

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 19 January 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **20/12/2021** to **10/01/2022**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the week previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	20/12/2021						27/12/2021					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,181	905	653	970	785	546	1,304	916	615	1,077	810	516
Borders	292	251	192	256	220	164	408	324	229	349	275	184
Dumfries and Galloway	401	338	248	329	290	207	539	431	326	442	365	264
Fife	1,040	817	537	897	738	465	1,270	842	556	1,085	756	481
Forth Valley	798	604	453	716	539	397	837	591	420	761	527	360
Grampian	1,377	1,130	775	1,129	930	579	1,586	1,231	809	1,370	1,071	664
Greater Glasgow and Clyde	3,241	2,421	1,806	2,693	2,055	1,465	3,590	2,472	1,827	3,159	2,236	1,602
Highland	955	784	595	702	589	410	1,075	844	608	847	674	453
Lanarkshire	1,721	1,226	971	1,401	1,058	817	1,993	1,309	1,010	1,709	1,194	905
Lothian	2,081	1,500	1,087	1,837	1,331	932	2,294	1,613	1,156	2,036	1,431	988
Orkney	57	41	35	26	17	11	64	52	45	40	34	27
Shetland	51	43	37	31	27	22	50	42	34	36	30	24
Tayside	1,054	863	558	903	750	450	1,236	954	574	1,048	815	447
Western Isles	112	91	79	57	49	38	125	99	77	68	61	39
Unknown	545	185	125	516	165	105	632	175	125	613	163	113
SCOTLAND	14,906	11,199	8,151	12,463	9,543	6,608	17,003	11,895	8,411	14,640	10,442	7,067

03/01/2022						10/01/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,049	837	587	886	724	484	1,023	807	596	827	680	474
338	293	207	286	250	170	318	280	203	247	214	146
444	372	302	341	293	226	465	380	308	354	301	233
1,029	768	517	869	677	433	931	744	508	759	630	400
779	597	467	693	528	403	691	567	419	589	479	335
1,477	1,145	767	1,237	984	622	1,381	1,161	800	1,139	969	624
3,245	2,362	1,801	2,819	2,106	1,569	3,009	2,297	1,751	2,501	1,996	1,471
955	763	535	702	586	374	963	797	590	705	597	399
1,777	1,282	992	1,506	1,132	855	1,685	1,257	969	1,359	1,086	811
2,034	1,586	1,148	1,754	1,346	923	1,815	1,468	1,056	1,553	1,246	845
74	50	44	35	27	21	52	38	28	31	21	12
48	38	36	29	25	23	65	51	48	32	26	23
1,120	895	580	965	777	470	1,014	839	569	825	688	431
103	82	63	47	37	19	122	100	79	54	52	32
471	160	118	453	145	104	481	184	131	452	166	115
14,943	11,230	8,164	12,622	9,637	6,696	14,015	10,970	8,055	11,427	9,151	6,351

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	20/12/2021			27/12/2021			03/01/2022			10/01/2022		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	42	00:07:26	00:19:46	37	00:09:43	00:20:06	30	00:10:26	00:16:23	29	00:10:17	00:21:22
Borders	5	00:08:28	00:18:02	9	00:07:43	00:15:29	*	*	*	7	00:10:34	00:11:21
Dumfries and Galloway	18	00:09:15	00:21:41	*	*	*	10	00:09:08	00:16:37	10	00:08:48	00:13:55
Fife	31	00:10:35	00:15:37	43	00:08:09	00:14:37	24	00:08:21	00:17:49	23	00:07:51	00:13:28
Forth Valley	18	00:06:54	00:12:20	22	00:07:00	00:14:29	24	00:08:17	00:14:36	24	00:06:33	00:15:56
Grampian	36	00:06:07	00:13:49	37	00:09:12	00:18:23	39	00:06:39	00:18:28	46	00:06:08	00:15:29
Greater Glasgow and Clyde	99	00:07:01	00:11:48	137	00:06:50	00:12:03	106	00:06:35	00:11:37	95	00:06:47	00:11:23
Highland	20	00:09:36	00:33:33	15	00:09:34	00:25:32	23	00:07:24	00:17:59	23	00:06:29	00:19:00
Lanarkshire	68	00:07:55	00:13:28	56	00:09:02	00:16:33	57	00:08:17	00:13:24	54	00:06:50	00:15:19
Lothian	63	00:06:51	00:15:11	74	00:06:09	00:12:50	64	00:07:46	00:13:56	60	00:07:06	00:15:14
Orkney	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Shetland	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Tayside	37	00:07:26	00:14:53	30	00:07:55	00:20:52	28	00:06:36	00:17:48	21	00:06:29	00:15:03
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	11	00:05:20	00:08:51	10	00:11:38	00:20:05	9	00:05:42	00:24:58	*	*	*
SCOTLAND	453	00:07:20	00:15:53	480	00:07:34	00:16:07	424	00:07:28	00:15:05	401	00:07:05	00:15:57

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	20/12/2021			27/12/2021			03/01/2022			10/01/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	132	00:11:03	00:21:12	144	00:12:23	00:26:22	139	00:10:34	00:20:29	106	00:09:03	00:22:23
Borders	28	00:09:22	00:25:47	34	00:11:34	00:32:04	30	00:07:23	00:19:25	23	00:07:52	00:20:43
Dumfries and Galloway	48	00:09:30	00:22:14	45	00:07:01	00:21:47	40	00:07:08	00:14:21	52	00:07:30	00:20:31
Fife	115	00:08:32	00:18:21	127	00:11:01	00:22:03	106	00:09:38	00:17:06	94	00:09:22	00:18:24
Forth Valley	94	00:09:56	00:21:32	81	00:09:04	00:18:53	77	00:09:03	00:19:03	78	00:07:41	00:18:31
Grampian	120	00:07:44	00:23:32	163	00:08:45	00:21:21	162	00:10:04	00:24:06	113	00:08:38	00:23:38
Greater Glasgow and Clyde	446	00:07:55	00:15:37	478	00:08:54	00:18:32	397	00:07:54	00:15:46	365	00:07:17	00:14:46
Highland	76	00:11:03	00:25:46	92	00:10:34	00:39:21	83	00:09:54	00:25:16	72	00:07:26	00:23:24
Lanarkshire	197	00:09:54	00:21:02	310	00:11:17	00:22:28	234	00:09:46	00:19:05	208	00:09:00	00:19:00
Lothian	261	00:09:18	00:18:03	266	00:09:19	00:17:55	187	00:08:07	00:16:29	160	00:08:43	00:16:19
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	103	00:09:06	00:24:28	137	00:09:08	00:22:30	115	00:08:47	00:25:51	111	00:08:21	00:22:40
Western Isles	6	00:18:47	00:35:30	8	00:14:38	00:28:49	5	00:05:40	00:18:12	10	00:06:56	00:14:25
Unknown	31	00:08:03	00:15:21	53	00:09:41	00:18:47	32	00:08:09	00:17:30	37	00:09:12	00:23:57
SCOTLAND	1,667	00:09:02	00:20:14	1,945	00:09:42	00:21:39	1,612	00:08:45	00:19:26	1,435	00:08:11	00:19:24

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	20/12/2021			27/12/2021			03/01/2022			10/01/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	287	00:20:35	00:48:54	330	00:24:13	01:21:17	262	00:19:50	00:43:27	248	00:18:57	00:40:17
Borders	76	00:11:58	00:31:58	98	00:14:15	00:42:02	88	00:12:03	00:30:20	82	00:11:26	00:25:52
Dumfries and Galloway	90	00:15:11	00:33:33	135	00:15:13	00:33:39	105	00:15:24	00:39:10	105	00:14:10	00:32:07
Fife	295	00:15:08	00:35:49	342	00:22:00	00:56:31	293	00:17:09	00:38:55	260	00:14:35	00:32:14
Forth Valley	218	00:17:04	00:35:51	228	00:19:38	00:49:21	235	00:15:32	00:34:39	200	00:17:01	00:37:26
Grampian	362	00:13:25	00:35:37	434	00:16:23	00:39:25	396	00:16:12	00:46:31	384	00:12:26	00:31:06
Greater Glasgow and Clyde	836	00:17:45	00:44:42	1,094	00:24:23	01:06:17	954	00:19:34	00:52:06	781	00:16:28	00:35:02
Highland	190	00:12:55	00:34:05	251	00:15:15	00:38:30	193	00:11:43	00:36:08	202	00:11:15	00:28:12
Lanarkshire	462	00:20:02	01:02:34	631	00:27:27	01:24:03	544	00:22:34	00:53:32	438	00:17:54	00:39:11
Lothian	556	00:16:54	00:47:06	654	00:18:44	00:44:26	584	00:15:49	00:30:16	498	00:14:51	00:28:08
Orkney	*	*	*	11	00:12:23	00:31:05	6	00:16:06	00:28:31	9	00:11:46	00:20:53
Shetland	*	*	*	6	00:06:04	00:21:59	6	00:11:41	00:27:05	7	00:18:20	00:34:32
Tayside	256	00:15:22	00:32:44	344	00:16:50	00:36:42	344	00:16:09	00:37:37	260	00:14:26	00:29:01
Western Isles	17	00:21:23	00:34:21	18	00:12:39	00:33:22	9	00:10:09	00:40:11	15	00:09:40	00:34:10
Unknown	64	00:13:43	00:40:53	56	00:19:38	00:44:10	50	00:15:03	00:36:36	43	00:14:55	00:24:37
SCOTLAND	3,719	00:16:53	00:41:37	4,632	00:20:39	00:55:53	4,069	00:17:51	00:42:07	3,532	00:15:25	00:32:31

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	20/12/2021			27/12/2021			03/01/2022			10/01/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	318	00:40:18	02:59:03	290	00:59:00	04:07:50	291	00:37:19	02:00:14	289	00:30:45	02:10:00
Borders	110	00:28:50	01:47:30	134	00:35:33	01:45:41	125	00:20:56	00:44:50	100	00:12:45	00:47:02
Dumfries and Galloway	131	00:24:07	01:01:27	176	00:26:45	01:28:19	137	00:24:30	01:11:44	134	00:21:10	00:56:57
Fife	294	00:39:01	02:02:59	236	01:07:09	05:45:31	252	00:43:38	02:48:10	252	00:26:57	01:27:57
Forth Valley	209	00:55:44	03:04:12	195	01:03:07	05:31:22	190	00:31:40	02:00:57	175	00:39:46	02:04:31
Grampian	409	00:26:39	01:42:10	433	00:35:59	04:09:12	381	00:34:30	02:03:38	422	00:23:52	01:27:57
Greater Glasgow and Clyde	666	00:42:51	03:49:47	515	01:56:52	08:31:23	621	00:55:46	04:07:03	736	00:32:43	02:19:40
Highland	301	00:22:49	01:13:58	313	00:24:03	01:25:40	285	00:20:34	01:10:40	296	00:16:52	00:45:05
Lanarkshire	321	00:51:39	04:26:44	192	03:13:04	11:10:41	285	01:18:22	04:49:41	380	00:32:45	03:04:44
Lothian	439	01:03:25	05:55:42	423	01:42:33	05:07:44	496	00:31:52	01:44:39	513	00:30:14	01:40:29
Orkney	7	00:17:53	01:03:01	19	00:36:27	02:14:49	18	00:23:26	01:15:30	8	00:19:30	00:52:58
Shetland	14	00:26:38	01:17:26	21	00:14:42	00:39:43	16	00:12:07	00:34:59	14	00:13:32	00:52:36
Tayside	353	00:29:47	01:59:59	302	00:43:04	02:24:17	289	00:39:20	02:05:20	295	00:29:19	01:25:19
Western Isles	22	00:22:26	00:52:46	31	00:19:16	01:00:40	21	00:12:32	00:28:20	25	00:15:38	00:56:52
Unknown	57	00:31:38	02:06:53	44	01:06:21	04:22:28	53	00:30:46	02:09:27	79	00:18:25	01:37:26
SCOTLAND	3,651	00:36:03	02:51:11	3,324	00:55:00	05:15:02	3,460	00:35:45	02:24:35	3,718	00:27:11	01:44:14

Table 6 - Turnaround Times by Health Board

Week Commencing	20/12/2021			27/12/2021			03/01/2022			10/01/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	530	00:34:38	01:23:11	490	00:44:04	02:31:41	475	00:42:51	02:27:41	459	00:53:15	02:38:21
Borders	157	00:29:48	00:48:42	185	00:32:27	00:55:55	171	00:30:33	00:56:06	144	00:29:38	00:46:17
Dumfries & Galloway	202	00:21:23	00:37:13	255	00:23:54	00:43:33	218	00:24:51	00:48:15	216	00:23:33	00:44:20
Fife	444	00:31:57	01:00:10	449	00:39:39	01:53:41	394	00:37:50	01:41:21	367	00:34:46	01:13:24
Forth Valley	399	00:33:19	00:51:45	364	00:34:04	00:56:01	411	00:34:28	00:56:09	331	00:34:24	00:53:34
Grampian	603	00:32:29	01:04:42	693	00:48:10	02:28:00	640	00:44:02	02:20:22	645	00:36:39	01:19:26
Greater Glasgow & Clyde	1,633	00:40:22	01:10:58	1,811	00:43:03	01:22:30	1,739	00:45:08	01:49:34	1,638	00:45:06	01:33:54
Highland	296	00:22:18	00:55:19	323	00:27:22	01:09:33	275	00:24:07	01:00:31	322	00:25:04	01:05:47
Lanarkshire	783	00:43:21	01:09:52	854	00:47:57	01:23:19	818	00:50:00	01:34:10	778	00:47:33	01:22:38
Lothian	932	00:36:01	00:58:15	1,017	00:38:11	01:01:23	939	00:40:15	01:06:44	853	00:36:58	00:59:16
Orkney	11	00:13:02	00:17:42	26	00:12:25	00:20:44	21	00:14:10	00:25:25	13	00:13:18	00:19:08
Shetland	23	00:20:00	00:33:50	26	00:20:19	00:38:54	23	00:21:07	00:37:19	25	00:29:23	00:37:18
Tayside	487	00:27:53	00:44:43	509	00:28:21	00:48:54	536	00:29:46	00:56:18	475	00:29:42	00:51:21
Western Isles	30	00:19:53	00:29:44	32	00:19:04	00:28:20	17	00:18:14	00:30:05	23	00:17:15	00:32:30
SCOTLAND	6,530	00:34:42	01:04:22	7,034	00:39:05	01:24:35	6,677	00:40:06	01:30:48	6,289	00:38:35	01:20:10

Table 7 - Turnaround Times by Hospital

Week Commencing		20/12/2021			27/12/2021			03/01/2022			10/01/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	181	00:32:52	01:22:40	188	00:41:18	02:00:50	192	00:39:12	02:18:55	186	00:47:15	02:23:56
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	349	00:36:11	01:24:58	302	00:46:08	02:55:29	283	00:45:43	02:40:24	273	00:58:10	03:13:14
Borders	Borders General Hospital (Melrose)	157	00:29:48	00:48:42	185	00:32:27	00:55:55	171	00:30:33	00:58:06	144	00:29:38	00:46:17
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	38	00:24:07	00:42:33	49	00:19:28	00:33:17	44	00:18:37	00:33:57	39	00:21:52	00:33:23
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	164	00:20:53	00:35:50	206	00:24:31	00:44:37	174	00:26:06	00:49:41	177	00:24:01	00:47:06
Fife	Victoria Hospital (Kirkcaldy)	444	00:31:57	01:00:10	449	00:39:39	01:53:41	394	00:37:50	01:41:21	367	00:34:46	01:13:24
Forth Valley	Forth Valley Royal Hospital (Larbert)	399	00:33:19	00:51:45	364	00:34:04	00:56:01	411	00:34:28	00:56:09	331	00:34:24	00:53:34
Grampian	Aberdeen Royal Infirmary (Aberdeen)	448	00:33:32	01:04:41	526	00:57:20	02:38:02	512	00:48:27	02:32:08	488	00:38:26	01:22:02
Grampian	Dr Gray's Hospital (Elgin)	139	00:30:22	01:07:25	149	00:33:24	01:12:11	118	00:37:33	01:19:48	142	00:34:19	01:10:06
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	16	00:19:38	00:24:18	18	00:26:07	00:49:01	10	00:21:21	00:38:43	15	00:27:50	00:38:28
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	470	00:35:38	00:53:50	531	00:39:28	00:58:14	537	00:39:52	01:02:37	473	00:39:09	00:59:25
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	108	00:32:33	00:52:25	126	00:36:34	01:07:08	106	00:38:38	01:20:45	114	00:36:32	01:08:51
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	657	00:49:17	01:23:55	757	00:50:55	01:55:38	696	00:57:20	03:21:02	670	01:00:28	02:21:34
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	302	00:38:03	01:05:08	329	00:40:56	01:06:33	335	00:43:28	01:11:51	313	00:42:02	01:07:35
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	96	00:39:24	01:03:32	68	00:37:51	01:00:30	65	00:38:50	01:02:26	68	00:40:17	01:04:03
Highland	Belford Hospital (Fort William)	25	00:21:12	00:32:26	34	00:20:30	00:38:16	24	00:22:19	00:33:13	37	00:29:33	00:51:23
Highland	Caitness General Hospital (Wick)	43	00:19:16	00:35:17	28	00:17:30	00:31:55	27	00:19:31	00:32:02	32	00:20:51	00:39:29
Highland	Lorn & Islands Hospital (Oban)	25	00:23:52	00:35:39	17	00:25:53	00:32:50	34	00:27:37	00:46:07	24	00:21:06	00:33:07
Highland	Raigmore Hospital (Inverness)	203	00:22:17	01:12:11	244	00:30:07	01:18:13	190	00:26:07	01:08:53	229	00:25:23	01:19:58
Lanarkshire	University Hospital Hairmyres (East Kilbride)	221	00:38:50	01:06:29	243	00:40:04	01:11:26	232	00:45:36	01:28:50	232	00:44:45	01:20:07
Lanarkshire	University Hospital Monklands (Airdrie)	218	00:41:38	01:04:14	247	00:49:06	01:17:54	254	00:54:53	01:30:41	220	00:50:29	01:29:11
Lanarkshire	University Hospital Wishaw (Wishaw)	344	00:47:36	01:18:20	364	00:52:25	01:38:57	332	00:50:06	01:35:53	326	00:47:34	01:18:09
Lothian	Royal Hospital for Sick Children (Edinburgh)	35	00:34:07	00:54:23	22	00:34:53	01:02:46	28	00:29:09	00:58:08	14	00:26:19	00:49:36
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	676	00:36:08	00:59:00	778	00:38:30	01:03:22	703	00:39:57	01:08:09	649	00:37:24	00:59:31
Lothian	St John's Hospital (Livingston)	221	00:35:20	00:57:52	217	00:36:33	00:57:05	208	00:41:23	01:04:15	190	00:36:03	00:56:20
Orkney	Balfour Hospital (Kirkwall)	11	00:13:02	00:17:42	26	00:12:25	00:20:44	21	00:14:10	00:25:25	13	00:13:18	00:19:08
Shetland	Gilbert Bain Hospital (Lerwick)	23	00:20:00	00:33:50	26	00:20:19	00:38:54	23	00:21:07	00:37:19	25	00:29:23	00:37:18
Tayside	Ninewells Hospital (Dundee)	403	00:28:22	00:45:28	429	00:29:28	00:50:01	458	00:30:58	00:59:12	411	00:30:30	00:52:42
Tayside	Perth Royal Infirmary (Perth)	84	00:24:46	00:38:21	80	00:21:29	00:38:15	78	00:24:40	00:43:10	64	00:24:29	00:38:43
Western Isles	Western Isles Hospital (Isle of Lewis)	30	00:19:53	00:29:44	32	00:19:04	00:28:20	17	00:18:14	00:30:05	23	00:17:15	00:32:30
SCOTLAND		6,530	00:34:42	01:04:22	7,034	00:39:05	01:24:35	6,677	00:40:06	01:30:48	6,289	00:38:35	01:20:10

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)