

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics Published : 25 May 2022



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 25/04/2022 to 16/05/2022

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	25/04/2022						02/05/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,045	824	632	883	687	501	1,058	856	616	892	714	483
Borders	298	266	188	247	217	146	369	310	234	301	254	180
Dumfries and Galloway	458	392	317	367	318	248	471	391	298	393	323	234
Fife	1,028	849	588	877	722	472	1,025	818	577	852	682	447
Forth Valley	768	622	490	659	530	404	717	599	458	631	520	387
Grampian	1,350	1,112	718	1,130	936	550	1,495	1,193	798	1,265	1,022	636
Greater Glasgow and Clyde	3,184	2,519	1,975	2,725	2,119	1,597	3,350	2,530	1,965	2,920	2,182	1,645
Highland	1,017	837	601	744	635	413	1,006	834	609	761	639	430
Lanarkshire	1,585	1,278	977	1,311	1,036	752	1,696	1,347	1,035	1,447	1,137	844
Lothian	2,087	1,639	1,201	1,806	1,402	986	2,194	1,703	1,198	1,890	1,474	984
Orkney	62	50	40	34	27	17	73	54	49	37	27	23
Shetland	67	53	48	39	33	28	66	52	44	36	32	24
Tayside	1,020	872	585	844	708	431	1,221	996	660	999	812	484
Western Isles	134	106	88	63	53	36	128	106	81	70	59	36
Unknown	606	209	147	574	187	128	629	223	140	611	208	127
<b>SCOTLAND</b>	<b>14,709</b>	<b>11,628</b>	<b>8,595</b>	<b>12,303</b>	<b>9,610</b>	<b>6,709</b>	<b>15,498</b>	<b>12,012</b>	<b>8,762</b>	<b>13,105</b>	<b>10,085</b>	<b>6,964</b>

09/05/2022						16/05/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,067	874	661	880	719	513	1,084	886	667	913	739	525
350	305	219	289	253	172	328	277	222	254	208	158
454	389	311	356	308	233	422	356	272	354	299	217
1,019	838	575	893	729	470	1,024	817	609	856	667	468
739	602	478	652	523	402	831	656	503	746	588	440
1,373	1,107	743	1,158	932	581	1,465	1,151	768	1,248	989	615
3,357	2,553	1,980	2,923	2,197	1,642	3,332	2,585	1,975	2,871	2,198	1,610
1,128	905	633	870	722	464	1,118	883	658	824	662	447
1,708	1,345	1,028	1,414	1,088	788	1,759	1,395	1,066	1,502	1,171	858
2,165	1,695	1,183	1,931	1,493	997	2,321	1,722	1,240	2,017	1,490	1,027
68	60	51	38	38	29	70	54	44	42	32	23
45	37	29	32	26	19	72	56	49	33	28	21
1,164	969	649	961	800	492	1,122	941	623	937	784	481
91	77	63	49	44	32	120	89	72	59	47	31
653	224	152	624	207	136	649	248	173	620	229	154
<b>15,381</b>	<b>11,980</b>	<b>8,755</b>	<b>13,070</b>	<b>10,079</b>	<b>6,970</b>	<b>15,717</b>	<b>12,116</b>	<b>8,941</b>	<b>13,276</b>	<b>10,131</b>	<b>7,075</b>

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	25/04/2022 <sup>P</sup>			02/05/2022 <sup>P</sup>			09/05/2022 <sup>P</sup>			16/05/2022 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Health Board</b>												
Ayrshire and Arran	23	00:07:42	00:17:57	36	00:07:34	00:17:15	26	00:08:00	00:20:52	36	00:06:40	00:17:09
Borders	5	00:06:44	00:14:00	9	00:05:00	00:15:23	*	*	*	7	00:09:33	00:16:08
Dumfries and Galloway	11	00:06:15	00:16:15	8	00:06:41	00:17:46	12	00:16:29	00:27:42	7	00:04:24	00:10:25
Fife	31	00:06:14	00:19:05	32	00:06:16	00:09:48	28	00:07:28	00:14:10	27	00:09:14	00:18:11
Forth Valley	18	00:06:37	00:18:17	18	00:04:30	00:10:53	24	00:08:14	00:14:42	23	00:05:41	00:14:48
Grampian	41	00:06:16	00:16:56	36	00:05:22	00:17:26	28	00:06:06	00:14:35	38	00:08:24	00:23:26
Greater Glasgow and Clyde	81	00:07:00	00:11:37	97	00:06:42	00:11:45	111	00:06:08	00:12:29	84	00:06:08	00:12:51
Highland	19	00:07:17	00:15:51	14	00:09:32	00:23:11	22	00:07:09	00:18:30	14	00:06:11	00:26:36
Lanarkshire	45	00:09:24	00:13:12	56	00:06:47	00:14:42	63	00:08:18	00:14:47	48	00:08:26	00:14:17
Lothian	60	00:06:25	00:14:09	60	00:07:34	00:13:46	64	00:07:14	00:13:48	55	00:05:48	00:11:25
Orkney	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Shetland	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Tayside	27	00:08:37	00:19:14	38	00:08:08	00:21:08	33	00:05:51	00:17:27	29	00:06:11	00:11:51
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	*	*	*	9	00:05:32	00:14:44	*	*	*	9	00:07:23	00:26:55
<b>SCOTLAND</b>	<b>369</b>	<b>00:07:04</b>	<b>00:16:20</b>	<b>419</b>	<b>00:06:42</b>	<b>00:16:13</b>	<b>420</b>	<b>00:07:12</b>	<b>00:15:50</b>	<b>382</b>	<b>00:06:47</b>	<b>00:16:04</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	25/04/2022 <sup>P</sup>			02/05/2022 <sup>P</sup>			09/05/2022 <sup>P</sup>			16/05/2022 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Health Board</b>												
Ayrshire and Arran	124	00:10:17	00:26:41	115	00:10:06	00:24:52	118	00:09:45	00:18:02	121	00:08:15	00:20:15
Borders	32	00:13:02	00:26:17	31	00:10:20	00:26:04	37	00:10:53	00:23:50	35	00:12:00	00:30:25
Dumfries and Galloway	38	00:07:25	00:20:38	44	00:07:28	00:22:57	*	*	*	44	00:09:15	00:22:43
Fife	110	00:07:52	00:19:12	99	00:08:29	00:17:07	117	00:08:29	00:19:43	97	00:10:04	00:18:56
Forth Valley	114	00:08:37	00:18:40	80	00:08:26	00:16:25	86	00:08:31	00:17:23	113	00:10:26	00:17:47
Grampian	157	00:07:38	00:21:19	191	00:08:10	00:22:22	165	00:07:13	00:19:54	149	00:07:41	00:27:59
Greater Glasgow and Clyde	433	00:07:19	00:15:04	439	00:07:15	00:14:11	437	00:07:30	00:14:14	453	00:07:12	00:15:15
Highland	87	00:08:32	00:27:04	101	00:08:22	00:28:39	104	00:09:02	00:30:23	97	00:08:55	00:25:52
Lanarkshire	228	00:08:53	00:16:26	215	00:08:58	00:18:39	214	00:08:12	00:17:27	255	00:08:20	00:18:10
Lothian	229	00:08:37	00:17:25	267	00:08:10	00:15:29	263	00:07:57	00:15:20	269	00:08:26	00:16:01
Orkney	5	00:11:48	00:22:19	*	*	*	*	*	*	*	*	*
Shetland	9	00:12:37	00:31:43	*	*	*	-	n/a	n/a	5	00:04:42	00:25:51
Tayside	121	00:07:15	00:19:41	135	00:07:32	00:18:14	119	00:08:24	00:18:02	122	00:07:45	00:17:08
Western Isles	5	00:06:49	00:34:19	8	00:29:47	00:33:15	*	*	*	*	*	*
Unknown	48	00:08:52	00:21:34	57	00:08:41	00:20:16	50	00:07:11	00:22:19	58	00:08:49	00:18:18
<b>SCOTLAND</b>	<b>1,740</b>	<b>00:08:09</b>	<b>00:19:03</b>	<b>1,790</b>	<b>00:08:08</b>	<b>00:18:50</b>	<b>1,747</b>	<b>00:08:04</b>	<b>00:18:12</b>	<b>1,823</b>	<b>00:08:08</b>	<b>00:18:42</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	25/04/2022 <sup>P</sup>			02/05/2022 <sup>P</sup>			09/05/2022 <sup>P</sup>			16/05/2022 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	288	00:20:00	00:44:45	294	00:18:23	00:49:35	296	00:18:05	00:36:11	297	00:19:06	00:39:24
Borders	72	00:16:10	00:34:56	102	00:13:35	00:29:30	94	00:12:58	00:32:14	86	00:14:12	00:31:20
Dumfries and Galloway	124	00:13:35	00:32:29	120	00:13:30	00:32:16	103	00:12:39	00:38:18	124	00:14:15	00:28:16
Fife	265	00:13:46	00:30:13	291	00:15:02	00:29:18	268	00:15:30	00:31:32	283	00:13:31	00:27:43
Forth Valley	211	00:14:51	00:30:25	207	00:14:29	00:29:20	210	00:15:40	00:27:52	238	00:17:34	00:36:25
Grampian	358	00:13:32	00:32:36	404	00:15:28	00:40:04	349	00:14:08	00:35:45	412	00:14:42	00:40:43
Greater Glasgow and Clyde	805	00:14:41	00:32:41	900	00:16:18	00:36:10	917	00:16:44	00:40:37	887	00:16:18	00:36:51
Highland	212	00:13:22	00:32:47	234	00:13:25	00:32:16	250	00:15:28	00:42:42	246	00:14:01	00:33:09
Lanarkshire	385	00:18:05	00:37:26	506	00:18:42	00:37:35	467	00:18:52	00:41:15	502	00:19:17	00:42:29
Lothian	578	00:15:11	00:30:56	622	00:15:28	00:32:10	597	00:14:37	00:30:11	646	00:16:12	00:36:39
Orkney	7	00:11:27	00:36:18	14	00:10:39	00:20:56	12	00:14:26	00:26:00	12	00:11:04	00:40:39
Shetland	7	00:21:16	00:34:39	9	00:13:54	00:27:51	9	00:10:25	00:29:42	11	00:13:24	00:25:58
Tayside	294	00:13:41	00:29:16	306	00:16:47	00:32:23	304	00:15:10	00:31:53	307	00:14:29	00:30:48
Western Isles	19	00:15:49	00:36:44	19	00:18:42	00:36:29	18	00:08:52	00:25:36	20	00:13:55	00:44:06
Unknown	78	00:17:10	00:37:36	72	00:16:02	00:32:46	78	00:15:37	00:33:58	99	00:16:07	00:30:10
<b>SCOTLAND</b>	<b>3,703</b>	<b>00:15:13</b>	<b>00:33:26</b>	<b>4,100</b>	<b>00:16:17</b>	<b>00:35:07</b>	<b>3,972</b>	<b>00:15:55</b>	<b>00:36:26</b>	<b>4,170</b>	<b>00:15:56</b>	<b>00:36:13</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	25/04/2022 <sup>P</sup>			02/05/2022 <sup>P</sup>			09/05/2022 <sup>P</sup>			16/05/2022 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	246	00:34:05	02:21:45	260	00:29:23	02:02:43	270	00:33:48	02:07:24	279	00:32:12	02:13:27
Borders	108	00:18:51	00:53:03	112	00:20:04	01:12:55	119	00:23:59	01:08:07	77	00:18:13	01:29:02
Dumfries and Galloway	145	00:24:32	01:28:01	151	00:24:41	01:16:10	157	00:21:37	01:08:06	122	00:25:04	01:40:28
Fife	312	00:24:48	01:30:04	259	00:30:50	02:08:16	313	00:33:36	01:56:53	258	00:25:48	02:06:04
Forth Valley	186	00:30:12	01:39:21	214	00:28:26	02:08:31	202	00:26:31	01:30:21	213	00:40:59	02:39:11
Grampian	375	00:27:04	01:30:44	384	00:30:11	02:00:39	387	00:23:36	01:28:33	380	00:30:48	02:05:14
Greater Glasgow and Clyde	770	00:30:52	02:22:04	724	00:45:16	03:20:06	709	00:46:43	03:23:49	753	00:39:53	03:00:50
Highland	317	00:17:59	01:08:58	285	00:20:16	01:09:28	342	00:18:49	01:06:58	302	00:22:58	01:27:44
Lanarkshire	370	00:35:58	02:04:00	352	00:49:10	03:08:39	337	00:44:37	03:30:08	354	00:49:59	03:45:38
Lothian	518	00:36:30	02:18:43	513	00:35:40	02:43:52	554	00:40:38	02:56:56	507	00:38:20	02:27:28
Orkney	13	00:17:37	00:20:12	12	00:07:26	00:19:17	24	00:17:15	00:35:55	15	00:27:44	00:45:05
Shetland	17	00:20:41	01:07:00	12	00:12:39	01:06:27	13	00:20:29	01:06:39	10	00:06:39	00:33:02
Tayside	261	00:27:41	01:29:52	322	00:33:55	01:49:16	341	00:27:17	01:34:59	317	00:26:26	01:34:01
Western Isles	27	00:23:18	01:02:49	29	00:23:33	01:01:19	25	00:24:01	01:06:58	23	00:16:35	00:44:35
Unknown	54	00:19:30	01:29:42	67	00:25:22	02:31:36	77	00:26:10	01:42:58	63	00:29:39	01:36:18
<b>SCOTLAND</b>	<b>3,719</b>	<b>00:28:05</b>	<b>01:55:38</b>	<b>3,696</b>	<b>00:31:57</b>	<b>02:25:58</b>	<b>3,870</b>	<b>00:31:19</b>	<b>02:16:55</b>	<b>3,673</b>	<b>00:32:30</b>	<b>02:23:23</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



**Table 6 - Turnaround Times by Health Board**

Week Commencing	25/04/2022			02/05/2022			09/05/2022			16/05/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	491	00:53:14	03:10:05	450	00:46:00	02:26:12	507	00:40:32	01:49:50	518	00:44:00	02:05:01
Borders	141	00:32:05	00:58:30	175	00:34:12	00:57:20	166	00:34:29	01:01:10	157	00:32:08	00:49:15
Dumfries & Galloway	237	00:25:20	00:51:55	230	00:23:50	00:51:02	226	00:25:05	00:47:25	217	00:23:40	00:42:56
Fife	413	00:38:35	01:33:34	428	00:48:07	02:30:14	432	00:44:46	02:13:08	433	00:39:00	01:21:00
Forth Valley	409	00:36:53	01:03:17	390	00:38:40	00:58:40	405	00:37:32	01:01:03	460	00:37:37	00:58:39
Grampian	593	00:42:52	01:51:32	648	00:43:29	02:24:17	606	00:41:33	02:24:58	634	00:42:39	02:16:50
Greater Glasgow & Clyde	1,782	00:42:45	01:23:23	1,834	00:45:45	01:44:41	1,854	00:43:58	01:29:05	1,813	00:44:30	01:32:25
Highland	295	00:24:17	01:01:49	324	00:25:45	01:22:42	356	00:28:11	01:33:19	333	00:27:34	01:22:36
Lanarkshire	711	00:48:00	01:24:00	793	00:50:53	01:18:53	740	00:47:37	01:24:35	801	00:48:23	01:21:57
Lothian	993	00:39:56	01:03:59	986	00:41:30	01:03:16	1,006	00:40:32	01:03:34	1,033	00:41:43	01:06:25
Orkney	16	00:14:42	00:19:39	19	00:13:49	00:20:23	28	00:11:54	00:23:51	18	00:11:09	00:25:11
Shetland	26	00:25:22	00:41:32	26	00:26:25	00:43:31	19	00:35:28	00:53:26	21	00:27:22	00:49:00
Tayside	480	00:30:04	00:52:17	537	00:30:10	00:58:39	544	00:30:18	00:56:47	524	00:28:37	00:53:34
Western Isles	29	00:19:14	00:38:42	25	00:19:20	00:43:29	26	00:18:56	00:33:18	27	00:18:16	00:30:04
<b>SCOTLAND</b>	<b>6,616</b>	<b>00:39:42</b>	<b>01:22:36</b>	<b>6,865</b>	<b>00:41:31</b>	<b>01:28:46</b>	<b>6,915</b>	<b>00:39:57</b>	<b>01:21:56</b>	<b>6,989</b>	<b>00:40:07</b>	<b>01:21:36</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		25/04/2022			02/05/2022			09/05/2022			16/05/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	167	00:58:07	03:08:35	158	00:42:22	01:54:21	169	00:46:47	02:16:00	188	00:55:05	02:41:26
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	324	00:52:05	03:09:00	292	00:47:15	02:38:28	338	00:37:38	01:29:38	330	00:41:21	01:23:39
Borders	Borders General Hospital (Melrose)	141	00:32:05	00:58:30	175	00:34:12	00:57:20	166	00:34:29	01:01:10	157	00:32:08	00:49:15
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	47	00:22:53	00:43:00	40	00:21:19	00:34:15	33	00:19:10	00:29:36	29	00:21:10	00:30:47
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	190	00:25:44	00:53:47	190	00:25:13	00:51:37	193	00:26:55	00:48:13	188	00:24:55	00:43:29
Fife	Victoria Hospital (Kirkcaldy)	413	00:38:35	01:33:34	428	00:48:07	02:30:14	432	00:44:46	02:13:08	433	00:39:00	01:21:00
Forth Valley	Forth Valley Royal Hospital (Larbert)	409	00:36:53	01:03:17	390	00:38:40	00:58:40	405	00:37:32	01:01:03	460	00:37:37	00:58:39
Grampian	Aberdeen Royal Infirmary (Aberdeen)	473	00:44:05	01:52:57	518	00:46:04	02:42:30	479	00:43:11	02:36:21	511	00:46:42	02:28:33
Grampian	Dr Gray's Hospital (Elgin)	106	00:44:21	01:49:22	113	00:37:16	01:24:01	116	00:38:06	01:27:22	106	00:33:37	01:10:55
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:22:04	00:41:40	17	00:25:14	00:51:23	11	00:17:59	00:36:04	17	00:17:34	00:33:54
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	539	00:39:35	00:59:58	544	00:40:51	01:07:59	542	00:39:22	01:12:22	561	00:39:45	01:05:12
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	117	00:35:40	00:55:36	109	00:35:16	00:56:38	113	00:32:26	01:00:48	100	00:31:45	00:50:43
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	713	00:51:19	02:13:00	749	00:56:47	03:04:19	791	00:51:14	01:48:12	745	00:54:14	02:26:30
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	344	00:39:34	01:10:05	359	00:44:03	01:13:18	349	00:44:25	01:18:59	339	00:41:25	01:03:34
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	69	00:36:46	00:58:50	73	00:39:23	01:01:06	59	00:33:47	01:05:47	68	00:41:48	01:10:30
Highland	Belford Hospital (Fort William)	32	00:26:57	00:50:12	29	00:22:34	00:44:04	41	00:20:59	00:42:12	25	00:29:17	00:40:25
Highland	Caitness General Hospital (Wick)	32	00:18:35	00:29:39	29	00:17:54	00:43:21	39	00:18:56	00:32:29	46	00:19:37	00:35:15
Highland	Lorn & Islands Hospital (Oban)	15	00:27:16	00:56:53	25	00:21:15	00:47:51	29	00:27:54	00:42:52	23	00:26:36	00:41:41
Highland	Raigmore Hospital (Inverness)	216	00:25:42	01:09:31	241	00:27:58	01:45:33	247	00:31:20	02:04:53	239	00:31:13	01:37:09
Lanarkshire	University Hospital Hairmyres (East Kilbride)	199	00:39:59	01:04:21	218	00:43:32	01:06:56	210	00:43:30	01:05:41	236	00:44:28	01:14:49
Lanarkshire	University Hospital Monklands (Airdrie)	233	00:55:55	01:35:02	229	00:52:52	01:16:20	208	00:47:24	01:16:50	258	00:48:50	01:27:51
Lanarkshire	University Hospital Wishaw (Wishaw)	279	00:49:40	01:26:06	346	00:53:41	01:24:54	322	00:53:09	01:41:40	307	00:50:28	01:22:32
Lothian	Royal Hospital for Sick Children (Edinburgh)	29	00:29:22	00:56:42	36	00:39:11	00:54:15	35	00:32:38	00:56:22	30	00:36:31	01:03:31
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	745	00:42:04	01:06:41	756	00:42:22	01:03:58	766	00:41:23	01:05:09	798	00:42:15	01:06:33
Lothian	St John's Hospital (Livingston)	219	00:37:15	00:58:06	194	00:40:06	00:59:36	205	00:38:37	00:57:33	205	00:40:32	01:06:11
Orkney	Balfour Hospital (Kirkwall)	16	00:14:42	00:19:39	19	00:13:49	00:20:23	28	00:11:54	00:23:51	18	00:11:09	00:25:11
Shetland	Gilbert Bain Hospital (Lerwick)	26	00:25:22	00:41:32	26	00:26:25	00:43:31	19	00:35:28	00:53:26	21	00:27:22	00:49:00
Tayside	Ninewells Hospital (Dundee)	417	00:31:07	00:53:43	448	00:31:33	01:02:26	463	00:32:25	00:58:49	443	00:29:40	00:55:18
Tayside	Perth Royal Infirmary (Perth)	63	00:25:08	00:35:45	89	00:26:55	00:41:37	81	00:24:39	00:38:45	81	00:24:56	00:37:26
Western Isles	Western Isles Hospital (Isle of Lewis)	29	00:19:14	00:38:42	25	00:19:20	00:43:29	26	00:18:56	00:33:18	27	00:18:16	00:30:04
<b>SCOTLAND</b>		<b>6,616</b>	<b>00:39:42</b>	<b>01:22:36</b>	<b>6,865</b>	<b>00:41:31</b>	<b>01:28:46</b>	<b>6,915</b>	<b>00:39:57</b>	<b>01:21:56</b>	<b>6,989</b>	<b>00:40:07</b>	<b>01:21:36</b>

## Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)