

Scottish Ambulance Service Unscheduled Care Operational Statistics

Official Statistics Publication Weekly Statistics Published : 31 January 2024



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing **01/01/2024** to **22/01/2024**

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	01/01/2024						08/01/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,145	868	609	1,015	766	515	970	813	610	804	664	472
Borders	396	342	254	342	292	211	327	300	214	275	250	166
Dumfries and Galloway	506	414	328	404	327	250	448	389	307	364	314	237
Fife	1,260	979	627	1,120	863	518	1,043	885	623	876	733	479
Forth Valley	874	685	529	794	617	465	748	633	453	648	545	369
Grampian	1,577	1,176	741	1,426	1,070	642	1,436	1,185	757	1,239	1,026	607
Greater Glasgow and Clyde	3,704	2,666	1,973	3,334	2,383	1,705	3,077	2,547	1,915	2,643	2,179	1,563
Highland	1,157	922	664	899	726	482	965	791	580	732	597	399
Lanarkshire	1,907	1,384	1,002	1,695	1,214	846	1,648	1,360	1,007	1,408	1,154	829
Lothian	2,436	1,813	1,219	2,179	1,599	1,031	2,284	1,822	1,278	1,979	1,558	1,042
Orkney	64	49	38	37	27	17	61	52	38	34	30	18
Shetland	52	42	36	30	24	18	55	43	40	27	20	17
Tayside	1,299	1,095	685	1,135	952	554	1,135	1,002	679	951	827	513
Western Isles	164	126	95	83	73	46	111	96	76	56	50	30
Unknown	385	63	40	373	58	37	338	67	42	327	63	39
SCOTLAND	16,926	12,624	8,840	14,866	10,991	7,337	14,646	11,985	8,619	12,363	10,010	6,780

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15/01/2024						22/01/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,101	858	630	937	723	507	1,054	859	625	892	708	486
372	326	236	299	258	176	351	299	222	291	242	170
413	344	288	337	277	226	480	411	338	399	340	270
1,106	901	603	970	779	490	1,202	916	611	1,065	808	511
757	618	470	679	545	399	891	692	508	804	620	444
1,478	1,158	788	1,311	1,036	675	1,483	1,103	746	1,290	963	614
3,307	2,600	1,980	2,878	2,244	1,645	3,356	2,568	1,967	2,926	2,198	1,614
1,007	822	626	721	594	409	1,000	826	623	760	621	424
1,824	1,394	1,054	1,599	1,219	887	1,841	1,382	1,038	1,642	1,234	905
2,333	1,832	1,286	2,050	1,609	1,086	2,331	1,710	1,172	2,088	1,535	1,011
65	54	41	35	32	19	54	46	38	32	27	19
48	43	38	30	27	23	45	39	33	29	25	19
1,231	1,043	653	1,050	875	494	1,261	1,052	693	1,076	881	536
108	91	76	64	58	44	112	93	74	53	48	31
318	74	48	304	67	41	377	63	48	364	58	44
15,468	12,158	8,817	13,264	10,343	7,121	15,838	12,059	8,736	13,711	10,308	7,098

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/01/2024 ^P			08/01/2024 ^P			15/01/2024 ^P			22/01/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	37	00:09:49	00:17:23	30	00:07:04	00:14:25	35	00:07:53	00:20:40	19	00:08:48	00:20:58
Borders	*	*	*	16	00:11:41	00:23:58	5	00:03:32	00:04:06	11	00:07:20	00:24:48
Dumfries and Galloway	26	00:07:32	00:21:26	*	*	*	12	00:07:34	00:20:16	15	00:14:14	00:18:54
Fife	31	00:08:54	00:22:01	38	00:07:30	00:14:22	34	00:08:49	00:20:25	48	00:08:44	00:15:55
Forth Valley	37	00:09:02	00:14:55	22	00:06:47	00:13:09	24	00:09:49	00:18:50	37	00:07:47	00:15:40
Grampian	49	00:06:55	00:23:28	33	00:06:09	00:14:49	53	00:08:34	00:22:53	45	00:07:36	00:22:35
Greater Glasgow and Clyde	119	00:06:51	00:12:47	111	00:07:10	00:12:35	114	00:06:58	00:12:26	104	00:07:24	00:13:12
Highland	34	00:10:13	00:19:26	22	00:08:13	00:19:51	23	00:09:01	00:30:37	24	00:14:06	00:22:53
Lanarkshire	63	00:08:53	00:17:12	53	00:06:41	00:14:41	71	00:07:28	00:14:57	42	00:08:45	00:14:44
Lothian	98	00:06:10	00:11:34	63	00:06:19	00:11:39	61	00:06:53	00:10:52	77	00:07:10	00:14:45
Orkney	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Tayside	48	00:05:50	00:13:36	36	00:06:47	00:17:23	66	00:06:26	00:19:52	42	00:06:33	00:16:22
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	-	n/a	n/a	*	*	*	*	*	*
SCOTLAND	557	00:07:30	00:16:43	436	00:07:00	00:15:27	504	00:07:19	00:17:48	469	00:07:48	00:17:40

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/01/2024 ^P			08/01/2024 ^P			15/01/2024 ^P			22/01/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	178	00:10:26	00:22:35	111	00:09:03	00:20:09	144	00:09:17	00:22:12	124	00:11:18	00:23:26
Borders	52	00:09:17	00:22:24	31	00:07:52	00:32:15	43	00:09:16	00:23:18	32	00:08:32	00:21:26
Dumfries and Galloway	42	00:12:48	00:24:31	47	00:12:10	00:26:44	56	00:09:55	00:24:39	41	00:11:34	00:37:27
Fife	159	00:09:25	00:18:55	135	00:08:14	00:17:15	141	00:09:12	00:19:33	150	00:09:20	00:21:05
Forth Valley	111	00:08:36	00:17:04	95	00:07:40	00:16:41	104	00:09:01	00:20:23	134	00:09:48	00:22:34
Grampian	225	00:10:14	00:27:45	167	00:07:53	00:25:05	187	00:10:09	00:30:28	163	00:07:44	00:21:39
Greater Glasgow and Clyde	626	00:08:42	00:16:42	503	00:07:29	00:13:52	518	00:07:47	00:16:19	551	00:08:10	00:15:02
Highland	146	00:10:02	00:29:24	107	00:08:33	00:23:20	98	00:11:18	00:33:21	93	00:07:35	00:19:37
Lanarkshire	348	00:10:22	00:21:32	286	00:08:43	00:17:24	317	00:10:27	00:18:16	339	00:11:02	00:22:43
Lothian	331	00:07:34	00:14:47	274	00:07:42	00:15:31	314	00:08:09	00:15:39	333	00:07:32	00:15:47
Orkney	*	*	*	7	00:18:27	00:22:23	10	00:15:26	01:43:41	*	*	*
Shetland	*	*	*	5	00:06:03	00:20:06	*	*	*	*	*	*
Tayside	172	00:09:16	00:20:59	154	00:06:27	00:15:49	153	00:08:09	00:24:39	157	00:08:19	00:22:19
Western Isles	16	00:10:43	00:28:03	7	00:04:14	00:30:58	*	*	*	10	00:05:13	00:19:10
Unknown	10	00:12:16	00:19:33	22	00:10:49	00:16:06	17	00:11:24	00:25:03	14	00:11:42	00:15:37
SCOTLAND	2,426	00:09:12	00:20:46	1,951	00:07:54	00:17:33	2,110	00:08:53	00:20:36	2,149	00:08:53	00:19:29

Notes

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Key to symbols:

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' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/01/2024 ^P			08/01/2024 ^P			15/01/2024 ^P			22/01/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	318	00:24:03	01:06:49	275	00:18:06	00:36:49	299	00:21:16	00:54:57	308	00:18:39	00:42:41
Borders	110	00:13:45	00:35:11	103	00:16:05	00:32:55	101	00:14:35	00:37:47	98	00:14:17	00:30:15
Dumfries and Galloway	108	00:13:11	00:32:12	112	00:14:18	00:34:17	107	00:13:52	00:34:25	144	00:14:52	00:38:03
Fife	376	00:17:31	00:43:11	303	00:15:43	00:33:41	325	00:16:52	00:33:49	345	00:18:19	00:40:14
Forth Valley	254	00:19:24	00:36:51	224	00:17:02	00:33:47	218	00:15:42	00:31:26	255	00:17:07	00:38:34
Grampian	457	00:20:02	00:56:09	416	00:15:38	00:40:02	408	00:20:46	00:56:22	422	00:18:41	00:54:28
Greater Glasgow and Clyde	1,106	00:21:19	01:12:28	863	00:16:20	00:36:08	1,017	00:18:13	00:43:02	941	00:17:23	00:49:23
Highland	259	00:15:29	00:43:33	229	00:16:31	00:42:02	220	00:12:04	00:34:00	236	00:13:53	00:34:01
Lanarkshire	553	00:28:32	01:19:47	460	00:19:31	00:46:32	529	00:24:39	01:06:50	594	00:26:38	01:30:08
Lothian	637	00:15:34	00:32:53	652	00:15:02	00:28:48	693	00:15:32	00:33:19	685	00:19:17	00:44:28
Orkney	12	00:13:23	00:24:42	10	00:17:16	00:21:11	8	00:28:27	01:21:30	7	00:16:10	00:33:43
Shetland	8	00:12:04	00:52:22	8	00:13:07	00:25:15	10	00:17:21	00:59:46	13	00:18:27	00:37:58
Tayside	358	00:13:30	00:34:14	303	00:14:19	00:32:30	327	00:15:45	00:31:52	334	00:15:12	00:33:57
Western Isles	25	00:17:47	00:34:56	25	00:11:55	00:38:22	20	00:25:14	00:49:52	16	00:09:42	00:32:57
Unknown	29	00:23:02	00:34:18	26	00:11:21	00:30:00	26	00:21:22	00:50:26	26	00:24:22	00:36:51
SCOTLAND	4,610	00:19:20	00:53:05	4,009	00:16:25	00:35:42	4,308	00:17:59	00:44:12	4,424	00:18:24	00:48:08

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/01/2024 ^P			08/01/2024 ^P			15/01/2024 ^P			22/01/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	224	01:01:53	05:55:51	241	00:30:10	01:55:25	230	00:45:26	04:05:15	245	00:35:46	03:33:17
Borders	118	00:25:48	01:32:58	99	00:18:16	00:58:30	108	00:21:00	01:24:43	101	00:22:30	01:13:25
Dumfries and Galloway	149	00:28:41	02:05:05	142	00:24:23	01:36:52	101	00:20:21	01:28:07	135	00:25:01	01:23:57
Fife	292	00:42:32	03:32:11	255	00:33:39	02:48:48	272	00:36:16	02:22:59	261	00:41:48	04:26:22
Forth Valley	208	00:43:23	04:10:39	199	00:31:59	02:35:26	193	00:33:56	03:47:20	189	00:52:44	04:31:32
Grampian	325	00:45:59	03:20:15	389	00:35:20	02:48:08	366	00:46:04	03:53:06	311	00:38:31	04:13:22
Greater Glasgow and Clyde	474	01:28:29	08:15:43	663	00:40:05	03:05:05	548	00:47:23	04:23:34	568	00:51:55	05:11:32
Highland	284	00:26:33	01:53:11	236	00:20:34	01:21:26	247	00:24:49	01:44:37	265	00:18:32	01:10:10
Lanarkshire	222	02:27:22	11:51:25	341	00:48:07	03:16:57	282	01:36:39	07:03:57	232	02:24:25	11:01:25
Lothian	494	00:36:38	03:26:35	528	00:34:17	02:54:22	509	00:50:30	03:05:46	399	01:19:47	07:36:40
Orkney	7	00:26:34	00:36:03	13	00:24:21	01:02:00	12	00:27:06	01:48:56	15	00:06:59	00:47:11
Shetland	11	00:18:36	00:40:08	7	00:32:33	01:06:17	14	00:34:38	01:15:40	7	00:38:09	01:00:53
Tayside	358	00:27:39	01:29:18	319	00:23:22	01:22:31	320	00:25:30	01:23:47	342	00:29:45	01:53:35
Western Isles	31	00:22:42	01:04:23	17	00:11:04	01:46:28	29	00:26:41	01:39:28	20	00:32:20	01:25:55
Unknown	17	00:38:58	03:18:47	14	00:17:42	01:11:52	21	01:09:29	02:36:59	16	00:18:08	01:32:02
SCOTLAND	3,214	00:42:08	04:34:59	3,463	00:32:11	02:28:24	3,252	00:39:27	03:22:23	3,106	00:39:19	04:41:31

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	01/01/2024			08/01/2024			15/01/2024			22/01/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	531	01:08:02	03:57:58	471	00:47:23	02:33:15	504	00:52:45	03:30:48	489	00:50:21	03:06:04
Borders	207	00:33:15	01:00:34	162	00:34:42	00:55:53	168	00:33:50	01:06:40	165	00:33:56	01:01:52
Dumfries & Galloway	245	00:32:42	01:16:52	237	00:32:24	01:11:56	220	00:29:17	00:55:14	273	00:33:22	01:07:12
Fife	487	00:45:29	02:09:31	435	00:43:37	01:38:53	460	00:46:08	02:13:49	486	00:50:53	02:24:08
Forth Valley	472	00:50:07	01:36:15	371	00:45:11	01:19:23	413	00:45:20	01:22:48	457	00:47:18	01:32:49
Grampian	683	00:57:53	03:19:14	628	00:46:49	02:29:49	692	00:48:42	02:28:03	620	01:08:39	04:15:17
Greater Glasgow & Clyde	1,933	00:51:26	02:09:33	1,749	00:48:05	01:30:56	1,818	00:51:20	01:46:24	1,788	00:51:11	01:38:14
Highland	347	00:36:05	02:17:07	290	00:31:45	02:02:51	307	00:29:12	01:43:09	317	00:31:29	01:11:10
Lanarkshire	792	01:05:57	03:32:44	771	00:57:15	02:00:58	815	00:55:37	01:55:36	846	01:00:15	02:47:43
Lothian	1,009	00:45:57	01:23:20	972	00:46:42	01:16:02	1,016	00:48:43	01:32:52	956	00:51:10	01:52:57
Orkney	17	00:17:28	00:25:50	18	00:11:30	00:22:16	18	00:14:55	00:22:52	18	00:12:01	00:27:14
Shetland	19	00:20:36	00:41:42	17	00:21:09	00:42:10	22	00:31:15	00:45:20	19	00:24:00	00:31:49
Tayside	605	00:31:31	01:03:26	572	00:28:52	00:54:10	544	00:29:05	00:47:21	584	00:30:34	01:00:53
Western Isles	35	00:17:36	00:35:25	24	00:20:00	00:41:00	30	00:20:51	00:35:43	23	00:23:46	00:45:14
SCOTLAND	7,382	00:48:01	02:16:44	6,717	00:44:27	01:35:39	7,027	00:45:51	01:47:21	7,041	00:47:35	02:05:35

Table 7 - Turnaround Times by Hospital

Week Commencing		01/01/2024			08/01/2024			15/01/2024			22/01/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	158	00:57:07	03:14:30	166	00:54:10	02:34:06	189	00:58:55	04:08:20	173	01:17:33	03:59:02
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	373	01:13:16	04:25:48	305	00:44:16	02:28:06	315	00:49:58	03:14:13	316	00:44:58	02:35:23
Borders	Borders General Hospital (Melrose)	207	00:33:15	01:00:34	162	00:34:42	00:55:53	168	00:33:50	01:06:40	165	00:33:56	01:01:52
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	35	00:25:53	00:48:10	43	00:30:44	01:05:00	33	00:29:53	00:46:25	40	00:25:01	00:51:24
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	210	00:34:03	01:20:45	194	00:32:53	01:13:13	187	00:29:12	00:59:01	233	00:34:50	01:23:39
Fife	Victoria Hospital (Kirkcaldy)	487	00:45:29	02:09:31	435	00:43:37	01:38:53	460	00:46:08	02:13:49	486	00:50:53	02:24:08
Forth Valley	Forth Valley Royal Hospital (Larbert)	472	00:50:07	01:36:15	371	00:45:11	01:19:23	413	00:45:20	01:22:48	457	00:47:18	01:32:49
Grampian	Aberdeen Royal Infirmary (Aberdeen)	530	01:03:39	03:42:10	488	00:46:56	02:19:46	550	00:48:23	02:18:03	464	01:10:31	04:25:37
Grampian	Dr Gray's Hospital (Elgin)	139	00:42:40	02:25:38	129	00:55:07	03:04:41	131	00:54:42	03:21:05	145	01:08:21	03:20:02
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:23:53	01:11:23	11	00:22:35	00:35:30	11	00:29:05	00:55:47	11	00:31:10	00:43:32
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	564	00:45:24	01:19:22	520	00:43:22	01:06:32	525	00:45:00	01:21:53	524	00:48:06	01:16:29
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	122	00:41:13	01:19:03	93	00:33:17	00:53:04	102	00:36:58	01:34:03	126	00:39:57	01:15:41
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	818	01:06:06	03:06:47	723	00:58:31	01:56:56	765	01:00:42	02:20:58	721	01:00:51	02:23:32
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	364	00:50:38	01:30:16	357	00:48:20	01:23:29	364	00:51:43	01:30:43	342	00:47:49	01:20:48
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	65	00:36:19	01:08:24	56	00:34:37	00:55:51	62	00:38:32	01:05:51	75	00:44:11	01:04:24
Highland	Belford Hospital (Fort William)	25	00:22:45	00:44:11	21	00:24:04	00:40:24	32	00:28:26	00:51:04	26	00:31:51	00:47:09
Highland	Caithness General Hospital (Wick)	40	00:25:57	00:49:54	39	00:29:16	00:54:58	45	00:32:44	00:58:02	32	00:29:57	00:49:28
Highland	Lorn & Islands Hospital (Oban)	32	00:23:53	00:32:55	17	00:23:03	00:33:31	34	00:21:19	00:35:33	24	00:24:40	00:43:01
Highland	Raigmore Hospital (Inverness)	250	00:44:39	02:32:54	213	00:36:07	02:22:53	196	00:30:54	02:27:34	235	00:35:03	01:22:51
Lanarkshire	University Hospital Hairmyres (East Kilbride)	242	01:07:36	03:20:12	226	00:49:45	01:32:16	246	00:51:08	01:37:26	262	00:55:12	02:57:26
Lanarkshire	University Hospital Monklands (Airdrie)	235	01:03:35	02:16:52	252	00:52:39	01:36:17	246	00:58:38	01:46:32	265	00:58:32	02:20:04
Lanarkshire	University Hospital Wishaw (Wishaw)	315	01:05:29	04:38:19	293	01:07:52	03:16:11	323	00:57:05	02:30:30	319	01:06:06	03:06:40
Lothian	Royal Hospital for Sick Children (Edinburgh)	27	00:30:30	00:52:29	24	00:34:22	00:50:01	22	00:41:29	01:10:55	26	00:38:26	01:18:32
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	747	00:47:29	01:25:15	742	00:47:50	01:19:03	745	00:50:47	01:36:13	744	00:55:40	02:04:03
Lothian	St John's Hospital (Livingston)	235	00:43:23	01:15:13	206	00:43:06	01:05:00	249	00:46:28	01:24:24	186	00:44:05	01:09:06
Orkney	Balfour Hospital (Kirkwall)	17	00:17:28	00:25:50	18	00:11:30	00:22:16	18	00:14:55	00:22:52	18	00:12:01	00:27:14
Shetland	Gilbert Bain Hospital (Lerwick)	19	00:20:36	00:41:42	17	00:21:09	00:42:10	22	00:31:15	00:45:20	19	00:24:00	00:31:49
Tayside	Ninewells Hospital (Dundee)	516	00:33:03	01:05:49	482	00:30:16	00:55:55	441	00:29:54	00:48:28	487	00:31:41	01:03:11
Tayside	Perth Royal Infirmary (Perth)	89	00:25:00	00:41:27	90	00:24:14	00:37:55	103	00:26:00	00:42:42	97	00:27:06	00:43:00
Western Isles	Western Isles Hospital (Isle of Lewis)	35	00:17:36	00:35:25	24	00:20:00	00:41:00	30	00:20:51	00:35:43	23	00:23:46	00:45:14
SCOTLAND		7,382	00:48:01	02:16:44	6,717	00:44:27	01:35:39	7,027	00:45:51	01:47:21	7,041	00:47:35	02:05:35

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)