

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics Published : 07 June 2023



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **08/05/2023** to **29/05/2023**

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	08/05/2023						15/05/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,122	931	684	934	767	529	1,011	840	638	833	680	486
Borders	347	299	228	283	236	172	350	300	226	291	246	176
Dumfries and Galloway	438	385	293	375	325	234	472	406	328	376	316	248
Fife	1,058	823	573	921	699	460	1,036	823	571	899	699	458
Forth Valley	826	665	500	749	596	436	716	596	445	628	514	369
Grampian	1,439	1,136	721	1,242	975	573	1,459	1,168	769	1,278	1,018	630
Greater Glasgow and Clyde	3,319	2,615	1,995	2,889	2,246	1,653	3,031	2,470	1,889	2,589	2,067	1,509
Highland	1,073	890	651	824	693	467	966	803	592	742	619	423
Lanarkshire	1,791	1,418	1,100	1,527	1,194	892	1,686	1,405	1,087	1,384	1,136	835
Lothian	2,246	1,726	1,188	2,001	1,518	1,003	2,189	1,659	1,165	1,947	1,456	974
Orkney	71	54	47	35	29	24	71	59	51	35	29	21
Shetland	62	52	44	34	28	20	62	47	43	41	30	26
Tayside	1,167	964	618	989	806	469	1,076	915	587	914	761	444
Western Isles	116	99	84	57	54	39	108	91	75	49	43	29
Unknown	676	264	185	643	242	164	638	275	196	613	254	176
<b>SCOTLAND</b>	<b>15,751</b>	<b>12,321</b>	<b>8,911</b>	<b>13,503</b>	<b>10,408</b>	<b>7,135</b>	<b>14,871</b>	<b>11,857</b>	<b>8,662</b>	<b>12,619</b>	<b>9,868</b>	<b>6,804</b>

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22/05/2023						29/05/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,036	890	668	844	707	498	1,014	866	644	837	708	497
384	332	246	328	279	195	290	236	166	251	202	135
428	375	303	354	305	239	425	358	278	352	291	213
1,051	845	588	913	719	471	1,084	877	617	941	746	496
713	592	435	632	520	364	762	599	443	665	516	368
1,427	1,116	707	1,245	977	577	1,412	1,114	740	1,230	954	590
3,221	2,572	1,936	2,792	2,188	1,578	3,320	2,624	1,960	2,895	2,268	1,632
991	816	610	767	629	429	1,176	982	706	905	758	502
1,724	1,460	1,136	1,441	1,200	892	1,742	1,420	1,074	1,505	1,213	883
2,265	1,770	1,240	1,980	1,512	1,003	2,387	1,793	1,231	2,150	1,604	1,058
62	50	43	34	29	22	69	56	43	45	38	25
64	50	47	29	27	24	54	42	36	29	22	18
1,203	1,007	636	1,014	832	479	1,183	973	609	1,022	831	480
100	86	67	54	50	32	131	106	90	68	57	42
670	273	190	643	254	175	699	300	213	671	278	195
<b>15,339</b>	<b>12,234</b>	<b>8,852</b>	<b>13,070</b>	<b>10,228</b>	<b>6,978</b>	<b>15,748</b>	<b>12,346</b>	<b>8,850</b>	<b>13,566</b>	<b>10,486</b>	<b>7,134</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	08/05/2023 <sup>P</sup>			15/05/2023 <sup>P</sup>			22/05/2023 <sup>P</sup>			29/05/2023 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Ayrshire and Arran</b>	42	00:06:21	00:17:28	29	00:06:48	00:17:06	35	00:07:52	00:12:45	41	00:08:30	00:18:39
<b>Borders</b>	15	00:09:03	00:18:45	10	00:05:43	00:10:41	*	*	*	8	00:05:02	00:12:56
<b>Dumfries and Galloway</b>	13	00:07:17	00:20:07	17	00:11:35	00:23:47	15	00:07:02	00:17:39	16	00:07:53	00:15:26
<b>Fife</b>	31	00:07:12	00:13:18	26	00:08:00	00:16:26	35	00:07:09	00:18:17	40	00:08:19	00:16:40
<b>Forth Valley</b>	24	00:07:05	00:15:34	27	00:09:12	00:14:56	22	00:07:03	00:16:01	22	00:04:30	00:16:03
<b>Grampian</b>	44	00:08:38	00:18:56	53	00:08:26	00:23:01	52	00:05:07	00:18:37	40	00:06:08	00:16:06
<b>Greater Glasgow and Clyde</b>	109	00:06:13	00:10:43	88	00:06:24	00:11:15	107	00:07:46	00:13:42	118	00:06:32	00:11:07
<b>Highland</b>	24	00:08:01	00:23:37	22	00:10:19	00:26:47	27	00:15:27	00:29:53	30	00:08:45	00:27:51
<b>Lanarkshire</b>	47	00:06:58	00:14:05	60	00:07:12	00:14:09	53	00:06:46	00:12:17	51	00:06:56	00:13:01
<b>Lothian</b>	75	00:06:58	00:12:30	64	00:06:41	00:12:52	69	00:06:57	00:12:02	75	00:08:04	00:13:48
<b>Orkney</b>	*	*	*	*	*	*	*	*	*	*	*	*
<b>Shetland</b>	*	*	*	*	*	*	-	n/a	n/a	*	*	*
<b>Tayside</b>	39	00:06:16	00:13:36	24	00:07:56	00:17:43	41	00:07:16	00:15:48	36	00:06:21	00:19:56
<b>Western Isles</b>	*	*	*	*	*	*	*	*	*	*	*	*
<b>Unknown</b>	16	00:06:43	00:14:30	6	00:04:43	00:12:00	13	00:08:43	00:17:43	10	00:06:49	00:09:18
<b>SCOTLAND</b>	<b>487</b>	<b>00:06:48</b>	<b>00:14:54</b>	<b>434</b>	<b>00:07:09</b>	<b>00:17:02</b>	<b>482</b>	<b>00:07:26</b>	<b>00:16:15</b>	<b>493</b>	<b>00:07:06</b>	<b>00:15:49</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	08/05/2023 <sup>P</sup>			15/05/2023 <sup>P</sup>			22/05/2023 <sup>P</sup>			29/05/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	149	00:10:05	00:21:56	113	00:10:16	00:20:00	130	00:07:30	00:16:06	143	00:09:48	00:23:30
Borders	47	00:09:43	00:25:38	40	00:09:39	00:20:57	40	00:09:51	00:21:15	33	00:13:45	00:27:49
Dumfries and Galloway	56	00:07:24	00:22:47	52	00:07:02	00:25:04	57	00:07:34	00:24:22	33	00:08:54	00:22:15
Fife	126	00:09:30	00:19:41	115	00:09:16	00:19:44	138	00:09:33	00:19:54	142	00:09:16	00:17:51
Forth Valley	115	00:08:36	00:18:06	106	00:08:25	00:17:30	100	00:09:47	00:18:09	106	00:09:02	00:18:41
Grampian	165	00:09:49	00:28:23	199	00:08:12	00:21:10	208	00:08:41	00:24:24	197	00:08:38	00:25:26
Greater Glasgow and Clyde	508	00:07:45	00:14:09	419	00:07:23	00:13:20	516	00:07:45	00:14:38	543	00:08:12	00:15:33
Highland	112	00:09:09	00:27:09	86	00:09:08	00:21:23	106	00:09:14	00:28:52	148	00:07:56	00:26:23
Lanarkshire	268	00:09:35	00:18:37	236	00:09:06	00:17:29	273	00:09:05	00:17:35	274	00:08:42	00:17:37
Lothian	315	00:08:04	00:15:34	301	00:07:51	00:16:30	305	00:07:21	00:15:47	362	00:08:07	00:17:12
Orkney	*	*	*	*	*	*	7	00:17:53	00:46:45	7	00:06:33	00:34:28
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	137	00:07:48	00:19:35	136	00:08:03	00:19:21	135	00:07:57	00:19:49	139	00:07:33	00:21:43
Western Isles	9	00:06:47	00:19:17	*	*	*	*	*	*	6	00:04:55	00:28:25
Unknown	58	00:08:01	00:19:27	62	00:12:15	00:20:56	66	00:10:58	00:24:20	77	00:11:56	00:26:23
<b>SCOTLAND</b>	<b>2,072</b>	<b>00:08:26</b>	<b>00:19:00</b>	<b>1,875</b>	<b>00:08:20</b>	<b>00:18:18</b>	<b>2,091</b>	<b>00:08:25</b>	<b>00:18:34</b>	<b>2,210</b>	<b>00:08:30</b>	<b>00:19:00</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

## Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	08/05/2023 <sup>P</sup>			15/05/2023 <sup>P</sup>			22/05/2023 <sup>P</sup>			29/05/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	276	00:19:03	00:39:58	269	00:16:20	00:35:34	262	00:15:38	00:28:37	267	00:16:43	00:36:01
Borders	80	00:14:27	00:32:50	98	00:13:50	00:32:54	113	00:11:51	00:26:12	66	00:11:45	00:29:01
Dumfries and Galloway	111	00:16:47	00:30:55	111	00:12:21	00:28:48	105	00:13:35	00:31:11	99	00:15:44	00:32:37
Fife	291	00:14:57	00:33:08	266	00:15:02	00:28:34	272	00:14:44	00:29:14	275	00:14:37	00:27:51
Forth Valley	234	00:17:53	00:37:47	197	00:14:49	00:29:05	183	00:15:31	00:29:33	193	00:14:55	00:29:48
Grampian	359	00:14:26	00:38:17	421	00:16:01	00:44:58	398	00:14:40	00:45:36	333	00:13:46	00:33:56
Greater Glasgow and Clyde	899	00:16:47	00:37:08	768	00:13:43	00:26:57	807	00:14:53	00:32:39	875	00:15:41	00:34:10
Highland	225	00:14:24	00:36:21	217	00:12:58	00:34:46	201	00:16:08	00:33:20	252	00:13:08	00:36:05
Lanarkshire	469	00:19:02	00:42:29	436	00:17:58	00:35:53	462	00:18:43	00:38:30	432	00:18:24	00:38:36
Lothian	591	00:16:28	00:32:35	547	00:15:27	00:29:07	558	00:15:24	00:31:36	613	00:15:58	00:30:32
Orkney	13	00:18:49	00:23:52	7	00:08:24	00:53:05	8	00:06:54	00:43:29	6	00:12:34	00:23:50
Shetland	8	00:20:30	00:28:37	9	00:17:59	00:29:28	5	00:18:20	00:28:32	11	00:13:35	00:36:59
Tayside	275	00:14:11	00:31:01	272	00:12:54	00:29:23	300	00:12:51	00:28:54	299	00:13:36	00:30:46
Western Isles	22	00:08:30	00:24:50	18	00:14:25	00:37:41	14	00:12:45	00:35:05	18	00:12:56	00:33:15
Unknown	90	00:15:00	00:34:36	89	00:15:08	00:36:34	91	00:18:12	00:35:16	87	00:15:46	00:30:20
<b>SCOTLAND</b>	<b>3,943</b>	<b>00:16:29</b>	<b>00:36:24</b>	<b>3,725</b>	<b>00:14:55</b>	<b>00:32:22</b>	<b>3,779</b>	<b>00:15:19</b>	<b>00:33:32</b>	<b>3,826</b>	<b>00:15:33</b>	<b>00:33:46</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

## Key to symbols:

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' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	08/05/2023 <sup>P</sup>			15/05/2023 <sup>P</sup>			22/05/2023 <sup>P</sup>			29/05/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	290	00:29:13	01:55:49	267	00:21:16	01:32:22	268	00:24:17	01:22:44	250	00:31:18	01:47:14
Borders	93	00:22:32	00:45:56	97	00:19:26	00:46:31	117	00:18:42	00:54:46	95	00:20:40	00:53:09
Dumfries and Galloway	145	00:23:08	01:40:10	135	00:19:20	01:25:03	125	00:20:35	01:12:25	140	00:17:16	01:01:12
Fife	246	00:31:34	02:08:09	288	00:27:45	01:24:02	272	00:29:09	01:49:46	280	00:31:25	02:42:12
Forth Valley	216	00:38:02	02:40:23	177	00:28:58	02:14:40	209	00:31:21	01:58:28	189	00:33:49	02:43:44
Grampian	397	00:26:27	01:53:16	336	00:27:37	02:16:30	309	00:31:50	04:20:09	377	00:26:02	02:14:05
Greater Glasgow and Clyde	692	00:33:24	03:12:24	763	00:22:58	01:31:46	723	00:27:53	02:07:31	691	00:39:02	02:55:34
Highland	324	00:23:15	01:19:11	290	00:17:09	01:15:11	289	00:19:37	01:19:40	321	00:22:54	01:23:59
Lanarkshire	388	00:41:47	03:07:47	382	00:30:36	02:08:54	399	00:43:51	02:44:13	434	00:40:44	02:27:13
Lothian	502	00:35:24	03:00:09	519	00:32:30	02:22:38	558	00:34:57	02:28:22	523	00:52:15	03:39:33
Orkney	12	00:12:27	00:46:18	14	00:22:49	02:08:12	11	00:34:07	01:31:07	22	00:29:49	01:08:22
Shetland	13	00:17:17	00:40:19	16	00:19:43	00:45:47	16	00:17:49	00:56:35	10	00:08:38	00:15:57
Tayside	347	00:27:33	01:35:32	321	00:21:35	01:07:02	348	00:18:41	01:12:56	351	00:24:32	01:22:34
Western Isles	19	00:28:27	00:47:28	19	00:21:31	00:47:55	29	00:19:17	01:08:02	30	00:20:59	00:56:24
Unknown	74	00:26:17	01:16:40	92	00:22:28	01:29:21	80	00:30:12	01:18:55	99	00:30:02	02:26:13
<b>SCOTLAND</b>	<b>3,758</b>	<b>00:30:19</b>	<b>02:15:05</b>	<b>3,716</b>	<b>00:24:49</b>	<b>01:39:30</b>	<b>3,753</b>	<b>00:27:45</b>	<b>02:02:08</b>	<b>3,812</b>	<b>00:31:16</b>	<b>02:23:33</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	08/05/2023			15/05/2023			22/05/2023			29/05/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	512	00:38:40	02:06:25	481	00:43:15	02:00:30	479	00:43:00	01:54:49	507	00:45:29	02:36:33
Borders	181	00:30:31	00:53:05	168	00:32:55	01:01:02	195	00:32:19	00:50:53	131	00:34:00	00:59:07
Dumfries & Galloway	224	00:26:39	00:47:59	248	00:26:59	00:48:57	234	00:25:46	00:46:13	215	00:24:00	00:43:51
Fife	432	00:50:13	02:26:49	405	00:46:30	02:02:51	426	00:43:59	01:39:38	469	00:42:47	01:24:38
Forth Valley	447	00:44:23	01:10:49	381	00:43:22	01:07:21	373	00:41:44	01:09:51	371	00:42:37	01:12:26
Grampian	605	00:51:07	02:51:47	658	00:57:50	03:29:08	607	00:46:37	03:49:55	602	00:48:30	02:47:08
Greater Glasgow & Clyde	1,892	00:51:38	01:40:41	1,699	00:45:36	01:19:16	1,786	00:45:08	01:16:43	1,851	00:46:36	01:25:02
Highland	360	00:32:45	01:31:27	304	00:29:04	01:17:51	328	00:27:17	01:20:27	376	00:35:45	01:43:49
Lanarkshire	881	00:58:34	02:31:07	805	00:54:37	01:40:59	830	00:54:11	01:54:40	822	00:51:21	01:33:15
Lothian	1,016	00:45:08	01:12:28	997	00:45:09	01:12:48	1,005	00:45:56	01:10:55	1,071	00:46:17	01:12:23
Orkney	24	00:12:47	00:27:01	21	00:15:22	00:36:38	23	00:17:26	00:25:56	24	00:12:37	00:37:35
Shetland	19	00:16:58	00:35:23	26	00:28:44	00:47:36	23	00:24:26	00:40:58	19	00:27:28	00:41:28
Tayside	515	00:29:47	00:49:51	516	00:29:23	00:52:42	544	00:30:00	00:55:06	552	00:29:28	00:55:15
Western Isles	33	00:19:34	00:37:31	24	00:17:17	00:25:45	31	00:24:04	00:36:49	38	00:21:10	00:39:30
<b>SCOTLAND</b>	<b>7,141</b>	<b>00:44:32</b>	<b>01:39:30</b>	<b>6,733</b>	<b>00:43:18</b>	<b>01:30:23</b>	<b>6,884</b>	<b>00:42:22</b>	<b>01:25:21</b>	<b>7,048</b>	<b>00:43:01</b>	<b>01:26:43</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		08/05/2023			15/05/2023			22/05/2023			29/05/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	189	00:52:21	03:14:27	168	00:45:43	02:27:09	175	00:51:34	02:05:00	160	00:46:27	02:51:46
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	323	00:34:15	01:06:08	313	00:42:55	01:50:40	304	00:41:08	01:39:33	347	00:43:38	02:29:04
Borders	Borders General Hospital (Melrose)	181	00:30:31	00:53:05	168	00:32:55	01:01:02	195	00:32:19	00:50:53	131	00:34:00	00:59:07
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	44	00:24:38	00:45:25	48	00:26:36	00:59:12	37	00:24:43	00:34:06	34	00:29:11	00:50:21
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	180	00:27:42	00:49:35	200	00:26:59	00:47:47	197	00:25:49	00:48:04	181	00:23:08	00:41:30
Fife	Victoria Hospital (Kirkcaldy)	432	00:50:13	02:26:49	405	00:46:30	02:02:51	426	00:43:59	01:39:38	469	00:42:47	01:24:38
Forth Valley	Forth Valley Royal Hospital (Larbert)	447	00:44:23	01:10:49	381	00:43:22	01:07:21	373	00:41:44	01:09:51	371	00:42:37	01:12:26
Grampian	Aberdeen Royal Infirmary (Aberdeen)	459	00:53:04	03:15:19	527	01:04:26	03:50:52	468	00:51:07	04:04:09	476	00:52:44	03:08:58
Grampian	Dr Gray's Hospital (Elgin)	139	00:46:44	01:45:34	125	00:41:59	01:35:59	126	00:37:56	01:24:45	114	00:36:40	01:16:26
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	7	00:50:18	01:21:05	6	00:21:59	00:38:28	13	00:29:40	01:04:53	12	00:24:19	00:38:10
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	562	00:46:12	01:11:35	486	00:41:08	01:03:04	564	00:41:44	01:01:52	549	00:39:25	00:58:11
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	116	00:34:37	01:03:36	114	00:33:28	00:52:07	115	00:31:23	00:55:12	106	00:33:33	00:54:16
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	745	01:03:10	02:19:28	711	00:52:03	01:28:31	720	00:51:30	01:32:34	733	00:56:38	01:47:41
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	386	00:50:15	01:24:51	327	00:48:05	01:26:52	317	00:43:17	01:11:23	384	00:49:26	01:20:23
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	83	00:47:25	01:17:24	61	00:41:34	01:07:27	70	00:44:38	01:17:34	79	00:40:45	01:05:31
Highland	Belford Hospital (Fort William)	38	00:26:35	00:41:24	28	00:25:37	00:42:16	33	00:26:31	00:59:30	20	00:25:40	00:41:28
Highland	Caitness General Hospital (Wick)	46	00:22:01	00:44:20	45	00:25:46	00:37:44	37	00:24:44	00:56:21	45	00:26:38	00:50:27
Highland	Lorn & Islands Hospital (Oban)	36	00:27:04	00:38:42	21	00:26:23	00:34:51	15	00:21:12	00:34:24	30	00:28:22	00:46:12
Highland	Raigmore Hospital (Inverness)	240	00:39:12	01:57:29	210	00:30:35	01:32:42	243	00:29:38	01:32:01	281	00:40:45	01:54:28
Lanarkshire	University Hospital Hairmyres (East Kilbride)	274	00:56:59	02:21:42	264	00:49:57	01:26:35	236	00:50:52	01:38:34	270	00:45:29	01:16:36
Lanarkshire	University Hospital Monklands (Airdrie)	309	00:51:59	01:29:36	269	00:55:24	01:36:01	249	00:47:25	01:21:26	236	00:50:15	01:26:04
Lanarkshire	University Hospital Wishaw (Wishaw)	298	01:14:05	03:54:53	272	01:00:10	02:13:47	345	01:03:35	02:35:30	316	00:57:31	01:53:28
Lothian	Royal Hospital for Sick Children (Edinburgh)	29	00:36:32	01:01:54	23	00:36:01	00:51:36	23	00:39:40	01:00:28	32	00:37:15	01:03:16
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	759	00:46:43	01:14:36	741	00:47:04	01:15:44	769	00:47:33	01:12:25	829	00:48:48	01:14:44
Lothian	St John's Hospital (Livingston)	228	00:40:48	01:06:11	233	00:40:36	01:07:10	213	00:40:00	01:05:45	210	00:37:48	01:06:38
Orkney	Balfour Hospital (Kirkwall)	24	00:12:47	00:27:01	21	00:15:22	00:36:38	23	00:17:26	00:25:56	24	00:12:37	00:37:35
Shetland	Gilbert Bain Hospital (Lerwick)	19	00:16:58	00:35:23	26	00:28:44	00:47:36	23	00:24:26	00:40:58	19	00:27:28	00:41:28
Tayside	Ninewells Hospital (Dundee)	441	00:30:18	00:50:20	447	00:29:57	00:53:47	474	00:30:16	00:55:30	471	00:30:51	00:57:23
Tayside	Perth Royal Infirmary (Perth)	74	00:25:11	00:43:55	69	00:25:31	00:42:31	70	00:27:59	00:46:05	81	00:23:38	00:43:20
Western Isles	Western Isles Hospital (Isle of Lewis)	33	00:19:34	00:37:31	24	00:17:17	00:25:45	31	00:24:04	00:36:49	38	00:21:10	00:39:30
<b>SCOTLAND</b>		<b>7,141</b>	<b>00:44:32</b>	<b>01:39:30</b>	<b>6,733</b>	<b>00:43:18</b>	<b>01:30:23</b>	<b>6,884</b>	<b>00:42:22</b>	<b>01:25:21</b>	<b>7,048</b>	<b>00:43:01</b>	<b>01:26:43</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)