

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

23/09/2024

to

14/10/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	23/09/2024						30/09/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,115	908	641	967	782	526	1,081	860	600	940	739	490
Borders	362	309	222	317	265	183	380	337	236	312	277	183
Dumfries and Galloway	481	401	308	405	336	249	500	425	341	398	334	257
Fife	1,101	895	609	992	802	526	1,100	873	595	973	763	495
Forth Valley	839	643	478	736	566	408	758	601	429	679	533	366
Grampian	1,625	1,243	784	1,434	1,091	650	1,530	1,142	688	1,329	1,000	557
Greater Glasgow and Clyde	3,367	2,693	1,992	2,943	2,327	1,649	3,570	2,720	1,940	3,181	2,415	1,661
Highland	1,026	850	627	790	651	440	1,056	875	645	820	690	466
Lanarkshire	1,874	1,458	1,122	1,601	1,237	914	1,937	1,402	1,021	1,707	1,239	877
Lothian	2,375	1,821	1,173	2,075	1,596	977	2,512	1,815	1,155	2,269	1,640	1,005
Orkney	70	53	48	38	28	23	68	51	44	40	29	23
Shetland	52	44	40	28	25	21	74	62	49	40	35	23
Tayside	1,253	1,010	612	1,112	890	505	1,233	1,000	619	1,058	843	473
Western Isles	130	111	89	69	58	37	117	95	81	58	51	37
Unknown	390	58	38	383	56	37	380	51	35	376	49	33
SCOTLAND	16,060	12,497	8,783	13,890	10,710	7,145	16,296	12,309	8,478	14,180	10,637	6,946

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07/10/2024						14/10/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,071	844	596	941	740	502	1,183	926	647	1,022	794	528
405	331	221	346	276	168	390	325	233	320	262	179
478	402	327	386	318	247	530	449	359	452	381	296
1,089	891	619	958	774	509	1,086	879	601	976	797	524
824	648	455	742	586	396	845	678	447	768	619	402
1,594	1,205	766	1,377	1,048	629	1,585	1,140	716	1,409	1,012	603
3,405	2,596	1,921	2,997	2,264	1,621	3,393	2,686	1,987	2,977	2,351	1,681
981	801	581	742	611	402	1,000	843	619	783	668	457
1,907	1,420	1,062	1,709	1,277	932	1,847	1,413	1,053	1,631	1,246	897
2,427	1,722	1,131	2,145	1,546	972	2,303	1,661	1,081	2,051	1,505	944
35	30	17	24	20	8	62	43	33	37	26	16
47	37	32	26	19	14	62	42	33	36	31	22
1,200	1,000	604	1,047	862	480	1,318	1,051	622	1,161	916	508
98	78	69	46	40	31	139	113	92	85	71	50
341	47	34	337	46	33	367	51	41	360	48	38
15,902	12,052	8,435	13,823	10,427	6,944	16,110	12,300	8,564	14,068	10,727	7,145

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	23/09/2024 ^P			30/09/2024 ^P			07/10/2024 ^P			14/10/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	41	00:08:48	00:14:08	31	00:10:39	00:19:04	36	00:08:19	00:17:43	38	00:09:57	00:22:19
Borders	9	00:10:28	00:15:45	11	00:05:35	00:17:38	*	*	*	10	00:10:21	00:23:56
Dumfries and Galloway	16	00:05:30	00:16:37	12	00:06:56	00:13:00	18	00:06:02	00:20:56	18	00:07:02	00:19:27
Fife	44	00:08:55	00:15:45	40	00:08:11	00:14:13	28	00:10:31	00:18:05	38	00:06:50	00:11:20
Forth Valley	21	00:07:21	00:13:17	16	00:07:40	00:17:30	28	00:10:11	00:15:22	35	00:10:14	00:18:04
Grampian	52	00:08:21	00:21:47	46	00:07:08	00:23:50	45	00:09:33	00:20:11	43	00:10:21	00:27:36
Greater Glasgow and Clyde	97	00:06:09	00:13:32	134	00:06:02	00:11:04	108	00:06:43	00:12:33	131	00:06:26	00:11:49
Highland	29	00:08:30	00:17:37	29	00:08:42	00:26:30	24	00:07:38	00:22:38	21	00:07:27	00:13:42
Lanarkshire	53	00:08:09	00:14:28	46	00:08:00	00:20:37	67	00:08:03	00:14:29	60	00:08:12	00:18:43
Lothian	71	00:06:14	00:11:43	98	00:06:23	00:13:45	64	00:06:24	00:12:08	75	00:07:02	00:14:25
Orkney	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Shetland	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Tayside	37	00:06:19	00:24:25	41	00:06:29	00:19:43	47	00:06:56	00:19:22	38	00:06:06	00:15:45
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	-	n/a	n/a	*	*	*
SCOTLAND	478	00:07:13	00:16:20	510	00:06:34	00:17:21	477	00:07:14	00:16:30	514	00:07:28	00:17:51

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	23/09/2024 ^P			30/09/2024 ^P			07/10/2024 ^P			14/10/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	160	00:10:20	00:21:05	151	00:10:17	00:21:03	142	00:11:28	00:22:35	171	00:11:17	00:22:24
Borders	40	00:11:49	00:25:47	35	00:07:18	00:25:34	40	00:08:25	00:27:53	31	00:07:28	00:26:31
Dumfries and Galloway	60	00:09:40	00:24:06	48	00:07:51	00:25:41	57	00:12:13	00:28:33	76	00:09:56	00:27:42
Fife	152	00:10:21	00:18:00	153	00:08:43	00:18:16	147	00:09:45	00:21:16	143	00:09:28	00:21:08
Forth Valley	114	00:08:32	00:17:15	96	00:09:49	00:19:03	130	00:09:18	00:20:47	119	00:09:20	00:20:56
Grampian	235	00:08:59	00:24:58	205	00:09:05	00:26:42	243	00:08:41	00:23:49	227	00:09:36	00:26:40
Greater Glasgow and Clyde	501	00:07:34	00:14:07	608	00:08:07	00:14:41	565	00:08:34	00:16:22	507	00:07:55	00:15:03
Highland	111	00:08:39	00:26:13	124	00:08:55	00:23:38	124	00:10:03	00:25:54	114	00:07:56	00:25:48
Lanarkshire	279	00:08:48	00:18:31	351	00:10:13	00:19:15	331	00:09:53	00:20:00	281	00:09:13	00:22:06
Lothian	328	00:08:19	00:15:53	353	00:07:35	00:16:23	341	00:08:16	00:17:28	314	00:08:23	00:16:26
Orkney	*	*	*	*	*	*	*	*	*	6	00:11:15	00:20:25
Shetland	*	*	*	*	*	*	*	*	*	7	00:14:29	00:51:16
Tayside	193	00:08:55	00:24:56	164	00:08:44	00:22:41	147	00:07:14	00:20:16	181	00:08:58	00:25:46
Western Isles	10	00:10:04	00:42:50	*	*	*	9	00:11:27	00:19:24	10	00:08:10	00:22:14
Unknown	22	00:10:53	00:22:22	20	00:12:28	00:21:24	24	00:12:42	00:47:41	14	00:08:41	00:22:50
SCOTLAND	2,214	00:08:39	00:19:58	2,320	00:08:40	00:18:54	2,306	00:09:05	00:20:44	2,201	00:08:42	00:21:07

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	23/09/2024 ^P			30/09/2024 ^P			07/10/2024 ^P			14/10/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	304	00:18:45	00:44:16	302	00:22:19	00:47:54	310	00:23:00	01:01:15	351	00:26:20	01:06:49
Borders	106	00:13:51	00:39:15	115	00:15:04	00:32:29	101	00:14:23	00:36:12	106	00:13:26	00:32:34
Dumfries and Galloway	107	00:18:32	00:38:36	122	00:17:38	00:36:27	113	00:14:13	00:36:24	142	00:20:09	00:45:06
Fife	336	00:17:06	00:43:36	316	00:18:21	00:40:45	298	00:16:19	00:34:52	336	00:18:07	00:39:52
Forth Valley	230	00:19:36	00:43:23	235	00:15:49	00:35:54	228	00:16:42	00:37:18	254	00:18:01	00:42:32
Grampian	460	00:21:07	01:07:28	417	00:19:47	01:01:23	451	00:21:36	01:05:59	495	00:26:04	01:38:29
Greater Glasgow and Clyde	964	00:17:45	00:36:44	1,087	00:18:45	00:51:20	963	00:18:40	00:45:51	921	00:16:40	00:38:18
Highland	232	00:15:03	00:32:21	274	00:16:11	00:39:59	214	00:13:56	00:34:25	241	00:16:20	00:36:36
Lanarkshire	540	00:20:46	00:43:06	573	00:24:39	01:15:03	623	00:23:57	00:59:18	548	00:20:37	00:43:47
Lothian	687	00:16:56	00:37:52	694	00:17:39	00:39:51	707	00:19:00	00:40:40	692	00:19:00	00:49:24
Orkney	10	00:19:07	00:22:16	12	00:17:45	00:29:23	10	00:19:46	00:24:00	13	00:09:31	00:55:41
Shetland	10	00:08:59	01:01:42	5	00:24:28	00:46:02	5	00:08:41	00:29:40	10	00:19:31	00:36:15
Tayside	364	00:18:25	00:42:38	301	00:16:07	00:37:55	352	00:15:28	00:35:08	358	00:18:24	00:37:11
Western Isles	15	00:15:16	00:36:01	22	00:22:23	00:36:25	14	00:10:29	00:20:06	33	00:15:36	00:42:55
Unknown	22	00:18:56	00:31:28	23	00:22:22	00:36:08	10	00:25:13	00:47:55	26	00:15:20	00:40:42
SCOTLAND	4,387	00:18:06	00:41:48	4,498	00:19:08	00:48:25	4,399	00:19:02	00:46:20	4,526	00:19:06	00:48:02

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	23/09/2024 ^P			30/09/2024 ^P			07/10/2024 ^P			14/10/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	265	00:36:25	02:09:22	241	00:47:42	02:56:08	243	00:49:10	03:39:51	227	01:06:34	05:31:10
Borders	110	00:25:29	01:09:49	115	00:26:04	01:15:29	127	00:19:18	01:32:32	114	00:27:08	01:24:53
Dumfries and Galloway	152	00:25:15	02:00:00	152	00:26:01	01:28:27	129	00:30:34	01:34:04	145	00:27:40	01:48:49
Fife	265	00:42:09	02:33:18	247	00:36:59	02:26:43	295	00:42:02	02:51:13	278	00:42:49	04:03:42
Forth Valley	198	00:42:11	03:31:52	179	00:43:07	03:12:44	195	00:48:37	03:19:38	207	00:51:17	03:43:59
Grampian	337	00:41:15	04:42:40	319	00:37:52	03:23:01	301	00:38:57	04:16:37	227	01:18:18	10:46:32
Greater Glasgow and Clyde	737	00:45:30	03:27:46	553	01:02:40	06:13:59	606	00:54:35	05:41:26	761	00:49:37	03:53:57
Highland	275	00:25:34	01:52:19	254	00:22:02	01:33:32	247	00:18:58	01:14:02	286	00:18:21	01:17:11
Lanarkshire	354	01:09:37	04:49:23	254	01:39:11	08:52:46	244	02:18:44	09:47:42	343	01:15:28	06:34:58
Lothian	492	00:43:38	03:31:05	464	01:03:57	05:20:47	420	01:09:02	06:29:20	403	01:21:58	05:47:36
Orkney	12	00:13:42	00:50:29	16	00:23:34	01:45:55	8	00:46:29	02:42:30	6	00:07:08	01:21:10
Shetland	9	00:31:38	01:51:29	21	00:17:50	00:43:41	8	00:22:21	01:48:01	12	00:41:39	03:18:11
Tayside	293	00:39:39	02:29:05	334	00:34:49	01:59:40	307	00:28:28	01:42:02	332	00:43:44	02:29:22
Western Isles	29	00:31:44	01:29:39	22	00:33:17	01:31:46	14	00:29:13	02:13:24	26	00:37:45	02:33:37
Unknown	7	00:22:45	00:51:47	5	00:43:58	02:19:52	12	00:28:54	03:12:17	6	00:41:19	01:02:57
SCOTLAND	3,535	00:39:58	03:05:26	3,176	00:41:40	03:50:50	3,156	00:44:36	04:26:57	3,373	00:48:12	04:23:49

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	23/09/2024			30/09/2024			07/10/2024			14/10/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	486	00:42:07	02:06:47	471	00:51:43	03:01:18	488	00:56:01	03:12:43	512	01:03:45	03:10:43
Borders	179	00:32:46	00:55:31	181	00:29:48	00:51:26	175	00:34:02	00:56:16	177	00:32:49	00:52:30
Dumfries & Galloway	248	00:30:31	00:58:22	254	00:33:04	01:10:04	252	00:29:38	00:58:57	294	00:29:30	00:57:17
Fife	464	00:52:17	01:46:11	428	00:46:58	01:30:18	460	00:49:05	01:32:06	472	00:49:34	01:56:57
Forth Valley	418	00:47:54	01:31:38	382	00:49:04	01:27:55	403	00:47:20	01:27:36	423	00:42:18	01:11:50
Grampian	680	00:55:04	03:17:36	614	00:58:55	04:15:07	656	00:58:51	04:15:21	642	01:07:53	04:20:28
Greater Glasgow & Clyde	1,816	00:48:33	01:24:27	1,857	00:53:48	01:56:07	1,775	00:51:41	01:45:39	1,879	00:46:43	01:28:15
Highland	331	00:31:11	01:33:33	364	00:31:56	02:12:06	317	00:28:33	01:07:44	342	00:30:25	01:31:18
Lanarkshire	868	00:58:06	02:00:35	811	01:00:16	02:20:07	885	01:03:17	02:45:58	837	00:58:54	02:35:50
Lothian	931	00:51:25	01:29:22	930	00:51:45	01:32:47	939	00:52:15	01:39:09	871	00:52:59	01:33:14
Orkney	22	00:11:53	00:21:16	24	00:16:45	00:22:03	8	00:17:23	00:26:16	15	00:15:27	00:32:30
Shetland	16	00:29:53	00:37:29	23	00:21:27	00:37:18	15	00:21:28	00:36:42	20	00:15:22	00:26:31
Tayside	582	00:36:56	01:11:31	555	00:36:03	01:05:12	523	00:32:14	00:56:25	572	00:37:07	01:09:56
Western Isles	34	00:21:57	00:42:52	33	00:19:16	00:35:28	23	00:24:22	00:29:14	44	00:19:13	00:35:22
SCOTLAND	7,075	00:46:41	01:39:16	6,927	00:48:44	01:59:04	6,919	00:47:58	02:00:20	7,100	00:46:47	01:56:06

Table 7 - Turnaround Times by Hospital

Week Commencing		23/09/2024			30/09/2024			07/10/2024			14/10/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	161	00:59:51	03:11:54	158	00:49:53	02:59:45	158	00:57:59	02:53:31	164	01:02:17	02:57:27
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	325	00:38:32	01:12:35	313	00:53:05	03:00:43	330	00:55:45	03:30:49	348	01:04:20	03:17:02
Borders	Borders General Hospital (Melrose)	179	00:32:46	00:55:31	181	00:29:48	00:51:26	175	00:34:02	00:56:16	177	00:32:49	00:52:30
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	44	00:25:38	00:41:15	37	00:30:50	00:38:28	49	00:28:07	00:52:53	57	00:26:49	00:47:46
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	204	00:30:58	01:01:17	217	00:33:12	01:12:14	203	00:29:44	00:58:55	237	00:29:53	01:00:50
Fife	Victoria Hospital (Kirkcaldy)	464	00:52:17	01:46:11	428	00:46:58	01:30:18	460	00:49:05	01:32:06	472	00:49:34	01:56:57
Forth Valley	Forth Valley Royal Hospital (Larbert)	418	00:47:54	01:31:38	382	00:49:04	01:27:55	403	00:47:20	01:27:36	423	00:42:18	01:11:50
Grampian	Aberdeen Royal Infirmary (Aberdeen)	499	00:58:58	03:28:38	483	01:11:55	04:39:49	530	01:06:02	04:29:00	500	01:09:30	04:30:52
Grampian	Dr Gray's Hospital (Elgin)	166	00:46:33	02:24:11	118	00:40:23	02:09:14	107	00:48:36	02:14:44	129	01:05:26	03:50:40
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:19:51	00:32:41	13	00:23:44	00:38:13	19	00:25:32	00:52:19	13	00:24:03	00:49:48
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	517	00:46:39	01:13:38	530	00:53:04	01:37:04	503	00:51:01	01:39:14	532	00:44:24	01:10:29
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	103	00:36:38	00:59:44	103	00:33:32	00:54:56	114	00:43:36	01:24:06	115	00:31:57	00:50:01
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	741	00:55:35	01:38:55	808	01:02:56	02:24:47	737	01:01:10	02:06:00	789	00:56:08	01:48:59
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	372	00:43:44	01:16:47	336	00:49:52	01:24:07	346	00:45:03	01:12:38	373	00:44:31	01:08:39
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	83	00:42:55	01:05:52	80	00:41:07	01:10:02	75	00:38:59	01:13:07	70	00:37:30	01:01:19
Highland	Belford Hospital (Fort William)	36	00:25:37	00:58:03	28	00:29:02	00:42:47	35	00:26:49	00:39:16	24	00:27:04	00:46:08
Highland	Caithness General Hospital (Wick)	31	00:22:03	00:47:27	33	00:22:15	00:44:31	28	00:21:38	00:41:58	36	00:22:34	00:42:52
Highland	Lorn & Islands Hospital (Oban)	28	00:22:43	00:32:45	34	00:20:57	00:40:54	27	00:23:00	00:34:44	25	00:19:21	00:28:47
Highland	Raigmore Hospital (Inverness)	236	00:36:19	01:38:21	269	00:39:28	02:29:28	227	00:29:59	01:16:52	257	00:36:02	02:02:51
Lanarkshire	University Hospital Hairmyres (East Kilbride)	282	00:52:25	01:35:29	228	00:54:51	02:00:17	259	00:54:45	02:13:18	252	00:51:06	01:40:40
Lanarkshire	University Hospital Monklands (Airdrie)	244	01:00:21	01:44:07	256	01:05:45	02:18:28	267	01:01:28	02:15:55	241	00:57:35	01:48:42
Lanarkshire	University Hospital Wishaw (Wishaw)	342	01:02:09	02:40:08	327	01:00:10	02:32:04	359	01:11:31	03:21:13	344	01:12:21	03:43:45
Lothian	Royal Hospital for Sick Children (Edinburgh)	33	00:39:36	01:02:22	25	00:36:36	01:09:48	29	00:38:07	01:03:50	27	00:41:41	01:06:49
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	674	00:54:32	01:38:20	681	00:54:24	01:43:19	699	00:55:35	01:43:18	618	00:55:06	01:42:58
Lothian	St John's Hospital (Livingston)	224	00:46:39	01:10:50	224	00:46:10	01:12:05	211	00:45:19	01:22:40	226	00:48:36	01:24:45
Orkney	Balfour Hospital (Kirkwall)	22	00:11:53	00:21:16	24	00:16:45	00:22:03	8	00:17:23	00:26:16	15	00:15:27	00:32:30
Shetland	Gilbert Bain Hospital (Lerwick)	16	00:29:53	00:37:29	23	00:21:27	00:37:18	15	00:21:28	00:36:42	20	00:15:22	00:26:31
Tayside	Ninewells Hospital (Dundee)	487	00:37:57	01:14:08	468	00:36:38	01:06:35	438	00:31:51	00:57:02	508	00:37:35	01:10:42
Tayside	Perth Royal Infirmary (Perth)	95	00:33:04	00:56:06	87	00:34:36	00:56:24	85	00:34:20	00:53:42	64	00:33:41	00:59:10
Western Isles	Western Isles Hospital (Isle of Lewis)	34	00:21:57	00:42:52	33	00:19:16	00:35:28	23	00:24:22	00:29:14	44	00:19:13	00:35:22
SCOTLAND		7,075	00:46:41	01:39:16	6,927	00:48:44	01:59:04	6,919	00:47:58	02:00:20	7,100	00:46:47	01:56:06

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)