

## Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

### Official Statistics Publication Weekly Statistics Published : 14 May 2025

Please read all accompanying notes and definitions before interpreting the data.

#### Contents

<a href="#">Definitions</a>	Definitions information
<a href="#">Table 1</a>	Total Unscheduled Care Demand and Emergency Demand by Health Board
<a href="#">Table 2</a>	Purple Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 3</a>	Red Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 4</a>	Amber Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 5</a>	Yellow Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 6</a>	Turnaround Times by Health Board
<a href="#">Table 7</a>	Turnaround Times by Hospital
<a href="#">Appendix 1</a>	List of Hospitals included in Hospital Turnaround Times Calculation

#### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

**14/04/2025**

to

**05/05/2025**

#### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	14/04/2025						21/04/2025					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,133	919	645	972	795	529	1,096	893	618	948	762	493
Borders	355	277	205	288	220	150	362	303	234	302	244	177
Dumfries and Galloway	463	395	306	388	328	243	460	388	295	397	330	243
Fife	1,088	888	615	962	785	516	1,087	864	613	974	765	517
Forth Valley	804	623	450	736	574	407	808	650	473	734	590	420
Grampian	1,552	1,137	755	1,382	1,007	630	1,469	1,087	687	1,316	975	586
Greater Glasgow and Clyde	3,383	2,676	1,963	3,043	2,390	1,698	3,201	2,539	1,892	2,867	2,251	1,626
Highland	1,021	845	618	808	684	464	1,048	860	636	819	682	471
Lanarkshire	1,706	1,331	1,027	1,505	1,169	878	1,748	1,308	948	1,563	1,150	807
Lothian	2,283	1,666	1,110	2,072	1,525	985	2,231	1,716	1,110	2,033	1,552	968
Orkney	72	52	45	42	31	25	55	42	40	30	25	23
Shetland	58	50	40	38	37	28	63	45	40	39	30	26
Tayside	1,221	983	652	1,065	843	523	1,249	1,041	636	1,119	927	531
Western Isles	117	95	72	83	66	43	121	97	77	71	61	41
Unknown	298	42	30	289	40	28	379	56	37	368	55	36
<b>SCOTLAND</b>	<b>15,554</b>	<b>11,979</b>	<b>8,533</b>	<b>13,673</b>	<b>10,494</b>	<b>7,147</b>	<b>15,377</b>	<b>11,889</b>	<b>8,336</b>	<b>13,580</b>	<b>10,399</b>	<b>6,965</b>

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28/04/2025						05/05/2025					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,119	892	630	954	752	498	1,095	881	614	953	754	491
343	287	229	277	225	170	337	285	206	297	250	174
522	423	341	456	369	290	481	399	318	411	334	254
1,152	931	628	1,020	809	517	1,089	873	592	984	774	498
804	633	447	733	575	391	795	636	437	746	594	398
1,460	1,076	716	1,299	953	598	1,480	1,077	694	1,332	961	588
3,335	2,604	1,910	2,984	2,319	1,643	3,216	2,545	1,856	2,851	2,219	1,550
1,087	892	666	854	697	480	1,067	877	654	829	686	476
1,749	1,360	1,035	1,516	1,163	849	1,731	1,366	1,017	1,537	1,194	858
2,302	1,745	1,178	2,061	1,560	1,013	2,344	1,737	1,108	2,146	1,586	979
63	53	44	43	38	29	61	43	36	34	24	17
55	38	32	35	27	21	51	42	33	34	29	20
1,263	1,029	655	1,127	904	540	1,236	1,060	665	1,111	949	559
121	97	80	65	59	42	124	99	81	62	54	39
396	53	39	383	50	36	394	52	40	384	50	38
<b>15,771</b>	<b>12,113</b>	<b>8,630</b>	<b>13,807</b>	<b>10,500</b>	<b>7,117</b>	<b>15,501</b>	<b>11,972</b>	<b>8,351</b>	<b>13,711</b>	<b>10,458</b>	<b>6,939</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	14/04/2025 <sup>P</sup>			21/04/2025 <sup>P</sup>			28/04/2025 <sup>P</sup>			05/05/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	40	00:08:13	00:16:54	40	00:07:32	00:13:47	41	00:08:29	00:16:49	36	00:08:17	00:15:18
Borders	5	00:09:32	00:13:11	8	00:09:47	00:25:52	5	00:11:21	00:21:16	7	00:05:01	00:11:40
Dumfries and Galloway	14	00:06:12	00:19:30	11	00:05:47	00:17:11	17	00:06:28	00:18:47	15	00:07:37	00:21:12
Fife	28	00:08:04	00:18:38	35	00:07:58	00:17:50	33	00:09:24	00:15:33	36	00:08:30	00:16:26
Forth Valley	30	00:07:00	00:14:27	22	00:08:38	00:13:42	18	00:08:18	00:18:54	25	00:07:08	00:12:22
Grampian	40	00:07:12	00:19:24	41	00:07:15	00:17:52	42	00:08:30	00:19:22	43	00:07:44	00:18:41
Greater Glasgow and Clyde	115	00:06:29	00:12:59	103	00:06:38	00:11:37	107	00:06:38	00:12:17	111	00:06:18	00:11:46
Highland	31	00:06:48	00:16:34	19	00:08:28	00:32:15	26	00:07:04	00:15:11	27	00:07:35	00:20:31
Lanarkshire	52	00:07:28	00:13:45	47	00:07:31	00:16:01	60	00:07:47	00:15:19	62	00:08:01	00:16:56
Lothian	69	00:07:07	00:15:22	80	00:05:33	00:13:42	58	00:05:52	00:13:27	74	00:06:06	00:11:44
Orkney	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	31	00:06:57	00:11:49	35	00:05:45	00:16:04	30	00:07:45	00:16:44	38	00:07:53	00:18:35
Western Isles	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>464</b>	<b>00:07:08</b>	<b>00:16:04</b>	<b>448</b>	<b>00:06:56</b>	<b>00:15:38</b>	<b>443</b>	<b>00:07:42</b>	<b>00:15:40</b>	<b>480</b>	<b>00:07:07</b>	<b>00:16:20</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	14/04/2025 <sup>P</sup>			21/04/2025 <sup>P</sup>			28/04/2025 <sup>P</sup>			05/05/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	131	00:10:28	00:23:48	139	00:09:31	00:23:16	134	00:09:46	00:22:12	149	00:09:18	00:21:05
Borders	42	00:10:52	00:29:03	41	00:09:20	00:24:51	40	00:09:20	00:33:11	45	00:05:46	00:18:52
Dumfries and Galloway	56	00:07:12	00:22:28	47	00:09:07	00:31:36	68	00:10:08	00:27:24	58	00:09:30	00:21:04
Fife	140	00:09:33	00:17:28	131	00:07:59	00:17:21	154	00:08:39	00:17:41	165	00:08:23	00:15:59
Forth Valley	100	00:09:37	00:18:38	117	00:08:15	00:17:00	133	00:08:21	00:21:17	120	00:10:05	00:23:50
Grampian	217	00:08:39	00:23:19	210	00:09:50	00:24:33	182	00:08:01	00:24:50	184	00:09:28	00:27:40
Greater Glasgow and Clyde	479	00:07:32	00:14:07	455	00:07:57	00:14:00	582	00:07:34	00:15:20	491	00:07:51	00:14:33
Highland	118	00:08:44	00:28:58	137	00:08:25	00:25:44	136	00:08:07	00:29:06	111	00:08:20	00:25:13
Lanarkshire	268	00:10:52	00:20:48	268	00:09:41	00:16:31	280	00:09:22	00:16:42	281	00:09:14	00:19:32
Lothian	303	00:07:46	00:17:00	316	00:07:22	00:14:53	347	00:07:50	00:15:01	326	00:07:51	00:15:19
Orkney	7	00:05:30	01:15:25	*	*	*	7	00:05:20	00:27:25	*	*	*
Shetland	5	00:05:52	00:25:42	*	*	*	5	00:08:32	00:31:39	*	*	*
Tayside	164	00:07:43	00:20:05	167	00:08:12	00:20:43	185	00:07:37	00:20:59	169	00:08:26	00:20:57
Western Isles	12	00:05:40	00:16:52	11	00:09:02	00:23:21	6	00:10:31	00:35:47	9	00:07:04	00:52:14
Unknown	17	00:11:52	00:17:24	17	00:13:48	00:36:52	18	00:12:17	00:22:53	20	00:11:36	00:20:11
SCOTLAND	2,059	00:08:39	00:19:44	2,062	00:08:28	00:18:41	2,277	00:08:15	00:19:28	2,135	00:08:26	00:19:16

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	14/04/2025 <sup>P</sup>			21/04/2025 <sup>P</sup>			28/04/2025 <sup>P</sup>			05/05/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	314	00:19:44	00:50:50	292	00:18:30	00:44:37	312	00:21:13	00:55:14	296	00:20:34	00:48:32
Borders	76	00:15:16	00:37:30	92	00:13:23	00:27:21	89	00:12:31	00:26:16	75	00:14:38	00:23:49
Dumfries and Galloway	122	00:18:47	00:37:14	132	00:14:16	00:36:52	129	00:14:17	00:34:46	133	00:16:08	00:39:15
Fife	298	00:17:56	00:36:59	331	00:19:21	00:38:37	315	00:17:39	00:37:35	273	00:17:01	00:34:28
Forth Valley	226	00:18:52	00:38:38	229	00:18:03	00:38:00	210	00:19:33	00:42:07	226	00:19:00	00:36:06
Grampian	399	00:20:56	01:04:31	388	00:19:20	00:54:11	387	00:19:37	00:59:49	383	00:17:52	00:49:31
Greater Glasgow and Clyde	936	00:16:33	00:35:14	875	00:17:03	00:38:18	857	00:18:16	00:44:16	845	00:15:56	00:35:39
Highland	240	00:13:56	00:37:15	242	00:15:11	00:38:14	242	00:13:54	00:37:56	267	00:13:56	00:37:57
Lanarkshire	497	00:21:49	00:48:56	456	00:23:41	00:58:05	457	00:19:28	00:49:10	460	00:19:17	00:48:47
Lothian	580	00:16:42	00:37:00	592	00:15:36	00:34:00	566	00:17:35	00:36:00	645	00:17:02	00:37:23
Orkney	10	00:08:04	00:35:52	5	00:36:19	01:06:51	16	00:07:41	00:20:26	7	00:14:55	00:21:23
Shetland	15	00:08:11	00:42:30	11	00:16:58	00:36:39	10	00:16:55	00:40:08	8	00:06:58	00:22:37
Tayside	289	00:14:47	00:33:37	339	00:17:34	00:37:40	329	00:15:15	00:32:51	344	00:14:18	00:33:00
Western Isles	27	00:16:53	00:52:48	20	00:17:09	00:24:11	25	00:13:03	00:47:25	21	00:12:10	00:36:09
Unknown	13	00:16:45	00:24:41	22	00:13:49	00:27:08	11	00:16:11	00:45:14	14	00:20:04	00:34:18
SCOTLAND	4,042	00:17:35	00:41:55	4,026	00:17:47	00:41:51	3,955	00:17:48	00:43:37	3,997	00:17:06	00:39:03

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	14/04/2025 <sup>P</sup>			21/04/2025 <sup>P</sup>			28/04/2025 <sup>P</sup>			05/05/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	288	00:43:58	03:35:39	274	00:29:39	02:31:25	249	00:39:20	03:14:11	245	00:36:16	02:13:33
Borders	93	00:28:57	01:06:37	100	00:17:53	00:58:32	89	00:24:33	01:11:04	113	00:22:46	01:11:38
Dumfries and Galloway	130	00:27:57	01:50:51	132	00:27:15	01:31:33	152	00:34:54	01:58:56	118	00:36:45	02:19:16
Fife	299	00:37:09	02:22:32	253	00:48:10	02:58:57	293	00:37:56	02:32:01	282	00:32:21	02:31:38
Forth Valley	206	00:48:36	03:41:06	214	00:35:26	02:22:41	204	01:10:04	03:38:54	211	00:52:05	03:20:59
Grampian	318	01:03:00	06:48:46	308	00:43:58	04:15:31	315	00:43:07	04:28:21	328	00:46:57	03:36:08
Greater Glasgow and Clyde	809	00:38:55	03:12:27	754	00:42:09	03:10:14	714	00:38:33	03:17:27	711	00:29:47	02:06:27
Highland	280	00:18:01	01:30:21	268	00:24:08	01:20:29	280	00:26:11	01:26:50	274	00:24:32	01:28:12
Lanarkshire	322	01:07:43	05:55:15	357	01:07:58	05:32:58	340	00:46:08	04:21:29	368	00:44:01	03:20:05
Lothian	529	01:01:31	04:39:51	537	00:41:08	03:09:08	550	00:45:38	04:09:19	504	00:54:47	04:29:15
Orkney	12	00:18:54	01:29:11	14	00:17:26	00:56:30	14	01:07:24	02:37:33	13	00:27:09	01:34:46
Shetland	14	00:30:00	01:34:16	15	00:16:48	01:13:58	10	00:45:25	01:49:01	15	00:28:14	01:35:20
Tayside	338	00:26:02	01:27:15	367	00:30:21	01:38:04	347	00:29:58	01:57:35	376	00:25:25	01:28:04
Western Isles	26	00:17:21	01:46:20	30	00:26:45	01:18:12	27	00:25:44	02:01:13	24	00:32:23	03:11:45
Unknown	6	00:57:21	04:36:38	9	00:14:39	01:29:19	18	01:28:06	02:14:46	12	00:17:41	00:57:17
SCOTLAND	3,670	00:39:48	03:25:37	3,632	00:36:48	02:55:10	3,602	00:37:54	03:07:02	3,594	00:35:15	02:42:27

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	14/04/2025			21/04/2025			28/04/2025			05/05/2025		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	518	00:53:26	02:55:18	478	00:49:11	02:43:59	478	00:50:24	02:49:29	472	00:46:05	02:48:54
Borders	142	00:33:34	00:53:49	172	00:36:13	00:57:15	170	00:33:01	00:56:23	172	00:32:22	00:53:11
Dumfries & Galloway	243	00:33:09	01:12:34	237	00:28:01	00:48:06	292	00:29:49	00:54:33	246	00:29:57	00:56:50
Fife	466	00:49:54	01:51:06	479	00:53:37	01:56:48	467	00:48:06	01:27:41	441	00:43:35	01:19:00
Forth Valley	411	00:48:27	01:20:21	419	00:49:42	01:31:06	388	00:50:04	01:21:23	395	00:49:41	01:17:53
Grampian	673	01:08:10	04:20:54	620	01:17:15	04:59:40	624	01:13:00	04:20:01	625	01:04:24	04:27:06
Greater Glasgow & Clyde	1,867	00:46:03	01:17:31	1,810	00:48:05	01:31:31	1,810	00:48:15	01:22:19	1,722	00:48:46	01:25:37
Highland	359	00:30:08	01:11:47	360	00:30:38	01:12:15	358	00:30:15	01:11:44	344	00:29:33	01:03:52
Lanarkshire	801	01:00:59	02:11:14	767	01:06:05	02:41:51	774	00:59:23	02:04:39	805	01:01:05	02:05:33
Lothian	930	00:49:22	01:23:44	936	00:48:44	01:17:13	958	00:49:49	01:18:02	958	00:49:17	01:17:21
Orkney	22	00:15:36	00:33:31	24	00:15:53	00:28:22	29	00:16:30	00:30:11	15	00:14:52	00:37:12
Shetland	26	00:18:30	00:34:00	21	00:22:39	00:47:29	18	00:24:30	01:14:46	18	00:27:04	00:42:48
Tayside	591	00:31:50	00:56:29	598	00:33:26	01:07:45	606	00:34:14	00:59:29	619	00:35:00	01:03:35
Western Isles	31	00:23:06	00:35:30	27	00:23:34	00:31:57	29	00:24:50	00:38:23	30	00:24:48	00:40:19
SCOTLAND	7,080	00:46:17	01:45:03	6,948	00:47:40	01:50:28	7,001	00:47:00	01:36:49	6,862	00:46:31	01:35:41

Table 7 - Turnaround Times by Hospital

Week Commencing		14/04/2025			21/04/2025			28/04/2025			05/05/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	192	00:53:22	03:04:40	155	00:46:30	02:22:10	160	00:52:30	02:41:28	165	00:58:51	03:18:26
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	326	00:53:37	02:44:13	323	00:50:11	02:48:30	318	00:50:20	02:52:17	307	00:42:03	01:56:33
Borders	Borders General Hospital (Melrose)	142	00:33:34	00:53:49	172	00:36:13	00:57:15	170	00:33:01	00:56:23	172	00:32:22	00:53:11
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	42	00:27:24	00:44:35	34	00:25:11	00:35:17	44	00:24:46	00:43:36	42	00:27:45	00:42:38
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	201	00:34:32	01:14:05	203	00:29:05	00:50:15	248	00:30:07	00:55:06	204	00:30:52	00:57:47
Fife	Victoria Hospital (Kirkcaldy)	466	00:49:54	01:51:06	479	00:53:37	01:56:48	467	00:48:06	01:27:41	441	00:43:35	01:19:00
Forth Valley	Forth Valley Royal Hospital (Larbert)	411	00:48:27	01:20:21	419	00:49:42	01:31:06	388	00:50:04	01:21:23	395	00:49:41	01:17:53
Grampian	Aberdeen Royal Infirmary (Aberdeen)	525	01:15:31	04:39:41	471	01:27:50	05:15:56	485	01:21:34	04:29:29	490	01:15:10	04:42:42
Grampian	Dr Gray's Hospital (Elgin)	127	00:55:23	02:58:02	134	01:01:33	03:07:06	126	00:59:20	02:43:44	117	00:40:27	02:20:48
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	21	00:29:39	00:43:42	15	00:29:04	00:46:02	13	00:49:05	00:58:37	18	00:28:08	00:49:28
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	520	00:43:45	01:09:07	510	00:48:40	01:42:25	490	00:42:47	01:07:29	497	00:46:22	01:14:53
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	121	00:32:59	00:51:12	103	00:35:17	00:54:02	124	00:36:43	01:00:13	98	00:31:35	00:50:22
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	788	00:50:02	01:25:19	745	00:50:27	01:24:23	745	00:51:32	01:24:54	709	00:54:07	01:36:43
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	378	00:46:20	01:21:04	369	00:48:43	01:44:47	380	00:54:00	01:39:05	357	00:49:19	01:25:36
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	60	00:35:54	01:04:20	83	00:39:25	01:05:14	71	00:47:01	01:07:50	61	00:37:35	01:03:16
Highland	Belford Hospital (Fort William)	35	00:29:49	00:45:13	30	00:30:45	00:56:43	38	00:31:49	01:08:44	49	00:29:11	01:25:49
Highland	Caithness General Hospital (Wick)	41	00:31:42	00:51:00	40	00:29:16	00:55:26	45	00:30:41	00:59:06	32	00:26:13	00:41:16
Highland	Lorn & Islands Hospital (Oban)	24	00:19:07	00:28:21	24	00:23:22	00:36:05	23	00:15:01	00:28:34	24	00:17:51	00:30:55
Highland	Raigmore Hospital (Inverness)	259	00:33:28	01:24:31	266	00:31:45	01:27:26	252	00:31:45	01:15:23	239	00:31:28	01:04:41
Lanarkshire	University Hospital Hairmyres (East Kilbride)	236	00:50:25	01:38:13	238	01:00:11	01:48:19	247	00:55:53	01:45:18	245	00:55:47	01:56:59
Lanarkshire	University Hospital Monklands (Airdrie)	267	01:02:48	01:51:01	244	01:07:43	02:11:41	234	00:58:02	01:55:25	255	01:03:17	01:51:54
Lanarkshire	University Hospital Wishaw (Wishaw)	298	01:09:58	03:18:23	285	01:20:05	04:11:20	293	01:05:54	02:50:37	305	01:03:44	02:17:26
Lothian	Royal Hospital for Sick Children (Edinburgh)	27	00:34:52	01:07:42	28	00:33:50	01:01:29	24	00:50:40	01:05:12	21	00:39:35	01:00:03
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	692	00:50:59	01:27:55	723	00:49:30	01:17:45	703	00:50:40	01:17:02	723	00:49:17	01:17:47
Lothian	St John's Hospital (Livingston)	211	00:46:06	01:14:40	185	00:48:06	01:15:53	231	00:48:51	01:27:04	214	00:50:32	01:15:03
Orkney	Balfour Hospital (Kirkwall)	22	00:15:36	00:33:31	24	00:15:53	00:28:22	29	00:16:30	00:30:11	15	00:14:52	00:37:12
Shetland	Gilbert Bain Hospital (Lerwick)	26	00:18:30	00:34:00	21	00:22:39	00:47:29	18	00:24:30	01:14:46	18	00:27:04	00:42:48
Tayside	Ninewells Hospital (Dundee)	510	00:31:49	00:58:21	517	00:34:04	01:12:02	521	00:35:02	01:00:21	514	00:36:04	01:05:29
Tayside	Perth Royal Infirmary (Perth)	81	00:32:17	00:50:51	81	00:31:14	00:53:24	85	00:29:34	00:56:58	105	00:30:29	00:50:08
Western Isles	Western Isles Hospital (Isle of Lewis)	31	00:23:06	00:35:30	27	00:23:34	00:31:57	29	00:24:50	00:38:23	30	00:24:48	00:40:19
SCOTLAND		7,080	00:46:17	01:45:03	6,948	00:47:40	01:50:28	7,001	00:47:00	01:36:49	6,862	00:46:31	01:35:41

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)