

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 25 October 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing **25/09/2023** to **16/10/2023**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	25/09/2023						02/10/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,083	820	627	927	702	513	1,107	883	659	943	744	530
Borders	378	317	231	312	260	175	319	270	186	257	215	136
Dumfries and Galloway	453	375	315	356	289	238	450	390	302	384	332	247
Fife	1,114	898	621	971	773	509	1,103	888	641	968	770	533
Forth Valley	767	647	482	687	573	413	753	622	465	664	546	394
Grampian	1,365	1,039	640	1,215	928	537	1,386	1,075	695	1,178	916	549
Greater Glasgow and Clyde	3,298	2,536	1,873	2,950	2,254	1,614	3,268	2,570	1,973	2,862	2,223	1,647
Highland	1,017	832	593	796	646	421	943	771	569	730	599	407
Lanarkshire	1,732	1,352	1,001	1,502	1,156	823	1,721	1,358	1,034	1,507	1,169	856
Lothian	2,185	1,759	1,235	1,916	1,524	1,021	2,127	1,712	1,230	1,881	1,496	1,035
Orkney	40	36	27	29	26	17	47	40	29	32	27	17
Shetland	68	59	48	43	39	31	67	55	48	33	28	22
Tayside	1,158	964	628	970	792	469	1,175	984	622	979	805	459
Western Isles	94	86	73	46	42	30	130	103	77	71	62	37
Unknown	667	283	199	641	266	183	631	287	200	609	273	187
SCOTLAND	15,419	12,003	8,593	13,361	10,270	6,994	15,227	12,008	8,730	13,098	10,205	7,056

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09/10/2023						16/10/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,082	860	656	935	740	543	1,114	892	651	954	757	520
350	301	212	290	245	163	317	281	222	254	224	167
506	436	338	429	365	271	519	443	358	441	371	291
1,067	875	624	925	745	499	1,053	874	616	913	753	502
720	595	441	646	534	387	710	592	448	619	511	372
1,432	1,126	733	1,239	983	602	1,409	1,062	681	1,218	931	561
3,281	2,629	1,978	2,871	2,268	1,644	3,134	2,507	1,898	2,721	2,162	1,573
985	843	622	738	642	432	958	782	559	710	595	390
1,772	1,424	1,074	1,506	1,195	860	1,699	1,398	1,076	1,435	1,163	864
2,130	1,680	1,221	1,866	1,456	1,017	2,131	1,703	1,192	1,856	1,469	983
73	57	48	38	32	24	40	31	19	24	20	9
60	50	37	36	32	21	46	41	33	31	28	20
1,147	976	620	954	793	453	1,169	979	652	968	804	491
114	98	77	61	52	34	107	88	61	64	56	29
649	305	231	626	293	220	597	288	198	569	268	180
15,368	12,255	8,912	13,160	10,375	7,170	15,003	11,961	8,664	12,777	10,112	6,952

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/09/2023 ^P			02/10/2023 ^P			09/10/2023 ^P			16/10/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	26	00:11:33	00:18:47	40	00:11:28	00:28:17	39	00:08:27	00:16:40	37	00:09:14	00:21:04
Borders	11	00:05:15	00:07:12	*	*	*	7	00:04:53	00:13:34	*	*	*
Dumfries and Galloway	12	00:03:40	00:14:24	13	00:05:09	00:27:09	18	00:07:19	00:23:14	19	00:07:51	00:16:21
Fife	35	00:05:31	00:17:13	34	00:07:03	00:13:46	32	00:08:53	00:17:53	31	00:09:02	00:15:04
Forth Valley	21	00:08:55	00:17:55	15	00:06:36	00:15:16	27	00:04:38	00:10:50	20	00:06:07	00:12:01
Grampian	39	00:06:59	00:16:08	52	00:08:02	00:17:49	46	00:07:03	00:24:33	32	00:05:39	00:10:50
Greater Glasgow and Clyde	98	00:06:13	00:11:51	115	00:06:44	00:12:24	102	00:06:15	00:11:50	94	00:06:38	00:13:21
Highland	20	00:08:26	00:18:02	23	00:09:15	00:18:21	22	00:05:13	00:08:48	30	00:06:29	00:17:57
Lanarkshire	57	00:08:47	00:15:58	74	00:08:22	00:17:21	58	00:07:26	00:14:03	51	00:07:39	00:12:44
Lothian	32	00:07:23	00:15:10	61	00:06:21	00:12:47	44	00:07:17	00:11:41	61	00:06:24	00:17:12
Orkney	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	37	00:06:39	00:15:57	32	00:05:47	00:14:29	26	00:08:14	00:18:33	37	00:08:03	00:18:01
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	10	00:07:06	00:14:27	15	00:11:21	00:28:00	15	00:07:33	00:19:06	13	00:10:37	00:22:38
SCOTLAND	405	00:07:07	00:15:52	486	00:07:33	00:17:10	442	00:06:49	00:14:52	438	00:07:09	00:16:46

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/09/2023 ^P			02/10/2023 ^P			09/10/2023 ^P			16/10/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	142	00:10:55	00:24:58	151	00:10:04	00:21:14	137	00:10:19	00:23:34	148	00:09:46	00:22:38
Borders	35	00:09:29	00:24:05	31	00:10:02	00:23:18	31	00:08:36	00:18:44	31	00:09:39	00:18:16
Dumfries and Galloway	46	00:07:06	00:26:03	53	00:07:08	00:25:15	49	00:07:08	00:24:56	59	00:11:47	00:26:42
Fife	132	00:08:34	00:18:29	132	00:08:24	00:20:02	123	00:08:43	00:21:52	121	00:10:16	00:19:00
Forth Valley	109	00:09:19	00:18:02	92	00:08:29	00:20:23	92	00:08:30	00:16:33	102	00:08:42	00:20:12
Grampian	188	00:08:10	00:23:11	168	00:08:19	00:25:07	171	00:09:12	00:25:39	173	00:09:17	00:26:02
Greater Glasgow and Clyde	522	00:07:47	00:15:19	510	00:08:22	00:15:36	500	00:07:43	00:13:51	506	00:07:19	00:14:49
Highland	112	00:10:09	00:25:30	98	00:09:30	00:24:44	99	00:09:17	00:27:47	91	00:09:16	00:30:38
Lanarkshire	260	00:09:45	00:19:16	266	00:09:41	00:18:23	261	00:09:33	00:18:35	276	00:08:58	00:17:07
Lothian	301	00:06:56	00:13:54	297	00:07:21	00:13:46	290	00:07:39	00:16:00	266	00:07:26	00:14:56
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	109	00:07:51	00:17:32	150	00:08:06	00:18:14	156	00:07:28	00:20:53	150	00:07:48	00:24:32
Western Isles	*	*	*	5	00:12:59	00:21:31	8	00:10:30	00:22:53	11	00:11:42	00:25:47
Unknown	81	00:10:46	00:21:01	58	00:10:11	00:26:48	65	00:08:18	00:19:15	70	00:08:02	00:18:46
SCOTLAND	2,046	00:08:28	00:18:39	2,016	00:08:31	00:19:22	1,990	00:08:25	00:18:48	2,010	00:08:24	00:19:26

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/09/2023 ^P			02/10/2023 ^P			09/10/2023 ^P			16/10/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	323	00:23:52	01:02:34	286	00:23:46	01:10:22	309	00:18:29	00:45:17	297	00:19:19	00:41:24
Borders	99	00:11:58	00:27:13	85	00:10:54	00:28:30	105	00:12:58	00:26:05	86	00:12:43	00:26:12
Dumfries and Galloway	113	00:12:09	00:32:35	130	00:14:43	00:33:29	144	00:16:17	00:39:14	133	00:15:17	00:34:34
Fife	330	00:17:21	00:40:04	348	00:18:27	00:38:43	308	00:15:52	00:32:42	289	00:16:10	00:32:30
Forth Valley	227	00:17:53	00:36:47	221	00:15:52	00:32:20	214	00:15:37	00:34:21	169	00:15:17	00:34:08
Grampian	359	00:16:50	00:42:53	378	00:16:35	00:39:15	393	00:18:16	00:46:53	381	00:16:46	00:58:27
Greater Glasgow and Clyde	945	00:17:38	00:40:31	914	00:17:15	00:40:04	930	00:15:11	00:33:59	827	00:16:25	00:34:45
Highland	236	00:15:49	00:35:44	211	00:14:25	00:32:33	239	00:11:49	00:30:45	237	00:14:30	00:35:13
Lanarkshire	516	00:20:32	00:46:12	488	00:22:09	00:58:59	525	00:19:06	00:40:21	473	00:19:58	00:38:30
Lothian	610	00:14:36	00:27:48	584	00:15:18	00:28:01	610	00:16:32	00:31:40	577	00:14:57	00:30:50
Orkney	13	00:20:11	00:31:48	10	00:19:09	00:22:14	14	00:09:26	00:24:14	8	00:07:45	00:24:09
Shetland	12	00:11:55	00:33:48	5	00:12:09	00:16:07	9	00:18:02	00:57:06	7	00:16:56	00:24:31
Tayside	314	00:14:49	00:33:19	324	00:15:47	00:32:55	300	00:13:28	00:31:57	298	00:14:33	00:34:46
Western Isles	18	00:12:56	00:35:14	19	00:09:25	00:31:59	16	00:20:56	01:06:45	23	00:09:39	00:26:06
Unknown	104	00:16:15	00:40:12	109	00:15:15	00:35:23	127	00:16:20	00:36:13	108	00:16:48	00:34:47
SCOTLAND	4,219	00:17:06	00:38:52	4,112	00:17:06	00:40:06	4,243	00:16:21	00:36:05	3,913	00:16:22	00:36:13

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/09/2023 ^P			02/10/2023 ^P			09/10/2023 ^P			16/10/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	193	00:48:06	07:39:56	254	00:53:10	03:33:05	247	00:35:45	02:57:45	262	00:51:00	03:28:14
Borders	113	00:20:15	00:56:13	91	00:22:08	01:07:00	102	00:20:41	01:07:38	96	00:17:50	00:58:14
Dumfries and Galloway	116	00:25:00	01:46:20	132	00:23:38	01:32:02	150	00:22:58	01:39:16	158	00:27:10	01:47:37
Fife	273	00:34:05	02:24:10	249	00:35:38	03:54:38	276	00:29:35	01:40:03	309	00:37:10	01:50:23
Forth Valley	209	00:41:41	03:32:16	209	00:29:42	03:07:58	198	00:29:07	01:53:27	216	00:32:45	02:00:34
Grampian	325	00:31:31	03:27:29	313	00:29:29	03:29:18	363	00:33:48	02:25:09	333	00:35:47	03:27:52
Greater Glasgow and Clyde	651	00:52:07	03:41:54	641	00:42:22	04:09:55	703	00:33:58	03:00:25	707	00:37:20	03:12:27
Highland	270	00:23:23	01:18:56	267	00:20:24	01:30:51	280	00:19:49	01:03:49	235	00:21:22	01:43:59
Lanarkshire	310	01:06:13	05:14:53	319	01:13:22	05:40:08	337	00:51:09	03:25:14	342	00:55:56	04:04:02
Lothian	556	00:31:48	03:04:27	527	00:30:25	02:22:31	471	00:36:53	02:46:00	536	00:33:50	02:34:23
Orkney	10	00:12:40	00:49:37	14	00:21:00	01:08:57	12	00:15:29	01:21:48	7	00:20:20	01:14:45
Shetland	19	00:19:35	00:35:42	17	00:19:50	01:09:01	18	00:19:55	01:10:12	18	00:23:00	01:14:00
Tayside	322	00:24:36	01:16:38	290	00:24:38	01:25:17	303	00:24:14	01:12:05	312	00:27:21	01:25:57
Western Isles	18	00:16:47	01:03:54	36	00:18:07	01:04:28	24	00:32:27	02:05:02	21	00:18:06	01:00:23
Unknown	63	00:30:22	03:20:47	88	00:31:59	03:19:52	83	00:28:59	02:08:32	76	00:30:13	03:26:26
SCOTLAND	3,448	00:33:34	03:10:12	3,447	00:33:45	03:06:22	3,567	00:30:37	02:19:35	3,628	00:33:16	02:41:59

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	25/09/2023			02/10/2023			09/10/2023			16/10/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	528	00:57:51	03:53:03	543	00:53:02	03:43:37	549	00:48:56	02:42:36	524	00:49:50	03:12:17
Borders	182	00:32:26	00:54:20	140	00:31:00	00:51:40	162	00:31:14	00:51:52	169	00:33:36	00:58:02
Dumfries & Galloway	241	00:29:24	00:53:42	247	00:31:24	01:06:55	267	00:31:49	01:06:41	299	00:31:57	01:10:35
Fife	483	00:50:44	02:32:28	491	00:49:51	02:28:43	466	00:44:23	01:48:35	476	00:49:29	02:09:43
Forth Valley	415	00:42:16	01:10:55	397	00:40:13	01:06:26	397	00:43:17	01:11:06	396	00:45:42	01:19:06
Grampian	580	00:53:53	02:57:12	584	00:50:14	02:59:19	644	00:48:46	02:54:31	601	00:51:16	03:38:18
Greater Glasgow & Clyde	1,822	00:48:36	01:23:18	1,836	00:45:41	01:17:24	1,874	00:46:50	01:26:13	1,774	00:46:56	01:30:03
Highland	326	00:27:25	01:05:35	321	00:30:00	01:17:46	313	00:26:05	01:02:04	297	00:33:51	01:40:50
Lanarkshire	768	00:58:55	01:57:27	819	00:56:35	02:06:10	814	00:52:46	01:47:35	831	00:53:12	01:50:17
Lothian	1,008	00:43:56	01:10:03	1,044	00:44:01	01:09:50	1,030	00:42:33	01:14:49	994	00:44:29	01:10:25
Orkney	18	00:15:50	00:21:55	18	00:18:42	00:33:09	22	00:15:03	00:27:23	11	00:17:28	00:55:00
Shetland	31	00:30:44	00:57:28	23	00:21:55	00:40:03	21	00:27:42	00:49:32	22	00:16:35	00:36:43
Tayside	511	00:29:28	00:54:02	538	00:30:58	00:54:12	529	00:30:39	00:55:37	550	00:30:56	00:53:52
Western Isles	26	00:16:47	00:30:28	27	00:12:51	00:23:41	30	00:20:01	00:31:16	25	00:23:56	00:40:19
SCOTLAND	6,939	00:44:50	01:39:18	7,028	00:43:34	01:36:55	7,118	00:42:52	01:33:30	6,969	00:44:15	01:40:52

Table 7 - Turnaround Times by Hospital

Week Commencing		25/09/2023			02/10/2023			09/10/2023			16/10/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	188	01:05:16	03:42:11	220	00:58:21	03:13:50	209	00:53:35	02:40:36	176	01:05:16	04:22:45
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	340	00:54:26	03:59:30	323	00:48:12	03:57:38	340	00:46:34	02:46:57	348	00:44:56	02:25:50
Borders	Borders General Hospital (Melrose)	182	00:32:26	00:54:20	140	00:31:00	00:51:40	162	00:31:14	00:51:52	169	00:33:36	00:58:02
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	43	00:25:57	00:48:48	43	00:26:41	00:44:21	39	00:24:35	00:42:41	51	00:25:37	00:45:17
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	198	00:29:56	00:53:59	204	00:34:00	01:10:28	228	00:32:55	01:08:32	248	00:34:40	01:16:16
Fife	Victoria Hospital (Kirkcaldy)	483	00:50:44	02:32:28	491	00:49:51	02:28:43	466	00:44:23	01:48:35	476	00:49:29	02:09:43
Forth Valley	Forth Valley Royal Hospital (Larbert)	415	00:42:16	01:10:55	397	00:40:13	01:06:26	397	00:43:17	01:11:06	396	00:45:42	01:19:06
Grampian	Aberdeen Royal Infirmary (Aberdeen)	454	00:58:53	03:13:29	445	00:53:12	03:08:17	501	00:51:27	03:02:44	485	00:55:24	03:54:56
Grampian	Dr Gray's Hospital (Elgin)	111	00:45:36	01:28:39	119	00:42:47	02:22:46	122	00:45:32	02:08:48	109	00:40:47	02:11:21
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:23:00	00:36:54	20	00:24:51	00:32:48	21	00:28:01	00:57:03	7	00:19:51	00:39:45
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	574	00:45:24	01:10:51	552	00:40:39	01:02:45	539	00:42:46	01:06:58	526	00:40:22	01:06:56
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	106	00:35:38	01:00:53	112	00:36:36	01:01:05	103	00:33:18	01:01:58	89	00:34:58	00:53:45
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	721	00:55:12	01:39:41	736	00:53:16	01:42:01	793	00:55:09	01:52:37	721	00:59:52	02:24:38
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	360	00:49:02	01:21:35	368	00:44:15	01:11:05	355	00:41:28	01:12:15	354	00:44:08	01:13:35
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	61	00:40:19	01:11:29	68	00:44:18	01:09:58	84	00:47:54	01:10:41	84	00:40:32	01:11:01
Highland	Belford Hospital (Fort William)	35	00:23:16	00:40:08	18	00:25:46	00:58:09	32	00:25:49	00:49:00	24	00:23:06	00:50:33
Highland	Caithness General Hospital (Wick)	31	00:31:39	00:52:01	38	00:25:04	00:42:50	36	00:18:53	00:32:48	24	00:22:29	00:42:45
Highland	Lorn & Islands Hospital (Oban)	27	00:23:53	00:36:12	27	00:25:28	00:36:35	22	00:23:24	00:42:31	35	00:23:12	00:43:29
Highland	Raigmore Hospital (Inverness)	233	00:27:51	01:12:18	238	00:33:19	01:27:57	223	00:27:35	01:11:47	214	00:41:31	02:19:24
Lanarkshire	University Hospital Hairmyres (East Kilbride)	237	00:57:30	01:46:22	258	00:49:17	01:37:16	247	00:44:52	01:34:52	257	00:47:55	01:30:44
Lanarkshire	University Hospital Monklands (Airdrie)	248	00:56:01	01:39:33	239	00:56:45	01:37:13	247	00:54:56	01:36:51	255	00:55:21	01:42:12
Lanarkshire	University Hospital Wishaw (Wishaw)	283	01:04:57	02:26:33	322	01:02:58	03:06:48	320	00:57:54	02:07:39	319	00:57:07	02:13:00
Lothian	Royal Hospital for Sick Children (Edinburgh)	37	00:29:05	00:52:34	21	00:38:35	00:54:12	38	00:36:21	00:53:13	35	00:40:10	00:58:38
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	746	00:45:38	01:11:15	786	00:45:09	01:11:57	747	00:44:13	01:20:28	740	00:45:44	01:11:52
Lothian	St John's Hospital (Livingston)	225	00:40:08	01:04:02	237	00:40:09	01:04:20	245	00:38:25	01:03:30	219	00:41:17	01:03:15
Orkney	Balfour Hospital (Kirkwall)	18	00:15:50	00:21:55	18	00:18:42	00:33:09	22	00:15:03	00:27:23	11	00:17:28	00:55:00
Shetland	Gilbert Bain Hospital (Lerwick)	31	00:30:44	00:57:28	23	00:21:55	00:40:03	21	00:27:42	00:49:32	22	00:16:35	00:36:43
Tayside	Ninewells Hospital (Dundee)	438	00:30:07	00:56:53	478	00:31:47	00:55:46	468	00:31:29	00:59:16	462	00:31:45	00:55:51
Tayside	Perth Royal Infirmary (Perth)	73	00:26:30	00:45:27	60	00:24:26	00:47:15	61	00:27:33	00:41:50	88	00:25:40	00:41:39
Western Isles	Western Isles Hospital (Isle of Lewis)	26	00:16:47	00:30:28	27	00:12:51	00:23:41	30	00:20:01	00:31:16	25	00:23:56	00:40:19
SCOTLAND		6,939	00:44:50	01:39:18	7,028	00:43:34	01:36:55	7,118	00:42:52	01:33:30	6,969	00:44:15	01:40:52

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)