

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

03/06/2024

to

24/06/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	03/06/2024						10/06/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,082	907	644	924	768	519	1,113	878	605	967	760	493
Borders	386	345	251	324	289	204	347	306	219	299	262	178
Dumfries and Galloway	487	415	338	421	354	282	510	420	321	419	348	259
Fife	1,141	923	617	1,020	818	520	1,103	884	643	987	776	546
Forth Valley	774	641	479	700	576	419	811	659	496	729	586	426
Grampian	1,488	1,144	788	1,285	987	643	1,592	1,194	770	1,419	1,068	652
Greater Glasgow and Clyde	3,263	2,626	1,991	2,832	2,250	1,638	3,290	2,630	1,998	2,841	2,236	1,629
Highland	1,050	874	649	810	692	473	1,122	911	673	856	705	480
Lanarkshire	1,736	1,396	1,059	1,514	1,203	880	1,861	1,482	1,162	1,560	1,218	916
Lothian	2,410	1,874	1,237	2,135	1,656	1,032	2,326	1,803	1,217	2,086	1,610	1,044
Orkney	84	66	56	41	35	25	59	50	47	32	30	27
Shetland	77	60	52	38	34	27	64	47	36	33	26	15
Tayside	1,237	1,020	612	1,090	889	489	1,297	1,071	659	1,140	931	529
Western Isles	147	124	103	59	56	37	116	92	70	65	55	37
Unknown	397	100	69	387	94	64	396	90	70	385	84	64
SCOTLAND	15,759	12,515	8,945	13,580	10,701	7,252	16,007	12,517	8,986	13,818	10,695	7,295

17/06/2024						24/06/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,207	889	622	1,088	790	530	1,187	914	626	1,050	806	523
439	366	250	377	311	203	386	319	243	315	253	181
517	421	314	418	341	238	538	428	333	444	350	258
1,142	944	631	977	795	489	1,096	907	619	1,010	831	544
866	683	498	778	610	427	825	666	478	731	588	403
1,481	1,117	712	1,308	987	596	1,556	1,210	744	1,382	1,086	625
3,628	2,853	2,107	3,217	2,514	1,794	3,347	2,634	1,950	2,933	2,286	1,636
1,095	877	631	843	683	455	1,084	892	654	830	690	467
1,791	1,388	1,063	1,522	1,163	857	1,818	1,424	1,088	1,586	1,235	922
2,415	1,838	1,282	2,184	1,661	1,113	2,319	1,769	1,197	2,050	1,553	997
80	61	54	35	28	22	61	45	35	34	22	12
64	51	37	47	41	29	46	40	30	33	29	19
1,303	1,062	664	1,116	898	507	1,211	985	615	1,079	868	506
114	95	85	57	48	39	115	93	74	55	49	32
498	108	62	490	105	59	461	92	63	450	89	60
16,640	12,753	9,012	14,457	10,975	7,358	16,050	12,418	8,749	13,982	10,735	7,185

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/06/2024 ^P			10/06/2024 ^P			17/06/2024 ^P			24/06/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	41	00:08:02	00:15:13	37	00:06:33	00:14:41	36	00:09:22	00:15:26	48	00:08:40	00:19:22
Borders	11	00:06:22	00:11:11	8	00:05:44	00:16:42	9	00:05:32	00:13:06	12	00:07:03	00:24:17
Dumfries and Galloway	8	00:12:37	00:26:05	15	00:05:02	00:20:05	22	00:07:43	00:24:37	11	00:05:09	00:15:21
Fife	31	00:07:42	00:14:57	38	00:07:41	00:17:25	40	00:07:32	00:16:09	44	00:08:08	00:15:45
Forth Valley	27	00:07:22	00:15:59	27	00:08:24	00:15:12	25	00:09:04	00:17:32	27	00:06:45	00:15:11
Grampian	36	00:05:36	00:13:50	51	00:06:35	00:22:07	37	00:06:25	00:17:05	47	00:06:03	00:18:59
Greater Glasgow and Clyde	105	00:06:15	00:10:36	115	00:06:41	00:12:21	140	00:06:20	00:11:30	108	00:05:56	00:12:40
Highland	21	00:09:27	00:22:39	22	00:08:45	00:20:51	21	00:06:22	00:12:52	28	00:07:03	00:20:36
Lanarkshire	52	00:07:25	00:17:55	51	00:06:55	00:11:39	54	00:06:00	00:13:06	51	00:08:19	00:13:39
Lothian	84	00:06:49	00:13:38	88	00:06:25	00:10:25	67	00:06:08	00:12:25	49	00:05:58	00:12:09
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	36	00:07:25	00:14:17	49	00:07:14	00:16:36	31	00:07:10	00:20:03	31	00:07:38	00:16:26
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	6	00:11:41	00:20:04	6	00:07:43	00:13:49	9	00:08:50	00:21:01	5	00:11:29	00:38:45
SCOTLAND	465	00:06:50	00:14:56	513	00:06:54	00:15:03	497	00:06:32	00:15:55	466	00:06:50	00:15:56

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/06/2024 ^P			10/06/2024 ^P			17/06/2024 ^P			24/06/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	154	00:08:59	00:21:12	155	00:09:10	00:23:24	180	00:13:20	00:25:39	169	00:09:34	00:22:17
Borders	42	00:07:45	00:20:17	33	00:09:54	00:22:38	48	00:08:58	00:26:16	58	00:10:53	00:23:06
Dumfries and Galloway	57	00:07:50	00:24:34	55	00:12:02	00:25:37	49	00:09:36	00:22:09	46	00:08:34	00:24:15
Fife	155	00:08:54	00:19:29	153	00:09:06	00:20:14	144	00:09:22	00:21:23	140	00:08:58	00:21:12
Forth Valley	124	00:09:44	00:20:15	122	00:09:12	00:18:39	137	00:10:03	00:19:42	92	00:07:49	00:16:52
Grampian	183	00:07:39	00:21:16	213	00:08:29	00:24:39	180	00:09:44	00:26:29	214	00:07:55	00:22:26
Greater Glasgow and Clyde	531	00:07:37	00:13:24	489	00:07:40	00:14:08	567	00:07:29	00:14:19	509	00:07:30	00:14:07
Highland	120	00:07:41	00:27:40	115	00:07:34	00:21:18	117	00:07:38	00:24:16	107	00:07:33	00:23:50
Lanarkshire	269	00:08:56	00:16:33	274	00:08:57	00:17:30	271	00:09:16	00:18:56	310	00:09:09	00:19:41
Lothian	332	00:07:17	00:15:37	308	00:07:17	00:15:12	346	00:08:11	00:15:55	316	00:07:06	00:15:30
Orkney	6	00:10:24	00:44:04	*	*	*	*	*	*	*	*	*
Shetland	9	00:12:38	00:24:43	7	00:04:51	00:28:50	9	00:08:45	00:19:40	*	*	*
Tayside	146	00:08:02	00:22:45	164	00:08:41	00:21:06	172	00:08:08	00:19:40	158	00:08:21	00:22:06
Western Isles	7	00:16:53	00:26:06	*	*	*	*	*	*	7	00:11:47	00:21:58
Unknown	25	00:11:54	00:19:59	18	00:11:53	00:17:45	37	00:10:47	00:28:13	26	00:11:38	00:24:37
SCOTLAND	2,160	00:08:00	00:18:20	2,114	00:08:16	00:19:02	2,264	00:08:45	00:19:44	2,157	00:08:10	00:19:12

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/06/2024 ^P			10/06/2024 ^P			17/06/2024 ^P			24/06/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	320	00:19:15	00:47:46	313	00:20:32	00:44:36	347	00:29:30	01:13:10	349	00:23:27	01:13:41
Borders	114	00:15:19	00:30:28	120	00:14:14	00:33:44	105	00:11:14	00:27:43	96	00:14:15	00:31:46
Dumfries and Galloway	136	00:19:35	00:39:44	128	00:14:49	00:37:48	127	00:14:23	00:38:48	134	00:13:47	00:32:15
Fife	336	00:17:14	00:38:51	302	00:18:24	00:40:32	308	00:15:52	00:33:31	357	00:17:17	00:39:22
Forth Valley	210	00:17:46	00:37:52	238	00:16:58	00:39:41	243	00:17:56	00:46:11	258	00:17:16	00:44:00
Grampian	416	00:18:48	00:56:03	453	00:19:19	00:57:49	388	00:18:40	00:52:04	457	00:18:51	00:46:00
Greater Glasgow and Clyde	876	00:15:46	00:36:11	874	00:15:19	00:31:58	1,027	00:16:00	00:37:27	973	00:17:12	00:38:43
Highland	246	00:13:41	00:36:14	275	00:15:57	00:42:42	264	00:14:18	00:35:39	257	00:13:09	00:35:27
Lanarkshire	482	00:20:01	00:43:06	507	00:19:57	00:46:20	494	00:20:12	00:47:07	530	00:21:03	00:49:33
Lothian	636	00:15:05	00:30:31	630	00:15:37	00:32:15	653	00:15:53	00:35:30	617	00:14:49	00:29:23
Orkney	10	00:14:00	01:04:37	*	*	*	11	00:12:01	00:35:40	9	00:19:13	00:34:01
Shetland	13	00:10:18	00:44:25	*	*	*	12	00:06:21	00:34:14	14	00:18:14	00:30:41
Tayside	360	00:15:09	00:33:59	370	00:16:52	00:39:58	335	00:14:18	00:34:48	320	00:16:49	00:35:40
Western Isles	25	00:20:48	00:41:27	19	00:17:15	00:49:03	21	00:12:48	00:33:00	18	00:14:34	00:26:54
Unknown	35	00:14:53	00:34:02	36	00:14:13	00:33:50	37	00:20:08	00:41:52	32	00:20:15	00:39:26
SCOTLAND	4,215	00:16:52	00:38:46	4,279	00:16:52	00:40:10	4,372	00:16:57	00:43:04	4,421	00:17:16	00:40:35

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/06/2024 ^P			10/06/2024 ^P			17/06/2024 ^P			24/06/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	241	00:37:19	03:57:58	240	00:43:38	03:50:03	210	01:12:41	05:07:22	219	01:00:06	05:24:20
Borders	120	00:25:46	01:12:14	99	00:25:48	01:24:56	147	00:17:47	01:23:43	86	00:25:23	01:14:19
Dumfries and Galloway	153	00:29:16	01:41:53	146	00:27:25	01:31:08	136	00:32:19	01:54:47	158	00:25:27	01:16:57
Fife	290	00:45:15	02:47:00	276	00:43:58	02:56:41	299	00:38:15	02:08:45	285	00:37:35	02:09:23
Forth Valley	206	00:31:29	01:53:57	188	00:38:40	02:43:25	197	00:46:59	03:27:07	203	00:39:33	02:29:50
Grampian	334	00:43:01	03:53:59	326	00:46:55	04:13:29	362	00:49:00	03:49:00	344	00:38:03	03:40:04
Greater Glasgow and Clyde	693	00:36:00	02:34:20	725	00:32:39	02:32:20	750	00:44:53	03:48:39	663	00:52:49	04:42:50
Highland	300	00:20:51	01:22:08	289	00:26:03	01:20:37	278	00:21:37	01:29:45	292	00:26:23	01:30:46
Lanarkshire	377	00:57:58	04:49:08	366	00:44:49	03:07:04	329	01:10:41	06:26:54	324	01:14:45	06:21:15
Lothian	566	00:34:58	02:34:09	537	00:43:50	03:39:59	538	00:54:34	04:46:12	524	00:41:08	03:32:03
Orkney	16	00:22:31	01:37:37	11	00:20:27	00:43:33	11	00:39:17	01:33:35	9	00:24:52	01:08:28
Shetland	11	00:22:05	01:17:06	14	00:10:19	00:45:11	17	00:13:37	01:17:15	12	00:42:26	01:16:49
Tayside	337	00:30:52	01:43:49	336	00:32:41	01:47:15	345	00:25:09	01:38:10	348	00:29:28	01:37:30
Western Isles	20	00:14:56	00:59:25	31	00:23:52	01:07:58	23	00:15:46	01:02:56	21	00:27:11	00:48:02
Unknown	25	00:19:16	01:59:25	24	00:23:36	01:05:51	21	01:03:15	02:59:35	25	00:29:04	02:22:50
SCOTLAND	3,689	00:34:54	02:39:55	3,608	00:35:19	02:46:23	3,663	00:40:24	03:39:33	3,513	00:39:27	03:22:13

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	03/06/2024			10/06/2024			17/06/2024			24/06/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	502	00:50:28	03:05:18	485	00:59:05	03:15:27	522	01:12:14	04:32:48	508	01:08:32	04:07:51
Borders	195	00:33:35	00:50:21	173	00:29:27	00:44:51	205	00:32:26	00:55:47	173	00:35:00	00:59:52
Dumfries & Galloway	275	00:33:32	01:16:26	256	00:35:21	01:20:07	234	00:35:51	01:25:40	255	00:31:46	00:58:20
Fife	489	00:48:20	01:54:45	492	00:50:08	01:50:12	437	00:46:09	01:22:29	497	00:48:13	01:28:06
Forth Valley	425	00:45:39	01:20:05	435	00:46:58	01:21:44	430	00:51:25	01:42:43	412	00:45:18	01:22:49
Grampian	672	01:01:09	03:24:50	705	00:56:04	03:29:09	651	01:05:20	04:12:16	668	01:05:02	03:28:35
Greater Glasgow & Clyde	1,814	00:44:48	01:18:49	1,833	00:47:44	01:26:27	1,977	00:49:14	01:36:07	1,800	00:48:50	01:36:09
Highland	356	00:29:42	01:27:29	363	00:31:23	01:31:57	337	00:30:47	01:09:16	360	00:30:43	01:41:11
Lanarkshire	837	00:54:56	02:04:11	864	00:57:26	02:01:18	809	00:59:21	02:28:11	889	00:54:40	02:17:39
Lothian	980	00:46:26	01:16:23	988	00:50:26	01:19:37	1,036	00:50:30	01:25:32	968	00:48:50	01:22:42
Orkney	26	00:17:52	00:33:07	27	00:18:54	00:29:39	21	00:15:36	00:26:39	11	00:14:40	00:29:33
Shetland	24	00:24:23	00:41:24	12	00:29:21	00:51:08	30	00:23:47	00:37:55	20	00:21:47	00:44:07
Tayside	558	00:31:23	00:59:45	583	00:34:22	01:07:08	560	00:31:08	01:04:17	553	00:30:57	00:58:49
Western Isles	31	00:20:07	00:32:06	33	00:18:57	00:30:58	33	00:19:09	00:46:19	25	00:22:16	00:32:54
SCOTLAND	7,184	00:44:38	01:38:21	7,249	00:47:06	01:40:42	7,282	00:47:45	02:00:07	7,139	00:46:48	01:54:15

Table 7 - Turnaround Times by Hospital

Week Commencing		03/06/2024			10/06/2024			17/06/2024			24/06/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	157	00:53:32	03:00:43	167	01:06:05	03:31:47	172	02:00:54	04:32:19	182	01:08:58	03:59:37
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	345	00:50:06	03:10:56	318	00:55:41	03:13:26	350	00:58:57	04:31:49	326	01:07:15	04:29:02
Borders	Borders General Hospital (Melrose)	195	00:33:35	00:50:21	173	00:29:27	00:44:51	205	00:32:26	00:55:47	173	00:35:00	00:59:52
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	37	00:27:10	00:37:08	39	00:31:52	00:54:47	34	00:29:23	00:48:19	38	00:28:38	00:49:00
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	238	00:35:34	01:20:19	217	00:35:49	01:20:32	200	00:38:34	01:29:03	217	00:32:10	01:05:35
Fife	Victoria Hospital (Kirkcaldy)	489	00:48:20	01:54:45	492	00:50:08	01:50:12	437	00:46:09	01:22:29	497	00:48:13	01:28:06
Forth Valley	Forth Valley Royal Hospital (Larbert)	425	00:45:39	01:20:05	435	00:46:58	01:21:44	430	00:51:25	01:42:43	412	00:45:18	01:22:49
Grampian	Aberdeen Royal Infirmary (Aberdeen)	506	01:03:42	03:33:43	555	00:57:11	03:24:55	507	01:01:53	04:03:25	530	01:05:50	03:27:43
Grampian	Dr Gray's Hospital (Elgin)	151	00:57:12	02:32:49	131	00:57:41	03:50:01	132	01:51:06	04:40:06	122	01:07:43	03:51:51
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:26:45	00:49:42	19	00:25:51	00:45:12	12	00:30:09	00:45:45	16	00:22:30	00:58:32
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	521	00:40:07	01:01:28	521	00:45:47	01:15:43	562	00:49:00	01:18:58	496	00:45:13	01:17:45
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	100	00:31:52	00:58:10	131	00:32:41	00:59:04	116	00:36:05	01:00:45	114	00:41:27	01:04:15
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	770	00:52:19	01:30:41	796	00:54:38	01:40:00	853	00:57:52	02:05:13	768	00:57:52	02:05:23
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	348	00:44:10	01:18:12	325	00:45:47	01:17:29	376	00:43:20	01:16:23	372	00:44:32	01:20:32
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	75	00:43:24	01:07:41	60	00:40:58	01:03:03	70	00:40:54	01:04:02	50	00:40:28	01:13:30
Highland	Belford Hospital (Fort William)	31	00:23:58	00:42:03	49	00:26:15	00:49:48	36	00:19:46	00:37:35	38	00:25:15	00:46:39
Highland	Caitness General Hospital (Wick)	38	00:23:31	00:55:53	30	00:26:24	00:34:51	41	00:24:51	00:37:15	32	00:29:18	00:47:38
Highland	Lorn & Islands Hospital (Oban)	24	00:19:39	00:35:42	22	00:22:37	00:35:33	20	00:22:00	00:36:27	29	00:20:27	00:29:36
Highland	Raigmore Hospital (Inverness)	263	00:32:29	01:48:20	262	00:35:49	01:46:06	240	00:34:17	01:25:15	261	00:34:55	01:52:54
Lanarkshire	University Hospital Hairmyres (East Kilbride)	249	00:51:24	01:41:17	270	00:54:00	02:04:59	266	00:54:12	02:32:04	265	00:54:17	01:59:32
Lanarkshire	University Hospital Monklands (Airdrie)	253	00:54:36	02:01:30	275	01:00:49	01:39:04	245	00:57:21	01:48:07	266	00:53:52	02:12:48
Lanarkshire	University Hospital Wishaw (Wishaw)	335	00:58:12	02:29:28	319	00:57:53	02:12:57	298	01:06:10	02:49:49	358	00:56:00	02:28:18
Lothian	Royal Hospital for Sick Children (Edinburgh)	28	00:34:08	00:57:13	28	00:40:31	00:59:45	27	00:28:34	01:04:25	31	00:39:49	01:01:51
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	738	00:48:23	01:19:37	747	00:52:28	01:24:08	782	00:53:55	01:30:28	706	00:50:05	01:21:56
Lothian	St John's Hospital (Livingston)	214	00:42:20	01:03:59	213	00:45:20	01:05:42	227	00:40:09	01:04:30	231	00:47:31	01:27:00
Orkney	Balfour Hospital (Kirkwall)	26	00:17:52	00:33:07	27	00:18:54	00:29:39	21	00:15:36	00:26:39	11	00:14:40	00:29:33
Shetland	Gilbert Bain Hospital (Lerwick)	24	00:24:23	00:41:24	12	00:29:21	00:51:08	30	00:23:47	00:37:55	20	00:21:47	00:44:07
Tayside	Ninewells Hospital (Dundee)	483	00:32:05	01:00:20	481	00:36:33	01:09:34	472	00:32:13	01:08:01	474	00:32:16	01:02:52
Tayside	Perth Royal Infirmary (Perth)	75	00:26:13	00:44:48	102	00:27:10	00:42:49	88	00:24:04	00:40:28	79	00:26:30	00:41:31
Western Isles	Western Isles Hospital (Isle of Lewis)	31	00:20:07	00:32:06	33	00:18:57	00:30:58	33	00:19:09	00:46:19	25	00:22:16	00:32:54
SCOTLAND		7,184	00:44:38	01:38:21	7,249	00:47:06	01:40:42	7,282	00:47:45	02:00:07	7,139	00:46:48	01:54:15

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)