

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

25/11/2024

to

16/12/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	25/11/2024						02/12/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,190	850	596	1,036	734	487	1,259	907	623	1,143	816	540
Borders	403	316	230	330	252	172	378	313	217	328	267	174
Dumfries and Galloway	507	417	347	428	346	278	454	385	297	373	314	233
Fife	1,189	910	604	1,069	810	510	1,154	858	560	1,047	776	486
Forth Valley	852	623	450	781	570	399	843	626	412	767	573	368
Grampian	1,597	1,121	670	1,427	1,004	570	1,611	1,205	798	1,396	1,038	641
Greater Glasgow and Clyde	3,602	2,697	1,963	3,244	2,409	1,691	3,582	2,636	1,921	3,238	2,362	1,672
Highland	1,137	901	646	877	698	454	1,099	878	607	890	712	452
Lanarkshire	2,100	1,443	1,036	1,879	1,280	896	1,959	1,398	1,020	1,768	1,251	889
Lothian	2,602	1,721	1,109	2,391	1,613	1,011	2,543	1,722	1,133	2,353	1,608	1,037
Orkney	59	46	38	38	29	22	67	54	47	42	36	29
Shetland	49	40	32	35	31	23	40	35	27	29	25	17
Tayside	1,257	996	641	1,118	874	528	1,300	1,045	646	1,160	937	550
Western Isles	112	85	68	63	51	37	80	71	53	47	42	25
Unknown	344	33	23	342	32	22	349	38	25	346	37	24
SCOTLAND	17,000	12,199	8,453	15,058	10,733	7,100	16,718	12,171	8,386	14,927	10,794	7,137

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09/12/2024						16/12/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,173	839	598	1,042	738	509	1,414	780	564	1,291	717	506
387	300	222	335	254	176	447	352	240	379	291	184
515	420	332	442	356	271	553	433	354	473	371	295
1,265	918	616	1,150	835	543	1,350	886	551	1,247	822	490
831	633	447	768	577	394	981	675	476	901	629	433
1,614	1,185	743	1,420	1,049	614	1,764	1,238	749	1,564	1,101	624
3,683	2,701	1,944	3,334	2,434	1,695	4,183	2,608	1,875	3,820	2,394	1,686
1,091	898	631	897	750	492	1,150	932	637	935	762	483
2,113	1,409	994	1,901	1,263	869	2,197	1,276	900	2,006	1,147	791
2,652	1,740	1,123	2,476	1,630	1,028	2,615	1,731	1,107	2,391	1,601	994
53	39	34	26	16	11	72	43	30	44	25	12
57	43	35	34	27	19	74	56	51	38	32	28
1,251	962	633	1,126	871	552	1,606	1,151	666	1,489	1,085	607
127	95	71	66	56	33	97	68	44	68	52	30
363	30	18	358	29	17	425	36	22	417	35	21
17,175	12,212	8,441	15,375	10,885	7,223	18,928	12,265	8,266	17,063	11,064	7,184

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/11/2024 ^P			02/12/2024 ^P			09/12/2024 ^P			16/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	35	00:09:25	00:19:05	39	00:07:46	00:19:44	26	00:07:26	00:16:23	41	00:10:50	00:22:06
Borders	5	00:03:49	00:11:11	*	*	*	*	*	*	9	00:14:52	00:20:08
Dumfries and Galloway	16	00:08:17	00:20:05	12	00:05:47	00:16:32	19	00:05:58	00:26:08	12	00:08:40	00:18:25
Fife	40	00:09:01	00:15:40	44	00:09:14	00:18:13	36	00:08:45	00:14:58	38	00:07:50	00:18:51
Forth Valley	31	00:06:20	00:18:27	35	00:09:42	00:17:31	29	00:08:32	00:14:43	40	00:07:07	00:19:51
Grampian	45	00:07:30	00:18:54	64	00:07:08	00:18:28	54	00:07:02	00:18:55	59	00:06:22	00:22:12
Greater Glasgow and Clyde	114	00:06:41	00:12:41	126	00:06:46	00:11:58	118	00:07:24	00:14:14	118	00:07:05	00:12:42
Highland	26	00:08:12	00:21:40	25	00:05:21	00:27:01	41	00:07:53	00:17:40	30	00:07:06	00:18:07
Lanarkshire	49	00:07:09	00:16:31	68	00:09:40	00:16:25	61	00:07:10	00:14:50	44	00:07:17	00:11:51
Lothian	75	00:06:07	00:13:02	73	00:08:15	00:17:12	81	00:08:25	00:16:40	70	00:07:18	00:13:06
Orkney	*	*	*	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Tayside	43	00:07:42	00:17:45	41	00:06:12	00:15:50	43	00:09:32	00:21:29	53	00:07:16	00:25:15
Western Isles	*	*	*	*	*	*	*	*	*	5	00:16:18	00:36:42
Unknown	*	*	*	*	*	*	-	n/a	n/a	*	*	*
SCOTLAND	486	00:07:11	00:16:35	535	00:07:41	00:16:56	514	00:07:54	00:17:16	524	00:07:26	00:17:56

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/11/2024 ^P			02/12/2024 ^P			09/12/2024 ^P			16/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	135	00:10:14	00:25:40	178	00:12:34	00:26:34	185	00:11:44	00:26:44	274	00:16:21	00:36:19
Borders	34	00:09:40	00:26:23	41	00:08:39	00:30:27	36	00:13:32	00:23:51	43	00:09:59	00:21:54
Dumfries and Galloway	57	00:08:12	00:22:47	56	00:08:07	00:23:18	64	00:08:36	00:22:23	76	00:09:56	00:33:32
Fife	155	00:09:37	00:19:33	157	00:10:04	00:21:46	176	00:10:39	00:23:34	191	00:11:15	00:22:16
Forth Valley	99	00:10:12	00:18:28	120	00:09:52	00:20:08	113	00:10:21	00:23:27	142	00:10:48	00:21:36
Grampian	200	00:10:25	00:28:18	211	00:10:43	00:32:29	240	00:10:08	00:30:53	249	00:09:37	00:28:05
Greater Glasgow and Clyde	578	00:08:23	00:16:31	631	00:08:32	00:17:21	656	00:08:08	00:16:56	793	00:09:38	00:18:55
Highland	121	00:08:35	00:20:33	148	00:08:52	00:25:34	130	00:09:56	00:27:32	148	00:08:13	00:21:17
Lanarkshire	358	00:10:34	00:20:17	358	00:10:53	00:21:40	434	00:11:35	00:21:12	462	00:12:25	00:24:36
Lothian	356	00:08:23	00:16:24	408	00:08:52	00:18:42	414	00:09:26	00:19:17	374	00:09:06	00:17:00
Orkney	*	*	*	7	00:05:08	00:19:16	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	171	00:09:49	00:22:18	173	00:08:18	00:21:57	148	00:08:17	00:24:04	230	00:09:03	00:22:21
Western Isles	9	00:07:07	00:22:11	*	*	*	8	00:09:38	00:17:26	6	00:12:26	00:27:13
Unknown	11	00:14:18	00:25:35	18	00:12:34	00:27:22	15	00:09:24	00:18:03	12	00:10:04	00:21:13
SCOTLAND	2,294	00:09:09	00:20:33	2,513	00:09:28	00:21:56	2,624	00:09:37	00:22:01	3,005	00:10:22	00:23:55

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/11/2024 ^P			02/12/2024 ^P			09/12/2024 ^P			16/12/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	337	00:29:27	01:15:08	379	00:29:16	01:38:47	313	00:25:41	01:08:45	288	01:25:34	05:30:45
Borders	92	00:13:47	00:34:15	119	00:14:51	00:34:15	109	00:15:22	00:42:43	114	00:15:08	00:35:46
Dumfries and Galloway	141	00:18:20	00:42:48	116	00:14:48	00:33:27	130	00:17:49	00:52:22	131	00:22:53	00:59:55
Fife	340	00:18:16	00:43:21	328	00:20:16	00:48:03	396	00:23:26	00:55:30	364	00:27:14	01:04:23
Forth Valley	235	00:19:40	00:46:49	247	00:19:33	00:46:15	250	00:22:55	01:05:01	273	00:24:43	00:58:59
Grampian	452	00:25:16	01:16:53	419	00:22:00	01:20:41	426	00:23:04	01:12:55	430	00:23:01	01:09:48
Greater Glasgow and Clyde	1,036	00:20:30	00:48:10	975	00:20:20	00:56:22	1,044	00:20:34	00:50:31	1,053	00:33:35	01:56:41
Highland	273	00:14:43	00:39:26	252	00:16:22	00:39:42	276	00:15:42	00:44:11	257	00:14:06	00:40:15
Lanarkshire	600	00:27:11	01:14:22	532	00:26:46	01:17:23	556	00:32:20	02:09:56	519	01:00:45	03:55:42
Lothian	746	00:21:09	01:00:53	710	00:19:52	00:54:24	740	00:25:19	01:10:45	676	00:21:08	01:00:10
Orkney	11	00:20:04	00:27:06	16	00:18:46	00:49:17	*	*	*	10	00:12:15	00:46:36
Shetland	6	00:11:17	01:13:17	11	00:09:16	00:32:10	*	*	*	11	00:23:19	01:08:00
Tayside	343	00:16:22	00:40:41	359	00:17:43	00:41:01	324	00:18:59	00:41:58	406	00:20:20	00:45:38
Western Isles	21	00:13:45	00:29:03	16	00:12:47	00:44:10	23	00:10:57	00:28:25	20	00:15:49	00:40:44
Unknown	13	00:21:52	00:38:54	11	00:14:06	00:31:25	9	00:33:56	00:51:56	8	00:20:26	01:50:00
SCOTLAND	4,646	00:21:13	00:56:58	4,490	00:20:52	00:59:57	4,606	00:22:45	01:04:53	4,560	00:26:40	01:47:30

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/11/2024 ^P			02/12/2024 ^P			09/12/2024 ^P			16/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	217	01:20:14	07:30:26	201	01:32:33	08:08:44	201	01:00:34	09:02:59	94	05:22:52	20:47:00
Borders	118	00:22:56	01:26:27	98	00:31:15	01:32:13	103	00:27:29	01:26:33	121	00:26:21	02:07:10
Dumfries and Galloway	128	00:29:48	02:00:44	130	00:23:28	01:43:40	141	00:35:41	02:02:25	148	00:41:08	03:23:46
Fife	271	00:40:00	03:04:32	239	01:24:26	04:33:58	220	02:12:46	08:23:46	223	02:15:10	08:17:30
Forth Valley	200	01:17:16	05:33:43	163	01:35:15	05:54:15	180	01:21:15	05:24:14	167	02:19:37	08:59:57
Grampian	292	01:02:29	06:08:55	331	00:58:05	06:02:13	312	00:44:14	05:33:10	344	01:08:35	07:13:22
Greater Glasgow and Clyde	650	01:13:39	07:45:31	603	01:05:24	07:01:25	573	01:22:18	08:09:15	382	03:54:00	17:13:17
Highland	276	00:23:23	01:48:30	283	00:22:51	01:45:10	295	00:25:09	01:59:47	315	00:22:54	01:47:56
Lanarkshire	245	03:10:02	12:28:14	272	02:51:15	12:06:32	194	04:43:51	17:51:39	104	08:18:30	21:11:30
Lothian	395	02:18:15	11:14:20	392	02:13:39	09:42:22	371	03:01:06	13:59:54	456	02:29:19	11:20:11
Orkney	15	00:18:52	01:16:11	13	00:26:42	01:29:46	11	00:23:17	01:07:34	13	00:13:27	01:26:25
Shetland	15	00:29:12	00:57:25	12	00:39:00	01:34:34	17	00:15:12	00:51:09	17	00:28:08	01:14:19
Tayside	313	00:35:16	02:04:42	357	00:37:36	02:17:40	349	00:38:11	02:47:07	384	01:19:58	06:02:44
Western Isles	20	00:19:28	01:31:48	19	00:44:35	01:41:32	22	00:27:21	02:31:50	21	00:15:44	01:01:53
Unknown	5	00:33:53	01:28:10	6	00:41:19	04:52:39	5	00:19:29	01:48:28	8	00:34:01	01:54:18
SCOTLAND	3,160	00:56:01	06:58:08	3,119	00:59:41	06:41:32	2,994	01:03:34	07:59:12	2,797	01:26:12	10:56:06

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	25/11/2024			02/12/2024			09/12/2024			16/12/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	483	01:05:22	03:40:16	526	01:14:03	03:54:07	498	00:54:44	03:32:10	506	01:14:49	05:37:38
Borders	166	00:34:32	01:07:38	176	00:34:35	00:59:55	176	00:35:57	00:59:14	186	00:36:00	00:58:32
Dumfries & Galloway	266	00:36:02	01:13:53	234	00:29:07	00:55:07	258	00:31:40	01:00:26	287	00:35:17	01:15:02
Fife	478	00:56:16	02:05:35	468	00:59:06	02:47:48	479	01:01:00	02:33:20	476	00:59:02	02:23:05
Forth Valley	408	00:49:28	01:37:15	380	00:48:29	01:54:11	388	00:44:55	01:46:46	453	00:52:57	01:40:27
Grampian	598	01:03:44	04:52:59	664	00:52:30	03:00:33	638	00:55:16	03:19:43	648	01:00:06	03:57:39
Greater Glasgow & Clyde	1,846	00:48:37	01:34:57	1,892	00:54:12	01:46:13	1,871	00:49:26	01:24:30	1,866	00:57:40	02:07:32
Highland	366	00:36:09	02:29:49	353	00:31:41	01:31:10	372	00:32:43	01:39:11	348	00:30:11	01:08:01
Lanarkshire	874	01:08:25	03:16:28	836	01:08:54	03:21:41	826	01:03:33	02:57:29	772	01:17:34	04:46:08
Lothian	949	00:57:33	01:55:53	956	00:54:26	01:32:39	953	00:58:17	01:56:17	915	00:58:29	01:46:13
Orkney	22	00:15:52	00:30:07	30	00:14:16	00:30:52	11	00:17:55	00:23:11	12	00:15:25	00:28:02
Shetland	18	00:27:56	00:42:37	17	00:24:02	00:33:31	17	00:25:31	00:44:00	27	00:17:50	00:35:12
Tayside	594	00:34:15	01:04:59	590	00:34:10	01:01:30	634	00:31:54	01:03:42	644	00:37:09	01:11:28
Western Isles	32	00:17:52	00:34:59	25	00:27:20	00:43:35	22	00:23:30	00:51:25	24	00:22:42	00:35:00
SCOTLAND	7,100	00:50:30	02:14:45	7,147	00:50:59	02:10:23	7,143	00:48:49	02:02:39	7,164	00:52:56	02:33:57

Table 7 - Turnaround Times by Hospital

Week Commencing		25/11/2024			02/12/2024			09/12/2024			16/12/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	151	01:41:40	04:12:56	192	01:30:37	03:55:16	180	00:55:59	03:30:00	173	01:35:30	05:16:12
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	332	00:58:48	03:27:45	334	01:08:49	03:51:41	318	00:53:08	03:37:10	333	01:04:29	05:51:56
Borders	Borders General Hospital (Melrose)	166	00:34:32	01:07:38	176	00:34:35	00:59:55	176	00:35:57	00:59:14	186	00:36:00	00:58:32
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	41	00:31:38	00:47:36	42	00:30:48	00:55:17	45	00:27:58	00:43:43	48	00:29:24	00:41:41
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	225	00:36:49	01:16:14	192	00:28:46	00:54:38	213	00:32:57	01:01:31	239	00:36:54	01:22:08
Fife	Victoria Hospital (Kirkcaldy)	478	00:56:16	02:05:35	468	00:59:06	02:47:48	479	01:01:00	02:33:20	476	00:59:02	02:23:05
Forth Valley	Forth Valley Royal Hospital (Larbert)	408	00:49:28	01:37:15	380	00:48:29	01:54:11	388	00:44:55	01:46:46	453	00:52:57	01:40:27
Grampian	Aberdeen Royal Infirmary (Aberdeen)	498	01:06:50	04:56:01	507	01:01:53	03:16:28	503	00:57:12	03:18:48	506	01:04:56	04:15:04
Grampian	Dr Gray's Hospital (Elgin)	84	01:02:48	04:50:55	129	00:37:30	02:25:33	117	00:47:22	03:34:58	126	00:50:45	02:39:03
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	16	00:19:42	00:39:54	28	00:25:24	00:54:00	18	00:20:27	00:50:43	16	00:28:05	00:40:25
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	512	00:50:15	01:34:39	504	00:52:29	01:26:27	544	00:49:22	01:23:22	529	01:01:36	03:05:51
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	109	00:34:46	00:53:16	110	00:40:10	01:17:00	95	00:38:24	01:05:30	131	00:41:24	01:30:08
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	777	00:54:21	01:46:39	799	01:00:49	02:16:44	755	00:52:08	01:28:27	721	01:00:30	01:56:38
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	354	00:44:52	01:24:40	383	00:50:55	01:36:29	363	00:47:33	01:25:55	406	00:54:28	01:52:53
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	94	00:42:53	01:25:24	96	00:49:45	01:34:19	114	00:50:57	01:20:26	79	00:53:11	01:44:16
Highland	Belford Hospital (Fort William)	32	00:26:31	00:47:37	29	00:24:11	00:44:36	28	00:28:52	00:51:57	30	00:30:31	00:55:27
Highland	Caithness General Hospital (Wick)	36	00:28:09	00:47:50	44	00:26:16	00:56:38	35	00:30:59	00:48:26	40	00:30:00	00:49:27
Highland	Lorn & Islands Hospital (Oban)	23	00:19:59	00:35:20	21	00:20:24	00:34:11	27	00:23:03	00:39:37	25	00:20:31	00:32:40
Highland	Raigmore Hospital (Inverness)	275	00:44:24	02:44:15	259	00:37:40	01:50:07	282	00:34:51	02:05:15	253	00:31:47	01:19:16
Lanarkshire	University Hospital Hairmyres (East Kilbride)	280	01:05:05	02:52:38	245	01:02:42	02:48:27	271	00:55:57	02:20:11	232	00:58:38	03:02:02
Lanarkshire	University Hospital Monklands (Airdrie)	247	01:06:38	02:06:09	249	01:15:11	02:22:07	231	01:06:59	02:41:33	240	01:25:27	03:28:12
Lanarkshire	University Hospital Wishaw (Wishaw)	347	01:13:52	04:32:20	342	01:09:37	05:10:11	324	01:07:52	03:57:03	300	01:30:05	07:20:49
Lothian	Royal Hospital for Sick Children (Edinburgh)	28	00:38:48	01:00:58	36	00:47:45	01:16:35	35	00:49:13	01:25:03	34	00:45:58	01:07:27
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	676	01:01:59	02:04:49	680	00:56:26	01:34:52	684	01:03:53	02:12:06	651	01:00:51	01:48:04
Lothian	St John's Hospital (Livingston)	245	00:49:19	01:30:41	240	00:48:55	01:21:31	234	00:47:14	01:20:32	230	00:52:30	01:41:36
Orkney	Balfour Hospital (Kirkwall)	22	00:15:52	00:30:07	30	00:14:16	00:30:52	11	00:17:55	00:23:11	12	00:15:25	00:28:02
Shetland	Gilbert Bain Hospital (Lerwick)	18	00:27:56	00:42:37	17	00:24:02	00:33:31	17	00:25:31	00:44:00	27	00:17:50	00:35:12
Tayside	Ninewells Hospital (Dundee)	490	00:35:14	01:07:29	494	00:35:06	01:03:33	531	00:31:59	01:03:39	531	00:38:14	01:17:41
Tayside	Perth Royal Infirmary (Perth)	104	00:29:39	00:49:22	96	00:29:09	00:50:36	103	00:29:49	01:04:31	113	00:33:54	00:54:20
Western Isles	Western Isles Hospital (Isle of Lewis)	32	00:17:52	00:34:59	25	00:27:20	00:43:35	22	00:23:30	00:51:25	24	00:22:42	00:35:00
SCOTLAND		7,100	00:50:30	02:14:45	7,147	00:50:59	02:10:23	7,143	00:48:49	02:02:39	7,164	00:52:56	02:33:57

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)