

# Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

## Official Statistics Publication Weekly Statistics Published : 22 April 2026

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **23/03/2026** to **13/04/2026**

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	23/03/2026						30/03/2026					
	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents <sup>R</sup>	Emergency Incidents Attended <sup>R</sup>	Emergency Incidents Conveyed <sup>R</sup>
<b>Ayrshire and Arran</b>	1,162	895	602	1,035	795	510	1,095	863	594	977	771	510
<b>Borders</b>	338	283	187	286	235	143	356	296	212	304	248	168
<b>Dumfries and Galloway</b>	471	384	285	405	326	232	499	426	320	428	362	259
<b>Fife</b>	1,146	893	619	1,033	799	530	1,112	894	594	993	784	491
<b>Forth Valley</b>	804	624	422	732	559	362	857	676	459	792	621	410
<b>Grampian</b>	1,510	1,103	725	1,342	983	613	1,382	1,072	758	1,206	943	636
<b>Greater Glasgow and Clyde</b>	3,340	2,430	1,719	2,987	2,155	1,465	3,553	2,539	1,804	3,248	2,292	1,571
<b>Highland</b>	1,030	840	566	854	702	439	1,102	887	636	919	751	508
<b>Lanarkshire</b>	1,782	1,281	949	1,593	1,127	808	1,823	1,343	954	1,666	1,227	853
<b>Lothian</b>	2,414	1,731	1,140	2,202	1,569	990	2,417	1,782	1,156	2,219	1,628	1,012
<b>Orkney</b>	44	37	32	27	22	18	52	43	35	38	29	21
<b>Shetland</b>	63	54	41	35	32	22	50	39	34	31	25	20
<b>Tayside</b>	1,290	1,029	624	1,147	902	502	1,303	1,070	652	1,146	924	516
<b>Western Isles</b>	96	78	62	66	51	36	114	95	71	70	61	39
<b>Unknown</b>	405	57	35	397	56	34	398	74	53	387	73	52
<b>SCOTLAND</b>	<b>15,895</b>	<b>11,719</b>	<b>8,008</b>	<b>14,141</b>	<b>10,313</b>	<b>6,704</b>	<b>16,113</b>	<b>12,099</b>	<b>8,332</b>	<b>14,424</b>	<b>10,739</b>	<b>7,066</b>

Notes<sup>R</sup> - Emergency Incidents

We are currently implementing a correction to our emergency demand figures from 1 April 2026. This is due to a change in the way low-acuity emergency incidents are classified, which has resulted in an underestimate of overall emergency demand during this period (approximately 5.5% of total incidents).

In the latest publication, emergency demand data has been partially backdated to the week commencing 20 April 2026. Corrections for the remaining period (from 1 April 2026 onwards) will be applied in phases as soon as practicable.

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06/04/2026						13/04/2026					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents <sup>R</sup>	Emergency Incidents Attended <sup>R</sup>	Emergency Incidents Conveyed <sup>R</sup>	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents <sup>R</sup>	Emergency Incidents Attended <sup>R</sup>	Emergency Incidents Conveyed <sup>R</sup>
1,216	876	555	1,102	785	479	1,129	878	593	1,011	777	499
356	295	205	303	246	160	384	311	222	332	268	184
494	409	301	440	364	259	513	432	326	452	384	281
1,182	883	600	1,056	777	500	1,068	801	582	961	718	506
825	626	445	767	576	397	848	660	458	761	589	392
1,463	1,081	724	1,311	961	612	1,478	1,079	720	1,324	968	623
3,438	2,504	1,716	3,118	2,257	1,493	3,260	2,398	1,727	2,932	2,138	1,479
1,010	827	572	820	667	426	1,041	838	606	843	682	456
1,834	1,307	931	1,665	1,164	798	1,650	1,258	913	1,492	1,127	798
2,410	1,711	1,137	2,189	1,556	990	2,371	1,696	1,113	2,179	1,554	987
61	37	31	42	22	17	72	45	32	55	34	21
37	35	28	27	25	18	49	43	35	33	27	19
1,237	1,024	640	1,102	900	524	1,262	1,017	600	1,130	904	493
94	78	55	66	57	34	83	67	51	55	47	31
396	73	50	389	73	50	430	75	38	424	71	34
<b>16,053</b>	<b>11,766</b>	<b>7,990</b>	<b>14,397</b>	<b>10,430</b>	<b>6,757</b>	<b>15,638</b>	<b>11,598</b>	<b>8,016</b>	<b>13,984</b>	<b>10,288</b>	<b>6,803</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	23/03/2026 <sup>P</sup>			30/03/2026 <sup>P</sup>			06/04/2026 <sup>P</sup>			13/04/2026 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	28	00:08:19	00:19:18	20	00:12:09	00:18:57	35	00:07:44	00:16:28	23	00:05:51	00:15:53
Borders	7	00:08:14	00:12:54	*	*	*	*	*	*	6	00:17:04	00:33:30
Dumfries and Galloway	15	00:09:26	00:25:30	6	00:09:34	00:17:00	9	00:06:10	00:09:22	12	00:05:24	00:15:19
Fife	36	00:07:35	00:15:21	24	00:06:51	00:14:51	18	00:08:10	00:12:58	21	00:07:03	00:12:44
Forth Valley	27	00:07:59	00:12:57	14	00:06:57	00:15:39	17	00:06:27	00:11:41	13	00:07:02	00:17:54
Grampian	53	00:07:38	00:17:49	29	00:06:52	00:18:19	22	00:04:53	00:18:22	22	00:05:30	00:17:40
Greater Glasgow and Clyde	106	00:06:30	00:13:48	75	00:06:30	00:12:07	66	00:06:58	00:12:06	55	00:05:55	00:11:25
Highland	26	00:09:41	00:24:49	19	00:09:41	00:34:39	13	00:09:21	00:30:15	19	00:06:45	00:19:11
Lanarkshire	62	00:08:30	00:13:21	55	00:09:04	00:16:56	26	00:10:26	00:16:29	38	00:07:17	00:14:25
Lothian	81	00:06:18	00:15:13	44	00:07:02	00:12:33	43	00:05:34	00:14:13	40	00:05:11	00:10:59
Orkney	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Tayside	41	00:07:04	00:14:36	31	00:07:49	00:16:46	20	00:07:30	00:19:22	20	00:08:36	00:20:04
Western Isles	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Unknown	*	*	*	*	*	*	*	*	*	-	n/a	n/a
<b>SCOTLAND</b>	<b>488</b>	<b>00:07:24</b>	<b>00:16:35</b>	<b>325</b>	<b>00:07:46</b>	<b>00:17:32</b>	<b>279</b>	<b>00:06:59</b>	<b>00:16:08</b>	<b>269</b>	<b>00:06:25</b>	<b>00:16:06</b>

**Notes**

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	23/03/2026 <sup>P</sup>			30/03/2026 <sup>P</sup>			06/04/2026 <sup>P</sup>			13/04/2026 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	189	00:12:50	00:26:27	194	00:10:52	00:22:44	193	00:11:32	00:24:53	168	00:11:06	00:23:18
Borders	35	00:08:15	00:19:01	38	00:08:17	00:22:02	40	00:10:08	00:24:38	53	00:10:38	00:25:11
Dumfries and Galloway	48	00:10:15	00:23:40	66	00:10:15	00:23:38	70	00:11:12	00:25:17	67	00:09:53	00:24:33
Fife	156	00:10:19	00:22:35	171	00:10:16	00:20:22	197	00:09:59	00:21:07	147	00:10:01	00:22:31
Forth Valley	131	00:09:10	00:19:51	135	00:09:29	00:20:03	134	00:09:26	00:19:43	137	00:09:59	00:22:38
Grampian	189	00:09:12	00:25:23	189	00:08:31	00:23:55	218	00:08:50	00:24:58	249	00:08:51	00:26:11
Greater Glasgow and Clyde	563	00:09:02	00:18:32	643	00:09:07	00:16:59	630	00:08:58	00:15:56	600	00:08:28	00:16:00
Highland	111	00:10:43	00:28:31	148	00:08:19	00:30:50	127	00:09:15	00:25:37	134	00:09:01	00:25:57
Lanarkshire	293	00:10:01	00:19:58	352	00:11:13	00:21:12	331	00:11:00	00:21:38	294	00:09:27	00:19:09
Lothian	338	00:08:23	00:17:20	377	00:08:23	00:16:19	353	00:07:47	00:16:05	382	00:08:21	00:16:37
Orkney	*	*	*	8	00:16:15	01:17:21	9	00:05:58	00:26:18	8	00:11:57	00:37:22
Shetland	*	*	*	5	00:16:42	02:15:39	*	*	*	5	00:08:36	00:29:07
Tayside	155	00:07:35	00:19:42	185	00:08:34	00:20:41	172	00:08:24	00:21:02	187	00:07:59	00:22:50
Western Isles	7	00:06:57	00:23:27	8	00:08:16	00:37:33	*	*	*	7	00:08:27	00:23:09
Unknown	13	00:09:44	00:25:12	31	00:08:38	00:18:27	23	00:18:29	00:40:42	22	00:10:16	00:29:43
<b>SCOTLAND</b>	<b>2,236</b>	<b>00:09:23</b>	<b>00:21:11</b>	<b>2,550</b>	<b>00:09:16</b>	<b>00:20:12</b>	<b>2,506</b>	<b>00:09:19</b>	<b>00:21:17</b>	<b>2,460</b>	<b>00:08:58</b>	<b>00:20:23</b>

**Notes**

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

**Key to symbols:**

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	23/03/2026 <sup>P</sup>			30/03/2026 <sup>P</sup>			06/04/2026 <sup>P</sup>			13/04/2026 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	336	00:26:09	01:27:08	292	00:22:36	01:06:17	322	00:33:55	02:12:58	308	00:24:00	01:04:31
Borders	94	00:10:48	00:27:51	83	00:12:38	00:30:29	98	00:14:22	00:28:21	91	00:14:22	00:42:53
Dumfries and Galloway	128	00:17:14	00:54:13	119	00:20:42	00:44:35	130	00:20:39	00:54:01	136	00:21:33	00:59:31
Fife	344	00:21:13	00:43:49	283	00:19:24	00:43:02	337	00:24:24	00:59:23	302	00:20:45	00:49:36
Forth Valley	223	00:21:59	00:53:13	234	00:20:44	00:48:01	214	00:21:46	00:53:13	233	00:20:06	00:43:44
Grampian	411	00:19:19	00:54:52	403	00:20:09	00:49:20	401	00:23:12	01:15:55	402	00:26:37	01:23:04
Greater Glasgow and Clyde	808	00:21:40	01:02:49	986	00:24:46	01:12:07	903	00:22:41	01:09:26	829	00:20:44	00:55:58
Highland	267	00:16:20	00:40:16	281	00:18:22	00:55:48	222	00:16:06	00:47:15	239	00:17:24	00:44:30
Lanarkshire	492	00:29:38	01:43:13	529	00:30:13	01:36:22	476	00:28:11	01:29:04	453	00:25:27	00:56:47
Lothian	649	00:18:50	00:50:57	624	00:17:05	00:38:53	563	00:17:58	00:38:12	631	00:17:56	00:41:47
Orkney	8	00:12:08	00:26:21	9	00:08:51	00:33:16	6	00:07:18	00:14:23	*	*	*
Shetland	14	00:10:53	01:42:05	7	00:11:33	00:21:23	9	00:21:44	00:36:44	*	*	*
Tayside	327	00:17:09	00:41:56	342	00:16:43	00:38:24	332	00:15:37	00:38:00	324	00:18:24	00:36:00
Western Isles	25	00:20:12	00:56:33	26	00:17:07	00:35:28	23	00:16:02	00:51:57	15	00:24:51	00:44:23
Unknown	24	00:18:39	00:54:59	22	00:24:37	00:48:17	26	00:18:35	00:57:11	25	00:29:55	01:02:03
<b>SCOTLAND</b>	<b>4,150</b>	<b>00:20:31</b>	<b>01:00:23</b>	<b>4,240</b>	<b>00:21:07</b>	<b>00:59:49</b>	<b>4,062</b>	<b>00:21:49</b>	<b>01:05:15</b>	<b>4,001</b>	<b>00:20:38</b>	<b>00:54:03</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	23/03/2026 <sup>P</sup>			30/03/2026 <sup>P</sup>			06/04/2026 <sup>P</sup>			13/04/2026 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	233	01:39:49	06:41:20	245	00:42:17	04:01:42	215	01:29:53	06:36:23	258	00:58:16	03:35:50
Borders	96	00:16:40	01:43:00	117	00:17:24	01:16:25	92	00:23:42	01:42:25	117	00:32:53	02:10:28
Dumfries and Galloway	130	00:27:44	02:04:34	167	00:27:51	02:24:45	152	00:33:01	01:55:50	164	00:35:12	02:29:27
Fife	255	01:10:27	04:23:45	293	00:42:15	03:50:04	214	01:58:08	06:55:44	239	01:10:58	05:07:20
Forth Valley	167	01:16:45	07:05:39	217	01:05:10	05:06:19	203	01:23:40	04:42:21	196	01:31:58	05:10:43
Grampian	320	00:53:36	04:36:07	305	00:48:10	03:11:16	304	00:59:43	04:46:23	274	01:37:02	06:24:38
Greater Glasgow and Clyde	621	01:26:16	07:32:20	535	02:01:16	10:02:09	606	01:42:01	06:00:42	614	01:38:09	06:25:34
Highland	287	00:33:51	01:55:37	293	00:34:39	02:36:32	293	00:26:17	01:54:36	280	00:30:23	02:01:42
Lanarkshire	262	02:13:03	08:39:30	265	03:11:21	11:58:27	299	02:07:09	07:57:19	322	01:29:31	06:59:54
Lothian	457	01:29:28	06:52:08	546	01:23:38	04:45:59	565	01:44:33	05:53:03	471	01:31:25	05:06:00
Orkney	9	00:47:05	02:43:42	10	00:18:02	01:42:22	7	00:29:31	01:01:30	16	00:13:07	01:15:27
Shetland	12	00:33:51	01:11:16	11	00:17:00	00:30:53	11	00:32:27	01:40:42	18	00:14:42	01:22:28
Tayside	357	00:34:15	02:20:57	353	00:33:14	02:01:53	360	00:36:33	02:31:42	358	00:46:34	02:55:12
Western Isles	17	01:00:00	02:03:32	24	00:16:59	01:32:43	26	00:30:47	02:25:05	24	00:17:13	01:54:49
Unknown	16	00:46:37	03:27:02	18	00:53:55	01:55:57	21	00:33:51	03:11:47	22	01:22:39	05:55:23
<b>SCOTLAND</b>	<b>3,239</b>	<b>01:01:26</b>	<b>05:45:06</b>	<b>3,399</b>	<b>00:54:46</b>	<b>05:11:25</b>	<b>3,368</b>	<b>01:10:02</b>	<b>05:16:07</b>	<b>3,373</b>	<b>01:08:13</b>	<b>04:53:19</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	23/03/2026			30/03/2026			06/04/2026			13/04/2026		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	498	01:02:36	03:17:34	497	00:51:53	02:56:57	489	01:05:25	03:30:19	493	00:54:33	03:01:40
Borders	138	00:29:35	00:54:49	156	00:34:22	00:53:47	165	00:31:17	00:55:29	169	00:37:25	00:59:32
Dumfries & Galloway	234	00:32:00	01:03:44	261	00:29:33	00:52:17	259	00:33:44	01:06:08	275	00:42:48	01:26:38
Fife	483	00:51:56	02:08:13	444	00:47:17	01:47:54	459	00:59:47	02:39:07	458	00:55:40	01:48:14
Forth Valley	369	00:50:28	01:43:26	403	00:53:19	01:30:49	405	00:52:45	01:36:03	399	00:50:52	01:32:09
Grampian	628	01:09:06	03:29:35	655	01:03:33	03:36:22	647	01:13:09	04:44:42	659	01:03:05	04:03:42
Greater Glasgow & Clyde	1,653	00:56:17	01:50:24	1,764	00:59:50	02:11:38	1,666	00:56:31	01:49:34	1,628	00:54:28	01:39:43
Highland	330	00:39:10	01:33:44	404	00:48:05	02:48:15	330	00:40:12	01:41:31	333	00:40:43	01:32:21
Lanarkshire	748	01:04:43	02:35:44	789	01:07:56	02:50:55	758	01:08:24	03:24:47	729	00:59:29	01:56:12
Lothian	964	00:51:37	01:25:38	979	00:51:03	01:25:14	941	00:50:29	01:18:30	961	00:49:40	01:22:33
Orkney	17	00:24:59	00:58:14	20	00:16:55	00:42:38	18	00:19:51	00:36:11	19	00:17:21	00:31:25
Shetland	18	00:23:02	00:56:05	17	00:29:55	00:47:24	20	00:16:45	00:33:36	18	00:25:24	00:37:07
Tayside	561	00:35:12	01:03:12	570	00:34:00	00:59:36	587	00:33:18	01:01:35	548	00:35:31	01:05:38
Western Isles	20	00:27:15	00:35:42	33	00:26:25	00:39:59	27	00:24:18	00:43:27	27	00:18:04	00:34:38
<b>SCOTLAND</b>	<b>6,661</b>	<b>00:52:08</b>	<b>02:01:06</b>	<b>6,992</b>	<b>00:51:45</b>	<b>02:03:51</b>	<b>6,771</b>	<b>00:52:24</b>	<b>02:08:31</b>	<b>6,716</b>	<b>00:50:38</b>	<b>01:47:13</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		23/03/2026			30/03/2026			06/04/2026			13/04/2026		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	163	01:14:22	03:25:14	184	00:56:10	03:25:05	170	01:01:58	02:44:32	187	00:50:23	02:32:55
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	335	00:59:27	03:13:45	313	00:50:24	02:46:14	319	01:07:04	03:50:25	306	00:55:41	03:18:55
Borders	Borders General Hospital (Melrose)	138	00:29:35	00:54:49	156	00:34:22	00:53:47	165	00:31:17	00:55:29	169	00:37:25	00:59:32
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	44	00:32:11	00:54:05	49	00:28:12	01:02:54	47	00:25:47	00:45:52	36	00:33:42	00:56:22
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	190	00:32:00	01:04:17	212	00:29:56	00:49:37	212	00:35:06	01:07:11	239	00:43:16	01:35:21
Fife	Victoria Hospital (Kirkcaldy)	483	00:51:56	02:08:13	444	00:47:17	01:47:54	459	00:59:47	02:39:07	458	00:55:40	01:48:14
Forth Valley	Forth Valley Royal Hospital (Larbert)	369	00:50:28	01:43:26	403	00:53:19	01:30:49	405	00:52:45	01:36:03	399	00:50:52	01:32:09
Grampian	Aberdeen Royal Infirmary (Aberdeen)	493	01:12:08	03:28:30	512	01:04:19	03:25:44	512	01:19:36	04:48:29	510	01:11:35	04:24:53
Grampian	Dr Gray's Hospital (Elgin)	123	01:00:06	03:38:10	126	01:10:56	04:16:08	116	01:03:37	03:36:41	126	00:52:48	02:29:07
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	12	00:31:56	00:51:24	17	00:31:30	00:47:03	19	00:25:54	00:43:38	23	00:29:21	00:51:38
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	388	00:52:25	01:25:34	441	00:52:49	01:40:36	475	00:54:18	01:29:03	447	00:50:12	01:23:04
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	127	00:41:11	01:01:44	118	00:49:45	01:42:10	112	00:42:53	01:39:27	107	00:37:17	00:56:55
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	712	01:06:05	02:24:21	766	01:07:23	03:05:40	668	01:02:07	02:21:49	686	01:00:28	02:00:45
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	357	00:54:29	01:28:03	355	01:00:40	01:40:51	358	00:57:23	01:40:42	332	00:56:45	01:33:01
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	69	00:52:36	01:24:59	84	00:48:21	01:22:17	53	00:50:02	01:10:54	56	00:42:44	01:08:58
Highland	Belford Hospital (Fort William)	35	00:26:32	00:45:03	38	00:36:15	00:59:10	25	00:35:25	00:52:41	31	00:31:01	01:03:18
Highland	Caitness General Hospital (Wick)	26	00:33:53	00:54:07	43	00:36:06	01:05:59	37	00:38:07	01:12:53	43	00:34:07	01:06:37
Highland	Lorn & Islands Hospital (Oban)	35	00:21:30	00:39:52	27	00:30:51	00:49:18	24	00:23:09	00:33:23	20	00:25:53	00:38:27
Highland	Raigmore Hospital (Inverness)	234	00:48:02	02:01:08	296	00:58:18	03:18:21	244	00:44:38	01:49:51	239	00:44:56	01:44:53
Lanarkshire	University Hospital Hairmyres (East Kilbride)	258	01:03:59	03:20:26	255	01:04:36	02:52:19	235	00:59:42	03:05:11	194	00:53:20	01:28:52
Lanarkshire	University Hospital Monklands (Airdrie)	209	01:01:58	01:43:56	237	01:04:34	01:56:46	223	01:03:53	02:03:35	255	01:05:19	02:13:48
Lanarkshire	University Hospital Wishaw (Wishaw)	281	01:08:07	03:05:22	297	01:12:23	04:03:28	300	01:20:11	04:36:27	280	00:59:06	01:51:30
Lothian	Royal Hospital for Sick Children (Edinburgh)	33	00:52:14	01:15:48	39	00:44:03	01:14:52	18	00:47:45	01:08:23	33	00:41:43	01:24:12
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	723	00:50:48	01:24:04	721	00:50:02	01:19:13	703	00:49:32	01:16:43	685	00:49:19	01:15:01
Lothian	St John's Hospital (Livingston)	208	00:54:54	01:36:21	219	00:57:07	01:40:51	220	00:53:55	01:23:40	243	00:52:27	01:33:49
Orkney	Balfour Hospital (Kirkwall)	17	00:24:59	00:58:14	20	00:16:55	00:42:38	18	00:19:51	00:36:11	19	00:17:21	00:31:25
Shetland	Gilbert Bain Hospital (Lerwick)	18	00:23:02	00:56:05	17	00:29:55	00:47:24	20	00:16:45	00:33:36	18	00:25:24	00:37:07
Tayside	Ninewells Hospital (Dundee)	486	00:35:49	01:05:50	492	00:34:45	01:01:23	519	00:33:50	01:05:25	476	00:36:29	01:07:54
Tayside	Perth Royal Infirmary (Perth)	75	00:32:27	00:50:46	78	00:32:45	00:50:28	68	00:28:19	00:48:27	72	00:30:25	00:50:42
Western Isles	Western Isles Hospital (Isle of Lewis)	20	00:27:15	00:35:42	33	00:26:25	00:39:59	27	00:24:18	00:43:27	27	00:18:04	00:34:38
<b>SCOTLAND</b>		<b>6,661</b>	<b>00:52:08</b>	<b>02:01:06</b>	<b>6,992</b>	<b>00:51:45</b>	<b>02:03:51</b>	<b>6,771</b>	<b>00:52:24</b>	<b>02:08:31</b>	<b>6,716</b>	<b>00:50:38</b>	<b>01:47:13</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)