Scottish Ambulance Service
Unscheduled Care Operational Statistics

Official Statistics Publication
Weekly Statistics
Published : 01 November 2023

Please read all accompanying notes and definitions before interpreting the data.

Contents

Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing **02/10/2023** to **23/10/2023**

Notes

1) This document is an Official Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident[1]	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident[1]	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident[1]	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
90th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes
[1] The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	02/10/2023						09/10/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,107	883	659	943	744	530	1,082	860	656	935	740	543
Borders	319	270	186	257	215	136	350	301	212	290	245	163
Dumfries and Galloway	450	390	302	384	332	247	506	436	338	429	365	271
Fife	1,103	888	641	968	770	533	1,067	875	624	925	745	499
Forth Valley	753	622	465	664	546	394	720	595	441	646	534	387
Grampian	1,386	1,075	695	1,178	916	549	1,432	1,126	733	1,239	983	602
Greater Glasgow and Clyde	3,268	2,570	1,973	2,862	2,223	1,647	3,281	2,629	1,978	2,871	2,268	1,644
Highland	943	771	569	730	599	407	985	843	622	738	642	432
Lanarkshire	1,721	1,358	1,034	1,507	1,169	856	1,772	1,424	1,074	1,506	1,195	860
Lothian	2,127	1,712	1,230	1,881	1,496	1,035	2,130	1,680	1,221	1,866	1,456	1,017
Orkney	47	40	29	32	27	17	73	57	48	38	32	24
Shetland	67	55	48	33	28	22	60	50	37	36	32	21
Tayside	1,175	984	622	979	805	459	1,147	976	620	954	793	453
Western Isles	130	103	77	71	62	37	114	98	77	61	52	34
Unknown	631	287	200	609	273	187	649	305	231	626	293	220
SCOTLAND	15,227	12,008	8,730	13,098	10,205	7,056	15,368	12,255	8,912	13,160	10,375	7,170

16/10/2023						23/10/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,114	892	651	954	757	520	1,127	877	644	959	751	523
317	281	222	254	224	167	359	301	221	291	240	166
519	443	358	441	371	291	466	411	322	394	342	256
1,053	874	616	913	753	502	1,103	874	598	945	738	471
710	592	448	619	511	372	778	638	478	695	572	415
1,409	1,062	681	1,218	931	561	1,453	1,098	645	1,279	972	530
3,134	2,507	1,898	2,721	2,162	1,573	3,311	2,607	1,969	2,931	2,287	1,676
958	782	559	710	595	390	938	797	585	705	611	410
1,699	1,398	1,076	1,435	1,163	864	1,795	1,412	1,089	1,530	1,189	883
2,131	1,703	1,192	1,856	1,469	983	2,197	1,729	1,234	1,931	1,512	1,038
40	31	19	24	20	9	52	42	33	26	23	15
46	41	33	31	28	20	50	42	34	30	28	20
1,169	979	652	968	804	491	1,292	1,089	690	1,102	913	529
107	88	61	64	56	29	115	92	73	66	56	40
597	288	198	569	268	180	699	295	214	663	272	193
15,003	**11,961**	**8,664**	**12,777**	**10,112**	**6,952**	**15,735**	**12,304**	**8,829**	**13,547**	**10,506**	**7,165**

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	02/10/2023ᴾ			09/10/2023ᴾ			16/10/2023ᴾ			23/10/2023ᴾ		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	40	00:11:28	00:28:17	39	00:08:27	00:16:40	37	00:09:14	00:21:04	28	00:07:02	00:15:51
Borders	*	*	*	7	00:04:53	00:13:34	*	*	*	5	00:09:04	00:10:22
Dumfries and Galloway	13	00:05:09	00:27:09	18	00:07:19	00:23:14	19	00:07:51	00:16:21	13	00:10:53	00:12:40
Fife	34	00:07:03	00:13:46	32	00:08:53	00:17:53	31	00:09:02	00:15:04	39	00:07:54	00:14:29
Forth Valley	15	00:06:36	00:15:16	27	00:04:38	00:10:50	20	00:06:07	00:12:01	26	00:05:53	00:13:45
Grampian	52	00:08:02	00:17:49	46	00:07:03	00:24:33	32	00:05:39	00:10:50	37	00:08:53	00:23:43
Greater Glasgow and Clyde	115	00:06:44	00:12:24	102	00:06:15	00:11:50	94	00:06:38	00:13:21	115	00:06:24	00:13:10
Highland	23	00:09:15	00:18:21	22	00:05:13	00:08:48	30	00:06:29	00:17:57	23	00:11:56	00:23:17
Lanarkshire	74	00:08:22	00:17:21	58	00:07:26	00:14:03	51	00:07:39	00:12:44	66	00:08:02	00:14:18
Lothian	61	00:06:21	00:12:47	44	00:07:17	00:11:41	61	00:06:24	00:17:12	69	00:06:32	00:13:04
Orkney	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Tayside	32	00:05:47	00:14:29	26	00:08:14	00:18:33	37	00:08:03	00:18:01	30	00:09:11	00:21:22
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	15	00:11:21	00:28:00	15	00:07:33	00:19:06	13	00:10:37	00:22:38	19	00:08:23	00:14:29
SCOTLAND	486	00:07:33	00:17:10	442	00:06:49	00:14:52	438	00:07:09	00:16:46	475	00:07:19	00:15:35

Notes

ᴾ - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	02/10/2023[P]			09/10/2023[P]			16/10/2023[P]			23/10/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	151	00:10:04	00:21:14	137	00:10:19	00:23:34	148	00:09:46	00:22:38	156	00:09:52	00:19:10
Borders	31	00:10:02	00:23:18	31	00:08:36	00:18:44	31	00:09:39	00:18:16	30	00:07:15	00:20:29
Dumfries and Galloway	53	00:07:08	00:25:15	49	00:07:08	00:24:56	59	00:11:47	00:26:42	47	00:09:47	00:22:49
Fife	132	00:08:24	00:20:02	123	00:08:43	00:21:52	121	00:10:16	00:19:00	142	00:09:32	00:20:23
Forth Valley	92	00:08:29	00:20:23	92	00:08:30	00:16:33	102	00:08:42	00:20:12	108	00:09:06	00:19:02
Grampian	168	00:08:19	00:25:07	171	00:09:12	00:25:39	173	00:09:17	00:26:02	159	00:08:05	00:21:19
Greater Glasgow and Clyde	510	00:08:22	00:15:36	500	00:07:43	00:13:51	506	00:07:19	00:14:49	550	00:08:15	00:16:27
Highland	98	00:09:30	00:24:44	99	00:09:17	00:27:47	91	00:09:16	00:30:38	86	00:09:45	00:31:00
Lanarkshire	266	00:09:41	00:18:23	261	00:09:33	00:18:35	276	00:08:58	00:17:07	332	00:09:18	00:19:07
Lothian	297	00:07:21	00:13:46	290	00:07:39	00:16:00	266	00:07:26	00:14:56	304	00:07:15	00:14:02
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	150	00:08:06	00:18:14	156	00:07:28	00:20:53	150	00:07:48	00:24:32	162	00:07:49	00:23:22
Western Isles	5	00:12:59	00:21:31	8	00:10:30	00:22:53	11	00:11:42	00:25:47	11	00:09:46	00:27:12
Unknown	58	00:10:11	00:26:48	65	00:08:18	00:19:15	70	00:08:02	00:18:46	64	00:09:26	00:24:29
SCOTLAND	**2,016**	**00:08:31**	**00:19:22**	**1,990**	**00:08:25**	**00:18:48**	**2,010**	**00:08:24**	**00:19:26**	**2,158**	**00:08:28**	**00:19:49**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	02/10/2023P			09/10/2023P			16/10/2023P			23/10/2023P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	286	00:23:46	01:10:22	309	00:18:29	00:45:17	297	00:19:19	00:41:24	306	00:18:45	00:45:43
Borders	85	00:10:54	00:28:30	105	00:12:58	00:26:05	86	00:12:43	00:26:12	89	00:12:20	00:28:20
Dumfries and Galloway	130	00:14:43	00:33:29	144	00:16:17	00:39:14	133	00:15:17	00:34:34	127	00:14:15	00:38:46
Fife	348	00:18:27	00:38:43	308	00:15:52	00:32:42	289	00:16:10	00:32:30	279	00:17:15	00:37:27
Forth Valley	221	00:15:52	00:32:20	214	00:15:37	00:34:21	169	00:15:17	00:34:08	233	00:16:42	00:34:15
Grampian	378	00:16:35	00:39:15	393	00:18:16	00:46:53	381	00:16:46	00:58:27	399	00:17:49	00:46:36
Greater Glasgow and Clyde	914	00:17:15	00:40:04	930	00:15:11	00:33:59	827	00:16:25	00:34:45	911	00:17:47	00:43:44
Highland	211	00:14:25	00:32:33	239	00:11:49	00:30:45	237	00:14:30	00:35:13	222	00:14:09	00:36:44
Lanarkshire	488	00:22:09	00:58:59	525	00:19:06	00:40:21	473	00:19:58	00:38:30	483	00:23:19	00:55:44
Lothian	584	00:15:18	00:28:01	610	00:16:32	00:31:40	577	00:14:57	00:30:50	603	00:14:51	00:28:29
Orkney	10	00:19:09	00:22:14	14	00:09:26	00:24:14	8	00:07:45	00:24:09	11	00:10:11	00:27:17
Shetland	5	00:12:09	00:16:07	9	00:18:02	00:57:06	7	00:16:56	00:24:31	8	00:14:23	00:28:48
Tayside	324	00:15:47	00:32:55	300	00:13:28	00:31:57	298	00:14:33	00:34:46	369	00:15:17	00:34:59
Western Isles	19	00:09:25	00:31:59	16	00:20:56	01:06:45	23	00:09:39	00:26:06	24	00:09:00	00:52:44
Unknown	109	00:15:15	00:35:23	127	00:16:20	00:36:13	108	00:16:48	00:34:47	107	00:19:48	00:46:55
SCOTLAND	**4,112**	**00:17:06**	**00:40:06**	**4,243**	**00:16:21**	**00:36:05**	**3,913**	**00:16:22**	**00:36:13**	**4,171**	**00:17:08**	**00:41:32**

Notes
P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	02/10/2023[P]			09/10/2023[P]			16/10/2023[P]			23/10/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	254	00:53:10	03:33:05	247	00:35:45	02:57:45	262	00:51:00	03:28:14	256	00:39:43	02:57:49
Borders	91	00:22:08	01:07:00	102	00:20:41	01:07:38	96	00:17:50	00:58:14	115	00:17:31	00:41:08
Dumfries and Galloway	132	00:23:38	01:32:02	150	00:22:58	01:39:16	158	00:27:10	01:47:37	153	00:20:54	01:17:33
Fife	249	00:35:38	03:54:38	276	00:29:35	01:40:03	309	00:37:10	01:50:23	274	00:31:10	02:23:26
Forth Valley	209	00:29:42	03:07:58	198	00:29:07	01:53:27	216	00:32:45	02:00:34	203	00:30:53	02:29:56
Grampian	313	00:29:29	03:29:18	363	00:33:48	02:25:09	333	00:35:47	03:27:52	365	00:35:41	02:30:28
Greater Glasgow and Clyde	641	00:42:22	04:09:55	703	00:33:58	03:00:25	707	00:37:20	03:12:27	673	00:47:15	03:49:31
Highland	267	00:20:24	01:30:51	280	00:19:49	01:03:49	235	00:21:22	01:43:59	274	00:20:05	01:32:11
Lanarkshire	319	01:13:22	05:40:08	337	00:51:09	03:25:14	342	00:55:56	04:04:02	287	01:23:31	06:14:05
Lothian	527	00:30:25	02:22:31	471	00:36:53	02:46:00	536	00:33:50	02:34:23	506	00:31:02	02:15:53
Orkney	14	00:21:00	01:08:57	12	00:15:29	01:21:48	7	00:20:20	01:14:45	8	00:08:33	00:25:06
Shetland	17	00:19:50	01:09:01	18	00:19:55	01:10:12	18	00:23:00	01:14:00	14	00:09:58	00:35:42
Tayside	290	00:24:38	01:25:17	303	00:24:14	01:12:05	312	00:27:21	01:25:57	340	00:30:36	01:40:10
Western Isles	36	00:18:07	01:04:28	24	00:32:27	02:05:02	21	00:18:06	01:00:23	19	00:23:32	01:29:32
Unknown	88	00:31:59	03:19:52	83	00:28:59	02:08:32	76	00:30:13	03:26:26	79	00:36:59	02:56:10
SCOTLAND	3,447	00:33:45	03:06:22	3,567	00:30:37	02:19:35	3,628	00:33:16	02:41:59	3,566	00:33:43	02:45:38

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	02/10/2023			09/10/2023			16/10/2023			23/10/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	543	00:53:02	03:43:37	549	00:48:56	02:42:36	524	00:49:50	03:12:17	541	00:49:51	02:57:06
Borders	140	00:31:00	00:51:40	162	00:31:14	00:51:52	169	00:33:36	00:58:02	169	00:31:58	00:51:18
Dumfries & Galloway	247	00:31:24	01:06:55	267	00:31:49	01:06:41	299	00:31:57	01:10:35	248	00:28:26	00:48:16
Fife	491	00:49:51	02:28:43	466	00:44:23	01:48:35	476	00:49:29	02:09:43	450	00:48:17	02:10:57
Forth Valley	397	00:40:13	01:06:26	397	00:43:17	01:11:06	396	00:45:42	01:19:06	424	00:46:08	01:24:27
Grampian	584	00:50:14	02:59:19	644	00:48:46	02:54:31	601	00:51:16	03:38:18	569	00:56:00	03:15:40
Greater Glasgow & Clyde	1,836	00:45:41	01:17:24	1,874	00:46:50	01:26:13	1,774	00:46:56	01:30:03	1,904	00:50:41	01:40:48
Highland	321	00:30:00	01:17:46	313	00:26:05	01:02:04	297	00:33:51	01:40:50	322	00:30:09	01:21:55
Lanarkshire	819	00:56:35	02:06:10	814	00:52:46	01:47:35	831	00:53:12	01:50:17	844	01:00:52	02:17:28
Lothian	1,044	00:44:01	01:09:50	1,030	00:42:33	01:14:49	994	00:44:29	01:10:25	1,041	00:46:08	01:13:33
Orkney	18	00:18:42	00:33:09	22	00:15:03	00:27:23	11	00:17:28	00:55:00	15	00:20:11	00:30:54
Shetland	23	00:21:55	00:40:03	21	00:27:42	00:49:32	22	00:16:35	00:36:43	20	00:23:08	00:38:48
Tayside	538	00:30:58	00:54:12	529	00:30:39	00:55:37	550	00:30:56	00:53:52	593	00:31:23	01:00:22
Western Isles	27	00:12:51	00:23:41	30	00:20:01	00:31:16	25	00:23:56	00:40:19	29	00:16:08	00:29:34
SCOTLAND	**7,028**	**00:43:34**	**01:36:55**	**7,118**	**00:42:52**	**01:33:30**	**6,969**	**00:44:15**	**01:40:52**	**7,169**	**00:46:09**	**01:46:47**

Table 7 - Turnaround Times by Hospital

Week Commencing		02/10/2023			09/10/2023			16/10/2023			23/10/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	220	00:58:21	03:13:50	209	00:53:35	02:40:36	176	01:05:16	04:22:45	196	00:45:10	02:30:33
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	323	00:48:12	03:57:38	340	00:46:34	02:46:57	348	00:44:56	02:25:50	345	00:51:48	03:10:11
Borders	Borders General Hospital (Melrose)	140	00:31:00	00:51:40	162	00:31:14	00:51:52	169	00:33:36	00:58:02	169	00:31:58	00:51:18
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	43	00:26:41	00:44:21	39	00:24:35	00:42:41	51	00:25:37	00:45:17	50	00:28:24	00:43:49
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	204	00:34:00	01:10:28	228	00:32:55	01:08:32	248	00:34:40	01:16:16	198	00:28:26	00:49:36
Fife	Victoria Hospital (Kirkcaldy)	491	00:49:51	02:28:43	466	00:44:23	01:48:35	476	00:49:29	02:09:43	450	00:48:17	02:10:57
Forth Valley	Forth Valley Royal Hospital (Larbert)	397	00:40:13	01:06:26	397	00:43:17	01:11:06	396	00:45:42	01:19:06	424	00:46:08	01:24:27
Grampian	Aberdeen Royal Infirmary (Aberdeen)	445	00:53:12	03:08:17	501	00:51:27	03:02:44	485	00:55:24	03:54:56	430	00:57:19	03:18:59
Grampian	Dr Gray's Hospital (Elgin)	119	00:42:47	02:22:46	122	00:45:32	02:08:48	109	00:40:47	02:11:21	129	00:51:54	03:09:28
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	20	00:24:51	00:32:48	21	00:28:01	00:57:03	7	00:19:51	00:39:45	10	00:16:30	00:48:51
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	552	00:40:39	01:02:45	539	00:42:46	01:06:58	526	00:40:22	01:06:56	568	00:46:10	01:12:35
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	112	00:36:36	01:01:05	103	00:33:18	01:01:58	89	00:34:58	00:53:45	113	00:38:10	01:08:32
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	736	00:53:16	01:42:01	793	00:55:09	01:52:37	721	00:59:52	02:24:38	777	01:04:01	02:38:01
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	368	00:44:15	01:11:05	355	00:41:28	01:12:15	354	00:44:08	01:13:35	358	00:46:56	01:18:02
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	68	00:44:18	01:09:58	84	00:47:54	01:10:41	84	00:40:32	01:11:01	88	00:41:32	01:04:28
Highland	Belford Hospital (Fort William)	18	00:25:46	00:58:09	32	00:25:49	00:49:00	24	00:23:06	00:50:33	36	00:24:17	00:41:53
Highland	Caithness General Hospital (Wick)	38	00:25:04	00:42:50	36	00:18:53	00:32:48	24	00:22:29	00:42:45	38	00:25:35	00:42:29
Highland	Lorn & Islands Hospital (Oban)	27	00:25:28	00:36:35	22	00:23:24	00:42:31	35	00:23:12	00:43:29	26	00:24:13	00:43:58
Highland	Raigmore Hospital (Inverness)	238	00:33:19	01:27:57	223	00:27:35	01:11:47	214	00:41:31	02:19:24	222	00:34:09	01:34:07
Lanarkshire	University Hospital Hairmyres (East Kilbride)	258	00:49:17	01:37:16	247	00:44:52	01:34:52	257	00:47:55	01:30:44	268	00:52:58	01:51:15
Lanarkshire	University Hospital Monklands (Airdrie)	239	00:56:45	01:37:13	247	00:54:56	01:36:51	255	00:55:21	01:42:12	266	01:07:08	02:01:45
Lanarkshire	University Hospital Wishaw (Wishaw)	322	01:02:58	03:06:48	320	00:57:54	02:07:39	319	00:57:07	02:13:00	310	01:05:21	03:16:20
Lothian	Royal Hospital for Sick Children (Edinburgh)	21	00:38:35	00:54:12	38	00:36:21	00:53:13	35	00:40:10	00:58:38	37	00:35:05	01:18:16
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	786	00:45:09	01:11:57	747	00:44:13	01:20:28	740	00:45:44	01:11:52	775	00:47:15	01:16:12
Lothian	St John's Hospital (Livingston)	237	00:40:09	01:04:20	245	00:38:25	01:03:30	219	00:41:17	01:03:15	229	00:44:33	01:05:42
Orkney	Balfour Hospital (Kirkwall)	18	00:18:42	00:33:09	22	00:15:03	00:27:23	11	00:17:28	00:55:00	15	00:20:11	00:30:54
Shetland	Gilbert Bain Hospital (Lerwick)	23	00:21:55	00:40:03	21	00:27:42	00:49:32	22	00:16:35	00:36:43	20	00:23:08	00:38:48
Tayside	Ninewells Hospital (Dundee)	478	00:31:47	00:55:46	468	00:31:29	00:59:16	462	00:31:45	00:55:51	514	00:32:11	01:02:45
Tayside	Perth Royal Infirmary (Perth)	60	00:24:28	00:47:15	61	00:27:33	00:41:50	88	00:25:40	00:41:39	79	00:27:01	00:43:03
Western Isles	Western Isles Hospital (Isle of Lewis)	27	00:12:51	00:23:41	30	00:20:01	00:31:16	25	00:23:56	00:40:19	29	00:16:08	00:29:34
SCOTLAND		7,028	00:43:34	01:36:55	7,118	00:42:52	01:33:30	6,969	00:44:15	01:40:52	7,169	00:46:09	01:46:47

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)