

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 15 March 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **13/02/2023** to **06/03/2023**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	13/02/2023						20/02/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	971	805	615	830	686	503	971	774	555	832	651	442
Borders	330	282	207	273	237	166	365	321	251	297	258	192
Dumfries and Galloway	472	388	324	379	310	248	479	407	317	396	333	246
Fife	1,038	856	569	898	735	460	1,003	829	595	859	699	475
Forth Valley	744	623	442	654	542	367	748	601	439	649	510	353
Grampian	1,408	1,103	722	1,216	960	590	1,367	1,072	725	1,182	929	587
Greater Glasgow and Clyde	3,114	2,473	1,896	2,729	2,139	1,577	3,166	2,450	1,869	2,740	2,090	1,531
Highland	927	775	569	692	585	394	964	800	578	748	628	415
Lanarkshire	1,606	1,321	1,022	1,369	1,111	830	1,660	1,314	984	1,401	1,098	783
Lothian	2,277	1,757	1,232	1,979	1,519	1,011	2,141	1,645	1,174	1,854	1,395	942
Orkney	79	60	56	24	22	18	65	54	48	36	31	25
Shetland	63	50	44	36	29	23	46	33	27	21	15	9
Tayside	1,094	948	615	910	775	456	1,136	957	616	949	788	464
Western Isles	88	75	59	40	35	21	97	78	67	52	46	36
Unknown	440	161	112	424	153	104	474	176	125	450	158	108
SCOTLAND	14,651	11,677	8,484	12,453	9,838	6,768	14,682	11,511	8,370	12,466	9,629	6,608

27/02/2023						06/03/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,011	815	610	844	667	471	972	751	562	843	652	468
335	299	231	281	247	183	328	283	211	276	236	169
415	355	292	350	293	232	427	371	296	357	307	234
1,002	819	562	873	711	463	1,067	855	585	927	737	476
714	571	442	627	490	364	724	575	447	627	492	370
1,343	1,070	684	1,151	926	551	1,387	1,074	678	1,211	954	568
3,071	2,462	1,878	2,633	2,080	1,516	3,248	2,520	1,910	2,805	2,152	1,561
907	761	554	675	568	370	945	779	554	729	621	406
1,614	1,329	1,021	1,387	1,117	824	1,739	1,373	1,038	1,496	1,167	843
1,918	1,542	1,104	1,654	1,302	881	2,199	1,706	1,216	1,932	1,500	1,028
52	46	41	30	25	20	73	55	47	39	30	24
59	48	41	31	26	19	43	36	30	26	23	18
1,141	962	615	953	788	453	1,247	1,033	687	1,042	849	509
113	94	67	57	51	28	102	82	64	54	41	24
486	179	125	464	162	111	510	188	125	483	171	109
14,181	11,352	8,267	12,010	9,453	6,486	15,011	11,681	8,450	12,847	9,932	6,807

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/02/2023 ^P			20/02/2023 ^P			27/02/2023 ^P			06/03/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	30	00:07:45	00:14:23	35	00:07:35	00:22:13	42	00:07:52	00:19:16	30	00:11:20	00:22:44
Borders	11	00:06:25	00:10:29	9	00:16:25	00:20:09	10	00:07:35	00:17:09	*	*	*
Dumfries and Galloway	*	*	*	16	00:08:40	00:22:55	9	00:08:38	00:30:40	12	00:08:21	00:20:04
Fife	32	00:08:46	00:13:36	32	00:09:37	00:14:31	38	00:05:54	00:12:29	44	00:07:21	00:15:31
Forth Valley	28	00:09:59	00:16:21	27	00:06:41	00:11:06	27	00:07:24	00:16:07	12	00:09:50	00:14:39
Grampian	48	00:06:25	00:14:09	43	00:06:42	00:21:52	34	00:06:00	00:19:44	42	00:07:28	00:22:51
Greater Glasgow and Clyde	93	00:07:09	00:13:45	99	00:06:33	00:11:48	105	00:06:01	00:10:48	110	00:06:34	00:12:12
Highland	17	00:07:04	00:15:39	21	00:06:26	00:16:39	19	00:09:34	00:17:18	26	00:06:45	00:23:42
Lanarkshire	53	00:07:25	00:13:35	50	00:08:55	00:14:46	57	00:07:32	00:15:40	52	00:08:43	00:15:40
Lothian	50	00:07:02	00:13:23	63	00:06:26	00:12:37	54	00:07:48	00:12:32	85	00:06:55	00:14:27
Orkney	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	-	n/a	n/a
Tayside	34	00:06:19	00:20:59	22	00:05:25	00:15:33	32	00:06:52	00:17:14	39	00:07:21	00:19:06
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	8	00:07:01	00:16:09	*	*	*	6	00:07:56	00:14:38	10	00:05:28	00:09:06
SCOTLAND	410	00:07:19	00:14:49	428	00:07:13	00:16:20	438	00:06:58	00:15:05	472	00:07:22	00:16:15

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/02/2023 ^P			20/02/2023 ^P			27/02/2023 ^P			06/03/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	135	00:09:17	00:21:02	122	00:09:26	00:21:52	117	00:09:21	00:20:41	118	00:10:56	00:26:54
Borders	25	00:09:09	00:22:03	30	00:10:33	00:26:33	42	00:08:52	00:16:29	34	00:08:08	00:20:46
Dumfries and Galloway	47	00:07:32	00:23:11	40	00:07:43	00:18:44	45	00:08:22	00:19:48	57	00:09:12	00:21:31
Fife	130	00:11:17	00:23:31	123	00:09:40	00:19:25	122	00:07:50	00:17:11	117	00:09:39	00:20:18
Forth Valley	105	00:09:07	00:19:30	83	00:09:04	00:22:39	86	00:10:38	00:19:32	106	00:10:15	00:19:12
Grampian	166	00:08:47	00:23:00	154	00:08:38	00:28:37	167	00:07:56	00:21:56	147	00:08:50	00:18:13
Greater Glasgow and Clyde	448	00:08:19	00:16:19	470	00:08:22	00:15:46	452	00:07:37	00:16:08	500	00:07:50	00:15:25
Highland	92	00:09:38	00:25:24	82	00:09:30	00:27:36	82	00:08:47	00:31:05	96	00:09:42	00:29:26
Lanarkshire	224	00:09:00	00:16:08	266	00:09:07	00:17:16	238	00:09:34	00:17:40	292	00:09:23	00:18:40
Lothian	306	00:07:53	00:15:37	262	00:08:13	00:15:49	243	00:07:44	00:14:46	313	00:08:18	00:16:46
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	7	00:13:14	00:35:28	-	n/a	n/a	*	*	*	*	*	*
Tayside	121	00:07:59	00:19:19	147	00:06:58	00:20:14	132	00:08:27	00:20:52	151	00:08:15	00:21:00
Western Isles	*	*	*	*	*	*	6	00:12:53	00:33:45	5	00:15:47	00:31:21
Unknown	26	00:09:47	00:17:35	31	00:10:28	00:19:35	39	00:09:55	00:19:16	35	00:12:16	00:22:53
SCOTLAND	1,839	00:08:36	00:19:06	1,818	00:08:39	00:19:26	1,777	00:08:20	00:18:38	1,977	00:08:40	00:19:33

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/02/2023 ^P			20/02/2023 ^P			27/02/2023 ^P			06/03/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	250	00:20:00	00:41:57	255	00:17:17	00:39:47	270	00:19:03	00:48:07	303	00:21:57	00:57:20
Borders	86	00:12:08	00:36:35	96	00:12:37	00:31:15	86	00:15:10	00:29:47	90	00:13:21	00:33:49
Dumfries and Galloway	104	00:12:00	00:38:34	109	00:14:39	00:29:59	110	00:12:00	00:29:07	101	00:15:11	00:35:46
Fife	297	00:16:16	00:33:51	253	00:16:04	00:32:02	269	00:15:59	00:32:23	309	00:16:52	00:35:26
Forth Valley	214	00:16:22	00:33:46	209	00:17:00	00:32:57	195	00:15:02	00:28:25	215	00:18:25	00:35:38
Grampian	367	00:15:52	00:38:49	353	00:14:00	00:39:28	362	00:15:53	00:43:43	398	00:18:30	00:42:48
Greater Glasgow and Clyde	892	00:17:01	00:36:37	826	00:17:26	00:41:49	837	00:15:35	00:34:14	880	00:16:34	00:38:29
Highland	205	00:10:49	00:34:58	216	00:14:36	00:37:25	192	00:10:36	00:28:27	229	00:15:44	00:39:19
Lanarkshire	448	00:18:49	00:33:50	463	00:20:35	00:43:56	415	00:20:16	00:40:42	489	00:19:54	00:48:07
Lothian	604	00:15:11	00:30:05	550	00:14:37	00:28:17	490	00:13:53	00:26:49	590	00:16:30	00:34:16
Orkney	8	00:15:32	00:30:24	17	00:13:39	00:32:39	10	00:15:28	00:47:55	16	00:19:51	00:46:58
Shetland	10	00:21:01	00:39:49	6	00:09:32	00:35:33	11	00:07:48	00:28:27	*	*	*
Tayside	288	00:13:49	00:30:47	277	00:14:11	00:29:19	279	00:15:13	00:30:07	330	00:15:13	00:33:19
Western Isles	10	00:18:11	00:40:50	13	00:16:31	00:58:25	12	00:12:52	00:28:26	*	*	*
Unknown	64	00:16:59	00:30:49	60	00:16:29	00:31:58	62	00:16:45	00:40:44	67	00:18:42	00:37:07
SCOTLAND	3,847	00:16:06	00:35:07	3,703	00:16:23	00:36:40	3,600	00:15:39	00:34:13	4,029	00:17:29	00:39:35

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/02/2023 ^P			20/02/2023 ^P			27/02/2023 ^P			06/03/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	263	00:32:10	02:45:35	235	00:32:14	02:12:19	232	00:30:01	03:30:15	184	00:57:45	04:23:22
Borders	114	00:21:23	01:26:08	123	00:24:16	01:28:37	107	00:16:13	00:45:49	101	00:23:13	01:18:11
Dumfries and Galloway	153	00:22:58	01:13:23	167	00:21:18	01:16:50	129	00:21:16	01:16:58	135	00:22:08	01:18:37
Fife	269	00:32:45	03:23:58	286	00:31:30	02:01:37	279	00:31:56	01:54:57	264	00:40:09	02:16:50
Forth Valley	188	00:39:33	04:00:29	183	00:36:09	03:49:21	181	00:35:11	01:47:07	154	00:48:15	03:36:41
Grampian	372	00:31:10	02:24:40	368	00:29:57	03:14:07	361	00:30:52	02:31:50	356	00:35:19	02:48:57
Greater Glasgow and Clyde	677	00:41:06	03:35:12	660	00:38:34	04:24:15	665	00:36:15	02:26:37	630	00:42:30	03:18:15
Highland	267	00:17:15	01:09:57	305	00:20:37	01:13:47	272	00:19:18	00:56:12	265	00:24:13	01:33:32
Lanarkshire	375	00:40:07	03:35:51	302	01:13:15	04:40:06	394	00:32:08	02:26:54	324	00:50:16	03:41:38
Lothian	532	00:41:21	02:54:18	511	00:40:31	02:35:17	499	00:27:38	01:32:32	489	00:44:17	03:18:45
Orkney	10	00:20:30	00:56:19	10	00:19:38	00:49:33	11	00:08:04	00:55:18	9	00:26:12	01:27:02
Shetland	12	00:16:18	01:14:49	8	00:22:49	01:20:16	10	00:19:14	00:59:31	18	00:20:27	00:59:35
Tayside	322	00:26:38	01:23:59	331	00:21:54	01:13:33	334	00:20:09	01:03:57	316	00:32:40	02:03:26
Western Isles	21	00:16:44	01:10:43	25	00:20:29	00:44:09	30	00:21:07	00:55:25	25	00:14:46	01:17:39
Unknown	54	00:29:43	03:30:40	60	00:28:19	01:51:25	55	00:23:29	01:28:52	58	00:32:16	02:05:52
SCOTLAND	3,629	00:31:39	02:40:33	3,574	00:31:30	02:42:50	3,559	00:27:02	01:54:13	3,328	00:36:53	02:47:38

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	13/02/2023			20/02/2023			27/02/2023			06/03/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	472	00:48:26	02:43:06	439	00:50:52	02:52:41	467	00:59:47	03:48:28	495	01:23:01	04:45:08
Borders	164	00:32:40	00:51:02	187	00:34:03	01:03:34	172	00:34:00	00:55:33	160	00:36:23	01:05:53
Dumfries & Galloway	246	00:26:45	00:54:19	244	00:26:52	00:47:51	226	00:28:30	00:52:53	230	00:25:47	00:46:31
Fife	420	00:43:10	01:46:15	435	00:45:13	02:00:52	435	00:43:39	01:54:53	443	00:45:00	01:42:44
Forth Valley	368	00:44:04	01:16:15	366	00:42:55	01:15:30	368	00:38:43	01:08:40	386	00:44:58	01:39:00
Grampian	607	00:47:58	02:12:33	607	00:51:57	02:53:23	575	00:47:53	02:56:15	598	00:51:16	02:54:57
Greater Glasgow & Clyde	1,785	00:45:51	01:29:12	1,709	00:49:14	01:55:02	1,713	00:47:20	01:19:38	1,758	00:46:56	01:21:31
Highland	294	00:27:12	00:53:40	323	00:27:43	01:21:13	261	00:26:45	00:46:45	298	00:26:50	01:01:39
Lanarkshire	770	00:53:13	01:38:32	746	00:52:12	01:54:21	782	00:47:37	01:23:26	801	00:52:37	01:37:51
Lothian	1,007	00:45:57	01:15:22	920	00:45:23	01:14:25	873	00:45:36	01:08:18	977	00:46:59	01:11:23
Orkney	18	00:14:30	00:27:12	24	00:17:37	00:41:17	19	00:10:48	00:33:28	24	00:13:39	00:20:50
Shetland	22	00:19:08	00:40:14	7	00:24:10	00:38:10	18	00:25:38	00:41:13	18	00:22:49	00:55:30
Tayside	505	00:31:26	00:57:17	503	00:29:11	00:48:48	493	00:29:01	00:51:19	588	00:32:43	01:08:09
Western Isles	17	00:19:34	00:32:20	34	00:17:14	00:31:48	26	00:18:05	00:27:41	19	00:19:35	00:30:03
SCOTLAND	6,695	00:42:57	01:30:53	6,544	00:43:44	01:44:19	6,428	00:42:55	01:26:04	6,795	00:45:18	01:38:01

Table 7 - Turnaround Times by Hospital

Week Commencing		13/02/2023			20/02/2023			27/02/2023			06/03/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	170	00:57:51	03:10:53	144	01:21:30	04:33:11	171	00:56:34	03:12:12	184	01:44:15	04:45:52
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	302	00:44:38	02:30:19	295	00:46:12	01:58:01	296	01:05:13	03:54:14	311	01:17:20	04:41:28
Borders	Borders General Hospital (Melrose)	164	00:32:40	00:51:02	187	00:34:03	01:03:34	172	00:34:00	00:55:33	160	00:36:23	01:05:53
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	31	00:25:24	00:45:03	38	00:24:45	00:46:53	40	00:27:04	00:37:50	44	00:25:04	00:38:26
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	215	00:27:08	00:54:46	206	00:27:58	00:48:04	186	00:29:12	00:55:38	186	00:25:59	00:47:06
Fife	Victoria Hospital (Kirkcaldy)	420	00:43:10	01:46:15	435	00:45:13	02:00:52	435	00:43:39	01:54:53	443	00:45:00	01:42:44
Forth Valley	Forth Valley Royal Hospital (Larbert)	368	00:44:04	01:16:15	366	00:42:55	01:15:30	368	00:38:43	01:08:40	386	00:44:58	01:39:00
Grampian	Aberdeen Royal Infirmary (Aberdeen)	468	00:51:08	02:19:56	466	00:55:40	03:01:34	447	00:53:59	03:07:54	476	00:58:42	03:10:14
Grampian	Dr Gray's Hospital (Elgin)	125	00:42:20	01:52:34	130	00:43:19	02:02:00	108	00:42:23	01:45:11	112	00:33:15	01:14:40
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:20:21	00:41:17	11	00:22:56	01:08:54	20	00:21:36	00:47:07	10	00:20:43	00:40:23
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	530	00:40:08	01:02:50	501	00:43:53	01:07:17	523	00:43:35	01:06:05	496	00:40:39	01:03:36
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	117	00:40:54	01:08:48	103	00:38:33	00:59:22	92	00:32:05	00:51:54	101	00:34:56	00:55:14
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	735	00:55:23	01:59:23	708	01:06:06	03:02:50	681	00:53:06	01:31:20	746	00:53:05	01:38:32
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	321	00:45:17	01:11:57	318	00:46:34	01:15:57	360	00:49:53	01:18:39	335	00:49:31	01:17:31
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	82	00:37:19	01:05:19	79	00:42:33	01:06:22	57	00:37:39	01:09:38	80	00:45:31	01:09:51
Highland	Belford Hospital (Fort William)	25	00:29:56	00:39:45	20	00:23:09	00:43:47	22	00:25:18	00:41:31	23	00:26:41	00:41:51
Highland	Caitness General Hospital (Wick)	40	00:26:17	00:45:13	38	00:24:38	00:39:34	34	00:29:04	00:42:06	36	00:26:14	00:43:06
Highland	Lorn & Islands Hospital (Oban)	20	00:23:46	00:33:14	23	00:26:24	00:37:12	34	00:27:01	00:37:06	21	00:32:53	00:38:21
Highland	Raigmore Hospital (Inverness)	209	00:27:23	00:58:57	242	00:29:52	01:44:29	171	00:26:44	00:50:58	218	00:26:23	01:11:43
Lanarkshire	University Hospital Hairmyres (East Kilbride)	237	00:46:12	01:27:20	230	00:47:06	01:19:15	255	00:43:22	01:15:48	259	00:50:24	01:38:22
Lanarkshire	University Hospital Monklands (Airdrie)	236	00:52:35	01:31:28	223	00:45:49	01:29:50	220	00:45:57	01:05:01	237	00:53:51	01:39:29
Lanarkshire	University Hospital Wishaw (Wishaw)	297	00:58:11	02:18:35	293	01:03:40	03:22:33	307	00:56:29	02:00:25	305	00:52:47	01:36:22
Lothian	Royal Hospital for Sick Children (Edinburgh)	29	00:36:55	00:50:43	25	00:33:50	01:09:25	27	00:34:31	00:51:44	31	00:37:10	00:59:59
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	747	00:46:46	01:16:18	682	00:47:05	01:15:41	647	00:46:17	01:07:53	729	00:48:03	01:11:50
Lothian	St John's Hospital (Livingston)	231	00:44:18	01:14:28	213	00:40:06	01:07:51	199	00:44:22	01:10:08	217	00:44:20	01:09:42
Orkney	Balfour Hospital (Kirkwall)	18	00:14:30	00:27:12	24	00:17:37	00:41:17	19	00:10:48	00:33:28	24	00:13:39	00:20:50
Shetland	Gilbert Bain Hospital (Lerwick)	22	00:19:08	00:40:14	7	00:24:10	00:38:10	18	00:25:38	00:41:13	18	00:22:49	00:55:30
Tayside	Ninewells Hospital (Dundee)	428	00:32:39	00:59:01	416	00:29:51	00:49:47	414	00:30:01	00:53:17	497	00:34:10	01:09:38
Tayside	Perth Royal Infirmary (Perth)	77	00:25:04	00:40:43	87	00:26:37	00:44:30	79	00:24:28	00:41:45	91	00:25:46	00:42:23
Western Isles	Western Isles Hospital (Isle of Lewis)	17	00:19:34	00:32:20	34	00:17:14	00:31:48	26	00:18:05	00:27:41	19	00:19:35	00:30:03
SCOTLAND		6,695	00:42:57	01:30:53	6,544	00:43:44	01:44:19	6,428	00:42:55	01:26:04	6,795	00:45:18	01:38:01

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)