

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 06 April 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **07/03/2022** to **28/03/2022**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	07/03/2022						14/03/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,136	836	651	985	720	538	1,226	902	666	1,024	759	534
Borders	334	287	210	285	240	168	370	302	228	306	250	188
Dumfries and Galloway	473	398	329	368	318	252	473	394	319	388	324	250
Fife	1,090	833	552	954	744	470	1,042	789	548	907	685	450
Forth Valley	809	616	487	719	548	422	812	600	462	715	525	395
Grampian	1,389	1,106	771	1,178	947	624	1,457	1,116	737	1,254	963	594
Greater Glasgow and Clyde	3,504	2,536	1,983	3,044	2,201	1,666	3,508	2,475	1,873	3,069	2,125	1,551
Highland	1,060	853	622	803	655	446	1,056	849	609	793	637	412
Lanarkshire	1,734	1,249	924	1,482	1,059	752	1,852	1,235	905	1,607	1,049	734
Lothian	2,273	1,659	1,191	2,003	1,465	1,010	2,403	1,694	1,214	2,107	1,491	1,022
Orkney	62	45	33	26	22	14	59	43	37	30	22	16
Shetland	50	41	37	20	18	15	17	16	14	14	13	12
Tayside	1,174	931	583	989	779	441	1,213	948	602	1,045	813	475
Western Isles	139	106	86	65	55	36	103	86	63	56	48	28
Unknown	632	215	161	603	199	146	671	200	140	641	181	125
SCOTLAND	15,859	11,711	8,620	13,524	9,970	7,000	16,262	11,649	8,417	13,956	9,885	6,786

21/03/2022						28/03/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,208	895	620	1,033	765	506	1,179	850	624	1,007	724	504
352	285	206	294	231	153	389	314	228	318	261	182
470	393	314	372	326	252	442	362	276	364	303	218
1,038	797	555	886	676	445	1,027	801	550	894	691	454
785	580	448	688	505	380	758	605	456	655	520	377
1,454	1,115	744	1,249	968	610	1,366	1,100	721	1,174	947	578
3,364	2,400	1,806	2,922	2,058	1,484	3,277	2,420	1,862	2,862	2,099	1,563
998	820	575	787	650	422	952	798	566	684	586	372
1,834	1,272	951	1,584	1,081	776	1,726	1,265	954	1,477	1,067	784
2,299	1,627	1,150	2,029	1,436	972	2,171	1,612	1,165	1,862	1,369	932
78	60	56	32	27	24	53	37	34	33	27	24
43	34	31	26	20	17	43	34	26	24	18	10
1,189	943	566	970	760	406	1,132	925	592	933	746	433
123	101	74	73	60	36	106	88	71	62	52	38
726	217	155	701	202	140	575	214	147	549	193	127
15,961	11,539	8,251	13,646	9,765	6,623	15,196	11,425	8,272	12,898	9,603	6,596

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/03/2022			14/03/2022			21/03/2022			28/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	29	00:09:24	00:20:21	22	00:09:07	00:16:12	33	00:08:54	00:21:37	39	00:10:28	00:18:41
Borders	*	*	*	*	*	*	*	*	*	6	00:09:50	00:22:00
Dumfries and Galloway	15	00:07:31	00:15:24	11	00:08:13	00:21:50	13	00:07:43	00:23:04	7	00:04:17	00:06:38
Fife	35	00:07:44	00:16:30	28	00:07:49	00:12:55	30	00:08:49	00:18:49	33	00:08:33	00:17:07
Forth Valley	23	00:09:18	00:17:50	14	00:08:52	00:16:49	24	00:08:34	00:19:26	19	00:08:03	00:20:18
Grampian	35	00:08:04	00:19:58	48	00:07:10	00:22:18	32	00:07:01	00:16:42	39	00:06:43	00:19:20
Greater Glasgow and Clyde	103	00:06:05	00:12:50	100	00:06:56	00:14:28	99	00:06:32	00:11:57	92	00:06:42	00:14:06
Highland	24	00:06:40	00:22:29	20	00:07:25	00:23:29	28	00:06:59	00:14:16	17	00:14:06	00:22:57
Lanarkshire	72	00:08:12	00:16:31	60	00:06:56	00:12:37	40	00:09:35	00:19:20	49	00:08:30	00:16:01
Lothian	60	00:08:15	00:17:19	57	00:07:05	00:12:58	64	00:07:10	00:14:47	45	00:07:59	00:15:08
Orkney	-	n/a	n/a	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Tayside	32	00:08:02	00:13:46	27	00:09:23	00:19:37	37	00:07:55	00:15:07	29	00:05:54	00:15:36
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	6	00:08:38	00:14:14	7	00:09:34	00:17:53	10	00:06:52	00:18:05	*	*	*
SCOTLAND	444	00:07:45	00:17:05	402	00:07:26	00:16:29	421	00:07:29	00:17:26	384	00:07:13	00:16:54

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/03/2022			14/03/2022			21/03/2022			28/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	125	00:12:40	00:26:49	134	00:11:07	00:24:54	152	00:11:44	00:23:38	129	00:12:21	00:24:57
Borders	32	00:10:30	00:25:21	39	00:09:12	00:28:08	33	00:11:20	00:29:16	35	00:13:20	00:22:36
Dumfries and Galloway	55	00:09:42	00:24:21	46	00:08:18	00:26:30	44	00:11:04	00:24:21	44	00:08:35	00:28:25
Fife	95	00:10:48	00:20:12	113	00:08:36	00:19:52	106	00:10:19	00:19:48	122	00:09:15	00:18:55
Forth Valley	92	00:10:54	00:23:05	105	00:11:03	00:20:50	98	00:13:17	00:23:58	93	00:08:20	00:17:58
Grampian	154	00:09:04	00:26:38	146	00:08:07	00:26:14	156	00:08:58	00:26:16	156	00:08:12	00:19:52
Greater Glasgow and Clyde	536	00:09:03	00:18:17	497	00:08:37	00:17:19	505	00:08:37	00:15:44	467	00:08:09	00:16:44
Highland	109	00:08:17	00:30:27	89	00:10:52	00:25:37	82	00:07:52	00:24:23	84	00:08:03	00:25:04
Lanarkshire	247	00:10:41	00:23:53	297	00:10:39	00:23:46	275	00:10:22	00:22:04	235	00:09:58	00:20:32
Lothian	277	00:09:03	00:16:49	289	00:09:35	00:18:31	322	00:09:44	00:19:04	269	00:08:52	00:17:35
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	120	00:08:32	00:23:16	117	00:08:41	00:23:33	100	00:08:45	00:23:07	118	00:07:22	00:17:17
Western Isles	*	*	*	14	00:16:02	00:31:24	6	00:11:45	00:15:55	10	00:06:33	00:25:07
Unknown	57	00:09:34	00:19:23	40	00:12:43	00:19:10	54	00:09:53	00:21:17	48	00:10:41	00:16:14
SCOTLAND	1,910	00:09:30	00:22:02	1,933	00:09:36	00:21:54	1,939	00:09:36	00:21:01	1,815	00:08:58	00:19:24

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/03/2022			14/03/2022			21/03/2022			28/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	354	00:27:17	01:27:07	324	00:26:33	01:33:00	341	00:27:39	01:34:08	341	00:27:00	01:29:28
Borders	94	00:14:24	00:30:46	98	00:15:51	00:40:26	88	00:16:00	00:32:53	87	00:16:17	00:33:07
Dumfries and Galloway	119	00:16:38	00:42:55	114	00:16:50	00:33:03	118	00:14:24	00:34:57	125	00:15:22	00:39:47
Fife	348	00:18:23	00:39:24	299	00:18:50	00:38:33	280	00:19:01	00:38:30	315	00:18:36	00:40:17
Forth Valley	260	00:20:51	00:42:44	233	00:20:28	00:40:24	233	00:21:14	00:44:59	203	00:16:43	00:34:56
Grampian	412	00:18:24	00:42:09	362	00:17:24	00:48:08	372	00:17:26	00:40:39	335	00:14:43	00:36:00
Greater Glasgow and Clyde	1,044	00:22:44	01:10:51	1,003	00:23:43	01:16:23	914	00:20:56	00:57:29	926	00:19:57	00:50:08
Highland	219	00:12:49	00:44:59	204	00:16:13	00:40:14	246	00:14:34	00:38:38	198	00:13:21	00:31:29
Lanarkshire	519	00:27:28	01:22:42	508	00:33:17	01:45:42	524	00:28:26	01:31:06	494	00:24:42	01:06:11
Lothian	693	00:17:29	00:41:41	652	00:18:57	00:46:07	600	00:18:46	00:47:07	576	00:16:16	00:34:35
Orkney	5	00:12:07	00:19:44	*	*	*	13	00:09:29	00:24:48	*	*	*
Shetland	5	00:07:15	02:17:15	*	*	*	6	00:19:29	00:33:38	*	*	*
Tayside	329	00:15:39	00:33:15	356	00:16:07	00:38:19	301	00:15:58	00:37:13	300	00:14:39	00:32:53
Western Isles	23	00:08:35	00:38:26	9	00:18:35	00:32:41	21	00:22:23	00:50:35	15	00:17:55	00:56:58
Unknown	80	00:19:32	00:34:25	83	00:19:12	00:54:32	72	00:26:13	00:52:48	68	00:22:36	00:36:27
SCOTLAND	4,504	00:20:05	00:55:43	4,252	00:20:56	01:01:23	4,129	00:20:12	00:55:02	3,994	00:18:49	00:44:45

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/03/2022			14/03/2022			21/03/2022			28/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	203	01:11:59	05:47:42	268	00:50:22	04:21:10	233	01:11:06	06:20:16	205	01:08:52	05:26:23
Borders	107	00:29:53	01:17:51	106	00:26:51	01:56:15	101	00:30:58	01:32:21	133	00:24:44	01:25:36
Dumfries and Galloway	129	00:25:05	01:49:33	149	00:28:36	01:38:27	149	00:27:19	01:23:31	125	00:22:57	01:14:06
Fife	265	01:05:18	04:05:27	243	01:02:26	04:07:36	260	01:08:45	04:09:44	219	00:55:36	03:32:47
Forth Valley	171	01:39:56	07:35:50	170	01:29:02	04:11:29	149	01:30:20	04:34:11	203	00:51:42	02:40:27
Grampian	334	00:35:31	02:50:27	401	00:35:21	02:35:29	406	00:38:22	03:21:34	407	00:27:41	01:56:55
Greater Glasgow and Clyde	483	01:31:03	07:06:54	492	01:41:26	08:07:05	523	01:36:52	06:30:49	594	01:11:06	05:02:50
Highland	294	00:20:50	01:21:05	319	00:21:42	01:31:21	292	00:26:29	01:42:03	284	00:21:21	01:13:00
Lanarkshire	213	02:13:58	09:45:12	177	03:35:33	11:38:16	235	03:21:25	09:02:40	276	01:57:33	08:19:09
Lothian	419	01:24:03	06:37:37	463	01:45:05	05:44:53	429	01:40:37	05:51:33	462	01:03:40	03:17:56
Orkney	14	00:20:08	00:44:45	12	00:13:14	02:24:19	12	00:13:09	00:42:03	15	00:19:44	00:37:48
Shetland	8	00:25:25	01:36:19	7	00:09:03	00:25:14	10	00:09:59	01:11:02	12	00:23:26	01:07:48
Tayside	292	00:45:46	02:32:58	310	00:40:55	02:56:25	315	00:36:22	02:21:46	297	00:33:50	01:52:30
Western Isles	25	00:29:48	01:17:53	25	00:17:55	00:40:24	29	00:28:27	01:31:28	23	00:14:48	00:57:03
Unknown	53	00:43:36	04:36:42	49	00:33:51	04:45:46	60	00:43:56	03:53:54	71	00:35:45	02:28:56
SCOTLAND	3,010	00:53:49	05:38:35	3,191	00:55:05	04:40:42	3,203	00:58:20	04:55:35	3,326	00:44:33	03:35:19

Table 6 - Turnaround Times by Health Board

Week Commencing	07/03/2022			14/03/2022			21/03/2022			28/03/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	525	00:52:42	03:00:03	511	00:59:24	03:33:41	491	01:11:52	03:37:50	489	01:11:14	03:30:57
Borders	164	00:32:23	00:51:29	190	00:34:40	00:55:34	155	00:37:29	01:12:30	184	00:36:59	01:07:24
Dumfries & Galloway	252	00:26:24	00:50:23	247	00:26:46	00:48:28	242	00:24:12	00:45:04	206	00:21:26	00:39:44
Fife	441	00:39:31	01:19:12	420	00:42:02	01:50:12	402	00:43:38	02:12:18	433	00:43:07	01:41:04
Forth Valley	414	00:36:22	00:57:32	415	00:37:40	01:04:00	386	00:38:29	01:01:37	373	00:36:02	00:55:09
Grampian	666	00:51:21	02:30:35	610	00:47:32	02:43:20	626	00:40:48	01:49:54	603	00:42:32	02:03:14
Greater Glasgow & Clyde	1,865	00:45:28	01:34:21	1,732	00:47:07	01:59:57	1,691	00:47:24	01:40:47	1,780	00:44:35	01:44:06
Highland	342	00:24:31	00:56:04	306	00:22:13	00:50:57	344	00:28:10	01:36:41	273	00:26:03	01:11:33
Lanarkshire	695	00:52:44	01:29:35	675	00:49:22	01:38:04	714	00:54:07	02:01:42	728	00:53:39	02:04:35
Lothian	1,008	00:40:01	01:01:19	1,006	00:42:46	01:06:55	969	00:41:22	01:07:05	960	00:42:13	01:05:34
Orkney	14	00:13:19	00:26:57	16	00:18:08	00:37:35	24	00:10:59	00:25:34	24	00:14:26	00:22:51
Shetland	15	00:24:03	00:40:11	13	00:25:57	00:37:51	18	00:25:11	00:45:45	10	00:19:44	00:42:28
Tayside	493	00:28:29	00:50:16	531	00:30:16	00:54:27	475	00:31:05	00:55:16	485	00:29:29	00:52:51
Western Isles	28	00:19:41	00:33:02	23	00:21:49	00:34:59	29	00:17:32	00:38:43	33	00:16:26	00:31:19
SCOTLAND	6,922	00:40:42	01:27:45	6,695	00:41:45	01:39:53	6,566	00:42:31	01:40:56	6,581	00:41:37	01:39:29

Table 7 - Turnaround Times by Hospital

Week Commencing		07/03/2022			14/03/2022			21/03/2022			28/03/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	204	00:53:17	03:08:42	175	01:19:35	04:00:37	188	01:21:00	03:31:20	182	01:35:30	03:54:12
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	321	00:52:33	02:55:53	336	00:51:40	03:12:20	303	01:07:18	03:41:40	307	00:59:46	03:15:01
Borders	Borders General Hospital (Melrose)	164	00:32:23	00:51:29	190	00:34:40	00:55:34	155	00:37:29	01:12:30	184	00:36:59	01:07:24
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	42	00:24:29	00:36:59	32	00:24:41	00:39:12	37	00:24:47	00:38:06	38	00:18:57	00:32:59
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	210	00:27:21	00:51:24	215	00:27:16	00:53:45	205	00:23:39	00:45:53	168	00:21:41	00:40:06
Fife	Victoria Hospital (Kirkcaldy)	441	00:39:31	01:19:12	420	00:42:02	01:50:12	402	00:43:38	02:12:18	433	00:43:07	01:41:04
Forth Valley	Forth Valley Royal Hospital (Larbert)	414	00:36:22	00:57:32	415	00:37:40	01:04:00	386	00:38:29	01:01:37	373	00:36:02	00:55:09
Grampian	Aberdeen Royal Infirmary (Aberdeen)	534	00:51:35	02:45:56	507	00:49:32	02:53:11	491	00:41:50	02:01:19	466	00:43:55	02:04:28
Grampian	Dr Gray's Hospital (Elgin)	120	00:53:00	01:53:55	91	00:46:58	01:47:20	114	00:37:42	01:00:59	124	00:39:10	01:31:08
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	12	00:19:17	00:27:41	12	00:29:58	00:42:13	21	00:29:12	00:44:18	13	00:36:45	00:53:07
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	558	00:39:15	01:05:07	542	00:40:28	01:02:22	516	00:41:13	01:01:40	510	00:37:35	00:56:21
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	111	00:37:51	01:15:21	103	00:34:46	00:58:15	108	00:33:40	00:56:40	128	00:34:50	01:06:36
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	744	00:55:11	02:04:36	722	00:59:30	02:45:57	679	00:57:09	02:22:21	734	00:55:51	02:40:27
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	361	00:44:09	01:18:02	297	00:45:28	01:20:18	326	00:48:38	01:38:46	351	00:44:56	01:19:19
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	91	00:38:51	00:59:41	68	00:44:16	01:04:18	62	00:43:35	01:11:01	57	00:39:47	01:06:44
Highland	Belford Hospital (Fort William)	24	00:23:40	00:42:53	22	00:23:31	00:51:10	21	00:21:17	00:34:47	27	00:21:10	00:29:14
Highland	Caitness General Hospital (Wick)	41	00:21:13	00:39:11	31	00:17:36	00:42:51	38	00:20:37	00:35:31	32	00:20:22	00:32:44
Highland	Lorn & Islands Hospital (Oban)	33	00:19:28	00:41:51	29	00:19:57	00:34:23	23	00:21:45	00:37:32	25	00:27:45	00:43:44
Highland	Raigmore Hospital (Inverness)	244	00:27:22	01:02:11	224	00:22:54	00:54:42	262	00:33:07	01:46:19	189	00:29:35	01:47:29
Lanarkshire	University Hospital Hairmyres (East Kilbride)	198	00:45:01	01:17:56	204	00:44:06	01:21:35	208	00:47:37	01:27:08	220	00:47:11	01:39:40
Lanarkshire	University Hospital Monklands (Airdrie)	204	00:55:18	01:25:04	217	00:56:39	01:41:23	245	00:59:40	02:06:51	205	00:53:32	01:46:25
Lanarkshire	University Hospital Wishaw (Wishaw)	293	00:54:38	01:46:24	254	00:48:57	01:44:37	261	00:56:51	02:11:50	303	00:59:56	02:23:21
Lothian	Royal Hospital for Sick Children (Edinburgh)	30	00:32:15	01:03:59	20	00:35:56	00:56:57	36	00:33:15	01:01:57	31	00:36:22	01:06:13
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	761	00:40:54	01:02:36	796	00:43:29	01:08:07	723	00:41:02	01:07:38	737	00:43:01	01:05:38
Lothian	St John's Hospital (Livingston)	217	00:37:18	00:58:53	190	00:40:31	00:59:24	210	00:43:22	01:03:37	192	00:40:40	01:04:54
Orkney	Balfour Hospital (Kirkwall)	14	00:13:19	00:26:57	16	00:18:08	00:37:35	24	00:10:59	00:25:34	24	00:14:26	00:22:51
Shetland	Gilbert Bain Hospital (Lerwick)	15	00:24:03	00:40:11	13	00:25:57	00:37:51	18	00:25:11	00:45:45	10	00:19:44	00:42:28
Tayside	Ninewells Hospital (Dundee)	435	00:29:00	00:50:43	457	00:31:46	00:55:49	411	00:32:22	00:57:10	423	00:30:33	00:53:27
Tayside	Perth Royal Infirmary (Perth)	58	00:25:30	00:39:56	74	00:24:10	00:38:40	64	00:24:57	00:38:51	62	00:24:16	00:38:06
Western Isles	Western Isles Hospital (Isle of Lewis)	28	00:19:41	00:33:02	23	00:21:49	00:34:59	29	00:17:32	00:38:43	33	00:16:26	00:31:19
SCOTLAND		6,922	00:40:42	01:27:45	6,695	00:41:45	01:39:53	6,566	00:42:31	01:40:56	6,581	00:41:37	01:39:29

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)