### **Scottish Ambulance Service**

## **Unscheduled Care Operational Statistics**

# **Official Statistics Publication Weekly Statistics** Published: 30 April 2025

Please read all accompanying notes and definitions before interpreting the data.



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Source
Publication only contains information from the SAS C3 Data Warehouse.

1-1 date for week commencing 31/03/2025 21/04/2025

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

### **Definitions**

Indicator	Definition	Format				
	Unscheduled care incidents handled by SAS including attended and non-					
Total Incidents	attended incidents.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Attended	crew.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Conveyed	crew and the patient conveyed to hospital.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
Median Response Time	The time in which 50% of patients are reached by a SAS crew.	hh:mm:ss				
wedian Response Time	Presented by the Health Board Area of the Incident <sup>1</sup>	1111.111111.33				
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew.	hh:mm:ss				
90 Percentile Response Time	Presented by the Health Board Area of the Incident <sup>1</sup>	1111.111111.33				
	The time in which 50% of SAS Crews spend at hospital as a result of					
	conveying a patient.					
Median Turnaround Time	This time runs from when the crew arrive at the hospital to when they are clear	hh:mm:ss				
	from the incident.					
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					
	The time in which 90% of SAS Crews spend at hospital as a result of					
	conveying a patient. This time runs from when the crew arrive at the hospital	hh:mm:ss				
90 <sup>th</sup> Percentile Turnaround Time						
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					

### <u>Notes</u>

<sup>&</sup>lt;sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing			31/0	03/2025			07/04/2025						
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	
Ayrshire and Arran	1,105	899	612	957	770	486	1,051	870	608	899	728	475	
Borders	360	299	216	299	244	164	468	374	262	383	298	193	
Dumfries and Galloway	468	411	320	408	355	272	468	403	329	395	337	264	
Fife	1,080	843	570	967	743	474	1,062	844	570	966	759	488	
Forth Valley	812	654	454	760	611	414	872	686	447	805	633	398	
Grampian	1,469	1,084	691	1,322	970	584	1,423	1,080	720	1,253	940	587	
Greater Glasgow and Clyde	3,329	2,618	1,924	2,958	2,316	1,658	3,261	2,615	1,947	2,874	2,270	1,624	
Highland	1,108	896	660	866	703	474	1,016	827	625	782	637	444	
Lanarkshire	1,813	1,380	1,030	1,601	1,219	886	1,771	1,328	985	1,573	1,163	833	
Lothian	2,339	1,810	1,162	2,123	1,649	1,022	2,372	1,711	1,163	2,170	1,558	1,030	
Orkney	82	58	49	46	36	28	56	45	37	29	24	17	
Shetland	56	44	34	35	32	23	66	52	45	40	34	27	
Tayside	1,262	1,049	646	1,119	921	527	1,248	1,029	643	1,093	884	510	
Western Isles	112	88	74	51	43	29	108	83	70	58	44	31	
Unknown	432	58	40	427	58	40	429	56	37	423	55	36	
SCOTLAND	15,827	12,191	8,482	13,939	10,670	7,081	15,671	12,003	8,488	13,743	10,364	6,957	

		14/	04/2025			21/04/2025								
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed			
1,133	919	645	972	795	529	1,096	893	618	948	762	493			
355	277	205	288	220	150	362	303	234	302	244	177			
463	395	306	388	328	243	460	388	295	397	330	243			
1,088	888	615	962	785	516	1,087	864	613	974	765	517			
804	623	450	736	574	407	808	650	473	734	590	420			
1,552	1,137	755	1,382	1,007	630	1,469	1,087	687	1,316	975	586			
3,383	2,676	1,963	3,043	2,390	1,698	3,201	2,539	1,892	2,867	2,251	1,626			
1,021	845	618	808	684	464	1,042	853	632	813	675	467			
1,706	1,331	1,027	1,505	1,169	878	1,748	1,308	948	1,563	1,150	807			
2,283	1,666	1,110	2,072	1,525	985	2,231	1,716	1,110	2,033	1,552	968			
72	52	45	42	31	25	55	42	40	30	25	23			
58	50	40	38	37	28	63	45	40	39	30	26			
1,221	983	652	1,065	843	523	1,249	1,041	636	1,119	927	531			
117	95	72	83	66	43	121	97	77	71	61	41			
298	42	30	289	40	28	379	56	37	368	55	36			
15,554	11,979	8,533	13,673	10,494	7,147	15,371	11,882	8,332	13,574	10,392	6,961			

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing		31/03/2025 <sup>p</sup>			07/04/2025 <sup>p</sup>			14/04/2025 <sup>p</sup>		21/04/2025 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	46	00:08:45	00:19:21	43	00:09:33	00:19:49	40	00:08:13	00:16:54	40	00:07:32	00:13:47	
Borders	9	00:10:10	00:19:08	10	00:09:47	00:12:23	5	00:09:32	00:13:11	8	00:09:47	00:25:52	
Dumfries and Galloway	17	00:09:53	00:19:04	13	00:12:31	00:28:40	14	00:06:12	00:19:30	11	00:05:47	00:17:11	
Fife	35	00:06:45	00:12:18	34	00:06:41	00:15:32	28	00:08:04	00:18:38	35	00:07:58	00:17:50	
Forth Valley	25	00:07:13	00:11:09	26	00:07:23	00:16:49	30	00:07:00	00:14:27	22	00:08:38	00:13:42	
Grampian	46	00:07:26	00:16:44	45	00:06:12	00:18:52	40	00:07:12	00:19:24	41	00:07:15	00:17:52	
Greater Glasgow and Clyde	103	00:06:23	00:12:52	103	00:07:13	00:13:02	115	00:06:29	00:12:59	103	00:06:38	00:11:37	
Highland	31	00:06:38	00:15:55	29	00:06:47	00:21:36	31	00:06:48	00:16:34	19	00:08:28	00:32:15	
Lanarkshire	68	00:08:16	00:14:09	50	00:08:01	00:17:36	52	00:07:28	00:13:45	47	00:07:31	00:16:01	
Lothian	70	00:06:20	00:12:21	88	00:06:42	00:14:18	69	00:07:07	00:15:22	80	00:05:33	00:13:42	
Orkney	-	n/a	n/a	*	*	*	*	*	*	*	*	*	
Shetland	*	*	*	5	00:14:35	00:29:02	*	*	*	*	*	*	
Tayside	41	00:06:34	00:18:47	31	00:06:41	00:13:54	31	00:06:57	00:11:49	35	00:05:45	00:16:04	
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a	
Unknown	5	00:13:21	00:32:02	*	*	*	*	*	*	*	*	*	
SCOTLAND	501	00:07:08	00:15:59	485	00:07:13	00:16:18	464	00:07:08	00:16:04	448	00:06:56	00:15:38	

### Key to symbols:

<sup>-</sup> Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

<sup>&#</sup>x27; - ' = zero value.

<sup>&#</sup>x27; n/a ' = not applicable.

'\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing		31/03/2025 <sup>p</sup>			07/04/2025 <sup>F</sup>			14/04/2025 <sup>r</sup>		21/04/2025 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	157	00:10:04	00:19:52	142	00:09:48	00:19:46	131	00:10:28	00:23:48	139	00:09:31	00:23:16	
Borders	30	00:08:13	00:21:57	38	00:10:23	00:23:27	42	00:10:52	00:29:03	41	00:09:20	00:24:51	
Dumfries and Galloway	63	00:08:49	00:26:29	57	00:09:42	00:25:36	56	00:07:12	00:22:28	47	00:09:07	00:31:36	
Fife	151	00:10:14	00:19:47	141	00:09:52	00:18:26	140	00:09:33	00:17:28	131	00:07:59	00:17:21	
Forth Valley	114	00:08:28	00:19:18	116	00:09:00	00:18:59	100	00:09:37	00:18:38	117	00:08:15	00:17:00	
Grampian	218	00:09:06	00:26:51	185	00:09:06	00:25:58	217	00:08:39	00:23:19	210	00:09:50	00:24:33	
Greater Glasgow and Clyde	563	00:08:05	00:14:35	497	00:07:52	00:14:31	479	00:07:32	00:14:07	455	00:07:57	00:14:00	
Highland	115	00:06:54	00:23:51	108	00:08:52	00:25:44	118	00:08:44	00:28:58	135	00:08:21	00:25:46	
Lanarkshire	302	00:09:45	00:19:50	305	00:09:15	00:19:38	268	00:10:52	00:20:48	268	00:09:41	00:16:31	
Lothian	316	00:07:51	00:14:26	317	00:08:15	00:15:41	303	00:07:46	00:17:00	316	00:07:22	00:14:53	
Orkney	6	00:13:02	00:24:51	*	*	*	7	00:05:30	01:15:25	*	*	*	
Shetland	*	*	*	*	*	*	5	00:05:52	00:25:42	*	*	*	
Tayside	173	00:07:49	00:20:16	160	00:08:14	00:19:15	164	00:07:43	00:20:05	167	00:08:12	00:20:43	
Western Isles	*	*	*	7	00:11:17	00:33:46	12	00:05:40	00:16:52	11	00:09:02	00:23:21	
Unknown	22	00:08:53	00:17:26	23	00:10:51	00:29:57	17	00:11:52	00:17:24	17	00:13:48	00:36:52	
SCOTLAND	2,237	00:08:34	00:19:11	2,102	00:08:39	00:19:20	2,059	00:08:39	00:19:44	2,060	00:08:28	00:18:42	

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols: ' - ' = zero value.

<sup>&#</sup>x27; n/a ' = not applicable.

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing		31/03/2025 <sup>p</sup>			07/04/2025 <sup>r</sup>	1		14/04/2025 <sup>p</sup>		21/04/2025 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	277	00:16:32	00:40:22	271	00:18:57	00:44:32	314	00:19:44	00:50:50	292	00:18:30	00:44:37	
Borders	88	00:13:26	00:26:40	99	00:15:29	00:40:14	76	00:15:16	00:37:30	92	00:13:23	00:27:21	
Dumfries and Galloway	134	00:15:25	00:29:51	134	00:20:39	00:44:28	122	00:18:47	00:37:14	132	00:14:16	00:36:52	
Fife	297	00:17:59	00:37:40	315	00:16:47	00:38:07	298	00:17:56	00:36:59	331	00:19:21	00:38:37	
Forth Valley	257	00:18:15	00:37:00	271	00:18:37	00:38:28	226	00:18:52	00:38:38	229	00:18:03	00:38:00	
Grampian	354	00:19:23	01:02:40	350	00:16:53	00:49:06	399	00:20:56	01:04:31	388	00:19:20	00:54:11	
Greater Glasgow and Clyde	906	00:16:24	00:37:30	859	00:17:00	00:37:27	936	00:16:33	00:35:14	875	00:17:03	00:38:18	
Highland	264	00:15:45	00:41:07	239	00:14:35	00:38:11	240	00:13:56	00:37:15	242	00:15:11	00:38:14	
Lanarkshire	507	00:22:25	00:55:15	492	00:24:00	01:04:26	497	00:21:49	00:48:56	456	00:23:41	00:58:05	
Lothian	645	00:16:20	00:33:31	642	00:19:36	00:57:25	580	00:16:42	00:37:00	592	00:15:36	00:34:00	
Orkney	12	00:11:43	00:47:16	*	*	*	10	00:08:04	00:35:52	5	00:36:19	01:06:51	
Shetland	12	00:08:47	00:26:34	*	*	*	15	00:08:11	00:42:30	11	00:16:58	00:36:39	
Tayside	298	00:15:44	00:35:52	312	00:16:19	00:35:19	289	00:14:47	00:33:37	339	00:17:34	00:37:40	
Western Isles	17	00:16:55	00:57:44	15	00:13:36	00:31:30	27	00:16:53	00:52:48	20	00:17:09	00:24:11	
Unknown	15	00:19:21	00:35:24	15	00:25:51	00:40:49	13	00:16:45	00:24:41	22	00:13:49	00:27:08	
SCOTLAND	4,083	00:17:20	00:40:27	4,029	00:18:17	00:44:52	4,042	00:17:35	00:41:55	4,026	00:17:47	00:41:51	

### Key to symbols:

Notes

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<sup>&#</sup>x27;-'= zero value.

<sup>&#</sup>x27; n/a ' = not applicable.

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing		31/03/2025 <sup>F</sup>		07/04/2025 <sup>p</sup>				14/04/2025 <sup>p</sup>			21/04/2025 <sup>F</sup>	
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	281	00:33:46	02:15:50	261	00:32:01	02:09:31	288	00:43:58	03:35:39	274	00:29:39	02:31:25
Borders	115	00:21:28	00:56:55	147	00:23:17	01:26:02	93	00:28:57	01:06:37	100	00:17:53	00:58:32
Dumfries and Galloway	132	00:25:24	01:20:10	130	00:23:21	01:47:40	130	00:27:57	01:50:51	132	00:27:15	01:31:33
Fife	251	00:48:28	02:56:39	251	00:34:17	02:54:46	299	00:37:09	02:22:32	253	00:48:10	02:58:57
Forth Valley	209	00:42:08	02:58:48	217	01:04:08	04:03:05	206	00:48:36	03:41:06	214	00:35:26	02:22:41
Grampian	331	00:41:18	05:29:11	335	00:33:28	02:29:56	318	01:03:00	06:48:46	308	00:43:58	04:15:31
Greater Glasgow and Clyde	706	00:42:09	03:35:51	758	00:40:58	02:33:49	809	00:38:55	03:12:27	754	00:42:09	03:10:14
Highland	285	00:23:48	01:36:30	253	00:23:07	01:32:49	280	00:18:01	01:30:21	267	00:24:15	01:20:39
Lanarkshire	321	01:36:39	05:12:03	293	01:23:59	07:03:54	322	01:07:43	05:55:15	357	01:07:58	05:32:58
Lothian	576	00:50:10	03:16:27	461	01:18:20	08:08:58	529	01:01:31	04:39:51	537	00:41:08	03:09:08
Orkney	18	00:40:25	01:41:18	15	00:20:04	01:19:06	12	00:18:54	01:29:11	14	00:17:26	00:56:30
Shetland	15	00:59:16	11:50:10	13	00:29:57	02:17:46	14	00:30:00	01:34:16	15	00:16:48	01:13:58
Tayside	390	00:27:13	01:36:16	363	00:26:49	01:26:38	338	00:26:02	01:27:15	367	00:30:21	01:38:04
Western Isles	19	00:10:47	01:37:10	20	00:43:30	02:01:29	26	00:17:21	01:46:20	30	00:26:45	01:18:12
Unknown	15	00:25:35	01:45:31	10	00:43:00	02:04:24	6	00:57:21	04:36:38	9	00:14:39	01:29:19
SCOTLAND	3,664	00:38:40	03:06:03	3,527	00:38:35	03:19:55	3,670	00:39:48	03:25:37	3,631	00:36:48	02:55:16

Notes

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing		31/03/2025			07/04/2025			14/04/2025		21/04/2025			
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)										
Ayrshire & Arran	472	00:45:32	02:30:10	456	00:39:44	01:39:36	518	00:53:26	02:55:18	478	00:49:11	02:43:59	
Borders	161	00:32:19	00:50:35	190	00:32:29	00:55:58	142	00:33:34	00:53:49	172	00:36:13	00:57:15	
Dumfries & Galloway	263	00:29:41	00:57:18	260	00:31:55	01:17:55	243	00:33:09	01:12:34	237	00:28:01	00:48:06	
Fife	430	00:54:08	01:56:07	460	00:49:32	01:57:53	466	00:49:54	01:51:06	479	00:53:37	01:56:48	
Forth Valley	409	00:46:10	01:16:41	404	00:46:58	01:20:53	411	00:48:27	01:20:21	419	00:49:42	01:31:06	
Grampian	614	01:05:27	03:46:06	614	00:58:16	03:00:23	673	01:08:10	04:20:54	620	01:17:15	04:59:40	
Greater Glasgow & Clyde	1,834	00:49:33	01:26:59	1,805	00:47:08	01:17:07	1,867	00:46:03	01:17:31	1,810	00:48:05	01:31:31	
Highland	368	00:31:59	01:14:32	329	00:28:38	01:06:10	359	00:30:08	01:11:47	355	00:30:40	01:11:48	
Lanarkshire	817	00:59:41	02:16:55	770	01:02:37	02:28:51	801	01:00:59	02:11:14	767	01:06:05	02:41:51	
Lothian	986	00:46:47	01:14:13	974	00:50:02	01:25:33	930	00:49:22	01:23:44	936	00:48:44	01:17:13	
Orkney	26	00:12:45	00:23:26	16	00:14:56	00:40:45	22	00:15:36	00:33:31	24	00:15:53	00:28:22	
Shetland	22	00:15:13	00:27:33	26	00:30:36	00:54:51	26	00:18:30	00:34:00	21	00:22:39	00:47:29	
Tayside	586	00:34:54	01:03:22	553	00:32:37	00:55:21	591	00:31:50	00:56:29	598	00:33:26	01:07:45	
Western Isles	20	00:21:59	00:34:29	25	00:22:09	00:34:37	31	00:23:06	00:35:30	27	00:23:34	00:31:57	
SCOTLAND	7,008	00:46:39	01:40:02	6,882	00:45:24	01:35:00	7,080	00:46:17	01:45:03	6,943	00:47:40	01:50:24	

Table 7 - Turnaround Times by Hospital

Week Commencing			31/03/2025			07/04/2025			14/04/2025		21/04/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)									
Ayrshire & Arran	University Hospital Ayr (Ayr)	169	00:36:25	01:40:13	182	00:46:11	02:06:02	192	00:53:22	03:04:40	155	00:46:30	02:22:10
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	303	00:50:40	03:00:30	274	00:36:51	01:08:20	326	00:53:37	02:44:13	323	00:50:11	02:48:30
Borders	Borders General Hospital (Melrose)	161	00:32:19	00:50:35	190	00:32:29	00:55:58	142	00:33:34	00:53:49	172	00:36:13	00:57:15
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	47	00:28:04	00:46:28	43	00:29:25	00:43:57	42	00:27:24	00:44:35	34	00:25:11	00:35:17
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	216	00:30:53	01:01:14	217	00:33:07	01:18:54	201	00:34:32	01:14:05	203	00:29:05	00:50:15
Fife	Victoria Hospital (Kirkcaldy)	430	00:54:08	01:56:07	460	00:49:32	01:57:53	466	00:49:54	01:51:06	479	00:53:37	01:56:48
Forth Valley	Forth Valley Royal Hospital (Larbert)	409	00:46:10	01:16:41	404	00:46:58	01:20:53	411	00:48:27	01:20:21	419	00:49:42	01:31:06
Grampian	Aberdeen Royal Infirmary (Aberdeen)	473	01:13:54	04:10:49	499	01:02:21	03:08:25	525	01:15:31	04:39:41	471	01:27:50	05:15:56
Grampian	Dr Gray's Hospital (Elgin)	127	00:48:20	02:43:50	108	00:42:45	02:17:41	127	00:55:23	02:58:02	134	01:01:33	03:07:06
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:28:05	00:43:38	7	00:24:26	01:04:14	21	00:29:39	00:43:42	15	00:29:04	00:46:02
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	494	00:47:30	01:12:18	481	00:44:22	01:12:16	520	00:43:45	01:09:07	510	00:48:40	01:42:25
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	95	00:34:30	00:49:30	99	00:34:13	00:53:43	121	00:32:59	00:51:12	103	00:35:17	00:54:02
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	806	00:56:50	01:46:47	784	00:52:36	01:24:15	788	00:50:02	01:25:19	745	00:50:27	01:24:23
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	366	00:45:51	01:17:32	363	00:46:43	01:12:15	378	00:46:20	01:21:04	369	00:48:43	01:44:47
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	73	00:46:39	01:10:58	78	00:39:43	01:13:55	60	00:35:54	01:04:20	83	00:39:25	01:05:14
Highland Highland	Belford Hospital (Fort William) Caithness General Hospital (Wick)	27 38	00:24:20 00:29:04	00:43:47 00:46:01	45 39	00:30:23 00:22:24	01:20:13 00:41:20	35 41	00:29:49 00:31:42	00:45:13 00:51:00	30 40	00:30:45 00:29:16	00:56:43 00:55:26
Highland	Lorn & Islands Hospital (Oban)	31	00:27:26	00:39:21	23	00:19:19	00:33:43	24	00:19:07	00:28:21	24	00:23:22	00:36:05
Highland	Raigmore Hospital (Inverness)	272	00:34:52	01:22:57	222	00:30:13	01:09:07	259	00:33:28	01:24:31	261	00:31:45	01:22:56
Lanarkshire	University Hospital Hairmyres (East Kilbride)	262	00:56:17	02:11:49	220	00:50:53	01:44:07	236	00:50:25	01:38:13	238	01:00:11	01:48:19
Lanarkshire	University Hospital Monklands (Airdrie)	241	00:59:58	02:12:13	221	01:00:57	01:49:39	267	01:02:48	01:51:01	244	01:07:43	02:11:41
Lanarkshire	University Hospital Wishaw (Wishaw)	314	01:02:42	02:36:00	329	01:17:21	03:19:47	298	01:09:58	03:18:23	285	01:20:05	04:11:20
Lothian	Royal Hospital for Sick Children (Edinburgh)	28	00:36:24	00:57:01	26	00:45:50	01:14:11	27	00:34:52	01:07:42	28	00:33:50	01:01:29
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	742	00:47:23	01:13:15	735	00:50:54	01:29:28	692	00:50:59	01:27:55	723	00:49:30	01:17:45
Lothian	St John's Hospital (Livingston)	216	00:47:05	01:17:07	213	00:48:35	01:13:49	211	00:46:06	01:14:40	185	00:48:06	01:15:53
Orkney	Balfour Hospital (Kirkwall)	26	00:12:45	00:23:26	16	00:14:56	00:40:45	22	00:15:36	00:33:31	24	00:15:53	00:28:22
Shetland	Gilbert Bain Hospital (Lerwick)	22	00:15:13	00:27:33	26	00:30:36	00:54:51	26	00:18:30	00:34:00	21	00:22:39	00:47:29
Tayside	Ninewells Hospital (Dundee)	518	00:35:35	01:04:47	474	00:33:04	00:55:16	510	00:31:49	00:58:21	517	00:34:04	01:12:02
Tayside	Perth Royal Infirmary (Perth)	68	00:30:43	00:54:18	79	00:31:18	00:55:50	81	00:32:17	00:50:51	81	00:31:14	00:53:24
Western Isles	Western Isles Hospital (Isle of Lewis)	20	00:21:59	00:34:29	25	00:22:09	00:34:37	31	00:23:06	00:35:30	27	00:23:34	00:31:57
SCOTLAND		7,008	00:46:39	01:40:02	6,882	00:45:24	01:35:00	7,080	00:46:17	01:45:03	6,943	00:47:40	01:50:24

# Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Balfour Hospital (Kirkwall) Belford Hospital (Fort William) Borders General Hospital (Melrose) Caithness General Hospital (Wick) Dr Gray's Hospital (Elgin) Forth Valley Royal Hospital (Larbert) Galloway Community Hospital (Stranraer) Gilbert Bain Hospital (Lerwick) Glasgow Royal Infirmary (Glasgow) Inverclyde Royal Hospital (Greenock) Lorn & Islands Hospital (Oban) New Dumfries and Galloway Royal Infirmary (Cargenbridge) Ninewells Hospital (Dundee) Perth Royal Infirmary (Perth) Queen Elizabeth University Hospital (Glasgow) Raigmore Hospital (Inverness) Royal Aberdeen Children's Hospital (Aberdeen) Royal Hospital for Children (Glasgow) Royal Hospital for Sick Children (Edinburgh) Royal Infirmary of Edinburgh at Little France (Edinburgh) St John's Hospital (Livingston) University Hospital Hairmyres (East Kilbride) University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	Aberdeen Royal Infirmary (Aberdeen)
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University Hospital Monklands (Airdrie) University Hospital Wishaw (Wishaw) Victoria Hospital (Kirkcaldy)	University Hospital Crosshouse (Kilmarnock)
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Victoria Hospital (Kirkcaldy)	University Hospital Monklands (Airdrie)
	University Hospital Wishaw (Wishaw)
Western Isles Hospital (Isle of Lewis)	Victoria Hospital (Kirkcaldy)
	Western Isles Hospital (Isle of Lewis)