Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 18 January 2023



Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse. This publication includes data for week commencing

19/12/2022

09/01/2023

Notes

1) This document is an Experimental Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

to

Definitions

Indicator	Definition	Format
	Unscheduled care incidents handled by SAS including attended and non-	
Total Incidents	attended incidents.	Number
	Presented by the Health Board Area of the Incident ¹	
	Unscheduled care incidents handled by SAS which were attended by a SAS	
ncidents Attended	crew.	Number
	Presented by the Health Board Area of the Incident ¹	
	Unscheduled care incidents handled by SAS which were attended by a SAS	
ncidents Conveyed	crew and the patient conveyed to hospital.	Number
	Presented by the Health Board Area of the Incident ¹	
Median Response Time	The time in which 50% of patients are reached by a SAS crew.	hh:mm:ss
	Presented by the Health Board Area of the Incident ¹	111.11111.55
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew.	hh:mm:ss
90 Percentile Response filme	Presented by the Health Board Area of the Incident ¹	1111.11111.55
	The time in which 50% of SAS Crews spend at hospital as a result of	
	conveying a patient.	
Median Turnaround Time	This time runs from when the crew arrive at the hospital to when they are	hh:mm:ss
	clear from the incident.	
	This indicator includes the turnaround times for hospitals with an A&E only.	
	For a list of these please see Appendix 1.	
	The time in which 90% of SAS Crews spend at hospital as a result of	
	conveying a patient. This time runs from when the crew arrive at the hospital	
90 th Percentile Turnaround Time	to when they are clear from the incident.	hh:mm:ss
	This indicator includes the turnaround times for hospitals with an A&E only.	
	For a list of these please see Appendix 1.	

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Week Commencing			19/ ⁻	12/2022			26/12/2022						
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	
Ayrshire and Arran	1,275	844	553	1,132	747	464	1,219	788	561	1,096	708	486	
Borders	411	325	234	347	265	180	449	352	240	394	305	199	
Dumfries and Galloway	507	431	338	425	354	264	547	410	303	472	353	252	
Fife	1,156	829	545	1,018	725 523	449	1,296	842 628	540 449 692	1,178 871 1,570 3,431 986 1,849	749	459	
Forth Valley	864	600	446	762		373	942				575	399	
Grampian	1,652	1,179	746	1,467	1,057	625	1,739	1,138			1,022 2,191 757 1,164	584	
Greater Glasgow and Clyde	3,835	2,453	1,812	3,377	2,133	1,515	3,793	2,452	1,820			1,575	
Highland	1,105	825	554	866	649	395	1,197	919	664			508	
Lanarkshire	2,058	1,292	967	1,835	1,137	833	2,030	1,298 1,769	947			825	
Lothian	2,524	1,707	1,188	2,288	1,516	1,015	2,521		1,217	2,277	1,563	1,035	
Orkney	72	58	48	33	29	21	67	50	43	39	28	22	
Shetland	59	50	42	33	26	20	49	42	35	27	24	18	
Tayside	1,453	1,094	663	1,295	973	550	1,474	1,058	638	1,302	923	512	
Western Isles	131	100	86	63	48	34	124	98	76	76	63	41	
Unknown	wn 591 133 84 572 126 79 654 188 128 637						172	114					
SCOTLAND	17,693	11,920	8,306	15,513	10,308	6,817	18,101	12,032	8,353	16,205	10,597	7,029	

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

		02/	01/2023			09/01/2023								
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed			
1,123	821	562	979	708	455	991	774	571	853	663	463			
379	313	218	317	262	177	354	322	238	288	256	174			
506	419	315	423	356	255	413	363	284	325	284	211			
1,174	846	573	1,049	744	482	953	776	538	826	656	430			
770	592	433	684	523	369	692	576	422	606	504	357			
1,641	1,142	702	1,471	1,026	592	1,349	1,070	679	1,143	922	541			
3,418	2,498	1,854	3,034	2,189	1,565	2,848	2,323	1,770	2,413	1,956	1,428			
1,039	848	624	793	675	456	992	824	594	743	632	421			
1,715	1,243	947	1,532	1,091	805	1,489	1,210	919	1,269	1,022	739			
2,206	1,673	1,164	1,961	1,469	975	1,900	1,549	1,119	1,638	1,302	896			
86	63	52	46	34	24	73	52	44	33	25	18			
62	54	46	35	32	24	68	51	46	32	25	20			
1,311	1,023	628	1,135	876	496	1,051	912	572	878	746	424			
111	89	73	60	49	35	116	90	70	67	54	34			
471	164	112	452	153	102	438	146	110	417	133	98			
16,012	11,788	8,303	13,971	10,187	6,812	13,727	11,038	7,976	11,531	9,180	6,254			

Week Commencing		19/12/2022 ^p			26/12/2022 ^p	•		02/01/2023 ^p		09/01/2023 ^p		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss) 00:20:12	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	49	00:10:34		31	00:12:01	00:22:33	39	00:08:43	00:15:19	31	00:08:44	00:14:36
Borders	5	00:07:48	00:14:44	13	00:08:16	00:28:02	14	00:08:09	00:17:53	8	00:09:37	00:31:49
Dumfries and Galloway	21	00:11:32	00:30:23	15	00:09:46	00:37:38	17	00:05:50	00:20:53	19	00:11:10	00:30:36
Fife	36	00:07:08	00:13:05	24	00:06:39	00:20:22	31	00:09:00	00:18:44	32	00:08:06	00:13:17
Forth Valley	25 00:06:29 00:15:04	35	00:09:24	00:17:25	26	00:07:08	00:13:57	26	00:07:04	00:14:22		
Grampian	54	00:09:34	00:22:03	40	00:09:38	00:24:16	56	00:09:28	00:21:13	44	00:06:11	00:17:46
Greater Glasgow and Clyde	101	00:06:43	00:14:20	77	00:06:08	00:11:04	113	00:06:23	00:13:06	106	00:07:14	00:13:12
Highland	18	00:12:52	00:33:49	35	00:08:43	00:24:37	35	00:07:32	00:22:22	25	00:07:18	00:23:46
Lanarkshire	43	00:08:51	00:16:12	53	00:06:55	00:14:16	51	00:08:56	00:15:37	60	00:07:28	00:14:06
Lothian	62	00:06:45	00:15:56	58	00:07:40	00:15:09	76	00:07:08	00:13:15	51	00:06:17	00:13:16
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	50	00:09:58	00:22:03	52	00:06:12	00:14:53	43	00:06:10	00:13:55	31	00:08:29	00:20:02
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	6	00:11:53	00:21:54	*	*	*	*	*	*
SCOTLAND	470	00:07:53	00:19:49	447	00:07:44	00:20:08	512	00:07:30	00:16:36	441	00:07:18	00:18:02

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Notes

^p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Week Commencing		19/12/2022 [#]			26/12/2022 ^p)		02/01/2023 ^p)	09/01/2023 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	193	00:12:01	00:25:44	177	00:13:22	00:27:19	176	00:11:44	00:25:54	144	00:10:22	00:23:04	
Borders	62	00:07:38	00:28:23	56	00:12:11	00:27:19	39	00:09:19	00:19:55	31	00:11:19	00:23:16	
Dumfries and Galloway	58	00:09:53	00:24:32	56	00:08:03	00:26:38	62	00:06:35	00:24:34	36	00:08:42	00:22:46	
Fife	155	00:11:55	00:25:02	194	00:11:24	00:22:45	173	00:10:33	00:21:45	100	00:09:15	00:18:28	
Forth Valley	138	00:12:30	00:26:26	161	00:10:54	00:24:16	101	00:08:19	00:20:00	109	00:09:31	00:17:49	
Grampian	220 00:10:37 00:28:39	00:28:39	216	00:10:26	00:32:52	199	00:10:19	00:28:37	166	00:08:11	00:25:21		
Greater Glasgow and Clyde	689	00:09:39	00:20:10	688	00:09:19	00:19:33	601	00:08:37	00:17:05	407	00:08:23	00:16:35	
Highland	131	00:10:59	00:36:01	126	00:09:41	00:28:25	101	00:09:05	00:32:37	96	00:09:23	00:28:47	
Lanarkshire	426	00:12:15	00:24:29	411	00:12:08	00:23:00	297	00:10:42	00:21:57	240	00:09:36	00:18:37	
Lothian	357	00:08:45	00:18:02	368	00:09:00	00:18:36	290	00:08:08	00:16:22	240	00:07:28	00:14:46	
Orkney	*	*	*	*	*	*	*	*	*	5	00:04:52	00:32:25	
Shetland	*	*	*	*	*	*	*	*	*	5	00:11:41	00:31:12	
Tayside	192	00:09:18	00:25:59	192	00:08:42	00:23:32	168	00:08:11	00:21:32	111	00:08:38	00:24:09	
Western Isles	8	00:04:40	00:19:09	9	00:12:03	00:20:14	8	00:15:08	00:35:38	11	00:06:06	00:14:02	
Unknown	34	00:09:37	00:21:00	61	00:11:13	00:22:09	45	00:11:54	00:25:33	26	00:08:25	00:30:26	
SCOTLAND	2,674	00:10:19	00:24:33	2,723	00:10:07	00:23:32	2,270	00:09:19	00:21:51	1,727	00:08:38	00:20:08	

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Notes

^p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Week Commencing		19/12/2022 ^p			26/12/2022 ^p	1		02/01/2023 ^p		09/01/2023 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	316	00:26:54	02:07:33	336	00:33:09	02:40:25	294	00:24:30	01:17:33	249	00:20:59	00:52:52	
Borders	104	00:13:53	00:34:44	129	00:17:46	00:39:29	102	00:15:08	00:28:27	103	00:12:30	00:31:36	
Dumfries and Galloway	134	00:19:33	00:40:43	148	00:23:18	00:45:19	130	00:17:17	00:37:57	98	00:11:12	00:27:45	
Fife	325	00:18:56	00:51:04	365	00:25:05	01:08:19	328	00:19:27	00:49:19	244	00:15:14	00:29:19	
Forth Valley	229	00:19:59	01:00:34	262	00:24:43	01:20:45	226	00:18:01	00:40:40	191	00:17:03	00:41:23	
Grampian	468	00:20:08	00:58:38	488	00:25:16	01:07:58	454	00:20:38	01:02:55	369	00:16:32	00:47:44	
Greater Glasgow and Clyde	942	00:26:18	01:44:06	983	00:25:07	01:34:08	921	00:19:17	00:54:07	757	00:15:30	00:34:10	
Highland	241	00:14:51	00:37:23	315	00:16:32	00:44:48	247	00:12:23	00:38:17	228	00:12:23	00:34:18	
Lanarkshire	485	00:29:26	02:49:09	510	00:32:10	01:52:35	472	00:22:41	00:59:38	354	00:18:09	00:36:41	
Lothian	658	00:18:52	00:42:19	662	00:18:08	00:43:58	580	00:15:53	00:32:16	493	00:14:41	00:26:10	
Orkney	6	00:10:33	00:25:23	11	00:07:07	00:19:35	12	00:07:58	00:18:29	5	00:06:39	00:17:52	
Shetland	7	00:26:33	00:51:24	14	00:11:23	00:36:38	13	00:07:21	00:34:03	10	00:20:48	00:30:55	
Tayside	421	00:19:44	00:45:48	394	00:21:34	00:54:08	357	00:18:09	00:46:04	276	00:13:22	00:29:37	
Western Isles	26	00:16:35	00:34:15	23	00:15:21	00:27:01	18	00:14:21	00:45:14	22	00:11:13	00:28:08	
Unknown	62	00:20:30	00:57:53	63	00:27:28	01:10:59	47	00:17:21	00:37:59	59	00:14:24	00:25:44	
SCOTLAND	4,424	00:21:13	01:13:05	4,703	00:23:17	01:17:24	4,201	00:18:46	00:48:47	3,458	00:15:40	00:35:04	

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

<u>Notes</u>

^p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Week Commencing		19/12/2022 ^p			26/12/2022 ^p	1		02/01/2023 ^p	1	09/01/2023 ^p			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	182	00:59:40	06:16:20	147	01:29:45	12:43:39	191	00:40:52	04:10:42	230	00:40:30	02:25:13	
Borders	94	00:32:02	01:21:54	107	00:33:20	02:30:09	106	00:24:19	01:09:43	113	00:15:05	00:56:55	
Dumfries and Galloway	138	00:25:31	01:40:52	131	00:30:57	01:34:31	147	00:34:52	01:28:16	129	00:22:13	01:20:48	
Fife	207	01:01:03	05:59:13	161	02:02:44	09:03:22	203	00:48:48	06:10:01	278	00:24:24	01:14:28	
Forth Valley	128	01:03:06	05:19:21	112	02:48:12	08:57:44	162	00:34:53	04:44:55	172	00:31:44	01:54:32	
Grampian	303	00:49:48	03:36:38	265	01:42:14	08:11:52	306	00:45:29	04:39:47	327	00:33:38	02:01:54	
Greater Glasgow and Clyde	358	01:19:16	12:37:57	397	02:44:33	11:31:20	510	00:52:07	04:53:43	654	00:30:15	02:25:53	
Highland	255	00:23:01	01:50:15	277	00:31:50	02:21:50	285	00:25:26	01:20:32	281	00:23:33	01:37:38	
Lanarkshire	167	02:17:45	11:44:07	168	03:50:52	12:43:14	251	00:55:53	05:16:18	354	00:33:38	02:10:43	
Lothian	398	01:01:27	06:38:34	436	00:52:42	04:43:26	511	00:34:36	02:29:27	496	00:25:53	01:19:07	
Orkney	15	00:20:30	02:14:27	8	00:27:38	01:50:45	17	00:23:24	01:18:17	14	00:09:38	01:06:41	
Shetland	14	00:23:00	01:40:01	8	00:29:17	00:50:11	10	00:11:22	00:26:08	9	00:08:29	00:44:42	
Tayside	301	00:58:36	04:22:32	265	01:19:55	04:15:39	300	00:38:25	02:39:17	320	00:25:17	01:15:35	
Western Isles	13	00:40:07	01:33:36	26	00:43:30	01:49:45	19	00:24:09	00:51:06	19	00:27:52	01:09:01	
Unknown	27	00:39:43	04:44:52	40	00:45:39	06:36:00	52	00:33:41	03:07:47	43	00:20:53	01:10:07	
SCOTLAND	2,600	00:52:11	05:42:10	2,548	01:15:07	07:18:24	3,070	00:38:19	03:24:44	3,439	00:27:24	01:47:21	

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

<u>Notes</u>

^p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing		19/12/2022			26/12/2022			02/01/2023		09/01/2023			
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)										
Ayrshire & Arran	461	00:51:52	04:01:21	509	01:13:01	04:43:46	467	01:18:30	04:16:12	458	00:55:41	03:46:37	
Borders	173	00:34:13	00:58:36	192	00:37:20	01:20:37	179	00:34:08	01:04:51	170	00:34:44	00:59:08	
Dumfries & Galloway	264	00:28:15	01:02:50	254	00:39:11	01:49:58	254	00:28:47	01:04:32	209	00:26:50	00:50:53	
Fife	432	00:50:06	02:34:19	437	01:17:06	03:59:44	462	01:01:55	03:25:47	406	00:42:20	01:22:53	
Forth Valley	372	00:46:34	01:31:50	421	00:54:51	02:50:00	368	00:44:45	01:20:08	367	00:48:40	01:42:13	
Grampian	811	01:09:44	03:52:26	797	01:29:39	05:19:56	792	01:18:57	04:58:54	664	01:05:55	03:59:47	
Greater Glasgow & Clyde	1,728	00:54:26	02:31:12	1,789	00:55:44	02:58:51	1,765	00:54:02	01:58:26	1,596	00:48:30	01:37:34	
Highland	314	00:29:27	01:50:50	420	00:36:20	02:14:20	351	00:33:25	02:20:24	317	00:29:50	01:38:29	
Lanarkshire	764	01:06:29	02:59:52	784	01:05:57	03:24:31	772	01:08:45	03:10:32	725	00:55:55	02:26:46	
Lothian	1,021	00:48:15	01:16:47	1,034	00:44:49	01:12:56	957	00:44:34	01:11:27	871	00:44:24	01:09:01	
Orkney	22	00:13:06	00:25:16	22	00:16:31	00:28:45	23	00:16:11	00:29:37	18	00:17:05	00:28:08	
Shetland	18	00:26:24	00:44:17	19	00:23:17	00:42:19	22	00:21:16	00:46:00	20	00:24:19	00:39:18	
Tayside	591	00:34:34	01:07:35	588	00:33:37	01:07:33	571	00:33:06	00:59:43	464	00:29:30	00:51:29	
Western Isles	24	00:19:31	00:25:20	32	00:17:26	00:36:21	25	00:16:47	00:26:40	25	00:25:28	00:42:45	
SCOTLAND	6,995	00:49:00	02:24:49	7,298	00:52:06	03:09:19	7,008	00:49:28	02:32:05	6,310	00:45:24	01:52:15	

Table 7 - Turnaround Times by Hospital

Week Commencing			19/12/2022			26/12/2022			02/01/2023		09/01/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	158	00:52:32	03:08:10	159	01:32:16	04:37:16	162	01:52:49	04:10:23	136	00:50:34	02:29:55
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	303	00:51:49	05:19:23	350	01:07:51	04:49:41	305	01:03:14	04:25:01	322	00:59:21	04:24:38
Borders	Borders General Hospital (Melrose)	173	00:34:13	00:58:36	192	00:37:20	01:20:37	179	00:34:08	01:04:51	170	00:34:44	00:59:08
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	46	00:24:00	00:36:02	45	00:23:41	00:58:32	52	00:25:17	00:40:34	44	00:24:52	00:49:09
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	218	00:30:33	01:09:14	209	00:43:39	01:58:26	202	00:30:29	01:13:25	165	00:27:30	00:51:05
Fife	Victoria Hospital (Kirkcaldy)	432	00:50:06	02:34:19	437	01:17:06	03:59:44	462	01:01:55	03:25:47	406	00:42:20	01:22:53
Forth Valley	Forth Valley Royal Hospital (Larbert)	372	00:46:34	01:31:50	421	00:54:51	02:50:00	368	00:44:45	01:20:08	367	00:48:40	01:42:13
Grampian	Aberdeen Royal Infirmary (Aberdeen)	666	01:12:58	04:06:00	666	01:31:58	05:32:00	651	01:22:00	05:07:09	533	01:09:18	04:20:39
Grampian	Dr Gray's Hospital (Elgin)	132	01:07:22	02:54:26	115	01:33:45	04:07:49	125	01:19:10	04:37:06	120	00:58:07	02:51:36
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	13	00:24:22	00:35:38	16	00:20:42	00:36:46	16	00:25:31	00:45:07	11	00:39:39	01:03:07
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	479	00:45:30	01:29:05	507	00:44:57	01:15:21	522	00:46:41	01:40:05	440	00:41:14	01:03:46
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	114	00:40:04	01:05:15	93	00:47:37	01:19:46	105	00:37:32	01:16:53	94	00:41:29	01:16:55
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	719	01:06:00	04:04:38	761	01:11:21	04:03:44	712	01:04:42	02:40:01	682	01:00:12	02:23:56
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	329	00:59:43	02:29:23	356	00:59:43	02:44:51	355	00:57:50	01:45:29	339	00:49:37	01:16:46
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	87	00:40:06	01:07:06	72	00:42:48	01:13:17	71	00:41:32	01:16:22	41	00:43:57	01:01:32
Highland	Belford Hospital (Fort William)	35	00:23:43	00:45:31	41	00:22:25	00:52:32	29	00:27:10	00:43:09	28	00:23:57	00:34:49
Highland	Caithness General Hospital (Wick)	30	00:21:45	00:33:04	55	00:24:32	00:41:40	49	00:27:09	00:51:14	36	00:29:24	00:44:56
Highland	Lorn & Islands Hospital (Oban)	23	00:26:19	00:45:01	38	00:23:48	00:36:03	26	00:22:15	00:42:45	19	00:18:37	00:29:04
Highland	Raigmore Hospital (Inverness)	226	00:35:21	02:17:11	286	00:53:47	02:42:27	247	00:42:34	02:51:40	234	00:33:25	01:47:09
Lanarkshire	University Hospital Hairmyres (East Kilbride)	204	00:55:41	02:23:52	232	00:53:06	02:30:01	235	00:55:06	02:13:46	236	00:51:54	01:56:44
Lanarkshire	University Hospital Monklands (Airdrie)	246	01:07:23	02:31:56	245	01:03:31	01:59:45	248	01:11:09	02:05:19	210	00:52:18	01:26:48
Lanarkshire	University Hospital Wishaw (Wishaw)	314	01:11:43	04:08:22	307	01:24:02	04:45:43	289	01:16:38	04:36:45	279	01:12:35	03:34:30
Lothian	Royal Hospital for Sick Children (Edinburgh)	20	00:42:58	01:02:40	33	00:29:00	00:43:15	22	00:35:12	01:09:30	35	00:37:34	00:54:18
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	770	00:48:37	01:16:03	767	00:44:51	01:11:55	700	00:44:28	01:10:40	638	00:45:09	01:09:43
Lothian	St John's Hospital (Livingston)	231	00:48:09	01:19:19	234	00:47:53	01:17:32	235	00:45:27	01:12:05	198	00:44:14	01:05:24
Orkney	Balfour Hospital (Kirkwall)	22	00:13:06	00:25:16	22	00:16:31	00:28:45	23	00:16:11	00:29:37	18	00:17:05	00:28:08
Shetland	Gilbert Bain Hospital (Lerwick)	18	00:26:24	00:44:17	19	00:23:17	00:42:19	22	00:21:16	00:46:00	20	00:24:19	00:39:18
Tayside	Ninewells Hospital (Dundee)	498	00:36:39	01:11:13	493	00:35:11	01:09:37	458	00:33:53	01:01:41	378	00:29:41	00:52:12
Tayside	Perth Royal Infirmary (Perth)	93	00:27:39	00:48:06	95	00:29:48	00:45:29	113	00:30:09	00:49:25	86	00:28:07	00:42:34
Western Isles	Western Isles Hospital (Isle of Lewis)	24	00:19:31	00:25:20	32	00:17:26	00:36:21	25	00:16:47	00:26:40	25	00:25:28	00:42:45
SCOTLAND		6,995	00:49:00	02:24:49	7,298	00:52:06	03:09:19	7,008	00:49:28	02:32:05	6,310	00:45:24	01:52:15

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen) Balfour Hospital (Kirkwall) Belford Hospital (Fort William) Borders General Hospital (Melrose) Caithness General Hospital (Wick) Dr Gray's Hospital (Elgin) Forth Valley Royal Hospital (Larbert)
Belford Hospital (Fort William) Borders General Hospital (Melrose) Caithness General Hospital (Wick) Dr Gray's Hospital (Elgin)
Borders General Hospital (Melrose) Caithness General Hospital (Wick) Dr Gray's Hospital (Elgin)
Caithness General Hospital (Wick) Dr Gray's Hospital (Elgin)
Dr Gray's Hospital (Elgin)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)