Scottish Ambulance Service
Unscheduled Care Operational Statistics

Experimental Statistics Publication
Weekly Statistics
Published : 24 November 2021

Please read all accompanying notes and definitions before interpreting the data.

Contents

Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing   **25/10/2021**   to   **15/11/2021**

Notes

1) This document is an Experimental Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the week previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident[1]	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident[1]	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident[1]	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
90th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

[1] The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	25/10/2021						01/11/2021					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,242	898	654	1,069	812	576	1,180	857	653	972	753	559
Borders	314	259	199	264	214	157	324	273	205	269	228	163
Dumfries and Galloway	512	409	313	433	362	269	468	384	297	392	332	247
Fife	985	757	510	862	684	444	1,051	825	566	910	749	497
Forth Valley	802	631	473	722	563	408	795	615	457	706	558	401
Grampian	1,463	1,161	796	1,247	1,009	647	1,507	1,118	744	1,267	975	614
Greater Glasgow and Clyde	3,578	2,455	1,856	3,056	2,202	1,624	3,493	2,449	1,871	3,010	2,226	1,664
Highland	1,085	882	635	817	681	441	975	799	584	696	589	382
Lanarkshire	1,880	1,365	1,053	1,608	1,213	915	1,780	1,295	1,024	1,473	1,116	862
Lothian	2,242	1,595	1,180	1,979	1,425	1,025	2,174	1,659	1,238	1,929	1,464	1,058
Orkney	66	54	39	35	31	16	62	49	40	30	28	19
Shetland	41	32	28	26	21	18	57	49	39	32	30	20
Tayside	1,233	968	606	1,047	857	501	1,181	886	582	989	780	486
Western Isles	119	85	59	60	51	28	101	81	67	56	44	30
Unknown	661	208	138	631	193	125	638	202	152	609	188	138
SCOTLAND	**16,223**	**11,759**	**8,539**	**13,856**	**10,318**	**7,194**	**15,786**	**11,541**	**8,519**	**13,340**	**10,060**	**7,140**

08/11/2021						15/11/2021					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,195	915	681	982	795	570	1,101	875	646	920	774	554
334	273	219	282	233	180	317	259	200	261	215	157
521	419	310	424	360	258	477	367	289	381	304	229
1,124	810	575	939	728	499	932	729	495	792	640	412
825	664	495	725	594	430	758	606	469	675	544	412
1,440	1,099	764	1,225	975	648	1,428	1,160	763	1,199	998	607
3,540	2,612	1,954	3,044	2,359	1,719	3,366	2,501	1,901	2,843	2,210	1,626
1,022	856	613	775	668	438	974	804	617	709	593	417
1,796	1,311	1,022	1,495	1,137	866	1,896	1,367	1,075	1,586	1,216	937
2,289	1,675	1,189	2,025	1,484	1,013	2,116	1,646	1,236	1,842	1,437	1,044
48	36	33	20	13	10	54	45	38	30	24	19
52	48	36	32	30	18	58	51	44	35	33	26
1,242	918	575	1,009	804	470	1,104	861	540	916	751	443
97	81	62	47	42	23	109	96	78	51	47	30
654	206	146	614	180	120	604	196	137	569	178	122
16,179	**11,923**	**8,674**	**13,638**	**10,402**	**7,262**	**15,294**	**11,563**	**8,528**	**12,809**	**9,964**	**7,035**

Total 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/10/2021			01/11/2021			08/11/2021			15/11/2021		
Health Board	**Incidents Attended**	**Median Response Time (hh:mm:ss)**	**90th Percentile Respone Time (hh:mm:ss)**	**Incidents Attended**	**Median Response Time (hh:mm:ss)**	**90th Percentile Respone Time (hh:mm:ss)**	**Incidents Attended**	**Median Response Time (hh:mm:ss)**	**90th Percentile Respone Time (hh:mm:ss)**	**Incidents Attended**	**Median Response Time (hh:mm:ss)**	**90th Percentile Respone Time (hh:mm:ss)**
Ayrshire and Arran	37	00:09:15	00:18:37	33	00:07:14	00:17:28	26	00:07:59	00:18:06	37	00:09:23	00:19:21
Borders	*	*	*	*	*	*	*	*	*	5	00:14:00	00:40:26
Dumfries and Galloway	15	00:03:51	00:11:54	12	00:05:03	00:12:23	12	00:15:39	00:22:06	10	00:11:05	00:16:08
Fife	27	00:08:24	00:15:02	39	00:07:16	00:14:08	35	00:09:51	00:16:15	31	00:09:13	00:16:38
Forth Valley	24	00:09:40	00:20:20	17	00:08:05	00:18:56	28	00:08:13	00:15:35	18	00:09:05	00:13:28
Grampian	38	00:08:05	00:15:25	41	00:07:34	00:20:15	37	00:11:08	00:20:06	47	00:07:10	00:19:09
Greater Glasgow and Clyde	94	00:06:39	00:13:37	99	00:07:08	00:15:23	88	00:07:23	00:13:11	101	00:06:42	00:12:17
Highland	23	00:07:04	00:18:08	18	00:07:06	00:15:34	22	00:04:33	00:14:38	20	00:07:51	00:22:27
Lanarkshire	58	00:09:26	00:14:48	45	00:09:01	00:16:27	67	00:07:51	00:15:26	66	00:07:02	00:13:44
Lothian	51	00:06:27	00:12:45	52	00:08:21	00:14:16	62	00:06:45	00:14:14	65	00:07:17	00:13:23
Orkney	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	*	*	*
Shetland	-	n/a	n/a	*	*	*	*	*	*	-	n/a	n/a
Tayside	31	00:07:50	00:20:15	39	00:07:44	00:17:50	19	00:07:58	00:17:04	24	00:08:30	00:16:54
Western Isles	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Unknown	*	*	*	*	*	*	7	00:08:48	00:15:33	*	*	*
SCOTLAND	**407**	**00:07:30**	**00:16:22**	**407**	**00:07:34**	**00:17:09**	**408**	**00:08:00**	**00:16:35**	**431**	**00:07:32**	**00:15:41**

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/10/2021			01/11/2021			08/11/2021			15/11/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Respone Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Respone Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Respone Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Respone Time (hh:mm:ss)
Ayrshire and Arran	157	00:11:03	00:23:14	156	00:11:57	00:24:45	140	00:10:41	00:23:41	136	00:10:14	00:21:12
Borders	25	00:08:31	00:26:29	29	00:10:24	00:29:35	31	00:06:44	00:26:56	25	00:10:16	00:23:05
Dumfries and Galloway	59	00:08:38	00:22:02	37	00:07:24	00:23:40	56	00:11:24	00:32:30	37	00:11:08	00:25:29
Fife	110	00:09:46	00:22:22	112	00:09:48	00:19:45	115	00:08:55	00:18:22	88	00:08:31	00:16:20
Forth Valley	97	00:09:43	00:20:30	102	00:09:49	00:22:06	113	00:08:33	00:18:09	87	00:09:28	00:18:38
Grampian	163	00:07:43	00:24:51	164	00:09:02	00:25:41	146	00:08:40	00:23:10	143	00:07:39	00:21:09
Greater Glasgow and Clyde	526	00:08:59	00:17:14	510	00:08:38	00:17:43	485	00:07:48	00:15:44	450	00:08:11	00:15:02
Highland	98	00:10:36	00:29:25	93	00:08:31	00:22:15	94	00:08:23	00:27:53	92	00:08:58	00:21:15
Lanarkshire	286	00:10:14	00:19:58	232	00:09:21	00:18:15	220	00:09:18	00:18:52	249	00:08:59	00:17:51
Lothian	274	00:09:08	00:17:02	284	00:08:08	00:17:21	291	00:08:47	00:17:23	244	00:08:23	00:17:02
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	5	00:07:49	00:13:08	*	*	*	*	*	*
Tayside	132	00:09:25	00:22:52	129	00:07:45	00:20:40	144	00:08:04	00:21:31	117	00:07:36	00:21:35
Western Isles	11	00:07:29	00:11:24	*	*	*	*	*	*	7	00:16:10	00:32:44
Unknown	64	00:08:50	00:21:28	52	00:09:18	00:21:52	50	00:09:25	00:17:55	54	00:09:42	00:19:34
SCOTLAND	**2,014**	**00:09:24**	**00:20:55**	**1,912**	**00:08:55**	**00:20:24**	**1,898**	**00:08:47**	**00:19:37**	**1,736**	**00:08:40**	**00:18:27**

Key to symbols:
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/10/2021			01/11/2021			08/11/2021			15/11/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Respone Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Respone Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Respone Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Respone Time (hh:mm:ss)
Ayrshire and Arran	349	00:27:18	01:09:58	319	00:23:41	01:04:32	344	00:20:30	00:54:13	297	00:18:52	00:49:14
Borders	73	00:12:42	00:31:10	91	00:14:48	00:29:08	88	00:20:45	00:35:53	66	00:15:42	00:31:08
Dumfries and Galloway	132	00:15:34	00:36:25	123	00:16:20	00:34:42	137	00:19:03	00:47:27	123	00:16:07	00:38:14
Fife	271	00:17:28	00:34:29	317	00:17:55	00:39:48	282	00:17:35	00:37:50	258	00:15:57	00:31:14
Forth Valley	250	00:18:02	00:40:14	266	00:20:06	00:47:11	233	00:15:53	00:33:03	243	00:17:54	00:33:24
Grampian	393	00:16:20	00:41:41	380	00:18:19	00:53:39	388	00:16:01	00:41:42	356	00:13:56	00:35:20
Greater Glasgow and Clyde	980	00:21:56	01:04:27	1003	00:22:25	01:06:42	1012	00:17:36	00:46:24	929	00:16:49	00:39:37
Highland	241	00:14:34	00:40:32	189	00:15:21	00:38:39	221	00:15:47	00:40:40	205	00:11:55	00:34:05
Lanarkshire	573	00:23:54	00:58:18	529	00:20:27	00:49:55	540	00:21:08	00:55:12	537	00:19:20	00:43:03
Lothian	639	00:18:04	00:38:25	668	00:18:31	00:38:47	644	00:16:57	00:35:46	619	00:16:05	00:32:08
Orkney	10	00:08:02	00:27:33	9	00:14:03	01:01:57	*	*	*	10	00:12:08	00:18:54
Shetland	6	00:06:28	00:15:56	10	00:14:36	00:38:11	*	*	*	9	00:08:55	00:21:32
Tayside	302	00:17:19	00:35:31	309	00:17:03	00:36:16	341	00:17:19	00:35:01	291	00:15:04	00:29:32
Western Isles	11	00:21:23	00:49:49	12	00:08:36	00:22:32	13	00:11:26	00:34:54	16	00:12:58	00:26:54
Unknown	64	00:20:33	00:49:48	82	00:22:15	00:54:39	80	00:15:01	00:40:17	71	00:15:53	00:36:50
SCOTLAND	**4,294**	**00:19:48**	**00:49:11**	**4,307**	**00:19:31**	**00:49:52**	**4,333**	**00:17:50**	**00:42:36**	**4,030**	**00:16:29**	**00:37:11**

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/10/2021			01/11/2021			08/11/2021			15/11/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Respone Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Respone Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Respone Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Respone Time (hh:mm:ss)
Ayrshire and Arran	264	00:57:57	04:04:28	244	00:48:08	03:57:09	280	00:37:34	02:13:06	295	00:32:51	02:21:53
Borders	112	00:24:44	01:33:46	104	00:25:14	01:14:53	109	00:26:36	01:33:23	119	00:22:41	00:52:21
Dumfries and Galloway	154	00:34:14	02:13:46	157	00:23:12	01:21:55	153	00:25:50	01:19:55	130	00:22:58	01:37:40
Fife	275	00:49:17	02:00:27	278	00:34:57	01:43:53	292	00:34:05	02:20:30	262	00:24:53	01:55:34
Forth Valley	190	00:59:53	03:19:34	171	01:11:21	04:07:55	219	00:34:20	01:53:54	195	00:33:07	02:19:18
Grampian	412	00:32:25	02:34:59	388	00:28:39	03:02:04	397	00:29:22	01:50:18	444	00:26:54	01:20:42
Greater Glasgow and Clyde	578	01:12:02	04:44:47	594	00:57:57	04:39:46	760	00:38:45	02:45:59	712	00:39:55	03:02:05
Highland	315	00:21:47	01:27:10	288	00:17:33	00:58:10	326	00:19:15	01:10:43	270	00:18:13	01:06:45
Lanarkshire	291	01:17:13	04:56:16	304	00:48:33	0.12	308	00:49:26	03:43:20	360	00:44:53	03:47:55
Lothian	456	01:10:29	03:54:15	446	01:05:50	03:24:48	475	00:47:27	03:07:38	497	00:32:42	02:12:44
Orkney	13	00:18:59	00:51:25	16	00:25:02	02:13:19	8	00:13:50	00:36:51	9	00:10:00	00:52:08
Shetland	10	00:10:30	00:22:09	13	00:07:52	00:49:57	13	00:14:07	00:32:34	20	00:17:58	00:36:40
Tayside	391	00:38:35	01:58:26	296	00:32:36	02:08:04	299	00:30:32	01:47:05	319	00:25:06	01:21:56
Western Isles	29	00:19:14	00:59:18	24	00:16:53	00:44:06	27	00:22:41	01:04:50	23	00:17:21	00:39:29
Unknown	59	00:40:49	02:44:31	51	00:33:30	02:01:06	42	00:21:08	01:00:19	48	00:30:01	01:50:06
SCOTLAND	**3,549**	**00:45:03**	**03:19:15**	**3,374**	**00:37:08**	**03:01:27**	**3,708**	**00:33:51**	**02:22:40**	**3,703**	**00:29:14**	**02:09:42**

Table 6 - Turnaround Times by Health Board

Week Commencing	25/10/2021			01/11/2021			08/11/2021			15/11/2021		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	574	00:50:40	02:48:20	564	00:48:36	02:33:06	545	00:38:36	01:44:03	544	00:41:27	02:00:48
Borders	144	00:31:53	00:50:10	160	00:30:55	00:47:12	173	00:31:53	00:52:10	161	00:31:15	00:50:01
Dumfries & Galloway	257	00:24:23	00:44:38	249	00:23:43	00:44:39	244	00:23:45	00:44:42	223	00:22:47	00:52:27
Fife	408	00:41:16	01:43:27	451	00:40:19	01:45:07	450	00:39:16	01:10:22	402	00:35:46	01:15:06
Forth Valley	423	00:39:19	01:01:16	417	00:35:42	00:56:06	436	00:37:12	00:56:57	432	00:36:03	00:58:45
Grampian	665	00:41:34	02:07:02	620	00:45:16	02:38:57	652	00:43:11	02:14:29	608	00:37:37	01:45:20
Greater Glasgow & Clyde	1,845	00:45:18	01:38:25	1,853	00:44:12	01:24:58	1,944	00:44:16	01:20:14	1,839	00:45:19	01:21:41
Highland	322	00:25:32	00:59:25	309	00:21:39	00:40:52	329	00:23:40	00:52:19	308	00:24:22	01:00:01
Lanarkshire	875	00:45:32	01:11:47	820	00:43:58	01:09:57	801	00:45:52	01:20:57	868	00:46:19	01:16:42
Lothian	1,018	00:41:51	01:06:21	1,065	00:41:20	01:06:46	1,054	00:40:34	01:02:59	1,043	00:38:54	01:01:56
Orkney	17	00:13:26	00:21:02	18	00:14:54	00:30:06	10	00:13:55	00:23:07	19	00:15:26	00:33:46
Shetland	19	00:24:16	00:38:41	21	00:18:26	00:31:51	19	00:27:38	00:39:48	27	00:24:37	00:45:30
Tayside	564	00:29:00	00:50:44	539	00:28:45	00:48:03	524	00:30:14	00:52:34	480	00:28:28	00:46:56
Western Isles	26	00:13:47	00:39:03	23	00:19:32	00:31:27	21	00:19:51	00:36:12	27	00:19:42	00:25:24
SCOTLAND	7,157	00:40:30	01:25:05	7,109	00:39:15	01:18:30	7,202	00:39:22	01:15:12	6,981	00:38:56	01:14:13

Table 7 - Turnaround Times by Hospital

Week Commencing		25/10/2021			01/11/2021			08/11/2021			15/11/2021		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	214	00:50:03	02:55:06	188	00:45:50	02:12:42	196	00:42:21	02:06:53	166	00:35:52	01:12:44
	University Hospital Crosshouse (Kilmarnock)	360	00:51:00	02:47:22	376	00:49:33	02:46:20	349	00:36:31	01:19:30	378	00:44:21	02:13:45
Borders	Borders General Hospital (Melrose)	144	00:31:53	00:50:10	160	00:30:55	00:47:12	173	00:31:53	00:52:10	161	00:31:15	00:50:01
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	37	00:23:30	00:38:07	38	00:25:46	00:45:52	34	00:21:09	00:36:05	37	00:22:58	00:39:42
	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	220	00:24:25	00:46:52	211	00:23:25	00:43:29	210	00:24:00	00:49:39	186	00:22:44	00:54:48
Fife	Victoria Hospital (Kirkcaldy)	408	00:41:16	01:43:27	451	00:40:19	01:45:07	450	00:39:16	01:10:22	402	00:35:46	01:15:06
Forth Valley	Forth Valley Royal Hospital (Larbert)	423	00:39:19	01:01:16	417	00:35:42	00:56:06	436	00:37:12	00:56:57	432	00:36:03	00:58:45
Grampian	Aberdeen Royal Infirmary (Aberdeen)	528	00:45:36	02:11:38	491	00:50:12	02:52:21	496	00:50:29	02:28:44	477	00:40:56	01:52:47
	Dr Gray's Hospital (Elgin)	119	00:36:54	01:29:00	112	00:30:49	01:08:18	130	00:31:49	01:07:27	107	00:32:07	01:05:48
	Royal Aberdeen Children's Hospital (Aberdeen)	18	00:23:56	00:35:50	17	00:22:42	00:44:57	26	00:19:05	00:42:19	24	00:24:50	00:46:17
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	557	00:39:45	00:59:36	530	00:39:18	00:57:51	556	00:40:41	00:59:08	553	00:41:34	01:04:25
	Inverclyde Royal Hospital (Greenock)	104	00:37:24	01:22:24	124	00:39:50	02:14:09	133	00:36:03	01:09:55	118	00:37:35	01:03:14
	Queen Elizabeth University Hospital (Glasgow)	759	00:56:06	02:23:47	763	00:50:45	01:53:18	834	00:49:22	01:30:07	753	00:53:00	01:43:56
	Royal Alexandra Hospital (Paisley)	328	00:44:54	01:22:40	340	00:41:10	01:21:11	331	00:41:05	01:23:31	306	00:44:06	01:19:59
	Royal Hospital for Children (Glasgow)	97	00:42:49	01:11:42	96	00:41:54	01:16:09	90	00:42:48	01:09:39	109	00:41:35	01:06:53
Highland	Belford Hospital (Fort William)	22	00:27:15	00:40:08	26	00:21:17	00:34:38	34	00:24:12	00:35:59	21	00:24:21	00:33:19
	Caithness General Hospital (Wick)	40	00:20:08	00:40:14	52	00:18:05	00:34:40	41	00:22:54	00:46:23	31	00:20:43	00:37:05
	Lorn & Islands Hospital (Oban)	35	00:25:10	00:46:14	20	00:28:45	00:38:52	22	00:30:34	00:48:38	23	00:25:34	00:48:25
	Raigmore Hospital (Inverness)	225	00:25:54	01:07:52	211	00:22:11	00:44:18	232	00:22:51	00:54:54	233	00:24:36	01:03:48
Lanarkshire	University Hospital Hairmyres (East Kilbride)	255	00:41:06	01:09:32	225	00:37:52	01:02:54	223	00:42:39	01:10:20	255	00:43:05	01:10:52
	University Hospital Monklands (Airdrie)	252	00:49:53	01:11:31	243	00:46:34	01:17:24	242	00:49:30	01:22:08	246	00:46:31	01:16:26
	University Hospital Wishaw (Wishaw)	368	00:44:35	01:13:07	352	00:47:04	01:09:41	336	00:46:35	01:22:01	367	00:48:31	01:20:08
Lothian	Royal Hospital for Sick Children (Edinburgh)	22	00:35:16	01:14:11	28	00:39:25	01:00:21	40	00:32:43	00:45:05	35	00:34:38	01:11:05
	Royal Infirmary of Edinburgh at Little France (Edinburgh)	762	00:41:43	01:05:04	826	00:41:42	01:08:13	799	00:40:22	01:03:06	778	00:38:56	01:02:32
	St John's Hospital (Livingston)	234	00:43:10	01:10:45	211	00:39:19	00:57:19	215	00:43:01	01:02:24	230	00:40:39	00:59:01
Orkney	Balfour Hospital (Kirkwall)	17	00:13:26	00:21:02	18	00:14:54	00:30:06	10	00:13:55	00:23:07	19	00:15:26	00:33:46
Shetland	Gilbert Bain Hospital (Lerwick)	19	00:24:16	00:38:41	21	00:18:26	00:31:51	19	00:27:38	00:39:48	27	00:24:37	00:45:30
Tayside	Ninewells Hospital (Dundee)	488	00:29:35	00:50:51	462	00:29:27	00:48:47	469	00:30:40	00:53:26	415	00:28:38	00:48:10
	Perth Royal Infirmary (Perth)	76	00:25:54	00:47:39	77	00:23:54	00:38:12	55	00:25:07	00:40:35	65	00:27:29	00:38:35
Western Isles	Western Isles Hospital (Isle of Lewis)	26	00:13:47	00:39:03	23	00:19:32	00:31:27	21	00:19:51	00:36:12	27	00:19:42	00:25:24
SCOTLAND		**7,157**	**00:40:30**	**01:25:05**	**7,109**	**00:39:15**	**01:18:30**	**7,202**	**00:39:22**	**01:15:12**	**6,981**	**00:38:56**	**01:14:13**

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)