

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 08 June 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

09/05/2022

to

30/05/2022

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	09/05/2022						16/05/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,067	874	661	880	719	513	1,084	886	667	913	739	525
Borders	350	305	219	289	253	172	328	277	222	254	208	158
Dumfries and Galloway	454	389	311	356	308	233	422	356	272	354	299	217
Fife	1,019	838	575	893	729	470	1,024	817	609	856	667	468
Forth Valley	739	602	478	652	523	402	831	656	503	746	588	440
Grampian	1,373	1,107	743	1,158	932	581	1,465	1,151	768	1,248	989	615
Greater Glasgow and Clyde	3,357	2,553	1,980	2,923	2,197	1,642	3,332	2,585	1,976	2,871	2,198	1,611
Highland	1,128	905	633	870	722	464	1,118	883	658	824	662	447
Lanarkshire	1,708	1,345	1,028	1,414	1,088	788	1,759	1,395	1,067	1,502	1,171	858
Lothian	2,165	1,695	1,183	1,931	1,493	997	2,321	1,729	1,246	2,017	1,491	1,029
Orkney	68	60	51	38	38	29	70	54	44	42	32	23
Shetland	45	37	29	32	26	19	72	56	49	33	28	21
Tayside	1,164	969	649	961	800	492	1,122	941	623	937	784	481
Western Isles	91	77	63	49	44	32	120	90	73	59	47	31
Unknown	653	224	152	624	207	136	649	248	173	620	229	154
SCOTLAND	15,381	11,980	8,755	13,070	10,079	6,970	15,717	12,124	8,950	13,276	10,132	7,078

23/05/2022						30/05/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,135	896	704	948	736	554	1,159	907	676	952	746	523
327	271	199	271	220	150	374	310	217	319	261	169
500	420	316	401	334	233	506	421	331	422	354	269
1,050	832	596	912	712	480	1,087	849	602	931	718	476
765	633	474	671	552	398	788	640	483	704	568	416
1,464	1,159	800	1,217	973	624	1,439	1,133	741	1,236	985	606
3,232	2,526	1,984	2,802	2,165	1,640	3,408	2,660	2,046	2,968	2,302	1,708
1,099	893	649	826	686	453	1,202	962	701	889	748	499
1,734	1,363	1,064	1,477	1,149	861	1,693	1,333	1,005	1,474	1,142	832
2,173	1,707	1,195	1,913	1,493	995	2,288	1,701	1,182	2,035	1,502	996
77	60	51	44	37	29	81	60	42	50	36	19
73	55	49	34	25	20	69	54	49	33	27	23
1,162	955	644	981	797	496	1,198	977	583	1,068	864	477
82	65	47	41	33	17	126	108	80	71	64	38
590	212	144	561	195	127	718	257	161	685	238	143
15,463	12,047	8,916	13,099	10,107	7,077	16,136	12,372	8,899	13,837	10,555	7,194

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	09/05/2022 ^P			16/05/2022 ^P			23/05/2022 ^P			30/05/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	26	00:08:00	00:20:52	36	00:06:40	00:17:09	29	00:11:03	00:26:15	30	00:08:47	00:19:38
Borders	*	*	*	7	00:09:33	00:16:08	7	00:09:36	00:24:42	10	00:06:15	00:11:51
Dumfries and Galloway	12	00:16:29	00:27:42	7	00:04:24	00:10:25	*	*	*	12	00:08:06	00:26:48
Fife	28	00:07:28	00:14:10	27	00:09:14	00:18:11	24	00:07:06	00:14:38	31	00:08:00	00:14:46
Forth Valley	24	00:08:14	00:14:42	23	00:05:41	00:14:48	13	00:08:09	00:12:24	21	00:06:37	00:15:29
Grampian	28	00:06:06	00:14:35	38	00:08:24	00:23:26	30	00:05:37	00:16:50	29	00:05:55	00:14:42
Greater Glasgow and Clyde	111	00:06:08	00:12:29	84	00:06:08	00:12:51	105	00:07:09	00:11:21	98	00:06:43	00:11:02
Highland	22	00:07:09	00:18:30	14	00:06:11	00:26:36	22	00:08:01	00:20:58	20	00:11:38	00:39:25
Lanarkshire	63	00:08:18	00:14:47	48	00:08:26	00:14:17	51	00:08:41	00:17:38	63	00:06:24	00:15:25
Lothian	64	00:07:14	00:13:48	55	00:05:48	00:11:25	57	00:07:18	00:14:02	58	00:07:09	00:13:18
Orkney	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Shetland	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Tayside	33	00:05:51	00:17:27	29	00:06:11	00:11:51	27	00:05:29	00:12:27	29	00:07:59	00:18:39
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	9	00:07:23	00:26:55	12	00:09:58	00:25:05	*	*	*
SCOTLAND	420	00:07:12	00:15:50	382	00:06:47	00:16:04	387	00:07:24	00:16:11	413	00:07:12	00:16:19

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	09/05/2022 ^P			16/05/2022 ^P			23/05/2022 ^P			30/05/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	118	00:09:45	00:18:02	121	00:08:15	00:20:15	131	00:10:38	00:24:20	150	00:10:13	00:23:15
Borders	37	00:10:53	00:23:50	35	00:12:00	00:30:25	41	00:08:02	00:24:25	32	00:07:45	00:18:54
Dumfries and Galloway	*	*	*	44	00:09:15	00:22:43	57	00:09:11	00:25:13	58	00:08:38	00:23:43
Fife	117	00:08:29	00:19:43	97	00:10:04	00:18:56	129	00:09:43	00:19:17	130	00:11:03	00:24:38
Forth Valley	86	00:08:31	00:17:23	113	00:10:26	00:17:47	111	00:09:00	00:19:50	108	00:08:26	00:18:28
Grampian	165	00:07:13	00:19:54	149	00:07:41	00:27:59	156	00:06:34	00:20:21	168	00:08:32	00:25:40
Greater Glasgow and Clyde	437	00:07:30	00:14:14	453	00:07:12	00:15:15	464	00:07:44	00:15:59	475	00:07:56	00:17:09
Highland	104	00:09:02	00:30:23	97	00:08:55	00:25:52	97	00:08:26	00:27:08	119	00:09:19	00:26:50
Lanarkshire	214	00:08:12	00:17:27	255	00:08:20	00:18:10	267	00:09:23	00:18:42	222	00:08:15	00:16:27
Lothian	263	00:07:57	00:15:20	269	00:08:26	00:16:01	292	00:08:21	00:17:23	300	00:08:18	00:16:52
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	-	n/a	n/a	5	00:04:42	00:25:51	7	00:11:58	00:44:18	*	*	*
Tayside	119	00:08:24	00:18:02	122	00:07:45	00:17:08	152	00:07:48	00:20:47	142	00:07:39	00:23:18
Western Isles	*	*	*	*	*	*	*	*	*	10	00:09:34	00:29:12
Unknown	50	00:07:11	00:22:19	58	00:08:49	00:18:18	54	00:09:08	00:25:32	69	00:10:20	00:24:34
SCOTLAND	1,747	00:08:04	00:18:12	1,823	00:08:08	00:18:42	1,963	00:08:28	00:19:14	1,991	00:08:32	00:20:03

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	09/05/2022 ^P			16/05/2022 ^P			23/05/2022 ^P			30/05/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	296	00:18:05	00:36:11	297	00:19:06	00:39:24	321	00:21:18	00:50:56	309	00:18:13	00:43:10
Borders	94	00:12:58	00:32:14	86	00:14:12	00:31:20	76	00:11:53	00:30:27	81	00:12:15	00:32:10
Dumfries and Galloway	103	00:12:39	00:38:18	124	00:14:15	00:28:16	109	00:18:01	00:33:21	135	00:15:22	00:32:54
Fife	268	00:15:30	00:31:32	283	00:13:31	00:27:43	272	00:15:43	00:30:25	315	00:17:23	00:39:18
Forth Valley	210	00:15:40	00:27:52	238	00:17:34	00:36:25	183	00:15:47	00:30:20	231	00:16:50	00:38:21
Grampian	349	00:14:08	00:35:45	412	00:14:42	00:40:43	381	00:13:36	00:32:35	395	00:16:06	00:38:37
Greater Glasgow and Clyde	917	00:16:44	00:40:37	887	00:16:18	00:36:51	874	00:15:41	00:35:54	976	00:15:43	00:36:05
Highland	250	00:15:28	00:42:42	246	00:14:01	00:33:09	221	00:14:42	00:40:22	256	00:14:51	00:34:58
Lanarkshire	467	00:18:52	00:41:15	502	00:19:17	00:42:29	479	00:21:26	00:49:40	473	00:18:35	00:37:41
Lothian	597	00:14:37	00:30:11	646	00:16:12	00:36:39	594	00:15:17	00:33:38	619	00:16:48	00:34:07
Orkney	12	00:14:26	00:26:00	12	00:11:04	00:40:39	14	00:07:24	00:46:04	19	00:05:22	00:26:40
Shetland	9	00:10:25	00:29:42	11	00:13:24	00:25:58	9	00:13:46	00:35:02	12	00:10:56	00:30:21
Tayside	304	00:15:10	00:31:53	307	00:14:29	00:30:48	290	00:15:06	00:34:30	360	00:14:35	00:33:14
Western Isles	18	00:08:52	00:25:36	20	00:13:55	00:44:06	11	00:19:36	00:28:53	17	00:22:33	00:39:27
Unknown	78	00:15:37	00:33:58	99	00:16:07	00:30:10	64	00:14:55	00:33:36	92	00:17:37	00:34:59
SCOTLAND	3,972	00:15:55	00:36:26	4,170	00:15:56	00:36:13	3,898	00:16:21	00:37:37	4,290	00:16:26	00:36:33

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	09/05/2022 ^P			16/05/2022 ^P			23/05/2022 ^P			30/05/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	270	00:33:48	02:07:24	279	00:32:12	02:13:27	247	00:38:45	04:07:11	251	00:31:20	02:18:47
Borders	119	00:23:59	01:08:07	77	00:18:13	01:29:02	96	00:15:07	01:11:04	138	00:22:27	01:17:07
Dumfries and Galloway	157	00:21:37	01:08:06	122	00:25:04	01:40:28	159	00:25:10	01:09:59	149	00:27:44	01:52:09
Fife	313	00:33:36	01:56:53	258	00:25:48	02:06:04	287	00:39:20	02:39:30	239	00:44:11	04:20:21
Forth Valley	202	00:26:31	01:30:21	213	00:40:59	02:39:11	242	00:34:15	02:17:59	208	00:35:26	02:44:14
Grampian	387	00:23:36	01:28:33	380	00:30:48	02:05:14	400	00:28:15	01:50:04	390	00:29:34	02:30:56
Greater Glasgow and Clyde	709	00:46:43	03:23:49	753	00:39:53	03:00:50	702	00:48:21	03:41:22	737	00:47:11	03:21:43
Highland	342	00:18:49	01:06:58	302	00:22:58	01:27:44	341	00:20:31	01:10:21	346	00:24:36	01:24:08
Lanarkshire	337	00:44:37	03:30:08	354	00:49:59	03:45:38	344	01:07:56	04:28:21	375	00:52:01	03:15:12
Lothian	554	00:40:38	02:56:56	507	00:38:20	02:27:28	537	00:41:06	02:53:42	513	00:45:54	03:35:04
Orkney	24	00:17:15	00:35:55	15	00:27:44	00:45:05	17	00:18:06	01:25:45	10	00:18:51	01:25:47
Shetland	13	00:20:29	01:06:39	10	00:06:39	00:33:02	9	00:27:37	01:09:43	10	00:27:29	00:39:05
Tayside	341	00:27:17	01:34:59	317	00:26:26	01:34:01	321	00:27:28	01:30:46	325	00:32:55	01:41:34
Western Isles	25	00:24:01	01:06:58	23	00:16:35	00:44:35	19	00:13:53	00:52:17	36	00:22:06	00:51:21
Unknown	77	00:26:10	01:42:58	63	00:29:39	01:36:18	63	00:23:46	02:42:29	65	00:33:58	02:36:32
SCOTLAND	3,870	00:31:19	02:16:55	3,673	00:32:30	02:23:23	3,784	00:34:12	02:46:37	3,792	00:35:49	02:44:22

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	09/05/2022			16/05/2022			23/05/2022			30/05/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	507	00:40:32	01:49:50	518	00:44:00	02:05:01	523	00:50:30	02:43:25	518	00:53:58	02:48:40
Borders	166	00:34:29	01:01:10	157	00:32:08	00:49:15	145	00:28:29	00:43:57	164	00:31:45	00:47:48
Dumfries & Galloway	226	00:25:05	00:47:25	217	00:23:40	00:42:56	222	00:25:34	00:48:00	262	00:27:25	00:56:58
Fife	432	00:44:46	02:13:08	433	00:39:00	01:21:00	440	00:39:26	01:28:27	445	00:50:43	02:42:38
Forth Valley	405	00:37:32	01:01:03	460	00:37:37	00:58:39	404	00:38:20	01:00:05	425	00:36:34	00:58:16
Grampian	606	00:41:33	02:24:58	634	00:42:39	02:16:50	639	00:48:37	02:37:41	617	00:50:21	02:51:06
Greater Glasgow & Clyde	1,854	00:43:58	01:29:05	1,813	00:44:30	01:32:25	1,830	00:45:57	01:32:43	1,896	00:43:48	01:22:23
Highland	356	00:28:11	01:33:19	333	00:27:34	01:22:36	344	00:28:40	01:50:40	395	00:33:55	02:30:25
Lanarkshire	740	00:47:37	01:24:35	801	00:48:23	01:21:57	798	00:52:45	01:40:28	785	00:51:29	01:30:30
Lothian	1,006	00:40:32	01:03:34	1,033	00:41:43	01:06:25	1,007	00:41:36	01:02:19	1,000	00:40:44	01:03:40
Orkney	28	00:11:54	00:23:51	18	00:11:09	00:25:11	30	00:13:00	00:23:27	19	00:14:24	00:27:47
Shetland	19	00:35:28	00:53:26	21	00:27:22	00:49:00	22	00:22:11	00:52:31	22	00:21:05	00:43:49
Tayside	544	00:30:18	00:56:47	524	00:28:37	00:53:34	537	00:29:23	00:53:05	550	00:30:01	00:54:22
Western Isles	26	00:18:56	00:33:18	27	00:18:16	00:30:04	18	00:18:52	00:25:17	33	00:19:10	00:37:03
SCOTLAND	6,915	00:39:57	01:21:56	6,989	00:40:07	01:21:36	6,959	00:41:18	01:32:58	7,131	00:41:41	01:32:51

Table 7 - Turnaround Times by Hospital

Week Commencing		09/05/2022			16/05/2022			23/05/2022			30/05/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	169	00:46:47	02:16:00	188	00:55:05	02:41:26	190	01:00:59	03:04:26	188	00:57:44	02:27:56
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	338	00:37:38	01:29:38	330	00:41:21	01:23:39	333	00:49:00	02:30:46	330	00:52:23	02:59:28
Borders	Borders General Hospital (Melrose)	166	00:34:29	01:01:10	157	00:32:08	00:49:15	145	00:28:29	00:43:57	164	00:31:45	00:47:48
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	33	00:19:10	00:29:36	29	00:21:10	00:30:47	52	00:20:16	00:29:50	30	00:21:32	00:30:25
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	193	00:26:55	00:48:13	188	00:24:55	00:43:29	170	00:27:16	00:54:03	232	00:28:09	01:00:10
Fife	Victoria Hospital (Kirkcaldy)	432	00:44:46	02:13:08	433	00:39:00	01:21:00	440	00:39:26	01:28:27	445	00:50:43	02:42:38
Forth Valley	Forth Valley Royal Hospital (Larbert)	405	00:37:32	01:01:03	460	00:37:37	00:58:39	404	00:38:20	01:00:05	425	00:36:34	00:58:16
Grampian	Aberdeen Royal Infirmary (Aberdeen)	479	00:43:11	02:36:21	511	00:46:42	02:28:33	496	00:48:58	02:43:30	476	00:54:58	03:07:24
Grampian	Dr Gray's Hospital (Elgin)	116	00:38:06	01:27:22	106	00:33:37	01:10:55	128	00:49:45	01:58:18	120	00:39:51	01:31:34
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	11	00:17:59	00:36:04	17	00:17:34	00:33:54	15	00:18:54	00:38:12	21	00:28:00	00:45:02
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	542	00:39:22	01:12:22	561	00:39:45	01:05:12	542	00:41:54	01:04:50	569	00:38:49	00:57:38
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	113	00:32:26	01:00:48	100	00:31:45	00:50:43	108	00:35:16	00:53:57	104	00:31:23	00:56:07
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	791	00:51:14	01:48:12	745	00:54:14	02:26:30	747	00:56:19	02:26:44	771	00:55:41	01:53:24
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	349	00:44:25	01:18:59	339	00:41:25	01:03:34	350	00:42:37	01:09:28	345	00:39:52	01:01:16
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	59	00:33:47	01:05:47	68	00:41:48	01:10:30	83	00:39:47	01:08:30	107	00:41:59	01:06:45
Highland	Belford Hospital (Fort William)	41	00:20:59	00:42:12	25	00:29:17	00:40:25	30	00:25:14	00:38:00	44	00:26:39	00:48:36
Highland	Caitness General Hospital (Wick)	39	00:18:56	00:32:29	46	00:19:37	00:35:15	40	00:22:29	00:33:38	38	00:20:17	00:35:23
Highland	Lorn & Islands Hospital (Oban)	29	00:27:54	00:42:52	23	00:26:36	00:41:41	26	00:22:19	00:42:45	22	00:23:54	00:42:37
Highland	Raigmore Hospital (Inverness)	247	00:31:20	02:04:53	239	00:31:13	01:37:09	248	00:35:01	02:03:16	291	00:43:53	02:46:09
Lanarkshire	University Hospital Hairmyres (East Kilbride)	210	00:43:30	01:05:41	236	00:44:28	01:14:49	237	00:47:22	01:18:41	253	00:45:59	01:15:49
Lanarkshire	University Hospital Monklands (Airdrie)	208	00:47:24	01:16:50	258	00:48:50	01:27:51	252	00:54:42	01:35:51	245	00:51:56	01:32:30
Lanarkshire	University Hospital Wishaw (Wishaw)	322	00:53:09	01:41:40	307	00:50:28	01:22:32	309	00:59:10	02:02:16	287	00:56:39	01:51:29
Lothian	Royal Hospital for Sick Children (Edinburgh)	35	00:32:38	00:56:22	30	00:36:31	01:03:31	19	00:32:58	00:53:04	28	00:35:39	01:01:36
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	766	00:41:23	01:05:09	798	00:42:15	01:06:33	764	00:42:03	01:02:13	776	00:41:29	01:03:36
Lothian	St John's Hospital (Livingston)	205	00:38:37	00:57:33	205	00:40:32	01:06:11	224	00:40:01	01:05:00	196	00:36:40	01:03:22
Orkney	Balfour Hospital (Kirkwall)	28	00:11:54	00:23:51	18	00:11:09	00:25:11	30	00:13:00	00:23:27	19	00:14:24	00:27:47
Shetland	Gilbert Bain Hospital (Lerwick)	19	00:35:28	00:53:26	21	00:27:22	00:49:00	22	00:22:11	00:52:31	22	00:21:05	00:43:49
Tayside	Ninewells Hospital (Dundee)	463	00:32:25	00:58:49	443	00:29:40	00:55:18	462	00:30:49	00:55:29	470	00:31:22	00:58:42
Tayside	Perth Royal Infirmary (Perth)	81	00:24:39	00:38:45	81	00:24:56	00:37:26	75	00:23:04	00:36:36	80	00:24:16	00:37:24
Western Isles	Western Isles Hospital (Isle of Lewis)	26	00:18:56	00:33:18	27	00:18:16	00:30:04	18	00:18:52	00:25:17	33	00:19:10	00:37:03
SCOTLAND		6,915	00:39:57	01:21:56	6,989	00:40:07	01:21:36	6,959	00:41:18	01:32:58	7,131	00:41:41	01:32:51

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)