

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 16 November 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **17/10/2022** to **07/11/2022**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	17/10/2022						24/10/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,155	850	589	1,028	748	491	1,051	794	545	926	695	450
Borders	376	316	244	305	255	186	301	251	187	238	191	130
Dumfries and Galloway	509	419	303	425	350	236	466	414	309	374	333	239
Fife	1,001	787	552	873	675	445	1,003	797	527	884	690	426
Forth Valley	779	641	478	669	546	398	803	638	476	702	553	403
Grampian	1,502	1,142	752	1,286	991	610	1,581	1,216	761	1,356	1,038	594
Greater Glasgow and Clyde	3,172	2,478	1,840	2,787	2,161	1,541	3,507	2,570	1,924	3,091	2,228	1,604
Highland	952	776	590	717	588	409	1,043	860	607	796	669	426
Lanarkshire	1,796	1,336	1,028	1,583	1,170	874	1,757	1,294	1,001	1,515	1,110	835
Lothian	2,168	1,672	1,205	1,896	1,464	1,008	2,307	1,760	1,250	2,060	1,553	1,057
Orkney	75	63	53	37	32	22	59	41	37	29	21	17
Shetland	57	40	40	33	24	24	60	50	42	33	29	21
Tayside	1,234	1,009	613	1,050	844	464	1,250	1,040	663	1,071	880	511
Western Isles	99	72	63	48	39	30	105	93	72	61	56	37
Unknown	460	135	84	441	126	77	601	212	143	575	194	127
SCOTLAND	15,335	11,736	8,434	13,178	10,013	6,815	15,894	12,030	8,544	13,711	10,240	6,877

31/10/2022						07/11/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,089	790	566	948	691	472	1,106	805	589	945	691	480
379	319	221	324	273	178	374	328	249	312	268	192
429	364	278	375	317	235	430	365	293	363	303	234
1,024	844	571	892	729	463	1,107	891	614	968	765	498
781	625	452	698	561	389	840	672	477	746	595	407
1,408	1,087	717	1,206	933	579	1,401	1,135	718	1,193	979	575
3,207	2,450	1,856	2,768	2,086	1,509	3,478	2,610	1,959	3,061	2,274	1,648
960	790	589	721	601	414	1,006	827	599	767	635	419
1,713	1,303	986	1,464	1,098	804	1,730	1,349	1,036	1,500	1,149	850
2,211	1,742	1,228	1,963	1,523	1,026	2,276	1,790	1,270	1,990	1,537	1,040
57	42	37	34	27	22	70	54	44	46	32	25
70	59	52	30	27	20	82	66	52	49	40	27
1,094	926	603	930	778	470	1,129	951	589	976	806	455
107	92	73	48	45	30	112	99	82	55	50	33
506	155	93	490	147	87	571	176	116	549	163	104
15,035	11,588	8,322	12,891	9,836	6,698	15,712	12,118	8,687	13,520	10,287	6,987

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/10/2022 ^P			24/10/2022 ^P			31/10/2022 ^P			07/11/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	35	00:07:29	00:20:15	29	00:08:26	00:20:29	44	00:08:18	00:16:04	41	00:10:28	00:19:20
Borders	5	00:09:20	00:20:55	7	00:07:08	00:19:55	11	00:05:35	00:22:13	15	00:07:20	00:17:16
Dumfries and Galloway	12	00:09:27	00:22:37	14	00:05:15	00:13:52	10	00:08:52	00:15:20	16	00:07:32	00:23:41
Fife	32	00:09:26	00:17:39	25	00:10:35	00:15:02	45	00:08:28	00:16:23	35	00:07:19	00:13:59
Forth Valley	21	00:06:30	00:13:26	25	00:08:05	00:17:20	26	00:08:26	00:18:23	37	00:09:06	00:16:43
Grampian	39	00:06:48	00:20:26	52	00:10:36	00:20:45	40	00:07:24	00:17:02	47	00:07:02	00:17:47
Greater Glasgow and Clyde	96	00:06:00	00:10:25	106	00:05:51	00:13:33	96	00:06:28	00:12:55	112	00:06:12	00:11:06
Highland	23	00:10:24	00:24:03	28	00:06:04	00:18:30	18	00:08:48	00:23:56	23	00:08:08	00:15:34
Lanarkshire	58	00:06:21	00:16:26	45	00:07:44	00:14:46	61	00:06:46	00:14:38	58	00:07:49	00:15:16
Lothian	52	00:07:45	00:15:00	70	00:07:04	00:13:39	58	00:07:41	00:13:23	59	00:07:07	00:12:12
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Tayside	36	00:07:12	00:15:53	27	00:06:04	00:10:49	32	00:06:34	00:20:26	26	00:06:26	00:12:01
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	9	00:06:55	00:18:43	*	*	*	*	*	*	*	*	*
SCOTLAND	424	00:07:18	00:17:05	437	00:07:18	00:15:30	453	00:07:21	00:15:30	480	00:07:21	00:15:38

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/10/2022 ^P			24/10/2022 ^P			31/10/2022 ^P			07/11/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	157	00:12:53	00:27:02	125	00:10:21	00:20:10	110	00:11:33	00:22:56	138	00:10:27	00:23:36
Borders	34	00:07:26	00:18:31	26	00:08:09	00:21:24	44	00:08:51	00:23:18	37	00:09:36	00:25:05
Dumfries and Galloway	59	00:13:23	00:34:02	57	00:07:03	00:17:28	50	00:08:45	00:22:43	46	00:07:45	00:28:20
Fife	116	00:09:11	00:19:43	127	00:09:11	00:18:42	159	00:09:55	00:19:36	128	00:09:42	00:20:32
Forth Valley	114	00:09:36	00:23:56	93	00:08:57	00:19:36	110	00:08:59	00:18:50	106	00:08:42	00:19:11
Grampian	179	00:09:56	00:29:36	175	00:07:33	00:24:40	186	00:09:40	00:25:21	147	00:06:32	00:20:31
Greater Glasgow and Clyde	435	00:08:37	00:15:57	514	00:08:17	00:16:25	476	00:07:47	00:14:46	567	00:08:03	00:15:59
Highland	89	00:09:38	00:28:32	115	00:10:20	00:27:33	95	00:08:49	00:30:53	96	00:08:17	00:28:34
Lanarkshire	312	00:11:08	00:23:03	286	00:10:37	00:21:53	277	00:09:38	00:17:06	264	00:09:28	00:20:01
Lothian	297	00:08:35	00:16:56	305	00:08:00	00:16:31	293	00:08:28	00:15:32	310	00:07:46	00:15:51
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	146	00:09:11	00:26:27	143	00:08:13	00:20:58	129	00:07:35	00:21:31	136	00:07:30	00:18:31
Western Isles	*	*	*	6	00:07:46	00:35:32	*	*	*	8	00:21:15	00:34:15
Unknown	26	00:11:30	00:20:20	42	00:09:45	00:18:25	29	00:08:54	00:22:12	39	00:10:47	00:17:54
SCOTLAND	1,973	00:09:31	00:22:13	2,019	00:08:41	00:19:28	1,966	00:08:43	00:19:11	2,031	00:08:29	00:19:25

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/10/2022 ^P			24/10/2022 ^P			31/10/2022 ^P			07/11/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	340	00:25:52	01:12:35	309	00:22:40	01:00:21	326	00:24:34	01:05:36	324	00:22:49	01:05:03
Borders	112	00:10:19	00:28:26	70	00:14:11	00:29:08	97	00:12:42	00:29:37	108	00:13:12	00:32:59
Dumfries and Galloway	125	00:13:59	00:34:37	130	00:14:47	00:37:06	109	00:15:08	00:31:04	106	00:12:39	00:33:16
Fife	316	00:19:26	00:47:51	283	00:16:32	00:35:13	284	00:16:32	00:32:36	349	00:17:30	00:36:34
Forth Valley	215	00:19:42	00:40:44	231	00:15:31	00:34:31	224	00:18:10	00:37:54	254	00:17:13	00:36:20
Grampian	395	00:19:56	00:51:15	395	00:13:43	00:38:33	391	00:14:53	00:39:13	392	00:12:48	00:29:15
Greater Glasgow and Clyde	921	00:16:38	00:39:14	996	00:20:11	00:54:18	895	00:17:49	00:40:03	946	00:17:20	00:43:02
Highland	196	00:12:44	00:32:32	226	00:13:56	00:36:35	216	00:12:04	00:33:21	226	00:13:13	00:36:00
Lanarkshire	532	00:23:57	00:54:19	537	00:22:50	00:50:37	451	00:19:21	00:41:33	522	00:18:53	00:41:19
Lothian	646	00:16:35	00:32:26	689	00:17:04	00:32:08	593	00:16:10	00:30:20	635	00:16:46	00:31:52
Orkney	10	00:10:33	00:28:51	8	00:05:36	00:13:15	9	00:14:52	00:55:34	13	00:13:17	00:35:49
Shetland	7	00:13:27	00:20:13	7	00:21:04	00:39:18	12	00:06:54	00:47:05	10	00:13:00	00:30:18
Tayside	333	00:16:07	00:35:50	362	00:14:48	00:32:33	297	00:13:58	00:31:15	290	00:13:41	00:31:49
Western Isles	14	00:14:33	00:29:11	24	00:16:07	00:42:08	15	00:24:16	00:34:40	20	00:16:08	00:33:57
Unknown	48	00:20:07	00:43:57	73	00:19:31	00:33:21	56	00:20:40	00:37:48	70	00:19:09	00:36:06
SCOTLAND	4,210	00:18:11	00:42:40	4,340	00:17:48	00:42:34	3,975	00:17:08	00:38:43	4,265	00:16:46	00:38:00

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/10/2022 ^P			24/10/2022 ^P			31/10/2022 ^P			07/11/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	201	00:50:54	06:54:08	228	00:44:44	02:51:13	203	00:51:52	04:19:21	179	00:55:32	04:45:11
Borders	104	00:18:00	00:44:13	88	00:22:53	01:19:19	119	00:25:18	01:14:38	107	00:22:38	01:16:30
Dumfries and Galloway	154	00:23:34	01:19:44	130	00:24:15	01:23:34	143	00:23:49	01:19:12	133	00:18:33	00:50:01
Fife	208	00:40:12	02:59:14	252	00:41:34	03:07:15	238	00:31:15	02:32:32	251	00:35:24	02:51:11
Forth Valley	194	00:44:44	03:46:28	199	00:39:15	03:56:55	199	00:41:47	03:20:45	195	00:40:49	03:25:01
Grampian	369	00:40:40	04:26:27	403	00:38:15	03:20:24	309	00:30:32	02:37:17	386	00:24:54	01:41:09
Greater Glasgow and Clyde	685	00:44:03	04:01:15	576	00:48:33	04:50:24	596	00:51:00	04:11:49	619	00:49:00	03:52:50
Highland	278	00:17:52	01:08:03	295	00:17:22	01:14:14	271	00:16:44	00:59:56	287	00:18:53	01:08:57
Lanarkshire	245	01:43:57	07:55:25	228	01:46:48	09:27:28	298	01:04:18	04:20:31	295	00:40:23	03:22:28
Lothian	452	00:48:36	04:26:19	471	00:53:36	03:57:01	561	00:37:07	02:31:10	504	00:35:49	02:05:21
Orkney	17	00:20:49	01:25:40	10	00:22:52	01:10:32	15	00:14:04	00:24:44	16	00:22:59	01:08:34
Shetland	12	00:33:38	01:11:20	19	00:21:22	00:44:25	12	00:35:17	00:57:54	21	00:20:39	01:24:32
Tayside	325	00:33:27	02:10:14	343	00:33:48	02:14:59	312	00:32:54	01:39:33	349	00:30:45	01:33:53
Western Isles	20	00:15:23	01:08:53	25	00:20:06	01:02:05	25	00:21:15	01:00:13	21	00:19:07	00:47:53
Unknown	42	00:22:57	02:20:30	69	00:23:39	02:36:46	52	00:37:18	02:40:03	45	00:38:17	02:13:11
SCOTLAND	3,306	00:38:33	03:45:26	3,336	00:39:36	03:28:15	3,353	00:35:25	02:51:53	3,408	00:32:24	02:27:10

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	17/10/2022			24/10/2022			31/10/2022			07/11/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	490	01:18:05	04:45:17	459	00:59:40	04:31:10	476	01:17:11	05:16:23	475	01:10:54	04:06:03
Borders	189	00:32:45	00:49:36	134	00:32:50	00:56:08	173	00:34:14	00:58:06	187	00:33:40	01:00:56
Dumfries & Galloway	243	00:30:07	01:07:14	234	00:29:48	01:04:29	228	00:24:36	00:47:05	230	00:24:13	00:39:51
Fife	417	00:52:54	02:56:28	394	00:50:19	02:15:39	426	00:43:37	01:31:07	469	00:53:45	02:36:54
Forth Valley	414	00:45:39	01:26:55	415	00:45:33	01:14:52	404	00:42:16	01:09:31	421	00:40:48	01:04:18
Grampian	637	01:01:12	02:53:29	627	00:47:26	02:29:37	612	00:43:19	02:18:21	604	00:43:05	01:53:30
Greater Glasgow & Clyde	1,706	00:45:54	01:23:17	1,803	00:51:03	02:07:07	1,675	00:50:32	01:41:50	1,877	00:49:50	01:50:55
Highland	311	00:27:20	01:32:32	332	00:27:27	01:08:51	326	00:26:05	01:07:02	323	00:29:51	01:24:52
Lanarkshire	790	00:55:55	01:54:35	798	01:03:54	02:30:40	754	00:58:06	01:56:15	792	01:00:43	02:01:11
Lothian	957	00:45:39	01:13:46	1,041	00:46:39	01:14:18	1,039	00:47:09	01:13:52	1,066	00:45:45	01:11:30
Orkney	22	00:11:38	00:24:52	18	00:19:22	00:24:17	23	00:15:49	00:20:29	25	00:14:04	00:26:38
Shetland	24	00:25:37	00:50:35	22	00:27:25	00:36:16	19	00:26:14	00:41:49	22	00:25:09	00:32:35
Tayside	520	00:30:06	00:56:44	553	00:33:11	01:02:26	534	00:30:47	00:54:22	507	00:32:44	00:56:52
Western Isles	24	00:17:09	00:28:04	33	00:18:00	00:41:15	24	00:21:02	00:33:10	29	00:16:32	00:31:47
SCOTLAND	6,744	00:45:25	01:49:52	6,863	00:46:37	01:49:23	6,713	00:44:58	01:42:27	7,027	00:45:20	01:46:19

Table 7 - Turnaround Times by Hospital

Week Commencing		17/10/2022			24/10/2022			31/10/2022			07/11/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	157	01:30:25	04:01:56	163	01:05:45	04:31:41	158	01:01:16	03:23:56	174	00:49:45	02:25:54
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	333	01:15:14	05:13:30	296	00:58:12	04:24:55	318	01:30:53	05:59:26	301	01:43:11	04:48:20
Borders	Borders General Hospital (Melrose)	189	00:32:45	00:49:36	134	00:32:50	00:56:08	173	00:34:14	00:58:06	187	00:33:40	01:00:56
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	45	00:25:05	00:41:46	36	00:24:29	00:45:26	38	00:25:07	00:45:04	42	00:25:29	00:43:21
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	198	00:32:01	01:14:40	198	00:31:08	01:04:55	190	00:24:10	00:46:38	188	00:23:58	00:39:27
Fife	Victoria Hospital (Kirkcaldy)	417	00:52:54	02:56:28	394	00:50:19	02:15:39	426	00:43:37	01:31:07	469	00:53:45	02:36:54
Forth Valley	Forth Valley Royal Hospital (Larbert)	414	00:45:39	01:26:55	415	00:45:33	01:14:52	404	00:42:16	01:09:31	421	00:40:48	01:04:18
Grampian	Aberdeen Royal Infirmary (Aberdeen)	488	01:01:07	02:52:54	498	00:48:33	02:37:08	489	00:45:10	02:28:01	443	00:43:46	01:53:35
Grampian	Dr Gray's Hospital (Elgin)	134	01:04:54	03:10:25	118	00:42:31	01:45:53	104	00:39:44	01:36:14	142	00:45:04	02:04:59
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:22:26	00:50:59	11	00:26:58	00:50:32	19	00:28:53	00:38:59	19	00:20:53	00:47:33
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	493	00:41:00	01:01:01	552	00:44:27	01:08:45	474	00:43:25	01:07:46	536	00:44:40	01:08:54
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	106	00:39:36	01:02:49	107	00:41:48	01:12:48	107	00:34:19	00:58:11	113	00:34:02	00:53:21
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	702	00:54:13	01:45:20	721	01:05:54	03:01:22	693	01:01:25	02:35:10	770	01:03:59	02:59:26
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	328	00:47:43	01:14:19	357	00:49:25	01:41:47	316	00:52:17	01:33:17	376	00:48:31	01:21:24
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	77	00:39:29	01:05:48	66	00:40:42	01:05:35	85	00:52:44	01:28:06	82	00:46:20	01:16:17
Highland	Belford Hospital (Fort William)	29	00:20:38	00:36:01	35	00:27:56	00:54:52	23	00:27:37	00:39:27	28	00:22:11	00:48:09
Highland	Caitness General Hospital (Wick)	33	00:22:47	00:44:10	31	00:20:32	00:43:10	45	00:22:45	00:33:51	39	00:19:39	00:35:10
Highland	Lorn & Islands Hospital (Oban)	34	00:19:36	00:39:16	26	00:24:16	00:35:09	28	00:19:36	00:48:32	16	00:30:02	00:39:50
Highland	Raigmore Hospital (Inverness)	215	00:34:38	01:43:16	240	00:28:14	01:29:04	230	00:28:08	01:23:39	240	00:32:09	01:37:12
Lanarkshire	University Hospital Hairmyres (East Kilbride)	243	00:55:59	01:58:27	239	01:02:45	02:23:22	225	00:57:08	01:46:29	254	00:59:06	01:44:31
Lanarkshire	University Hospital Monklands (Airdrie)	246	00:52:47	01:42:08	230	01:03:24	01:46:04	242	00:56:13	01:28:39	221	00:56:09	01:34:56
Lanarkshire	University Hospital Wishaw (Wishaw)	301	00:57:53	02:00:55	329	01:06:34	03:45:18	287	01:03:14	02:52:24	317	01:07:50	02:42:08
Lothian	Royal Hospital for Sick Children (Edinburgh)	19	00:36:26	01:15:00	26	00:31:45	00:56:31	53	00:41:48	00:56:59	36	00:39:17	00:52:23
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	720	00:46:15	01:13:56	796	00:48:14	01:16:30	770	00:48:39	01:14:59	792	00:45:47	01:11:42
Lothian	St John's Hospital (Livingston)	218	00:44:20	01:12:37	219	00:42:23	01:10:31	216	00:44:46	01:09:34	238	00:47:00	01:11:48
Orkney	Balfour Hospital (Kirkwall)	22	00:11:38	00:24:52	18	00:19:22	00:24:17	23	00:15:49	00:20:29	25	00:14:04	00:26:38
Shetland	Gilbert Bain Hospital (Lerwick)	24	00:25:37	00:50:35	22	00:27:25	00:36:16	19	00:26:14	00:41:49	22	00:25:09	00:32:35
Tayside	Ninewells Hospital (Dundee)	454	00:30:28	00:58:10	473	00:34:43	01:03:51	441	00:32:01	00:59:18	439	00:33:16	00:58:17
Tayside	Perth Royal Infirmary (Perth)	66	00:26:26	00:40:56	80	00:25:08	00:47:58	93	00:25:40	00:39:29	68	00:28:46	00:42:56
Western Isles	Western Isles Hospital (Isle of Lewis)	24	00:17:09	00:28:04	33	00:18:00	00:41:15	24	00:21:02	00:33:10	29	00:16:32	00:31:47
SCOTLAND		6,744	00:45:25	01:49:52	6,863	00:46:37	01:49:23	6,713	00:44:58	01:42:27	7,027	00:45:20	01:46:19

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)