07:57	04:27:16	487	01:08:02	04:03:09
Borders	162	00:30:33	00:51:33	161	00:32:47	00:48:44	150	00:29:55	00:51:25	174	00:34:18	00:55:49
Dumfries & Galloway	231	00:27:13	00:55:47	225	00:25:45	00:46:12	219	00:25:30	00:48:37	285	00:30:45	01:23:12
Fife	444	00:50:17	02:12:55	446	00:48:36	01:52:58	458	00:48:52	02:07:49	464	01:01:19	03:22:15
Forth Valley	386	00:42:40	01:08:10	442	00:41:42	01:10:27	397	00:40:17	01:05:04	427	00:45:46	01:30:04
Grampian	670	00:56:40	03:29:28	693	00:57:03	02:46:22	650	00:58:10	03:52:25	684	01:03:52	04:32:14
Greater Glasgow & Clyde	1,862	00:50:07	01:49:25	1,837	00:48:04	01:26:34	1,750	00:46:33	01:30:08	1,795	00:51:05	01:42:31
Highland	337	00:28:46	01:13:00	292	00:23:59	00:57:20	272	00:23:11	00:53:10	349	00:29:13	01:38:19
Lanarkshire	797	00:57:51	01:57:31	818	00:57:23	01:58:29	780	01:00:13	02:07:39	762	01:09:11	03:25:32
Lothian	1,063	00:47:34	01:15:08	1,013	00:43:56	01:06:26	1,027	00:44:55	01:09:05	1,015	00:48:19	01:16:59
Orkney	22	00:13:58	00:32:39	11	00:18:38	00:26:42	27	00:14:11	00:23:52	26	00:19:27	00:31:22
Shetland	24	00:27:57	00:48:06	17	00:27:25	00:45:31	23	00:22:34	00:43:49	28	00:19:00	00:35:10
Tayside	544	00:33:13	00:59:39	503	00:30:42	00:53:56	606	00:35:02	01:02:58	571	00:33:21	01:11:11
Western Isles	26	00:16:04	00:27:11	32	00:21:30	00:37:51	23	00:16:01	00:32:49	43	00:17:46	00:36:05
SCOTLAND	7,064	00:46:31	01:50:37	7,010	00:45:00	01:42:49	6,847	00:44:55	01:48:29	7,110	00:48:53	02:14:13

Table 7 - Turnaround Times by Hospital

Week Commencing		21/11/2022			28/11/2022			05/12/2022			12/12/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	164	00:48:47	02:15:45	182	01:02:23	03:17:44	184	01:04:32	03:45:03	157	01:11:49	03:15:00
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	332	01:10:20	04:21:29	338	01:12:15	04:07:17	281	01:14:17	04:53:33	330	01:06:41	04:31:25
Borders	Borders General Hospital (Melrose)	162	00:30:33	00:51:33	161	00:32:47	00:48:44	150	00:29:55	00:51:25	174	00:34:18	00:55:49
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	38	00:28:18	00:42:35	31	00:24:02	00:40:42	41	00:22:59	00:37:35	50	00:25:11	00:39:50
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	193	00:26:58	00:57:40	194	00:26:11	00:47:56	178	00:25:44	00:50:43	235	00:32:44	01:24:26
Fife	Victoria Hospital (Kirkcaldy)	444	00:50:17	02:12:55	446	00:48:36	01:52:58	458	00:48:52	02:07:49	464	01:01:19	03:22:15
Forth Valley	Forth Valley Royal Hospital (Larbert)	386	00:42:40	01:08:10	442	00:41:42	01:10:27	397	00:40:17	01:05:04	427	00:45:46	01:30:04
Grampian	Aberdeen Royal Infirmary (Aberdeen)	512	01:04:12	03:41:21	543	00:59:40	02:51:49	504	01:05:09	04:01:57	536	01:23:44	05:02:48
Grampian	Dr Gray's Hospital (Elgin)	141	00:46:47	02:35:12	126	00:49:02	02:06:10	128	00:48:32	02:19:34	128	00:39:12	01:59:54
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	17	00:22:01	00:32:43	24	00:28:44	00:44:05	18	00:23:26	00:45:49	20	00:22:28	00:41:05
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	576	00:42:23	01:04:19	536	00:42:30	01:05:57	514	00:41:33	01:04:14	512	00:47:09	01:18:31
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	88	00:36:05	00:53:48	120	00:38:57	01:02:34	103	00:32:41	00:55:29	119	00:42:07	01:22:02
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	716	01:04:07	02:47:04	745	00:55:16	01:51:11	708	00:53:43	01:48:49	732	00:57:18	02:14:00
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	373	00:48:27	01:29:00	353	00:48:08	01:19:34	320	00:46:59	01:34:48	331	00:54:51	01:43:41
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	109	00:45:36	01:32:17	83	00:51:25	01:26:01	105	00:49:00	01:24:45	101	00:39:00	01:18:48
Highland	Belford Hospital (Fort William)	28	00:26:19	00:41:25	27	00:22:08	00:30:08	27	00:23:59	00:35:58	28	00:23:49	00:50:30
Highland	Caitness General Hospital (Wick)	34	00:24:29	00:36:55	38	00:21:34	00:39:11	38	00:18:25	00:35:11	44	00:23:03	00:39:09
Highland	Lorn & Islands Hospital (Oban)	19	00:26:02	00:47:20	25	00:24:58	00:38:19	22	00:25:06	00:41:15	28	00:18:06	00:36:55
Highland	Raigmore Hospital (Inverness)	256	00:30:15	01:24:43	202	00:25:38	01:04:17	185	00:23:46	00:55:09	249	00:36:50	02:01:20
Lanarkshire	University Hospital Hairmyres (East Kilbride)	237	00:51:18	01:53:11	233	00:52:18	01:42:45	201	00:53:11	01:23:40	241	00:59:34	02:19:05
Lanarkshire	University Hospital Monklands (Airdrie)	229	00:58:39	01:42:36	263	01:02:53	01:58:42	252	01:04:07	01:56:59	229	01:12:12	02:17:01
Lanarkshire	University Hospital Wishaw (Wishaw)	331	01:00:07	02:21:18	322	00:57:59	02:29:45	327	01:02:55	03:01:28	292	01:16:40	05:23:27
Lothian	Royal Hospital for Sick Children (Edinburgh)	38	00:37:08	01:05:22	42	00:37:30	00:59:51	53	00:32:03	00:55:04	45	00:33:50	01:04:58
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	808	00:49:54	01:16:25	741	00:45:21	01:06:26	754	00:45:41	01:09:58	752	00:50:27	01:18:24
Lothian	St John's Hospital (Livingston)	217	00:41:07	01:05:55	230	00:41:17	01:07:05	220	00:43:34	01:04:32	218	00:44:38	01:14:20
Orkney	Balfour Hospital (Kirkwall)	22	00:13:58	00:32:39	11	00:18:38	00:26:42	27	00:14:11	00:23:52	26	00:19:27	00:31:22
Shetland	Gilbert Bain Hospital (Lerwick)	24	00:27:57	00:48:06	17	00:27:25	00:45:31	23	00:22:34	00:43:49	28	00:19:00	00:35:10
Tayside	Ninewells Hospital (Dundee)	460	00:34:24	01:01:19	430	00:31:39	00:55:14	528	00:36:36	01:05:03	480	00:35:05	01:18:21
Tayside	Perth Royal Infirmary (Perth)	84	00:27:25	00:43:15	73	00:27:40	00:41:21	78	00:27:22	00:49:12	91	00:27:30	00:47:45
Western Isles	Western Isles Hospital (Isle of Lewis)	26	00:16:04	00:27:11	32	00:21:30	00:37:51	23	00:16:01	00:32:49	43	00:17:46	00:36:05
SCOTLAND		7,064	00:46:31	01:50:37	7,010	00:45:00	01:42:49	6,847	00:44:55	01:48:29	7,110	00:48:53	02:14:13

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)