

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

Official Statistics Publication Weekly Statistics Published : 26 June 2024

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

27/05/2024

to

17/06/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	27/05/2024						03/06/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,164	929	680	991	781	540	1,082	907	644	924	768	519
Borders	349	312	226	301	267	186	386	345	251	324	289	204
Dumfries and Galloway	475	407	322	408	351	268	487	415	338	421	354	282
Fife	1,123	914	618	978	780	491	1,141	923	617	1,020	818	520
Forth Valley	766	620	483	694	557	422	774	641	479	700	576	419
Grampian	1,520	1,208	777	1,346	1,070	646	1,488	1,144	788	1,285	987	643
Greater Glasgow and Clyde	3,564	2,825	2,060	3,115	2,431	1,697	3,263	2,626	1,991	2,832	2,250	1,638
Highland	1,054	852	624	818	689	478	1,050	874	649	810	692	473
Lanarkshire	1,905	1,490	1,133	1,644	1,270	933	1,736	1,396	1,059	1,514	1,203	880
Lothian	2,421	1,852	1,227	2,190	1,678	1,074	2,410	1,874	1,237	2,135	1,656	1,032
Orkney	65	48	41	27	21	14	84	66	56	41	35	25
Shetland	52	39	34	24	21	17	77	60	52	38	34	27
Tayside	1,243	1,046	689	1,065	880	530	1,237	1,020	612	1,090	889	489
Western Isles	137	113	94	71	60	41	147	124	103	59	56	37
Unknown	474	128	83	464	123	80	397	100	69	387	94	64
SCOTLAND	16,312	12,783	9,091	14,136	10,979	7,417	15,759	12,515	8,945	13,580	10,701	7,252

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10/06/2024						17/06/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,113	878	605	967	760	493	1,207	889	622	1,088	790	530
347	306	219	299	262	178	439	366	250	377	311	203
510	420	321	419	348	259	517	421	314	418	341	238
1,103	884	643	987	776	546	1,142	944	631	977	795	489
811	659	496	729	586	426	866	683	498	778	610	427
1,592	1,194	770	1,419	1,068	652	1,481	1,117	712	1,308	987	596
3,290	2,630	1,998	2,841	2,236	1,629	3,628	2,853	2,107	3,217	2,514	1,794
1,122	911	673	856	705	480	1,095	877	631	843	683	455
1,861	1,482	1,162	1,560	1,218	916	1,791	1,388	1,063	1,522	1,163	857
2,326	1,803	1,217	2,086	1,610	1,044	2,415	1,838	1,282	2,184	1,661	1,113
59	50	47	32	30	27	80	61	54	35	28	22
64	47	36	33	26	15	64	51	37	47	41	29
1,297	1,071	659	1,140	931	529	1,303	1,062	664	1,116	898	507
116	92	70	65	55	37	114	95	85	57	48	39
396	90	70	385	84	64	498	108	62	490	105	59
16,007	12,517	8,986	13,818	10,695	7,295	16,640	12,753	9,012	14,457	10,975	7,358

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/05/2024 ^P			03/06/2024 ^P			10/06/2024 ^P			17/06/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	37	00:06:44	00:16:22	41	00:08:02	00:15:13	37	00:06:33	00:14:41	36	00:09:22	00:15:26
Borders	5	00:08:19	00:11:20	11	00:06:22	00:11:11	8	00:05:44	00:16:42	9	00:05:32	00:13:06
Dumfries and Galloway	13	00:08:13	00:12:46	8	00:12:37	00:26:05	15	00:05:02	00:20:05	22	00:07:43	00:24:37
Fife	37	00:07:10	00:15:31	31	00:07:42	00:14:57	38	00:07:41	00:17:25	40	00:07:32	00:16:09
Forth Valley	21	00:07:27	00:12:07	27	00:07:22	00:15:59	27	00:08:24	00:15:12	25	00:09:04	00:17:32
Grampian	39	00:05:31	00:13:11	36	00:05:36	00:13:50	51	00:06:35	00:22:07	37	00:06:25	00:17:05
Greater Glasgow and Clyde	116	00:06:28	00:11:30	105	00:06:15	00:10:36	115	00:06:41	00:12:21	140	00:06:20	00:11:30
Highland	24	00:08:17	00:24:17	21	00:09:27	00:22:39	22	00:08:45	00:20:51	21	00:06:22	00:12:52
Lanarkshire	65	00:08:25	00:14:38	52	00:07:25	00:17:55	51	00:06:55	00:11:39	54	00:06:00	00:13:06
Lothian	76	00:06:03	00:10:55	84	00:06:49	00:13:38	88	00:06:25	00:10:25	67	00:06:08	00:12:25
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Tayside	39	00:06:20	00:14:46	36	00:07:25	00:14:17	49	00:07:14	00:16:36	31	00:07:10	00:20:03
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	5	00:16:13	00:29:55	6	00:11:41	00:20:04	6	00:07:43	00:13:49	9	00:08:50	00:21:01
SCOTLAND	483	00:06:47	00:14:38	465	00:06:50	00:14:56	513	00:06:54	00:15:03	497	00:06:32	00:15:55

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/05/2024 ^P			03/06/2024 ^P			10/06/2024 ^P			17/06/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	135	00:10:27	00:21:33	154	00:08:59	00:21:12	155	00:09:10	00:23:24	180	00:13:20	00:25:39
Borders	50	00:08:18	00:20:05	42	00:07:45	00:20:17	33	00:09:54	00:22:38	48	00:08:58	00:26:16
Dumfries and Galloway	68	00:10:55	00:29:40	57	00:07:50	00:24:34	55	00:12:02	00:25:37	49	00:09:36	00:22:09
Fife	135	00:08:37	00:21:06	155	00:08:54	00:19:29	153	00:09:06	00:20:14	144	00:09:22	00:21:23
Forth Valley	112	00:07:58	00:17:55	124	00:09:44	00:20:15	122	00:09:12	00:18:39	137	00:10:03	00:19:42
Grampian	220	00:07:34	00:25:10	183	00:07:39	00:21:16	213	00:08:29	00:24:39	180	00:09:44	00:26:29
Greater Glasgow and Clyde	552	00:07:37	00:13:40	531	00:07:37	00:13:24	489	00:07:40	00:14:08	567	00:07:29	00:14:19
Highland	128	00:09:39	00:28:37	120	00:07:41	00:27:40	115	00:07:34	00:21:18	117	00:07:38	00:24:16
Lanarkshire	279	00:09:12	00:18:16	269	00:08:56	00:16:33	274	00:08:57	00:17:30	271	00:09:16	00:18:56
Lothian	329	00:07:45	00:15:12	332	00:07:17	00:15:37	308	00:07:17	00:15:12	346	00:08:11	00:15:55
Orkney	*	*	*	6	00:10:24	00:44:04	*	*	*	*	*	*
Shetland	*	*	*	9	00:12:38	00:24:43	7	00:04:51	00:28:50	9	00:08:45	00:19:40
Tayside	148	00:07:26	00:19:07	146	00:08:02	00:22:45	164	00:08:41	00:21:06	172	00:08:08	00:19:40
Western Isles	9	00:13:27	00:28:10	7	00:16:53	00:26:06	*	*	*	*	*	*
Unknown	47	00:11:37	00:33:54	25	00:11:54	00:19:59	18	00:11:53	00:17:45	37	00:10:47	00:28:13
SCOTLAND	2,217	00:08:12	00:19:06	2,160	00:08:00	00:18:20	2,114	00:08:16	00:19:02	2,264	00:08:45	00:19:44

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/05/2024 ^P			03/06/2024 ^P			10/06/2024 ^P			17/06/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	316	00:20:03	00:46:59	320	00:19:15	00:47:46	313	00:20:32	00:44:36	347	00:29:30	01:13:10
Borders	100	00:12:49	00:27:03	114	00:15:19	00:30:28	120	00:14:14	00:33:44	105	00:11:14	00:27:43
Dumfries and Galloway	124	00:14:49	00:36:04	136	00:19:35	00:39:44	128	00:14:49	00:37:48	127	00:14:23	00:38:48
Fife	304	00:15:12	00:32:36	336	00:17:14	00:38:51	302	00:18:24	00:40:32	308	00:15:52	00:33:31
Forth Valley	236	00:17:42	00:36:58	210	00:17:46	00:37:52	238	00:16:58	00:39:41	243	00:17:56	00:46:11
Grampian	429	00:16:36	00:41:40	416	00:18:48	00:56:03	453	00:19:19	00:57:49	388	00:18:40	00:52:04
Greater Glasgow and Clyde	961	00:15:24	00:36:35	876	00:15:46	00:36:11	874	00:15:19	00:31:58	1,027	00:16:00	00:37:27
Highland	250	00:15:11	00:37:15	246	00:13:41	00:36:14	275	00:15:57	00:42:42	264	00:14:18	00:35:39
Lanarkshire	578	00:20:54	00:48:45	482	00:20:01	00:43:06	507	00:19:57	00:46:20	494	00:20:12	00:47:07
Lothian	699	00:16:20	00:36:04	636	00:15:05	00:30:31	630	00:15:37	00:32:15	653	00:15:53	00:35:30
Orkney	7	00:15:31	00:25:10	10	00:14:00	01:04:37	*	*	*	11	00:12:01	00:35:40
Shetland	7	00:11:45	00:40:14	13	00:10:18	00:44:25	*	*	*	12	00:06:21	00:34:14
Tayside	344	00:14:20	00:32:56	360	00:15:09	00:33:59	370	00:16:52	00:39:58	335	00:14:18	00:34:48
Western Isles	28	00:20:38	00:46:52	25	00:20:48	00:41:27	19	00:17:15	00:49:03	21	00:12:48	00:33:00
Unknown	33	00:18:03	00:34:33	35	00:14:53	00:34:02	36	00:14:13	00:33:50	37	00:20:08	00:41:52
SCOTLAND	4,416	00:16:39	00:38:23	4,215	00:16:52	00:38:46	4,279	00:16:52	00:40:10	4,372	00:16:57	00:43:04

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/05/2024 ^P			03/06/2024 ^P			10/06/2024 ^P			17/06/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	276	00:36:38	02:54:42	241	00:37:19	03:57:58	240	00:43:38	03:50:03	210	01:12:41	05:07:22
Borders	111	00:22:06	01:26:31	120	00:25:46	01:12:14	99	00:25:48	01:24:56	147	00:17:47	01:23:43
Dumfries and Galloway	142	00:27:07	01:32:13	153	00:29:16	01:41:53	146	00:27:25	01:31:08	136	00:32:19	01:54:47
Fife	301	00:33:19	02:07:36	290	00:45:15	02:47:00	276	00:43:58	02:56:41	299	00:38:15	02:08:45
Forth Valley	178	00:43:01	02:32:59	206	00:31:29	01:53:57	188	00:38:40	02:43:25	197	00:46:59	03:27:07
Grampian	366	00:36:24	02:23:30	334	00:43:01	03:53:59	326	00:46:55	04:13:29	362	00:49:00	03:49:00
Greater Glasgow and Clyde	758	00:30:30	02:20:00	693	00:36:00	02:34:20	725	00:32:39	02:32:20	750	00:44:53	03:48:39
Highland	281	00:25:22	01:28:25	300	00:20:51	01:22:08	289	00:26:03	01:20:37	278	00:21:37	01:29:45
Lanarkshire	327	01:16:15	05:36:46	377	00:57:58	04:49:08	366	00:44:49	03:07:04	329	01:10:41	06:26:54
Lothian	524	00:48:30	03:39:22	566	00:34:58	02:34:09	537	00:43:50	03:39:59	538	00:54:34	04:46:12
Orkney	8	00:11:47	01:05:32	16	00:22:31	01:37:37	11	00:20:27	00:43:33	11	00:39:17	01:33:35
Shetland	12	00:33:31	01:11:43	11	00:22:05	01:17:06	14	00:10:19	00:45:11	17	00:13:37	01:17:15
Tayside	336	00:27:53	01:19:39	337	00:30:52	01:43:49	336	00:32:41	01:47:15	345	00:25:09	01:38:10
Western Isles	20	00:18:49	01:10:47	20	00:14:56	00:59:25	31	00:23:52	01:07:58	23	00:15:46	01:02:56
Unknown	36	00:36:03	02:37:15	25	00:19:16	01:59:25	24	00:23:36	01:05:51	21	01:03:15	02:59:35
SCOTLAND	3,676	00:34:11	02:36:59	3,689	00:34:54	02:39:55	3,608	00:35:19	02:46:23	3,663	00:40:24	03:39:33

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	27/05/2024			03/06/2024			10/06/2024			17/06/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	526	00:44:47	02:30:46	502	00:50:28	03:05:18	485	00:59:05	03:15:27	522	01:12:19	04:34:33
Borders	178	00:34:19	00:57:32	195	00:33:35	00:50:21	173	00:29:27	00:44:51	205	00:32:26	00:55:47
Dumfries & Galloway	265	00:32:21	01:00:30	275	00:33:32	01:16:26	256	00:35:21	01:20:07	234	00:35:51	01:25:40
Fife	452	00:44:13	01:24:59	489	00:48:20	01:54:45	492	00:50:08	01:50:12	437	00:46:09	01:22:29
Forth Valley	430	00:45:52	01:16:06	425	00:45:39	01:20:05	435	00:46:58	01:21:44	430	00:51:25	01:42:43
Grampian	697	00:59:03	03:21:13	672	01:01:09	03:24:50	705	00:56:04	03:29:09	651	01:05:31	04:12:16
Greater Glasgow & Clyde	1,894	00:46:26	01:23:15	1,814	00:44:48	01:18:49	1,833	00:47:44	01:26:27	1,977	00:49:18	01:36:07
Highland	373	00:34:12	01:49:06	356	00:29:42	01:27:29	363	00:31:23	01:31:57	337	00:30:47	01:09:16
Lanarkshire	881	00:58:00	02:19:31	837	00:54:56	02:04:11	864	00:57:26	02:01:18	809	00:59:21	02:28:11
Lothian	1,040	00:49:42	01:19:48	980	00:46:26	01:16:23	988	00:50:26	01:19:37	1,036	00:50:30	01:25:32
Orkney	16	00:16:41	00:36:30	26	00:17:52	00:33:07	27	00:18:54	00:29:39	21	00:15:36	00:26:39
Shetland	17	00:21:38	00:48:40	24	00:24:23	00:41:24	12	00:29:21	00:51:08	30	00:23:47	00:37:55
Tayside	585	00:29:49	00:54:00	558	00:31:23	00:59:45	583	00:34:22	01:07:08	560	00:31:08	01:04:17
Western Isles	35	00:18:32	00:31:09	31	00:20:07	00:32:06	33	00:18:57	00:30:58	33	00:19:09	00:46:19
SCOTLAND	7,389	00:45:26	01:34:18	7,184	00:44:38	01:38:21	7,249	00:47:06	01:40:42	7,282	00:47:45	02:00:18

Table 7 - Turnaround Times by Hospital

Week Commencing		27/05/2024			03/06/2024			10/06/2024			17/06/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	187	00:56:36	03:17:45	157	00:53:32	03:00:43	167	01:06:05	03:31:47	172	02:02:28	04:34:28
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	339	00:41:50	01:44:04	345	00:50:06	03:10:56	318	00:55:41	03:13:26	350	00:59:30	04:34:27
Borders	Borders General Hospital (Melrose)	178	00:34:19	00:57:32	195	00:33:35	00:50:21	173	00:29:27	00:44:51	205	00:32:26	00:55:47
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	52	00:30:23	00:52:57	37	00:27:10	00:37:08	39	00:31:52	00:54:47	34	00:29:23	00:48:19
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	213	00:32:39	01:04:37	238	00:35:34	01:20:19	217	00:35:49	01:20:32	200	00:38:34	01:29:03
Fife	Victoria Hospital (Kirkcaldy)	452	00:44:13	01:24:59	489	00:48:20	01:54:45	492	00:50:08	01:50:12	437	00:46:09	01:22:29
Forth Valley	Forth Valley Royal Hospital (Larbert)	430	00:45:52	01:16:06	425	00:45:39	01:20:05	435	00:46:58	01:21:44	430	00:51:25	01:42:43
Grampian	Aberdeen Royal Infirmary (Aberdeen)	554	01:04:20	03:33:19	506	01:03:42	03:33:43	555	00:57:11	03:24:55	507	01:03:00	04:03:25
Grampian	Dr Gray's Hospital (Elgin)	127	00:44:11	02:50:00	151	00:57:12	02:32:49	131	00:57:41	03:50:01	132	01:51:06	04:40:06
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	16	00:23:56	00:46:23	15	00:26:45	00:49:42	19	00:25:51	00:45:12	12	00:30:09	00:45:45
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	501	00:40:03	01:05:42	521	00:40:07	01:01:28	521	00:45:47	01:15:43	562	00:49:00	01:18:58
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	127	00:34:25	00:52:17	100	00:31:52	00:58:10	131	00:32:41	00:59:04	116	00:36:05	01:00:45
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	814	00:53:31	01:36:28	770	00:52:19	01:30:41	796	00:54:38	01:40:00	853	00:57:52	02:05:13
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	361	00:47:41	01:22:46	348	00:44:10	01:18:12	325	00:45:47	01:17:29	376	00:43:20	01:16:23
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	91	00:41:16	01:15:41	75	00:43:24	01:07:41	60	00:40:58	01:03:03	70	00:40:54	01:04:02
Highland	Belford Hospital (Fort William)	42	00:30:37	00:54:40	31	00:23:58	00:42:03	49	00:26:15	00:49:48	36	00:19:46	00:37:35
Highland	Caithness General Hospital (Wick)	30	00:25:06	00:41:59	38	00:23:31	00:55:53	30	00:26:24	00:34:51	41	00:24:51	00:37:15
Highland	Lorn & Islands Hospital (Oban)	31	00:21:51	00:40:09	24	00:19:39	00:35:42	22	00:22:37	00:35:33	20	00:22:00	00:36:27
Highland	Raigmore Hospital (Inverness)	270	00:39:49	02:01:10	263	00:32:29	01:48:20	262	00:35:49	01:46:06	240	00:34:17	01:25:15
Lanarkshire	University Hospital Hairmyres (East Kilbride)	249	00:56:38	02:12:09	249	00:51:24	01:41:17	270	00:54:00	02:04:59	266	00:54:12	02:32:04
Lanarkshire	University Hospital Monklands (Airdrie)	276	00:53:11	01:41:35	253	00:54:36	02:01:30	275	01:00:49	01:39:04	245	00:57:21	01:48:07
Lanarkshire	University Hospital Wishaw (Wishaw)	356	01:02:06	03:21:37	335	00:58:12	02:29:28	319	00:57:53	02:12:57	298	01:06:10	02:49:49
Lothian	Royal Hospital for Sick Children (Edinburgh)	32	00:39:42	01:01:26	28	00:34:08	00:57:13	28	00:40:31	00:59:45	27	00:28:34	01:04:25
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	764	00:51:58	01:23:42	738	00:48:23	01:19:37	747	00:52:28	01:24:08	782	00:53:55	01:30:28
Lothian	St John's Hospital (Livingston)	244	00:45:37	01:11:44	214	00:42:20	01:03:59	213	00:45:20	01:05:42	227	00:40:09	01:04:30
Orkney	Balfour Hospital (Kirkwall)	16	00:16:41	00:36:30	26	00:17:52	00:33:07	27	00:18:54	00:29:39	21	00:15:36	00:26:39
Shetland	Gilbert Bain Hospital (Lerwick)	17	00:21:38	00:48:40	24	00:24:23	00:41:24	12	00:29:21	00:51:08	30	00:23:47	00:37:55
Tayside	Ninewells Hospital (Dundee)	504	00:31:04	00:55:45	483	00:32:05	01:00:20	481	00:36:33	01:09:34	472	00:32:13	01:08:01
Tayside	Perth Royal Infirmary (Perth)	81	00:21:53	00:44:44	75	00:26:13	00:44:48	102	00:27:10	00:42:49	88	00:24:04	00:40:28
Western Isles	Western Isles Hospital (Isle of Lewis)	35	00:18:32	00:31:09	31	00:20:07	00:32:06	33	00:18:57	00:30:58	33	00:19:09	00:46:19
SCOTLAND		7,389	00:45:26	01:34:18	7,184	00:44:38	01:38:21	7,249	00:47:06	01:40:42	7,282	00:47:45	02:00:18

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)