

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 03 August 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

04/07/2022

to

25/07/2022

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	04/07/2022						11/07/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,170	853	582	987	718	451	1,042	794	598	880	671	484
Borders	387	308	224	326	259	179	334	271	202	270	214	148
Dumfries and Galloway	451	368	270	371	299	208	472	413	326	376	327	245
Fife	1,191	875	606	1,017	744	479	1,096	816	560	936	692	442
Forth Valley	746	586	457	646	499	379	727	581	443	626	489	357
Grampian	1,383	1,094	719	1,172	936	571	1,412	1,075	706	1,243	948	591
Greater Glasgow and Clyde	3,336	2,440	1,827	2,924	2,105	1,514	3,236	2,408	1,849	2,815	2,070	1,532
Highland	1,187	966	682	911	763	492	1,076	859	634	815	661	452
Lanarkshire	1,913	1,364	1,048	1,664	1,163	865	1,775	1,289	969	1,496	1,071	765
Lothian	2,330	1,647	1,148	2,058	1,456	968	2,147	1,574	1,138	1,892	1,364	946
Orkney	80	54	40	41	29	16	57	42	35	33	26	19
Shetland	44	34	31	21	17	15	55	45	42	34	28	25
Tayside	1,205	941	593	1,041	808	468	1,164	904	551	989	758	422
Western Isles	101	85	60	54	49	28	118	98	84	63	54	40
Unknown	707	234	164	682	220	151	641	226	150	615	203	130
SCOTLAND	16,231	11,849	8,451	13,915	10,065	6,784	15,352	11,395	8,287	13,083	9,576	6,598

18/07/2022						25/07/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,190	876	605	1,036	763	496	1,088	813	591	954	713	495
389	308	220	319	252	169	305	261	199	251	212	150
482	408	310	411	347	255	423	357	279	345	290	218
1,142	855	582	997	737	473	1,075	827	589	944	720	486
830	631	447	741	555	373	822	652	459	736	578	392
1,495	1,168	759	1,283	996	598	1,361	1,091	729	1,168	941	594
3,391	2,533	1,892	2,955	2,171	1,550	3,129	2,449	1,865	2,703	2,088	1,522
1,201	950	697	906	721	486	1,134	872	654	845	671	467
1,857	1,352	1,031	1,612	1,147	839	1,621	1,263	990	1,408	1,078	816
2,385	1,694	1,181	2,103	1,480	986	2,172	1,627	1,161	1,866	1,387	948
69	51	47	29	22	19	65	45	42	37	31	28
60	47	41	38	30	25	57	45	41	33	28	24
1,178	965	612	992	796	454	1,153	940	592	975	779	446
158	130	104	66	61	38	155	118	94	66	56	34
644	214	156	613	192	137	606	229	152	588	215	139
16,471	12,182	8,684	14,101	10,270	6,898	15,166	11,589	8,437	12,919	9,787	6,759

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/07/2022 ^P			11/07/2022 ^P			18/07/2022 ^P			25/07/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	33	00:08:49	00:14:51	21	00:09:57	00:24:58	38	00:10:13	00:24:12	24	00:08:11	00:14:49
Borders	*	*	*	8	00:06:03	00:11:35	12	00:08:38	00:20:49	*	*	*
Dumfries and Galloway	8	00:06:41	00:12:50	16	00:09:16	00:17:39	9	00:05:31	00:25:21	8	00:08:47	00:19:29
Fife	24	00:08:05	00:14:42	38	00:07:51	00:15:02	35	00:08:14	00:18:07	28	00:08:15	00:17:20
Forth Valley	21	00:08:13	00:18:24	18	00:06:43	00:15:13	26	00:07:14	00:15:54	22	00:09:48	00:16:14
Grampian	39	00:06:23	00:13:32	40	00:08:33	00:17:15	48	00:07:41	00:17:41	34	00:07:41	00:18:01
Greater Glasgow and Clyde	68	00:06:34	00:10:16	81	00:06:35	00:13:37	85	00:07:13	00:13:18	88	00:06:41	00:11:50
Highland	25	00:08:59	00:23:26	23	00:08:47	00:15:44	22	00:06:34	00:24:39	20	00:08:24	00:16:58
Lanarkshire	56	00:07:45	00:14:58	51	00:07:55	00:17:41	57	00:08:41	00:14:08	47	00:07:43	00:13:53
Lothian	57	00:06:56	00:15:07	62	00:07:47	00:15:07	52	00:08:49	00:16:57	49	00:06:11	00:10:18
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	-	n/a	n/a	*	*	*	*	*	*	-	n/a	n/a
Tayside	36	00:07:11	00:14:51	31	00:06:30	00:15:52	31	00:06:20	00:17:51	19	00:09:29	00:15:44
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	8	00:07:34	00:22:36	8	00:12:45	00:33:17	*	*	*	7	00:05:55	00:14:25
SCOTLAND	385	00:07:13	00:16:01	403	00:07:43	00:16:28	428	00:08:06	00:17:25	353	00:07:43	00:14:42

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/07/2022 ^P			11/07/2022 ^P			18/07/2022 ^P			25/07/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	128	00:10:03	00:24:46	95	00:10:22	00:22:59	190	00:10:49	00:28:16	137	00:10:26	00:24:49
Borders	36	00:11:26	00:26:08	31	00:08:10	00:19:30	44	00:11:00	00:32:32	25	00:10:30	00:19:32
Dumfries and Galloway	47	00:10:22	00:22:53	45	00:08:36	00:24:10	58	00:07:39	00:30:04	55	00:06:12	00:14:36
Fife	145	00:11:24	00:20:57	134	00:11:00	00:22:42	126	00:11:04	00:19:44	126	00:10:38	00:23:16
Forth Valley	85	00:09:36	00:20:18	93	00:10:00	00:21:34	113	00:08:43	00:20:18	127	00:10:14	00:21:32
Grampian	154	00:08:53	00:22:37	167	00:08:44	00:22:08	198	00:07:51	00:24:42	161	00:08:42	00:24:41
Greater Glasgow and Clyde	499	00:08:24	00:16:12	481	00:07:51	00:15:57	479	00:08:03	00:15:27	427	00:07:22	00:14:48
Highland	130	00:10:20	00:31:05	111	00:09:39	00:33:23	133	00:09:49	00:30:16	110	00:09:32	00:25:07
Lanarkshire	283	00:10:01	00:19:11	241	00:10:13	00:20:03	263	00:09:56	00:19:25	236	00:08:38	00:19:18
Lothian	285	00:08:34	00:18:05	295	00:07:59	00:16:35	338	00:08:41	00:15:42	251	00:08:15	00:17:16
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Tayside	157	00:09:11	00:23:25	126	00:07:16	00:20:28	134	00:08:23	00:22:39	131	00:08:01	00:23:25
Western Isles	*	*	*	6	00:18:54	00:48:53	9	00:07:56	00:17:27	8	00:08:26	00:21:08
Unknown	60	00:07:28	00:17:14	71	00:09:50	00:20:44	56	00:09:08	00:20:36	61	00:08:33	00:18:27
SCOTLAND	2,020	00:09:08	00:20:22	1,904	00:08:45	00:20:41	2,151	00:08:59	00:20:18	1,861	00:08:23	00:19:50

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/07/2022 ^P			11/07/2022 ^P			18/07/2022 ^P			25/07/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	323	00:21:38	00:50:54	291	00:19:23	00:40:22	310	00:24:31	01:05:37	303	00:20:28	00:52:45
Borders	109	00:17:01	00:33:13	70	00:12:51	00:29:44	93	00:13:09	00:34:22	81	00:11:32	00:28:12
Dumfries and Galloway	90	00:12:25	00:30:24	128	00:14:00	00:34:08	133	00:14:25	00:27:14	107	00:15:04	00:32:00
Fife	309	00:16:54	00:39:26	298	00:18:48	00:51:55	339	00:17:58	00:44:36	343	00:18:02	00:42:00
Forth Valley	216	00:19:30	00:35:16	210	00:17:29	00:37:22	220	00:17:08	00:43:45	245	00:17:04	00:33:55
Grampian	367	00:15:46	00:35:13	385	00:15:19	00:40:46	374	00:15:12	00:37:46	398	00:13:57	00:36:00
Greater Glasgow and Clyde	855	00:16:50	00:42:32	872	00:17:07	00:44:45	917	00:16:57	00:37:27	819	00:15:14	00:30:49
Highland	258	00:14:34	00:45:04	238	00:15:43	00:40:47	263	00:14:40	00:39:12	259	00:15:13	00:42:50
Lanarkshire	551	00:20:49	00:47:56	513	00:20:40	00:50:44	519	00:20:36	00:46:22	478	00:20:36	00:42:24
Lothian	652	00:16:52	00:35:41	566	00:16:17	00:35:08	575	00:16:08	00:32:39	575	00:15:18	00:32:00
Orkney	13	00:15:39	00:22:49	12	00:14:50	00:26:55	10	00:21:17	00:29:13	10	00:15:52	00:49:29
Shetland	8	00:26:38	00:36:51	5	00:07:25	00:33:02	13	00:13:32	00:32:59	13	00:23:30	00:34:03
Tayside	283	00:15:30	00:35:07	273	00:15:54	00:32:51	295	00:12:51	00:33:55	331	00:16:43	00:36:12
Western Isles	13	00:15:18	00:32:15	20	00:15:40	00:41:30	16	00:23:19	00:42:43	17	00:12:47	00:38:19
Unknown	81	00:18:35	00:43:12	64	00:16:24	00:45:28	67	00:17:00	00:42:05	73	00:15:13	00:31:42
SCOTLAND	4,128	00:17:34	00:39:57	3,945	00:17:08	00:41:19	4,144	00:17:08	00:40:20	4,052	00:16:18	00:36:15

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/07/2022 ^P			11/07/2022 ^P			18/07/2022 ^P			25/07/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	230	01:07:15	04:16:48	254	00:32:38	02:39:30	218	01:11:30	05:58:39	240	00:44:16	03:33:57
Borders	107	00:25:49	01:49:24	105	00:18:00	01:17:53	103	00:17:53	00:56:39	99	00:20:39	01:14:44
Dumfries and Galloway	152	00:24:51	01:39:10	136	00:32:31	01:16:39	146	00:24:35	01:38:19	120	00:22:11	01:30:47
Fife	262	00:50:30	02:52:05	218	00:57:44	04:42:49	233	00:44:52	04:14:44	222	00:55:45	04:01:13
Forth Valley	175	01:08:20	05:15:45	167	00:41:59	04:15:09	194	00:48:55	05:19:57	181	00:48:10	02:53:11
Grampian	372	00:26:43	02:06:45	343	00:34:08	02:26:46	368	00:31:32	02:34:29	344	00:26:56	02:27:11
Greater Glasgow and Clyde	665	00:55:41	04:48:12	599	00:49:06	03:35:06	658	00:48:14	03:59:22	722	00:35:57	02:38:50
Highland	346	00:25:11	01:32:25	289	00:26:26	01:36:42	298	00:26:48	01:31:36	276	00:21:58	01:28:31
Lanarkshire	262	01:14:01	07:43:32	255	01:09:28	06:15:12	293	01:26:48	05:18:37	308	00:54:39	03:49:49
Lothian	450	01:16:30	05:27:26	427	00:47:26	03:45:24	493	00:57:28	04:14:20	495	00:34:55	02:51:03
Orkney	12	00:24:52	01:25:39	10	00:13:00	00:23:59	7	00:32:54	00:59:09	15	00:19:52	01:50:37
Shetland	9	00:25:59	01:15:19	17	00:14:58	00:55:05	10	00:09:11	01:14:26	14	00:24:19	01:01:24
Tayside	325	00:28:10	01:47:03	322	00:26:37	01:33:09	331	00:31:25	01:45:17	295	00:39:19	02:15:40
Western Isles	25	00:33:55	02:14:58	24	00:27:49	01:27:05	32	00:28:59	01:08:21	30	00:15:45	01:02:16
Unknown	68	00:28:10	02:27:58	58	00:29:11	03:13:20	58	00:43:30	03:39:26	72	00:25:58	01:37:59
SCOTLAND	3,460	00:42:21	04:00:11	3,224	00:38:06	03:18:30	3,442	00:39:43	03:37:57	3,433	00:34:16	02:43:54

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	04/07/2022			11/07/2022			18/07/2022			25/07/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	472	01:16:20	03:47:58	474	00:50:58	02:59:34	500	01:10:45	03:44:49	485	01:01:04	03:36:12
Borders	174	00:36:19	01:02:12	150	00:31:38	00:59:27	160	00:35:56	01:08:14	152	00:36:06	00:59:53
Dumfries & Galloway	205	00:24:06	00:44:20	239	00:29:04	00:58:54	244	00:24:02	00:45:33	217	00:26:11	00:51:39
Fife	445	00:48:08	02:03:10	412	00:48:47	02:09:42	438	00:51:39	02:26:37	458	00:51:42	02:51:41
Forth Valley	385	00:39:15	01:00:25	368	00:38:27	01:00:00	384	00:42:41	01:06:50	405	00:44:42	01:09:42
Grampian	604	00:51:48	02:47:20	626	00:51:48	03:01:28	637	00:54:07	02:46:04	629	00:48:50	02:34:00
Greater Glasgow & Clyde	1,714	00:47:49	01:33:45	1,721	00:44:44	01:19:20	1,769	00:45:46	01:21:01	1,709	00:45:34	01:21:44
Highland	383	00:31:00	01:49:28	345	00:28:30	01:30:05	377	00:29:55	01:21:17	345	00:29:25	01:40:51
Lanarkshire	818	00:55:20	01:48:58	702	00:54:55	01:38:03	781	00:55:46	01:52:10	771	00:54:20	01:43:21
Lothian	957	00:43:41	01:06:39	942	00:45:31	01:10:05	974	00:46:00	01:12:28	962	00:43:19	01:08:02
Orkney	16	00:11:45	00:39:40	20	00:12:13	00:30:05	19	00:16:55	00:29:42	27	00:15:08	00:32:18
Shetland	16	00:26:58	00:51:11	23	00:23:27	00:49:47	24	00:22:04	00:42:31	25	00:25:32	00:42:38
Tayside	521	00:30:10	00:50:01	481	00:31:04	00:56:52	509	00:32:24	00:55:31	493	00:33:38	00:56:57
Western Isles	25	00:20:46	00:32:31	33	00:23:29	00:37:18	30	00:17:36	00:32:28	27	00:17:08	00:28:20
SCOTLAND	6,735	00:44:21	01:44:03	6,536	00:43:30	01:32:57	6,846	00:45:00	01:40:44	6,705	00:44:06	01:35:48

Table 7 - Turnaround Times by Hospital

Week Commencing		04/07/2022			11/07/2022			18/07/2022			25/07/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	160	01:18:35	03:31:24	165	01:14:06	03:54:27	164	01:34:02	04:16:40	165	01:22:28	03:58:15
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	312	01:13:19	03:57:14	309	00:45:31	02:22:05	336	01:02:59	03:15:07	320	00:55:46	03:18:30
Borders	Borders General Hospital (Melrose)	174	00:36:19	01:02:12	150	00:31:38	00:59:27	160	00:35:56	01:08:14	152	00:36:06	00:59:53
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	40	00:27:45	00:54:56	52	00:27:46	00:44:38	43	00:24:12	00:45:47	47	00:25:30	00:43:38
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	165	00:23:28	00:44:04	187	00:30:23	01:02:10	201	00:23:42	00:44:52	170	00:26:16	00:54:09
Fife	Victoria Hospital (Kirkcaldy)	445	00:48:08	02:03:10	412	00:48:47	02:09:42	438	00:51:39	02:26:37	458	00:51:42	02:51:41
Forth Valley	Forth Valley Royal Hospital (Larbert)	385	00:39:15	01:00:25	368	00:38:27	01:00:00	384	00:42:41	01:06:50	405	00:44:42	01:09:42
Grampian	Aberdeen Royal Infirmary (Aberdeen)	493	00:55:07	02:54:35	489	01:02:44	03:17:48	505	00:56:26	02:54:18	496	00:53:12	02:50:12
Grampian	Dr Gray's Hospital (Elgin)	97	00:42:38	01:49:37	124	00:39:25	01:22:39	127	00:47:46	02:00:13	117	00:41:25	01:38:02
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:25:32	00:53:55	13	00:22:21	00:32:20	5	00:23:29	01:24:50	16	00:25:57	00:41:41
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	537	00:43:03	01:08:44	528	00:40:17	01:04:13	539	00:41:39	01:03:53	528	00:39:54	01:01:52
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	91	00:29:37	00:50:25	92	00:31:38	00:50:57	116	00:36:12	00:56:44	93	00:37:33	01:05:20
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	660	00:55:23	02:05:19	699	00:51:24	01:29:13	712	00:52:22	01:44:46	746	00:51:53	01:31:00
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	338	00:49:34	01:24:37	341	00:47:45	01:25:14	339	00:47:10	01:19:03	301	00:46:26	01:28:33
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	88	00:39:57	01:13:46	61	00:38:12	01:00:47	63	00:37:20	01:01:21	41	00:42:26	00:58:20
Highland	Belford Hospital (Fort William)	35	00:27:52	00:48:20	29	00:22:51	00:41:23	44	00:25:37	00:47:58	39	00:23:37	00:40:28
Highland	Caitness General Hospital (Wick)	45	00:23:59	00:36:34	37	00:24:00	00:36:43	51	00:26:54	00:43:15	43	00:19:43	00:40:52
Highland	Lorn & Islands Hospital (Oban)	36	00:20:45	00:40:39	34	00:21:26	00:32:28	27	00:29:13	00:44:44	21	00:28:00	00:49:59
Highland	Raigmore Hospital (Inverness)	267	00:37:26	02:07:01	245	00:33:21	01:51:12	255	00:32:20	01:46:11	242	00:34:26	01:56:32
Lanarkshire	University Hospital Hairmyres (East Kilbride)	210	00:50:18	01:20:43	221	00:52:08	01:25:02	235	00:49:40	01:24:10	238	00:48:22	01:24:57
Lanarkshire	University Hospital Monklands (Airdrie)	285	01:05:17	01:58:13	211	00:51:26	01:28:46	241	01:00:49	01:51:33	236	00:57:33	01:40:45
Lanarkshire	University Hospital Wishaw (Wishaw)	323	00:51:51	01:45:51	270	00:58:36	02:03:26	305	00:59:00	02:26:21	297	00:55:26	02:00:36
Lothian	Royal Hospital for Sick Children (Edinburgh)	25	00:39:19	01:14:40	16	00:41:22	01:05:52	23	00:36:31	00:49:38	25	00:41:53	00:56:30
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	719	00:43:47	01:06:33	740	00:46:58	01:10:44	755	00:47:36	01:14:21	733	00:43:32	01:08:37
Lothian	St John's Hospital (Livingston)	213	00:43:15	01:06:38	186	00:41:07	01:06:21	196	00:42:16	01:07:13	204	00:41:16	01:05:25
Orkney	Balfour Hospital (Kirkwall)	16	00:11:45	00:39:40	20	00:12:13	00:30:05	19	00:16:55	00:29:42	27	00:15:08	00:32:18
Shetland	Gilbert Bain Hospital (Lerwick)	16	00:26:58	00:51:11	23	00:23:27	00:49:47	24	00:22:04	00:42:31	25	00:25:32	00:42:38
Tayside	Ninewells Hospital (Dundee)	445	00:30:36	00:51:45	408	00:32:14	01:01:54	448	00:33:08	00:56:04	414	00:35:00	01:00:53
Tayside	Perth Royal Infirmary (Perth)	76	00:26:53	00:39:45	73	00:27:22	00:41:32	61	00:28:07	00:41:31	79	00:24:09	00:39:42
Western Isles	Western Isles Hospital (Isle of Lewis)	25	00:20:46	00:32:31	33	00:23:29	00:37:18	30	00:17:36	00:32:28	27	00:17:08	00:28:20
SCOTLAND		6,735	00:44:21	01:44:03	6,536	00:43:30	01:32:57	6,846	00:45:00	01:40:44	6,705	00:44:06	01:35:48

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)