

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 23 March 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **21/02/2022** to **14/03/2022**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	21/02/2022						28/02/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,100	842	632	923	731	524	1,218	909	649	1,045	815	565
Borders	320	273	204	267	225	164	339	273	207	280	225	162
Dumfries and Galloway	451	369	285	373	315	236	410	349	284	328	284	224
Fife	1,072	797	557	903	714	481	1,100	828	570	926	726	475
Forth Valley	742	581	447	650	505	373	790	621	478	685	541	400
Grampian	1,355	1,092	793	1,139	914	629	1,431	1,142	789	1,183	956	613
Greater Glasgow and Clyde	3,368	2,449	1,871	2,854	2,149	1,592	3,360	2,465	1,940	2,881	2,157	1,655
Highland	974	803	595	733	613	419	953	794	586	718	594	400
Lanarkshire	1,706	1,243	968	1,420	1,093	828	1,674	1,220	907	1,405	1,079	791
Lothian	2,112	1,624	1,153	1,828	1,390	936	2,109	1,614	1,134	1,820	1,379	918
Orkney	65	42	37	34	25	21	57	48	43	33	29	24
Shetland	42	35	30	28	26	23	56	47	40	30	27	20
Tayside	1,131	899	608	961	764	487	1,089	887	561	901	720	409
Western Isles	91	79	61	58	51	35	106	94	73	47	44	24
Unknown	551	171	117	527	154	101	624	199	139	605	189	129
SCOTLAND	15,080	11,299	8,358	12,698	9,669	6,849	15,316	11,490	8,400	12,887	9,765	6,809

07/03/2022						14/03/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,136	836	651	985	720	538	1,226	902	665	1,024	759	534
334	287	210	285	240	168	370	302	228	306	250	188
473	398	329	368	318	252	473	394	319	388	324	250
1,090	833	552	954	744	470	1,042	789	547	907	685	450
809	616	487	719	548	422	812	600	462	715	525	395
1,389	1,106	771	1,178	947	624	1,457	1,113	734	1,254	962	594
3,504	2,536	1,983	3,044	2,201	1,666	3,508	2,455	1,864	3,068	2,107	1,543
1,060	853	622	803	655	446	1,056	849	609	793	637	412
1,734	1,249	924	1,482	1,059	752	1,852	1,229	904	1,607	1,043	733
2,273	1,659	1,191	2,003	1,465	1,010	2,404	1,691	1,209	2,106	1,489	1,018
62	45	33	26	22	14	59	43	37	30	22	16
50	41	37	20	18	15	17	16	14	14	13	12
1,174	931	583	989	779	441	1,213	946	600	1,045	813	475
139	106	86	65	55	36	103	86	63	56	48	28
632	215	161	603	199	146	671	200	140	641	181	125
15,859	11,711	8,620	13,524	9,970	7,000	16,263	11,615	8,395	13,954	9,858	6,773

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	21/02/2022			28/02/2022			07/03/2022			14/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	32	00:11:26	00:18:16	41	00:10:46	00:21:27	29	00:09:24	00:20:21	22	00:09:07	00:16:12
Borders	11	00:08:49	00:14:16	*	*	*	6	00:07:22	00:21:16	*	*	*
Dumfries and Galloway	9	00:10:22	00:17:57	11	00:05:45	00:18:57	15	00:07:31	00:15:24	11	00:08:13	00:21:50
Fife	29	00:10:23	00:17:28	31	00:08:31	00:18:00	35	00:07:44	00:16:30	28	00:07:49	00:12:55
Forth Valley	20	00:09:12	00:22:21	31	00:07:31	00:17:00	23	00:09:18	00:17:50	14	00:08:52	00:16:49
Grampian	23	00:04:30	00:09:34	32	00:08:11	00:29:29	35	00:08:04	00:19:58	48	00:07:10	00:22:18
Greater Glasgow and Clyde	91	00:06:53	00:13:04	86	00:06:08	00:10:15	103	00:06:05	00:12:50	100	00:06:56	00:14:28
Highland	16	00:07:21	00:19:52	17	00:09:12	00:17:40	24	00:06:40	00:22:29	20	00:07:25	00:23:29
Lanarkshire	55	00:08:18	00:16:11	55	00:07:54	00:15:48	72	00:08:12	00:16:31	60	00:06:56	00:12:37
Lothian	53	00:08:35	00:16:09	65	00:07:54	00:14:00	60	00:08:15	00:17:19	57	00:07:05	00:12:58
Orkney	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	*	*	*
Shetland	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Tayside	31	00:08:51	00:19:13	37	00:06:28	00:19:41	32	00:08:02	00:13:46	27	00:09:23	00:19:37
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	*	*	*	*	*	*	*	*	*	7	00:09:34	00:17:53
SCOTLAND	377	00:07:57	00:17:29	419	00:07:18	00:17:00	444	00:07:45	00:17:05	402	00:07:26	00:16:29

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	21/02/2022			28/02/2022			07/03/2022			14/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	113	00:10:40	00:19:57	127	00:11:37	00:20:22	125	00:12:40	00:26:49	134	00:11:07	00:24:54
Borders	26	00:11:11	00:27:21	24	00:08:56	00:20:08	32	00:10:30	00:25:21	39	00:09:12	00:28:08
Dumfries and Galloway	37	00:10:49	00:23:24	36	00:07:38	00:21:57	55	00:09:42	00:24:21	46	00:08:18	00:26:30
Fife	127	00:08:40	00:17:33	116	00:09:26	00:19:46	95	00:10:48	00:20:12	113	00:08:36	00:19:52
Forth Valley	94	00:10:33	00:22:17	85	00:07:49	00:18:45	92	00:10:54	00:23:05	105	00:11:03	00:20:50
Grampian	123	00:07:25	00:18:10	149	00:09:27	00:26:13	154	00:09:04	00:26:38	146	00:08:07	00:26:14
Greater Glasgow and Clyde	430	00:08:25	00:17:10	444	00:08:14	00:15:52	536	00:09:03	00:18:17	497	00:08:37	00:17:19
Highland	77	00:09:37	00:25:13	70	00:12:45	00:28:10	109	00:08:17	00:30:27	89	00:10:52	00:25:37
Lanarkshire	233	00:09:35	00:18:54	222	00:09:32	00:19:26	247	00:10:41	00:23:53	297	00:10:39	00:23:46
Lothian	229	00:08:04	00:16:22	241	00:08:38	00:16:54	277	00:09:03	00:16:49	289	00:09:35	00:18:31
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	6	00:14:11	00:49:07	*	*	*	*	*	*
Tayside	114	00:07:36	00:23:11	109	00:09:14	00:22:48	120	00:08:32	00:23:16	117	00:08:41	00:23:33
Western Isles	*	*	*	*	*	*	*	*	*	14	00:16:02	00:31:24
Unknown	38	00:07:48	00:18:35	40	00:09:00	00:23:17	57	00:09:34	00:19:23	40	00:12:43	00:19:10
SCOTLAND	1,652	00:08:51	00:19:44	1,677	00:08:57	00:20:03	1,910	00:09:30	00:22:02	1,933	00:09:36	00:21:54

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	21/02/2022			28/02/2022			07/03/2022			14/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	326	00:19:35	00:54:34	353	00:24:03	01:05:19	354	00:27:17	01:27:07	324	00:26:33	01:33:00
Borders	87	00:13:26	00:36:10	70	00:17:19	00:42:45	94	00:14:24	00:30:46	98	00:15:51	00:40:26
Dumfries and Galloway	118	00:15:20	00:30:47	115	00:14:35	00:35:20	119	00:16:38	00:42:55	114	00:16:50	00:33:03
Fife	309	00:17:52	00:35:26	301	00:16:16	00:39:48	348	00:18:23	00:39:24	299	00:18:50	00:38:33
Forth Valley	210	00:19:30	00:41:55	241	00:18:15	00:39:07	260	00:20:51	00:42:44	233	00:20:28	00:40:24
Grampian	362	00:14:25	00:35:53	412	00:17:34	00:41:36	412	00:18:24	00:42:09	362	00:17:24	00:48:08
Greater Glasgow and Clyde	932	00:18:41	00:45:46	952	00:18:17	00:43:50	1,044	00:22:44	01:10:51	1,003	00:23:43	01:16:23
Highland	218	00:14:26	00:34:08	210	00:12:52	00:32:02	219	00:12:49	00:44:59	204	00:16:13	00:40:14
Lanarkshire	467	00:19:48	00:50:48	455	00:21:50	00:47:07	519	00:27:28	01:22:42	508	00:33:17	01:45:42
Lothian	607	00:17:09	00:34:20	603	00:16:43	00:31:39	693	00:17:29	00:41:41	652	00:18:57	00:46:07
Orkney	11	00:16:22	00:39:37	9	00:08:39	00:25:24	5	00:12:07	00:19:44	*	*	*
Shetland	6	00:22:07	00:44:19	10	00:17:26	00:25:47	5	00:07:15	02:17:15	*	*	*
Tayside	336	00:19:47	00:41:39	260	00:15:18	00:36:03	329	00:15:39	00:33:15	356	00:16:07	00:38:19
Western Isles	18	00:17:29	00:40:06	19	00:17:46	00:37:30	23	00:08:35	00:38:26	9	00:18:35	00:32:41
Unknown	74	00:18:09	00:44:47	81	00:18:41	00:42:21	80	00:19:32	00:34:25	83	00:19:12	00:54:32
SCOTLAND	4,081	00:17:57	00:41:33	4,091	00:18:07	00:42:05	4,504	00:20:05	00:55:43	4,252	00:20:56	01:01:23

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	21/02/2022			28/02/2022			07/03/2022			14/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	250	00:30:51	03:01:23	284	01:21:04	04:08:45	203	01:11:59	05:47:42	268	00:50:22	04:21:10
Borders	100	00:28:07	01:12:42	129	00:25:20	01:05:03	107	00:29:53	01:17:51	106	00:26:51	01:56:15
Dumfries and Galloway	149	00:19:53	01:20:18	121	00:20:18	01:19:42	129	00:25:05	01:49:33	149	00:28:36	01:38:27
Fife	248	01:05:36	02:53:53	275	00:41:26	02:16:04	265	01:05:18	04:05:27	243	01:02:26	04:07:36
Forth Valley	178	00:42:43	02:48:46	180	00:49:48	02:55:21	171	01:39:56	07:35:50	170	01:29:02	04:11:29
Grampian	399	00:32:13	01:54:02	357	00:39:18	02:45:31	334	00:35:31	02:50:27	400	00:35:09	02:35:13
Greater Glasgow and Clyde	671	00:48:05	03:37:15	643	00:58:53	04:07:47	483	01:31:03	07:06:54	474	01:34:53	06:40:51
Highland	299	00:20:16	01:16:48	296	00:20:35	01:10:58	294	00:20:50	01:21:05	319	00:21:42	01:31:21
Lanarkshire	327	00:57:46	05:03:49	342	01:10:28	05:18:13	213	02:13:58	09:45:12	171	03:30:46	11:17:10
Lothian	482	01:00:56	03:09:33	457	00:58:51	03:18:12	419	01:24:03	06:37:37	461	01:44:46	05:42:38
Orkney	13	00:31:54	01:18:35	15	00:17:41	01:03:31	14	00:20:08	00:44:45	12	00:13:14	02:24:19
Shetland	12	00:11:52	00:52:47	10	00:14:12	00:53:18	8	00:25:25	01:36:19	7	00:09:03	00:25:14
Tayside	282	00:40:47	02:16:28	312	00:32:04	01:59:43	292	00:45:46	02:32:58	310	00:40:55	02:56:25
Western Isles	28	00:20:16	00:51:59	21	00:31:53	00:49:04	25	00:29:48	01:17:53	25	00:17:55	00:40:24
Unknown	37	00:30:45	02:35:00	56	00:57:28	03:25:08	53	00:43:36	04:36:42	49	00:33:51	04:45:46
SCOTLAND	3,475	00:39:10	02:51:38	3,498	00:43:59	03:11:49	3,010	00:53:49	05:38:35	3,164	00:54:20	04:27:59

Table 6 - Turnaround Times by Health Board

Week Commencing	21/02/2022			28/02/2022			07/03/2022			14/03/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	520	00:42:29	02:25:33	537	00:55:52	03:06:41	525	00:52:42	03:00:03	511	00:59:24	03:33:41
Borders	156	00:31:10	00:54:56	159	00:28:46	00:47:42	164	00:32:23	00:51:29	190	00:34:40	00:55:34
Dumfries & Galloway	237	00:23:02	00:38:18	225	00:24:32	00:44:06	252	00:26:24	00:50:23	247	00:26:46	00:48:28
Fife	435	00:36:34	01:01:44	422	00:34:27	01:05:31	441	00:39:31	01:19:12	420	00:42:02	01:50:12
Forth Valley	390	00:34:15	00:51:21	405	00:33:52	00:54:03	414	00:36:22	00:57:32	415	00:37:40	01:04:00
Grampian	647	00:41:40	02:10:52	636	00:41:50	01:53:41	666	00:51:21	02:30:35	610	00:47:32	02:43:20
Greater Glasgow & Clyde	1,792	00:44:36	01:31:56	1,841	00:44:38	01:31:59	1,865	00:45:28	01:34:21	1,732	00:47:07	01:59:57
Highland	313	00:24:38	01:11:15	306	00:22:44	00:58:15	342	00:24:31	00:56:04	306	00:22:13	00:50:57
Lanarkshire	754	00:49:14	01:19:39	765	00:48:17	01:27:19	695	00:52:44	01:29:35	675	00:49:22	01:38:04
Lothian	957	00:38:58	01:00:04	924	00:39:06	01:00:53	1,008	00:40:01	01:01:19	1,006	00:42:46	01:06:55
Orkney	21	00:13:50	00:20:02	20	00:15:38	00:28:42	14	00:13:19	00:26:57	16	00:18:08	00:37:35
Shetland	24	00:31:42	00:42:01	20	00:29:17	00:56:03	15	00:24:03	00:40:11	13	00:25:57	00:37:51
Tayside	524	00:29:51	00:51:38	466	00:28:44	00:52:52	493	00:28:29	00:50:16	531	00:30:16	00:54:27
Western Isles	31	00:18:36	00:27:15	22	00:18:16	00:30:32	28	00:19:41	00:33:02	23	00:21:49	00:34:59
SCOTLAND	6,801	00:38:55	01:17:47	6,748	00:39:10	01:23:39	6,922	00:40:42	01:27:45	6,695	00:41:45	01:39:53

Table 7 - Turnaround Times by Hospital

Week Commencing		21/02/2022			28/02/2022			07/03/2022			14/03/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	198	00:43:58	02:22:41	218	01:12:17	03:06:37	204	00:53:17	03:08:42	175	01:19:35	04:00:37
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	322	00:41:29	02:25:30	319	00:52:26	03:05:15	321	00:52:33	02:55:53	336	00:51:40	03:12:20
Borders	Borders General Hospital (Melrose)	156	00:31:10	00:54:56	159	00:28:46	00:47:42	164	00:32:23	00:51:29	190	00:34:40	00:55:34
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	38	00:24:29	00:35:59	42	00:23:24	00:38:31	42	00:24:29	00:36:59	32	00:24:41	00:39:12
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	199	00:22:42	00:39:30	183	00:24:33	00:44:24	210	00:27:21	00:51:24	215	00:27:16	00:53:45
Fife	Victoria Hospital (Kirkcaldy)	435	00:36:34	01:01:44	422	00:34:27	01:05:31	441	00:39:31	01:19:12	420	00:42:02	01:50:12
Forth Valley	Forth Valley Royal Hospital (Larbert)	390	00:34:15	00:51:21	405	00:33:52	00:54:03	414	00:36:22	00:57:32	415	00:37:40	01:04:00
Grampian	Aberdeen Royal Infirmary (Aberdeen)	501	00:43:42	02:21:21	490	00:41:57	01:57:25	534	00:51:35	02:45:56	507	00:49:32	02:53:11
Grampian	Dr Gray's Hospital (Elgin)	128	00:41:04	01:45:57	123	00:46:53	01:52:43	120	00:53:00	01:53:55	91	00:46:58	01:47:20
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	18	00:29:41	00:40:45	23	00:24:02	00:35:31	12	00:19:17	00:27:41	12	00:29:58	00:42:13
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	546	00:40:16	01:01:20	559	00:40:22	01:00:51	558	00:39:15	01:05:07	542	00:40:28	01:02:22
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	125	00:32:49	01:03:53	109	00:34:32	01:15:04	111	00:37:51	01:15:21	103	00:34:46	00:58:15
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	750	00:53:20	02:08:09	763	00:51:34	02:04:44	744	00:55:11	02:04:36	722	00:59:30	02:45:57
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	305	00:43:26	01:13:35	327	00:46:46	01:25:34	361	00:44:09	01:18:02	297	00:45:28	01:20:18
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	66	00:42:41	01:01:29	83	00:41:03	01:01:03	91	00:38:51	00:59:41	68	00:44:16	01:04:18
Highland	Belford Hospital (Fort William)	35	00:20:26	00:51:54	34	00:20:13	00:33:42	21	00:23:40	00:42:53	22	00:23:31	00:51:10
Highland	Caitness General Hospital (Wick)	40	00:19:15	00:35:06	30	00:19:40	00:35:39	41	00:21:13	00:39:11	31	00:17:36	00:42:51
Highland	Lorn & Islands Hospital (Oban)	19	00:26:47	00:44:57	24	00:28:50	00:45:32	33	00:19:28	00:41:51	29	00:19:57	00:34:23
Highland	Raigmore Hospital (Inverness)	219	00:26:18	01:22:49	218	00:23:51	01:07:30	244	00:27:22	01:02:11	224	00:22:54	00:54:42
Lanarkshire	University Hospital Hairmyres (East Kilbride)	211	00:44:23	01:11:15	232	00:44:53	01:30:54	198	00:45:01	01:17:56	204	00:44:06	01:21:35
Lanarkshire	University Hospital Monklands (Airdrie)	249	00:52:59	01:23:18	239	00:50:17	01:29:26	204	00:55:18	01:25:04	217	00:56:39	01:41:23
Lanarkshire	University Hospital Wishaw (Wishaw)	294	00:49:58	01:17:46	294	00:49:37	01:26:58	293	00:54:38	01:46:24	254	00:48:57	01:44:37
Lothian	Royal Hospital for Sick Children (Edinburgh)	20	00:33:58	00:52:02	30	00:33:24	00:58:10	30	00:32:15	01:03:59	20	00:35:56	00:56:57
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	728	00:38:53	01:00:17	710	00:39:08	01:00:37	761	00:40:54	01:02:36	796	00:43:29	01:08:07
Lothian	St John's Hospital (Livingston)	209	00:40:08	00:59:49	184	00:40:20	01:02:11	217	00:37:18	00:58:53	190	00:40:31	00:59:24
Orkney	Balfour Hospital (Kirkwall)	21	00:13:50	00:20:02	20	00:15:38	00:28:42	14	00:13:19	00:26:57	16	00:18:08	00:37:35
Shetland	Gilbert Bain Hospital (Lerwick)	24	00:31:42	00:42:01	20	00:29:17	00:56:03	15	00:24:03	00:40:11	13	00:25:57	00:37:51
Tayside	Ninewells Hospital (Dundee)	440	00:30:56	00:53:06	399	00:29:50	00:54:15	435	00:29:00	00:50:43	457	00:31:46	00:55:49
Tayside	Perth Royal Infirmary (Perth)	84	00:26:13	00:39:39	67	00:25:19	00:38:13	58	00:25:30	00:39:56	74	00:24:10	00:38:40
Western Isles	Western Isles Hospital (Isle of Lewis)	31	00:18:36	00:27:15	22	00:18:16	00:30:32	28	00:19:41	00:33:02	23	00:21:49	00:34:59
SCOTLAND		6,801	00:38:55	01:17:47	6,748	00:39:10	01:23:39	6,922	00:40:42	01:27:45	6,695	00:41:45	01:39:53

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)