Scottish Ambulance Service

Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published: 02 February 2022

Please read all accompanying notes and definitions before interpreting the data.



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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 03/01/2022 to 24/01/2022

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the week previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format					
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents.	Number					
	Presented by the Health Board Area of the Incident ¹						
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew.	Number					
	Presented by the Health Board Area of the Incident ¹						
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital.	Number					
	Presented by the Health Board Area of the Incident ¹						
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹						
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident 1	hh:mm:ss					
	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient.						
Median Turnaround Time	This time runs from when the crew arrive at the hospital to when they are clear from the incident.	hh:mm:ss					
	This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.						
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident.	hh:mm:ss					
	This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.						

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing			03/	01/2022			10/01/2022						
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	
Ayrshire and Arran	1,049	837	587	886	724	484	1,023	807	596	827	680	474	
Borders	338	293	207	286	250	170	318	280	203	247	214	146	
Dumfries and Galloway	444	372	302	341	293	226	465	380	308	354	301	233	
Fife	1,029	768	517	869	677	433	931	744	508	759	630	400	
Forth Valley	779	597	467	693	528	403	691	567	419	589	479	335	
Grampian	1,477	1,145	767	1,237	984	622	1,381	1,161	800	1,139	969	624	
Greater Glasgow and Clyde	3,245	2,362	1,801	2,819	2,106	1,569	3,009	2,299	1,754	2,501	1,996	1,471	
Highland	955	763	535	702	586	374	963	797	590	705	597	399	
Lanarkshire	1,777	1,282	992	1,506	1,132	855	1,685	1,258	970	1,359	1,086	811	
Lothian	2,034	1,586	1,148	1,754	1,346	923	1,815	1,468	1,056	1,553	1,246	845	
Orkney	74	50	44	35	27	21	52	38	28	31	21	12	
Shetland	48	38	36	29	25	23	65	51	48	32	26	23	
Tayside	1,120	895	580	965	777	470	1,014	839	569	825	688	431	
Western Isles	103	82	63	47	37	19	122	100	79	54	52	32	
Unknown	471	160	118	453	145	104	481	184	131	452	166	115	
SCOTLAND	14,943	11,230	8,164	12,622	9,637	6,696	14,015	10,973	8,059	11,427	9,151	6,351	

		17/	01/2022			24/01/2022							
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed		
1,000	795	596	806	669	482	1,059	811	605	866	706	504		
336	291	212	257	227	155	287	255	191	229	201	140		
366	317	257	270	238	184	407	325	245	314	260	182		
971	757	544	801	665	464	1,073	809	581	892	725	507		
755	600	465	656	517	388	804	637	485	692	548	402		
1,313	1,071	720	1,069	885	550	1,386	1,126	797	1,148	943	623		
2,965	2,299	1,767	2,452	1,978	1,468	3,221	2,500	1,941	2,691	2,169	1,635		
901	780	587	669	588	402	962	782	552	726	610	388		
1,555	1,230	957	1,245	1,047	794	1,657	1,259	999	1,289	1,043	800		
1,771	1,435	1,078	1,500	1,215	870	1,950	1,566	1,176	1,646	1,314	940		
63	41	37	29	23	19	59	49	42	32	31	24		
47	41	30	31	28	19	45	38	25	32	30	17		
1,066	897	590	858	724	429	1,037	879	574	862	726	435		
94	87	69	40	37	21	106	86	66	51	44	25		
466	169	123	441	153	109	540	209	142	513	196	130		
13,669	10,810	8,032	11,124	8,994	6,354	14,593	11,331	8,421	11,983	9,546	6,752		

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing		03/01/2022			10/01/2022			17/01/2022		24/01/2022			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)										
Ayrshire and Arran	30	00:10:26	00:16:23	29	00:10:17	00:21:22	25	00:06:48	00:17:41	29	00:08:48	00:17:46	
Borders	*	*	*	7	00:10:34	00:11:21	*	*	*	*	*	*	
Dumfries and Galloway	10	00:09:08	00:16:37	10	00:08:48	00:13:55	10	00:04:33	00:19:04	9	00:07:58	00:26:45	
Fife	24	00:08:21	00:17:49	23	00:07:51	00:13:28	28	00:07:30	00:11:50	31	00:07:10	00:16:13	
Forth Valley	24	00:08:17	00:14:36	24	00:06:33	00:15:56	23	00:08:22	00:17:16	18	00:08:04	00:19:25	
Grampian	39	00:06:39	00:18:28	46	00:06:08	00:15:29	28	00:05:30	00:10:49	35	00:08:14	00:17:19	
Greater Glasgow and Clyde	106	00:06:35	00:11:37	95	00:06:47	00:11:23	87	00:06:31	00:10:33	93	00:05:53	00:11:34	
Highland	23	00:07:24	00:17:59	23	00:06:29	00:19:00	18	00:05:41	00:18:41	20	00:05:42	00:15:01	
Lanarkshire	57	00:08:17	00:13:24	54	00:06:50	00:15:19	44	00:08:12	00:13:28	35	00:09:16	00:15:04	
Lothian	64	00:07:46	00:13:56	60	00:07:06	00:15:14	52	00:06:56	00:13:46	60	00:06:40	00:10:55	
Orkney	*	*	*	*	*	*	-	n/a	n/a	*	*	*	
Shetland	-	n/a	n/a	*	*	*	*	*	*	*	*	*	
Tayside	28	00:06:36	00:17:48	21	00:06:29	00:15:03	20	00:08:01	00:13:20	28	00:06:53	00:20:42	
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*	
Unknown	9	00:05:42	00:24:58	*	*	*	10	00:04:39	00:14:13	8	00:11:18	00:15:32	
SCOTLAND	424	00:07:28	00:15:05	401	00:07:05	00:15:57	351	00:06:58	00:13:55	376	00:07:04	00:15:45	

Key to symbols:
' - ' = zero value.

^{&#}x27; n/a ' = not applicable.

^{&#}x27;*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing		03/01/2022			10/01/2022			17/01/2022		24/01/2022			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)										
Ayrshire and Arran	139	00:10:34	00:20:29	106	00:09:03	00:22:23	94	00:09:30	00:20:57	108	00:10:11	00:20:11	
Borders	30	00:07:23	00:19:25	23	00:07:52	00:20:43	23	00:10:00	00:24:55	20	00:09:07	00:19:37	
Dumfries and Galloway	40	00:07:08	00:14:21	52	00:07:30	00:20:31	28	00:06:08	00:17:50	42	00:07:53	00:20:03	
Fife	106	00:09:38	00:17:06	94	00:09:22	00:18:24	90	00:10:30	00:17:32	98	00:08:56	00:22:44	
Forth Valley	77	00:09:03	00:19:03	78	00:07:41	00:18:31	96	00:08:30	00:19:30	77	00:08:52	00:18:47	
Grampian	162	00:10:04	00:24:06	113	00:08:38	00:23:38	127	00:08:20	00:24:36	154	00:08:48	00:20:33	
Greater Glasgow and Clyde	397	00:07:54	00:15:46	365	00:07:17	00:14:46	334	00:07:39	00:14:01	379	00:07:31	00:15:10	
Highland	83	00:09:54	00:25:16	72	00:07:26	00:23:24	84	00:08:34	00:20:54	87	00:06:59	00:25:50	
Lanarkshire	234	00:09:46	00:19:05	208	00:09:00	00:19:00	191	00:08:40	00:16:30	192	00:09:21	00:21:03	
Lothian	187	00:08:07	00:16:29	160	00:08:43	00:16:19	207	00:08:20	00:14:21	189	00:07:40	00:15:34	
Orkney	*	*	*	*	*	*	*	*	*	5	00:15:05	00:19:04	
Shetland	*	*	*	*	*	*	*	*	*	*	*	*	
Tayside	115	00:08:47	00:25:51	111	00:08:21	00:22:40	108	00:08:34	00:21:23	112	00:07:55	00:21:20	
Western Isles	5	00:05:40	00:18:12	10	00:06:56	00:14:25	*	*	*	*	*	*	
Unknown	32	00:08:09	00:17:30	37	00:09:12	00:23:57	36	00:08:35	00:19:02	51	00:09:11	00:17:46	
SCOTLAND	1,612	00:08:45	00:19:26	1,435	00:08:11	00:19:24	1,427	00:08:22	00:18:08	1,521	00:08:23	00:19:07	

Key to symbols:

^{&#}x27;*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing		03/01/2022			10/01/2022			17/01/2022		24/01/2022			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)										
Ayrshire and Arran	262	00:19:50	00:43:27	248	00:18:57	00:40:17	268	00:18:06	00:39:33	240	00:16:43	00:33:52	
Borders	88	00:12:03	00:30:20	82	00:11:26	00:25:52	81	00:14:45	00:29:31	66	00:11:17	00:26:14	
Dumfries and Galloway	105	00:15:24	00:39:10	105	00:14:10	00:32:07	86	00:10:39	00:28:47	81	00:15:08	00:29:11	
Fife	293	00:17:09	00:38:55	260	00:14:35	00:32:14	263	00:14:08	00:31:32	327	00:16:41	00:34:50	
Forth Valley	235	00:15:32	00:34:39	200	00:17:01	00:37:26	187	00:14:19	00:30:35	228	00:17:14	00:39:19	
Grampian	396	00:16:12	00:46:31	384	00:12:26	00:31:06	288	00:13:45	00:32:47	365	00:13:26	00:35:31	
Greater Glasgow and Clyde	954	00:19:34	00:52:06	781	00:16:28	00:35:02	738	00:15:11	00:32:27	819	00:15:22	00:32:08	
Highland	193	00:11:43	00:36:08	202	00:11:15	00:28:12	175	00:12:04	00:29:03	198	00:12:38	00:30:48	
Lanarkshire	544	00:22:34	00:53:32	438	00:17:54	00:39:11	367	00:17:35	00:32:19	456	00:19:02	00:38:53	
Lothian	584	00:15:49	00:30:16	498	00:14:51	00:28:08	457	00:13:54	00:25:49	525	00:15:34	00:31:22	
Orkney	6	00:16:06	00:28:31	9	00:11:46	00:20:53	7	00:19:54	00:26:16	8	00:20:13	00:58:23	
Shetland	6	00:11:41	00:27:05	7	00:18:20	00:34:32	8	00:09:28	00:28:45	10	00:10:43	00:13:35	
Tayside	344	00:16:09	00:37:37	260	00:14:26	00:29:01	288	00:14:23	00:36:22	291	00:15:01	00:33:04	
Western Isles	9	00:10:09	00:40:11	15	00:09:40	00:34:10	11	00:22:21	00:29:29	14	00:23:46	00:47:40	
Unknown	50	00:15:03	00:36:36	43	00:14:55	00:24:37	50	00:13:38	00:33:28	74	00:17:07	00:31:36	
SCOTLAND	4,069	00:17:51	00:42:07	3,532	00:15:25	00:32:31	3,274	00:14:56	00:31:54	3,702	00:15:50	00:33:52	

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing		03/01/2022			10/01/2022			17/01/2022		24/01/2022			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)										
Ayrshire and Arran	291	00:37:19	02:00:14	289	00:30:45	02:10:00	281	00:32:28	01:51:36	320	00:31:39	02:14:42	
Borders	125	00:20:56	00:44:50	100	00:12:45	00:47:02	117	00:19:03	00:48:12	112	00:16:09	00:52:45	
Dumfries and Galloway	137	00:24:30	01:11:44	134	00:21:10	00:56:57	112	00:17:43	00:56:25	127	00:23:02	01:09:04	
Fife	252	00:43:38	02:48:10	252	00:26:57	01:27:57	283	00:25:31	01:15:02	266	00:35:38	02:17:14	
Forth Valley	190	00:31:40	02:00:57	175	00:39:46	02:04:31	209	00:29:51	01:49:05	224	00:50:30	02:45:22	
Grampian	381	00:34:30	02:03:38	422	00:23:52	01:27:57	435	00:23:38	01:09:34	380	00:29:20	01:46:30	
Greater Glasgow and Clyde	621	00:55:46	04:07:03	736	00:32:43	02:19:40	802	00:31:18	01:55:55	844	00:33:23	02:22:00	
Highland	285	00:20:34	01:10:40	296	00:16:52	00:45:05	309	00:18:07	00:47:38	302	00:23:11	00:59:53	
Lanarkshire	285	01:18:22	04:49:41	380	00:32:45	03:04:44	433	00:32:33	01:35:53	355	00:35:47	02:22:42	
Lothian	496	00:31:52	01:44:39	513	00:30:14	01:40:29	491	00:26:10	01:21:27	522	00:33:58	01:56:54	
Orkney	18	00:23:26	01:15:30	8	00:19:30	00:52:58	12	00:15:52	00:20:04	16	00:13:21	00:54:52	
Shetland	16	00:12:07	00:34:59	14	00:13:32	00:52:36	17	00:27:09	00:45:04	15	00:21:23	01:13:27	
Tayside	289	00:39:20	02:05:20	295	00:29:19	01:25:19	307	00:28:04	01:17:11	289	00:24:59	01:02:52	
Western Isles	21	00:12:32	00:28:20	25	00:15:38	00:56:52	21	00:18:51	00:54:09	22	00:16:09	00:42:59	
Unknown	53	00:30:46	02:09:27	79	00:18:25	01:37:26	57	00:28:41	01:49:10	62	00:28:08	01:31:41	
SCOTLAND	3,460	00:35:45	02:24:35	3,718	00:27:11	01:44:14	3,886	00:26:55	01:29:02	3,856	00:30:41	01:58:44	

Table 6 - Turnaround Times by Health Board

Week Commencing		03/01/2022			10/01/2022			17/01/2022		24/01/2022			
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)										
Ayrshire & Arran	475	00:42:51	02:27:41	459	00:53:15	02:38:21	484	00:43:19	02:14:10	486	00:44:27	02:32:38	
Borders	171	00:30:33	00:56:06	144	00:29:38	00:46:17	153	00:29:43	00:46:55	138	00:27:05	00:43:12	
Dumfries & Galloway	218	00:24:51	00:48:15	216	00:23:33	00:44:20	176	00:22:07	00:38:57	176	00:21:00	00:38:44	
Fife	394	00:37:50	01:41:21	367	00:34:46	01:13:24	436	00:34:33	01:14:34	465	00:39:56	01:38:51	
Forth Valley	411	00:34:28	00:56:09	331	00:34:24	00:53:34	394	00:31:13	00:51:40	408	00:33:36	00:49:37	
Grampian	640	00:44:02	02:20:22	645	00:36:39	01:19:26	571	00:38:14	01:15:18	638	00:37:22	01:58:16	
Greater Glasgow & Clyde	1,739	00:45:08	01:49:34	1,638	00:45:06	01:33:54	1,642	00:42:23	01:14:08	1,831	00:42:27	01:12:12	
Highland	275	00:24:07	01:00:31	322	00:25:04	01:05:47	293	00:25:20	00:56:09	286	00:21:18	00:43:10	
Lanarkshire	818	00:50:00	01:34:10	778	00:47:33	01:22:38	744	00:45:35	01:11:41	759	00:44:53	01:13:49	
Lothian	939	00:40:15	01:06:44	853	00:36:58	00:59:16	897	00:38:39	01:03:20	957	00:38:59	01:01:14	
Orkney	21	00:14:10	00:25:25	13	00:13:18	00:19:08	18	00:11:02	00:17:01	24	00:14:58	00:32:04	
Shetland	23	00:21:07	00:37:19	25	00:29:23	00:37:18	20	00:24:57	00:34:38	16	00:20:42	00:36:06	
Tayside	536	00:29:46	00:56:18	475	00:29:42	00:51:21	477	00:28:11	00:45:50	485	00:27:45	00:46:17	
Western Isles	17	00:18:14	00:30:05	23	00:17:15	00:32:30	12	00:21:35	00:25:07	24	00:20:07	00:33:54	
SCOTLAND	6,677	00:40:06	01:30:48	6,289	00:38:35	01:20:10	6,317	00:37:29	01:08:47	6,693	00:37:47	01:13:32	

Table 7 - Turnaround Times by Hospital

Week Commencing			03/01/2022			10/01/2022			17/01/2022		24/01/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	192	00:39:12	02:18:55	186	00:47:15	02:23:56	167	00:38:19	01:28:41	180	00:42:43	02:03:28
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	283	00:45:43	02:40:24	273	00:58:10	03:13:14	317	00:45:56	02:31:50	306	00:47:49	02:55:22
Borders	Borders General Hospital (Melrose)	171	00:30:33	00:56:06	144	00:29:38	00:46:17	153	00:29:43	00:46:55	138	00:27:05	00:43:12
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	44	00:18:37	00:33:57	39	00:21:52	00:33:23	28	00:22:28	00:26:21	26	00:23:19	00:50:13
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	174	00:26:06	00:49:41	177	00:24:01	00:47:06	148	00:21:54	00:39:18	150	00:20:42	00:35:29
Fife	Victoria Hospital (Kirkcaldy)	394	00:37:50	01:41:21	367	00:34:46	01:13:24	436	00:34:33	01:14:34	465	00:39:56	01:38:51
Forth Valley	Forth Valley Royal Hospital (Larbert)	411	00:34:28	00:56:09	331	00:34:24	00:53:34	394	00:31:13	00:51:40	408	00:33:36	00:49:37
Grampian	Aberdeen Royal Infirmary (Aberdeen)	512	00:48:27	02:32:08	488	00:38:26	01:22:02	430	00:39:34	01:16:16	506	00:39:55	02:07:02
Grampian	Dr Gray's Hospital (Elgin)	118	00:37:33	01:19:48	142	00:34:19	01:10:06	127	00:34:10	01:15:22	113	00:30:57	00:56:32
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	10	00:21:21	00:38:43	15	00:27:50	00:38:28	14	00:30:26	00:39:01	19	00:25:45	00:36:36
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	537	00:39:52	01:02:37	473	00:39:09	00:59:25	467	00:38:15	00:55:26	545	00:38:26	00:57:50
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	106	00:38:38	01:20:45	114	00:36:32	01:08:51	113	00:32:41	00:52:22	101	00:31:40	00:58:56
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	696	00:57:20	03:21:02	670	01:00:28	02:21:34	676	00:51:09	01:38:03	735	00:49:01	01:22:23
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	335	00:43:28	01:11:51	313	00:42:02	01:07:35	313	00:41:06	01:06:14	370	00:40:39	01:11:53
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	65	00:38:50	01:02:26	68	00:40:17	01:04:03	73	00:32:42	01:00:20	80	00:43:08	01:09:50
Highland	Belford Hospital (Fort William)	24	00:22:19	00:33:13	37	00:29:33	00:51:23	25	00:27:30	00:45:29	14	00:15:27	00:39:48
Highland	Caithness General Hospital (Wick)	27	00:19:31	00:32:02	32	00:20:51	00:39:29	30	00:22:31	00:38:00	34	00:22:51	00:43:58
Highland	Lorn & Islands Hospital (Oban)	34	00:27:37	00:46:07	24	00:21:06	00:33:07	17	00:26:28	00:47:30	18	00:23:16	00:37:47
Highland	Raigmore Hospital (Inverness)	190	00:26:07	01:08:53	229	00:25:23	01:19:58	221	00:24:12	01:00:05	220	00:21:07	00:43:48
Lanarkshire	University Hospital Hairmyres (East Kilbride)	232	00:45:36	01:28:50	232	00:44:45	01:20:07	199	00:40:53	01:02:57	221	00:41:47	01:04:50
Lanarkshire	University Hospital Monklands (Airdrie)	254	00:54:53	01:30:41	220	00:50:29	01:29:11	232	00:48:44	01:15:49	239	00:44:50	01:11:37
Lanarkshire	University Hospital Wishaw (Wishaw)	332	00:50:06	01:35:53	326	00:47:34	01:18:09	313	00:46:11	01:13:45	299	00:48:39	01:22:19
Lothian	Royal Hospital for Sick Children (Edinburgh)	28	00:29:09	00:58:08	14	00:26:19	00:49:36	30	00:36:17	01:00:41	25	00:33:10	00:51:38
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	703	00:39:57	01:08:09	649	00:37:24	00:59:31	697	00:38:49	01:04:00	752	00:39:05	01:03:06
Lothian	St John's Hospital (Livingston)	208	00:41:23	01:04:15	190	00:36:03	00:56:20	170	00:39:15	01:01:56	180	00:38:42	00:56:35
Orkney	Balfour Hospital (Kirkwall)	21	00:14:10	00:25:25	13	00:13:18	00:19:08	18	00:11:02	00:17:01	24	00:14:58	00:32:04
Shetland	Gilbert Bain Hospital (Lerwick)	23	00:21:07	00:37:19	25	00:29:23	00:37:18	20	00:24:57	00:34:38	16	00:20:42	00:36:06
Tayside	Ninewells Hospital (Dundee)	458	00:30:58	00:59:12	411	00:30:30	00:52:42	410	00:28:48	00:46:22	410	00:28:18	00:48:20
Tayside	Perth Royal Infirmary (Perth)	78	00:24:40	00:43:10	64	00:24:29	00:38:43	67	00:23:13	00:38:49	75	00:22:40	00:35:29
Western Isles	Western Isles Hospital (Isle of Lewis)	17	00:18:14	00:30:05	23	00:17:15	00:32:30	12	00:21:35	00:25:07	24	00:20:07	00:33:54
SCOTLAND		6,677	00:40:06	01:30:48	6,289	00:38:35	01:20:10	6,317	00:37:29	01:08:47	6,693	00:37:47	01:13:32

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)