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Family Information Leaflet

We appreciate that this may be an extremely difficult and stressful time for you. We hope that this leaflet will help to answer some of the questions about your child's transfer. Please do not hesitate to ask the team any questions that you have.

Why is my child being transferred?

Your child is being transferred for specialist care to the paediatric intensive care unit (PICU), where specially trained doctors, Advanced Nurse Practitioners, nurses and other health care providers can give the additional care she/he requires.

Who will be transferring my child?

The specialist team consists of senior staff specifically trained to transport sick and critically ill children.



Some considerable time may be spent at the referring hospital before the team can leave. This allows the team to assess and stabilise your child before the journey.

What happens when the specialist team arrives?

The team will introduce themselves and then speak to you in more detail prior to leaving with your child.

Can I travel with my child?

Space in the ambulance, plane or helicopter is limited, so it may not always be possible for you to travel with your child. However, staff will do their best to accommodate you.

How will I get to the hospital and PICU?

The referring hospital staff or our team will give you directions. If you do not have your own transport and cannot travel with the team the referring hospital staff will arrange transport for you. Please **DO NOT** try to follow the ambulance as this can be dangerous. The ambulance may use blue lights and sirens to avoid traffic congestion.



How will I know what is happening on the journey?

The team will take a contact number prior to leaving. On arrival in PICU the team will call and update you on the transfer and your child's condition. At the end of this leaflet are telephone numbers of the PICU in Glasgow and Edinburgh. They may be able to contact the team in the ambulance if you wish.

What will happen when we arrive?

You should enter the hospital by the main entrance and ask the receptionist to telephone the PICU to say that you have arrived.

You will be directed to the PICU. You may have to wait in the parent's room until the staff come to speak with you.

Can I stay in the hospital?

There is limited accommodation but the staff will try to accommodate you as best as they can.

PICU Contacts

Royal Hospital for Children and Young People, 50 Little France Crescent, Edinburgh Bio Quarter, Edinburgh EH16 4TJ PICU Main Desk: 0131 312 0919 Switch Board: 0131 536 1000



Car park 1B is free of charge. You can access the main entrance 24 hours a day

Royal Hospital for Children, 1345 Govan Road, Govan, Glasgow G51 4TF PICU Base 1: 0141 452 4710 PICU Base 2: 0141 452 4760 Switch Board : 0141 201 0000

Parking is free. There is a multi storey near the children's hospital. Main entrance accessible from 7am to 8pm. Access to PICU via children's A&E out of hours.

