

# Scottish Ambulance Service Unscheduled Care Operational Statistics

Official Statistics Publication  
Weekly Statistics  
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**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

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## Source

Publication only contains information from the SAS C3 Data Warehouse.  
This publication includes data for week commencing **08/01/2024** to **29/01/2024**

## Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	08/01/2024						15/01/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	970	813	610	804	664	472	1,101	858	630	937	723	507
Borders	327	300	214	275	250	166	372	326	236	299	258	176
Dumfries and Galloway	448	389	307	364	314	237	413	344	288	337	277	226
Fife	1,043	885	623	876	733	479	1,106	901	603	970	779	490
Forth Valley	748	633	453	648	545	369	757	618	470	679	545	399
Grampian	1,436	1,185	757	1,239	1,026	607	1,478	1,158	788	1,311	1,036	675
Greater Glasgow and Clyde	3,077	2,547	1,915	2,643	2,179	1,563	3,307	2,600	1,980	2,878	2,244	1,645
Highland	965	791	580	732	597	399	1,007	822	626	721	594	409
Lanarkshire	1,648	1,360	1,007	1,408	1,154	829	1,824	1,394	1,054	1,599	1,219	887
Lothian	2,284	1,822	1,278	1,979	1,558	1,042	2,333	1,832	1,286	2,050	1,609	1,086
Orkney	61	52	38	34	30	18	65	54	41	35	32	19
Shetland	55	43	40	27	20	17	48	43	38	30	27	23
Tayside	1,135	1,002	679	951	827	513	1,231	1,043	653	1,050	875	494
Western Isles	111	96	76	56	50	30	108	91	76	64	58	44
Unknown	338	67	42	327	63	39	318	74	48	304	67	41
<b>SCOTLAND</b>	<b>14,646</b>	<b>11,985</b>	<b>8,619</b>	<b>12,363</b>	<b>10,010</b>	<b>6,780</b>	<b>15,468</b>	<b>12,158</b>	<b>8,817</b>	<b>13,264</b>	<b>10,343</b>	<b>7,121</b>

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22/01/2024						29/01/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,054	859	625	892	708	486	1,031	834	615	860	687	481
351	299	222	291	242	170	364	320	231	307	267	181
480	411	338	399	340	270	401	341	276	318	268	206
1,202	916	611	1,065	808	511	1,109	910	630	951	763	491
891	692	508	804	620	444	766	649	492	677	571	423
1,483	1,103	746	1,290	963	614	1,557	1,162	765	1,349	1,014	631
3,356	2,568	1,967	2,926	2,198	1,614	3,286	2,581	1,946	2,888	2,245	1,638
1,000	826	623	760	621	424	929	776	563	721	613	409
1,841	1,382	1,038	1,642	1,234	905	1,799	1,408	1,067	1,549	1,199	872
2,331	1,710	1,172	2,088	1,535	1,011	2,293	1,822	1,245	2,029	1,592	1,033
54	46	38	32	27	19	50	38	34	31	25	21
45	39	33	29	25	19	50	40	35	24	23	18
1,261	1,052	693	1,076	881	536	1,243	1,058	667	1,078	909	538
112	93	74	53	48	31	103	83	67	57	44	28
377	63	48	364	58	44	337	66	43	332	64	41
<b>15,838</b>	<b>12,059</b>	<b>8,736</b>	<b>13,711</b>	<b>10,308</b>	<b>7,098</b>	<b>15,318</b>	<b>12,088</b>	<b>8,676</b>	<b>13,171</b>	<b>10,284</b>	<b>7,011</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	08/01/2024 <sup>P</sup>			15/01/2024 <sup>P</sup>			22/01/2024 <sup>P</sup>			29/01/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	30	00:07:04	00:14:25	35	00:07:53	00:20:40	19	00:08:48	00:20:58	27	00:07:51	00:17:25
Borders	16	00:11:41	00:23:58	5	00:03:32	00:04:06	11	00:07:20	00:24:48	9	00:08:47	00:24:43
Dumfries and Galloway	*	*	*	12	00:07:34	00:20:16	15	00:14:14	00:18:54	11	00:12:40	00:16:09
Fife	38	00:07:30	00:14:22	34	00:08:49	00:20:25	48	00:08:44	00:15:55	40	00:07:58	00:14:54
Forth Valley	22	00:06:47	00:13:09	24	00:09:49	00:18:50	37	00:07:47	00:15:40	26	00:06:11	00:12:36
Grampian	33	00:06:09	00:14:49	53	00:08:34	00:22:53	45	00:07:36	00:22:35	53	00:06:35	00:20:56
Greater Glasgow and Clyde	111	00:07:10	00:12:35	114	00:06:58	00:12:26	104	00:07:24	00:13:12	119	00:06:36	00:13:57
Highland	22	00:08:13	00:19:51	23	00:09:01	00:30:37	24	00:14:06	00:22:53	16	00:08:11	00:24:19
Lanarkshire	53	00:06:41	00:14:41	71	00:07:28	00:14:57	42	00:08:45	00:14:44	63	00:07:31	00:14:41
Lothian	63	00:06:19	00:11:39	61	00:06:53	00:10:52	77	00:07:10	00:14:45	68	00:05:49	00:13:33
Orkney	-	n/a	n/a	*	*	*	*	*	*	-	n/a	n/a
Shetland	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Tayside	36	00:06:47	00:17:23	66	00:06:26	00:19:52	42	00:06:33	00:16:22	39	00:06:14	00:17:57
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	-	n/a	n/a	*	*	*	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>436</b>	<b>00:07:00</b>	<b>00:15:27</b>	<b>504</b>	<b>00:07:19</b>	<b>00:17:48</b>	<b>469</b>	<b>00:07:48</b>	<b>00:17:40</b>	<b>476</b>	<b>00:06:56</b>	<b>00:15:19</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	08/01/2024 <sup>P</sup>			15/01/2024 <sup>P</sup>			22/01/2024 <sup>P</sup>			29/01/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	111	00:09:03	00:20:09	144	00:09:17	00:22:12	124	00:11:18	00:23:26	116	00:10:47	00:19:38
Borders	31	00:07:52	00:32:15	43	00:09:16	00:23:18	32	00:08:32	00:21:26	40	00:07:35	00:24:13
Dumfries and Galloway	47	00:12:10	00:26:44	56	00:09:55	00:24:39	41	00:11:34	00:37:27	31	00:06:38	00:24:06
Fife	135	00:08:14	00:17:15	141	00:09:12	00:19:33	150	00:09:20	00:21:05	122	00:09:08	00:18:13
Forth Valley	95	00:07:40	00:16:41	104	00:09:01	00:20:23	134	00:09:48	00:22:34	108	00:09:19	00:20:06
Grampian	167	00:07:53	00:25:05	187	00:10:09	00:30:28	163	00:07:44	00:21:39	196	00:08:25	00:23:22
Greater Glasgow and Clyde	503	00:07:29	00:13:52	518	00:07:47	00:16:19	551	00:08:10	00:15:02	493	00:08:00	00:15:27
Highland	107	00:08:33	00:23:20	98	00:11:18	00:33:21	93	00:07:35	00:19:37	116	00:09:18	00:25:35
Lanarkshire	286	00:08:43	00:17:24	317	00:10:27	00:18:16	339	00:11:02	00:22:43	312	00:09:45	00:19:42
Lothian	274	00:07:42	00:15:31	314	00:08:09	00:15:39	333	00:07:32	00:15:47	316	00:07:25	00:15:07
Orkney	7	00:18:27	00:22:23	10	00:15:26	01:43:41	*	*	*	*	*	*
Shetland	5	00:06:03	00:20:06	*	*	*	*	*	*	*	*	*
Tayside	154	00:06:27	00:15:49	153	00:08:09	00:24:39	157	00:08:19	00:22:19	152	00:08:36	00:22:16
Western Isles	7	00:04:14	00:30:58	*	*	*	10	00:05:13	00:19:10	7	00:07:33	00:17:02
Unknown	22	00:10:49	00:16:06	17	00:11:24	00:25:03	14	00:11:42	00:15:37	20	00:08:25	00:25:24
<b>SCOTLAND</b>	<b>1,951</b>	<b>00:07:54</b>	<b>00:17:33</b>	<b>2,110</b>	<b>00:08:53</b>	<b>00:20:36</b>	<b>2,149</b>	<b>00:08:53</b>	<b>00:19:29</b>	<b>2,036</b>	<b>00:08:32</b>	<b>00:19:18</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	08/01/2024 <sup>P</sup>			15/01/2024 <sup>P</sup>			22/01/2024 <sup>P</sup>			29/01/2024 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Ayrshire and Arran</b>	275	00:18:06	00:36:49	299	00:21:16	00:54:57	308	00:18:39	00:42:41	291	00:17:20	00:45:53
<b>Borders</b>	103	00:16:05	00:32:55	101	00:14:35	00:37:47	98	00:14:17	00:30:15	105	00:11:11	00:30:22
<b>Dumfries and Galloway</b>	112	00:14:18	00:34:17	107	00:13:52	00:34:25	144	00:14:52	00:38:03	95	00:12:52	00:32:06
<b>Fife</b>	303	00:15:43	00:33:41	325	00:16:52	00:33:49	345	00:18:19	00:40:14	300	00:17:08	00:34:02
<b>Forth Valley</b>	224	00:17:02	00:33:47	218	00:15:42	00:31:26	255	00:17:07	00:38:34	256	00:18:24	00:38:41
<b>Grampian</b>	416	00:15:38	00:40:02	408	00:20:46	00:56:22	422	00:18:41	00:54:28	443	00:19:37	01:09:47
<b>Greater Glasgow and Clyde</b>	863	00:16:20	00:36:08	1,017	00:18:13	00:43:02	941	00:17:23	00:49:23	956	00:16:19	00:35:28
<b>Highland</b>	229	00:16:31	00:42:02	220	00:12:04	00:34:00	236	00:13:53	00:34:01	210	00:12:29	00:27:03
<b>Lanarkshire</b>	460	00:19:31	00:46:32	529	00:24:39	01:06:50	594	00:26:38	01:30:08	531	00:21:18	00:51:56
<b>Lothian</b>	652	00:15:02	00:28:48	693	00:15:32	00:33:19	685	00:19:17	00:44:28	651	00:15:42	00:31:25
<b>Orkney</b>	10	00:17:16	00:21:11	8	00:28:27	01:21:30	7	00:16:10	00:33:43	11	00:07:14	00:27:12
<b>Shetland</b>	8	00:13:07	00:25:15	10	00:17:21	00:59:46	13	00:18:27	00:37:58	8	00:14:00	00:35:04
<b>Tayside</b>	303	00:14:19	00:32:30	327	00:15:45	00:31:52	334	00:15:12	00:33:57	372	00:15:12	00:33:57
<b>Western Isles</b>	25	00:11:55	00:38:22	20	00:25:14	00:49:52	16	00:09:42	00:32:57	16	00:20:13	00:30:31
<b>Unknown</b>	26	00:11:21	00:30:00	26	00:21:22	00:50:26	26	00:24:22	00:36:51	20	00:18:29	01:05:06
<b>SCOTLAND</b>	<b>4,009</b>	<b>00:16:25</b>	<b>00:35:42</b>	<b>4,308</b>	<b>00:17:59</b>	<b>00:44:12</b>	<b>4,424</b>	<b>00:18:24</b>	<b>00:48:08</b>	<b>4,265</b>	<b>00:16:45</b>	<b>00:39:22</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	08/01/2024 <sup>P</sup>			15/01/2024 <sup>P</sup>			22/01/2024 <sup>P</sup>			29/01/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	241	00:30:10	01:55:25	230	00:45:26	04:05:15	245	00:35:46	03:33:17	241	00:28:14	02:51:32
Borders	99	00:18:16	00:58:30	108	00:21:00	01:24:43	101	00:22:30	01:13:25	109	00:22:57	01:13:19
Dumfries and Galloway	142	00:24:23	01:36:52	101	00:20:21	01:28:07	135	00:25:01	01:23:57	129	00:18:07	00:56:26
Fife	255	00:33:39	02:48:48	272	00:36:16	02:22:59	261	00:41:48	04:26:22	296	00:30:22	02:33:26
Forth Valley	199	00:31:59	02:35:26	193	00:33:56	03:47:20	189	00:52:44	04:31:32	178	00:41:15	02:22:50
Grampian	389	00:35:20	02:48:08	366	00:46:04	03:53:06	311	00:38:31	04:13:22	299	00:45:16	05:19:01
Greater Glasgow and Clyde	663	00:40:05	03:05:05	548	00:47:23	04:23:34	568	00:51:55	05:11:32	644	00:40:48	03:07:03
Highland	236	00:20:34	01:21:26	247	00:24:49	01:44:37	265	00:18:32	01:10:10	263	00:17:38	01:04:34
Lanarkshire	341	00:48:07	03:16:57	282	01:36:39	07:03:57	232	02:24:25	11:01:25	279	01:22:57	06:48:05
Lothian	528	00:34:17	02:54:22	509	00:50:30	03:05:46	399	01:19:47	07:36:40	520	00:39:45	02:48:31
Orkney	13	00:24:21	01:02:00	12	00:27:06	01:48:56	15	00:06:59	00:47:11	9	00:24:32	01:11:23
Shetland	7	00:32:33	01:06:17	14	00:34:38	01:15:40	7	00:38:09	01:00:53	12	00:23:52	00:48:21
Tayside	319	00:23:22	01:22:31	320	00:25:30	01:23:47	342	00:29:45	01:53:35	337	00:27:29	01:32:38
Western Isles	17	00:11:04	01:46:28	29	00:26:41	01:39:28	20	00:32:20	01:25:55	21	00:21:45	01:28:47
Unknown	14	00:17:42	01:11:52	21	01:09:29	02:36:59	16	00:18:08	01:32:02	19	00:26:04	01:31:42
<b>SCOTLAND</b>	<b>3,463</b>	<b>00:32:11</b>	<b>02:28:24</b>	<b>3,252</b>	<b>00:39:27</b>	<b>03:22:23</b>	<b>3,106</b>	<b>00:39:19</b>	<b>04:41:31</b>	<b>3,356</b>	<b>00:33:56</b>	<b>02:58:41</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	08/01/2024			15/01/2024			22/01/2024			29/01/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	471	00:47:23	02:33:15	504	00:52:45	03:30:48	489	00:50:21	03:06:04	485	00:49:09	03:02:10
Borders	162	00:34:42	00:55:53	168	00:33:50	01:06:40	165	00:33:56	01:01:52	170	00:33:59	01:09:38
Dumfries & Galloway	237	00:32:24	01:11:56	220	00:29:17	00:55:14	273	00:33:22	01:07:12	209	00:26:29	00:44:05
Fife	435	00:43:37	01:38:53	460	00:46:08	02:13:49	486	00:50:53	02:24:08	450	00:41:57	01:43:17
Forth Valley	371	00:45:11	01:19:23	413	00:45:20	01:22:48	457	00:47:18	01:32:49	432	00:47:43	01:32:04
Grampian	628	00:46:49	02:29:49	692	00:48:42	02:28:03	620	01:08:39	04:15:17	668	01:13:10	04:40:02
Greater Glasgow & Clyde	1,749	00:48:05	01:30:56	1,818	00:51:20	01:46:24	1,788	00:51:11	01:38:14	1,814	00:47:23	01:26:16
Highland	290	00:31:45	02:02:51	307	00:29:12	01:43:09	317	00:31:29	01:11:10	306	00:25:21	00:50:06
Lanarkshire	771	00:57:15	02:00:58	815	00:55:37	01:55:36	846	01:00:15	02:47:43	803	00:57:33	02:05:36
Lothian	972	00:46:42	01:16:02	1,016	00:48:43	01:32:52	956	00:51:10	01:52:57	1,002	00:48:48	01:23:24
Orkney	18	00:11:30	00:22:16	18	00:14:55	00:22:52	18	00:12:01	00:27:14	21	00:19:23	00:24:55
Shetland	17	00:21:09	00:42:10	22	00:31:15	00:45:20	19	00:24:00	00:31:49	19	00:21:23	00:32:27
Tayside	572	00:28:52	00:54:10	544	00:29:05	00:47:21	584	00:30:34	01:00:53	585	00:30:56	00:57:46
Western Isles	24	00:20:00	00:41:00	30	00:20:51	00:35:43	23	00:23:46	00:45:14	21	00:20:34	00:34:39
<b>SCOTLAND</b>	<b>6,717</b>	<b>00:44:27</b>	<b>01:35:39</b>	<b>7,027</b>	<b>00:45:51</b>	<b>01:47:21</b>	<b>7,041</b>	<b>00:47:35</b>	<b>02:05:35</b>	<b>6,985</b>	<b>00:44:58</b>	<b>01:46:01</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		08/01/2024			15/01/2024			22/01/2024			29/01/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	166	00:54:10	02:34:06	189	00:58:55	04:08:20	173	01:17:33	03:59:02	145	00:42:54	02:06:21
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	305	00:44:16	02:28:06	315	00:49:58	03:14:13	316	00:44:58	02:35:23	340	00:53:44	03:24:56
Borders	Borders General Hospital (Melrose)	162	00:34:42	00:55:53	168	00:33:50	01:06:40	165	00:33:56	01:01:52	170	00:33:59	01:09:38
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	43	00:30:44	01:05:00	33	00:29:53	00:46:25	40	00:25:01	00:51:24	39	00:26:29	00:40:06
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	194	00:32:53	01:13:13	187	00:29:12	00:59:01	233	00:34:50	01:23:39	170	00:26:33	00:44:13
Fife	Victoria Hospital (Kirkcaldy)	435	00:43:37	01:38:53	460	00:46:08	02:13:49	486	00:50:53	02:24:08	450	00:41:57	01:43:17
Forth Valley	Forth Valley Royal Hospital (Larbert)	371	00:45:11	01:19:23	413	00:45:20	01:22:48	457	00:47:18	01:32:49	432	00:47:43	01:32:04
Grampian	Aberdeen Royal Infirmary (Aberdeen)	488	00:46:56	02:19:46	550	00:48:23	02:18:03	464	01:10:31	04:25:37	517	01:15:53	04:58:11
Grampian	Dr Gray's Hospital (Elgin)	129	00:55:07	03:04:41	131	00:54:42	03:21:05	145	01:08:21	03:20:02	140	01:09:32	03:02:33
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	11	00:22:35	00:35:30	11	00:29:05	00:55:47	11	00:31:10	00:43:32	11	00:25:37	00:58:35
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	520	00:43:22	01:06:32	525	00:45:00	01:21:53	524	00:48:06	01:16:29	489	00:41:35	01:08:01
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	93	00:33:17	00:53:04	102	00:36:58	01:34:03	126	00:39:57	01:15:41	121	00:39:44	01:22:53
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	723	00:58:31	01:56:56	765	01:00:42	02:20:58	721	01:00:51	02:23:32	769	00:53:31	01:40:33
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	357	00:48:20	01:23:29	364	00:51:43	01:30:43	342	00:47:49	01:20:48	355	00:45:48	01:19:27
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	56	00:34:37	00:55:51	62	00:38:32	01:05:51	75	00:44:11	01:04:24	80	00:42:48	01:17:31
Highland	Belford Hospital (Fort William)	21	00:24:04	00:40:24	32	00:28:26	00:51:04	26	00:31:51	00:47:09	33	00:30:20	00:47:18
Highland	Caithness General Hospital (Wick)	39	00:29:16	00:54:58	45	00:32:44	00:58:02	32	00:29:57	00:49:28	35	00:22:36	00:44:47
Highland	Lorn & Islands Hospital (Oban)	17	00:23:03	00:33:31	34	00:21:19	00:35:33	24	00:24:40	00:43:01	27	00:24:24	00:34:48
Highland	Raigmore Hospital (Inverness)	213	00:36:07	02:22:53	196	00:30:54	02:27:34	235	00:35:03	01:22:51	211	00:24:37	00:58:54
Lanarkshire	University Hospital Hairmyres (East Kilbride)	226	00:49:45	01:32:16	246	00:51:08	01:37:26	262	00:55:12	02:57:26	225	00:49:16	01:26:47
Lanarkshire	University Hospital Monklands (Airdrie)	252	00:52:39	01:36:17	246	00:58:38	01:46:32	265	00:58:32	02:20:04	239	00:59:58	01:56:28
Lanarkshire	University Hospital Wishaw (Wishaw)	293	01:07:52	03:16:11	323	00:57:05	02:30:30	319	01:06:06	03:06:40	339	01:02:48	02:41:31
Lothian	Royal Hospital for Sick Children (Edinburgh)	24	00:34:22	00:50:01	22	00:41:29	01:10:55	26	00:38:26	01:18:32	43	00:35:03	00:55:55
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	742	00:47:50	01:19:03	745	00:50:47	01:36:13	744	00:55:40	02:04:03	713	00:51:44	01:26:30
Lothian	St John's Hospital (Livingston)	206	00:43:06	01:05:00	249	00:46:28	01:24:24	186	00:44:05	01:09:06	246	00:45:38	01:14:27
Orkney	Balfour Hospital (Kirkwall)	18	00:11:30	00:22:16	18	00:14:55	00:22:52	18	00:12:01	00:27:14	21	00:19:23	00:24:55
Shetland	Gilbert Bain Hospital (Lerwick)	17	00:21:09	00:42:10	22	00:31:15	00:45:20	19	00:24:00	00:31:49	19	00:21:23	00:32:27
Tayside	Ninewells Hospital (Dundee)	482	00:30:16	00:55:55	441	00:29:54	00:48:28	487	00:31:41	01:03:11	477	00:31:20	00:59:26
Tayside	Perth Royal Infirmary (Perth)	90	00:24:14	00:37:55	103	00:26:00	00:42:42	97	00:27:06	00:43:00	108	00:28:21	00:44:31
Western Isles	Western Isles Hospital (Isle of Lewis)	24	00:20:00	00:41:00	30	00:20:51	00:35:43	23	00:23:46	00:45:14	21	00:20:34	00:34:39
<b>SCOTLAND</b>		<b>6,717</b>	<b>00:44:27</b>	<b>01:35:39</b>	<b>7,027</b>	<b>00:45:51</b>	<b>01:47:21</b>	<b>7,041</b>	<b>00:47:35</b>	<b>02:05:35</b>	<b>6,985</b>	<b>00:44:58</b>	<b>01:46:01</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)