

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 16 February 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **17/01/2022** to **07/02/2022**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	17/01/2022						24/01/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,000	795	596	806	669	482	1,059	811	605	866	706	504
Borders	336	291	212	257	227	155	287	255	191	229	201	140
Dumfries and Galloway	366	317	257	270	238	184	407	325	245	314	260	182
Fife	971	757	544	801	665	464	1,073	810	582	892	725	507
Forth Valley	755	600	465	656	517	388	804	639	486	692	548	402
Grampian	1,313	1,071	720	1,069	885	550	1,386	1,126	797	1,148	943	623
Greater Glasgow and Clyde	2,965	2,299	1,767	2,452	1,978	1,468	3,221	2,500	1,942	2,691	2,169	1,635
Highland	901	780	587	669	588	402	962	783	553	726	610	388
Lanarkshire	1,555	1,230	957	1,245	1,047	794	1,657	1,260	1,003	1,289	1,043	800
Lothian	1,771	1,435	1,078	1,500	1,215	870	1,950	1,567	1,177	1,646	1,314	940
Orkney	63	41	37	29	23	19	59	49	42	32	31	24
Shetland	47	41	30	31	28	19	45	38	25	32	30	17
Tayside	1,066	897	590	858	724	429	1,037	879	575	862	726	435
Western Isles	94	87	69	40	37	21	106	87	67	51	44	25
Unknown	466	169	123	441	153	109	539	209	142	513	196	130
SCOTLAND	13,669	10,810	8,032	11,124	8,994	6,354	14,592	11,338	8,432	11,983	9,546	6,752

31/01/2022						07/02/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
954	761	584	778	641	475	1,107	819	605	928	712	505
282	249	188	235	211	152	329	284	225	271	230	175
447	378	306	358	309	240	450	355	274	364	306	228
981	763	550	816	658	453	981	760	535	822	662	448
762	619	475	659	541	399	754	610	451	658	530	372
1,488	1,196	794	1,227	998	605	1,419	1,119	753	1,177	934	578
3,029	2,380	1,857	2,548	2,048	1,546	3,240	2,487	1,899	2,760	2,177	1,617
1,015	840	584	737	622	383	964	793	546	740	613	378
1,704	1,310	1,033	1,398	1,121	858	1,749	1,280	982	1,403	1,093	807
2,137	1,655	1,208	1,847	1,431	1,001	2,144	1,608	1,193	1,855	1,395	995
53	45	37	33	28	20	56	39	32	34	25	18
54	38	26	30	23	12	60	51	42	41	39	30
1,108	893	604	899	727	447	1,119	912	590	935	761	463
107	89	73	54	50	35	128	104	87	55	48	35
530	197	147	501	178	130	518	172	131	496	158	118
14,651	11,413	8,466	12,120	9,586	6,756	15,018	11,393	8,345	12,539	9,683	6,767

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/01/2022			24/01/2022			31/01/2022			07/02/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	25	00:06:48	00:17:41	29	00:08:48	00:17:46	27	00:08:21	00:16:59	21	00:07:33	00:19:37
Borders	*	*	*	*	*	*	8	00:10:03	00:12:45	*	*	*
Dumfries and Galloway	10	00:04:33	00:19:04	9	00:07:58	00:26:45	13	00:05:22	00:17:56	10	00:07:00	00:23:14
Fife	28	00:07:30	00:11:50	31	00:07:10	00:16:13	26	00:06:34	00:17:51	34	00:09:17	00:18:01
Forth Valley	23	00:08:22	00:17:16	18	00:08:04	00:19:25	23	00:07:43	00:14:25	21	00:07:33	00:15:39
Grampian	28	00:05:30	00:10:49	35	00:08:14	00:17:19	35	00:07:11	00:19:35	40	00:05:36	00:18:39
Greater Glasgow and Clyde	87	00:06:31	00:10:33	93	00:05:53	00:11:34	89	00:05:35	00:11:13	78	00:06:30	00:11:36
Highland	18	00:05:41	00:18:41	20	00:05:42	00:15:01	22	00:10:51	00:21:38	20	00:06:28	00:25:51
Lanarkshire	44	00:08:12	00:13:28	35	00:09:16	00:15:04	50	00:07:37	00:13:51	49	00:07:49	00:14:49
Lothian	52	00:06:56	00:13:46	60	00:06:40	00:10:55	57	00:05:24	00:10:21	55	00:08:27	00:16:45
Orkney	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	20	00:08:01	00:13:20	28	00:06:53	00:20:42	36	00:07:18	00:16:43	30	00:07:39	00:12:45
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	10	00:04:39	00:14:13	8	00:11:18	00:15:32	6	00:09:17	00:18:21	10	00:06:08	00:14:57
SCOTLAND	351	00:06:58	00:13:55	376	00:07:04	00:15:45	397	00:06:40	00:15:04	378	00:07:34	00:16:50

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/01/2022			24/01/2022			31/01/2022			07/02/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	94	00:09:30	00:20:57	108	00:10:11	00:20:11	96	00:10:04	00:20:34	116	00:10:41	00:21:28
Borders	23	00:10:00	00:24:55	20	00:09:07	00:19:37	31	00:09:08	00:20:14	32	00:11:15	00:29:55
Dumfries and Galloway	28	00:06:08	00:17:50	42	00:07:53	00:20:03	42	00:08:08	00:18:56	60	00:08:17	00:22:48
Fife	90	00:10:30	00:17:32	98	00:08:56	00:22:44	107	00:09:10	00:21:05	86	00:12:34	00:23:56
Forth Valley	96	00:08:30	00:19:30	77	00:08:52	00:18:47	96	00:09:27	00:18:45	84	00:10:04	00:21:55
Grampian	127	00:08:20	00:24:36	154	00:08:48	00:20:33	152	00:07:47	00:24:44	137	00:09:25	00:24:43
Greater Glasgow and Clyde	334	00:07:39	00:14:01	379	00:07:31	00:15:10	355	00:07:31	00:14:59	404	00:08:00	00:14:38
Highland	84	00:08:34	00:20:54	87	00:06:59	00:25:50	91	00:08:49	00:24:26	87	00:08:21	00:26:48
Lanarkshire	191	00:08:40	00:16:30	192	00:09:21	00:21:03	208	00:09:41	00:21:08	204	00:09:19	00:18:44
Lothian	207	00:08:20	00:14:21	189	00:07:40	00:15:34	211	00:08:15	00:18:06	238	00:08:44	00:16:58
Orkney	*	*	*	5	00:15:05	00:19:04	*	*	*	7	00:05:21	00:15:11
Shetland	*	*	*	*	*	*	*	*	*	11	00:13:48	00:38:28
Tayside	108	00:08:34	00:21:23	112	00:07:55	00:21:20	102	00:09:28	00:26:14	117	00:07:57	00:21:21
Western Isles	*	*	*	*	*	*	5	00:14:12	00:29:03	9	00:06:45	00:26:25
Unknown	36	00:08:35	00:19:02	51	00:09:11	00:17:46	45	00:07:21	00:20:55	35	00:10:35	00:23:39
SCOTLAND	1,427	00:08:22	00:18:08	1,521	00:08:23	00:19:07	1,547	00:08:29	00:20:14	1,627	00:08:45	00:20:27

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/01/2022			24/01/2022			31/01/2022			07/02/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	268	00:18:06	00:39:33	240	00:16:43	00:33:52	253	00:18:11	00:39:20	287	00:19:06	00:41:44
Borders	81	00:14:45	00:29:31	66	00:11:17	00:26:14	72	00:12:58	00:24:30	94	00:13:53	00:32:30
Dumfries and Galloway	86	00:10:39	00:28:47	81	00:15:08	00:29:11	120	00:13:15	00:28:53	102	00:13:17	00:34:03
Fife	263	00:14:08	00:31:32	327	00:16:41	00:34:50	263	00:16:59	00:34:04	264	00:16:45	00:37:10
Forth Valley	187	00:14:19	00:30:35	228	00:17:14	00:39:19	218	00:15:59	00:32:26	196	00:15:19	00:36:36
Grampian	288	00:13:45	00:32:47	365	00:13:26	00:35:31	370	00:13:58	00:38:29	355	00:16:18	00:48:53
Greater Glasgow and Clyde	738	00:15:11	00:32:27	819	00:15:22	00:32:08	800	00:14:31	00:30:46	796	00:14:23	00:31:23
Highland	175	00:12:04	00:29:03	198	00:12:38	00:30:48	199	00:13:31	00:36:45	194	00:12:52	00:35:00
Lanarkshire	367	00:17:35	00:32:19	456	00:19:02	00:38:53	482	00:19:37	00:40:11	461	00:20:13	00:38:26
Lothian	457	00:13:54	00:25:49	525	00:15:34	00:31:22	624	00:15:30	00:30:53	633	00:17:18	00:34:44
Orkney	7	00:19:54	00:26:16	8	00:20:13	00:58:23	7	00:11:11	00:25:31	*	*	*
Shetland	8	00:09:28	00:28:45	10	00:10:43	00:13:35	5	00:17:27	00:36:18	*	*	*
Tayside	288	00:14:23	00:36:22	291	00:15:01	00:33:04	282	00:14:19	00:30:21	300	00:16:10	00:32:03
Western Isles	11	00:22:21	00:29:29	14	00:23:46	00:47:40	21	00:16:33	00:36:48	14	00:13:22	00:28:47
Unknown	50	00:13:38	00:33:28	74	00:17:07	00:31:36	78	00:15:21	00:28:48	64	00:15:50	00:30:38
SCOTLAND	3,274	00:14:56	00:31:54	3,702	00:15:50	00:33:52	3,794	00:15:40	00:33:42	3,774	00:16:19	00:35:30

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/01/2022			24/01/2022			31/01/2022			07/02/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	281	00:32:28	01:51:36	320	00:31:39	02:14:42	260	00:28:25	01:58:42	286	00:37:34	02:05:48
Borders	117	00:19:03	00:48:12	112	00:16:09	00:52:45	97	00:21:20	01:14:48	98	00:21:36	00:59:25
Dumfries and Galloway	112	00:17:43	00:56:25	127	00:23:02	01:09:04	133	00:25:17	01:24:27	130	00:23:31	01:13:20
Fife	283	00:25:31	01:15:02	266	00:35:38	02:17:14	259	00:34:46	02:08:19	275	00:36:44	03:29:13
Forth Valley	209	00:29:51	01:49:05	224	00:50:30	02:45:22	201	00:48:22	02:47:49	229	00:41:28	02:15:28
Grampian	435	00:23:38	01:09:34	380	00:29:20	01:46:30	432	00:29:46	01:34:44	399	00:27:26	02:03:03
Greater Glasgow and Clyde	802	00:31:18	01:55:55	844	00:33:23	02:22:00	783	00:29:17	01:42:32	876	00:32:15	01:57:02
Highland	309	00:18:07	00:47:38	302	00:23:11	00:59:53	310	00:21:50	01:13:23	308	00:17:40	01:06:04
Lanarkshire	433	00:32:33	01:35:53	355	00:35:47	02:22:42	373	00:47:38	03:41:16	374	00:45:34	03:28:45
Lothian	491	00:26:10	01:21:27	522	00:33:58	01:56:54	517	00:35:16	02:21:18	458	01:03:15	03:56:12
Orkney	12	00:15:52	00:20:04	16	00:13:21	00:54:52	15	00:22:33	01:06:47	13	00:21:04	00:45:58
Shetland	17	00:27:09	00:45:04	15	00:21:23	01:13:27	14	00:10:06	00:32:29	16	00:15:50	00:47:00
Tayside	307	00:28:04	01:17:11	289	00:24:59	01:02:52	305	00:28:51	01:39:31	313	00:31:55	01:49:55
Western Isles	21	00:18:51	00:54:09	22	00:16:09	00:42:59	23	00:20:13	00:58:21	22	00:23:53	00:56:05
Unknown	57	00:28:41	01:49:10	62	00:28:08	01:31:41	48	00:23:46	01:33:47	47	00:31:02	02:12:02
SCOTLAND	3,886	00:26:55	01:29:02	3,856	00:30:41	01:58:44	3,770	00:30:19	01:56:44	3,844	00:32:53	02:19:26

Table 6 - Turnaround Times by Health Board

Week Commencing	17/01/2022			24/01/2022			31/01/2022			07/02/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	484	00:43:19	02:14:10	486	00:44:27	02:32:38	471	00:44:10	02:24:34	506	00:46:10	02:17:04
Borders	153	00:29:43	00:46:55	138	00:27:05	00:43:12	139	00:25:17	00:38:15	167	00:29:40	00:48:31
Dumfries & Galloway	176	00:22:07	00:38:57	176	00:21:00	00:38:44	239	00:22:20	00:39:23	218	00:21:23	00:42:03
Fife	436	00:34:33	01:14:34	465	00:39:56	01:38:51	410	00:36:41	01:18:34	411	00:35:54	01:06:08
Forth Valley	394	00:31:13	00:51:40	408	00:33:36	00:49:37	400	00:32:57	00:49:54	382	00:33:13	00:52:18
Grampian	571	00:38:14	01:15:18	638	00:37:22	01:58:16	624	00:41:34	02:05:43	608	00:40:27	02:19:15
Greater Glasgow & Clyde	1,642	00:42:23	01:14:08	1,831	00:42:27	01:12:12	1,735	00:41:14	01:09:43	1,790	00:41:23	01:09:49
Highland	293	00:25:20	00:56:09	286	00:21:18	00:43:10	288	00:23:08	00:48:04	285	00:21:07	00:43:35
Lanarkshire	744	00:45:35	01:11:41	759	00:44:53	01:13:49	798	00:46:08	01:13:51	769	00:46:34	01:19:23
Lothian	897	00:38:39	01:03:20	957	00:38:59	01:01:14	1,040	00:40:51	01:02:39	985	00:38:26	01:01:28
Orkney	18	00:11:02	00:17:01	24	00:14:58	00:32:04	21	00:13:22	00:31:43	19	00:11:13	00:50:52
Shetland	20	00:24:57	00:34:38	16	00:20:42	00:36:06	12	00:31:15	00:43:52	30	00:21:30	00:41:34
Tayside	477	00:28:11	00:45:50	485	00:27:45	00:46:17	508	00:30:05	00:54:02	518	00:30:29	00:50:52
Western Isles	12	00:21:35	00:25:07	24	00:20:07	00:33:54	28	00:20:26	00:41:38	30	00:13:49	00:26:34
SCOTLAND	6,317	00:37:29	01:08:47	6,693	00:37:47	01:13:32	6,713	00:37:56	01:12:47	6,718	00:37:38	01:13:11

Table 7 - Turnaround Times by Hospital

Week Commencing		17/01/2022			24/01/2022			31/01/2022			07/02/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	167	00:38:19	01:28:41	180	00:42:43	02:03:28	145	00:44:36	02:03:49	173	00:43:16	02:13:04
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	317	00:45:56	02:31:50	306	00:47:49	02:55:22	326	00:44:09	02:35:36	333	00:47:23	02:22:50
Borders	Borders General Hospital (Melrose)	153	00:29:43	00:46:55	138	00:27:05	00:43:12	139	00:25:17	00:38:15	167	00:29:40	00:48:31
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	28	00:22:28	00:26:21	26	00:23:19	00:50:13	33	00:19:02	00:32:00	36	00:23:01	00:34:23
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	148	00:21:54	00:39:18	150	00:20:42	00:35:29	206	00:23:00	00:39:45	182	00:21:13	00:44:36
Fife	Victoria Hospital (Kirkcaldy)	436	00:34:33	01:14:34	465	00:39:56	01:38:51	410	00:36:41	01:18:34	411	00:35:54	01:06:08
Forth Valley	Forth Valley Royal Hospital (Larbert)	394	00:31:13	00:51:40	408	00:33:36	00:49:37	400	00:32:57	00:49:54	382	00:33:13	00:52:18
Grampian	Aberdeen Royal Infirmary (Aberdeen)	430	00:39:34	01:16:16	506	00:39:55	02:07:02	506	00:45:41	02:19:31	475	00:43:56	02:24:50
Grampian	Dr Gray's Hospital (Elgin)	127	00:34:10	01:15:22	113	00:30:57	00:56:32	102	00:28:39	00:51:29	116	00:33:39	01:05:58
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:30:26	00:39:01	19	00:25:45	00:36:36	16	00:25:46	00:43:24	17	00:20:35	00:46:06
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	467	00:38:15	00:55:26	545	00:38:26	00:57:50	511	00:37:44	00:54:56	510	00:38:07	00:56:09
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	113	00:32:41	00:52:22	101	00:31:40	00:58:56	109	00:34:22	01:00:05	119	00:32:03	00:52:55
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	676	00:51:09	01:38:03	735	00:49:01	01:22:23	737	00:47:44	01:27:50	737	00:48:15	01:31:12
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	313	00:41:06	01:06:14	370	00:40:39	01:11:53	311	00:38:53	00:56:59	350	00:39:14	00:58:43
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	73	00:32:42	01:00:20	80	00:43:08	01:09:50	67	00:37:22	01:04:11	74	00:36:08	00:56:33
Highland	Belford Hospital (Fort William)	25	00:27:30	00:45:29	14	00:15:27	00:39:48	35	00:23:04	00:34:20	28	00:21:22	00:39:35
Highland	Caitness General Hospital (Wick)	30	00:22:31	00:38:00	34	00:22:51	00:43:58	33	00:23:08	00:36:35	41	00:20:23	00:32:32
Highland	Lorn & Islands Hospital (Oban)	17	00:26:28	00:47:30	18	00:23:16	00:37:47	19	00:25:09	00:49:02	17	00:19:00	00:50:07
Highland	Raigmore Hospital (Inverness)	221	00:24:12	01:00:05	220	00:21:07	00:43:48	201	00:22:27	00:55:39	199	00:21:26	00:44:09
Lanarkshire	University Hospital Hairmyres (East Kilbride)	199	00:40:53	01:02:57	221	00:41:47	01:04:50	243	00:41:40	01:11:32	219	00:42:08	01:06:56
Lanarkshire	University Hospital Monklands (Airdrie)	232	00:48:44	01:15:49	239	00:44:50	01:11:37	240	00:47:37	01:10:56	235	00:52:44	01:25:56
Lanarkshire	University Hospital Wishaw (Wishaw)	313	00:46:11	01:13:45	299	00:48:39	01:22:19	315	00:47:11	01:18:55	315	00:46:21	01:18:27
Lothian	Royal Hospital for Sick Children (Edinburgh)	30	00:36:17	01:00:41	25	00:33:10	00:51:38	20	00:36:14	00:59:30	19	00:32:15	00:44:32
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	697	00:38:49	01:04:00	752	00:39:05	01:03:06	808	00:40:44	01:03:56	756	00:38:25	01:00:34
Lothian	St John's Hospital (Livingston)	170	00:39:15	01:01:56	180	00:38:42	00:56:35	212	00:41:37	00:58:30	210	00:39:55	01:06:24
Orkney	Balfour Hospital (Kirkwall)	18	00:11:02	00:17:01	24	00:14:58	00:32:04	21	00:13:22	00:31:43	19	00:11:13	00:50:52
Shetland	Gilbert Bain Hospital (Lerwick)	20	00:24:57	00:34:38	16	00:20:42	00:36:06	12	00:31:15	00:43:52	30	00:21:30	00:41:34
Tayside	Ninewells Hospital (Dundee)	410	00:28:48	00:46:22	410	00:28:18	00:48:20	447	00:30:43	00:56:35	447	00:31:44	00:52:21
Tayside	Perth Royal Infirmary (Perth)	67	00:23:13	00:38:49	75	00:22:40	00:35:29	61	00:26:50	00:37:46	71	00:24:01	00:33:47
Western Isles	Western Isles Hospital (Isle of Lewis)	12	00:21:35	00:25:07	24	00:20:07	00:33:54	28	00:20:26	00:41:38	30	00:13:49	00:26:34
SCOTLAND		6,317	00:37:29	01:08:47	6,693	00:37:47	01:13:32	6,713	00:37:56	01:12:47	6,718	00:37:38	01:13:11

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)