

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing **12/02/2024** to **04/03/2024**

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	12/02/2024						19/02/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,232	954	681	1,078	828	565	1,159	915	638	1,033	808	538
Borders	352	297	213	293	240	159	347	300	215	285	244	164
Dumfries and Galloway	423	364	296	345	296	234	429	358	276	361	298	222
Fife	1,201	941	619	1,054	824	509	1,041	856	608	907	740	495
Forth Valley	844	659	486	769	597	427	815	656	502	724	581	431
Grampian	1,520	1,170	735	1,362	1,053	630	1,490	1,133	726	1,312	1,009	613
Greater Glasgow and Clyde	3,358	2,664	2,028	2,924	2,280	1,669	3,306	2,638	1,983	2,867	2,261	1,635
Highland	1,076	887	663	821	681	469	988	825	626	750	632	442
Lanarkshire	1,818	1,413	1,078	1,588	1,219	902	1,736	1,396	1,065	1,500	1,193	880
Lothian	2,292	1,731	1,196	2,043	1,547	1,031	2,428	1,903	1,273	2,191	1,704	1,094
Orkney	68	54	48	34	25	20	47	35	32	23	18	15
Shetland	70	54	48	31	29	23	56	47	35	44	39	27
Tayside	1,269	1,070	676	1,106	920	540	1,214	1,030	643	1,028	869	492
Western Isles	138	112	92	67	57	38	107	85	75	48	40	33
Unknown	393	63	44	386	58	40	375	70	48	367	66	45
SCOTLAND	16,054	12,433	8,903	13,901	10,654	7,256	15,538	12,247	8,745	13,440	10,502	7,126

26/02/2024						04/03/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,125	899	630	970	767	504	1,129	931	675	957	782	535
345	297	213	288	249	174	351	293	218	276	230	157
466	396	316	394	330	252	485	400	324	412	341	272
1,062	863	606	929	746	495	1,159	930	628	1,035	825	531
775	642	460	702	579	405	770	651	493	681	570	415
1,510	1,161	718	1,317	1,022	591	1,513	1,201	759	1,334	1,067	636
3,399	2,711	2,053	2,942	2,306	1,681	3,333	2,664	1,976	2,896	2,286	1,626
1,038	850	643	790	652	455	1,010	831	625	747	626	429
1,723	1,419	1,087	1,487	1,212	901	1,781	1,423	1,068	1,542	1,228	887
2,407	1,840	1,227	2,131	1,640	1,051	2,272	1,720	1,186	2,033	1,528	1,010
55	44	40	23	18	14	65	51	38	39	31	19
52	34	32	22	14	12	41	35	23	24	21	11
1,164	987	607	983	825	459	1,160	964	625	991	823	500
121	101	82	55	50	31	108	95	70	53	46	21
367	72	46	359	68	43	305	63	38	294	61	36
15,609	12,316	8,760	13,392	10,478	7,068	15,482	12,252	8,746	13,314	10,465	7,085

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	12/02/2024 ^P			19/02/2024 ^P			26/02/2024 ^P			04/03/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	41	00:08:35	00:21:50	41	00:09:10	00:18:14	35	00:10:49	00:20:25	27	00:07:34	00:17:44
Borders	12	00:07:00	00:17:45	7	00:08:49	00:23:31	8	00:11:05	00:18:13	7	00:07:44	00:13:51
Dumfries and Galloway	13	00:06:54	00:30:32	10	00:06:49	00:21:13	12	00:04:30	00:07:19	16	00:06:34	00:20:00
Fife	38	00:08:56	00:14:59	23	00:08:26	00:21:24	31	00:08:55	00:16:30	40	00:07:04	00:14:32
Forth Valley	19	00:08:53	00:13:32	39	00:07:59	00:12:57	34	00:07:41	00:18:34	27	00:08:04	00:17:25
Grampian	57	00:06:35	00:18:02	45	00:06:55	00:18:10	56	00:05:43	00:16:08	47	00:06:11	00:15:06
Greater Glasgow and Clyde	109	00:06:05	00:11:43	96	00:06:49	00:12:23	122	00:06:19	00:11:38	108	00:06:45	00:12:44
Highland	24	00:06:18	00:22:30	28	00:07:47	00:20:33	23	00:08:39	00:18:59	23	00:09:05	00:17:06
Lanarkshire	57	00:08:02	00:14:13	85	00:07:59	00:15:54	53	00:06:34	00:12:52	61	00:08:30	00:15:46
Lothian	65	00:06:32	00:14:38	94	00:06:52	00:13:09	77	00:08:11	00:14:21	71	00:06:49	00:14:40
Orkney	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	*	*	*
Shetland	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Tayside	35	00:07:03	00:15:51	35	00:07:40	00:15:24	34	00:06:19	00:16:07	42	00:06:45	00:17:45
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	479	00:07:04	00:16:28	510	00:07:38	00:15:56	491	00:07:10	00:15:43	477	00:07:25	00:16:13

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	12/02/2024 ^P			19/02/2024 ^P			26/02/2024 ^P			04/03/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	173	00:09:59	00:24:43	158	00:10:48	00:23:59	141	00:10:55	00:22:07	145	00:09:49	00:21:20
Borders	41	00:08:19	00:29:14	39	00:07:31	00:24:51	28	00:07:37	00:25:01	33	00:12:05	00:21:43
Dumfries and Galloway	51	00:08:51	00:19:09	52	00:09:22	00:16:55	38	00:07:11	00:19:32	52	00:08:11	00:20:03
Fife	156	00:08:37	00:19:53	123	00:08:49	00:17:55	141	00:09:10	00:20:20	143	00:09:16	00:18:22
Forth Valley	103	00:09:55	00:21:38	108	00:08:56	00:19:29	107	00:08:55	00:18:57	129	00:09:20	00:19:29
Grampian	203	00:10:24	00:23:38	205	00:08:28	00:24:07	207	00:08:10	00:25:12	205	00:07:45	00:21:09
Greater Glasgow and Clyde	546	00:08:09	00:14:55	512	00:07:29	00:14:46	512	00:07:34	00:14:41	503	00:07:41	00:14:40
Highland	121	00:08:11	00:21:20	103	00:07:32	00:26:49	105	00:09:34	00:22:58	117	00:09:52	00:25:28
Lanarkshire	302	00:09:35	00:18:58	271	00:09:30	00:18:00	256	00:08:44	00:16:00	312	00:09:23	00:19:04
Lothian	320	00:07:37	00:15:32	361	00:07:55	00:14:54	329	00:08:26	00:15:17	300	00:08:05	00:16:18
Orkney	*	*	*	*	*	*	*	*	*	5	00:06:03	00:19:36
Shetland	*	*	*	*	*	*	*	*	*	5	00:06:26	00:21:15
Tayside	183	00:07:40	00:18:34	160	00:08:49	00:21:48	140	00:07:56	00:21:31	129	00:10:49	00:23:13
Western Isles	8	00:07:58	00:26:00	6	00:05:55	00:13:47	*	*	*	9	00:10:10	00:32:13
Unknown	16	00:07:37	00:17:26	18	00:10:09	00:16:38	21	00:15:02	00:25:49	18	00:12:29	00:22:51
SCOTLAND	2,232	00:08:41	00:19:23	2,124	00:08:22	00:18:32	2,034	00:08:27	00:18:18	2,105	00:08:36	00:18:47

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	12/02/2024 ^P			19/02/2024 ^P			26/02/2024 ^P			04/03/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	346	00:25:04	00:55:23	350	00:21:04	00:53:28	327	00:22:57	00:56:17	335	00:20:47	00:41:49
Borders	103	00:11:39	00:25:41	94	00:10:52	00:24:34	99	00:09:53	00:26:39	100	00:12:45	00:29:11
Dumfries and Galloway	115	00:18:45	00:42:18	103	00:15:14	00:37:22	112	00:13:16	00:26:28	129	00:17:40	00:40:40
Fife	334	00:18:06	00:44:44	304	00:15:29	00:32:22	335	00:16:31	00:41:14	310	00:16:53	00:33:34
Forth Valley	266	00:19:16	00:41:21	251	00:18:40	00:41:57	237	00:19:36	00:40:58	223	00:15:38	00:32:30
Grampian	439	00:19:28	01:05:01	436	00:18:25	00:54:41	396	00:16:09	00:46:56	437	00:17:11	00:41:05
Greater Glasgow and Clyde	920	00:17:18	00:41:12	932	00:15:46	00:34:46	907	00:14:57	00:32:38	950	00:16:08	00:36:46
Highland	260	00:13:42	00:33:24	237	00:15:42	00:38:17	266	00:14:50	00:38:54	215	00:12:48	00:33:07
Lanarkshire	508	00:23:07	00:55:52	492	00:18:51	00:42:19	487	00:18:58	00:38:22	513	00:20:14	00:44:16
Lothian	699	00:17:44	00:46:03	747	00:17:11	00:35:39	693	00:17:02	00:33:48	610	00:15:48	00:35:07
Orkney	9	00:22:08	01:14:10	*	*	*	*	*	*	9	00:33:52	00:53:41
Shetland	12	00:16:56	00:30:02	*	*	*	*	*	*	5	00:16:33	00:27:24
Tayside	346	00:15:09	00:33:49	323	00:13:23	00:30:05	329	00:15:27	00:34:33	332	00:14:21	00:31:57
Western Isles	26	00:17:44	00:33:27	17	00:19:55	00:39:29	14	00:14:44	00:44:31	15	00:18:17	00:53:34
Unknown	23	00:14:48	00:37:02	22	00:15:52	00:30:10	28	00:19:45	00:37:21	25	00:19:28	00:32:16
SCOTLAND	4,406	00:18:20	00:45:54	4,328	00:16:53	00:39:27	4,240	00:16:49	00:38:10	4,208	00:16:44	00:37:41

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	12/02/2024 ^P			19/02/2024 ^P			26/02/2024 ^P			04/03/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	248	00:56:12	06:22:52	236	00:46:30	04:10:30	245	00:52:35	03:53:33	258	00:53:28	03:30:15
Borders	81	00:17:45	01:25:06	104	00:22:31	01:20:11	111	00:20:12	01:00:54	86	00:18:31	01:05:29
Dumfries and Galloway	111	00:27:36	02:01:52	131	00:20:37	01:21:12	168	00:25:36	01:22:19	140	00:24:59	01:49:37
Fife	290	00:42:25	03:35:36	287	00:28:14	01:43:32	233	00:38:59	03:17:01	327	00:40:14	02:49:54
Forth Valley	203	00:46:37	04:45:54	172	00:39:52	02:36:14	193	00:41:45	02:45:45	184	00:38:32	02:42:42
Grampian	327	00:40:35	03:47:34	306	00:34:53	03:26:15	340	00:36:41	03:15:25	358	00:35:08	03:25:22
Greater Glasgow and Clyde	650	00:50:15	03:58:33	677	00:38:29	02:47:53	733	00:33:03	02:23:43	694	00:43:38	03:15:33
Highland	270	00:25:34	01:49:42	262	00:21:46	01:36:15	254	00:23:17	01:46:22	267	00:22:37	01:24:35
Lanarkshire	335	00:58:33	04:31:29	335	00:52:51	04:10:04	395	00:38:23	02:54:41	323	00:45:28	04:49:45
Lothian	417	00:47:34	04:59:55	467	00:54:47	03:25:45	507	01:15:38	04:27:32	520	00:54:41	03:36:21
Orkney	13	00:16:30	00:59:44	12	00:20:23	01:01:57	10	00:13:42	00:37:44	15	00:17:34	01:24:15
Shetland	10	00:32:21	01:37:20	15	00:17:52	01:07:25	8	00:25:40	01:16:51	8	00:22:30	01:08:00
Tayside	341	00:32:38	01:56:19	344	00:28:53	01:31:43	314	00:26:04	01:58:29	304	00:26:11	01:39:53
Western Isles	20	00:35:15	01:49:50	15	00:19:05	00:58:45	27	00:42:15	01:37:53	18	00:38:29	01:56:42
Unknown	14	00:27:34	01:03:57	21	00:36:44	01:01:31	15	00:26:56	00:48:24	16	00:52:36	05:00:55
SCOTLAND	3,330	00:41:33	03:49:09	3,384	00:34:32	02:40:43	3,553	00:36:05	02:48:35	3,518	00:38:03	03:05:13

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	12/02/2024			19/02/2024			26/02/2024			04/03/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	550	01:03:29	03:37:28	530	00:52:29	03:19:22	497	01:05:45	04:00:25	517	00:56:45	03:23:31
Borders	153	00:29:12	00:43:21	161	00:33:17	00:52:54	165	00:31:30	00:57:09	158	00:32:10	00:50:58
Dumfries & Galloway	229	00:27:43	00:53:48	223	00:24:35	00:42:12	249	00:28:13	01:00:10	270	00:29:16	00:54:00
Fife	476	00:49:04	02:30:45	452	00:37:45	01:22:30	453	00:47:43	01:56:44	494	00:42:47	01:23:03
Forth Valley	435	00:45:41	01:37:53	435	00:48:18	01:31:48	412	00:48:45	01:38:15	416	00:43:32	01:12:42
Grampian	658	00:56:07	03:32:00	669	01:04:21	03:51:14	627	00:53:58	03:27:36	665	00:47:05	02:50:45
Greater Glasgow & Clyde	1,846	00:48:00	01:20:08	1,805	00:49:22	01:25:35	1,860	00:48:02	01:17:00	1,811	00:47:03	01:33:47
Highland	356	00:32:56	02:25:19	325	00:32:11	01:20:55	356	00:38:42	02:08:02	318	00:33:50	02:35:06
Lanarkshire	840	00:57:23	02:05:57	817	00:55:31	01:47:18	822	00:50:45	01:38:22	833	00:55:56	01:54:37
Lothian	1,000	00:49:10	01:25:52	1,034	00:47:55	01:21:34	980	00:46:36	01:18:09	958	00:45:30	01:16:06
Orkney	17	00:13:45	00:22:52	15	00:11:12	00:25:48	12	00:15:17	00:58:20	19	00:18:30	00:30:59
Shetland	21	00:26:09	00:43:17	27	00:20:06	00:34:18	11	00:21:13	00:35:18	11	00:32:30	00:40:50
Tayside	589	00:31:29	00:57:43	543	00:30:32	00:51:37	531	00:30:24	00:55:48	547	00:28:43	00:53:24
Western Isles	29	00:18:22	00:30:18	28	00:18:49	00:31:07	24	00:21:12	00:33:38	16	00:16:46	00:26:49
SCOTLAND	7,199	00:46:28	01:51:20	7,064	00:45:25	01:39:26	6,999	00:45:42	01:39:33	7,033	00:43:53	01:39:07

Table 7 - Turnaround Times by Hospital

Week Commencing		12/02/2024			19/02/2024			26/02/2024			04/03/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	182	01:04:02	03:56:44	188	00:44:28	02:32:12	151	00:58:14	03:14:33	169	00:41:43	02:01:32
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	368	01:03:11	03:32:05	342	00:56:35	03:50:40	346	01:09:02	04:32:23	348	01:11:16	03:46:27
Borders	Borders General Hospital (Melrose)	153	00:29:12	00:43:21	161	00:33:17	00:52:54	165	00:31:30	00:57:09	158	00:32:10	00:50:58
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	38	00:30:21	00:48:49	33	00:23:19	00:41:38	41	00:27:05	00:53:11	39	00:24:25	00:49:54
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	191	00:27:35	00:54:37	190	00:24:36	00:42:26	208	00:28:25	01:01:05	231	00:29:39	00:54:10
Fife	Victoria Hospital (Kirkcaldy)	476	00:49:04	02:30:45	452	00:37:45	01:22:30	453	00:47:43	01:56:44	494	00:42:47	01:23:03
Forth Valley	Forth Valley Royal Hospital (Larbert)	435	00:45:41	01:37:53	435	00:48:18	01:31:48	412	00:48:45	01:38:15	416	00:43:32	01:12:42
Grampian	Aberdeen Royal Infirmary (Aberdeen)	510	01:03:57	03:56:30	517	01:09:05	04:03:06	494	01:01:07	03:38:10	497	00:48:26	03:04:56
Grampian	Dr Gray's Hospital (Elgin)	134	00:46:13	02:15:22	135	00:55:16	02:59:58	111	00:37:46	02:17:28	151	00:42:53	02:20:57
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:29:37	00:43:21	17	00:24:44	00:44:46	22	00:24:08	00:35:26	17	00:28:02	00:48:38
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	543	00:42:18	01:06:20	539	00:45:40	01:11:10	546	00:47:23	01:16:17	525	00:42:47	01:06:46
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	112	00:38:28	01:03:14	114	00:41:31	01:26:22	121	00:34:20	00:58:35	124	00:34:29	00:56:05
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	775	00:54:23	01:29:10	712	00:56:12	01:36:32	756	00:51:27	01:22:13	742	00:57:08	01:53:52
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	343	00:46:55	01:17:00	363	00:51:01	01:30:39	362	00:47:15	01:16:35	348	00:47:01	01:22:57
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	73	00:48:00	01:20:03	77	00:39:40	01:14:39	75	00:37:52	01:01:39	72	00:45:49	01:15:25
Highland	Belford Hospital (Fort William)	32	00:23:00	00:34:14	21	00:21:50	00:41:00	32	00:24:23	00:48:50	27	00:27:04	00:48:36
Highland	Caithness General Hospital (Wick)	43	00:26:31	00:41:39	36	00:27:20	00:38:11	34	00:31:47	01:02:14	25	00:22:20	00:35:20
Highland	Lorn & Islands Hospital (Oban)	30	00:23:45	00:42:48	26	00:26:10	00:36:23	20	00:30:47	00:45:37	18	00:25:36	00:36:26
Highland	Raigmore Hospital (Inverness)	251	00:44:34	02:48:43	242	00:36:05	01:28:34	270	00:45:53	02:20:55	248	00:47:42	02:47:24
Lanarkshire	University Hospital Hairmyres (East Kilbride)	273	00:55:01	02:18:46	259	00:52:35	01:33:25	240	00:45:40	01:21:29	254	00:51:06	01:29:27
Lanarkshire	University Hospital Monklands (Airdrie)	244	00:58:08	01:45:35	230	00:59:42	01:53:24	259	00:54:38	01:50:40	244	00:59:30	02:12:46
Lanarkshire	University Hospital Wishaw (Wishaw)	323	00:57:43	02:01:58	328	00:55:39	01:44:32	323	00:55:02	01:38:49	335	00:56:40	01:53:55
Lothian	Royal Hospital for Sick Children (Edinburgh)	30	00:41:24	01:11:50	30	00:38:25	01:06:15	28	00:35:26	01:06:53	24	00:38:50	00:59:10
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	748	00:51:41	01:31:31	777	00:51:02	01:25:11	731	00:49:22	01:20:26	703	00:47:06	01:17:26
Lothian	St John's Hospital (Livingston)	222	00:45:19	01:07:11	227	00:41:09	01:06:03	221	00:39:52	01:09:01	231	00:41:58	01:11:55
Orkney	Balfour Hospital (Kirkwall)	17	00:13:45	00:22:52	15	00:11:12	00:25:48	12	00:15:17	00:58:20	19	00:18:30	00:30:59
Shetland	Gilbert Bain Hospital (Lerwick)	21	00:28:09	00:43:17	27	00:20:06	00:34:18	11	00:21:13	00:35:18	11	00:32:30	00:40:50
Tayside	Ninewells Hospital (Dundee)	506	00:32:53	01:01:10	470	00:31:00	00:52:23	458	00:30:53	00:57:51	454	00:29:56	00:56:05
Tayside	Perth Royal Infirmary (Perth)	83	00:24:01	00:44:37	73	00:28:32	00:49:16	73	00:26:11	00:46:52	93	00:25:09	00:41:40
Western Isles	Western Isles Hospital (Isle of Lewis)	29	00:18:22	00:30:18	28	00:18:49	00:31:07	24	00:21:12	00:33:38	16	00:16:46	00:26:49
SCOTLAND		7,199	00:46:28	01:51:20	7,064	00:45:25	01:39:26	6,999	00:45:42	01:39:33	7,033	00:43:53	01:39:07

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)