

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 18 October 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **18/09/2023** to **09/10/2023**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	18/09/2023						25/09/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,145	883	618	979	749	495	1,083	820	627	927	702	513
Borders	339	290	214	265	219	152	378	317	231	312	260	175
Dumfries and Galloway	481	409	334	409	350	276	453	375	315	356	289	238
Fife	1,086	884	588	930	736	454	1,114	898	621	971	773	509
Forth Valley	740	637	466	673	571	405	767	647	482	687	573	413
Grampian	1,518	1,177	708	1,344	1,045	591	1,365	1,039	640	1,215	928	537
Greater Glasgow and Clyde	3,337	2,602	1,958	2,921	2,243	1,632	3,298	2,536	1,873	2,950	2,254	1,614
Highland	1,034	851	629	774	643	434	1,017	832	593	796	646	421
Lanarkshire	1,725	1,354	1,017	1,474	1,152	833	1,732	1,352	1,001	1,502	1,156	823
Lothian	2,216	1,753	1,258	1,968	1,540	1,063	2,185	1,759	1,235	1,916	1,524	1,021
Orkney	63	51	41	43	36	26	40	36	27	29	26	17
Shetland	50	38	29	32	26	18	68	59	48	43	39	31
Tayside	1,213	1,033	649	1,006	843	475	1,158	964	628	970	792	469
Western Isles	109	95	76	56	48	29	94	86	73	46	42	30
Unknown	653	295	216	628	277	199	667	283	199	641	266	183
SCOTLAND	15,709	12,352	8,801	13,502	10,478	7,082	15,419	12,003	8,593	13,361	10,270	6,994

OFFICIAL

02/10/2023						09/10/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,107	883	659	943	744	530	1,082	860	656	935	740	543
319	270	186	257	215	136	350	301	212	290	245	163
450	390	302	384	332	247	506	436	338	429	365	271
1,103	888	641	968	770	533	1,067	875	624	925	745	499
753	622	465	664	546	394	720	595	441	646	534	387
1,386	1,075	695	1,178	916	549	1,432	1,126	733	1,239	983	602
3,268	2,570	1,973	2,862	2,223	1,647	3,281	2,629	1,978	2,871	2,268	1,644
943	771	569	730	599	407	985	843	622	738	642	432
1,721	1,358	1,034	1,507	1,169	856	1,772	1,424	1,074	1,506	1,195	860
2,127	1,712	1,230	1,881	1,496	1,035	2,130	1,680	1,221	1,866	1,456	1,017
47	40	29	32	27	17	73	57	48	38	32	24
67	55	48	33	28	22	60	50	37	36	32	21
1,175	984	622	979	805	459	1,147	976	620	954	793	453
130	103	77	71	62	37	114	98	77	61	52	34
631	287	200	609	273	187	649	305	231	626	293	220
15,227	12,008	8,730	13,098	10,205	7,056	15,368	12,255	8,912	13,160	10,375	7,170

OFFICIAL

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/09/2023			25/09/2023			02/10/2023			09/10/2023		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	35	00:09:38	00:19:52	26	00:11:33	00:18:47	40	00:11:28	00:28:17	39	00:08:27	00:16:40
Borders	*	*	*	11	00:05:15	00:07:12	*	*	*	7	00:04:53	00:13:34
Dumfries and Galloway	11	00:08:26	00:22:43	12	00:03:40	00:14:24	13	00:05:09	00:27:09	18	00:07:19	00:23:14
Fife	24	00:07:00	00:11:39	35	00:05:31	00:17:13	34	00:07:03	00:13:46	32	00:08:53	00:17:53
Forth Valley	11	00:05:22	00:10:36	21	00:08:55	00:17:55	15	00:06:36	00:15:16	27	00:04:38	00:10:50
Grampian	43	00:07:35	00:22:09	39	00:06:59	00:16:08	52	00:08:02	00:17:49	46	00:07:03	00:24:33
Greater Glasgow and Clyde	86	00:05:49	00:11:22	98	00:06:13	00:11:51	115	00:06:44	00:12:24	102	00:06:15	00:11:50
Highland	19	00:06:56	00:15:45	20	00:08:26	00:18:02	23	00:09:15	00:18:21	22	00:05:13	00:08:48
Lanarkshire	57	00:06:33	00:16:13	57	00:08:47	00:15:58	74	00:08:22	00:17:21	58	00:07:26	00:14:03
Lothian	58	00:06:30	00:13:15	32	00:07:23	00:15:10	61	00:06:21	00:12:47	44	00:07:17	00:11:41
Orkney	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	*	*	*
Shetland	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Tayside	38	00:06:41	00:13:03	37	00:06:39	00:15:57	32	00:05:47	00:14:29	26	00:08:14	00:18:33
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	11	00:10:07	00:17:58	10	00:07:06	00:14:27	15	00:11:21	00:28:00	15	00:07:33	00:19:06
SCOTLAND	403	00:06:53	00:15:29	405	00:07:07	00:15:52	486	00:07:33	00:17:10	442	00:06:49	00:14:52

Notes

^p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/09/2023			25/09/2023			02/10/2023			09/10/2023		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	120	00:10:40	00:20:19	142	00:10:55	00:24:58	151	00:10:04	00:21:14	137	00:10:19	00:23:34
Borders	28	00:06:55	00:21:34	35	00:09:29	00:24:05	31	00:10:02	00:23:18	31	00:08:36	00:18:44
Dumfries and Galloway	59	00:08:56	00:23:07	46	00:07:06	00:26:03	53	00:07:08	00:25:15	49	00:07:08	00:24:56
Fife	134	00:08:38	00:18:32	132	00:08:34	00:18:29	132	00:08:24	00:20:02	123	00:08:43	00:21:52
Forth Valley	92	00:08:38	00:16:27	109	00:09:19	00:18:02	92	00:08:29	00:20:23	92	00:08:30	00:16:33
Grampian	209	00:07:58	00:23:01	188	00:08:10	00:23:11	168	00:08:19	00:25:07	171	00:09:12	00:25:39
Greater Glasgow and Clyde	567	00:07:59	00:15:39	522	00:07:47	00:15:19	510	00:08:22	00:15:36	500	00:07:43	00:13:51
Highland	119	00:08:31	00:27:04	112	00:10:09	00:25:30	98	00:09:30	00:24:44	99	00:09:17	00:27:47
Lanarkshire	268	00:10:23	00:18:44	260	00:09:45	00:19:16	266	00:09:41	00:18:23	261	00:09:33	00:18:35
Lothian	289	00:07:54	00:13:43	301	00:06:56	00:13:54	297	00:07:21	00:13:46	290	00:07:39	00:16:00
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	144	00:07:25	00:17:43	109	00:07:51	00:17:32	150	00:08:06	00:18:14	156	00:07:28	00:20:53
Western Isles	8	00:05:12	00:20:38	*	*	*	5	00:12:59	00:21:31	8	00:10:30	00:22:53
Unknown	89	00:08:48	00:20:07	81	00:10:46	00:21:01	58	00:10:11	00:26:48	65	00:08:18	00:19:15
SCOTLAND	2,134	00:08:23	00:18:27	2,046	00:08:28	00:18:39	2,016	00:08:31	00:19:22	1,990	00:08:25	00:18:48

Notes

^p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/09/2023			25/09/2023			02/10/2023			09/10/2023		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	327	00:21:24	00:50:19	323	00:23:52	01:02:34	286	00:23:46	01:10:22	309	00:18:29	00:45:17
Borders	84	00:11:00	00:26:23	99	00:11:58	00:27:13	85	00:10:54	00:28:30	105	00:12:58	00:26:05
Dumfries and Galloway	149	00:16:44	00:37:44	113	00:12:09	00:32:35	130	00:14:43	00:33:29	144	00:16:17	00:39:14
Fife	303	00:15:50	00:29:51	330	00:17:21	00:40:04	348	00:18:27	00:38:43	308	00:15:52	00:32:42
Forth Valley	219	00:15:27	00:30:20	227	00:17:53	00:36:47	221	00:15:52	00:32:20	214	00:15:37	00:34:21
Grampian	403	00:16:04	00:41:41	359	00:16:50	00:42:53	378	00:16:35	00:39:15	393	00:18:16	00:46:53
Greater Glasgow and Clyde	913	00:16:43	00:42:39	945	00:17:38	00:40:31	914	00:17:15	00:40:04	930	00:15:11	00:33:59
Highland	229	00:13:35	00:37:23	236	00:15:49	00:35:44	211	00:14:25	00:32:33	239	00:11:49	00:30:45
Lanarkshire	499	00:19:28	00:39:21	516	00:20:32	00:46:12	488	00:22:09	00:58:59	525	00:19:06	00:40:21
Lothian	596	00:14:13	00:27:25	610	00:14:36	00:27:48	584	00:15:18	00:28:01	610	00:16:32	00:31:40
Orkney	17	00:13:43	01:01:51	13	00:20:11	00:31:48	10	00:19:09	00:22:14	14	00:09:26	00:24:14
Shetland	10	00:17:27	00:25:34	12	00:11:55	00:33:48	5	00:12:09	00:16:07	9	00:18:02	00:57:06
Tayside	333	00:13:47	00:32:52	314	00:14:49	00:33:19	324	00:15:47	00:32:55	300	00:13:28	00:31:57
Western Isles	13	00:10:07	00:49:30	18	00:12:56	00:35:14	19	00:09:25	00:31:59	16	00:20:56	01:06:45
Unknown	95	00:16:25	00:37:16	104	00:16:15	00:40:12	109	00:15:15	00:35:23	127	00:16:20	00:36:13
SCOTLAND	4,190	00:16:17	00:37:36	4,219	00:17:06	00:38:52	4,112	00:17:06	00:40:06	4,243	00:16:21	00:36:05

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/09/2023			25/09/2023			02/10/2023			09/10/2023		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	254	00:41:08	03:00:58	193	00:48:06	07:39:56	254	00:53:10	03:33:05	247	00:35:45	02:57:45
Borders	98	00:21:58	00:54:16	113	00:20:15	00:56:13	91	00:22:08	01:07:00	102	00:20:41	01:07:38
Dumfries and Galloway	131	00:23:18	01:45:53	116	00:25:00	01:46:20	132	00:23:38	01:32:02	150	00:22:58	01:39:16
Fife	266	00:30:25	01:55:21	273	00:34:05	02:24:10	249	00:35:38	03:54:38	276	00:29:35	01:40:03
Forth Valley	248	00:30:01	01:40:27	209	00:41:41	03:32:16	209	00:29:42	03:07:58	198	00:29:07	01:53:27
Grampian	377	00:36:35	02:46:53	325	00:31:31	03:27:29	313	00:29:29	03:29:18	363	00:33:48	02:25:09
Greater Glasgow and Clyde	638	00:37:55	03:38:25	651	00:52:07	03:41:54	641	00:42:22	04:09:55	703	00:33:58	03:00:25
Highland	271	00:19:01	01:08:01	270	00:23:23	01:18:56	267	00:20:24	01:30:51	280	00:19:49	01:03:49
Lanarkshire	308	01:42:08	05:44:44	310	01:06:13	05:14:53	319	01:13:22	05:40:08	337	00:51:09	03:25:14
Lothian	566	00:34:02	02:16:44	556	00:31:48	03:04:27	527	00:30:25	02:22:31	471	00:36:53	02:46:00
Orkney	13	00:26:46	00:55:37	10	00:12:40	00:49:37	14	00:21:00	01:08:57	12	00:15:29	01:21:48
Shetland	13	00:15:47	00:39:26	19	00:19:35	00:35:42	17	00:19:50	01:09:01	18	00:19:55	01:10:12
Tayside	320	00:26:20	01:31:05	322	00:24:36	01:16:38	290	00:24:38	01:25:17	303	00:24:14	01:12:05
Western Isles	26	00:29:31	01:47:36	18	00:16:47	01:03:54	36	00:18:07	01:04:28	24	00:32:27	02:05:02
Unknown	76	00:37:08	03:28:55	63	00:30:22	03:20:47	88	00:31:59	03:19:52	83	00:28:59	02:08:32
SCOTLAND	3,605	00:33:05	02:38:47	3,448	00:33:34	03:10:12	3,447	00:33:45	03:06:22	3,567	00:30:37	02:19:35

Notes

^p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	18/09/2023			25/09/2023			02/10/2023			09/10/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	498	00:53:05	03:27:09	528	00:57:51	03:53:03	543	00:53:02	03:43:37	549	00:48:56	02:42:36
Borders	155	00:31:28	00:48:34	182	00:32:26	00:54:20	140	00:31:00	00:51:40	162	00:31:14	00:51:52
Dumfries & Galloway	271	00:28:19	00:58:00	241	00:29:24	00:53:42	247	00:31:24	01:06:55	267	00:31:49	01:06:41
Fife	413	00:48:43	01:52:41	483	00:50:44	02:32:28	491	00:49:51	02:28:43	466	00:44:23	01:48:35
Forth Valley	423	00:41:15	01:04:24	415	00:42:16	01:10:55	397	00:40:13	01:06:26	397	00:43:17	01:11:06
Grampian	629	00:52:33	03:06:00	580	00:53:53	02:57:12	584	00:50:14	02:59:19	644	00:48:46	02:54:31
Greater Glasgow & Clyde	1,844	00:45:09	01:21:44	1,822	00:48:36	01:23:18	1,836	00:45:41	01:17:24	1,874	00:46:50	01:26:13
Highland	322	00:25:55	00:57:32	326	00:27:25	01:05:35	321	00:30:00	01:17:46	313	00:26:05	01:02:04
Lanarkshire	819	01:02:24	02:47:29	768	00:58:55	01:57:27	819	00:56:35	02:06:10	814	00:52:46	01:47:35
Lothian	1,075	00:46:25	01:10:34	1,008	00:43:56	01:10:03	1,044	00:44:01	01:09:50	1,030	00:42:33	01:14:49
Orkney	25	00:15:16	00:26:56	18	00:15:50	00:21:55	18	00:18:42	00:33:09	22	00:15:03	00:27:23
Shetland	19	00:15:50	00:40:06	31	00:30:44	00:57:28	23	00:21:55	00:40:03	21	00:27:42	00:49:32
Tayside	545	00:30:43	00:56:15	511	00:29:28	00:54:02	538	00:30:58	00:54:12	529	00:30:39	00:55:37
Western Isles	27	00:20:53	00:30:10	26	00:16:47	00:30:28	27	00:12:51	00:23:41	30	00:20:01	00:31:16
SCOTLAND	7,065	00:43:38	01:38:02	6,939	00:44:50	01:39:18	7,028	00:43:34	01:36:55	7,118	00:42:52	01:33:30

Table 7 - Turnaround Times by Hospital

Week Commencing		18/09/2023			25/09/2023			02/10/2023			09/10/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time	90th Percentile Turnaround Time	Incidents Conveyed	Median Turnaround Time	90th Percentile Turnaround Time	Incidents Conveyed	Median Turnaround Time	90th Percentile Turnaround Time	Incidents Conveyed	Median Turnaround Time	90th Percentile Turnaround Time
Ayrshire & Arran	University Hospital Ayr (Ayr)	176	01:09:54	03:50:40	188	01:05:16	03:42:11	220	00:58:21	03:13:50	209	00:53:35	02:40:36
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	322	00:49:36	03:02:17	340	00:54:26	03:59:30	323	00:48:12	03:57:38	340	00:46:34	02:46:57
Borders	Borders General Hospital (Melrose)	155	00:31:28	00:48:34	182	00:32:26	00:54:20	140	00:31:00	00:51:40	162	00:31:14	00:51:52
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	55	00:26:15	00:46:16	43	00:25:57	00:48:48	43	00:26:41	00:44:21	39	00:24:35	00:42:41
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	216	00:28:25	01:00:17	198	00:29:56	00:53:59	204	00:34:00	01:10:28	228	00:32:55	01:08:32
Fife	Victoria Hospital (Kirkcaldy)	413	00:48:43	01:52:41	483	00:50:44	02:32:28	491	00:49:51	02:28:43	466	00:44:23	01:48:35
Forth Valley	Forth Valley Royal Hospital (Larbert)	423	00:41:15	01:04:24	415	00:42:16	01:10:55	397	00:40:13	01:06:26	397	00:43:17	01:11:06
Grampian	Aberdeen Royal Infirmary (Aberdeen)	495	00:56:09	03:11:54	454	00:58:53	03:13:29	445	00:53:12	03:08:17	501	00:51:27	03:02:44
Grampian	Dr Gray's Hospital (Elgin)	128	00:41:27	02:27:33	111	00:45:36	01:28:39	119	00:42:47	02:22:46	122	00:45:32	02:08:48
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	6	00:24:50	00:46:45	15	00:23:00	00:36:54	20	00:24:51	00:32:48	21	00:28:01	00:57:03
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	532	00:39:55	01:03:26	574	00:45:24	01:10:51	552	00:40:39	01:02:45	539	00:42:46	01:06:58
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	102	00:35:53	00:59:20	106	00:35:38	01:00:53	112	00:36:36	01:01:05	103	00:33:18	01:01:58
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	762	00:55:09	01:46:21	721	00:55:12	01:39:41	736	00:53:16	01:42:01	793	00:55:09	01:52:37
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	375	00:42:56	01:08:43	360	00:49:02	01:21:35	368	00:44:15	01:11:05	355	00:41:28	01:12:15
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	73	00:38:55	01:04:40	61	00:40:19	01:11:29	68	00:44:18	01:09:58	84	00:47:54	01:10:41
Highland	Belford Hospital (Fort William)	37	00:26:46	00:55:57	35	00:23:16	00:40:08	18	00:25:46	00:58:09	32	00:25:49	00:49:00
Highland	Caithness General Hospital (Wick)	29	00:24:57	00:35:03	31	00:31:39	00:52:01	38	00:25:04	00:42:50	36	00:18:53	00:32:48
Highland	Lorn & Islands Hospital (Oban)	27	00:22:40	00:39:22	27	00:23:53	00:36:12	27	00:25:28	00:36:35	22	00:23:24	00:42:31
Highland	Raigmore Hospital (Inverness)	229	00:26:58	01:01:37	233	00:27:51	01:12:18	238	00:33:19	01:27:57	223	00:27:35	01:11:47
Lanarkshire	University Hospital Hairmyres (East Kilbride)	250	01:00:45	02:52:10	237	00:57:30	01:46:22	258	00:49:17	01:37:16	247	00:44:52	01:34:52
Lanarkshire	University Hospital Monklands (Airdrie)	251	00:53:26	01:29:16	248	00:56:01	01:39:33	239	00:56:45	01:37:13	247	00:54:56	01:36:51
Lanarkshire	University Hospital Wishaw (Wishaw)	318	01:12:40	03:23:09	283	01:04:57	02:26:33	322	01:02:58	03:06:48	320	00:57:54	02:07:39
Lothian	Royal Hospital for Sick Children (Edinburgh)	15	00:42:05	01:06:31	37	00:29:05	00:52:34	21	00:38:35	00:54:12	38	00:36:21	00:53:13
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	803	00:47:13	01:11:53	746	00:45:38	01:11:15	786	00:45:09	01:11:57	747	00:44:13	01:20:28
Lothian	St John's Hospital (Livingston)	257	00:42:07	01:03:57	225	00:40:08	01:04:02	237	00:40:09	01:04:20	245	00:38:25	01:03:30
Orkney	Balfour Hospital (Kirkwall)	25	00:15:16	00:26:56	18	00:15:50	00:21:55	18	00:18:42	00:33:09	22	00:15:03	00:27:23
Shetland	Gilbert Bain Hospital (Lerwick)	19	00:15:50	00:40:06	31	00:30:44	00:57:28	23	00:21:55	00:40:03	21	00:27:42	00:49:32
Tayside	Ninewells Hospital (Dundee)	440	00:31:51	00:57:04	438	00:30:07	00:56:53	478	00:31:47	00:55:46	468	00:31:29	00:59:16
Tayside	Perth Royal Infirmary (Perth)	105	00:28:36	00:44:36	73	00:26:30	00:45:27	60	00:24:28	00:47:15	61	00:27:33	00:41:50
Western Isles	Western Isles Hospital (Isle of Lewis)	27	00:20:53	00:30:10	26	00:16:47	00:30:28	27	00:12:51	00:23:41	30	00:20:01	00:31:16
SCOTLAND		7,065	00:43:38	01:38:02	6,939	00:44:50	01:39:18	7,028	00:43:34	01:36:55	7,118	00:42:52	01:33:30

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)