

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

04/11/2024

to

25/11/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	04/11/2024						11/11/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,070	872	592	928	745	477	1,109	897	617	963	766	495
Borders	372	315	234	311	261	184	331	271	205	270	217	157
Dumfries and Galloway	458	382	306	379	309	238	468	379	306	394	322	254
Fife	1,160	914	620	1,033	804	527	1,155	921	609	1,025	800	498
Forth Valley	763	633	446	696	570	389	775	647	470	695	578	404
Grampian	1,557	1,192	770	1,374	1,055	655	1,551	1,147	732	1,348	994	587
Greater Glasgow and Clyde	3,386	2,694	1,970	2,992	2,354	1,670	3,507	2,687	2,032	3,045	2,311	1,685
Highland	959	799	554	780	655	420	1,048	869	631	837	698	472
Lanarkshire	1,899	1,495	1,098	1,702	1,323	944	1,898	1,429	1,076	1,687	1,255	923
Lothian	2,388	1,729	1,115	2,167	1,586	995	2,407	1,758	1,173	2,178	1,595	1,026
Orkney	60	47	39	30	26	19	56	49	39	33	30	21
Shetland	36	32	25	28	26	19	43	36	30	24	23	18
Tayside	1,242	1,032	610	1,098	904	492	1,367	1,095	664	1,209	959	539
Western Isles	120	101	87	54	49	37	140	114	93	61	56	36
Unknown	374	42	28	366	41	27	346	42	29	338	38	26
SCOTLAND	15,844	12,279	8,494	13,938	10,708	7,093	16,201	12,341	8,706	14,107	10,642	7,141

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18/11/2024						25/11/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,162	914	660	1,005	776	532	1,190	850	596	1,036	734	487
407	327	244	333	266	186	403	316	230	330	252	172
500	424	349	408	346	272	507	417	347	428	346	278
1,239	970	678	1,089	848	565	1,189	910	604	1,069	810	510
861	654	452	785	593	397	852	623	450	781	570	399
1,585	1,140	751	1,409	1,002	629	1,597	1,121	670	1,427	1,004	570
3,504	2,676	2,009	3,125	2,352	1,712	3,602	2,697	1,963	3,244	2,409	1,691
1,031	846	613	824	683	459	1,137	901	646	877	698	454
2,000	1,513	1,107	1,758	1,325	937	2,100	1,443	1,036	1,879	1,280	896
2,508	1,724	1,141	2,299	1,602	1,037	2,602	1,721	1,109	2,391	1,613	1,011
62	49	42	36	27	20	59	46	38	38	29	22
47	38	31	29	24	19	49	40	32	35	31	23
1,295	1,085	653	1,162	972	550	1,257	996	641	1,118	874	528
98	81	65	52	46	30	112	85	68	63	51	37
357	50	23	350	47	22	344	33	23	342	32	22
16,656	12,491	8,818	14,664	10,909	7,367	17,000	12,199	8,453	15,058	10,733	7,100

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/11/2024 ^P			11/11/2024 ^P			18/11/2024 ^P			25/11/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	29	00:08:11	00:15:34	33	00:07:53	00:16:07	34	00:09:33	00:19:32	35	00:09:25	00:19:05
Borders	5	00:11:38	00:16:53	*	*	*	14	00:09:41	00:19:33	5	00:03:49	00:11:11
Dumfries and Galloway	13	00:05:40	00:11:12	10	00:07:29	00:19:01	21	00:07:17	00:29:26	16	00:08:17	00:20:05
Fife	33	00:10:00	00:16:15	41	00:09:06	00:13:33	33	00:08:01	00:15:35	40	00:09:01	00:15:40
Forth Valley	20	00:07:07	00:11:44	23	00:09:11	00:14:46	23	00:06:49	00:16:56	31	00:06:20	00:18:27
Grampian	40	00:08:13	00:19:44	47	00:05:51	00:16:28	33	00:09:41	00:23:58	45	00:07:30	00:18:54
Greater Glasgow and Clyde	126	00:06:45	00:13:17	115	00:06:50	00:12:21	111	00:06:27	00:13:57	114	00:06:41	00:12:41
Highland	20	00:07:46	00:21:31	26	00:07:17	00:16:50	33	00:08:27	00:28:50	26	00:08:12	00:21:40
Lanarkshire	62	00:08:47	00:18:01	61	00:07:58	00:18:26	59	00:06:55	00:15:58	49	00:07:09	00:16:31
Lothian	77	00:07:35	00:14:39	67	00:07:24	00:13:12	68	00:06:54	00:12:47	75	00:06:07	00:13:02
Orkney	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Tayside	33	00:06:08	00:16:40	46	00:06:12	00:22:06	42	00:07:20	00:15:53	43	00:07:42	00:17:45
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	464	00:07:39	00:16:45	481	00:07:22	00:15:51	477	00:07:27	00:17:10	486	00:07:11	00:16:35

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/11/2024 ^P			11/11/2024 ^P			18/11/2024 ^P			25/11/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	133	00:09:15	00:18:39	150	00:10:49	00:21:37	168	00:12:23	00:26:51	135	00:10:14	00:25:40
Borders	28	00:10:30	00:21:51	39	00:08:57	00:23:59	46	00:10:34	00:29:50	34	00:09:40	00:26:23
Dumfries and Galloway	46	00:11:27	00:23:56	55	00:07:58	00:25:13	63	00:11:58	00:27:01	57	00:08:12	00:22:47
Fife	159	00:09:22	00:19:13	143	00:08:49	00:20:12	143	00:09:37	00:21:16	155	00:09:37	00:19:33
Forth Valley	128	00:09:37	00:17:47	121	00:07:56	00:15:47	142	00:09:03	00:21:01	99	00:10:12	00:18:28
Grampian	223	00:09:06	00:29:28	247	00:10:00	00:24:44	188	00:09:22	00:27:47	200	00:10:25	00:28:18
Greater Glasgow and Clyde	526	00:07:17	00:14:17	546	00:08:07	00:15:49	548	00:08:29	00:16:40	578	00:08:23	00:16:31
Highland	111	00:08:07	00:24:23	118	00:09:00	00:22:47	111	00:09:38	00:24:06	121	00:08:35	00:20:33
Lanarkshire	317	00:09:13	00:18:51	307	00:10:11	00:20:59	360	00:10:09	00:20:29	358	00:10:34	00:20:17
Lothian	368	00:08:23	00:16:28	344	00:07:53	00:16:49	358	00:08:43	00:18:05	356	00:08:23	00:16:24
Orkney	7	00:10:09	00:38:58	8	00:07:06	00:21:26	*	*	*	*	*	*
Shetland	8	00:06:31	00:18:26	*	*	*	*	*	*	*	*	*
Tayside	157	00:07:48	00:21:18	179	00:07:54	00:18:12	172	00:08:51	00:24:31	171	00:09:49	00:22:18
Western Isles	7	00:05:59	00:18:35	*	*	*	7	00:13:47	00:43:15	9	00:07:07	00:22:11
Unknown	20	00:12:56	00:32:10	22	00:10:45	00:20:57	21	00:16:26	00:26:00	11	00:14:18	00:25:35
SCOTLAND	2,238	00:08:29	00:18:52	2,290	00:08:46	00:19:29	2,334	00:09:22	00:22:00	2,294	00:09:09	00:20:33

Notes

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Key to symbols:

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' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/11/2024 ^P			11/11/2024 ^P			18/11/2024 ^P			25/11/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	289	00:18:25	00:38:20	311	00:20:25	00:44:33	309	00:23:07	00:52:11	337	00:29:27	01:15:08
Borders	96	00:15:11	00:30:56	84	00:14:31	00:31:46	100	00:14:01	00:39:03	92	00:13:47	00:34:15
Dumfries and Galloway	120	00:17:27	00:42:37	115	00:15:11	00:36:12	135	00:21:09	00:43:43	141	00:18:20	00:42:48
Fife	344	00:19:04	00:39:21	342	00:18:15	00:41:29	360	00:17:59	00:43:14	340	00:18:16	00:43:21
Forth Valley	212	00:17:11	00:40:36	234	00:16:31	00:37:47	233	00:19:59	00:46:20	235	00:19:40	00:46:49
Grampian	452	00:20:53	00:53:14	410	00:24:09	01:08:01	450	00:22:53	01:13:22	452	00:25:16	01:16:53
Greater Glasgow and Clyde	924	00:16:17	00:35:25	962	00:17:34	00:43:10	958	00:17:26	00:39:44	1,036	00:20:30	00:48:10
Highland	243	00:13:56	00:35:58	258	00:13:34	00:38:17	245	00:16:44	00:39:25	273	00:14:43	00:39:26
Lanarkshire	573	00:21:04	00:56:03	595	00:24:07	00:58:12	588	00:26:17	01:05:13	600	00:27:11	01:14:22
Lothian	717	00:17:40	00:42:45	708	00:17:45	00:45:16	704	00:20:39	00:59:20	746	00:21:09	01:00:53
Orkney	7	00:07:11	00:24:32	13	00:23:28	00:38:16	13	00:13:05	01:07:32	11	00:20:04	00:27:06
Shetland	7	00:09:50	00:32:31	7	00:24:07	00:51:35	8	00:18:16	00:33:58	6	00:11:17	01:13:17
Tayside	357	00:16:16	00:36:09	362	00:16:11	00:38:49	347	00:17:37	00:42:12	343	00:16:22	00:40:41
Western Isles	19	00:15:32	00:29:51	22	00:09:02	00:34:51	21	00:17:39	00:44:46	21	00:13:45	00:29:03
Unknown	11	00:25:15	00:57:07	9	00:31:18	00:45:47	14	00:23:05	00:46:56	13	00:21:52	00:38:54
SCOTLAND	4,371	00:17:45	00:41:44	4,432	00:18:37	00:45:44	4,485	00:19:46	00:51:31	4,646	00:21:13	00:56:58

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/11/2024 ^P			11/11/2024 ^P			18/11/2024 ^P			25/11/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	286	00:24:30	01:27:22	265	00:31:43	02:14:48	256	01:04:49	04:11:02	217	01:20:14	07:30:26
Borders	127	00:23:51	01:32:24	83	00:21:27	01:17:07	103	00:22:44	01:12:40	118	00:22:56	01:26:27
Dumfries and Galloway	125	00:27:12	01:43:35	136	00:22:51	01:54:35	125	00:36:40	02:12:21	128	00:29:48	02:00:44
Fife	262	00:44:14	02:44:03	267	00:36:32	01:53:00	306	00:43:08	02:49:43	271	00:40:00	03:04:32
Forth Valley	206	00:39:14	02:30:18	197	00:41:22	02:34:18	192	01:01:24	04:50:10	200	01:17:16	05:33:43
Grampian	325	00:45:08	04:06:40	277	00:45:18	06:07:13	323	00:57:33	05:52:16	292	01:02:29	06:08:55
Greater Glasgow and Clyde	746	00:41:17	02:44:38	663	00:52:11	04:09:00	708	01:00:41	04:22:06	650	01:13:39	07:45:31
Highland	276	00:20:00	01:22:32	291	00:22:01	01:22:35	290	00:25:59	01:52:02	276	00:23:23	01:48:30
Lanarkshire	361	01:13:27	05:34:24	272	01:45:49	07:01:17	302	01:50:00	08:19:09	245	03:10:02	12:28:14
Lothian	407	01:19:48	05:14:54	450	01:23:02	06:23:33	433	01:29:18	08:13:18	395	02:18:15	11:14:20
Orkney	10	00:19:53	01:08:05	9	00:21:24	00:49:53	10	00:18:28	00:33:55	15	00:18:52	01:16:11
Shetland	10	00:20:23	00:41:17	8	00:18:31	00:53:13	12	00:16:00	00:40:49	15	00:29:12	00:57:25
Tayside	355	00:34:53	01:54:43	364	00:34:45	02:07:44	404	00:36:30	01:55:32	313	00:35:16	02:04:42
Western Isles	21	00:33:58	01:28:18	28	00:37:10	01:37:51	15	00:11:09	00:43:47	20	00:19:28	01:31:48
Unknown	8	00:33:36	01:26:10	5	00:35:15	01:10:49	9	00:27:54	02:44:42	5	00:33:53	01:28:10
SCOTLAND	3,525	00:38:09	03:04:13	3,315	00:42:01	03:32:17	3,488	00:50:07	04:45:06	3,160	00:56:01	06:58:08

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	04/11/2024			11/11/2024			18/11/2024			25/11/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	460	00:38:21	01:25:42	474	00:43:46	02:19:06	507	00:53:07	02:58:58	483	01:05:22	03:40:16
Borders	174	00:37:11	01:06:33	155	00:30:40	00:52:20	183	00:37:29	01:26:49	166	00:34:32	01:07:38
Dumfries & Galloway	234	00:32:09	01:09:28	254	00:28:57	00:55:10	272	00:33:59	01:14:32	266	00:36:02	01:13:53
Fife	481	00:53:22	02:04:17	440	00:47:32	01:33:38	508	00:48:58	01:32:16	478	00:56:16	02:05:35
Forth Valley	393	00:47:21	01:17:27	430	00:49:38	01:46:28	397	00:50:12	02:00:27	408	00:49:28	01:37:15
Grampian	686	00:52:34	03:24:24	634	00:53:19	03:41:37	662	00:57:41	03:37:09	598	01:03:44	04:52:59
Greater Glasgow & Clyde	1,854	00:48:55	01:34:57	1,850	00:50:15	01:35:56	1,891	00:50:50	01:31:38	1,846	00:48:38	01:35:16
Highland	321	00:28:39	01:28:55	337	00:32:11	01:37:51	355	00:30:44	01:15:19	366	00:36:09	02:29:49
Lanarkshire	881	00:59:56	02:22:49	869	00:58:35	02:10:15	857	00:57:44	01:55:57	874	01:08:33	03:16:28
Lothian	960	00:53:54	01:27:24	961	00:52:04	01:40:23	948	00:56:21	02:06:29	949	00:57:35	01:56:22
Orkney	20	00:15:43	00:24:56	20	00:15:23	00:43:47	21	00:11:51	00:34:02	22	00:15:52	00:30:07
Shetland	18	00:23:02	00:37:08	17	00:32:23	01:05:27	17	00:28:01	00:41:39	18	00:27:56	00:42:37
Tayside	561	00:33:12	01:02:25	592	00:34:10	01:01:35	613	00:35:23	01:03:54	594	00:34:15	01:04:59
Western Isles	27	00:22:06	00:36:46	29	00:24:28	00:33:02	24	00:17:21	00:29:05	32	00:17:52	00:34:59
SCOTLAND	7,070	00:46:47	01:42:30	7,062	00:46:47	01:47:47	7,255	00:48:30	01:51:24	7,100	00:50:30	02:15:01

Table 7 - Turnaround Times by Hospital

Week Commencing		04/11/2024			11/11/2024			18/11/2024			25/11/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	151	00:44:13	02:12:48	160	01:11:06	03:33:12	170	01:09:32	03:21:30	151	01:41:40	04:12:56
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	309	00:36:25	01:02:41	314	00:38:15	01:10:40	337	00:46:38	02:42:30	332	00:58:48	03:27:45
Borders	Borders General Hospital (Melrose)	174	00:37:11	01:06:33	155	00:30:40	00:52:20	183	00:37:29	01:26:49	166	00:34:32	01:07:38
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	27	00:27:27	00:42:54	49	00:30:45	00:50:35	39	00:28:56	00:49:57	41	00:31:38	00:47:36
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	207	00:33:36	01:10:14	205	00:27:46	00:55:28	233	00:35:27	01:16:03	225	00:36:49	01:16:14
Fife	Victoria Hospital (Kirkcaldy)	481	00:53:22	02:04:17	440	00:47:32	01:33:38	508	00:48:58	01:32:16	478	00:56:16	02:05:35
Forth Valley	Forth Valley Royal Hospital (Larbert)	393	00:47:21	01:17:27	430	00:49:38	01:46:28	397	00:50:12	02:00:27	408	00:49:28	01:37:15
Grampian	Aberdeen Royal Infirmary (Aberdeen)	527	00:55:41	03:35:16	509	01:01:50	04:08:16	501	01:01:07	03:46:12	498	01:06:50	04:56:01
Grampian	Dr Gray's Hospital (Elgin)	139	00:43:57	02:56:24	105	00:37:07	01:44:35	147	00:48:52	02:37:17	84	01:02:48	04:50:55
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	20	00:30:00	00:57:14	20	00:24:53	00:50:33	14	00:28:31	00:52:48	16	00:19:42	00:39:54
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	529	00:53:30	01:47:20	509	00:45:25	01:11:42	519	00:47:44	01:16:15	512	00:50:15	01:34:39
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	105	00:33:03	00:53:04	107	00:33:16	00:52:57	105	00:36:03	00:55:54	109	00:34:46	00:53:16
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	774	00:53:09	01:44:46	778	01:00:09	02:10:07	799	00:58:40	01:51:21	777	00:54:33	01:46:39
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	347	00:42:28	01:06:33	353	00:44:35	01:05:32	369	00:47:06	01:19:39	354	00:44:52	01:24:40
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	99	00:43:08	01:07:17	103	00:48:21	01:21:04	99	00:47:00	01:18:26	94	00:42:53	01:25:24
Highland	Belford Hospital (Fort William)	29	00:26:12	01:54:06	37	00:25:25	00:40:10	24	00:27:53	00:42:04	32	00:26:31	00:47:37
Highland	Caithness General Hospital (Wick)	36	00:22:01	00:40:09	34	00:29:13	01:00:10	45	00:26:54	00:50:37	36	00:28:09	00:47:50
Highland	Lorn & Islands Hospital (Oban)	24	00:19:41	00:36:16	33	00:22:17	00:33:06	26	00:23:51	00:36:37	23	00:19:59	00:35:20
Highland	Raigmore Hospital (Inverness)	232	00:32:38	01:35:39	233	00:42:48	01:54:45	260	00:32:11	01:29:12	275	00:44:24	02:44:15
Lanarkshire	University Hospital Hairmyres (East Kilbride)	241	00:52:56	01:41:59	273	00:52:57	01:32:26	248	00:56:03	01:45:23	280	01:05:05	02:52:38
Lanarkshire	University Hospital Monklands (Airdrie)	266	01:01:11	01:54:45	242	00:54:26	01:41:38	260	00:55:42	01:51:43	247	01:06:46	02:07:16
Lanarkshire	University Hospital Wishaw (Wishaw)	374	01:05:55	02:54:06	354	01:06:30	02:45:09	349	01:00:37	02:20:38	347	01:13:52	04:32:20
Lothian	Royal Hospital for Sick Children (Edinburgh)	39	00:44:26	01:14:35	45	00:36:57	01:00:59	40	00:43:24	01:10:57	28	00:38:48	01:00:58
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	687	00:57:23	01:34:05	721	00:56:22	01:48:43	659	01:03:58	02:29:03	676	01:02:00	02:04:49
Lothian	St John's Hospital (Livingston)	234	00:45:27	01:11:29	195	00:43:52	01:14:56	249	00:45:23	01:23:41	245	00:49:19	01:30:41
Orkney	Balfour Hospital (Kirkwall)	20	00:15:43	00:24:56	20	00:15:23	00:43:47	21	00:11:51	00:34:02	22	00:15:52	00:30:07
Shetland	Gilbert Bain Hospital (Lerwick)	18	00:23:02	00:37:08	17	00:32:23	01:05:27	17	00:28:01	00:41:39	18	00:27:56	00:42:37
Tayside	Ninewells Hospital (Dundee)	472	00:33:59	01:06:07	506	00:34:48	01:03:00	510	00:36:23	01:04:25	490	00:35:14	01:07:29
Tayside	Perth Royal Infirmary (Perth)	89	00:28:18	00:46:35	86	00:30:00	00:52:36	103	00:31:48	00:55:31	104	00:29:39	00:49:22
Western Isles	Western Isles Hospital (Isle of Lewis)	27	00:22:06	00:36:46	29	00:24:28	00:33:02	24	00:17:21	00:29:05	32	00:17:52	00:34:59
SCOTLAND		7,070	00:46:47	01:42:30	7,062	00:46:47	01:47:47	7,255	00:48:30	01:51:24	7,100	00:50:30	02:15:01

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)