



**Scottish
Ambulance
Service**

University National NHS Board



Freedom of Information Request

18th December 2024

Question

1. A copy of all incidents that were reported to the Scottish Ambulance service by paramedics that related to harm coming to patients that occurred on August 3rd 2024.

I note that that on the Datix system incidents can be categorised as 'manual handling' or 'slip/trips and falls'. Therefore if a patient fell out of a chair in the ambulance or fell outside the ambulance I assume that would be recorded in some way.

Please provide a full copy of any incident that was recorded. Of course personal details should be redacted but please keep all other details intact and provide as it was written by Scottish Ambulance Staff.

2. Please reveal if there is any other means of paramedic staff reporting an incident whereby harm has come to a patient whilst in the care of the Scottish Ambulance service.

If there is, then please provide a full copy of any incident reported through that means which occurred on August 3rd 2024. Again I would expect personal details to be redacted but everything else to remain unredacted.

Answer

We have reviewed all incidents reported by paramedics on August 3rd 2024 and have found no reports where a patient has come to harm.

Datix is the Scottish Ambulance Services' online system that is used for staff to report hazards, incidents or near-misses; reporting these can help ensure that they can either be avoided or prevented from happening again. This is the only system that all staff are encouraged to report any incidents on.