

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 21 June 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 22/05/2023 to 12/06/2023

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	22/05/2023						29/05/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,036	890	668	844	707	498	1,014	866	644	837	708	497
Borders	384	332	246	328	279	195	290	236	166	251	202	135
Dumfries and Galloway	428	375	303	354	305	239	425	359	280	352	291	213
Fife	1,051	845	588	913	719	471	1,084	878	618	941	746	496
Forth Valley	713	592	435	632	520	364	762	603	447	665	516	368
Grampian	1,427	1,116	707	1,245	977	577	1,412	1,114	740	1,230	954	590
Greater Glasgow and Clyde	3,221	2,572	1,936	2,792	2,188	1,578	3,320	2,630	1,969	2,895	2,271	1,638
Highland	991	816	610	767	629	429	1,176	982	706	905	758	502
Lanarkshire	1,724	1,460	1,136	1,441	1,200	892	1,742	1,423	1,078	1,506	1,214	883
Lothian	2,265	1,770	1,240	1,980	1,512	1,003	2,387	1,794	1,233	2,150	1,604	1,058
Orkney	62	50	43	34	29	22	69	56	43	45	38	25
Shetland	64	50	47	29	27	24	54	42	36	29	22	18
Tayside	1,203	1,007	636	1,014	832	479	1,183	973	609	1,022	831	480
Western Isles	100	86	67	54	50	32	131	106	90	68	57	42
Unknown	670	273	190	643	254	175	699	300	214	671	278	196
SCOTLAND	15,339	12,234	8,852	13,070	10,228	6,978	15,748	12,362	8,873	13,567	10,490	7,141

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05/06/2023						12/06/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,103	906	651	911	739	497	1,066	875	630	904	729	494
347	297	212	273	230	151	360	288	205	294	235	155
463	383	312	378	307	240	495	426	318	385	329	226
1,001	831	610	876	716	500	1,129	900	617	1,005	791	516
766	626	465	687	558	403	759	607	426	666	525	355
1,445	1,120	721	1,253	963	577	1,498	1,162	749	1,317	1,023	624
3,326	2,615	2,011	2,886	2,229	1,644	3,493	2,604	1,922	3,063	2,252	1,589
1,115	902	646	843	699	456	1,198	981	684	939	765	479
1,687	1,384	1,067	1,416	1,138	836	1,798	1,438	1,083	1,532	1,201	864
2,145	1,670	1,186	1,877	1,437	970	2,345	1,788	1,204	2,111	1,610	1,044
65	51	41	38	30	20	70	53	44	41	32	25
63	50	45	33	28	24	52	44	35	27	24	16
1,131	992	626	947	815	462	1,196	998	606	1,033	850	476
109	98	78	63	57	38	123	107	93	57	49	36
648	290	196	622	271	180	703	283	191	673	265	175
15,414	12,215	8,867	13,103	10,217	6,998	16,285	12,554	8,807	14,047	10,680	7,074

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/05/2023 ^P			29/05/2023 ^P			05/06/2023 ^P			12/06/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	35	00:07:52	00:12:45	41	00:08:30	00:18:39	38	00:08:10	00:13:31	35	00:07:30	00:14:38
Borders	*	*	*	8	00:05:02	00:12:56	6	00:05:54	00:10:06	*	*	*
Dumfries and Galloway	15	00:07:02	00:17:39	16	00:07:53	00:15:26	19	00:13:44	00:22:21	18	00:05:47	00:14:13
Fife	35	00:07:09	00:18:17	40	00:08:19	00:16:40	37	00:08:37	00:16:26	35	00:07:54	00:17:29
Forth Valley	22	00:07:03	00:16:01	22	00:04:30	00:16:03	23	00:08:00	00:16:41	21	00:06:35	00:15:57
Grampian	52	00:05:07	00:18:37	40	00:06:08	00:16:06	41	00:08:53	00:23:46	53	00:07:34	00:19:36
Greater Glasgow and Clyde	107	00:07:46	00:13:42	118	00:06:32	00:11:07	126	00:06:45	00:12:27	113	00:07:19	00:13:04
Highland	27	00:15:27	00:29:53	30	00:08:45	00:27:51	25	00:06:30	00:21:52	22	00:08:41	00:19:10
Lanarkshire	53	00:06:46	00:12:17	51	00:06:56	00:13:01	65	00:08:11	00:14:43	60	00:07:09	00:13:19
Lothian	69	00:06:57	00:12:02	75	00:08:04	00:13:48	71	00:06:50	00:14:46	63	00:06:56	00:14:13
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Tayside	41	00:07:16	00:15:48	36	00:06:21	00:19:56	32	00:07:08	00:17:45	26	00:06:07	00:16:34
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	13	00:08:43	00:17:43	10	00:06:49	00:09:18	7	00:10:54	00:16:00	8	00:05:34	00:18:22
SCOTLAND	482	00:07:26	00:16:15	493	00:07:06	00:15:49	497	00:07:26	00:16:49	461	00:07:12	00:14:45

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/05/2023 ^P			29/05/2023 ^P			05/06/2023 ^P			12/06/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	130	00:07:30	00:16:06	143	00:09:48	00:23:30	146	00:09:11	00:19:12	155	00:09:22	00:21:07
Borders	40	00:09:51	00:21:15	33	00:13:45	00:27:49	36	00:07:08	00:26:49	35	00:09:37	00:28:40
Dumfries and Galloway	57	00:07:34	00:24:22	33	00:08:54	00:22:15	59	00:06:52	00:24:16	52	00:07:37	00:19:08
Fife	138	00:09:33	00:19:54	142	00:09:16	00:17:51	127	00:07:59	00:15:53	161	00:10:14	00:21:12
Forth Valley	100	00:09:47	00:18:09	106	00:09:02	00:18:41	93	00:09:16	00:19:41	106	00:09:02	00:18:37
Grampian	208	00:08:41	00:24:24	197	00:08:38	00:25:26	175	00:08:46	00:25:53	197	00:09:01	00:24:30
Greater Glasgow and Clyde	516	00:07:45	00:14:38	543	00:08:12	00:15:33	497	00:07:38	00:15:18	515	00:07:55	00:15:14
Highland	106	00:09:14	00:28:52	148	00:07:56	00:26:23	115	00:07:59	00:25:38	123	00:08:55	00:25:04
Lanarkshire	273	00:09:05	00:17:35	274	00:08:42	00:17:37	257	00:08:37	00:17:11	277	00:08:52	00:17:50
Lothian	305	00:07:21	00:15:47	362	00:08:07	00:17:12	292	00:08:00	00:14:33	324	00:07:43	00:15:57
Orkney	7	00:17:53	00:46:45	7	00:06:33	00:34:28	6	00:09:08	00:16:56	*	*	*
Shetland	*	*	*	-	n/a	n/a	6	00:16:39	00:24:55	*	*	*
Tayside	135	00:07:57	00:19:49	139	00:07:33	00:21:43	143	00:09:04	00:19:43	133	00:06:48	00:16:38
Western Isles	*	*	*	6	00:04:55	00:28:25	10	00:13:21	00:35:09	*	*	*
Unknown	66	00:10:58	00:24:20	77	00:11:56	00:26:23	78	00:09:08	00:19:44	79	00:09:46	00:18:47
SCOTLAND	2,091	00:08:25	00:18:34	2,210	00:08:30	00:19:00	2,040	00:08:12	00:18:31	2,166	00:08:28	00:19:08

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/05/2023 ^P			29/05/2023 ^P			05/06/2023 ^P			12/06/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	262	00:15:38	00:28:37	267	00:16:43	00:36:01	264	00:17:16	00:34:54	255	00:16:17	00:32:45
Borders	113	00:11:51	00:26:12	66	00:11:45	00:29:01	70	00:13:07	00:27:25	80	00:13:43	00:29:14
Dumfries and Galloway	105	00:13:35	00:31:11	99	00:15:44	00:32:37	115	00:13:09	00:30:22	118	00:16:22	00:32:18
Fife	272	00:14:44	00:29:14	275	00:14:37	00:27:51	268	00:15:18	00:31:37	288	00:16:06	00:32:23
Forth Valley	183	00:15:31	00:29:33	193	00:14:55	00:29:48	204	00:17:06	00:36:13	198	00:16:39	00:32:05
Grampian	398	00:14:40	00:45:36	333	00:13:46	00:33:56	390	00:16:27	00:48:07	410	00:17:05	00:44:09
Greater Glasgow and Clyde	807	00:14:53	00:32:39	875	00:15:41	00:34:10	874	00:16:12	00:34:09	906	00:16:55	00:38:53
Highland	201	00:16:08	00:33:20	252	00:13:08	00:36:05	231	00:12:46	00:34:49	262	00:16:21	00:37:30
Lanarkshire	462	00:18:43	00:38:30	432	00:18:24	00:38:36	456	00:18:26	00:35:14	458	00:19:57	00:44:01
Lothian	558	00:15:24	00:31:36	613	00:15:58	00:30:32	545	00:14:32	00:31:10	626	00:15:38	00:29:10
Orkney	8	00:06:54	00:43:29	6	00:12:34	00:23:50	6	00:07:39	00:13:43	14	00:14:50	01:18:43
Shetland	5	00:18:20	00:28:32	11	00:13:35	00:36:59	11	00:12:29	00:45:49	11	00:11:13	00:31:05
Tayside	300	00:12:51	00:28:54	299	00:13:36	00:30:46	285	00:12:56	00:29:38	322	00:14:02	00:29:49
Western Isles	14	00:12:45	00:35:05	18	00:12:56	00:33:15	16	00:14:38	00:29:38	24	00:12:06	00:43:35
Unknown	91	00:18:12	00:35:16	87	00:15:46	00:30:20	90	00:17:01	00:32:23	91	00:18:26	00:41:27
SCOTLAND	3,779	00:15:19	00:33:32	3,826	00:15:33	00:33:46	3,825	00:15:48	00:34:47	4,063	00:16:37	00:36:05

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/05/2023 ^P			29/05/2023 ^P			05/06/2023 ^P			12/06/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	268	00:24:17	01:22:44	250	00:31:18	01:47:14	282	00:30:21	01:46:00	274	00:28:04	01:48:54
Borders	117	00:18:42	00:54:46	95	00:20:40	00:53:09	118	00:20:19	00:55:06	113	00:18:42	01:06:28
Dumfries and Galloway	125	00:20:35	01:12:25	140	00:17:16	01:01:12	113	00:21:11	01:23:01	140	00:20:55	01:32:28
Fife	272	00:29:09	01:49:46	280	00:31:25	02:42:12	280	00:26:37	01:51:53	304	00:26:24	01:42:26
Forth Valley	209	00:31:21	01:58:28	189	00:33:49	02:43:44	229	00:29:22	01:51:07	193	00:50:46	02:37:00
Grampian	309	00:31:50	04:20:09	377	00:26:02	02:14:05	345	00:30:31	02:53:55	351	00:30:15	02:30:46
Greater Glasgow and Clyde	723	00:27:53	02:07:31	694	00:39:11	02:57:20	705	00:39:58	03:28:24	684	00:47:30	04:11:16
Highland	289	00:19:37	01:19:40	321	00:22:54	01:23:59	323	00:22:31	01:12:22	352	00:21:55	01:28:53
Lanarkshire	399	00:43:51	02:44:13	435	00:40:46	02:28:37	341	00:38:17	02:52:45	388	00:50:21	03:53:33
Lothian	558	00:34:57	02:28:22	523	00:52:15	03:39:33	516	00:33:25	02:48:21	565	00:44:17	02:46:41
Orkney	11	00:34:07	01:31:07	22	00:29:49	01:08:22	14	00:15:41	01:03:17	13	00:38:04	01:35:41
Shetland	16	00:17:49	00:56:35	10	00:08:38	00:15:57	10	00:14:47	00:56:36	10	00:27:38	00:55:01
Tayside	348	00:18:41	01:12:56	351	00:24:32	01:22:34	347	00:21:28	01:10:41	362	00:23:28	01:12:51
Western Isles	29	00:19:17	01:08:02	30	00:20:59	00:56:24	28	00:19:39	01:00:18	22	00:20:03	00:56:04
Unknown	80	00:30:12	01:18:55	99	00:30:02	02:26:13	92	00:25:57	01:36:59	80	00:28:35	02:16:25
SCOTLAND	3,753	00:27:45	02:02:08	3,816	00:31:18	02:24:56	3,743	00:29:42	02:07:00	3,851	00:32:02	02:32:30

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	22/05/2023			29/05/2023			05/06/2023			12/06/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	479	00:43:00	01:54:49	507	00:45:29	02:36:33	489	00:41:33	02:12:48	493	00:43:46	02:20:42
Borders	195	00:32:19	00:50:53	131	00:34:00	00:59:07	153	00:30:36	00:51:26	155	00:30:53	00:47:26
Dumfries & Galloway	234	00:25:46	00:46:13	215	00:24:00	00:43:51	247	00:28:25	00:48:53	220	00:26:21	00:52:56
Fife	426	00:43:59	01:39:38	469	00:42:47	01:24:38	453	00:41:13	01:34:52	457	00:44:49	01:42:50
Forth Valley	373	00:41:44	01:09:51	371	00:42:37	01:12:26	402	00:38:09	01:00:16	372	00:41:54	01:06:47
Grampian	607	00:46:37	03:49:55	602	00:48:30	02:47:08	614	01:01:01	03:10:25	656	00:54:32	02:48:44
Greater Glasgow & Clyde	1,786	00:45:08	01:16:43	1,851	00:46:36	01:25:02	1,851	00:46:48	01:23:00	1,793	00:47:41	01:21:29
Highland	328	00:27:17	01:20:27	376	00:35:45	01:43:49	354	00:31:22	01:24:15	355	00:32:56	01:16:23
Lanarkshire	830	00:54:11	01:54:40	822	00:51:21	01:33:15	771	01:00:37	02:14:40	839	00:54:07	01:43:01
Lothian	1,005	00:45:56	01:10:55	1,071	00:46:17	01:12:23	978	00:44:48	01:09:38	1,046	00:46:14	01:12:53
Orkney	23	00:17:26	00:25:56	24	00:12:37	00:37:35	22	00:19:39	00:37:54	25	00:17:05	00:41:12
Shetland	23	00:24:26	00:40:58	19	00:27:28	00:41:28	25	00:23:48	00:39:45	15	00:21:20	00:27:51
Tayside	544	00:30:00	00:55:06	552	00:29:28	00:55:15	529	00:30:33	00:55:43	538	00:29:20	00:53:59
Western Isles	31	00:24:04	00:36:49	38	00:21:10	00:39:30	32	00:17:53	00:33:54	27	00:17:34	00:30:33
SCOTLAND	6,884	00:42:22	01:25:21	7,048	00:43:01	01:26:43	6,920	00:42:59	01:33:00	6,991	00:43:55	01:29:19

Table 7 - Turnaround Times by Hospital

Week Commencing		22/05/2023			29/05/2023			05/06/2023			12/06/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	175	00:51:34	02:05:00	160	00:46:27	02:51:46	182	00:44:46	02:22:12	169	01:04:45	03:16:13
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	304	00:41:08	01:39:33	347	00:43:38	02:29:04	307	00:40:16	01:54:35	324	00:39:38	01:37:45
Borders	Borders General Hospital (Melrose)	195	00:32:19	00:50:53	131	00:34:00	00:59:07	153	00:30:36	00:51:26	155	00:30:53	00:47:26
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	37	00:24:43	00:34:06	34	00:29:11	00:50:21	44	00:27:01	00:41:50	44	00:25:19	00:44:49
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	197	00:25:49	00:48:04	181	00:23:08	00:41:30	203	00:28:30	00:49:30	176	00:27:13	00:54:52
Fife	Victoria Hospital (Kirkcaldy)	426	00:43:59	01:39:38	469	00:42:47	01:24:38	453	00:41:13	01:34:52	457	00:44:49	01:42:50
Forth Valley	Forth Valley Royal Hospital (Larbert)	373	00:41:44	01:09:51	371	00:42:37	01:12:26	402	00:38:09	01:00:16	372	00:41:54	01:06:47
Grampian	Aberdeen Royal Infirmary (Aberdeen)	468	00:51:07	04:04:09	476	00:52:44	03:08:58	484	01:10:41	03:32:52	517	01:01:32	03:06:55
Grampian	Dr Gray's Hospital (Elgin)	126	00:37:56	01:24:45	114	00:36:40	01:16:26	120	00:36:35	01:31:46	119	00:40:43	01:27:04
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	13	00:29:40	01:04:53	12	00:24:19	00:38:10	10	00:24:20	00:35:21	20	00:26:37	00:36:40
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	564	00:41:44	01:01:52	549	00:39:25	00:58:11	551	00:42:30	01:01:34	516	00:41:23	01:03:16
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	115	00:31:23	00:55:12	106	00:33:33	00:54:16	120	00:35:23	00:50:39	111	00:35:35	00:58:32
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	720	00:51:30	01:32:34	733	00:56:38	01:47:41	793	00:56:00	01:50:43	709	00:55:19	01:40:02
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	317	00:43:17	01:11:23	384	00:49:26	01:20:23	330	00:46:48	01:16:06	390	00:49:24	01:18:21
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	70	00:44:38	01:17:34	79	00:40:45	01:05:31	57	00:43:32	01:09:42	67	00:38:38	01:12:17
Highland	Belford Hospital (Fort William)	33	00:26:31	00:59:30	20	00:25:40	00:41:28	32	00:24:15	00:44:49	37	00:29:34	00:43:56
Highland	Caitness General Hospital (Wick)	37	00:24:44	00:56:21	45	00:26:38	00:50:27	40	00:27:16	01:01:06	41	00:31:31	01:10:56
Highland	Lorn & Islands Hospital (Oban)	15	00:21:12	00:34:24	30	00:28:22	00:46:12	35	00:25:13	00:48:24	25	00:20:18	00:41:51
Highland	Raigmore Hospital (Inverness)	243	00:29:38	01:32:01	281	00:40:45	01:54:28	247	00:35:00	01:30:35	252	00:34:50	01:26:47
Lanarkshire	University Hospital Hairmyres (East Kilbride)	236	00:50:52	01:36:34	270	00:45:29	01:16:36	222	00:54:25	01:47:49	249	00:54:10	01:36:27
Lanarkshire	University Hospital Monklands (Airdrie)	249	00:47:25	01:21:26	236	00:50:15	01:26:04	226	01:02:54	01:45:29	281	00:53:34	01:35:40
Lanarkshire	University Hospital Wishaw (Wishaw)	345	01:03:35	02:35:30	316	00:57:31	01:53:28	323	01:05:48	02:59:35	309	00:54:24	02:11:40
Lothian	Royal Hospital for Sick Children (Edinburgh)	23	00:39:40	01:00:28	32	00:37:15	01:03:16	30	00:33:50	00:56:15	26	00:34:22	00:52:52
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	769	00:47:33	01:12:25	829	00:48:48	01:14:44	704	00:46:37	01:11:58	766	00:47:40	01:14:28
Lothian	St John's Hospital (Livingston)	213	00:40:00	01:05:45	210	00:37:48	01:06:38	244	00:40:52	01:02:38	254	00:43:49	01:03:40
Orkney	Balfour Hospital (Kirkwall)	23	00:17:26	00:25:56	24	00:12:37	00:37:35	22	00:19:39	00:37:54	25	00:17:05	00:41:12
Shetland	Gilbert Bain Hospital (Lerwick)	23	00:24:26	00:40:58	19	00:27:28	00:41:28	25	00:23:48	00:39:45	15	00:21:20	00:27:51
Tayside	Ninewells Hospital (Dundee)	474	00:30:16	00:55:30	471	00:30:51	00:57:23	451	00:31:38	00:57:05	466	00:30:33	00:56:13
Tayside	Perth Royal Infirmary (Perth)	70	00:27:59	00:46:05	81	00:23:38	00:43:20	78	00:25:30	00:41:51	72	00:24:47	00:39:23
Western Isles	Western Isles Hospital (Isle of Lewis)	31	00:24:04	00:36:49	38	00:21:10	00:39:30	32	00:17:53	00:33:54	27	00:17:34	00:30:33
SCOTLAND		6,884	00:42:22	01:25:21	7,048	00:43:01	01:26:43	6,920	00:42:59	01:33:00	6,991	00:43:55	01:29:19

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)