Scottish Ambulance Service
Unscheduled Care Operational Statistics

Experimental Statistics Publication
Weekly Statistics
Published : 30 August 2023

Please read all accompanying notes and definitions before interpreting the data.

Contents

Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing **31/07/2023** to **21/08/2023**

Notes

1) This document is an Experimental Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident[1]	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident[1]	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident[1]	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
90th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

[1] The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	31/07/2023						07/08/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,026	855	623	873	720	500	1,117	919	638	946	761	489
Borders	359	311	222	293	248	161	351	296	219	300	246	173
Dumfries and Galloway	473	410	327	383	327	251	486	421	351	402	344	278
Fife	993	811	583	865	691	475	1,030	844	563	923	747	471
Forth Valley	787	631	465	707	559	400	738	584	435	658	516	372
Grampian	1,448	1,129	720	1,249	976	578	1,516	1,167	733	1,302	1,001	582
Greater Glasgow and Clyde	3,248	2,588	1,944	2,786	2,179	1,557	3,245	2,540	1,935	2,785	2,142	1,560
Highland	1,108	883	639	856	674	446	1,167	937	654	921	746	475
Lanarkshire	1,754	1,441	1,107	1,469	1,178	865	1,631	1,340	1,021	1,366	1,104	802
Lothian	2,165	1,701	1,224	1,911	1,484	1,019	2,371	1,801	1,247	2,140	1,615	1,077
Orkney	80	64	53	45	36	28	68	55	46	34	27	19
Shetland	62	55	47	29	28	21	67	55	48	30	28	23
Tayside	1,119	947	609	934	771	445	1,096	918	568	929	765	433
Western Isles	96	88	64	56	50	27	132	99	81	79	58	41
Unknown	677	267	195	655	251	179	732	298	213	696	271	187
SCOTLAND	15,395	12,181	8,822	13,111	10,172	6,952	15,747	12,274	8,752	13,511	10,371	6,982

	14/08/2023						21/08/2023				
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,172	946	661	999	803	526	1,127	910	643	959	769	511
325	278	215	269	223	163	333	293	217	268	232	163
498	409	333	407	332	258	433	357	285	361	294	223
1,080	836	555	962	731	455	989	816	551	881	724	468
753	593	426	674	524	360	809	640	477	735	578	421
1,370	1,099	711	1,152	926	553	1,509	1,164	756	1,304	1,006	610
3,225	2,547	1,928	2,807	2,196	1,599	3,295	2,613	1,985	2,837	2,211	1,602
1,066	852	615	813	648	429	1,006	827	626	740	603	415
1,755	1,413	1,097	1,473	1,168	868	1,693	1,365	1,015	1,445	1,146	808
2,304	1,763	1,256	2,024	1,541	1,060	2,175	1,699	1,202	1,891	1,455	983
74	61	50	41	35	24	65	55	45	36	31	24
41	30	23	21	16	10	56	43	36	34	29	23
1,099	923	610	944	779	472	1,146	977	604	966	816	451
128	103	87	63	52	36	92	74	51	51	43	21
731	302	208	694	276	185	764	328	238	738	312	224
15,621	**12,155**	**8,775**	**13,343**	**10,250**	**6,998**	**15,492**	**12,161**	**8,731**	**13,246**	**10,249**	**6,947**

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	31/07/2023[P]			07/08/2023[P]			14/08/2023[P]			21/08/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	31	00:06:57	00:14:33	32	00:08:15	00:17:35	31	00:08:06	00:17:36	37	00:10:06	00:19:55
Borders	*	*	*	7	00:11:35	00:20:19	*	*	*	*	*	*
Dumfries and Galloway	16	00:05:36	00:12:33	9	00:06:23	00:17:47	11	00:09:07	00:22:14	15	00:07:59	00:23:44
Fife	24	00:07:09	00:13:03	21	00:07:50	00:12:49	31	00:06:55	00:11:59	32	00:06:38	00:11:18
Forth Valley	21	00:06:31	00:19:01	27	00:06:35	00:16:47	16	00:08:28	00:16:42	25	00:09:05	00:12:11
Grampian	33	00:04:54	00:17:11	35	00:08:27	00:18:19	36	00:06:32	00:17:37	46	00:06:36	00:16:31
Greater Glasgow and Clyde	82	00:06:12	00:10:51	88	00:05:19	00:12:02	115	00:06:07	00:12:26	94	00:05:46	00:11:23
Highland	18	00:09:08	00:24:56	20	00:09:18	00:15:11	27	00:07:52	00:19:18	15	00:05:15	00:28:36
Lanarkshire	52	00:08:03	00:15:10	44	00:08:34	00:14:14	56	00:08:23	00:14:07	53	00:06:32	00:14:29
Lothian	70	00:06:11	00:13:11	64	00:05:54	00:11:58	55	00:07:15	00:13:29	59	00:06:38	00:11:38
Orkney	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Shetland	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Tayside	29	00:07:13	00:15:57	26	00:07:48	00:15:04	28	00:06:00	00:12:28	31	00:06:12	00:24:06
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	9	00:06:51	00:13:43	8	00:08:24	00:19:42	10	00:10:54	00:19:03	12	00:11:44	00:33:54
SCOTLAND	**396**	**00:06:34**	**00:15:06**	**386**	**00:06:45**	**00:14:58**	**425**	**00:07:14**	**00:14:42**	**432**	**00:06:55**	**00:17:54**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
 ' - ' = zero value.
 ' n/a ' = not applicable.
 ' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	31/07/2023[P]			07/08/2023[P]			14/08/2023[P]			21/08/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	157	00:09:38	00:18:40	140	00:08:33	00:17:58	169	00:09:19	00:21:42	131	00:09:11	00:19:46
Borders	35	00:11:48	00:22:46	45	00:08:07	00:22:24	43	00:10:13	00:29:47	25	00:13:40	00:25:20
Dumfries and Galloway	56	00:07:04	00:24:00	63	00:08:48	00:19:57	59	00:09:43	00:23:59	53	00:07:31	00:18:32
Fife	118	00:09:26	00:17:21	143	00:08:15	00:16:35	135	00:07:40	00:17:19	131	00:09:07	00:18:56
Forth Valley	113	00:08:06	00:20:16	105	00:08:37	00:17:55	97	00:08:35	00:21:43	116	00:09:24	00:18:34
Grampian	196	00:07:45	00:23:47	194	00:08:06	00:24:55	162	00:07:33	00:18:36	190	00:07:49	00:19:40
Greater Glasgow and Clyde	452	00:08:07	00:13:59	482	00:07:36	00:15:23	503	00:07:29	00:15:03	496	00:07:38	00:15:13
Highland	116	00:10:09	00:25:24	115	00:10:47	00:27:41	117	00:08:51	00:24:51	111	00:08:25	00:30:57
Lanarkshire	264	00:09:29	00:19:11	253	00:09:30	00:18:13	273	00:09:18	00:18:57	259	00:09:00	00:17:45
Lothian	285	00:06:31	00:14:17	315	00:07:00	00:15:20	335	00:07:03	00:14:48	287	00:07:18	00:15:16
Orkney	12	00:07:07	00:34:02	*	*	*	*	*	*	5	00:20:30	00:29:44
Shetland	8	00:10:16	00:29:50	*	*	*	*	*	*	*	*	*
Tayside	130	00:07:48	00:16:28	130	00:07:33	00:22:20	133	00:07:37	00:20:04	144	00:07:53	00:20:03
Western Isles	7	00:11:55	00:28:50	11	00:07:53	00:21:44	8	00:13:32	00:28:24	*	*	*
Unknown	68	00:09:14	00:16:15	70	00:10:12	00:24:25	61	00:11:06	00:20:06	74	00:09:59	00:20:47
SCOTLAND	**2,017**	**00:08:14**	**00:18:10**	**2,072**	**00:08:03**	**00:18:42**	**2,102**	**00:08:08**	**00:18:38**	**2,027**	**00:08:16**	**00:18:15**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	31/07/2023[P]			07/08/2023[P]			14/08/2023[P]			21/08/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	268	00:18:51	00:37:18	287	00:15:59	00:35:02	305	00:18:36	00:43:19	329	00:18:17	00:40:51
Borders	98	00:11:14	00:25:01	91	00:12:57	00:27:17	88	00:10:59	00:28:29	83	00:13:59	00:33:54
Dumfries and Galloway	111	00:14:25	00:30:01	128	00:13:40	00:33:13	108	00:17:44	00:38:48	119	00:14:15	00:31:46
Fife	263	00:16:12	00:28:37	288	00:14:58	00:32:42	290	00:14:50	00:31:16	276	00:14:18	00:31:42
Forth Valley	209	00:16:00	00:32:42	200	00:17:20	00:36:02	203	00:16:53	00:34:05	237	00:14:59	00:31:25
Grampian	379	00:14:37	00:42:28	395	00:16:31	00:43:28	360	00:14:04	00:36:40	407	00:16:13	00:39:05
Greater Glasgow and Clyde	850	00:14:55	00:30:52	831	00:15:39	00:35:45	846	00:15:08	00:35:10	935	00:17:07	00:38:07
Highland	249	00:15:43	00:38:14	275	00:14:12	00:35:24	251	00:13:46	00:35:01	207	00:12:15	00:32:41
Lanarkshire	485	00:18:41	00:39:52	454	00:18:07	00:34:01	467	00:19:18	00:42:47	458	00:20:08	00:39:34
Lothian	534	00:14:48	00:29:13	645	00:14:32	00:30:22	612	00:16:25	00:31:12	575	00:14:43	00:27:31
Orkney	15	00:21:05	01:35:24	10	00:13:21	00:20:44	12	00:17:51	00:42:08	9	00:09:14	00:18:34
Shetland	8	00:20:08	00:40:23	11	00:09:11	00:16:36	5	00:07:57	00:39:02	13	00:22:08	00:32:53
Tayside	273	00:13:02	00:30:32	277	00:12:30	00:31:15	288	00:12:50	00:31:04	292	00:12:08	00:27:57
Western Isles	17	00:13:54	00:31:14	18	00:14:43	00:30:46	21	00:09:02	00:28:56	18	00:12:45	00:29:58
Unknown	85	00:17:07	00:36:55	105	00:17:07	00:35:47	110	00:16:19	00:30:35	127	00:16:40	00:39:58
SCOTLAND	**3,844**	**00:15:27**	**00:33:58**	**4,015**	**00:15:23**	**00:34:26**	**3,966**	**00:15:43**	**00:35:50**	**4,085**	**00:15:57**	**00:35:32**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	31/07/2023[P]			07/08/2023[P]			14/08/2023[P]			21/08/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	258	00:34:47	02:20:39	289	00:26:49	01:37:29	288	00:31:01	02:24:44	254	00:35:23	02:53:35
Borders	105	00:19:05	01:02:51	102	00:19:22	00:59:46	86	00:18:26	00:51:56	115	00:18:27	01:05:18
Dumfries and Galloway	143	00:22:39	01:20:46	141	00:27:41	01:28:31	152	00:22:56	01:39:36	102	00:24:24	01:44:59
Fife	283	00:27:14	01:58:13	287	00:31:00	02:15:36	267	00:29:59	01:39:42	278	00:26:22	01:33:48
Forth Valley	209	00:38:01	03:27:29	176	00:39:24	02:29:06	201	00:32:15	01:55:28	194	00:36:53	03:32:24
Grampian	350	00:36:32	03:13:48	367	00:24:32	02:12:03	359	00:26:20	01:46:47	351	00:29:30	02:13:27
Greater Glasgow and Clyde	765	00:30:54	02:16:51	708	00:32:39	02:43:49	691	00:39:45	02:49:10	653	00:33:08	03:00:08
Highland	290	00:21:53	01:23:23	333	00:22:53	01:19:19	249	00:21:08	01:24:10	265	00:23:50	01:20:39
Lanarkshire	370	00:43:33	02:39:16	340	00:35:35	02:22:10	358	00:49:08	03:25:15	356	00:45:18	03:36:43
Lothian	574	00:40:09	02:43:01	556	00:48:01	02:58:48	499	00:40:27	03:14:36	503	00:31:26	02:23:11
Orkney	9	00:39:06	01:52:16	14	00:19:47	01:32:24	15	00:25:23	00:51:00	15	00:20:20	00:30:50
Shetland	12	00:23:34	02:02:48	12	00:17:31	00:50:11	8	00:15:52	00:48:45	12	00:18:03	00:29:03
Tayside	333	00:21:31	01:06:53	326	00:21:00	00:59:43	325	00:22:31	01:05:21	338	00:23:59	01:10:19
Western Isles	23	00:24:08	01:33:07	26	00:27:35	01:01:40	22	00:29:30	02:18:39	21	00:25:23	01:15:41
Unknown	86	00:39:03	01:53:51	81	00:29:03	02:14:10	89	00:25:33	01:24:46	93	00:30:54	01:33:44
SCOTLAND	3,810	00:31:15	02:16:13	3,758	00:29:53	02:06:48	3,609	00:31:04	02:24:16	3,550	00:30:02	02:13:02

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	31/07/2023			07/08/2023			14/08/2023			21/08/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	501	00:46:42	02:29:15	483	00:43:07	02:04:54	527	00:52:42	03:06:22	514	00:56:03	03:26:13
Borders	150	00:31:17	00:51:05	174	00:33:17	00:46:36	166	00:33:31	00:51:21	161	00:31:09	00:48:24
Dumfries & Galloway	247	00:26:15	00:43:45	274	00:31:06	01:04:11	254	00:29:19	00:59:00	213	00:26:34	00:47:50
Fife	448	00:40:41	01:44:11	452	00:50:15	01:59:07	418	00:38:59	01:22:26	440	00:39:19	01:14:54
Forth Valley	396	00:44:07	01:12:08	373	00:41:24	01:07:53	380	00:42:57	01:08:55	429	00:41:41	01:07:13
Grampian	612	00:46:25	03:09:46	629	00:52:33	02:32:41	566	00:44:30	02:33:41	644	00:46:23	02:29:21
Greater Glasgow & Clyde	1,750	00:46:29	01:21:51	1,770	00:47:37	01:23:37	1,804	00:47:02	01:24:47	1,808	00:46:00	01:15:40
Highland	334	00:30:30	01:21:15	359	00:34:42	02:19:41	321	00:27:19	01:11:54	319	00:29:07	01:17:58
Lanarkshire	821	00:53:02	01:43:59	780	00:57:40	01:53:15	838	00:58:40	01:57:04	776	00:54:58	01:59:12
Lothian	1,005	00:44:59	01:09:10	1,064	00:43:40	01:10:22	1,073	00:45:52	01:12:04	996	00:44:54	01:12:28
Orkney	30	00:14:54	00:35:20	19	00:16:11	00:25:04	25	00:15:58	00:31:49	25	00:17:40	00:41:44
Shetland	22	00:25:36	00:39:00	22	00:18:31	00:33:34	12	00:31:14	00:46:33	23	00:19:12	00:37:55
Tayside	509	00:29:58	00:53:08	515	00:30:21	00:53:15	542	00:32:46	01:02:23	508	00:30:39	00:54:20
Western Isles	19	00:14:05	00:31:47	33	00:18:40	00:45:58	33	00:19:14	00:27:57	20	00:16:46	00:22:17
SCOTLAND	**6,844**	**00:42:52**	**01:27:37**	**6,947**	**00:43:44**	**01:34:10**	**6,959**	**00:43:41**	**01:30:51**	**6,876**	**00:42:49**	**01:26:02**

Table 7 - Turnaround Times by Hospital

Week Commencing		31/07/2023			07/08/2023			14/08/2023			21/08/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	186	00:47:31	02:31:02	162	00:39:07	01:40:05	172	00:44:15	02:03:55	192	01:00:55	04:07:41
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	315	00:46:07	02:28:31	321	00:45:11	02:21:15	355	00:55:30	03:31:09	322	00:53:00	03:01:02
Borders	Borders General Hospital (Melrose)	150	00:31:17	00:51:05	174	00:33:17	00:46:36	166	00:33:31	00:51:21	161	00:31:09	00:48:24
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	51	00:24:06	00:45:55	39	00:30:03	00:46:08	45	00:29:04	00:42:20	30	00:25:02	00:37:12
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	196	00:26:41	00:42:59	235	00:31:55	01:09:45	209	00:30:00	01:03:51	183	00:26:49	00:50:11
Fife	Victoria Hospital (Kirkcaldy)	448	00:40:41	01:44:11	452	00:50:15	01:59:07	418	00:38:59	01:22:26	440	00:39:19	01:14:54
Forth Valley	Forth Valley Royal Hospital (Larbert)	396	00:44:07	01:12:08	373	00:41:24	01:07:53	380	00:42:57	01:08:55	429	00:41:41	01:07:13
Grampian	Aberdeen Royal Infirmary (Aberdeen)	474	00:47:46	03:24:33	484	00:56:36	02:41:13	447	00:46:34	02:51:14	502	00:48:40	02:44:04
Grampian	Dr Gray's Hospital (Elgin)	131	00:44:10	02:04:43	136	00:41:49	02:04:47	108	00:35:58	01:20:30	129	00:39:22	01:32:58
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	7	00:16:00	00:56:03	9	00:33:28	00:43:56	11	00:16:45	00:34:13	13	00:25:35	00:41:57
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	538	00:42:28	01:06:38	537	00:42:30	01:04:35	536	00:40:22	01:01:21	504	00:38:45	00:58:59
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	97	00:31:47	00:55:12	93	00:34:51	00:52:44	107	00:35:04	00:49:50	96	00:35:30	00:56:59
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	715	00:55:50	01:38:04	740	00:56:29	01:43:37	752	00:58:17	01:48:20	790	00:53:40	01:32:00
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	340	00:44:07	01:09:33	347	00:49:26	01:18:57	347	00:44:15	01:07:14	345	00:46:27	01:06:21
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	60	00:39:50	01:12:22	53	00:44:53	01:04:12	62	00:43:22	01:10:38	73	00:42:01	01:05:53
Highland	Belford Hospital (Fort William)	40	00:27:21	00:50:19	39	00:26:54	00:49:56	34	00:21:23	00:47:29	38	00:23:49	00:52:09
Highland	Caithness General Hospital (Wick)	41	00:27:26	00:42:55	37	00:23:17	00:51:25	34	00:25:18	00:43:38	39	00:22:38	00:52:11
Highland	Lorn & Islands Hospital (Oban)	37	00:21:28	00:36:59	27	00:22:57	00:32:29	28	00:27:08	00:42:22	25	00:25:17	00:40:09
Highland	Raigmore Hospital (Inverness)	216	00:33:32	01:44:30	256	00:42:29	02:31:43	225	00:28:02	01:20:38	217	00:33:42	01:31:27
Lanarkshire	University Hospital Hairmyres (East Kilbride)	268	00:52:10	01:53:05	236	00:48:05	01:45:35	251	00:51:44	01:49:17	246	00:50:05	01:42:59
Lanarkshire	University Hospital Monklands (Airdrie)	262	00:52:35	01:42:28	232	00:57:57	01:23:26	287	01:01:06	01:49:01	233	00:52:08	01:31:28
Lanarkshire	University Hospital Wishaw (Wishaw)	291	00:53:41	01:44:47	312	01:06:47	02:22:51	300	01:04:35	02:16:33	297	01:02:15	02:22:27
Lothian	Royal Hospital for Sick Children (Edinburgh)	30	00:34:20	00:55:36	20	00:34:45	00:50:12	20	00:33:08	00:45:48	23	00:35:23	00:54:47
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	760	00:46:31	01:10:42	814	00:44:19	01:13:03	845	00:46:30	01:13:14	732	00:45:39	01:13:30
Lothian	St John's Hospital (Livingston)	215	00:40:42	01:05:52	230	00:43:13	01:05:17	208	00:42:45	01:06:36	241	00:42:20	01:07:18
Orkney	Balfour Hospital (Kirkwall)	30	00:14:54	00:35:20	19	00:16:11	00:25:04	25	00:15:58	00:31:49	25	00:17:40	00:41:44
Shetland	Gilbert Bain Hospital (Lerwick)	22	00:25:36	00:39:00	22	00:18:31	00:33:34	12	00:31:14	00:46:33	23	00:19:12	00:37:55
Tayside	Ninewells Hospital (Dundee)	408	00:30:53	00:54:13	439	00:30:47	00:55:19	453	00:35:08	01:03:31	428	00:31:21	00:55:37
Tayside	Perth Royal Infirmary (Perth)	101	00:26:26	00:42:29	76	00:26:45	00:44:53	89	00:25:06	00:47:53	80	00:27:17	00:41:43
Western Isles	Western Isles Hospital (Isle of Lewis)	19	00:14:05	00:31:47	33	00:18:40	00:45:58	33	00:19:14	00:27:57	20	00:16:46	00:22:17
SCOTLAND		6,844	00:42:52	01:27:37	6,947	00:43:44	01:34:10	6,959	00:43:41	01:30:51	6,876	00:42:49	01:26:02

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Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)