



Technician Response Unit

We are looking for notes of interest from Qualified Technicians only to support ongoing testing of the Technician Response Unit (TRU).

The TRU is a test of an alternative response model aimed at providing a fast and effective face to face assessment of patients. The TRU will be supported by remote senior clinicians to aid clinical decision making, with a view to improving patient safety and outcomes for patients who may experience protracted response times. TRU staff will be able to determine the need for conveying response, refer to alternative care pathways or discharge on scene (with senior clinician input). Where demand dictates, these staff can also provide a response to ILT calls when required.

This model recognises that our Technician workforce has well developed patient assessment skills that can be used effectively to get the right response to our patients. It also provides an opportunity for the professional development of the Technician workforce.

The people we are looking for will be –

- Qualified Technicians with 2 years post-qualification experience
- Able to evidence Continuous Professional Development
- Competent in Professional to Professional discussion
- Able to demonstrate use of alternative care pathways
- Demonstrate knowledge and application of the SAS Clinical Decision Making Framework
- Comfortable in working as a single responder

Successful staff will need to complete PRU familiarisation training which will be provided prior to undertaking TRU shifts.

Some flexibility will be required from prospective volunteers during testing periods to ensure we can cover the test shifts. These shifts are expected to operate from 1200 to Midnight, 7 days per week.

A formal note of interest should be submitted by email to [REDACTED]@nhs.scot by [REDACTED]. This note of interest should be no more than 300 words describing how you meet the criteria above. A shortlisting process will then commence with shortlisted candidates being invited to a 30 minute Teams interview [REDACTED].