

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 19 July 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 19/06/2023 to 10/07/2023

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	19/06/2023						26/06/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	996	831	592	836	690	462	1,031	870	640	867	726	501
Borders	314	276	195	263	230	150	323	261	205	276	218	164
Dumfries and Galloway	458	400	327	371	322	254	472	399	319	382	317	239
Fife	1,059	828	602	938	719	502	1,035	845	576	895	720	462
Forth Valley	762	621	441	687	556	382	742	601	433	664	537	375
Grampian	1,477	1,166	746	1,284	1,020	609	1,377	1,121	731	1,177	950	567
Greater Glasgow and Clyde	3,245	2,575	1,904	2,819	2,213	1,576	3,150	2,507	1,911	2,708	2,124	1,547
Highland	1,142	897	656	888	707	476	1,058	851	651	792	651	463
Lanarkshire	1,748	1,395	1,038	1,489	1,155	816	1,767	1,426	1,094	1,472	1,168	858
Lothian	2,232	1,742	1,188	1,983	1,518	983	2,124	1,672	1,197	1,854	1,440	982
Orkney	51	46	34	32	29	18	57	46	39	28	24	18
Shetland	37	33	31	22	20	18	60	47	44	35	31	28
Tayside	1,180	972	638	1,025	833	508	1,136	963	622	985	821	491
Western Isles	86	72	65	47	38	33	115	101	87	58	53	39
Unknown	726	307	201	694	281	178	649	278	194	627	266	182
SCOTLAND	15,513	12,161	8,658	13,378	10,331	6,965	15,096	11,988	8,743	12,820	10,046	6,916

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03/07/2023						10/07/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,140	925	645	958	768	500	993	818	615	832	674	477
353	311	236	282	247	173	300	257	200	250	208	157
426	370	288	355	305	225	407	354	281	336	290	222
1,110	923	620	979	805	515	1,047	864	575	911	739	461
751	610	457	681	555	404	720	596	458	633	518	387
1,359	1,106	716	1,166	942	564	1,384	1,134	743	1,192	980	596
3,229	2,602	1,981	2,775	2,198	1,608	3,244	2,650	2,019	2,781	2,234	1,625
1,054	865	647	845	691	483	1,006	811	572	792	636	413
1,704	1,405	1,104	1,419	1,146	870	1,660	1,384	1,053	1,388	1,131	818
2,240	1,773	1,253	1,981	1,550	1,053	2,150	1,724	1,231	1,873	1,495	1,017
85	67	61	41	32	29	78	54	40	47	34	21
65	57	47	36	32	22	65	54	47	37	31	25
1,092	919	588	950	793	473	1,114	947	611	943	792	466
134	109	85	67	57	35	105	91	71	49	44	26
655	258	176	632	241	163	727	289	206	691	263	181
15,397	12,300	8,904	13,167	10,362	7,117	15,000	12,027	8,722	12,755	10,069	6,892

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	19/06/2023 ^P			26/06/2023 ^P			03/07/2023 ^P			10/07/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	31	00:06:49	00:13:57	30	00:08:29	00:13:26	32	00:06:18	00:17:18	21	00:06:41	00:12:37
Borders	*	*	*	5	00:16:28	00:19:26	*	*	*	*	*	*
Dumfries and Galloway	15	00:07:59	00:23:03	13	00:04:53	00:11:22	14	00:09:35	00:21:53	14	00:03:12	00:08:31
Fife	34	00:06:00	00:13:23	35	00:08:31	00:15:31	28	00:08:00	00:15:05	34	00:07:54	00:13:54
Forth Valley	30	00:07:15	00:14:51	21	00:07:50	00:16:23	28	00:07:44	00:14:42	24	00:07:00	00:14:26
Grampian	34	00:06:28	00:16:57	43	00:05:46	00:11:18	38	00:05:32	00:16:48	43	00:07:22	00:15:53
Greater Glasgow and Clyde	78	00:06:55	00:12:13	112	00:06:04	00:13:19	103	00:06:09	00:11:30	113	00:06:51	00:12:44
Highland	29	00:08:05	00:19:25	25	00:08:53	00:22:27	30	00:09:54	00:26:42	18	00:09:04	00:17:47
Lanarkshire	47	00:07:53	00:13:35	47	00:07:03	00:12:35	63	00:07:07	00:14:30	58	00:07:40	00:15:32
Lothian	56	00:06:04	00:11:56	73	00:07:01	00:12:49	61	00:07:01	00:12:42	77	00:07:18	00:13:45
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Tayside	37	00:07:12	00:21:38	35	00:05:43	00:11:57	22	00:05:17	00:13:08	37	00:06:35	00:20:35
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	15	00:10:24	00:22:44	11	00:05:00	00:12:14	14	00:07:04	00:17:03	10	00:08:30	00:14:09
SCOTLAND	416	00:07:04	00:15:01	455	00:06:43	00:15:05	442	00:06:40	00:15:00	461	00:07:05	00:15:47

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	19/06/2023 ^P			26/06/2023 ^P			03/07/2023 ^P			10/07/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	103	00:08:30	00:19:30	128	00:07:50	00:17:43	146	00:10:18	00:24:30	118	00:08:39	00:20:37
Borders	23	00:10:52	00:28:15	36	00:08:21	00:23:35	28	00:07:31	00:28:00	42	00:07:49	00:19:38
Dumfries and Galloway	61	00:08:36	00:21:02	46	00:11:18	00:24:29	45	00:08:57	00:20:29	45	00:07:09	00:20:19
Fife	146	00:08:49	00:19:39	130	00:08:38	00:18:03	131	00:09:00	00:20:36	138	00:08:45	00:18:38
Forth Valley	111	00:08:50	00:20:40	131	00:09:48	00:19:54	100	00:09:27	00:19:36	93	00:08:15	00:19:06
Grampian	188	00:08:54	00:24:10	158	00:07:35	00:20:05	137	00:07:29	00:20:49	153	00:07:14	00:20:31
Greater Glasgow and Clyde	468	00:07:53	00:14:28	461	00:07:46	00:13:18	494	00:07:19	00:13:47	492	00:07:32	00:14:47
Highland	118	00:09:54	00:32:44	104	00:10:11	00:24:02	117	00:09:50	00:26:38	119	00:07:47	00:22:15
Lanarkshire	267	00:08:30	00:16:28	277	00:09:24	00:17:33	260	00:08:45	00:17:10	276	00:08:57	00:17:43
Lothian	323	00:08:05	00:16:42	290	00:07:59	00:14:30	310	00:07:58	00:14:34	273	00:07:42	00:16:10
Orkney	7	00:07:36	00:34:55	5	00:08:14	00:17:41	8	00:12:43	00:45:13	7	00:07:40	00:14:46
Shetland	*	*	*	6	00:12:02	00:30:20	*	*	*	*	*	*
Tayside	165	00:08:17	00:20:43	132	00:07:25	00:20:42	141	00:07:54	00:21:38	133	00:07:30	00:22:22
Western Isles	*	*	*	12	00:19:47	00:48:51	*	*	*	*	*	*
Unknown	66	00:09:45	00:23:00	81	00:07:54	00:25:03	60	00:08:26	00:22:32	61	00:08:58	00:21:49
SCOTLAND	2,053	00:08:22	00:18:58	1,997	00:08:16	00:17:57	1,983	00:08:09	00:18:54	1,960	00:08:01	00:18:33

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	19/06/2023 ^P			26/06/2023 ^P			03/07/2023 ^P			10/07/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	253	00:17:10	00:33:07	267	00:15:50	00:30:44	301	00:19:38	00:44:36	270	00:17:52	00:45:25
Borders	85	00:13:10	00:31:24	73	00:14:29	00:34:29	97	00:13:36	00:32:00	77	00:13:33	00:30:19
Dumfries and Galloway	108	00:15:17	00:34:42	123	00:13:21	00:33:08	105	00:13:37	00:32:24	107	00:13:11	00:32:34
Fife	284	00:17:21	00:50:16	299	00:15:36	00:33:38	327	00:15:37	00:32:08	285	00:14:46	00:27:25
Forth Valley	223	00:15:01	00:31:47	204	00:17:19	00:39:09	220	00:16:04	00:33:47	200	00:15:11	00:31:17
Grampian	392	00:15:49	00:37:57	336	00:13:21	00:32:06	357	00:12:48	00:29:59	352	00:14:02	00:29:19
Greater Glasgow and Clyde	870	00:15:26	00:32:08	753	00:15:19	00:31:27	838	00:15:45	00:33:18	853	00:15:26	00:36:10
Highland	254	00:14:23	00:36:24	217	00:14:01	00:33:00	231	00:13:47	00:36:00	229	00:12:50	00:28:40
Lanarkshire	472	00:19:00	00:41:20	468	00:19:03	00:39:28	422	00:17:41	00:33:40	433	00:17:47	00:39:20
Lothian	596	00:15:15	00:34:17	516	00:14:23	00:29:23	579	00:15:00	00:28:24	563	00:14:20	00:27:51
Orkney	13	00:08:25	00:19:34	6	00:21:23	01:11:00	13	00:15:40	00:57:57	15	00:17:29	00:32:33
Shetland	*	*	*	13	00:14:27	00:35:05	9	00:25:03	00:47:15	8	00:14:09	00:30:57
Tayside	323	00:15:23	00:37:05	317	00:13:43	00:29:28	300	00:13:40	00:31:33	303	00:13:54	00:28:27
Western Isles	*	*	*	7	00:05:41	00:24:38	20	00:11:25	00:27:16	21	00:15:45	00:31:41
Unknown	115	00:16:38	00:35:17	81	00:14:52	00:35:19	76	00:15:33	00:27:30	103	00:15:52	00:34:38
SCOTLAND	4,005	00:16:00	00:36:47	3,680	00:15:27	00:33:03	3,895	00:15:32	00:32:58	3,819	00:15:03	00:33:06

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	19/06/2023 ^P			26/06/2023 ^P			03/07/2023 ^P			10/07/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	294	00:24:24	01:44:00	292	00:24:49	01:39:33	283	00:30:33	01:53:24	259	00:28:13	02:03:46
Borders	111	00:16:55	00:59:03	102	00:17:59	00:47:01	120	00:20:03	00:55:52	80	00:20:44	00:54:14
Dumfries and Galloway	134	00:20:49	01:21:31	131	00:25:09	01:19:16	138	00:20:38	00:56:07	120	00:18:38	01:04:36
Fife	250	00:26:32	02:53:58	252	00:29:56	01:52:30	313	00:31:54	02:04:24	278	00:24:53	01:51:23
Forth Valley	182	00:35:03	02:39:25	174	00:33:34	02:53:27	200	00:28:47	02:12:48	194	00:36:06	02:37:02
Grampian	390	00:29:58	02:25:22	406	00:28:30	01:41:42	407	00:23:24	01:22:47	425	00:21:58	01:19:48
Greater Glasgow and Clyde	763	00:31:59	02:20:11	758	00:35:08	02:04:53	740	00:35:05	02:37:13	741	00:33:31	02:40:45
Highland	302	00:20:49	01:17:29	303	00:20:19	01:15:31	309	00:21:00	01:10:24	266	00:20:50	01:19:26
Lanarkshire	353	00:35:16	03:44:29	362	00:44:54	03:12:08	388	00:33:08	02:15:55	349	00:32:26	02:14:48
Lothian	519	00:35:13	02:28:27	533	00:30:57	02:26:19	572	00:34:37	02:30:18	560	00:38:27	02:14:28
Orkney	8	00:19:20	00:33:25	11	00:08:03	00:30:54	9	00:19:31	00:43:35	11	00:18:31	01:08:06
Shetland	14	00:10:04	00:49:28	12	00:12:59	00:49:06	14	00:16:30	00:47:16	16	00:20:49	01:21:36
Tayside	301	00:23:11	01:18:38	331	00:25:56	01:37:45	329	00:18:05	00:59:02	314	00:23:34	01:06:12
Western Isles	17	00:15:20	00:39:36	30	00:25:35	01:02:51	32	00:21:37	01:26:30	16	00:14:28	00:55:52
Unknown	77	00:35:42	01:42:56	93	00:28:20	02:13:03	89	00:25:38	01:16:06	85	00:25:11	01:39:56
SCOTLAND	3,715	00:28:00	02:16:52	3,790	00:29:08	01:59:26	3,943	00:28:12	01:55:39	3,714	00:27:31	01:55:08

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	19/06/2023			26/06/2023			03/07/2023			10/07/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	436	00:39:29	01:56:42	498	00:39:02	02:03:50	496	00:54:45	02:52:42	465	00:46:25	02:57:10
Borders	153	00:31:34	00:48:59	160	00:28:42	00:47:20	162	00:33:00	00:55:46	155	00:31:20	00:47:19
Dumfries & Galloway	252	00:27:11	00:48:37	246	00:24:40	00:40:00	219	00:24:12	00:44:03	221	00:25:07	00:44:26
Fife	461	00:45:25	01:39:02	448	00:49:26	01:51:35	464	00:41:55	01:34:54	419	00:40:05	01:09:37
Forth Valley	397	00:41:59	01:04:01	390	00:42:36	01:12:33	413	00:42:05	01:07:46	397	00:42:17	01:08:46
Grampian	637	00:55:06	02:51:50	595	00:42:46	01:56:31	585	00:41:43	01:36:30	628	00:43:37	01:43:39
Greater Glasgow & Clyde	1,773	00:48:04	01:21:57	1,760	00:46:16	01:14:33	1,822	00:47:00	01:21:01	1,788	00:46:29	01:20:41
Highland	373	00:33:30	02:01:26	344	00:33:54	01:38:45	381	00:38:23	01:56:56	334	00:29:38	01:12:42
Lanarkshire	787	00:55:56	01:38:51	796	00:52:49	01:41:37	830	00:51:36	01:35:17	780	00:50:14	01:26:23
Lothian	978	00:43:22	01:08:02	991	00:43:42	01:06:39	1,048	00:44:49	01:10:52	1,014	00:46:00	01:09:06
Orkney	19	00:15:56	00:30:19	17	00:15:35	00:26:30	29	00:18:44	00:31:09	19	00:15:31	00:26:54
Shetland	19	00:22:25	00:47:05	29	00:27:08	00:42:28	22	00:24:53	00:56:04	27	00:26:39	00:57:13
Tayside	576	00:31:15	00:56:56	535	00:30:09	00:55:14	539	00:30:37	00:59:38	533	00:31:00	00:56:59
Western Isles	32	00:19:46	00:28:07	36	00:16:38	00:26:39	28	00:17:52	00:29:55	25	00:21:30	00:34:52
SCOTLAND	6,893	00:43:37	01:26:45	6,845	00:41:51	01:20:10	7,038	00:42:55	01:24:32	6,805	00:42:35	01:19:19

Table 7 - Turnaround Times by Hospital

Week Commencing		19/06/2023			26/06/2023			03/07/2023			10/07/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	160	00:46:40	02:48:20	180	00:44:37	02:41:10	182	00:54:38	03:11:12	185	00:48:31	02:53:32
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	276	00:37:46	01:18:37	318	00:35:41	01:18:53	314	00:54:45	02:41:31	280	00:45:10	03:05:46
Borders	Borders General Hospital (Melrose)	153	00:31:34	00:48:59	160	00:28:42	00:47:20	162	00:33:00	00:55:46	155	00:31:20	00:47:19
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	52	00:26:10	00:41:55	50	00:24:14	00:47:18	36	00:25:15	00:39:31	45	00:27:12	00:45:11
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	200	00:27:15	00:49:33	196	00:24:48	00:37:27	183	00:24:11	00:44:52	176	00:24:44	00:44:15
Fife	Victoria Hospital (Kirkcaldy)	461	00:45:25	01:39:02	448	00:49:26	01:51:35	464	00:41:55	01:34:54	419	00:40:05	01:09:37
Forth Valley	Forth Valley Royal Hospital (Larbert)	397	00:41:59	01:04:01	390	00:42:36	01:12:33	413	00:42:05	01:07:46	397	00:42:17	01:08:46
Grampian	Aberdeen Royal Infirmary (Aberdeen)	502	01:00:25	03:10:33	462	00:47:24	02:03:32	439	00:41:13	01:26:30	471	00:44:37	01:54:40
Grampian	Dr Gray's Hospital (Elgin)	121	00:36:25	01:35:25	122	00:34:09	01:23:12	138	00:44:08	01:52:46	143	00:39:59	01:32:19
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:19:36	00:47:36	11	00:21:20	00:35:25	8	00:28:14	00:43:40	14	00:20:24	00:33:31
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	524	00:43:52	01:07:30	544	00:43:43	01:05:53	538	00:41:33	01:06:38	541	00:42:41	01:05:27
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	103	00:32:25	00:54:21	93	00:29:59	00:52:32	104	00:29:22	00:50:38	99	00:30:39	00:52:31
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	735	00:55:07	01:36:06	692	00:52:01	01:22:00	763	00:55:03	01:37:16	742	00:54:48	01:38:14
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	344	00:47:34	01:19:40	370	00:45:22	01:13:15	370	00:47:03	01:19:52	356	00:45:11	01:16:19
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	67	00:41:29	01:04:56	61	00:36:32	01:06:19	47	00:39:44	01:03:28	50	00:45:08	01:09:50
Highland	Belford Hospital (Fort William)	36	00:22:41	00:42:03	28	00:20:05	00:46:47	28	00:22:04	00:43:20	31	00:31:32	01:00:54
Highland	Caitness General Hospital (Wick)	34	00:23:57	00:38:34	29	00:24:29	00:40:45	34	00:22:31	00:39:16	42	00:26:16	00:45:05
Highland	Lorn & Islands Hospital (Oban)	25	00:27:28	00:37:10	24	00:23:05	00:38:06	36	00:24:13	00:48:44	22	00:25:03	00:43:34
Highland	Raigmore Hospital (Inverness)	278	00:42:31	02:14:09	263	00:40:16	01:49:26	283	00:50:18	02:26:48	239	00:31:25	01:25:21
Lanarkshire	University Hospital Hairmyres (East Kilbride)	230	00:48:58	01:28:08	227	00:42:08	01:24:00	256	00:46:37	01:39:02	238	00:46:56	01:16:10
Lanarkshire	University Hospital Monklands (Airdrie)	251	00:57:11	01:34:39	244	00:54:58	01:41:08	258	00:50:48	01:21:04	258	00:48:28	01:23:09
Lanarkshire	University Hospital Wishaw (Wishaw)	306	01:00:15	01:53:27	325	00:57:46	01:58:10	316	00:57:54	01:40:28	284	00:55:30	01:42:12
Lothian	Royal Hospital for Sick Children (Edinburgh)	34	00:35:41	00:59:11	34	00:32:20	00:53:56	27	00:38:42	00:54:40	28	00:36:13	01:43:27
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	704	00:43:52	01:10:24	738	00:44:50	01:06:25	797	00:45:12	01:12:55	774	00:46:31	01:07:58
Lothian	St John's Hospital (Livingston)	240	00:42:18	01:04:28	219	00:41:42	01:08:44	224	00:42:45	01:07:04	212	00:44:24	01:10:30
Orkney	Balfour Hospital (Kirkwall)	19	00:15:56	00:30:19	17	00:15:35	00:26:30	29	00:18:44	00:31:09	19	00:15:31	00:26:54
Shetland	Gilbert Bain Hospital (Lerwick)	19	00:22:25	00:47:05	29	00:27:08	00:42:28	22	00:24:53	00:56:04	27	00:26:39	00:57:13
Tayside	Ninewells Hospital (Dundee)	500	00:32:37	00:59:45	450	00:30:29	00:56:52	456	00:31:40	01:01:56	441	00:32:42	00:58:19
Tayside	Perth Royal Infirmary (Perth)	76	00:23:43	00:39:26	85	00:27:21	00:47:31	83	00:25:17	00:40:03	92	00:24:31	00:40:51
Western Isles	Western Isles Hospital (Isle of Lewis)	32	00:19:46	00:28:07	36	00:16:38	00:26:39	28	00:17:52	00:29:55	25	00:21:30	00:34:52
SCOTLAND		6,893	00:43:37	01:26:45	6,845	00:41:51	01:20:10	7,038	00:42:55	01:24:32	6,805	00:42:35	01:19:19

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)