



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities



## NOT PROTECTIVELY MARKED

## 205<sup>th</sup> MEETING OF THE SCOTTISH AMBULANCE SERVICE BOARD

10.00 A.M. ON WEDNESDAY 27 SEPTEMBER 2023

### MS TEAMS

### AGENDA

|     |   |            |   |
|-----|---|------------|---|
| 1.  | Patient Story   | J Ward     | Medical Director                                    |
| 2.  | Note of Declaration of Interests                                  | T Steele   | Chair   |
| 3.  | Approval of Minutes of Meeting held on 26 July 2023               | T Steele   | Chair   |
| 4.  | Approval of Matters Arising                                       | T Steele   | Chair   |
|     | <b>Strategic Direction:</b>                                       |            |   |
| 5.  | Board Quality Indicators Performance Report                       | M Dickson  | Chief Executive                                     |
| 6.  | Delivering our 2030 Strategy Update                               | M Dickson  | Chief Executive                                     |
|     | <b>For Approval</b>   |            |   |
| 7.  | Corporate Risk Register   | J Carter   | Director of Finance, Logistics & Strategy           |
| 8.  | Patient Experience Annual Report                                  | E Stirling | Director of Care Quality & Professional Development |
|     | <b>For Discussion</b>   |            |   |
| 9.  | Financial Performance   | J Carter   | Director of Finance, Logistics & Strategy           |
| 10. | Person Centred Care Update  | E Stirling | Director of Care Quality & Professional Development |
| 11. | Patient and Staff Safety – Healthcare Associated Infection update | E Stirling | Director of Care Quality & Professional Development |
| 12. | Health and Wellbeing update                                       | G Ferguson | Deputy Director of Workforce                        |
| 13. | ScotSTAR update   | S Massetti | Director, National Operations                       |
|     | <b>For Noting</b>   |            |   |
| 14. | Chair's verbal report   | T Steele   | Chair   |
| 15. | Chief Executive's verbal report                                   | M Dickson  | Chief Executive                                     |

|                                  |             |                         |
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## OFFICIAL

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|-----|--|----------|--------------------------------------|
| 16. | Clinical Governance Committee <ul style="list-style-type: none"><li>Minutes of 15 May 2023 and verbal report of 14 August 2023</li></ul> | S Currie | Chair, Clinical Governance Committee |
| 17. | Staff Governance Committee <ul style="list-style-type: none"><li>Minutes of 12 June 2023 and verbal update of 7 September 2023</li></ul> | M Smith  | Chair, Staff Governance Committee    |
| 18. | Board Development – August 2023  | T Steele | Chair                                |
| 19. | <b>Date of Next Meeting:</b> <ul style="list-style-type: none"><li>29 November 2023</li></ul>  | T Steele | Chair                                |

**Private session (invoking Standing Order 5.22 resolution to take items below in closed session)**

|                                  |             |                         |
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