

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 29 March 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 27/02/2023 to 20/03/2023

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	27/02/2023						06/03/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,011	815	610	844	667	471	971	754	564	843	652	468
Borders	335	299	231	281	247	183	328	283	211	276	236	169
Dumfries and Galloway	415	355	292	350	293	232	427	371	296	357	307	234
Fife	1,002	819	562	873	711	463	1,067	857	586	927	737	476
Forth Valley	714	571	442	627	490	364	724	575	447	627	492	370
Grampian	1,343	1,070	684	1,151	926	551	1,387	1,079	681	1,211	958	571
Greater Glasgow and Clyde	3,071	2,462	1,878	2,633	2,080	1,516	3,247	2,534	1,918	2,804	2,161	1,565
Highland	907	761	554	675	568	370	945	779	554	729	621	406
Lanarkshire	1,614	1,329	1,021	1,387	1,117	824	1,737	1,377	1,043	1,494	1,169	846
Lothian	1,918	1,542	1,104	1,654	1,302	881	2,199	1,707	1,217	1,932	1,500	1,028
Orkney	52	46	41	30	25	20	73	55	47	39	30	24
Shetland	59	48	41	31	26	19	43	36	30	26	23	18
Tayside	1,141	962	615	953	788	453	1,247	1,033	687	1,042	849	509
Western Isles	113	94	67	57	51	28	102	82	64	54	41	24
Unknown	486	179	125	464	162	111	510	188	125	483	171	109
SCOTLAND	14,181	11,352	8,267	12,010	9,453	6,486	15,007	11,710	8,470	12,844	9,947	6,817

13/03/2023						20/03/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,089	805	581	932	696	480	1,014	802	580	867	688	472
350	305	234	277	238	172	344	292	230	274	237	175
444	376	305	362	304	234	431	374	292	342	295	216
1,158	886	615	1,021	769	505	1,063	811	546	935	706	453
785	647	475	694	565	395	764	616	470	691	554	412
1,389	1,051	690	1,206	917	562	1,519	1,131	721	1,314	991	593
3,266	2,479	1,873	2,871	2,178	1,589	3,315	2,355	1,800	2,903	2,038	1,503
1,034	847	614	782	657	436	977	804	562	768	639	409
1,760	1,390	1,099	1,492	1,159	884	1,723	1,273	1,004	1,482	1,079	825
2,164	1,671	1,164	1,896	1,442	956	2,092	1,578	1,111	1,834	1,370	919
63	52	43	37	31	23	61	46	39	45	33	26
65	53	41	36	32	20	51	43	37	23	20	14
1,230	1,060	655	1,039	883	495	1,270	1,023	612	1,078	852	454
106	87	66	58	53	32	102	80	63	65	50	35
636	276	178	612	259	163	632	236	161	604	221	148
15,539	11,985	8,633	13,315	10,183	6,946	15,358	11,464	8,228	13,225	9,773	6,654

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/02/2023 ^P			06/03/2023 ^P			13/03/2023 ^P			20/03/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	42	00:07:52	00:19:16	30	00:11:20	00:22:44	35	00:09:30	00:16:40	41	00:09:08	00:24:23
Borders	10	00:07:35	00:17:09	*	*	*	10	00:05:28	00:22:26	*	*	*
Dumfries and Galloway	9	00:08:38	00:30:40	12	00:08:21	00:20:04	*	*	*	12	00:07:46	00:17:26
Fife	38	00:05:54	00:12:29	44	00:07:21	00:15:31	42	00:07:10	00:15:33	33	00:09:07	00:14:54
Forth Valley	27	00:07:24	00:16:07	12	00:09:50	00:14:39	27	00:11:48	00:27:04	29	00:06:39	00:17:48
Grampian	34	00:06:00	00:19:44	42	00:07:28	00:22:51	39	00:06:18	00:20:16	47	00:06:50	00:19:40
Greater Glasgow and Clyde	105	00:06:01	00:10:48	110	00:06:34	00:12:12	124	00:06:01	00:12:05	112	00:06:35	00:10:45
Highland	19	00:09:34	00:17:18	26	00:06:45	00:23:42	32	00:09:40	00:19:05	24	00:10:13	00:19:21
Lanarkshire	57	00:07:32	00:15:40	52	00:08:43	00:15:40	67	00:08:30	00:16:35	73	00:08:56	00:16:25
Lothian	54	00:07:48	00:12:32	85	00:06:55	00:14:27	90	00:07:02	00:13:26	86	00:06:47	00:13:56
Orkney	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Shetland	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Tayside	32	00:06:52	00:17:14	39	00:07:21	00:19:06	43	00:05:31	00:14:07	31	00:06:48	00:18:20
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	6	00:07:56	00:14:38	10	00:05:28	00:09:06	11	00:08:42	00:26:07	12	00:08:53	00:17:29
SCOTLAND	438	00:06:58	00:15:05	472	00:07:22	00:16:15	531	00:07:14	00:16:30	511	00:07:42	00:17:29

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/02/2023 ^P			06/03/2023 ^P			13/03/2023 ^P			20/03/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	117	00:09:21	00:20:41	118	00:10:56	00:26:54	151	00:10:15	00:21:24	155	00:11:41	00:25:22
Borders	42	00:08:52	00:16:29	34	00:08:08	00:20:46	44	00:12:39	00:32:29	37	00:09:39	00:28:09
Dumfries and Galloway	45	00:08:22	00:19:48	57	00:09:12	00:21:31	50	00:07:10	00:18:45	51	00:10:00	00:25:45
Fife	122	00:07:50	00:17:11	117	00:09:39	00:20:18	151	00:09:43	00:19:33	147	00:10:42	00:21:46
Forth Valley	86	00:10:38	00:19:32	106	00:10:15	00:19:12	116	00:08:18	00:18:27	116	00:09:40	00:22:23
Grampian	167	00:07:56	00:21:56	147	00:08:50	00:18:13	157	00:09:44	00:27:59	202	00:09:45	00:26:04
Greater Glasgow and Clyde	452	00:07:37	00:16:08	500	00:07:50	00:15:25	521	00:08:42	00:18:34	510	00:08:48	00:16:37
Highland	82	00:08:47	00:31:05	96	00:09:42	00:29:26	111	00:08:02	00:22:44	100	00:09:07	00:28:27
Lanarkshire	238	00:09:34	00:17:40	292	00:09:23	00:18:40	295	00:10:12	00:20:40	281	00:09:51	00:21:03
Lothian	243	00:07:44	00:14:46	313	00:08:18	00:16:46	274	00:08:17	00:17:46	237	00:08:24	00:15:43
Orkney	*	*	*	*	*	*	*	*	*	6	00:15:26	00:34:52
Shetland	*	*	*	*	*	*	10	00:09:27	00:32:51	-	n/a	n/a
Tayside	132	00:08:27	00:20:52	151	00:08:15	00:21:00	146	00:07:35	00:19:46	157	00:08:12	00:20:28
Western Isles	6	00:12:53	00:33:45	5	00:15:47	00:31:21	*	*	*	5	00:21:07	00:30:22
Unknown	39	00:09:55	00:19:16	35	00:12:16	00:22:53	67	00:10:00	00:18:47	53	00:12:35	00:22:43
SCOTLAND	1,777	00:08:20	00:18:38	1,977	00:08:40	00:19:33	2,104	00:08:58	00:20:25	2,057	00:09:15	00:21:14

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/02/2023 ^P			06/03/2023 ^P			13/03/2023 ^P			20/03/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	270	00:19:03	00:48:07	303	00:21:57	00:57:20	327	00:22:21	00:51:44	284	00:22:08	00:55:35
Borders	86	00:15:10	00:29:47	90	00:13:21	00:33:49	90	00:14:18	00:39:09	91	00:12:43	00:25:45
Dumfries and Galloway	110	00:12:00	00:29:07	101	00:15:11	00:35:46	112	00:13:29	00:29:49	92	00:13:32	00:28:03
Fife	269	00:15:59	00:32:23	309	00:16:52	00:35:26	359	00:19:26	00:40:34	323	00:18:55	00:42:22
Forth Valley	195	00:15:02	00:28:25	215	00:18:25	00:35:38	223	00:18:04	00:38:32	239	00:19:08	00:44:06
Grampian	362	00:15:53	00:43:43	398	00:18:30	00:42:48	388	00:21:00	00:53:55	397	00:18:54	00:57:27
Greater Glasgow and Clyde	837	00:15:35	00:34:14	880	00:16:34	00:38:29	917	00:17:56	00:48:30	897	00:21:34	01:00:38
Highland	192	00:10:36	00:28:27	229	00:15:44	00:39:19	242	00:13:55	00:37:23	246	00:14:02	00:39:25
Lanarkshire	415	00:20:16	00:40:42	489	00:19:54	00:48:07	469	00:18:48	00:48:22	451	00:22:28	00:57:48
Lothian	490	00:13:53	00:26:49	590	00:16:30	00:34:16	616	00:17:15	00:37:42	577	00:17:12	00:33:09
Orkney	10	00:15:28	00:47:55	16	00:19:51	00:46:58	9	00:06:35	00:20:51	8	00:19:55	01:00:12
Shetland	11	00:07:48	00:28:27	*	*	*	8	00:12:06	00:29:01	9	00:17:18	00:34:58
Tayside	279	00:15:13	00:30:07	330	00:15:13	00:33:19	347	00:13:41	00:33:48	344	00:14:30	00:34:50
Western Isles	12	00:12:52	00:28:26	*	*	*	25	00:09:24	00:29:01	17	00:11:58	01:07:25
Unknown	62	00:16:45	00:40:44	67	00:18:42	00:37:07	107	00:17:19	00:39:33	96	00:18:50	00:41:08
SCOTLAND	3,600	00:15:39	00:34:13	4,029	00:17:29	00:39:35	4,239	00:17:49	00:43:23	4,071	00:18:41	00:46:53

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/02/2023 ^P			06/03/2023 ^P			13/03/2023 ^P			20/03/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	232	00:30:01	03:30:15	184	00:57:45	04:23:22	161	01:26:30	06:33:28	200	01:04:00	05:50:49
Borders	107	00:16:13	00:45:49	101	00:23:13	01:18:11	93	00:24:50	01:19:28	102	00:23:28	01:42:36
Dumfries and Galloway	129	00:21:16	01:16:58	135	00:22:08	01:18:37	133	00:23:41	01:27:00	139	00:18:37	01:05:24
Fife	279	00:31:56	01:54:57	264	00:40:09	02:16:50	209	00:57:01	04:39:27	198	00:56:09	04:31:05
Forth Valley	181	00:35:11	01:47:07	154	00:48:15	03:36:41	193	00:51:01	03:40:51	160	00:54:19	03:40:23
Grampian	361	00:30:52	02:31:50	359	00:35:37	02:59:24	320	00:39:05	04:28:02	334	00:36:09	03:34:02
Greater Glasgow and Clyde	665	00:36:15	02:26:37	639	00:43:04	03:45:58	573	01:02:09	05:51:10	471	01:21:35	06:50:39
Highland	272	00:19:18	00:56:12	265	00:24:13	01:33:32	271	00:24:08	01:39:20	268	00:20:10	01:18:52
Lanarkshire	394	00:32:08	02:26:54	326	00:50:26	03:53:37	316	01:00:29	04:53:55	259	01:16:52	06:06:06
Lothian	499	00:27:38	01:32:32	489	00:44:17	03:18:45	426	00:56:08	03:59:24	447	00:48:04	03:21:02
Orkney	11	00:08:04	00:55:18	9	00:26:12	01:27:02	18	00:26:38	01:23:52	17	00:09:12	00:35:59
Shetland	10	00:19:14	00:59:31	18	00:20:27	00:59:35	13	00:25:49	00:48:54	11	00:21:09	00:49:08
Tayside	334	00:20:09	01:03:57	316	00:32:40	02:03:26	344	00:31:33	02:03:43	313	00:27:20	01:52:31
Western Isles	30	00:21:07	00:55:25	25	00:14:46	01:17:39	19	00:22:49	01:01:37	26	00:28:39	01:28:42
Unknown	55	00:23:29	01:28:52	58	00:32:16	02:05:52	70	00:30:42	03:40:13	58	00:31:49	02:38:45
SCOTLAND	3,559	00:27:02	01:54:13	3,342	00:37:04	02:52:16	3,159	00:42:58	03:59:04	3,003	00:39:52	04:03:37

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	27/02/2023			06/03/2023			13/03/2023			20/03/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	467	00:59:47	03:48:28	495	01:23:32	04:52:56	498	01:08:45	04:58:05	509	01:26:25	04:25:11
Borders	172	00:34:00	00:55:33	160	00:36:23	01:05:53	166	00:34:26	01:00:59	174	00:38:32	01:05:39
Dumfries & Galloway	226	00:28:30	00:52:53	230	00:25:47	00:46:31	233	00:26:27	00:47:41	212	00:28:29	00:47:25
Fife	435	00:43:39	01:54:53	443	00:45:00	01:42:44	479	00:55:30	02:40:25	419	01:01:10	03:00:07
Forth Valley	368	00:38:43	01:08:40	386	00:44:58	01:39:00	403	00:41:51	01:13:02	425	00:41:23	01:12:40
Grampian	575	00:47:53	02:56:15	598	00:51:25	02:55:45	583	00:55:43	03:48:26	625	00:59:59	03:14:07
Greater Glasgow & Clyde	1,713	00:47:20	01:19:38	1,758	00:46:56	01:21:31	1,771	00:48:41	01:39:13	1,695	00:54:27	02:48:55
Highland	261	00:26:45	00:46:45	298	00:26:50	01:01:39	324	00:32:23	01:24:24	310	00:30:30	01:22:25
Lanarkshire	782	00:47:37	01:23:26	801	00:52:37	01:37:51	850	00:58:58	02:03:28	813	00:59:42	02:31:37
Lothian	873	00:45:36	01:08:18	977	00:46:59	01:11:23	936	00:45:37	01:18:15	916	00:46:25	01:18:39
Orkney	19	00:10:48	00:33:28	24	00:13:39	00:20:50	25	00:13:41	00:26:45	27	00:15:39	00:27:25
Shetland	18	00:25:38	00:41:13	18	00:22:49	00:55:30	20	00:28:29	00:46:24	13	00:20:59	00:29:22
Tayside	493	00:29:01	00:51:19	588	00:32:43	01:08:09	540	00:29:44	00:53:44	524	00:30:06	00:52:58
Western Isles	26	00:18:05	00:27:41	19	00:19:35	00:30:03	25	00:17:46	00:26:48	31	00:15:39	00:33:50
SCOTLAND	6,428	00:42:55	01:26:04	6,795	00:45:19	01:38:14	6,853	00:46:16	01:56:32	6,693	00:47:38	02:24:17

Table 7 - Turnaround Times by Hospital

Week Commencing		27/02/2023			06/03/2023			13/03/2023			20/03/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	171	00:56:34	03:12:12	184	01:44:15	04:45:52	193	00:57:56	03:30:57	178	01:31:11	04:04:37
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	296	01:05:13	03:54:14	311	01:18:17	04:55:08	305	01:24:00	05:39:22	331	01:23:44	04:34:23
Borders	Borders General Hospital (Melrose)	172	00:34:00	00:55:33	160	00:36:23	01:05:53	166	00:34:26	01:00:59	174	00:38:32	01:05:39
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	40	00:27:04	00:37:50	44	00:25:04	00:38:26	43	00:24:19	00:44:04	36	00:27:45	00:53:58
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	186	00:29:12	00:55:38	186	00:25:59	00:47:06	190	00:26:52	00:48:09	176	00:28:49	00:46:59
Fife	Victoria Hospital (Kirkcaldy)	435	00:43:39	01:54:53	443	00:45:00	01:42:44	479	00:55:30	02:40:25	419	01:01:10	03:00:07
Forth Valley	Forth Valley Royal Hospital (Larbert)	368	00:38:43	01:08:40	386	00:44:58	01:39:00	403	00:41:51	01:13:02	425	00:41:23	01:12:40
Grampian	Aberdeen Royal Infirmary (Aberdeen)	447	00:53:59	03:07:54	476	00:58:54	03:11:52	459	01:03:31	04:01:10	464	01:07:32	03:29:01
Grampian	Dr Gray's Hospital (Elgin)	108	00:42:23	01:45:11	112	00:33:15	01:14:40	117	00:45:30	01:37:35	145	00:47:41	02:00:23
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	20	00:21:36	00:47:07	10	00:20:43	00:40:23	7	00:44:43	01:02:34	16	00:27:09	00:42:05
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	523	00:43:35	01:06:05	496	00:40:39	01:03:36	504	00:45:16	01:13:49	467	00:46:52	01:12:29
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	92	00:32:05	00:51:54	101	00:34:56	00:55:14	117	00:35:21	00:53:25	104	00:35:16	00:58:32
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	681	00:53:06	01:31:20	746	00:53:05	01:38:32	729	00:58:35	02:21:26	706	01:21:02	03:48:23
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	360	00:49:53	01:18:39	335	00:49:31	01:17:31	357	00:46:41	01:10:24	356	00:52:15	01:34:26
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	57	00:37:39	01:09:38	80	00:45:31	01:09:51	64	00:44:55	01:10:33	62	00:42:38	01:07:44
Highland	Belford Hospital (Fort William)	22	00:25:18	00:41:31	23	00:26:41	00:41:51	25	00:32:31	00:48:21	20	00:25:04	00:49:57
Highland	Caitness General Hospital (Wick)	34	00:29:04	00:42:06	36	00:26:14	00:43:06	33	00:23:46	00:56:14	41	00:30:17	00:53:06
Highland	Lorn & Islands Hospital (Oban)	34	00:27:01	00:37:06	21	00:32:53	00:38:21	22	00:22:58	00:37:11	25	00:29:05	00:41:41
Highland	Raigmore Hospital (Inverness)	171	00:26:44	00:50:58	218	00:26:23	01:11:43	244	00:34:45	01:32:55	224	00:33:19	01:33:05
Lanarkshire	University Hospital Hairmyres (East Kilbride)	255	00:43:22	01:15:48	259	00:50:24	01:38:22	271	00:54:37	01:37:28	262	00:52:08	02:03:09
Lanarkshire	University Hospital Monklands (Airdrie)	220	00:45:57	01:05:01	237	00:53:51	01:39:29	257	00:58:34	01:51:00	243	01:01:40	01:55:55
Lanarkshire	University Hospital Wishaw (Wishaw)	307	00:56:29	02:00:25	305	00:52:47	01:36:22	322	01:05:21	02:39:58	308	01:03:53	04:05:04
Lothian	Royal Hospital for Sick Children (Edinburgh)	27	00:34:31	00:51:44	31	00:37:10	00:59:59	22	00:36:38	01:02:49	27	00:41:21	01:12:13
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	647	00:46:17	01:07:53	729	00:48:03	01:11:50	707	00:46:51	01:19:37	698	00:46:31	01:18:27
Lothian	St John's Hospital (Livingston)	199	00:44:22	01:10:08	217	00:44:20	01:09:42	207	00:42:10	01:14:51	191	00:46:25	01:19:56
Orkney	Balfour Hospital (Kirkwall)	19	00:10:48	00:33:28	24	00:13:39	00:20:50	25	00:13:41	00:26:45	27	00:15:39	00:27:25
Shetland	Gilbert Bain Hospital (Lerwick)	18	00:25:38	00:41:13	18	00:22:49	00:55:30	20	00:28:29	00:46:24	13	00:20:59	00:29:22
Tayside	Ninewells Hospital (Dundee)	414	00:30:01	00:53:17	497	00:34:10	01:09:38	455	00:30:22	00:54:34	434	00:30:23	00:53:03
Tayside	Perth Royal Infirmary (Perth)	79	00:24:28	00:41:45	91	00:25:46	00:42:23	85	00:27:18	00:48:44	90	00:28:46	00:52:19
Western Isles	Western Isles Hospital (Isle of Lewis)	26	00:18:05	00:27:41	19	00:19:35	00:30:03	25	00:17:46	00:26:48	31	00:15:39	00:33:50
SCOTLAND		6,428	00:42:55	01:26:04	6,795	00:45:19	01:38:14	6,853	00:46:16	01:56:32	6,693	00:47:38	02:24:17

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)