Scottish Ambulance Service

Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics

Published: 05 October 2022

Please read all accompanying notes and definitions before interpreting the data.



<u>Definitions</u> Definitions information

Table 1Total Unscheduled Care Demand and Emergency Demand by Health BoardTable 2Purple Category: Incidents Attended and Response Times by Health BoardTable 3Red Category: Incidents Attended and Response Times by Health BoardTable 4Amber Category: Incidents Attended and Response Times by Health BoardTable 5Yellow Category: Incidents Attended and Response Times by Health Board

Table 6 Turnaround Times by Health Board
Table 7 Turnaround Times by Hospital

Appendix 1 List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 05/09/2022 to 26/09/2022

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.



Definitions

Indicator	Definition	Format				
	Unscheduled care incidents handled by SAS including attended and non-					
Total Incidents	attended incidents.	Number				
	Presented by the Health Board Area of the Incident ¹					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Attended	crew.	Number				
	Presented by the Health Board Area of the Incident ¹					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Conveyed	crew and the patient conveyed to hospital.	Number				
	Presented by the Health Board Area of the Incident ¹					
Median Response Time	The time in which 50% of patients are reached by a SAS crew.	hh:mm:ss				
Iwedian Response Time	Presented by the Health Board Area of the Incident ¹	1111.111111.55				
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew.	hh:mm:ss				
190 Percentile Response Time	Presented by the Health Board Area of the Incident ¹	1111.111111.55				
	The time in which 50% of SAS Crews spend at hospital as a result of					
	conveying a patient.					
Median Turnaround Time	This time runs from when the crew arrive at the hospital to when they are	hh:mm:ss				
INICUIAN TUNIAIOUNA TIME	clear from the incident.	1111.111111.33				
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					
	The time in which 90% of SAS Crews spend at hospital as a result of					
	conveying a patient. This time runs from when the crew arrive at the hospital					
90 th Percentile Turnaround Time	me to when they are clear from the incident.					
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing			05/0	09/2022					12/	09/2022		
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,097	835	584	959	729	481	1,127	846	607	952	716	484
Borders	356	302	220	306	257	178	325	274	201	266	224	153
Dumfries and Galloway	443	375	311	352	297	238	499	419	349	406	337	270
Fife	1,138	838	566	993	721	455	1,057	836	572	939	733	475
Forth Valley	803	643	451	721	568	383	817	664	478	728	587	408
Grampian	1,522	1,184	773	1,330	1,029	630	1,453	1,112	755	1,247	962	615
Greater Glasgow and Clyde	3,428	2,530	1,915	2,999	2,171	1,581	3,204	2,477	1,895	2,765	2,100	1,537
Highland	1,008	839	612	775	658	442	1,006	815	602	751	618	415
Lanarkshire	1,779	1,343	1,047	1,554	1,161	875	1,688	1,328	1,014	1,443	1,117	821
Lothian	2,378	1,727	1,224	2,095	1,512	1,024	2,240	1,726	1,196	1,993	1,530	1,023
Orkney	83	60	49	38	30	23	67	52	43	39	34	28
Shetland	59	46	39	30	27	20	65	58	53	27	26	22
Tayside	1,227	980	598	1,053	830	459	1,100	902	580	940	765	452
Western Isles	124	92	84	57	44	37	104	88	76	50	42	30
Unknown	677	242	162	648	224	145	615	213	146	587	190	128
SCOTLAND	16,122	12,036	8,635	13,910	10,258	6,971	15,367	11,810	8,567	13,133	9,981	6,861

		19/	09/2022					26/	09/2022		
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,086	834	586	946	714	479	1,113	820	602	971	710	493
299	238	190	255	203	157	362	309	218	295	248	162
452	374	283	374	308	221	504	414	325	425	349	261
1,064	790	548	943	689	455	1,177	852	572	1,043	748	475
854	664	474	763	585	400	847	637	462	757	560	392
1,566	1,213	796	1,368	1,064	661	1,628	1,179	757	1,468	1,075	656
3,189	2,464	1,881	2,784	2,113	1,552	3,242	2,486	1,878	2,813	2,135	1,546
989	811	582	791	650	435	1,074	883	642	816	696	469
1,759	1,320	1,038	1,516	1,122	855	1,737	1,356	1,049	1,499	1,150	865
2,250	1,643	1,195	1,986	1,450	1,020	2,177	1,616	1,132	1,916	1,411	940
67	46	38	39	27	20	44	33	27	30	24	18
54	45	40	34	27	23	64	49	45	37	28	24
1,201	964	586	1,051	831	469	1,173	935	580	1,000	782	434
128	102	87	59	51	38	114	87	76	62	46	35
670	252	169	639	232	149	669	238	158	650	224	146
15,628	11,760	8,493	13,548	10,066	6,934	15,925	11,894	8,523	13,782	10,186	6,916

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing		05/09/2022 ^p	1		12/09/2022 ^p			19/09/2022 ^F		26/09/2022 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	30	00:09:34	00:23:02	28	00:06:31	00:16:29	26	00:07:24	00:15:19	33	00:10:35	00:19:00	
Borders	*	*	*	6	00:06:12	00:12:48	8	00:04:47	00:09:48	10	00:08:49	00:15:33	
Dumfries and Galloway	7	00:03:53	00:13:15	12	00:04:17	00:15:52	16	00:07:33	00:20:34	17	00:12:58	00:24:23	
Fife	16	00:11:51	00:15:26	31	00:07:38	00:20:58	34	00:11:08	00:16:01	38	00:09:52	00:14:59	
Forth Valley	19	00:08:11	00:23:17	36	00:06:32	00:14:50	22	00:07:54	00:14:48	27	00:07:20	00:18:00	
Grampian	27	00:09:00	00:26:32	37	00:07:17	00:17:22	34	00:06:30	00:20:02	41	00:08:02	00:20:20	
Greater Glasgow and Clyde	110	00:06:54	00:12:47	88	00:07:15	00:12:59	74	00:07:11	00:11:04	98	00:06:39	00:12:26	
Highland	16	00:09:41	00:19:44	16	00:06:27	00:17:43	24	00:06:55	00:20:30	25	00:09:27	00:27:15	
Lanarkshire	50	00:08:11	00:16:54	50	00:07:41	00:17:57	56	00:08:17	00:17:47	39	00:09:28	00:15:23	
Lothian	51	00:06:39	00:13:24	61	00:07:39	00:15:13	66	00:07:01	00:13:03	62	00:06:37	00:13:42	
Orkney	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*	
Tayside	44	00:07:48	00:24:08	30	00:09:11	00:18:37	32	00:05:32	00:13:18	28	00:07:12	00:23:34	
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*	
Unknown	9	00:09:32	00:18:07	6	00:06:39	00:41:35	*	*	*	*	*	*	
SCOTLAND	387	00:08:01	00:17:44	401	00:07:14	00:16:18	400	00:07:16	00:15:57	429	00:07:57	00:17:48	

<u>Notes</u>

Key to symbols:

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

^{&#}x27; - ' = zero value.

^{&#}x27; n/a ' = not applicable

^{&#}x27;*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing		05/09/2022 ^p			12/09/2022 ^p			19/09/2022 ^p	1	26/09/2022 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	129	00:10:24	00:24:10	144	00:09:13	00:21:13	131	00:10:38	00:22:16	128	00:11:11	00:24:02	
Borders	48	00:11:40	00:26:31	26	00:08:38	00:25:56	30	00:08:43	00:25:40	51	00:09:44	00:22:33	
Dumfries and Galloway	33	00:07:17	00:16:54	53	00:09:04	00:29:09	47	00:08:57	00:29:27	57	00:08:05	00:24:38	
Fife	137	00:11:39	00:21:59	167	00:09:47	00:22:09	129	00:10:37	00:23:55	158	00:11:22	00:22:42	
Forth Valley	95	00:10:04	00:19:23	120	00:09:29	00:21:08	115	00:09:13	00:20:47	92	00:09:11	00:20:53	
Grampian	188	00:09:02	00:24:43	180	00:07:47	00:23:40	186	00:09:30	00:23:16	213	00:10:58	00:24:54	
Greater Glasgow and Clyde	461	00:07:44	00:15:43	461	00:07:43	00:15:43	495	00:07:44	00:14:54	490	00:08:12	00:16:09	
Highland	105	00:08:48	00:29:12	102	00:08:41	00:23:20	109	00:11:23	00:26:06	115	00:11:32	00:25:29	
Lanarkshire	278	00:10:23	00:20:11	248	00:10:21	00:22:32	259	00:10:41	00:18:14	270	00:09:40	00:20:35	
Lothian	313	00:09:05	00:18:20	369	00:07:47	00:16:00	314	00:08:23	00:18:36	304	00:08:39	00:17:06	
Orkney	*	*	*	*	*	*	*	*	*	*	*	*	
Shetland	*	*	*	8	00:04:05	00:12:19	*	*	*	8	00:12:00	00:34:32	
Tayside	150	00:08:03	00:23:22	127	00:07:32	00:20:30	148	00:08:08	00:22:45	131	00:07:49	00:22:51	
Western Isles	6	00:07:55	00:12:49	*	*	*	13	00:05:27	00:14:06	*	*	*	
Unknown	73	00:08:59	00:24:20	61	00:07:16	00:18:24	59	00:09:24	00:23:41	58	00:08:21	00:16:50	
SCOTLAND	2,024	00:09:06	00:20:36	2,074	00:08:28	00:19:30	2,043	00:08:57	00:20:41	2,082	00:09:11	00:20:55	

Notes

Key to symbols

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

^{&#}x27;*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing		05/09/2022 ^p			12/09/2022 ^p			19/09/2022 ^p		26/09/2022 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	313	00:19:59	00:48:32	296	00:18:51	00:50:48	293	00:21:08	00:47:09	348	00:26:21	01:04:35	
Borders	98	00:13:52	00:35:36	83	00:12:16	00:23:38	84	00:14:55	00:27:59	90	00:10:48	00:25:00	
Dumfries and Galloway	119	00:12:08	00:30:50	138	00:14:42	00:34:06	116	00:17:34	00:38:02	117	00:15:31	00:35:01	
Fife	314	00:19:26	00:44:31	291	00:18:32	00:41:01	305	00:21:06	00:41:52	365	00:21:54	00:52:18	
Forth Valley	238	00:16:13	00:36:04	224	00:16:17	00:38:24	218	00:16:38	00:32:13	253	00:16:58	00:39:56	
Grampian	415	00:17:31	00:48:58	378	00:15:09	00:41:22	471	00:15:49	00:38:56	470	00:21:20	01:05:23	
Greater Glasgow and Clyde	948	00:17:22	00:39:24	875	00:15:12	00:34:38	887	00:15:39	00:38:59	891	00:17:18	00:41:28	
Highland	249	00:13:14	00:35:57	233	00:11:31	00:30:06	232	00:13:02	00:33:06	265	00:13:20	00:35:48	
Lanarkshire	494	00:21:19	00:45:17	475	00:20:51	00:42:17	474	00:21:04	00:53:07	494	00:18:53	00:42:58	
Lothian	640	00:17:02	00:37:55	581	00:15:44	00:30:20	582	00:16:42	00:35:32	560	00:15:38	00:31:42	
Orkney	7	00:20:53	00:33:11	10	00:16:13	00:30:46	9	00:19:22	00:31:47	*	*	*	
Shetland	9	00:10:30	00:22:41	8	00:22:04	00:37:51	8	00:08:53	00:18:50	*	*	*	
Tayside	304	00:16:43	00:35:56	292	00:14:02	00:33:29	317	00:15:55	00:33:12	317	00:16:43	00:35:22	
Western Isles	22	00:10:42	01:05:06	18	00:18:47	00:32:22	16	00:22:19	01:23:43	21	00:14:16	00:31:48	
Unknown	73	00:16:57	00:36:16	76	00:19:08	00:32:31	94	00:17:30	00:43:06	91	00:21:02	00:42:41	
SCOTLAND	4,243	00:17:33	00:40:51	3,978	00:16:22	00:37:16	4,106	00:17:05	00:39:25	4,293	00:18:06	00:44:31	

Notes

Key to symbols

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

^{&#}x27;*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing		05/09/2022 ^p			12/09/2022 ^p			19/09/2022 ^p		26/09/2022 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	247	00:52:20	04:11:14	235	00:38:43	02:39:20	256	00:49:02	03:53:25	194	01:27:48	04:45:37	
Borders	103	00:20:43	01:10:01	108	00:19:25	01:16:38	81	00:22:42	01:20:23	97	00:20:21	01:26:07	
Dumfries and Galloway	134	00:21:50	01:05:33	132	00:29:23	01:28:54	128	00:28:22	01:17:45	155	00:24:24	01:23:48	
Fife	249	00:56:07	04:40:43	241	01:02:30	04:59:00	218	01:02:24	04:39:10	184	02:10:39	07:22:28	
Forth Valley	212	01:04:34	05:29:54	206	00:34:32	03:11:07	229	00:44:42	03:07:09	187	00:49:34	04:02:45	
Grampian	392	00:36:31	02:36:31	361	00:32:19	02:28:02	362	00:32:20	02:40:16	338	00:41:06	04:43:49	
Greater Glasgow and Clyde	629	00:55:12	04:45:27	652	00:35:05	03:19:42	638	00:34:32	03:22:57	625	00:45:30	04:03:09	
Highland	282	00:18:05	01:02:46	265	00:21:26	01:04:52	282	00:23:01	01:09:50	286	00:21:15	01:32:58	
Lanarkshire	331	01:02:14	05:58:18	338	00:54:45	04:14:44	317	01:10:51	05:18:12	336	00:47:47	03:28:15	
Lothian	482	01:11:20	05:12:30	498	00:47:37	03:54:08	466	00:40:40	02:52:21	468	00:51:27	03:10:38	
Orkney	20	00:22:38	02:03:52	20	00:25:22	02:20:17	12	00:15:32	01:15:02	11	00:09:36	00:21:16	
Shetland	12	00:10:17	00:27:56	9	00:33:59	01:19:30	14	00:20:21	00:58:37	15	00:22:07	01:03:08	
Tayside	329	00:31:03	02:13:29	307	00:28:16	01:43:46	325	00:39:04	02:24:43	302	00:41:10	02:54:22	
Western Isles	15	00:11:16	00:55:00	20	00:15:43	00:52:58	20	00:17:29	01:12:31	20	00:23:56	01:32:36	
Unknown	66	00:34:45	02:26:13	46	00:35:25	02:35:12	72	00:40:06	04:27:35	62	00:51:27	04:06:12	
SCOTLAND	3,503	00:41:25	03:58:44	3,438	00:35:04	02:59:33	3,420	00:37:32	03:13:55	3,280	00:42:51	03:47:44	

Notes

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing		05/09/2022			12/09/2022			19/09/2022		26/09/2022			
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)										
Ayrshire & Arran	495	01:14:11	03:46:13	483	00:58:59	03:12:22	488	01:00:34	02:57:15	514	01:05:48	04:04:49	
Borders	172	00:32:43	00:50:58	141	00:32:11	00:56:11	158	00:30:22	00:48:06	161	00:32:04	00:55:04	
Dumfries & Galloway	236	00:26:42	00:47:12	263	00:30:06	01:08:28	222	00:27:32	01:04:12	251	00:28:12	00:57:26	
Fife	422	00:53:34	02:16:58	441	00:55:42	02:49:27	419	00:59:10	03:23:27	451	01:13:24	03:56:56	
Forth Valley	398	00:44:25	01:08:54	424	00:44:32	01:09:07	406	00:45:00	01:15:00	418	00:47:02	01:30:32	
Grampian	663	01:00:14	03:20:19	660	00:56:01	03:43:49	680	01:01:51	03:10:06	693	01:02:02	04:02:46	
Greater Glasgow & Clyde	1,769	00:49:26	01:49:19	1,722	00:47:56	01:37:54	1,730	00:47:54	01:39:42	1,736	00:49:30	01:56:38	
Highland	339	00:27:25	01:23:46	317	00:26:27	01:17:09	323	00:33:39	01:58:32	343	00:32:31	02:19:20	
Lanarkshire	814	01:00:21	02:08:32	782	00:55:45	01:41:31	809	00:53:48	01:41:41	813	00:57:22	01:49:14	
Lothian	1,028	00:46:51	01:14:42	1,039	00:44:46	01:08:23	1,026	00:46:09	01:13:28	980	00:46:38	01:15:15	
Orkney	24	00:16:26	00:30:40	28	00:11:56	00:21:52	21	00:12:23	00:22:12	18	00:11:07	00:28:24	
Shetland	18	00:19:18	00:37:36	25	00:21:37	00:42:32	23	00:27:05	00:38:26	23	00:19:20	00:35:12	
Tayside	522	00:33:11	00:59:33	516	00:31:35	00:55:52	531	00:31:39	00:56:30	514	00:30:15	01:01:00	
Western Isles	32	00:17:44	00:30:52	26	00:15:44	00:34:18	26	00:22:50	00:33:34	28	00:18:53	00:34:21	
SCOTLAND	6,932	00:46:34	02:00:48	6,867	00:45:19	01:46:32	6,862	00:46:20	01:53:11	6,943	00:47:29	02:16:12	

Table 7 - Turnaround Times by Hospital

Week Commencing			05/09/2022			12/09/2022			19/09/2022			26/09/2022	
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	190	01:05:08	03:16:04	154	01:06:46	02:48:27	181	01:04:41	02:55:56	174	01:16:42	04:23:11
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	305	01:23:42	04:13:09	329	00:55:27	03:26:09	307	00:57:55	02:57:54	340	01:01:54	03:54:46
Borders	Borders General Hospital (Melrose)	172	00:32:43	00:50:58	141	00:32:11	00:56:11	158	00:30:22	00:48:06	161	00:32:04	00:55:04
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	38	00:21:46	00:33:36	39	00:22:44	00:37:37	38	00:24:33	00:40:31	50	00:25:51	00:41:49
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	198	00:28:06	00:48:59	224	00:32:09	01:10:59	184	00:28:15	01:09:29	201	00:28:59	00:57:33
Fife	Victoria Hospital (Kirkcaldy)	422	00:53:34	02:16:58	441	00:55:42	02:49:27	419	00:59:10	03:23:27	451	01:13:24	03:56:56
Forth Valley	Forth Valley Royal Hospital (Larbert)	398	00:44:25	01:08:54	424	00:44:32	01:09:07	406	00:45:00	01:15:00	418	00:47:02	01:30:32
Grampian	Aberdeen Royal Infirmary (Aberdeen)	514	01:20:45	03:42:55	508	01:07:50	03:59:41	517	01:09:47	03:17:05	530	01:20:41	04:18:37
Grampian	Dr Gray's Hospital (Elgin)	137	00:39:55	01:27:05	137	00:39:17	02:00:08	143	00:48:25	02:09:21	148	00:42:33	01:43:57
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	12	00:27:22	00:47:54	15	00:30:05	00:51:01	20	00:25:27	00:59:14	15	00:22:09	00:57:40
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	501	00:43:14	01:08:00	478	00:41:44	01:05:32	493	00:42:56	01:03:16	469	00:41:25	01:06:22
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	127	00:36:59	01:00:28	112	00:37:22	01:16:15	98	00:39:54	01:21:06	93	00:37:01	00:57:25
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	705	01:05:51	02:36:31	707	00:57:20	02:24:11	709	01:00:10	02:31:09	726	01:02:33	02:47:24
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	357	00:47:15	01:14:46	344	00:51:35	01:37:51	347	00:44:42	01:08:54	359	00:50:17	01:24:42
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	79	00:41:44	01:12:37	81	00:39:54	01:01:52	83	00:43:04	01:15:15	89	00:40:26	01:09:29
Highland	Belford Hospital (Fort William)	37	00:19:51	00:32:22	34	00:25:48	00:43:05	24	00:24:52	00:36:59	33	00:24:00	00:40:52
Highland	Caithness General Hospital (Wick)	48	00:24:09	00:37:29	31	00:21:29	00:35:51	35	00:21:44	00:32:39	39	00:20:23	00:50:00
Highland	Lorn & Islands Hospital (Oban)	31	00:27:29	00:42:26	22	00:22:46	00:38:30	29	00:21:37	00:39:37	28	00:23:36	00:34:16
Highland	Raigmore Hospital (Inverness)	223	00:32:26	01:34:24	230	00:29:20	01:31:51	235	00:42:47	02:13:27	243	00:41:26	02:46:34
Lanarkshire	University Hospital Hairmyres (East Kilbride)	252	00:48:59	01:31:11	230	00:50:00	01:24:54	238	00:49:42	01:22:50	237	00:52:12	01:24:54
Lanarkshire	University Hospital Monklands (Airdrie)	255	01:07:06	02:13:22	241	00:56:27	01:37:19	250	00:50:13	01:35:37	243	00:57:23	01:43:18
Lanarkshire	University Hospital Wishaw (Wishaw)	307	01:04:54	02:28:59	311	00:59:52	01:49:01	321	01:00:51	02:09:30	333	01:00:20	02:00:40
Lothian	Royal Hospital for Sick Children (Edinburgh)	25	00:35:49	00:56:46	29	00:40:53	01:00:59	38	00:38:32	01:01:51	29	00:34:44	01:02:20
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	778	00:48:18	01:15:21	803	00:45:18	01:09:44	795	00:48:54	01:16:19	742	00:48:05	01:17:02
Lothian	St John's Hospital (Livingston)	225	00:42:58	01:12:35	207	00:43:15	01:05:44	193	00:40:07	01:03:56	209	00:45:23	01:07:13
Orkney	Balfour Hospital (Kirkwall)	24	00:16:26	00:30:40	28	00:11:56	00:21:52	21	00:12:23	00:22:12	18	00:11:07	00:28:24
Shetland	Gilbert Bain Hospital (Lerwick)	18	00:19:18	00:37:36	25	00:21:37	00:42:32	23	00:27:05	00:38:26	23	00:19:20	00:35:12
Tayside	Ninewells Hospital (Dundee)	451	00:34:42	01:01:39	465	00:32:01	00:56:37	454	00:32:54	00:57:50	444	00:31:08	01:02:54
Tayside	Perth Royal Infirmary (Perth)	71	00:28:56	00:41:42	51	00:29:36	00:41:12	77	00:26:39	00:44:54	70	00:24:01	00:45:08
Western Isles	Western Isles Hospital (Isle of Lewis)	32	00:17:44	00:30:52	26	00:15:44	00:34:18	26	00:22:50	00:33:34	28	00:18:53	00:34:21
SCOTLAND		6,932	00:46:34	02:00:48	6,867	00:45:19	01:46:32	6,862	00:46:20	01:53:11	6,943	00:47:29	02:16:12

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)