

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Official Statistics Publication Weekly Statistics Published : 15 November 2023



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

### Contents

<a href="#">Definitions</a>	Definitions information
<a href="#">Table 1</a>	Total Unscheduled Care Demand and Emergency Demand by Health Board
<a href="#">Table 2</a>	Purple Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 3</a>	Red Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 4</a>	Amber Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 5</a>	Yellow Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 6</a>	Turnaround Times by Health Board
<a href="#">Table 7</a>	Turnaround Times by Hospital
<a href="#">Appendix 1</a>	List of Hospitals included in Hospital Turnaround Times Calculation

### Source

Publication only contains information from the SAS C3 Data Warehouse.  
This publication includes data for week commencing **16/10/2023** to **06/11/2023**

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	16/10/2023						23/10/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,114	892	651	954	757	520	1,127	877	644	959	751	523
Borders	317	281	222	254	224	167	359	301	221	291	240	166
Dumfries and Galloway	519	443	358	441	371	291	466	411	322	394	342	256
Fife	1,053	874	616	913	753	502	1,103	874	598	945	738	471
Forth Valley	710	592	448	619	511	372	778	638	478	695	572	415
Grampian	1,409	1,062	681	1,218	931	561	1,453	1,098	645	1,279	972	530
Greater Glasgow and Clyde	3,134	2,507	1,898	2,721	2,162	1,573	3,311	2,607	1,969	2,931	2,287	1,676
Highland	958	782	559	710	595	390	938	797	585	705	611	410
Lanarkshire	1,699	1,398	1,076	1,435	1,163	864	1,795	1,412	1,089	1,530	1,189	883
Lothian	2,131	1,703	1,192	1,856	1,469	983	2,197	1,729	1,234	1,931	1,512	1,038
Orkney	40	31	19	24	20	9	52	42	33	26	23	15
Shetland	46	41	33	31	28	20	50	42	34	30	28	20
Tayside	1,169	979	652	968	804	491	1,292	1,089	690	1,102	913	529
Western Isles	107	88	61	64	56	29	115	92	73	66	56	40
Unknown	597	288	198	569	268	180	699	295	214	663	272	193
<b>SCOTLAND</b>	<b>15,003</b>	<b>11,961</b>	<b>8,664</b>	<b>12,777</b>	<b>10,112</b>	<b>6,952</b>	<b>15,735</b>	<b>12,304</b>	<b>8,829</b>	<b>13,547</b>	<b>10,506</b>	<b>7,165</b>

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30/10/2023						06/11/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,173	877	636	1,022	756	522	1,051	865	626	877	718	489
316	272	207	254	216	157	341	290	206	278	238	155
428	373	296	350	305	233	441	368	290	371	305	229
1,074	854	592	969	771	516	1,049	839	577	908	715	462
790	650	502	700	570	427	761	638	480	681	572	418
1,506	1,150	734	1,350	1,046	637	1,432	1,133	746	1,244	998	628
3,320	2,590	1,981	2,946	2,279	1,687	3,404	2,725	2,046	2,972	2,358	1,701
984	810	591	767	629	424	934	773	543	735	620	401
1,827	1,411	1,093	1,555	1,184	883	1,632	1,346	1,019	1,377	1,128	811
2,374	1,841	1,301	2,119	1,629	1,103	2,123	1,673	1,192	1,867	1,447	989
61	53	47	42	37	31	53	42	39	26	20	18
47	42	34	25	25	17	54	45	40	28	23	18
1,133	972	614	962	817	470	1,241	1,051	655	1,041	868	490
123	103	84	64	56	39	139	101	77	67	55	32
726	309	222	695	286	199	667	306	213	635	284	194
<b>15,882</b>	<b>12,307</b>	<b>8,934</b>	<b>13,820</b>	<b>10,606</b>	<b>7,345</b>	<b>15,322</b>	<b>12,195</b>	<b>8,749</b>	<b>13,107</b>	<b>10,349</b>	<b>7,035</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	16/10/2023 <sup>P</sup>			23/10/2023 <sup>P</sup>			30/10/2023 <sup>P</sup>			06/11/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	37	00:09:14	00:21:04	28	00:07:02	00:15:51	27	00:10:36	00:25:25	33	00:07:38	00:13:52
Borders	*	*	*	5	00:09:04	00:10:22	*	*	*	16	00:09:19	00:16:49
Dumfries and Galloway	19	00:07:51	00:16:21	13	00:10:53	00:12:40	11	00:08:15	00:18:55	14	00:07:13	00:17:24
Fife	31	00:09:02	00:15:04	39	00:07:54	00:14:29	36	00:07:56	00:16:51	32	00:06:18	00:13:07
Forth Valley	20	00:06:07	00:12:01	26	00:05:53	00:13:45	27	00:06:42	00:22:38	30	00:07:50	00:17:53
Grampian	32	00:05:39	00:10:50	37	00:08:53	00:23:43	53	00:08:42	00:20:36	49	00:06:31	00:19:48
Greater Glasgow and Clyde	94	00:06:38	00:13:21	115	00:06:24	00:13:10	136	00:06:10	00:11:04	106	00:06:15	00:13:32
Highland	30	00:06:29	00:17:57	23	00:11:56	00:23:17	29	00:06:31	00:29:32	28	00:09:23	00:19:08
Lanarkshire	51	00:07:39	00:12:44	66	00:08:02	00:14:18	53	00:07:44	00:14:46	55	00:07:32	00:13:33
Lothian	61	00:06:24	00:17:12	69	00:06:32	00:13:04	72	00:06:15	00:13:59	84	00:07:39	00:15:43
Orkney	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	-	n/a	n/a
Tayside	37	00:08:03	00:18:01	30	00:09:11	00:21:22	28	00:06:03	00:19:58	33	00:09:03	00:16:55
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	13	00:10:37	00:22:38	19	00:08:23	00:14:29	13	00:07:06	00:11:45	*	*	*
<b>SCOTLAND</b>	<b>438</b>	<b>00:07:09</b>	<b>00:16:46</b>	<b>475</b>	<b>00:07:19</b>	<b>00:15:35</b>	<b>496</b>	<b>00:06:51</b>	<b>00:16:49</b>	<b>491</b>	<b>00:07:21</b>	<b>00:16:08</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	16/10/2023 <sup>P</sup>			23/10/2023 <sup>P</sup>			30/10/2023 <sup>P</sup>			06/11/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	148	00:09:46	00:22:38	156	00:09:52	00:19:10	166	00:10:20	00:24:16	132	00:09:13	00:18:15
Borders	31	00:09:39	00:18:16	30	00:07:15	00:20:29	39	00:11:35	00:15:17	37	00:09:01	00:23:59
Dumfries and Galloway	59	00:11:47	00:26:42	47	00:09:47	00:22:49	37	00:08:17	00:21:50	50	00:06:16	00:25:41
Fife	121	00:10:16	00:19:00	142	00:09:32	00:20:23	141	00:10:08	00:19:11	113	00:09:25	00:20:02
Forth Valley	102	00:08:42	00:20:12	108	00:09:06	00:19:02	131	00:09:12	00:18:48	111	00:08:14	00:16:08
Grampian	173	00:09:17	00:26:02	159	00:08:05	00:21:19	182	00:09:04	00:27:11	189	00:08:43	00:22:03
Greater Glasgow and Clyde	506	00:07:19	00:14:49	550	00:08:15	00:16:27	547	00:08:08	00:15:32	575	00:07:38	00:14:58
Highland	91	00:09:16	00:30:38	86	00:09:45	00:31:00	123	00:08:09	00:27:12	96	00:08:18	00:22:45
Lanarkshire	276	00:08:58	00:17:07	332	00:09:18	00:19:07	345	00:10:02	00:20:18	271	00:09:27	00:17:40
Lothian	266	00:07:26	00:14:56	304	00:07:15	00:14:02	326	00:07:33	00:15:19	317	00:07:24	00:15:25
Orkney	*	*	*	*	*	*	6	00:13:48	00:20:26	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	150	00:07:48	00:24:32	162	00:07:49	00:23:22	140	00:08:56	00:19:24	151	00:07:07	00:20:04
Western Isles	11	00:11:42	00:25:47	11	00:09:46	00:27:12	*	*	*	*	*	*
Unknown	70	00:08:02	00:18:46	64	00:09:26	00:24:29	74	00:10:26	00:20:17	80	00:09:16	00:17:43
<b>SCOTLAND</b>	<b>2,010</b>	<b>00:08:24</b>	<b>00:19:26</b>	<b>2,158</b>	<b>00:08:28</b>	<b>00:19:49</b>	<b>2,264</b>	<b>00:08:55</b>	<b>00:19:42</b>	<b>2,130</b>	<b>00:08:12</b>	<b>00:17:33</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	16/10/2023 <sup>P</sup>			23/10/2023 <sup>P</sup>			30/10/2023 <sup>P</sup>			06/11/2023 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Health Board</b>												
Ayrshire and Arran	297	00:19:19	00:41:24	306	00:18:45	00:45:43	341	00:26:38	01:09:02	264	00:16:22	00:34:11
Borders	86	00:12:43	00:26:12	89	00:12:20	00:28:20	71	00:11:55	00:30:45	78	00:12:56	00:33:13
Dumfries and Galloway	133	00:15:17	00:34:34	127	00:14:15	00:38:46	119	00:15:55	00:37:33	102	00:12:45	00:34:11
Fife	289	00:16:10	00:32:30	279	00:17:15	00:37:27	296	00:16:42	00:36:53	284	00:15:00	00:31:04
Forth Valley	169	00:15:17	00:34:08	233	00:16:42	00:34:15	226	00:17:47	00:34:47	197	00:15:59	00:32:01
Grampian	381	00:16:46	00:58:27	399	00:17:49	00:46:36	423	00:17:49	00:50:14	396	00:18:38	00:43:08
Greater Glasgow and Clyde	827	00:16:25	00:34:45	911	00:17:47	00:43:44	946	00:18:03	00:41:49	935	00:16:14	00:35:59
Highland	237	00:14:30	00:35:13	222	00:14:09	00:36:44	198	00:15:02	00:33:27	214	00:13:04	00:32:37
Lanarkshire	473	00:19:58	00:38:30	483	00:23:19	00:55:44	494	00:25:29	01:05:58	477	00:18:42	00:44:29
Lothian	577	00:14:57	00:30:50	603	00:14:51	00:28:29	622	00:15:38	00:31:20	552	00:15:35	00:31:39
Orkney	8	00:07:45	00:24:09	11	00:10:11	00:27:17	15	00:10:28	00:38:06	8	00:11:06	00:56:13
Shetland	7	00:16:56	00:24:31	8	00:14:23	00:28:48	8	00:10:04	00:30:21	7	00:16:09	00:35:30
Tayside	298	00:14:33	00:34:46	369	00:15:17	00:34:59	283	00:13:47	00:34:21	311	00:14:20	00:33:02
Western Isles	23	00:09:39	00:26:06	24	00:09:00	00:52:44	23	00:16:29	00:41:35	23	00:14:35	00:42:13
Unknown	108	00:16:48	00:34:47	107	00:19:48	00:46:55	107	00:19:38	00:58:27	103	00:18:13	00:42:26
<b>SCOTLAND</b>	<b>3,913</b>	<b>00:16:22</b>	<b>00:36:13</b>	<b>4,171</b>	<b>00:17:08</b>	<b>00:41:32</b>	<b>4,172</b>	<b>00:17:59</b>	<b>00:44:05</b>	<b>3,951</b>	<b>00:16:07</b>	<b>00:36:30</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	16/10/2023 <sup>P</sup>			23/10/2023 <sup>P</sup>			30/10/2023 <sup>P</sup>			06/11/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	262	00:51:00	03:28:14	256	00:39:43	02:57:49	212	00:58:58	05:25:51	283	00:26:39	01:40:53
Borders	96	00:17:50	00:58:14	115	00:17:31	00:41:08	98	00:17:43	01:15:25	103	00:18:37	01:11:03
Dumfries and Galloway	158	00:27:10	01:47:37	153	00:20:54	01:17:33	134	00:23:33	01:36:10	137	00:20:07	01:28:15
Fife	309	00:37:10	01:50:23	274	00:31:10	02:23:26	294	00:34:50	02:51:04	279	00:28:24	01:43:27
Forth Valley	216	00:32:45	02:00:34	203	00:30:53	02:29:56	183	00:50:44	04:56:07	231	00:34:12	02:06:34
Grampian	333	00:35:47	03:27:52	365	00:35:41	02:30:28	381	00:39:31	03:49:25	356	00:35:27	03:25:02
Greater Glasgow and Clyde	707	00:37:20	03:12:27	673	00:47:15	03:49:31	611	00:46:57	04:59:30	702	00:41:46	03:33:38
Highland	235	00:21:22	01:43:59	274	00:20:05	01:32:11	276	00:19:00	01:03:28	281	00:22:51	01:20:24
Lanarkshire	342	00:55:56	04:04:02	287	01:23:31	06:14:05	264	01:19:04	08:34:49	312	00:43:33	04:18:07
Lothian	536	00:33:50	02:34:23	506	00:31:02	02:15:53	579	00:46:17	03:05:30	468	00:33:52	02:15:09
Orkney	7	00:20:20	01:14:45	8	00:08:33	00:25:06	14	00:25:16	01:20:24	12	00:20:31	01:02:19
Shetland	18	00:23:00	01:14:00	14	00:09:58	00:35:42	10	00:19:44	00:44:54	14	00:18:03	00:56:23
Tayside	312	00:27:21	01:25:57	340	00:30:36	01:40:10	359	00:22:14	01:23:57	363	00:20:34	01:16:01
Western Isles	21	00:18:06	01:00:23	19	00:23:32	01:29:32	26	00:18:14	00:39:28	25	00:28:12	01:06:20
Unknown	76	00:30:13	03:26:26	79	00:36:59	02:56:10	88	00:35:43	03:23:59	84	00:33:01	02:32:05
<b>SCOTLAND</b>	<b>3,628</b>	<b>00:33:16</b>	<b>02:41:59</b>	<b>3,566</b>	<b>00:33:43</b>	<b>02:45:38</b>	<b>3,529</b>	<b>00:36:09</b>	<b>03:29:08</b>	<b>3,650</b>	<b>00:30:34</b>	<b>02:25:57</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	16/10/2023			23/10/2023			30/10/2023			06/11/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	524	00:49:50	03:12:17	541	00:49:51	02:57:06	540	01:15:36	04:27:34	495	00:43:00	02:05:08
Borders	169	00:33:36	00:58:02	169	00:31:58	00:51:18	159	00:34:36	00:52:23	146	00:33:11	00:59:32
Dumfries & Galloway	299	00:31:57	01:10:35	248	00:28:26	00:48:16	233	00:28:42	00:46:52	226	00:28:06	00:48:39
Fife	476	00:49:29	02:09:43	450	00:48:17	02:10:57	480	00:46:30	02:20:41	437	00:44:30	02:02:57
Forth Valley	396	00:45:42	01:19:06	424	00:46:08	01:24:27	439	00:46:23	01:36:40	425	00:46:55	01:18:34
Grampian	601	00:51:16	03:38:18	569	00:56:00	03:15:40	692	01:06:28	04:01:22	682	00:50:48	03:14:38
Greater Glasgow & Clyde	1,774	00:46:56	01:30:03	1,904	00:50:41	01:40:48	1,898	00:48:30	01:35:58	1,881	00:49:36	01:31:09
Highland	297	00:33:51	01:40:50	322	00:30:09	01:21:55	322	00:25:50	00:53:22	316	00:31:59	01:31:56
Lanarkshire	831	00:53:12	01:50:17	844	01:00:52	02:17:28	849	01:03:26	02:39:44	766	00:57:23	01:59:17
Lothian	994	00:44:29	01:10:25	1,041	00:46:08	01:13:33	1,116	00:45:49	01:14:28	995	00:46:57	01:20:44
Orkney	11	00:17:28	00:55:00	15	00:20:11	00:30:54	31	00:18:17	00:30:09	18	00:17:44	00:33:06
Shetland	22	00:16:35	00:36:43	20	00:23:08	00:38:48	17	00:22:50	00:33:35	18	00:24:16	00:41:29
Tayside	550	00:30:56	00:53:52	593	00:31:23	01:00:22	550	00:28:42	00:56:10	552	00:29:55	00:55:32
Western Isles	25	00:23:56	00:40:19	29	00:16:08	00:29:34	39	00:15:08	00:22:53	28	00:17:27	00:36:49
<b>SCOTLAND</b>	<b>6,969</b>	<b>00:44:15</b>	<b>01:40:52</b>	<b>7,169</b>	<b>00:46:09</b>	<b>01:46:47</b>	<b>7,365</b>	<b>00:46:02</b>	<b>02:05:51</b>	<b>6,985</b>	<b>00:45:09</b>	<b>01:39:34</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		16/10/2023			23/10/2023			30/10/2023			06/11/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	176	01:05:16	04:22:45	196	00:45:10	02:30:33	181	01:18:30	03:50:53	163	00:50:30	02:38:23
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	348	00:44:56	02:25:50	345	00:51:48	03:10:11	359	01:14:46	04:42:05	332	00:40:37	01:49:19
Borders	Borders General Hospital (Melrose)	169	00:33:36	00:58:02	169	00:31:58	00:51:18	159	00:34:36	00:52:23	146	00:33:11	00:59:32
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	51	00:25:37	00:45:17	50	00:28:24	00:43:49	28	00:26:27	00:41:12	40	00:23:01	00:47:21
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	248	00:34:40	01:16:16	198	00:28:26	00:49:36	205	00:29:06	00:47:37	186	00:28:22	00:49:10
Fife	Victoria Hospital (Kirkcaldy)	476	00:49:29	02:09:43	450	00:48:17	02:10:57	480	00:46:30	02:20:41	437	00:44:30	02:02:57
Forth Valley	Forth Valley Royal Hospital (Larbert)	396	00:45:42	01:19:06	424	00:46:08	01:24:27	439	00:46:23	01:36:40	425	00:46:55	01:18:34
Grampian	Aberdeen Royal Infirmary (Aberdeen)	485	00:55:24	03:54:56	430	00:57:19	03:18:59	551	01:11:50	04:18:08	551	00:57:02	03:31:59
Grampian	Dr Gray's Hospital (Elgin)	109	00:40:47	02:11:21	129	00:51:54	03:09:28	133	00:46:45	01:50:29	113	00:36:56	01:29:43
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	7	00:19:51	00:39:45	10	00:16:30	00:48:51	8	00:38:28	00:56:22	18	00:32:02	00:38:56
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	526	00:40:22	01:06:56	568	00:46:10	01:12:35	546	00:43:23	01:10:17	529	00:46:30	01:16:38
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	89	00:34:58	00:53:45	113	00:38:10	01:08:32	137	00:40:25	01:06:53	121	00:37:25	01:05:39
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	721	00:59:52	02:24:38	777	01:04:01	02:38:01	763	00:59:30	02:15:39	765	00:56:41	01:57:45
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	354	00:44:08	01:13:35	358	00:46:56	01:18:02	381	00:48:42	01:22:59	364	00:48:23	01:18:13
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	84	00:40:32	01:11:01	88	00:41:32	01:04:28	71	00:34:06	01:02:52	102	00:46:05	01:12:35
Highland	Belford Hospital (Fort William)	24	00:23:06	00:50:33	36	00:24:17	00:41:53	27	00:22:31	00:44:00	24	00:30:21	00:44:04
Highland	Caithness General Hospital (Wick)	24	00:22:29	00:42:45	38	00:25:35	00:42:29	34	00:26:10	00:47:48	35	00:23:59	00:43:49
Highland	Lorn & Islands Hospital (Oban)	35	00:23:12	00:43:29	26	00:24:13	00:43:58	22	00:23:03	00:32:07	22	00:26:37	00:42:37
Highland	Raigmore Hospital (Inverness)	214	00:41:31	02:19:24	222	00:34:09	01:34:07	239	00:27:29	01:01:37	235	00:35:38	01:38:27
Lanarkshire	University Hospital Hairmyres (East Kilbride)	257	00:47:55	01:30:44	268	00:52:58	01:51:15	279	00:57:04	02:47:18	231	00:54:15	02:41:20
Lanarkshire	University Hospital Monklands (Airdrie)	255	00:55:21	01:42:12	266	01:07:08	02:01:45	271	01:03:10	01:59:28	232	00:55:38	01:45:01
Lanarkshire	University Hospital Wishaw (Wishaw)	319	00:57:07	02:13:00	310	01:05:21	03:16:20	299	01:11:38	03:41:27	303	01:00:04	02:05:12
Lothian	Royal Hospital for Sick Children (Edinburgh)	35	00:40:10	00:58:38	37	00:35:05	01:18:16	33	00:30:19	00:45:29	32	00:39:40	01:06:01
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	740	00:45:44	01:11:52	775	00:47:15	01:16:12	822	00:47:07	01:18:01	718	00:49:10	01:27:14
Lothian	St John's Hospital (Livingston)	219	00:41:17	01:03:15	229	00:44:33	01:05:42	261	00:43:33	01:08:57	245	00:42:03	01:02:51
Orkney	Balfour Hospital (Kirkwall)	11	00:17:28	00:55:00	15	00:20:11	00:30:54	31	00:18:17	00:30:09	18	00:17:44	00:33:06
Shetland	Gilbert Bain Hospital (Lerwick)	22	00:16:35	00:36:43	20	00:23:08	00:38:48	17	00:22:50	00:33:35	18	00:24:16	00:41:29
Tayside	Ninewells Hospital (Dundee)	462	00:31:45	00:55:51	514	00:32:11	01:02:45	475	00:29:40	00:57:05	475	00:30:28	00:56:14
Tayside	Perth Royal Infirmary (Perth)	88	00:25:40	00:41:39	79	00:27:01	00:43:03	75	00:24:51	00:40:14	77	00:25:53	00:40:20
Western Isles	Western Isles Hospital (Isle of Lewis)	25	00:23:56	00:40:19	29	00:16:08	00:29:34	39	00:15:08	00:22:53	28	00:17:27	00:36:49
<b>SCOTLAND</b>		<b>6,969</b>	<b>00:44:15</b>	<b>01:40:52</b>	<b>7,169</b>	<b>00:46:09</b>	<b>01:46:47</b>	<b>7,365</b>	<b>00:46:02</b>	<b>02:05:51</b>	<b>6,985</b>	<b>00:45:09</b>	<b>01:39:34</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)