

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Official Statistics Publication Weekly Statistics Published : 24 January 2024



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.  
This publication includes data for week commencing **25/12/2023** to **15/01/2024**

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	25/12/2023						01/01/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,146	908	644	1,016	801	540	1,131	857	601	1,001	755	507
Borders	380	310	229	316	251	173	385	332	245	332	283	203
Dumfries and Galloway	541	459	356	456	386	287	499	409	325	397	322	247
Fife	1,209	954	621	1,087	845	522	1,230	957	613	1,092	843	506
Forth Valley	871	680	501	803	628	460	866	679	526	786	611	462
Grampian	1,635	1,204	796	1,485	1,106	708	1,541	1,147	725	1,390	1,041	626
Greater Glasgow and Clyde	3,477	2,621	1,992	3,106	2,324	1,714	3,638	2,619	1,938	3,274	2,340	1,674
Highland	1,061	857	631	836	682	467	1,133	906	657	880	715	479
Lanarkshire	1,884	1,349	1,042	1,685	1,208	913	1,867	1,357	985	1,657	1,188	830
Lothian	2,491	1,830	1,252	2,260	1,653	1,084	2,347	1,751	1,173	2,096	1,543	990
Orkney	79	64	57	45	35	28	63	48	37	37	27	17
Shetland	54	41	35	40	34	29	52	42	36	30	24	18
Tayside	1,321	1,046	633	1,186	933	528	1,276	1,077	674	1,116	938	546
Western Isles	132	101	77	73	61	41	159	121	91	79	69	43
Unknown	763	335	221	739	318	207	739	322	214	699	292	189
<b>SCOTLAND</b>	<b>17,044</b>	<b>12,759</b>	<b>9,087</b>	<b>15,133</b>	<b>11,265</b>	<b>7,701</b>	<b>16,926</b>	<b>12,624</b>	<b>8,840</b>	<b>14,866</b>	<b>10,991</b>	<b>7,337</b>

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08/01/2024						15/01/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
956	801	603	793	655	467	1,083	845	619	922	713	499
321	296	211	270	247	164	364	318	229	294	253	172
437	379	300	354	305	231	408	339	284	332	272	222
1,020	867	613	856	717	471	1,077	877	591	944	758	481
730	619	441	631	532	358	745	612	466	667	539	395
1,418	1,169	749	1,221	1,010	599	1,450	1,139	774	1,285	1,019	662
3,009	2,492	1,876	2,581	2,128	1,528	3,236	2,551	1,946	2,811	2,199	1,615
952	782	573	719	588	392	989	808	615	706	583	401
1,616	1,339	991	1,377	1,134	813	1,803	1,377	1,040	1,582	1,206	875
2,207	1,763	1,244	1,906	1,502	1,010	2,245	1,772	1,246	1,969	1,555	1,050
61	52	38	34	30	18	64	53	41	34	31	19
55	43	40	27	20	17	48	43	38	30	27	23
1,115	985	668	933	812	503	1,210	1,025	642	1,030	857	483
108	93	74	53	47	28	106	89	75	62	56	43
641	305	198	608	283	181	640	310	211	596	275	181
<b>14,646</b>	<b>11,985</b>	<b>8,619</b>	<b>12,363</b>	<b>10,010</b>	<b>6,780</b>	<b>15,468</b>	<b>12,158</b>	<b>8,817</b>	<b>13,264</b>	<b>10,343</b>	<b>7,121</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	25/12/2023 <sup>P</sup>			01/01/2024 <sup>P</sup>			08/01/2024 <sup>P</sup>			15/01/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	45	00:10:37	00:20:56	37	00:09:49	00:17:23	30	00:07:04	00:14:25	34	00:07:58	00:21:00
Borders	8	00:06:26	00:19:12	*	*	*	16	00:11:41	00:23:58	5	00:03:32	00:04:06
Dumfries and Galloway	20	00:06:19	00:17:45	25	00:07:30	00:21:48	*	*	*	12	00:07:34	00:20:16
Fife	43	00:09:59	00:13:20	30	00:08:52	00:21:12	37	00:07:46	00:14:31	34	00:08:49	00:20:25
Forth Valley	32	00:10:19	00:20:19	37	00:09:02	00:14:55	22	00:06:47	00:13:09	24	00:09:49	00:18:50
Grampian	48	00:06:34	00:19:07	48	00:07:00	00:23:35	32	00:06:02	00:15:12	50	00:08:00	00:23:02
Greater Glasgow and Clyde	126	00:07:05	00:12:16	118	00:06:54	00:12:50	107	00:06:59	00:12:39	113	00:06:58	00:12:30
Highland	28	00:09:51	00:19:56	34	00:10:13	00:19:26	22	00:08:13	00:19:51	22	00:10:09	00:31:15
Lanarkshire	59	00:09:10	00:17:03	61	00:08:53	00:17:25	53	00:06:41	00:14:41	70	00:07:34	00:15:03
Lothian	91	00:06:26	00:11:04	91	00:06:03	00:11:21	60	00:06:39	00:11:43	60	00:07:00	00:10:54
Orkney	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Shetland	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Tayside	26	00:06:29	00:18:08	47	00:05:54	00:13:46	35	00:06:43	00:17:24	65	00:06:28	00:19:54
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	14	00:08:15	00:16:51	16	00:08:56	00:18:27	11	00:07:23	00:09:52	10	00:05:04	00:09:29
<b>SCOTLAND</b>	<b>546</b>	<b>00:07:40</b>	<b>00:17:07</b>	<b>557</b>	<b>00:07:30</b>	<b>00:16:43</b>	<b>436</b>	<b>00:07:00</b>	<b>00:15:27</b>	<b>504</b>	<b>00:07:19</b>	<b>00:17:48</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/12/2023 <sup>P</sup>			01/01/2024 <sup>P</sup>			08/01/2024 <sup>P</sup>			15/01/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	157	00:10:44	00:24:29	175	00:10:27	00:22:46	110	00:09:04	00:20:10	139	00:09:18	00:22:31
Borders	38	00:14:04	00:28:11	50	00:09:09	00:22:58	31	00:07:52	00:32:15	43	00:09:16	00:23:18
Dumfries and Galloway	72	00:11:13	00:32:44	42	00:12:48	00:24:31	43	00:12:30	00:26:57	54	00:10:08	00:25:10
Fife	148	00:09:33	00:19:07	156	00:09:28	00:19:01	132	00:08:10	00:17:17	136	00:09:11	00:19:41
Forth Valley	132	00:09:09	00:21:21	111	00:08:36	00:17:04	94	00:07:36	00:16:15	103	00:09:01	00:20:28
Grampian	230	00:09:04	00:29:51	219	00:10:14	00:27:08	164	00:07:53	00:25:31	181	00:10:09	00:31:12
Greater Glasgow and Clyde	544	00:08:43	00:15:50	615	00:08:45	00:16:47	493	00:07:30	00:13:52	509	00:07:45	00:16:19
Highland	118	00:09:29	00:23:56	142	00:09:56	00:29:31	106	00:08:37	00:23:22	98	00:11:18	00:33:21
Lanarkshire	357	00:09:42	00:20:37	335	00:10:17	00:21:12	279	00:08:44	00:17:25	316	00:10:24	00:18:18
Lothian	349	00:08:19	00:15:45	311	00:07:33	00:14:24	265	00:07:35	00:15:28	305	00:08:08	00:15:47
Orkney	5	00:05:27	00:19:47	*	*	*	7	00:18:27	00:22:23	9	00:21:39	01:50:04
Shetland	5	00:26:11	00:38:17	*	*	*	5	00:06:03	00:20:06	*	*	*
Tayside	173	00:08:27	00:23:25	170	00:09:16	00:21:05	153	00:06:28	00:15:52	147	00:08:03	00:24:50
Western Isles	7	00:15:14	00:23:15	13	00:12:57	00:30:44	7	00:04:14	00:30:58	*	*	*
Unknown	108	00:11:33	00:25:32	77	00:09:50	00:23:03	62	00:08:08	00:16:06	62	00:09:30	00:16:13
<b>SCOTLAND</b>	<b>2,443</b>	<b>00:09:16</b>	<b>00:21:40</b>	<b>2,426</b>	<b>00:09:12</b>	<b>00:20:46</b>	<b>1,951</b>	<b>00:07:54</b>	<b>00:17:33</b>	<b>2,110</b>	<b>00:08:53</b>	<b>00:20:36</b>

**Notes**

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

## Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/12/2023 <sup>P</sup>			01/01/2024 <sup>P</sup>			08/01/2024 <sup>P</sup>			15/01/2024 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Ayrshire and Arran</b>	317	00:21:49	01:15:36	312	00:24:12	01:07:24	270	00:18:35	00:37:08	296	00:21:16	00:54:50
<b>Borders</b>	93	00:14:45	00:32:05	107	00:13:56	00:35:54	101	00:16:24	00:33:02	96	00:14:11	00:35:28
<b>Dumfries and Galloway</b>	127	00:20:35	00:47:01	106	00:12:56	00:30:23	110	00:14:18	00:33:16	107	00:13:52	00:34:25
<b>Fife</b>	376	00:18:08	00:44:08	367	00:17:37	00:43:36	295	00:15:42	00:33:40	316	00:16:48	00:33:47
<b>Forth Valley</b>	262	00:21:55	01:04:53	250	00:19:19	00:37:31	220	00:17:02	00:33:20	216	00:15:51	00:31:31
<b>Grampian</b>	460	00:22:57	01:17:48	442	00:20:08	00:56:58	408	00:15:38	00:40:00	405	00:20:42	00:56:28
<b>Greater Glasgow and Clyde</b>	1,016	00:19:09	00:52:29	1,086	00:21:23	01:13:19	846	00:16:16	00:36:06	994	00:18:14	00:42:51
<b>Highland</b>	247	00:16:12	00:46:10	258	00:15:27	00:42:49	224	00:16:51	00:42:08	216	00:12:12	00:34:22
<b>Lanarkshire</b>	554	00:26:56	01:45:00	546	00:28:14	01:17:56	453	00:19:30	00:48:10	523	00:24:44	01:06:46
<b>Lothian</b>	716	00:18:46	00:45:12	618	00:15:38	00:33:00	627	00:15:04	00:28:48	671	00:15:29	00:33:16
<b>Orkney</b>	9	00:10:03	00:37:39	12	00:13:23	00:24:42	10	00:17:16	00:21:11	8	00:28:27	01:21:30
<b>Shetland</b>	9	00:21:55	00:37:53	8	00:12:04	00:52:22	8	00:13:07	00:25:15	10	00:17:21	00:59:46
<b>Tayside</b>	388	00:19:07	00:50:14	353	00:13:17	00:34:05	298	00:14:19	00:32:42	322	00:15:55	00:32:02
<b>Western Isles</b>	26	00:20:24	00:34:45	24	00:17:50	00:35:13	24	00:13:27	00:39:29	19	00:24:40	00:50:59
<b>Unknown</b>	121	00:20:36	00:55:17	121	00:19:19	00:42:14	115	00:14:19	00:31:08	109	00:19:41	00:46:14
<b>SCOTLAND</b>	<b>4,721</b>	<b>00:20:13</b>	<b>00:59:06</b>	<b>4,610</b>	<b>00:19:20</b>	<b>00:53:05</b>	<b>4,009</b>	<b>00:16:25</b>	<b>00:35:42</b>	<b>4,308</b>	<b>00:17:59</b>	<b>00:44:12</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	25/12/2023 <sup>P</sup>			01/01/2024 <sup>P</sup>			08/01/2024 <sup>P</sup>			15/01/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	272	00:35:12	02:58:58	222	01:02:59	05:57:24	238	00:31:05	01:52:50	229	00:46:28	04:05:53
Borders	111	00:25:38	01:21:47	114	00:25:01	01:34:15	98	00:18:23	00:58:59	108	00:21:00	01:24:43
Dumfries and Galloway	161	00:35:11	01:58:35	147	00:28:46	02:05:57	140	00:24:17	01:37:43	98	00:20:15	01:28:37
Fife	275	01:09:39	04:27:36	285	00:42:19	03:35:08	251	00:33:53	02:51:42	265	00:35:00	02:21:07
Forth Valley	190	01:03:20	05:15:32	206	00:43:40	04:10:41	191	00:32:21	02:35:09	190	00:33:43	03:17:09
Grampian	343	00:54:32	07:25:59	318	00:45:38	03:18:49	385	00:34:58	02:46:10	361	00:46:18	03:53:45
Greater Glasgow and Clyde	601	01:00:11	05:17:30	463	01:26:35	08:10:31	644	00:42:08	03:09:16	536	00:47:23	04:30:37
Highland	286	00:27:11	02:09:37	278	00:25:46	01:52:57	233	00:20:37	01:22:13	241	00:24:32	01:43:17
Lanarkshire	221	02:13:51	08:45:01	220	02:27:22	11:52:14	335	00:47:48	03:17:08	278	01:35:06	07:02:23
Lothian	458	01:36:00	05:45:59	485	00:36:21	03:26:31	510	00:34:28	02:55:39	487	00:50:58	03:08:49
Orkney	19	00:24:52	01:19:06	7	00:26:34	00:36:03	13	00:24:21	01:02:00	12	00:27:06	01:48:56
Shetland	18	00:28:09	01:19:50	11	00:18:36	00:40:08	7	00:32:33	01:06:17	14	00:34:38	01:15:40
Tayside	331	00:46:20	03:02:22	352	00:28:03	01:29:49	311	00:23:41	01:22:48	314	00:25:44	01:24:44
Western Isles	25	00:30:54	01:35:01	31	00:22:42	01:04:23	15	00:12:01	02:05:16	28	00:28:20	01:41:23
Unknown	70	00:51:28	03:31:27	75	00:46:30	04:39:37	92	00:22:23	01:25:44	91	00:50:09	02:29:01
<b>SCOTLAND</b>	<b>3,381</b>	<b>00:52:58</b>	<b>04:50:13</b>	<b>3,214</b>	<b>00:42:08</b>	<b>04:34:59</b>	<b>3,463</b>	<b>00:32:11</b>	<b>02:28:24</b>	<b>3,252</b>	<b>00:39:27</b>	<b>03:22:23</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	25/12/2023			01/01/2024			08/01/2024			15/01/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	536	00:43:28	02:50:10	531	01:08:02	03:57:58	471	00:47:23	02:33:15	504	00:52:45	03:30:48
Borders	171	00:28:43	00:46:14	207	00:33:15	01:00:34	162	00:34:42	00:55:53	168	00:33:50	01:06:40
Dumfries & Galloway	275	00:29:57	01:08:35	245	00:32:42	01:16:52	237	00:32:24	01:11:56	220	00:29:17	00:55:14
Fife	498	00:44:02	01:51:21	487	00:45:29	02:09:31	435	00:43:37	01:38:53	460	00:46:08	02:13:49
Forth Valley	485	00:49:30	01:27:54	472	00:50:07	01:36:15	371	00:45:11	01:19:23	413	00:45:20	01:22:48
Grampian	756	00:54:17	03:16:26	683	00:57:53	03:19:14	628	00:46:49	02:29:49	692	00:48:42	02:28:03
Greater Glasgow & Clyde	1,919	00:43:58	01:15:41	1,933	00:51:26	02:09:33	1,749	00:48:05	01:30:56	1,818	00:51:21	01:46:24
Highland	388	00:29:37	01:49:35	347	00:36:05	02:17:07	290	00:31:45	02:02:51	307	00:29:12	01:43:09
Lanarkshire	887	00:59:26	02:32:36	792	01:05:57	03:32:44	771	00:57:15	02:00:58	815	00:55:39	01:55:46
Lothian	1,052	00:46:01	01:18:26	1,009	00:45:57	01:23:20	972	00:46:42	01:16:02	1,016	00:48:43	01:32:52
Orkney	28	00:11:34	00:16:23	17	00:17:28	00:25:50	18	00:11:30	00:22:16	18	00:14:55	00:22:52
Shetland	30	00:20:04	00:30:22	19	00:20:36	00:41:42	17	00:21:09	00:42:10	22	00:31:15	00:45:20
Tayside	582	00:31:06	00:51:41	605	00:31:31	01:03:26	572	00:28:52	00:54:10	544	00:29:05	00:47:21
Western Isles	33	00:20:12	00:36:37	35	00:17:36	00:35:25	24	00:20:00	00:41:00	30	00:20:51	00:35:43
<b>SCOTLAND</b>	<b>7,640</b>	<b>00:43:01</b>	<b>01:38:59</b>	<b>7,382</b>	<b>00:48:01</b>	<b>02:16:44</b>	<b>6,717</b>	<b>00:44:27</b>	<b>01:35:39</b>	<b>7,027</b>	<b>00:45:53</b>	<b>01:47:25</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		25/12/2023			01/01/2024			08/01/2024			15/01/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	167	00:44:37	02:33:01	158	00:57:07	03:14:30	166	00:54:10	02:34:06	189	00:58:55	04:08:20
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	369	00:43:12	02:53:39	373	01:13:16	04:25:48	305	00:44:16	02:28:06	315	00:49:58	03:14:13
Borders	Borders General Hospital (Melrose)	171	00:28:43	00:46:14	207	00:33:15	01:00:34	162	00:34:42	00:55:53	168	00:33:50	01:06:40
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	50	00:27:06	00:48:59	35	00:25:53	00:48:10	43	00:30:44	01:05:00	33	00:29:53	00:46:25
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	225	00:30:52	01:14:37	210	00:34:03	01:20:45	194	00:32:53	01:13:13	187	00:29:12	00:59:01
Fife	Victoria Hospital (Kirkcaldy)	498	00:44:02	01:51:21	487	00:45:29	02:09:31	435	00:43:37	01:38:53	460	00:46:08	02:13:49
Forth Valley	Forth Valley Royal Hospital (Larbert)	485	00:49:30	01:27:54	472	00:50:07	01:36:15	371	00:45:11	01:19:23	413	00:45:20	01:22:48
Grampian	Aberdeen Royal Infirmary (Aberdeen)	597	01:00:46	03:34:03	530	01:03:39	03:42:10	488	00:46:56	02:19:46	550	00:48:23	02:18:03
Grampian	Dr Gray's Hospital (Elgin)	145	00:33:56	01:48:45	139	00:42:40	02:25:38	129	00:55:07	03:04:41	131	00:54:42	03:21:05
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:24:39	00:35:30	14	00:23:53	01:11:23	11	00:22:35	00:35:30	11	00:29:05	00:55:47
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	534	00:40:56	01:06:01	564	00:45:24	01:19:22	520	00:43:22	01:06:32	525	00:45:00	01:21:53
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	133	00:35:39	00:55:18	122	00:41:13	01:19:03	93	00:33:17	00:53:04	102	00:36:58	01:34:03
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	807	00:49:34	01:22:47	818	01:06:06	03:06:47	723	00:58:31	01:56:56	765	01:01:00	02:20:58
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	382	00:43:33	01:18:10	364	00:50:38	01:30:16	357	00:48:20	01:23:29	364	00:51:43	01:30:43
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	63	00:33:28	01:06:12	65	00:36:19	01:08:24	56	00:34:37	00:55:51	62	00:38:32	01:05:51
Highland	Belford Hospital (Fort William)	34	00:24:05	00:43:50	25	00:22:45	00:44:11	21	00:24:04	00:40:24	32	00:28:26	00:51:04
Highland	Caithness General Hospital (Wick)	45	00:20:08	00:43:00	40	00:25:57	00:49:54	39	00:29:16	00:54:58	45	00:32:44	00:58:02
Highland	Lorn & Islands Hospital (Oban)	36	00:26:03	00:38:45	32	00:23:53	00:32:55	17	00:23:03	00:33:31	34	00:21:19	00:35:33
Highland	Raigmore Hospital (Inverness)	273	00:35:24	02:06:41	250	00:44:39	02:32:54	213	00:36:07	02:22:53	196	00:30:54	02:27:34
Lanarkshire	University Hospital Hairmyres (East Kilbride)	282	00:47:23	01:35:11	242	01:07:36	03:20:12	226	00:49:45	01:32:16	246	00:51:17	01:38:58
Lanarkshire	University Hospital Monklands (Airdrie)	271	01:04:51	02:06:04	235	01:03:35	02:16:52	252	00:52:39	01:36:17	246	00:58:38	01:46:32
Lanarkshire	University Hospital Wishaw (Wishaw)	334	01:06:47	03:46:10	315	01:05:29	04:38:19	293	01:07:52	03:16:11	323	00:57:05	02:30:30
Lothian	Royal Hospital for Sick Children (Edinburgh)	19	00:28:18	00:59:52	27	00:30:30	00:52:29	24	00:34:22	00:50:01	22	00:41:29	01:10:55
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	782	00:47:06	01:22:59	747	00:47:29	01:25:15	742	00:47:50	01:19:03	745	00:50:47	01:36:13
Lothian	St John's Hospital (Livingston)	251	00:42:37	01:12:18	235	00:43:23	01:15:13	206	00:43:06	01:05:00	249	00:46:28	01:24:24
Orkney	Balfour Hospital (Kirkwall)	28	00:11:34	00:16:23	17	00:17:28	00:25:50	18	00:11:30	00:22:16	18	00:14:55	00:22:52
Shetland	Gilbert Bain Hospital (Lerwick)	30	00:20:04	00:30:22	19	00:20:36	00:41:42	17	00:21:09	00:42:10	22	00:31:15	00:45:20
Tayside	Ninewells Hospital (Dundee)	490	00:31:40	00:52:32	516	00:33:03	01:05:49	482	00:30:16	00:55:55	441	00:29:54	00:48:28
Tayside	Perth Royal Infirmary (Perth)	92	00:27:51	00:46:24	89	00:25:00	00:41:27	90	00:24:14	00:37:55	103	00:26:00	00:42:42
Western Isles	Western Isles Hospital (Isle of Lewis)	33	00:20:12	00:36:37	35	00:17:36	00:35:25	24	00:20:00	00:41:00	30	00:20:51	00:35:43
<b>SCOTLAND</b>		<b>7,640</b>	<b>00:43:01</b>	<b>01:38:59</b>	<b>7,382</b>	<b>00:48:01</b>	<b>02:16:44</b>	<b>6,717</b>	<b>00:44:27</b>	<b>01:35:39</b>	<b>7,027</b>	<b>00:45:53</b>	<b>01:47:25</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)