# **Scottish Ambulance Service**

# **Unscheduled Care Operational Statistics**

# Experimental Statistics Publication Weekly Statistics

Published: 26 October 2022

Please read all accompanying notes and definitions before interpreting the data.



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**Source** 

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 26/09/2022 to 17/10/2022

## **Notes**

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional



# **Definitions**

Indicator	Definition	Format				
	Unscheduled care incidents handled by SAS including attended and non-					
Total Incidents	attended incidents.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Attended	crew.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Conveyed	crew and the patient conveyed to hospital.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
Median Response Time	The time in which 50% of patients are reached by a SAS crew.	hh:mm:ss				
Iviedian Response Time	Presented by the Health Board Area of the Incident <sup>1</sup>	1111.111111.55				
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew.	hh:mm:ss				
190 Percentile Response Time	Presented by the Health Board Area of the Incident <sup>1</sup>	1111.111111.55				
	The time in which 50% of SAS Crews spend at hospital as a result of					
	conveying a patient.					
Median Turnaround Time	This time runs from when the crew arrive at the hospital to when they are	hh:mm:ss				
INICUIAN TUNIAIOUNA TIME	clear from the incident.	1111.111111.33				
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					
	The time in which 90% of SAS Crews spend at hospital as a result of					
	conveying a patient. This time runs from when the crew arrive at the hospital					
90 <sup>th</sup> Percentile Turnaround Time	d Time to when they are clear from the incident.					
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					

# Notes

<sup>&</sup>lt;sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing			26/0	09/2022					03/	10/2022		
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,116	824	604	974	713	494	1,128	848	629	974	731	520
Borders	365	312	221	297	250	164	361	302	231	294	248	179
Dumfries and Galloway	506	416	327	427	351	263	462	393	290	386	326	230
Fife	1,183	857	574	1,047	752	476	997	791	544	882	695	452
Forth Valley	848	637	462	758	560	392	816	669	494	734	601	431
Grampian	1,641	1,190	765	1,481	1,086	664	1,533	1,175	739	1,327	1,018	592
Greater Glasgow and Clyde	3,278	2,513	1,894	2,848	2,159	1,559	3,384	2,546	1,958	2,931	2,170	1,601
Highland	1,076	884	643	818	697	470	993	804	570	779	633	405
Lanarkshire	1,744	1,359	1,052	1,504	1,151	867	1,693	1,338	1,032	1,460	1,143	852
Lothian	2,192	1,625	1,137	1,929	1,418	944	2,245	1,686	1,213	1,974	1,482	1,027
Orkney	44	33	27	30	24	18	60	48	34	40	35	23
Shetland	64	49	45	37	28	24	71	58	48	39	35	25
Tayside	1,187	948	591	1,012	793	442	1,172	989	607	977	823	454
Western Isles	114	87	76	62	46	35	101	84	66	43	35	19
Unknown	567	170	115	557	164	109	557	181	131	540	169	119
SCOTLAND	15,925	11,904	8,533	13,781	10,192	6,921	15,573	11,912	8,586	13,380	10,144	6,929

		10/	10/2022					17/	10/2022		
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,123	840	599	968	719	486	1,154	848	586	1,028	748	491
348	285	197	287	239	153	376	316	244	305	255	186
467	405	306	387	333	235	509	419	303	425	350	236
1,045	809	559	928	721	475	1,001	787	552	873	675	445
787	638	461	693	554	380	779	637	476	669	544	397
1,472	1,175	765	1,272	1,026	625	1,502	1,141	751	1,286	991	610
3,374	2,551	1,944	2,920	2,192	1,612	3,173	2,464	1,830	2,788	2,149	1,533
1,032	827	599	782	644	423	952	776	590	717	588	409
1,723	1,335	1,012	1,473	1,127	829	1,797	1,331	1,023	1,585	1,168	872
2,236	1,667	1,187	1,970	1,454	988	2,168	1,664	1,198	1,895	1,459	1,003
77	58	54	34	26	22	75	62	52	37	32	22
48	40	33	29	23	16	57	39	39	33	24	24
1,162	960	613	997	810	469	1,234	1,007	611	1,050	844	463
131	110	92	61	57	40	99	72	63	48	39	30
464	143	100	445	128	86	460	135	84	441	126	77
15,489	11,843	8,521	13,246	10,053	6,839	15,336	11,698	8,402	13,180	9,992	6,798

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing		26/09/2022 <sup>p</sup>			03/10/2022 <sup>p</sup>			10/10/2022 <sup>p</sup>		17/10/2022 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	33	00:10:35	00:19:00	39	00:10:16	00:23:01	29	00:11:30	00:17:23	35	00:07:29	00:20:15	
Borders	10	00:08:49	00:15:33	17	00:08:37	00:22:08	*	*	*	5	00:09:20	00:20:55	
Dumfries and Galloway	17	00:12:58	00:24:23	11	00:06:24	00:12:09	8	00:04:55	00:14:57	12	00:09:27	00:22:37	
Fife	38	00:09:52	00:14:59	36	00:09:23	00:20:18	30	00:10:19	00:18:58	32	00:09:26	00:17:39	
Forth Valley	27	00:07:20	00:18:00	16	00:08:15	00:18:00	24	00:07:05	00:10:43	21	00:06:30	00:13:26	
Grampian	41	00:08:02	00:20:20	42	00:07:23	00:21:44	38	00:08:32	00:24:50	39	00:06:48	00:20:26	
Greater Glasgow and Clyde	100	00:06:39	00:12:23	117	00:06:20	00:11:57	102	00:06:32	00:11:33	96	00:06:00	00:10:25	
Highland	25	00:09:27	00:27:15	28	00:09:55	00:20:15	25	00:08:43	00:20:48	23	00:10:24	00:24:03	
Lanarkshire	39	00:09:28	00:15:23	52	00:08:23	00:18:30	50	00:07:22	00:12:07	58	00:06:21	00:16:26	
Lothian	62	00:06:37	00:13:42	79	00:07:28	00:14:28	52	00:06:30	00:14:29	52	00:07:45	00:15:00	
Orkney	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	*	*	*	
Shetland	*	*	*	*	*	*	*	*	*	*	*	*	
Tayside	28	00:07:12	00:23:34	34	00:07:44	00:14:58	36	00:07:25	00:19:57	36	00:07:12	00:15:53	
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*	
Unknown	*	*	*	*	*	*	7	00:09:10	00:28:16	9	00:06:55	00:18:43	
SCOTLAND	429	00:07:57	00:17:48	481	00:07:39	00:18:09	410	00:07:34	00:16:43	424	00:07:18	00:17:05	

#### Notes Notes

# Key to symbols:

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

<sup>&#</sup>x27; - ' = zero value.

<sup>&#</sup>x27; n/a ' = not applicable

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing		26/09/2022 <sup>p</sup>			03/10/2022 <sup>p</sup>			10/10/2022 <sup>p</sup>	1	17/10/2022 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	128	00:11:11	00:24:02	171	00:12:05	00:28:05	164	00:12:11	00:24:15	157	00:12:53	00:27:02	
Borders	51	00:09:44	00:22:33	36	00:10:08	00:26:15	35	00:10:47	00:22:10	34	00:07:26	00:18:31	
Dumfries and Galloway	58	00:07:50	00:24:25	44	00:08:19	00:19:55	48	00:08:25	00:19:17	59	00:13:23	00:34:02	
Fife	159	00:11:27	00:22:41	125	00:10:05	00:19:22	140	00:08:41	00:20:27	116	00:09:11	00:19:43	
Forth Valley	92	00:09:11	00:20:53	116	00:09:40	00:21:31	130	00:08:15	00:19:49	114	00:09:36	00:23:56	
Grampian	217	00:10:57	00:24:41	206	00:08:08	00:25:24	187	00:10:05	00:26:51	179	00:09:56	00:29:36	
Greater Glasgow and Clyde	497	00:08:12	00:16:10	482	00:08:09	00:14:40	520	00:08:28	00:17:24	435	00:08:37	00:15:57	
Highland	116	00:11:27	00:25:21	96	00:07:40	00:24:14	93	00:10:23	00:25:45	89	00:09:38	00:28:32	
Lanarkshire	270	00:09:40	00:20:35	292	00:09:07	00:19:04	274	00:10:02	00:21:28	312	00:11:08	00:23:03	
Lothian	305	00:08:38	00:17:05	302	00:08:30	00:17:32	283	00:07:43	00:16:01	297	00:08:35	00:16:56	
Orkney	*	*	*	*	*	*	*	*	*	*	*	*	
Shetland	8	00:12:00	00:34:32	12	00:07:49	00:25:21	*	*	*	*	*	*	
Tayside	135	00:07:49	00:22:50	148	00:07:54	00:24:58	137	00:08:44	00:19:50	146	00:09:11	00:26:27	
Western Isles	*	*	*	*	*	*	8	00:12:28	00:27:39	*	*	*	
Unknown	39	00:09:55	00:16:02	43	00:10:58	00:18:21	43	00:11:51	00:21:02	26	00:11:30	00:20:20	
SCOTLAND	2,082	00:09:11	00:20:55	2,085	00:08:46	00:20:25	2,068	00:09:05	00:20:34	1,973	00:09:31	00:22:13	

### Notes

### Key to symbols

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing		26/09/2022 <sup>p</sup>			03/10/2022 <sup>p</sup>			10/10/2022 <sup>p</sup>		17/10/2022 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	349	00:26:27	01:04:32	317	00:23:30	01:03:05	298	00:20:59	00:58:13	340	00:25:52	01:12:35	
Borders	92	00:10:48	00:25:12	100	00:14:53	00:33:45	94	00:11:25	00:25:39	112	00:10:19	00:28:26	
Dumfries and Galloway	118	00:15:27	00:34:52	123	00:13:05	00:33:13	129	00:15:11	00:30:52	125	00:13:59	00:34:37	
Fife	366	00:21:52	00:52:17	306	00:18:20	00:37:38	291	00:18:21	00:39:28	316	00:19:26	00:47:51	
Forth Valley	253	00:16:58	00:39:56	258	00:17:31	00:32:35	223	00:17:54	00:39:24	215	00:19:42	00:40:44	
Grampian	471	00:21:19	01:05:20	406	00:18:47	00:48:15	432	00:15:35	00:42:55	395	00:19:56	00:51:15	
Greater Glasgow and Clyde	900	00:17:15	00:41:31	899	00:18:12	00:45:13	977	00:18:34	00:41:21	921	00:16:38	00:39:14	
Highland	265	00:13:20	00:35:48	237	00:13:47	00:39:13	231	00:15:58	00:37:45	196	00:12:44	00:32:32	
Lanarkshire	495	00:18:48	00:42:57	467	00:19:22	00:42:18	470	00:21:23	00:48:53	532	00:23:57	00:54:19	
Lothian	561	00:15:33	00:31:41	597	00:16:27	00:32:48	596	00:17:11	00:35:52	646	00:16:35	00:32:26	
Orkney	*	*	*	12	00:23:36	00:34:14	9	00:16:34	01:10:35	10	00:10:33	00:28:51	
Shetland	*	*	*	7	00:22:29	00:38:24	5	00:07:48	00:18:12	7	00:13:27	00:20:13	
Tayside	322	00:16:34	00:35:02	314	00:15:26	00:34:38	294	00:15:38	00:30:28	333	00:16:07	00:35:50	
Western Isles	21	00:14:16	00:31:48	10	00:11:30	00:29:26	20	00:08:45	00:19:11	14	00:14:33	00:29:11	
Unknown	69	00:22:50	00:44:48	67	00:17:13	00:39:27	44	00:14:41	00:28:41	48	00:20:07	00:43:57	
SCOTLAND	4,293	00:18:06	00:44:31	4,120	00:17:51	00:41:39	4,113	00:17:49	00:40:29	4,210	00:18:11	00:42:40	

### Notes

#### Key to symbols

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing		26/09/2022 <sup>p</sup>			03/10/2022 <sup>p</sup>			10/10/2022 <sup>p</sup>		17/10/2022 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	196	01:27:48	04:46:16	194	01:16:52	05:44:10	223	00:49:15	04:49:16	201	00:50:54	06:54:08	
Borders	97	00:20:21	01:26:07	94	00:24:32	01:13:41	104	00:20:08	01:11:11	104	00:18:00	00:44:13	
Dumfries and Galloway	155	00:24:24	01:23:48	146	00:22:03	01:00:13	146	00:18:13	01:10:57	154	00:23:34	01:19:44	
Fife	186	02:11:42	07:25:53	227	00:41:43	02:20:04	256	00:44:47	03:01:04	208	00:40:12	02:59:14	
Forth Valley	187	00:49:34	04:02:45	211	00:48:16	03:12:18	173	00:49:59	04:29:31	192	00:44:24	03:36:50	
Grampian	343	00:41:12	05:03:22	358	00:33:57	03:10:20	364	00:41:28	03:32:42	369	00:40:40	04:26:27	
Greater Glasgow and Clyde	631	00:45:30	04:04:26	648	00:53:36	04:38:25	565	00:56:46	05:23:35	673	00:41:12	03:34:53	
Highland	286	00:21:15	01:32:58	272	00:22:31	01:22:13	294	00:20:00	01:19:08	278	00:17:52	01:08:03	
Lanarkshire	336	00:47:47	03:28:15	319	00:53:30	03:59:48	324	00:51:52	04:55:24	243	01:43:12	07:50:10	
Lothian	471	00:51:46	03:10:38	486	00:56:44	03:11:49	510	00:51:50	03:52:59	448	00:48:33	04:10:09	
Orkney	11	00:09:36	00:21:16	15	00:24:31	01:53:57	12	00:17:53	00:48:14	17	00:20:49	01:25:40	
Shetland	15	00:22:07	01:03:08	14	00:09:56	01:21:18	16	00:19:52	01:04:58	12	00:33:38	01:11:20	
Tayside	304	00:40:57	02:54:05	320	00:30:10	01:54:35	335	00:30:14	02:00:04	325	00:33:27	02:10:14	
Western Isles	20	00:23:56	01:32:36	18	00:13:28	01:06:09	27	00:28:22	01:11:25	20	00:15:23	01:08:53	
Unknown	47	00:53:26	03:22:16	53	00:34:39	01:46:13	34	00:32:30	01:33:51	42	00:22:57	02:20:30	
SCOTLAND	3,285	00:43:02	03:50:15	3,375	00:39:47	03:09:41	3,383	00:39:02	03:30:36	3,286	00:38:19	03:37:11	

#### Notes

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing		26/09/2022			03/10/2022			10/10/2022		17/10/2022			
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)										
Ayrshire & Arran	514	01:05:48	04:04:49	514	01:01:54	03:35:07	490	01:02:42	04:08:13	490	01:18:05	04:45:17	
Borders	161	00:32:04	00:55:04	174	00:32:38	00:48:07	154	00:35:59	00:55:30	189	00:32:45	00:49:36	
Dumfries & Galloway	251	00:28:12	00:57:26	224	00:27:05	00:54:23	233	00:26:54	01:02:19	243	00:30:07	01:07:14	
Fife	451	01:13:24	03:56:56	426	00:45:41	01:45:21	423	00:43:11	01:52:46	417	00:52:54	02:56:28	
Forth Valley	418	00:47:02	01:30:32	420	00:40:21	01:12:17	403	00:46:08	01:22:52	414	00:45:39	01:26:55	
Grampian	693	01:02:02	04:02:46	639	00:57:28	03:03:19	663	00:54:45	03:10:47	637	01:01:12	02:53:29	
Greater Glasgow & Clyde	1,736	00:49:30	01:56:38	1,812	00:50:57	02:09:42	1,777	00:49:41	02:07:08	1,706	00:45:54	01:23:17	
Highland	343	00:32:31	02:19:20	320	00:30:27	01:27:02	329	00:32:07	01:48:14	311	00:27:20	01:32:32	
Lanarkshire	815	00:57:22	01:48:56	770	00:55:38	01:48:05	774	00:55:44	01:44:21	790	00:55:55	01:53:58	
Lothian	980	00:46:38	01:15:15	1,023	00:47:07	01:14:37	975	00:44:39	01:08:57	957	00:45:39	01:13:46	
Orkney	18	00:11:07	00:28:24	22	00:13:03	00:25:03	21	00:17:52	00:26:21	22	00:11:38	00:24:52	
Shetland	23	00:19:20	00:35:12	25	00:27:09	00:43:25	16	00:19:04	00:37:09	24	00:25:37	00:50:35	
Tayside	514	00:30:15	01:01:00	513	00:30:17	00:51:26	520	00:32:33	01:04:40	520	00:30:06	00:56:44	
Western Isles	28	00:18:53	00:34:21	17	00:18:09	00:31:00	35	00:19:11	00:31:50	24	00:17:09	00:28:04	
SCOTLAND	6,945	00:47:29	02:16:10	6,899	00:45:48	01:53:34	6,813	00:45:36	01:53:59	6,744	00:45:25	01:49:49	

Table 7 - Turnaround Times by Hospital

Week Commencing			26/09/2022		03/10/2022				10/10/2022		17/10/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	174	01:16:42	04:23:11	190	01:02:49	03:17:37	160	00:52:37	02:54:57	157	01:30:25	04:01:56
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	340	01:01:54	03:54:46	324	01:01:46	03:41:45	330	01:09:05	04:28:36	333	01:15:14	05:13:30
Borders	Borders General Hospital (Melrose)	161	00:32:04	00:55:04	174	00:32:38	00:48:07	154	00:35:59	00:55:30	189	00:32:45	00:49:36
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	50	00:25:51	00:41:49	40	00:25:38	00:38:30	42	00:24:21	00:41:59	45	00:25:05	00:41:46
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	201	00:28:59	00:57:33	184	00:27:26	00:58:17	191	00:27:30	01:06:50	198	00:32:01	01:14:40
Fife	Victoria Hospital (Kirkcaldy)	451	01:13:24	03:56:56	426	00:45:41	01:45:21	423	00:43:11	01:52:46	417	00:52:54	02:56:28
Forth Valley	Forth Valley Royal Hospital (Larbert)	418	00:47:02	01:30:32	420	00:40:21	01:12:17	403	00:46:08	01:22:52	414	00:45:39	01:26:55
Grampian	Aberdeen Royal Infirmary (Aberdeen)	530	01:20:41	04:18:37	503	01:03:41	03:10:05	508	00:59:51	03:12:10	488	01:01:07	02:52:54
Grampian	Dr Gray's Hospital (Elgin)	148	00:42:33	01:43:57	118	00:43:33	01:50:34	136	00:42:58	02:56:01	134	01:04:54	03:10:25
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:22:09	00:57:40	18	00:28:45	00:57:46	19	00:20:40	00:37:01	15	00:22:26	00:50:59
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	469	00:41:25	01:06:22	534	00:42:46	01:09:37	528	00:40:28	01:03:23	493	00:41:00	01:01:01
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	93	00:37:01	00:57:25	101	00:34:10	01:02:36	112	00:35:06	01:01:36	106	00:39:36	01:02:49
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	726	01:02:33	02:47:24	776	01:06:58	03:22:21	699	01:09:17	03:40:06	702	00:54:13	01:45:20
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	359	00:50:17	01:24:42	327	00:50:27	01:21:57	348	00:52:17	01:24:26	328	00:47:43	01:14:19
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	89	00:40:26	01:09:29	74	00:40:07	01:12:18	90	00:46:34	01:20:27	77	00:39:29	01:05:48
Highland	Belford Hospital (Fort William)	33	00:24:00	00:40:52	24	00:23:32	00:36:17	21	00:26:09	00:38:12	29	00:20:38	00:36:01
Highland	Caithness General Hospital (Wick)	39	00:20:23	00:50:00	34	00:23:49	00:38:38	40	00:26:54	00:48:02	33	00:22:47	00:44:10
Highland	Lorn & Islands Hospital (Oban)	28	00:23:36	00:34:16	22	00:24:46	00:40:40	26	00:22:23	00:45:49	34	00:19:36	00:39:16
Highland	Raigmore Hospital (Inverness)	243	00:41:26	02:46:34	240	00:34:55	01:43:22	242	00:37:48	02:02:43	215	00:34:38	01:43:16
Lanarkshire	University Hospital Hairmyres (East Kilbride)	239	00:52:12	01:24:54	267	00:55:55	01:39:01	260	00:55:07	01:49:32	243	00:55:59	01:58:27
Lanarkshire	University Hospital Monklands (Airdrie)	243	00:57:23	01:43:18	214	00:53:53	01:43:26	200	00:49:53	01:15:23	246	00:52:47	01:42:08
Lanarkshire	University Hospital Wishaw (Wishaw)	333	01:00:20	02:00:40	289	00:56:59	01:55:40	314	01:01:11	02:05:50	301	00:57:49	02:00:00
Lothian	Royal Hospital for Sick Children (Edinburgh)	29	00:34:44	01:02:20	38	00:34:09	00:49:32	34	00:34:27	01:02:11	19	00:36:26	01:15:00
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	742	00:48:05	01:17:02	777	00:48:36	01:15:14	736	00:45:25	01:09:37	720	00:46:15	01:13:56
Lothian	St John's Hospital (Livingston)	209	00:45:23	01:07:13	208	00:45:00	01:13:52	205	00:44:15	01:08:49	218	00:44:20	01:12:37
Orkney	Balfour Hospital (Kirkwall)	18	00:11:07	00:28:24	22	00:13:03	00:25:03	21	00:17:52	00:26:21	22	00:11:38	00:24:52
Shetland	Gilbert Bain Hospital (Lerwick)	23	00:19:20	00:35:12	25	00:27:09	00:43:25	16	00:19:04	00:37:09	24	00:25:37	00:50:35
Tayside	Ninewells Hospital (Dundee)	444	00:31:08	01:02:54	429	00:31:44	00:53:49	426	00:33:41	01:08:08	454	00:30:28	00:58:10
Tayside	Perth Royal Infirmary (Perth)	70	00:24:01	00:45:08	84	00:25:58	00:40:24	94	00:26:23	00:43:18	66	00:26:26	00:40:56
Western Isles	Western Isles Hospital (Isle of Lewis)	28	00:18:53	00:34:21	17	00:18:09	00:31:00	35	00:19:11	00:31:50	24	00:17:09	00:28:04
SCOTLAND		6,945	00:47:29	02:16:10	6,899	00:45:48	01:53:34	6,813	00:45:36	01:53:59	6,744	00:45:25	01:49:49

# Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)