

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 01 December 2021



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **01/11/2021** to **22/11/2021**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the week previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	01/11/2021						08/11/2021					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,180	857	653	972	753	559	1,195	915	681	982	795	570
Borders	324	273	205	269	228	163	334	273	219	282	233	180
Dumfries and Galloway	468	384	297	392	332	247	521	419	310	424	360	258
Fife	1,051	825	566	910	749	497	1,124	810	575	939	728	499
Forth Valley	795	615	457	706	558	401	825	664	495	725	594	430
Grampian	1,507	1,118	744	1,267	975	614	1,440	1,099	764	1,225	975	648
Greater Glasgow and Clyde	3,493	2,449	1,871	3,010	2,226	1,664	3,540	2,612	1,954	3,044	2,359	1,719
Highland	975	799	584	696	589	382	1,022	856	613	775	668	438
Lanarkshire	1,780	1,295	1,024	1,473	1,116	862	1,796	1,311	1,022	1,495	1,137	866
Lothian	2,174	1,659	1,238	1,929	1,464	1,058	2,289	1,675	1,189	2,025	1,484	1,013
Orkney	62	49	40	30	28	19	48	36	33	20	13	10
Shetland	57	49	39	32	30	20	52	48	36	32	30	18
Tayside	1,181	886	582	989	780	486	1,242	918	575	1,009	804	470
Western Isles	101	81	67	56	44	30	97	81	62	47	42	23
Unknown	638	202	152	609	188	138	654	206	146	614	180	120
SCOTLAND	15,786	11,541	8,519	13,340	10,060	7,140	16,179	11,923	8,674	13,638	10,402	7,262

15/11/2021						22/11/2021					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,101	875	646	920	774	554	1,148	907	660	924	783	544
317	259	200	261	215	157	361	306	233	293	249	180
477	367	289	381	304	229	450	367	294	356	301	230
932	729	495	792	640	412	1,062	806	547	896	714	462
758	606	470	675	544	412	762	624	478	672	560	419
1,427	1,160	763	1,199	998	607	1,522	1,190	801	1,278	1,034	653
3,366	2,502	1,905	2,843	2,211	1,630	3,172	2,432	1,842	2,698	2,146	1,577
974	804	618	709	593	417	1,004	823	585	748	634	407
1,896	1,367	1,075	1,586	1,216	937	1,678	1,286	980	1,350	1,093	805
2,116	1,646	1,236	1,842	1,437	1,044	2,112	1,658	1,232	1,820	1,418	1,014
54	45	38	30	24	19	70	52	41	44	35	24
58	51	44	35	33	26	47	39	36	35	31	28
1,104	861	540	916	751	443	1,159	892	583	956	774	475
109	96	78	51	47	30	105	90	68	56	47	25
604	196	137	569	178	122	526	188	144	495	173	129
15,293	11,564	8,534	12,809	9,965	7,039	15,178	11,660	8,524	12,621	9,992	6,972

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/11/2021			08/11/2021			15/11/2021			22/11/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	33	00:07:14	00:17:28	26	00:07:59	00:18:06	37	00:09:23	00:19:21	27	00:10:03	00:19:06
Borders	*	*	*	*	*	*	5	00:14:00	00:40:26	9	00:08:49	01:22:47
Dumfries and Galloway	12	00:05:03	00:12:23	12	00:15:39	00:22:06	10	00:11:05	00:16:08	12	00:07:20	00:31:59
Fife	39	00:07:16	00:14:08	35	00:09:51	00:16:15	31	00:09:13	00:16:38	27	00:08:07	00:16:59
Forth Valley	17	00:08:05	00:18:56	28	00:08:13	00:15:35	18	00:09:04	00:13:28	31	00:08:11	00:18:04
Grampian	41	00:07:34	00:20:15	37	00:11:08	00:20:06	47	00:07:10	00:19:09	43	00:08:39	00:19:43
Greater Glasgow and Clyde	99	00:07:08	00:15:23	88	00:07:23	00:13:11	101	00:06:42	00:12:17	104	00:06:45	00:12:13
Highland	18	00:07:06	00:15:34	22	00:04:33	00:14:38	20	00:07:51	00:22:27	20	00:07:56	00:24:35
Lanarkshire	45	00:09:01	00:16:27	67	00:07:51	00:15:26	66	00:07:02	00:13:44	52	00:07:40	00:11:49
Lothian	52	00:08:21	00:14:16	62	00:06:45	00:14:14	65	00:07:17	00:13:23	60	00:07:55	00:14:06
Orkney	-	n/a	n/a	-	n/a	n/a	*	*	*	-	n/a	n/a
Shetland	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Tayside	39	00:07:44	00:17:50	19	00:07:58	00:17:04	24	00:08:30	00:16:54	31	00:05:41	00:13:07
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	*	*	*	7	00:08:48	00:15:33	*	*	*	*	*	*
SCOTLAND	407	00:07:34	00:17:09	408	00:08:00	00:16:35	431	00:07:32	00:15:41	425	00:07:39	00:15:16

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/11/2021			08/11/2021			15/11/2021			22/11/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	156	00:11:57	00:24:45	140	00:10:41	00:23:41	136	00:10:13	00:21:12	152	00:10:45	00:20:50
Borders	29	00:10:24	00:29:35	31	00:06:44	00:26:56	25	00:10:16	00:23:05	37	00:08:43	00:30:22
Dumfries and Galloway	37	00:07:24	00:23:40	56	00:11:24	00:32:30	37	00:11:08	00:25:29	34	00:08:19	00:24:22
Fife	112	00:09:48	00:19:45	115	00:08:55	00:18:22	88	00:08:30	00:16:20	108	00:09:13	00:19:37
Forth Valley	102	00:09:49	00:22:06	113	00:08:33	00:18:09	87	00:09:28	00:18:38	100	00:08:36	00:19:13
Grampian	164	00:09:02	00:25:41	146	00:08:40	00:23:10	143	00:07:39	00:21:09	154	00:08:56	00:23:49
Greater Glasgow and Clyde	510	00:08:38	00:17:43	485	00:07:48	00:15:44	450	00:08:11	00:15:02	410	00:07:41	00:15:40
Highland	93	00:08:31	00:22:15	94	00:08:23	00:27:53	92	00:08:58	00:21:15	91	00:08:57	00:36:33
Lanarkshire	232	00:09:21	00:18:15	220	00:09:18	00:18:52	249	00:08:59	00:17:51	218	00:09:10	00:17:19
Lothian	284	00:08:08	00:17:21	291	00:08:47	00:17:23	244	00:08:23	00:17:02	224	00:09:29	00:18:45
Orkney	*	*	*	*	*	*	*	*	*	5	00:15:15	00:21:15
Shetland	5	00:07:49	00:13:08	*	*	*	*	*	*	7	00:04:29	00:26:55
Tayside	129	00:07:45	00:20:40	144	00:08:04	00:21:31	117	00:07:36	00:21:35	161	00:08:11	00:22:08
Western Isles	*	*	*	*	*	*	7	00:16:10	00:32:44	6	00:06:13	00:15:21
Unknown	52	00:09:18	00:21:52	50	00:09:25	00:17:55	54	00:09:42	00:19:34	42	00:08:47	00:21:26
SCOTLAND	1,912	00:08:55	00:20:24	1,898	00:08:47	00:19:37	1,736	00:08:40	00:18:27	1,749	00:08:39	00:19:49

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/11/2021			08/11/2021			15/11/2021			22/11/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	319	00:23:41	01:04:32	344	00:20:30	00:54:13	297	00:18:52	00:49:14	317	00:20:36	00:48:56
Borders	91	00:14:48	00:29:08	88	00:20:45	00:35:53	66	00:15:41	00:31:08	91	00:17:26	00:35:58
Dumfries and Galloway	123	00:16:20	00:34:42	137	00:19:03	00:47:27	123	00:16:07	00:38:14	125	00:16:46	00:40:06
Fife	317	00:17:55	00:39:48	282	00:17:35	00:37:50	258	00:15:56	00:31:14	290	00:14:58	00:30:09
Forth Valley	266	00:20:06	00:47:11	233	00:15:53	00:33:03	243	00:17:54	00:33:24	221	00:15:51	00:32:08
Grampian	380	00:18:19	00:53:39	388	00:16:01	00:41:42	356	00:13:56	00:35:20	406	00:16:53	00:47:56
Greater Glasgow and Clyde	1,003	00:22:25	01:06:42	1,012	00:17:36	00:46:24	929	00:16:49	00:39:37	878	00:15:30	00:36:52
Highland	189	00:15:21	00:38:39	221	00:15:47	00:40:40	205	00:11:55	00:34:05	214	00:14:16	00:36:04
Lanarkshire	529	00:20:27	00:49:55	540	00:21:08	00:55:12	537	00:19:20	00:43:03	455	00:18:09	00:40:34
Lothian	668	00:18:30	00:38:47	644	00:16:57	00:35:46	619	00:16:05	00:32:08	569	00:15:35	00:31:28
Orkney	9	00:14:03	01:01:57	*	*	*	10	00:12:08	00:18:54	12	00:14:58	00:44:22
Shetland	10	00:14:36	00:38:11	*	*	*	9	00:08:55	00:21:32	9	00:11:09	00:32:46
Tayside	309	00:17:03	00:36:16	341	00:17:19	00:35:01	291	00:15:04	00:29:32	329	00:18:17	00:43:26
Western Isles	12	00:08:36	00:22:32	13	00:11:26	00:34:54	16	00:12:58	00:26:53	12	00:09:35	00:17:00
Unknown	82	00:22:15	00:54:39	80	00:15:00	00:40:17	71	00:15:53	00:36:50	67	00:14:29	00:38:39
SCOTLAND	4,307	00:19:31	00:49:52	4,333	00:17:50	00:42:36	4,030	00:16:29	00:37:11	3,995	00:16:24	00:38:27

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	01/11/2021			08/11/2021			15/11/2021			22/11/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	244	00:48:08	03:57:09	280	00:37:34	02:13:06	295	00:32:51	02:21:53	284	00:33:50	02:04:06
Borders	104	00:25:14	01:14:53	109	00:26:36	01:33:23	119	00:22:41	00:52:21	111	00:19:50	00:51:57
Dumfries and Galloway	157	00:23:12	01:21:55	153	00:25:50	01:19:55	130	00:22:57	01:37:40	129	00:26:03	01:22:49
Fife	278	00:34:57	01:43:53	292	00:34:05	02:20:30	262	00:24:53	01:55:34	284	00:34:45	02:14:41
Forth Valley	171	01:11:21	04:07:55	219	00:34:20	01:53:54	195	00:33:07	02:19:18	207	00:30:32	01:54:36
Grampian	388	00:28:38	03:02:04	397	00:29:22	01:50:18	444	00:26:53	01:20:42	426	00:29:45	02:01:13
Greater Glasgow and Clyde	594	00:57:57	04:39:46	760	00:38:45	02:45:59	713	00:40:00	03:03:36	737	00:31:21	01:59:07
Highland	288	00:17:33	00:58:10	326	00:19:15	01:10:43	270	00:18:13	01:06:45	305	00:22:15	01:04:18
Lanarkshire	304	00:48:33	02:58:00	308	00:49:26	03:43:20	360	00:44:53	03:47:55	359	00:34:13	03:03:24
Lothian	446	01:05:50	03:24:48	475	00:47:27	03:07:38	497	00:32:42	02:12:44	550	00:32:20	01:49:12
Orkney	16	00:25:02	02:13:19	8	00:13:50	00:36:51	9	00:10:00	00:52:08	17	00:24:57	02:32:44
Shetland	13	00:07:52	00:49:57	13	00:14:07	00:32:34	20	00:17:58	00:36:40	14	00:25:04	00:57:14
Tayside	296	00:32:36	02:08:04	299	00:30:32	01:47:05	319	00:25:06	01:21:56	250	00:38:45	03:09:06
Western Isles	24	00:16:53	00:44:06	27	00:22:41	01:04:50	23	00:17:21	00:39:29	26	00:14:36	00:48:04
Unknown	51	00:33:30	02:01:06	42	00:21:08	00:60:19	48	00:30:01	01:50:06	55	00:31:01	01:57:14
SCOTLAND	3,374	00:37:08	03:01:27	3,708	00:33:51	02:22:40	3,704	00:29:15	02:09:53	3,754	00:30:45	02:00:08

Table 6 - Turnaround Times by Health Board

Week Commencing	01/11/2021			08/11/2021			15/11/2021			22/11/2021		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	564	00:48:36	02:33:06	545	00:38:36	01:44:03	544	00:41:26	02:00:48	523	00:40:53	02:23:50
Borders	160	00:30:55	00:47:12	173	00:31:53	00:52:10	161	00:31:15	00:50:01	166	00:30:02	00:54:27
Dumfries & Galloway	249	00:23:43	00:44:39	244	00:23:45	00:44:42	223	00:22:47	00:52:27	229	00:25:12	00:50:29
Fife	451	00:40:19	01:45:07	450	00:39:15	01:10:22	402	00:35:46	01:15:06	418	00:33:35	00:58:31
Forth Valley	417	00:35:42	00:56:06	436	00:37:11	00:56:57	432	00:36:03	00:58:45	434	00:38:18	01:01:49
Grampian	620	00:45:15	02:38:56	652	00:43:11	02:14:29	608	00:37:37	01:45:20	655	00:39:08	01:41:20
Greater Glasgow & Clyde	1,853	00:44:12	01:24:58	1,944	00:44:15	01:20:14	1,839	00:45:19	01:21:41	1,765	00:42:48	01:19:08
Highland	309	00:21:39	00:40:52	329	00:23:40	00:52:19	308	00:24:22	00:60:01	297	00:21:54	00:42:43
Lanarkshire	820	00:43:58	01:09:57	801	00:45:52	01:20:57	868	00:46:19	01:16:42	767	00:45:20	01:16:54
Lothian	1,065	00:41:20	01:06:46	1,054	00:40:34	01:02:59	1,043	00:38:54	01:01:56	1,007	00:40:28	01:03:41
Orkney	18	00:14:53	00:30:06	10	00:13:55	00:23:07	19	00:15:26	00:33:46	24	00:14:35	00:26:39
Shetland	21	00:18:26	00:31:51	19	00:27:38	00:39:48	27	00:24:37	00:45:30	28	00:26:37	00:38:58
Tayside	539	00:28:45	00:48:03	524	00:30:14	00:52:34	480	00:28:27	00:46:56	541	00:30:58	00:60:05
Western Isles	23	00:19:32	00:31:27	21	00:19:51	00:36:12	27	00:19:42	00:25:24	15	00:17:52	00:32:00
SCOTLAND	7,109	00:39:15	01:18:30	7,202	00:39:22	01:15:12	6,981	00:38:56	01:14:13	6,869	00:38:18	01:13:20

Table 7 - Turnaround Times by Hospital

Week Commencing		01/11/2021			08/11/2021			15/11/2021			22/11/2021		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	188	00:45:50	02:12:42	196	00:42:21	02:06:53	166	00:35:52	01:12:43	177	00:41:05	01:52:18
	University Hospital Crosshouse (Kilmarnock)	376	00:49:32	02:46:19	349	00:36:31	01:19:30	378	00:44:21	02:13:45	346	00:40:48	02:34:40
Borders	Borders General Hospital (Melrose)	160	00:30:55	00:47:12	173	00:31:53	00:52:10	161	00:31:15	00:50:01	166	00:30:02	00:54:27
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	38	00:25:45	00:45:52	34	00:21:09	00:36:05	37	00:22:58	00:39:42	44	00:24:14	00:40:05
	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	211	00:23:25	00:43:29	210	00:24:00	00:49:39	186	00:22:44	00:54:48	185	00:26:45	00:53:03
Fife	Victoria Hospital (Kirkcaldy)	451	00:40:19	01:45:07	450	00:39:15	01:10:22	402	00:35:46	01:15:06	418	00:33:35	00:58:31
Forth Valley	Forth Valley Royal Hospital (Larbert)	417	00:35:42	00:56:06	436	00:37:11	00:56:57	432	00:36:03	00:58:45	434	00:38:18	01:01:49
Grampian	Aberdeen Royal Infirmary (Aberdeen)	491	00:50:12	02:52:21	496	00:50:29	02:28:43	477	00:40:56	01:52:47	508	00:41:19	01:48:46
	Dr Gray's Hospital (Elgin)	112	00:30:49	01:08:18	130	00:31:49	01:07:27	107	00:32:07	01:05:48	129	00:34:05	01:06:09
	Royal Aberdeen Children's Hospital (Aberdeen)	17	00:22:42	00:44:57	26	00:19:05	00:42:19	24	00:24:50	00:46:17	18	00:19:59	00:42:54
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	530	00:39:18	00:57:51	556	00:40:41	00:59:08	553	00:41:34	01:04:25	529	00:38:44	00:55:52
	Inverclyde Royal Hospital (Greenock)	124	00:39:50	02:14:09	133	00:36:03	01:09:55	118	00:37:35	01:03:14	111	00:31:14	00:60:47
	Queen Elizabeth University Hospital (Glasgow)	763	00:50:45	01:53:18	834	00:49:22	01:30:07	753	00:53:00	01:43:56	713	00:52:47	01:50:59
	Royal Alexandra Hospital (Paisley)	340	00:41:10	01:21:11	331	00:41:05	01:23:31	306	00:44:06	01:19:58	324	00:40:25	01:16:38
	Royal Hospital for Children (Glasgow)	96	00:41:54	01:16:09	90	00:42:48	01:09:39	109	00:41:35	01:06:53	88	00:40:42	00:59:34
Highland	Belford Hospital (Fort William)	26	00:21:16	00:34:38	34	00:24:12	00:35:59	21	00:24:21	00:33:19	31	00:20:50	00:31:33
	Caitness General Hospital (Wick)	52	00:18:05	00:34:40	41	00:22:54	00:46:23	31	00:20:43	00:37:05	35	00:21:09	00:35:51
	Lorn & Islands Hospital (Oban)	20	00:28:45	00:38:52	22	00:30:34	00:48:38	23	00:25:34	00:48:25	25	00:26:26	00:60:34
	Raigmore Hospital (Inverness)	211	00:22:11	00:44:18	232	00:22:51	00:54:54	233	00:24:36	01:03:48	206	00:21:44	00:44:23
Lanarkshire	University Hospital Hairmyres (East Kilbride)	225	00:37:52	01:02:54	223	00:42:39	01:10:20	255	00:43:05	01:10:52	214	00:41:54	01:06:29
	University Hospital Monklands (Airdrie)	243	00:46:34	01:17:24	242	00:49:30	01:22:08	246	00:46:30	01:16:24	239	00:49:22	01:22:08
	University Hospital Wishaw (Wishaw)	352	00:47:04	01:09:41	336	00:46:35	01:22:01	367	00:48:31	01:20:08	314	00:44:56	01:14:35
Lothian	Royal Hospital for Sick Children (Edinburgh)	28	00:39:25	00:60:21	40	00:32:43	00:45:05	35	00:34:38	01:11:05	28	00:30:43	00:58:14
	Royal Infirmary of Edinburgh at Little France (Edinburgh)	826	00:41:42	01:08:13	799	00:40:22	01:03:06	778	00:38:55	01:02:32	773	00:41:08	01:03:45
	St John's Hospital (Livingston)	211	00:39:19	00:57:19	215	00:43:01	01:02:24	230	00:40:39	00:59:00	206	00:39:33	01:02:09
Orkney	Balfour Hospital (Kirkwall)	18	00:14:53	00:30:06	10	00:13:55	00:23:07	19	00:15:26	00:33:46	24	00:14:35	00:26:39
Shetland	Gilbert Bain Hospital (Lerwick)	21	00:18:26	00:31:51	19	00:27:38	00:39:48	27	00:24:37	00:45:30	28	00:26:37	00:38:58
Tayside	Ninewells Hospital (Dundee)	462	00:29:27	00:48:47	469	00:30:40	00:53:26	415	00:28:38	00:48:10	468	00:31:51	01:01:40
	Perth Royal Infirmary (Perth)	77	00:23:54	00:38:12	55	00:25:07	00:40:35	65	00:27:29	00:38:35	73	00:25:05	00:49:19
Western Isles	Western Isles Hospital (Isle of Lewis)	23	00:19:32	00:31:27	21	00:19:51	00:36:12	27	00:19:42	00:25:24	15	00:17:52	00:32:00
SCOTLAND		7,109	00:39:15	01:18:30	7,202	00:39:22	01:15:12	6,981	00:38:56	01:14:13	6,869	00:38:18	01:13:20

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)