

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 23 August 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 24/07/2023 to 14/08/2023

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	24/07/2023						31/07/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,105	912	662	934	762	520	1,026	855	623	873	720	500
Borders	310	270	200	262	224	160	359	311	222	293	248	161
Dumfries and Galloway	440	375	301	363	307	235	473	410	327	383	327	251
Fife	1,031	846	598	910	732	493	993	811	583	865	691	475
Forth Valley	787	631	472	695	554	402	787	631	465	707	559	400
Grampian	1,409	1,137	744	1,228	990	614	1,448	1,129	720	1,249	976	578
Greater Glasgow and Clyde	3,160	2,570	1,899	2,727	2,186	1,534	3,248	2,588	1,944	2,786	2,179	1,557
Highland	1,148	914	696	842	696	486	1,108	883	639	856	674	446
Lanarkshire	1,643	1,377	1,068	1,352	1,110	821	1,754	1,441	1,107	1,469	1,178	865
Lothian	2,254	1,771	1,202	2,006	1,566	1,011	2,165	1,701	1,224	1,911	1,484	1,019
Orkney	59	44	35	35	26	19	80	64	53	45	36	28
Shetland	58	38	35	33	24	21	62	55	47	29	28	21
Tayside	1,199	1,017	639	1,040	870	500	1,119	947	609	934	771	445
Western Isles	133	109	90	65	56	39	96	88	64	56	50	27
Unknown	690	279	184	663	263	168	677	267	195	655	251	179
SCOTLAND	15,426	12,290	8,825	13,155	10,366	7,023	15,395	12,181	8,822	13,111	10,172	6,952

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07/08/2023						14/08/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,117	919	638	946	761	489	1,172	946	661	999	803	526
351	296	219	300	246	173	325	278	215	269	223	163
486	421	351	402	344	278	498	409	333	407	332	258
1,030	844	563	923	747	471	1,080	836	555	962	731	455
738	584	435	658	516	372	753	593	426	674	524	360
1,516	1,167	733	1,302	1,001	582	1,370	1,099	711	1,152	926	553
3,245	2,540	1,935	2,785	2,142	1,560	3,225	2,547	1,928	2,807	2,196	1,599
1,167	937	654	921	746	475	1,066	852	615	813	648	429
1,631	1,340	1,021	1,366	1,104	802	1,755	1,413	1,097	1,473	1,168	868
2,371	1,801	1,247	2,140	1,615	1,077	2,304	1,763	1,256	2,024	1,541	1,060
68	55	46	34	27	19	74	61	50	41	35	24
67	55	48	30	28	23	41	30	23	21	16	10
1,096	918	568	929	765	433	1,099	923	610	944	779	472
132	99	81	79	58	41	128	103	87	63	52	36
732	298	213	696	271	187	731	302	208	694	276	185
15,747	12,274	8,752	13,511	10,371	6,982	15,621	12,155	8,775	13,343	10,250	6,998

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/07/2023 ^P			31/07/2023 ^P			07/08/2023 ^P			14/08/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	26	00:09:28	00:20:13	31	00:06:57	00:14:33	32	00:08:15	00:17:35	31	00:08:06	00:17:36
Borders	*	*	*	*	*	*	7	00:11:35	00:20:19	*	*	*
Dumfries and Galloway	9	00:05:28	00:12:06	16	00:05:36	00:12:33	9	00:06:23	00:17:47	11	00:09:07	00:22:14
Fife	22	00:08:38	00:15:08	24	00:07:09	00:13:03	21	00:07:50	00:12:49	31	00:06:55	00:11:59
Forth Valley	34	00:06:40	00:14:47	21	00:06:31	00:19:01	27	00:06:35	00:16:47	16	00:08:28	00:16:42
Grampian	36	00:06:19	00:15:51	33	00:04:54	00:17:11	35	00:08:27	00:18:19	36	00:06:32	00:17:37
Greater Glasgow and Clyde	99	00:06:06	00:11:31	82	00:06:12	00:10:51	88	00:05:19	00:12:02	115	00:06:07	00:12:26
Highland	17	00:06:51	00:20:46	18	00:09:08	00:24:56	20	00:09:18	00:15:11	27	00:07:52	00:19:18
Lanarkshire	62	00:07:41	00:15:57	52	00:08:03	00:15:10	44	00:08:34	00:14:14	56	00:08:23	00:14:07
Lothian	72	00:07:01	00:13:39	70	00:06:11	00:13:11	64	00:05:54	00:11:58	55	00:07:15	00:13:29
Orkney	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Shetland	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Tayside	31	00:07:51	00:20:36	29	00:07:13	00:15:57	26	00:07:48	00:15:04	28	00:06:00	00:12:28
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	18	00:07:06	00:16:12	9	00:06:51	00:13:43	8	00:08:24	00:19:42	10	00:10:54	00:19:03
SCOTLAND	435	00:06:59	00:16:02	396	00:06:34	00:15:06	386	00:06:45	00:14:58	425	00:07:14	00:14:42

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/07/2023 ^P			31/07/2023 ^P			07/08/2023 ^P			14/08/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	140	00:09:41	00:22:03	157	00:09:38	00:18:40	140	00:08:33	00:17:58	169	00:09:19	00:21:42
Borders	32	00:07:40	00:30:47	35	00:11:48	00:22:46	45	00:08:07	00:22:24	43	00:10:13	00:29:47
Dumfries and Galloway	44	00:10:00	00:24:45	56	00:07:04	00:24:00	63	00:08:48	00:19:57	59	00:09:43	00:23:59
Fife	129	00:07:35	00:18:31	118	00:09:26	00:17:21	143	00:08:15	00:16:35	135	00:07:40	00:17:19
Forth Valley	107	00:08:52	00:19:37	113	00:08:06	00:20:16	105	00:08:37	00:17:55	97	00:08:35	00:21:43
Grampian	173	00:07:36	00:25:08	196	00:07:45	00:23:47	194	00:08:06	00:24:55	162	00:07:33	00:18:36
Greater Glasgow and Clyde	455	00:07:06	00:13:30	452	00:08:07	00:13:59	482	00:07:36	00:15:23	503	00:07:29	00:15:03
Highland	131	00:09:43	00:25:12	116	00:10:09	00:25:24	115	00:10:47	00:27:41	117	00:08:51	00:24:51
Lanarkshire	247	00:08:45	00:17:07	264	00:09:29	00:19:11	253	00:09:30	00:18:13	273	00:09:18	00:18:57
Lothian	323	00:07:12	00:15:18	285	00:06:31	00:14:17	315	00:07:00	00:15:20	335	00:07:03	00:14:48
Orkney	*	*	*	12	00:07:07	00:34:02	*	*	*	*	*	*
Shetland	*	*	*	8	00:10:16	00:29:50	*	*	*	*	*	*
Tayside	148	00:08:30	00:21:12	130	00:07:48	00:16:28	130	00:07:33	00:22:20	133	00:07:37	00:20:04
Western Isles	5	00:07:05	00:13:54	7	00:11:55	00:28:50	11	00:07:53	00:21:44	8	00:13:32	00:28:24
Unknown	59	00:10:12	00:23:33	68	00:09:14	00:16:15	70	00:10:12	00:24:25	61	00:11:06	00:20:06
SCOTLAND	2,000	00:07:58	00:19:24	2,017	00:08:14	00:18:10	2,072	00:08:03	00:18:42	2,102	00:08:08	00:18:38

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/07/2023 ^P			31/07/2023 ^P			07/08/2023 ^P			14/08/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	310	00:15:19	00:33:00	268	00:18:51	00:37:18	287	00:15:59	00:35:02	305	00:18:36	00:43:19
Borders	75	00:11:30	00:31:34	98	00:11:14	00:25:01	91	00:12:57	00:27:17	88	00:10:59	00:28:29
Dumfries and Galloway	131	00:11:23	00:28:37	111	00:14:25	00:30:01	128	00:13:40	00:33:13	108	00:17:44	00:38:48
Fife	287	00:15:36	00:26:50	263	00:16:12	00:28:37	288	00:14:58	00:32:42	290	00:14:50	00:31:16
Forth Valley	216	00:16:48	00:41:08	209	00:16:00	00:32:42	200	00:17:20	00:36:02	203	00:16:53	00:34:05
Grampian	408	00:15:51	00:41:12	379	00:14:37	00:42:28	395	00:16:31	00:43:28	360	00:14:04	00:36:40
Greater Glasgow and Clyde	826	00:15:26	00:33:38	850	00:14:55	00:30:52	831	00:15:39	00:35:45	846	00:15:08	00:35:10
Highland	240	00:15:47	00:36:48	249	00:15:43	00:38:14	275	00:14:12	00:35:24	251	00:13:46	00:35:01
Lanarkshire	417	00:18:00	00:37:25	485	00:18:41	00:39:52	454	00:18:07	00:34:01	467	00:19:18	00:42:47
Lothian	625	00:16:17	00:33:49	534	00:14:48	00:29:13	645	00:14:32	00:30:22	612	00:16:25	00:31:12
Orkney	12	00:12:41	00:30:16	15	00:21:05	01:35:24	10	00:13:21	00:20:44	12	00:17:51	00:42:08
Shetland	12	00:10:53	00:19:38	8	00:20:08	00:40:23	11	00:09:11	00:16:36	5	00:07:57	00:39:02
Tayside	330	00:14:21	00:30:26	273	00:13:02	00:30:32	277	00:12:30	00:31:15	288	00:12:50	00:31:04
Western Isles	25	00:16:41	00:36:21	17	00:13:54	00:31:14	18	00:14:43	00:30:46	21	00:09:02	00:28:56
Unknown	91	00:15:40	00:33:27	85	00:17:07	00:36:55	105	00:17:07	00:35:47	110	00:16:19	00:30:35
SCOTLAND	4,005	00:15:42	00:34:30	3,844	00:15:27	00:33:58	4,015	00:15:23	00:34:26	3,966	00:15:43	00:35:50

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	24/07/2023 ^P			31/07/2023 ^P			07/08/2023 ^P			14/08/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	271	00:29:06	02:01:30	258	00:34:47	02:20:39	289	00:26:49	01:37:29	288	00:31:01	02:24:44
Borders	113	00:16:58	00:51:54	105	00:19:05	01:02:51	102	00:19:22	00:59:46	86	00:18:26	00:51:56
Dumfries and Galloway	122	00:19:46	01:05:19	143	00:22:39	01:20:46	141	00:27:41	01:28:31	152	00:22:56	01:39:36
Fife	291	00:27:20	02:02:42	283	00:27:14	01:58:13	287	00:31:00	02:15:36	267	00:29:59	01:39:42
Forth Valley	189	00:30:58	02:13:40	209	00:38:01	03:27:29	176	00:39:24	02:29:06	201	00:32:15	01:55:28
Grampian	361	00:30:37	02:36:06	350	00:36:32	03:13:48	367	00:24:32	02:12:03	359	00:26:20	01:46:47
Greater Glasgow and Clyde	771	00:29:02	02:06:09	765	00:30:54	02:16:51	708	00:32:39	02:43:49	691	00:39:45	02:49:10
Highland	305	00:25:32	02:19:49	290	00:21:53	01:23:23	333	00:22:53	01:19:19	249	00:21:08	01:24:10
Lanarkshire	375	00:32:05	02:15:30	370	00:43:33	02:39:16	340	00:35:35	02:22:10	358	00:49:08	03:25:15
Lothian	516	00:33:04	02:34:08	574	00:40:09	02:43:01	556	00:48:01	02:58:48	499	00:40:27	03:14:36
Orkney	8	00:08:20	00:42:54	9	00:39:06	01:52:16	14	00:19:47	01:32:24	15	00:25:23	00:51:00
Shetland	9	00:28:54	00:59:04	12	00:23:34	02:02:48	12	00:17:31	00:50:11	8	00:15:52	00:48:45
Tayside	352	00:32:26	01:51:54	333	00:21:31	01:06:53	326	00:21:00	00:59:43	325	00:22:31	01:05:21
Western Isles	23	00:22:09	01:01:43	23	00:24:08	01:33:07	26	00:27:35	01:01:40	22	00:29:30	02:18:39
Unknown	90	00:29:04	02:26:57	86	00:39:03	01:53:51	81	00:29:03	02:14:10	89	00:25:33	01:24:46
SCOTLAND	3,796	00:29:00	02:08:34	3,810	00:31:15	02:16:13	3,758	00:29:53	02:06:48	3,609	00:31:04	02:24:16

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	24/07/2023			31/07/2023			07/08/2023			14/08/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	525	00:42:41	02:16:02	501	00:46:42	02:29:15	483	00:43:07	02:04:54	527	00:52:42	03:06:22
Borders	164	00:33:12	00:59:48	150	00:31:17	00:51:05	174	00:33:17	00:46:36	166	00:33:31	00:51:21
Dumfries & Galloway	241	00:29:53	00:57:06	247	00:26:15	00:43:45	274	00:31:06	01:04:11	254	00:29:19	00:59:00
Fife	454	00:40:43	01:17:27	448	00:40:41	01:44:11	452	00:50:15	01:59:07	418	00:38:59	01:22:26
Forth Valley	407	00:44:23	01:05:39	396	00:44:07	01:12:08	373	00:41:24	01:07:53	380	00:42:57	01:08:55
Grampian	662	01:00:08	03:13:31	612	00:46:25	03:09:46	629	00:52:33	02:32:41	566	00:44:30	02:33:41
Greater Glasgow & Clyde	1,752	00:44:56	01:16:41	1,750	00:46:29	01:21:51	1,770	00:47:37	01:23:37	1,804	00:47:02	01:24:47
Highland	361	00:33:20	02:16:57	334	00:30:30	01:21:15	359	00:34:42	02:19:41	321	00:27:19	01:11:54
Lanarkshire	779	00:52:43	01:35:34	821	00:53:02	01:43:59	780	00:57:40	01:53:15	838	00:58:40	01:57:04
Lothian	1,006	00:45:57	01:10:37	1,005	00:44:59	01:09:10	1,064	00:43:40	01:10:22	1,073	00:45:52	01:12:04
Orkney	20	00:14:43	00:21:51	30	00:14:54	00:35:20	19	00:16:11	00:25:04	25	00:15:58	00:31:49
Shetland	19	00:17:16	00:39:10	22	00:25:36	00:39:00	22	00:18:31	00:33:34	12	00:31:14	00:46:33
Tayside	579	00:30:48	01:03:20	509	00:29:58	00:53:08	515	00:30:21	00:53:15	542	00:32:46	01:02:23
Western Isles	34	00:20:38	00:38:33	19	00:14:05	00:31:47	33	00:18:40	00:45:58	33	00:19:14	00:27:57
SCOTLAND	7,003	00:43:19	01:26:53	6,844	00:42:52	01:27:37	6,947	00:43:44	01:34:10	6,959	00:43:41	01:30:51

Table 7 - Turnaround Times by Hospital

Week Commencing		24/07/2023			31/07/2023			07/08/2023			14/08/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	182	00:42:51	02:18:57	186	00:47:31	02:31:02	162	00:39:07	01:40:05	172	00:44:15	02:03:55
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	343	00:42:41	02:13:59	315	00:46:07	02:28:31	321	00:45:11	02:21:15	355	00:55:30	03:31:09
Borders	Borders General Hospital (Melrose)	164	00:33:12	00:59:48	150	00:31:17	00:51:05	174	00:33:17	00:48:36	166	00:33:31	00:51:21
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	46	00:31:33	00:51:55	51	00:24:06	00:45:55	39	00:30:03	00:46:08	45	00:29:04	00:42:20
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	195	00:29:51	01:00:35	196	00:26:41	00:42:59	235	00:31:55	01:09:45	209	00:30:00	01:03:51
Fife	Victoria Hospital (Kirkcaldy)	454	00:40:43	01:17:27	448	00:40:41	01:44:11	452	00:50:15	01:59:07	418	00:38:59	01:22:26
Forth Valley	Forth Valley Royal Hospital (Larbert)	407	00:44:23	01:05:39	396	00:44:07	01:12:08	373	00:41:24	01:07:53	380	00:42:57	01:08:55
Grampian	Aberdeen Royal Infirmary (Aberdeen)	491	01:04:15	03:20:49	474	00:47:46	03:24:33	484	00:56:36	02:41:13	447	00:46:34	02:51:14
Grampian	Dr Gray's Hospital (Elgin)	164	00:54:45	02:25:35	131	00:44:10	02:04:43	136	00:41:49	02:04:47	108	00:35:58	01:20:30
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	7	00:43:18	01:03:30	7	00:16:00	00:56:03	9	00:33:28	00:43:56	11	00:16:45	00:34:13
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	549	00:40:39	01:03:47	538	00:42:28	01:06:38	537	00:42:30	01:04:35	536	00:40:22	01:01:21
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	92	00:38:02	01:00:35	97	00:31:47	00:55:12	93	00:34:51	00:52:44	107	00:35:04	00:49:50
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	720	00:52:39	01:26:35	715	00:55:50	01:38:04	740	00:56:29	01:43:37	752	00:58:17	01:48:20
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	338	00:43:16	01:07:58	340	00:44:07	01:09:33	347	00:49:26	01:18:57	347	00:44:15	01:07:14
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	53	00:39:44	01:07:53	60	00:39:50	01:12:22	53	00:44:53	01:04:12	62	00:43:22	01:10:38
Highland	Belford Hospital (Fort William)	35	00:26:00	00:45:36	40	00:27:21	00:50:19	39	00:26:54	00:49:56	34	00:21:23	00:47:29
Highland	Caitness General Hospital (Wick)	33	00:26:37	00:47:41	41	00:27:26	00:42:55	37	00:23:17	00:51:25	34	00:25:18	00:43:38
Highland	Lorn & Islands Hospital (Oban)	31	00:29:16	00:51:47	37	00:21:28	00:36:59	27	00:22:57	00:32:29	28	00:27:08	00:42:22
Highland	Raigmore Hospital (Inverness)	262	00:37:53	02:54:39	216	00:33:32	01:44:30	256	00:42:29	02:31:43	225	00:28:02	01:20:38
Lanarkshire	University Hospital Hairmyres (East Kilbride)	255	00:50:55	01:38:43	268	00:52:10	01:53:05	236	00:48:05	01:45:35	251	00:51:44	01:49:17
Lanarkshire	University Hospital Monklands (Airdrie)	217	00:51:50	01:24:27	262	00:52:35	01:42:28	232	00:57:57	01:23:26	287	01:01:06	01:49:01
Lanarkshire	University Hospital Wishaw (Wishaw)	307	00:54:53	01:37:35	291	00:53:41	01:44:47	312	01:06:47	02:22:51	300	01:04:35	02:16:33
Lothian	Royal Hospital for Sick Children (Edinburgh)	17	00:31:20	01:16:57	30	00:34:20	00:55:36	20	00:34:45	00:50:12	20	00:33:08	00:45:48
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	799	00:46:48	01:10:45	760	00:46:31	01:10:42	814	00:44:19	01:13:03	845	00:46:30	01:13:14
Lothian	St John's Hospital (Livingston)	190	00:42:42	01:06:45	215	00:40:42	01:05:52	230	00:43:13	01:05:17	208	00:42:45	01:06:36
Orkney	Balfour Hospital (Kirkwall)	20	00:14:43	00:21:51	30	00:14:54	00:35:20	19	00:16:11	00:25:04	25	00:15:58	00:31:49
Shetland	Gilbert Bain Hospital (Lerwick)	19	00:17:16	00:39:10	22	00:25:36	00:39:00	22	00:18:31	00:33:34	12	00:31:14	00:46:33
Tayside	Ninewells Hospital (Dundee)	489	00:32:37	01:05:19	408	00:30:53	00:54:13	439	00:30:47	00:55:19	453	00:35:08	01:03:31
Tayside	Perth Royal Infirmary (Perth)	90	00:25:48	00:48:06	101	00:26:26	00:42:29	76	00:26:45	00:44:53	89	00:25:06	00:47:53
Western Isles	Western Isles Hospital (Isle of Lewis)	34	00:20:38	00:38:33	19	00:14:05	00:31:47	33	00:18:40	00:45:58	33	00:19:14	00:27:57
SCOTLAND		7,003	00:43:19	01:26:53	6,844	00:42:52	01:27:37	6,947	00:43:44	01:34:10	6,959	00:43:41	01:30:51

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)