

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

29/01/2024

to

19/02/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	29/01/2024						05/02/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,031	834	615	860	687	481	1,186	872	643	1,053	775	555
Borders	364	320	231	307	267	181	358	304	229	308	258	184
Dumfries and Galloway	401	341	276	318	268	206	427	368	301	351	299	236
Fife	1,109	910	630	951	763	491	1,107	898	611	973	778	499
Forth Valley	766	649	492	677	571	423	772	626	450	707	570	399
Grampian	1,557	1,162	765	1,349	1,014	631	1,485	1,140	757	1,294	993	622
Greater Glasgow and Clyde	3,286	2,581	1,946	2,888	2,245	1,638	3,370	2,637	1,950	2,948	2,269	1,604
Highland	929	776	563	721	613	409	1,040	870	621	799	671	434
Lanarkshire	1,799	1,408	1,067	1,549	1,199	872	1,820	1,403	1,048	1,623	1,239	898
Lothian	2,293	1,822	1,245	2,029	1,592	1,033	2,241	1,762	1,196	1,969	1,547	998
Orkney	50	38	34	31	25	21	84	66	53	54	41	28
Shetland	50	40	35	24	23	18	43	34	27	26	20	13
Tayside	1,243	1,058	667	1,078	909	538	1,235	1,029	659	1,059	873	512
Western Isles	103	83	67	57	44	28	101	83	69	51	47	35
Unknown	337	66	43	332	64	41	405	91	58	396	87	54
SCOTLAND	15,318	12,088	8,676	13,171	10,284	7,011	15,674	12,183	8,672	13,611	10,467	7,071

OFFICIAL

12/02/2024						19/02/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,232	954	681	1,078	828	565	1,159	915	638	1,033	808	538
352	297	213	293	240	159	347	300	215	285	244	164
423	364	296	345	296	234	429	358	276	361	298	222
1,201	941	619	1,054	824	509	1,041	856	608	907	740	495
844	659	486	769	597	427	815	656	502	724	581	431
1,520	1,170	735	1,362	1,053	630	1,490	1,133	726	1,312	1,009	613
3,358	2,664	2,028	2,924	2,280	1,669	3,306	2,638	1,983	2,867	2,261	1,635
1,076	887	663	821	681	469	988	825	626	750	632	442
1,818	1,413	1,078	1,588	1,219	902	1,736	1,396	1,065	1,500	1,193	880
2,292	1,731	1,196	2,043	1,547	1,031	2,428	1,903	1,273	2,191	1,704	1,094
68	54	48	34	25	20	47	35	32	23	18	15
70	54	48	31	29	23	56	47	35	44	39	27
1,269	1,070	676	1,106	920	540	1,214	1,030	643	1,028	869	492
138	112	92	67	57	38	107	85	75	48	40	33
393	63	44	386	58	40	375	70	48	367	66	45
16,054	12,433	8,903	13,901	10,654	7,256	15,538	12,247	8,745	13,440	10,502	7,126

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/01/2024 ^P			05/02/2024 ^P			12/02/2024 ^P			19/02/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	27	00:07:51	00:17:25	42	00:08:33	00:23:37	41	00:08:35	00:21:50	41	00:09:10	00:18:14
Borders	9	00:08:47	00:24:43	10	00:06:54	00:15:21	12	00:07:00	00:17:45	7	00:08:49	00:23:31
Dumfries and Galloway	11	00:12:40	00:16:09	14	00:10:09	00:29:06	13	00:06:54	00:30:32	10	00:06:49	00:21:13
Fife	40	00:07:58	00:14:54	38	00:07:40	00:14:56	38	00:08:56	00:14:59	23	00:08:26	00:21:24
Forth Valley	26	00:06:11	00:12:36	35	00:07:55	00:14:46	19	00:08:53	00:13:32	39	00:07:59	00:12:57
Grampian	53	00:06:35	00:20:56	55	00:06:54	00:23:17	57	00:06:35	00:18:02	45	00:06:55	00:18:10
Greater Glasgow and Clyde	119	00:06:36	00:13:57	105	00:06:56	00:12:13	109	00:06:05	00:11:43	96	00:06:49	00:12:23
Highland	16	00:08:11	00:24:19	23	00:07:24	00:16:12	24	00:06:18	00:22:30	28	00:07:47	00:20:33
Lanarkshire	63	00:07:31	00:14:41	77	00:07:22	00:12:48	57	00:08:02	00:14:13	85	00:07:59	00:15:54
Lothian	68	00:05:49	00:13:33	70	00:06:30	00:13:40	65	00:06:32	00:14:38	94	00:06:52	00:13:09
Orkney	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	39	00:06:14	00:17:57	50	00:06:40	00:22:19	35	00:07:03	00:15:51	35	00:07:40	00:15:24
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	476	00:06:56	00:15:19	527	00:07:13	00:16:41	479	00:07:04	00:16:28	510	00:07:38	00:15:56

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/01/2024 ^P			05/02/2024 ^P			12/02/2024 ^P			19/02/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	116	00:10:47	00:19:38	174	00:10:40	00:23:17	173	00:09:59	00:24:43	158	00:10:48	00:23:59
Borders	40	00:07:35	00:24:13	37	00:06:57	00:17:36	41	00:08:19	00:29:14	39	00:07:31	00:24:51
Dumfries and Galloway	31	00:06:38	00:24:06	39	00:07:19	00:23:22	51	00:08:51	00:19:09	52	00:09:22	00:16:55
Fife	122	00:09:08	00:18:13	139	00:09:36	00:21:42	156	00:08:37	00:19:53	123	00:08:49	00:17:55
Forth Valley	108	00:09:19	00:20:06	102	00:08:26	00:18:45	103	00:09:55	00:21:38	108	00:08:56	00:19:29
Grampian	196	00:08:25	00:23:22	198	00:08:47	00:26:37	203	00:10:24	00:23:38	205	00:08:28	00:24:07
Greater Glasgow and Clyde	493	00:08:00	00:15:27	510	00:07:48	00:15:19	546	00:08:09	00:14:55	512	00:07:29	00:14:46
Highland	116	00:09:18	00:25:35	93	00:08:16	00:22:48	121	00:08:11	00:21:20	103	00:07:32	00:26:49
Lanarkshire	312	00:09:45	00:19:42	323	00:09:46	00:21:34	302	00:09:35	00:18:58	271	00:09:30	00:18:00
Lothian	316	00:07:25	00:15:07	324	00:08:02	00:15:57	320	00:07:37	00:15:32	361	00:07:55	00:14:54
Orkney	*	*	*	7	00:07:43	00:42:26	*	*	*	*	*	*
Shetland	*	*	*	8	00:03:32	00:31:14	*	*	*	*	*	*
Tayside	152	00:08:36	00:22:16	149	00:08:14	00:20:45	183	00:07:40	00:18:34	160	00:08:49	00:21:48
Western Isles	7	00:07:33	00:17:02	5	00:18:48	00:27:35	8	00:07:58	00:26:00	6	00:05:55	00:13:47
Unknown	20	00:08:25	00:25:24	26	00:10:41	00:24:56	16	00:07:37	00:17:26	18	00:10:09	00:16:38
SCOTLAND	2,036	00:08:32	00:19:18	2,134	00:08:35	00:19:59	2,232	00:08:41	00:19:23	2,124	00:08:22	00:18:32

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/01/2024 ^P			05/02/2024 ^P			12/02/2024 ^P			19/02/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	291	00:17:20	00:45:53	354	00:29:17	01:26:04	346	00:25:04	00:55:23	350	00:21:04	00:53:28
Borders	105	00:11:11	00:30:22	93	00:12:00	00:29:23	103	00:11:39	00:25:41	94	00:10:52	00:24:34
Dumfries and Galloway	95	00:12:52	00:32:06	119	00:11:30	00:31:34	115	00:18:45	00:42:18	103	00:15:14	00:37:22
Fife	300	00:17:08	00:34:02	345	00:16:05	00:36:51	334	00:18:06	00:44:44	304	00:15:29	00:32:22
Forth Valley	256	00:18:24	00:38:41	212	00:14:57	00:34:03	266	00:19:16	00:41:21	251	00:18:40	00:41:57
Grampian	443	00:19:37	01:09:47	390	00:16:55	00:45:03	439	00:19:28	01:05:01	436	00:18:25	00:54:41
Greater Glasgow and Clyde	956	00:16:19	00:35:28	939	00:16:11	00:34:47	920	00:17:18	00:41:12	932	00:15:46	00:34:46
Highland	210	00:12:29	00:27:03	248	00:11:36	00:33:23	260	00:13:42	00:33:24	237	00:15:42	00:38:17
Lanarkshire	531	00:21:18	00:51:56	547	00:24:46	01:17:08	508	00:23:07	00:55:52	492	00:18:51	00:42:19
Lothian	651	00:15:42	00:31:25	655	00:16:42	00:36:59	699	00:17:44	00:46:03	747	00:17:11	00:35:39
Orkney	11	00:07:14	00:27:12	14	00:21:47	00:49:34	9	00:22:08	01:14:10	*	*	*
Shetland	8	00:14:00	00:35:04	7	00:28:39	00:51:30	12	00:16:56	00:30:02	*	*	*
Tayside	372	00:15:12	00:33:57	335	00:14:40	00:30:49	346	00:15:09	00:33:49	323	00:13:23	00:30:05
Western Isles	16	00:20:13	00:30:31	16	00:11:08	00:20:14	26	00:17:44	00:33:27	17	00:19:55	00:39:29
Unknown	20	00:18:29	01:05:06	30	00:18:02	00:32:03	23	00:14:48	00:37:02	22	00:15:52	00:30:10
SCOTLAND	4,265	00:16:45	00:39:22	4,304	00:17:19	00:43:19	4,406	00:18:20	00:45:54	4,328	00:16:53	00:39:27

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/01/2024 ^P			05/02/2024 ^P			12/02/2024 ^P			19/02/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	241	00:28:14	02:51:32	186	01:12:17	08:06:20	248	00:56:12	06:22:52	236	00:46:30	04:10:30
Borders	109	00:22:57	01:13:19	117	00:20:17	01:20:07	81	00:17:45	01:25:06	104	00:22:31	01:20:11
Dumfries and Galloway	129	00:18:07	00:56:26	124	00:25:04	01:20:23	111	00:27:36	02:01:52	131	00:20:37	01:21:12
Fife	296	00:30:22	02:33:26	254	00:31:42	03:07:48	290	00:42:25	03:35:36	287	00:28:14	01:43:32
Forth Valley	178	00:41:15	02:22:50	218	00:43:39	03:35:07	203	00:46:37	04:45:54	172	00:39:52	02:36:14
Grampian	299	00:45:16	05:19:01	329	00:32:06	02:44:30	327	00:40:35	03:47:34	306	00:34:53	03:26:15
Greater Glasgow and Clyde	644	00:40:48	03:07:03	672	00:49:27	03:44:08	650	00:50:15	03:58:33	677	00:38:29	02:47:53
Highland	263	00:17:38	01:04:34	302	00:21:19	01:20:33	270	00:25:34	01:49:42	262	00:21:46	01:36:15
Lanarkshire	279	01:22:57	06:48:05	273	01:38:36	07:46:49	335	00:58:33	04:31:29	335	00:52:51	04:10:04
Lothian	520	00:39:45	02:48:31	464	00:46:05	04:21:00	417	00:47:34	04:59:55	467	00:54:47	03:25:45
Orkney	9	00:24:32	01:11:23	*	*	*	13	00:16:30	00:59:44	12	00:20:23	01:01:57
Shetland	12	00:23:52	00:48:21	*	*	*	10	00:32:21	01:37:20	15	00:17:52	01:07:25
Tayside	337	00:27:29	01:32:38	325	00:29:24	01:44:31	341	00:32:38	01:56:19	344	00:28:53	01:31:43
Western Isles	21	00:21:45	01:28:47	22	00:12:46	00:59:05	20	00:35:15	01:49:50	15	00:19:05	00:58:45
Unknown	19	00:26:04	01:31:42	27	00:34:57	02:20:24	14	00:27:34	01:03:57	21	00:36:44	01:01:31
SCOTLAND	3,356	00:33:56	02:58:41	3,337	00:38:34	03:38:34	3,330	00:41:33	03:49:09	3,384	00:34:32	02:40:43

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	29/01/2024			05/02/2024			12/02/2024			19/02/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	485	00:49:09	03:02:10	573	01:13:44	04:33:34	550	01:03:29	03:37:28	530	00:52:29	03:19:22
Borders	170	00:33:59	01:09:38	192	00:33:36	00:53:16	153	00:29:12	00:43:21	161	00:33:17	00:52:54
Dumfries & Galloway	209	00:26:29	00:44:05	236	00:27:41	00:45:33	229	00:27:43	00:53:48	223	00:24:35	00:42:12
Fife	450	00:41:57	01:43:17	479	00:52:11	02:25:10	476	00:49:04	02:30:45	452	00:37:45	01:22:30
Forth Valley	432	00:47:43	01:32:04	407	00:46:34	01:21:31	435	00:45:41	01:37:53	435	00:48:18	01:31:48
Grampian	668	01:13:10	04:40:02	654	00:54:07	02:26:19	658	00:56:07	03:32:00	669	01:04:21	03:51:14
Greater Glasgow & Clyde	1,814	00:47:23	01:26:16	1,789	00:45:49	01:19:48	1,846	00:48:00	01:20:08	1,805	00:49:22	01:25:35
Highland	306	00:25:21	00:50:06	314	00:26:36	01:08:42	356	00:32:56	02:25:19	325	00:32:11	01:20:55
Lanarkshire	803	00:57:33	02:05:36	832	01:00:06	02:13:18	840	00:57:23	02:05:57	817	00:55:31	01:47:18
Lothian	1,002	00:48:48	01:23:24	957	00:47:36	01:22:25	1,000	00:49:10	01:25:52	1,034	00:47:55	01:21:34
Orkney	21	00:19:23	00:24:55	26	00:12:43	00:25:44	17	00:13:45	00:22:52	15	00:11:12	00:25:48
Shetland	19	00:21:23	00:32:27	13	00:24:04	00:37:04	21	00:26:09	00:43:17	27	00:20:06	00:34:18
Tayside	585	00:30:56	00:57:46	549	00:30:07	00:57:06	589	00:31:29	00:57:43	543	00:30:32	00:51:37
Western Isles	21	00:20:34	00:34:39	25	00:20:20	00:33:49	29	00:18:22	00:30:18	28	00:18:49	00:31:07
SCOTLAND	6,985	00:44:58	01:46:01	7,046	00:45:35	01:47:16	7,199	00:46:28	01:51:20	7,064	00:45:25	01:39:26

Table 7 - Turnaround Times by Hospital

Week Commencing		29/01/2024			05/02/2024			12/02/2024			19/02/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	145	00:42:54	02:06:21	200	01:21:54	04:56:20	182	01:04:02	03:56:44	188	00:44:28	02:32:12
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	340	00:53:44	03:24:56	373	01:10:11	04:13:23	368	01:03:11	03:32:05	342	00:56:35	03:50:40
Borders	Borders General Hospital (Melrose)	170	00:33:59	01:09:38	192	00:33:36	00:53:16	153	00:29:12	00:43:21	161	00:33:17	00:52:54
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	39	00:26:29	00:40:06	48	00:32:48	00:59:59	38	00:30:21	00:48:49	33	00:23:19	00:41:38
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	170	00:26:33	00:44:13	188	00:26:46	00:44:07	191	00:27:35	00:54:37	190	00:24:36	00:42:26
Fife	Victoria Hospital (Kirkcaldy)	450	00:41:57	01:43:17	479	00:52:11	02:25:10	476	00:49:04	02:30:45	452	00:37:45	01:22:30
Forth Valley	Forth Valley Royal Hospital (Larbert)	432	00:47:43	01:32:04	407	00:46:34	01:21:31	435	00:45:41	01:37:53	435	00:48:18	01:31:48
Grampian	Aberdeen Royal Infirmary (Aberdeen)	517	01:15:53	04:58:11	526	00:55:26	02:31:34	510	01:03:57	03:56:30	517	01:09:05	04:03:06
Grampian	Dr Gray's Hospital (Elgin)	140	01:09:32	03:02:33	117	00:52:49	02:12:58	134	00:46:13	02:15:22	135	00:55:16	02:59:58
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	11	00:25:37	00:58:35	11	00:32:08	00:56:25	14	00:29:37	00:43:21	17	00:24:44	00:44:46
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	489	00:41:35	01:08:01	549	00:41:43	01:02:16	543	00:42:18	01:06:20	539	00:45:40	01:11:10
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	121	00:39:44	01:22:53	108	00:31:19	00:49:18	112	00:38:28	01:03:14	114	00:41:31	01:26:22
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	769	00:53:31	01:40:33	714	00:54:14	01:48:28	775	00:54:23	01:29:10	712	00:56:12	01:36:32
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	355	00:45:48	01:19:27	352	00:44:31	01:09:34	343	00:46:55	01:17:00	363	00:51:01	01:30:39
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	80	00:42:48	01:17:31	66	00:47:59	01:16:45	73	00:48:00	01:20:03	77	00:39:40	01:14:39
Highland	Belford Hospital (Fort William)	33	00:30:20	00:47:18	19	00:30:00	00:53:06	32	00:23:00	00:34:14	21	00:21:50	00:41:00
Highland	Caithness General Hospital (Wick)	35	00:22:36	00:44:47	38	00:22:17	00:36:54	43	00:26:31	00:41:39	36	00:27:20	00:38:11
Highland	Lorn & Islands Hospital (Oban)	27	00:24:24	00:34:48	28	00:21:21	00:33:33	30	00:23:45	00:42:48	26	00:26:10	00:36:23
Highland	Raigmore Hospital (Inverness)	211	00:24:37	00:58:54	229	00:28:47	01:15:25	251	00:44:34	02:48:43	242	00:36:05	01:28:34
Lanarkshire	University Hospital Hairmyres (East Kilbride)	225	00:49:16	01:26:47	240	00:51:29	02:08:11	273	00:55:01	02:18:46	259	00:52:35	01:33:25
Lanarkshire	University Hospital Monklands (Airdrie)	239	00:59:58	01:56:28	274	01:06:36	02:14:42	244	00:58:08	01:45:35	230	00:59:42	01:53:24
Lanarkshire	University Hospital Wishaw (Wishaw)	339	01:02:48	02:41:31	318	00:59:23	02:10:13	323	00:57:43	02:01:58	328	00:55:39	01:44:32
Lothian	Royal Hospital for Sick Children (Edinburgh)	43	00:35:03	00:55:55	28	00:39:03	01:12:14	30	00:41:24	01:11:50	30	00:38:25	01:06:15
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	713	00:51:44	01:26:30	705	00:48:12	01:25:07	748	00:51:41	01:31:31	777	00:51:02	01:25:11
Lothian	St John's Hospital (Livingston)	246	00:45:38	01:14:27	224	00:46:24	01:14:51	222	00:45:19	01:07:11	227	00:41:09	01:06:03
Orkney	Balfour Hospital (Kirkwall)	21	00:19:23	00:24:55	26	00:12:43	00:25:44	17	00:13:45	00:22:52	15	00:11:12	00:25:48
Shetland	Gilbert Bain Hospital (Lerwick)	19	00:21:23	00:32:27	13	00:24:04	00:37:04	21	00:26:09	00:43:17	27	00:20:06	00:34:18
Tayside	Ninewells Hospital (Dundee)	477	00:31:20	00:59:26	469	00:31:18	01:01:26	506	00:32:53	01:01:10	470	00:31:00	00:52:23
Tayside	Perth Royal Infirmary (Perth)	108	00:28:21	00:44:31	80	00:25:50	00:37:45	83	00:24:01	00:44:37	73	00:28:32	00:49:16
Western Isles	Western Isles Hospital (Isle of Lewis)	21	00:20:34	00:34:39	25	00:20:20	00:33:49	29	00:18:22	00:30:18	28	00:18:49	00:31:07
SCOTLAND		6,985	00:44:58	01:46:01	7,046	00:45:35	01:47:16	7,199	00:46:28	01:51:20	7,064	00:45:25	01:39:26

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)