

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing **18/11/2024** to **09/12/2024**

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	18/11/2024						25/11/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,162	914	660	1,005	776	532	1,190	850	596	1,036	734	487
Borders	407	327	244	333	266	186	403	316	230	330	252	172
Dumfries and Galloway	500	424	349	408	346	272	507	417	347	428	346	278
Fife	1,239	970	678	1,089	848	565	1,189	910	604	1,069	810	510
Forth Valley	861	654	452	785	593	397	852	623	450	781	570	399
Grampian	1,585	1,140	751	1,409	1,002	629	1,597	1,121	670	1,427	1,004	570
Greater Glasgow and Clyde	3,504	2,676	2,009	3,125	2,352	1,712	3,602	2,697	1,963	3,244	2,409	1,691
Highland	1,031	846	613	824	683	459	1,137	901	646	877	698	454
Lanarkshire	2,000	1,513	1,107	1,758	1,325	937	2,100	1,443	1,036	1,879	1,280	896
Lothian	2,508	1,724	1,141	2,299	1,602	1,037	2,602	1,721	1,109	2,391	1,613	1,011
Orkney	62	49	42	36	27	20	59	46	38	38	29	22
Shetland	47	38	31	29	24	19	49	40	32	35	31	23
Tayside	1,295	1,085	653	1,162	972	550	1,257	996	641	1,118	874	528
Western Isles	98	81	65	52	46	30	112	85	68	63	51	37
Unknown	357	50	23	350	47	22	344	33	23	342	32	22
SCOTLAND	16,656	12,491	8,818	14,664	10,909	7,367	17,000	12,199	8,453	15,058	10,733	7,100

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02/12/2024						09/12/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,259	907	623	1,143	816	540	1,173	839	598	1,042	738	509
378	313	217	328	267	174	387	300	222	335	254	176
454	385	297	373	314	233	515	420	332	442	356	271
1,154	858	560	1,047	776	486	1,265	918	616	1,150	835	543
843	626	412	767	573	368	831	633	447	768	577	394
1,611	1,205	798	1,396	1,038	641	1,614	1,185	743	1,420	1,049	614
3,582	2,636	1,921	3,238	2,362	1,672	3,683	2,701	1,944	3,334	2,434	1,695
1,099	878	607	890	712	452	1,091	898	631	897	750	492
1,959	1,398	1,020	1,768	1,251	889	2,113	1,407	992	1,901	1,261	867
2,543	1,722	1,133	2,353	1,608	1,037	2,652	1,740	1,123	2,476	1,630	1,028
67	54	47	42	36	29	53	39	34	26	16	11
40	35	27	29	25	17	57	43	35	34	27	19
1,300	1,045	646	1,160	937	550	1,251	962	633	1,126	871	552
80	71	53	47	42	25	127	95	71	66	56	33
349	38	25	346	37	24	363	30	18	358	29	17
16,718	12,171	8,386	14,927	10,794	7,137	17,175	12,210	8,439	15,375	10,883	7,221

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/11/2024 ^P			25/11/2024 ^P			02/12/2024 ^P			09/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	34	00:09:33	00:19:32	35	00:09:25	00:19:05	39	00:07:46	00:19:44	26	00:07:26	00:16:23
Borders	14	00:09:41	00:19:33	5	00:03:49	00:11:11	*	*	*	*	*	*
Dumfries and Galloway	21	00:07:17	00:29:26	16	00:08:17	00:20:05	12	00:05:47	00:16:32	19	00:05:58	00:26:08
Fife	33	00:08:01	00:15:35	40	00:09:01	00:15:40	44	00:09:14	00:18:13	36	00:08:45	00:14:58
Forth Valley	23	00:06:49	00:16:56	31	00:06:20	00:18:27	35	00:09:42	00:17:31	29	00:08:32	00:14:43
Grampian	33	00:09:41	00:23:58	45	00:07:30	00:18:54	64	00:07:08	00:18:28	54	00:07:02	00:18:55
Greater Glasgow and Clyde	111	00:06:27	00:13:57	114	00:06:41	00:12:41	126	00:06:46	00:11:58	118	00:07:24	00:14:14
Highland	33	00:08:27	00:28:50	26	00:08:12	00:21:40	25	00:05:21	00:27:01	41	00:07:53	00:17:40
Lanarkshire	59	00:06:55	00:15:58	49	00:07:09	00:16:31	68	00:09:40	00:16:25	61	00:07:10	00:14:50
Lothian	68	00:06:54	00:12:47	75	00:06:07	00:13:02	73	00:08:15	00:17:12	81	00:08:25	00:16:40
Orkney	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	-	n/a	n/a	*	*	*	-	n/a	n/a	-	n/a	n/a
Tayside	42	00:07:20	00:15:53	43	00:07:42	00:17:45	41	00:06:12	00:15:50	43	00:09:32	00:21:29
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	-	n/a	n/a
SCOTLAND	477	00:07:27	00:17:10	486	00:07:11	00:16:35	535	00:07:41	00:16:56	514	00:07:54	00:17:16

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/11/2024 ^P			25/11/2024 ^P			02/12/2024 ^P			09/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	168	00:12:23	00:26:51	135	00:10:14	00:25:40	178	00:12:34	00:26:34	185	00:11:44	00:26:44
Borders	46	00:10:34	00:29:50	34	00:09:40	00:26:23	41	00:08:39	00:30:27	36	00:13:32	00:23:51
Dumfries and Galloway	63	00:11:58	00:27:01	57	00:08:12	00:22:47	56	00:08:07	00:23:18	64	00:08:36	00:22:23
Fife	143	00:09:37	00:21:16	155	00:09:37	00:19:33	157	00:10:04	00:21:46	176	00:10:39	00:23:34
Forth Valley	142	00:09:03	00:21:01	99	00:10:12	00:18:28	120	00:09:52	00:20:08	113	00:10:21	00:23:27
Grampian	188	00:09:22	00:27:47	200	00:10:25	00:28:18	211	00:10:43	00:32:29	240	00:10:08	00:30:53
Greater Glasgow and Clyde	548	00:08:29	00:16:40	578	00:08:23	00:16:31	631	00:08:32	00:17:21	656	00:08:08	00:16:56
Highland	111	00:09:38	00:24:06	121	00:08:35	00:20:33	148	00:08:52	00:25:34	130	00:09:56	00:27:32
Lanarkshire	360	00:10:09	00:20:29	358	00:10:34	00:20:17	358	00:10:53	00:21:40	434	00:11:35	00:21:12
Lothian	358	00:08:43	00:18:05	356	00:08:23	00:16:24	408	00:08:52	00:18:42	414	00:09:26	00:19:17
Orkney	*	*	*	*	*	*	7	00:05:08	00:19:16	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	172	00:08:51	00:24:31	171	00:09:49	00:22:18	173	00:08:18	00:21:57	148	00:08:17	00:24:04
Western Isles	7	00:13:47	00:43:15	9	00:07:07	00:22:11	*	*	*	8	00:09:38	00:17:26
Unknown	21	00:16:26	00:26:00	11	00:14:18	00:25:35	18	00:12:34	00:27:22	15	00:09:24	00:18:03
SCOTLAND	2,334	00:09:22	00:22:00	2,294	00:09:09	00:20:33	2,513	00:09:28	00:21:56	2,624	00:09:37	00:22:01

Notes

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Key to symbols:

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' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/11/2024 ^P			25/11/2024 ^P			02/12/2024 ^P			09/12/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	309	00:23:07	00:52:11	337	00:29:27	01:15:08	379	00:29:16	01:38:47	313	00:25:41	01:08:45
Borders	100	00:14:01	00:39:03	92	00:13:47	00:34:15	119	00:14:51	00:34:15	109	00:15:22	00:42:43
Dumfries and Galloway	135	00:21:09	00:43:43	141	00:18:20	00:42:48	116	00:14:48	00:33:27	130	00:17:49	00:52:22
Fife	360	00:17:59	00:43:14	340	00:18:16	00:43:21	328	00:20:16	00:48:03	396	00:23:26	00:55:30
Forth Valley	233	00:19:59	00:46:20	235	00:19:40	00:46:49	247	00:19:33	00:46:15	250	00:22:55	01:05:01
Grampian	450	00:22:53	01:13:22	452	00:25:16	01:16:53	419	00:22:00	01:20:41	426	00:23:04	01:12:55
Greater Glasgow and Clyde	958	00:17:26	00:39:44	1,036	00:20:30	00:48:10	975	00:20:20	00:56:22	1,044	00:20:34	00:50:31
Highland	245	00:16:44	00:39:25	273	00:14:43	00:39:26	252	00:16:22	00:39:42	276	00:15:42	00:44:11
Lanarkshire	588	00:26:17	01:05:13	600	00:27:11	01:14:22	532	00:26:46	01:17:23	556	00:32:20	02:09:56
Lothian	704	00:20:39	00:59:20	746	00:21:09	01:00:53	710	00:19:52	00:54:24	740	00:25:19	01:10:45
Orkney	13	00:13:05	01:07:32	11	00:20:04	00:27:06	16	00:18:46	00:49:17	*	*	*
Shetland	8	00:18:16	00:33:58	6	00:11:17	01:13:17	11	00:09:16	00:32:10	*	*	*
Tayside	347	00:17:37	00:42:12	343	00:16:22	00:40:41	359	00:17:43	00:41:01	324	00:18:59	00:41:58
Western Isles	21	00:17:39	00:44:46	21	00:13:45	00:29:03	16	00:12:47	00:44:10	23	00:10:57	00:28:25
Unknown	14	00:23:05	00:46:56	13	00:21:52	00:38:54	11	00:14:06	00:31:25	9	00:33:56	00:51:56
SCOTLAND	4,485	00:19:46	00:51:31	4,646	00:21:13	00:56:58	4,490	00:20:52	00:59:57	4,606	00:22:45	01:04:53

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/11/2024 ^P			25/11/2024 ^P			02/12/2024 ^P			09/12/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	256	01:04:49	04:11:02	217	01:20:14	07:30:26	201	01:32:33	08:08:44	201	01:00:34	09:02:59
Borders	103	00:22:44	01:12:40	118	00:22:56	01:26:27	98	00:31:15	01:32:13	103	00:27:29	01:26:33
Dumfries and Galloway	125	00:36:40	02:12:21	128	00:29:48	02:00:44	130	00:23:28	01:43:40	141	00:35:41	02:02:25
Fife	306	00:43:08	02:49:43	271	00:40:00	03:04:32	239	01:24:26	04:33:58	220	02:12:46	08:23:46
Forth Valley	192	01:01:24	04:50:10	200	01:17:16	05:33:43	163	01:35:15	05:54:15	180	01:21:15	05:24:14
Grampian	323	00:57:33	05:52:16	292	01:02:29	06:08:55	331	00:58:05	06:02:13	312	00:44:14	05:33:10
Greater Glasgow and Clyde	708	01:00:41	04:22:06	650	01:13:39	07:45:31	603	01:05:24	07:01:25	573	01:22:18	08:09:15
Highland	290	00:25:59	01:52:02	276	00:23:23	01:48:30	283	00:22:51	01:45:10	295	00:25:09	01:59:47
Lanarkshire	302	01:50:00	08:19:09	245	03:10:02	12:28:14	272	02:51:15	12:06:32	193	04:42:58	17:46:23
Lothian	433	01:29:18	08:13:18	395	02:18:15	11:14:20	392	02:13:39	09:42:22	371	03:01:06	13:59:54
Orkney	10	00:18:28	00:33:55	15	00:18:52	01:16:11	13	00:26:42	01:29:46	11	00:23:17	01:07:34
Shetland	12	00:16:00	00:40:49	15	00:29:12	00:57:25	12	00:39:00	01:34:34	17	00:15:12	00:51:09
Tayside	404	00:36:30	01:55:32	313	00:35:16	02:04:42	357	00:37:36	02:17:40	349	00:38:11	02:47:07
Western Isles	15	00:11:09	00:43:47	20	00:19:28	01:31:48	19	00:44:35	01:41:32	22	00:27:21	02:31:50
Unknown	9	00:27:54	02:44:42	5	00:33:53	01:28:10	6	00:41:19	04:52:39	5	00:19:29	01:48:28
SCOTLAND	3,488	00:50:07	04:45:06	3,160	00:56:01	06:58:08	3,119	00:59:41	06:41:32	2,993	01:03:31	07:58:13

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	18/11/2024			25/11/2024			02/12/2024			09/12/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	507	00:53:07	02:58:58	483	01:05:22	03:40:16	526	01:14:03	03:54:07	498	00:54:44	03:32:10
Borders	183	00:37:29	01:26:49	166	00:34:32	01:07:38	176	00:34:35	00:59:55	176	00:35:57	00:59:14
Dumfries & Galloway	272	00:33:59	01:14:32	266	00:36:02	01:13:53	234	00:29:07	00:55:07	258	00:31:40	01:00:26
Fife	508	00:48:58	01:32:16	478	00:56:16	02:05:35	468	00:59:06	02:47:48	479	01:01:00	02:33:20
Forth Valley	397	00:50:12	02:00:27	408	00:49:28	01:37:15	380	00:48:29	01:54:11	388	00:44:55	01:46:46
Grampian	662	00:57:41	03:37:09	598	01:03:44	04:52:59	664	00:52:30	03:00:33	638	00:55:16	03:19:43
Greater Glasgow & Clyde	1,891	00:50:50	01:31:38	1,846	00:48:37	01:34:57	1,892	00:54:12	01:46:13	1,871	00:49:26	01:24:30
Highland	355	00:30:44	01:15:19	366	00:36:09	02:29:49	353	00:31:41	01:31:10	372	00:32:43	01:39:11
Lanarkshire	857	00:57:44	01:55:57	874	01:08:25	03:16:28	836	01:08:54	03:21:41	826	01:03:33	02:57:29
Lothian	948	00:56:21	02:06:29	949	00:57:33	01:55:53	956	00:54:26	01:32:39	953	00:58:17	01:56:17
Orkney	21	00:11:51	00:34:02	22	00:15:52	00:30:07	30	00:14:16	00:30:52	11	00:17:55	00:23:11
Shetland	17	00:28:01	00:41:39	18	00:27:56	00:42:37	17	00:24:02	00:33:31	17	00:25:31	00:44:00
Tayside	613	00:35:23	01:03:54	594	00:34:15	01:04:59	590	00:34:10	01:01:30	634	00:31:54	01:03:42
Western Isles	24	00:17:21	00:29:05	32	00:17:52	00:34:59	25	00:27:20	00:43:35	22	00:23:30	00:51:25
SCOTLAND	7,255	00:48:30	01:51:24	7,100	00:50:30	02:14:45	7,147	00:50:59	02:10:23	7,143	00:48:49	02:02:39

Table 7 - Turnaround Times by Hospital

Week Commencing		18/11/2024			25/11/2024			02/12/2024			09/12/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	170	01:09:32	03:21:30	151	01:41:40	04:12:56	192	01:30:37	03:55:16	180	00:55:59	03:30:00
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	337	00:46:38	02:42:30	332	00:58:48	03:27:45	334	01:08:49	03:51:41	318	00:53:08	03:37:10
Borders	Borders General Hospital (Melrose)	183	00:37:29	01:26:49	166	00:34:32	01:07:38	176	00:34:35	00:59:55	176	00:35:57	00:59:14
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	39	00:28:56	00:49:57	41	00:31:38	00:47:36	42	00:30:48	00:55:17	45	00:27:58	00:43:43
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	233	00:35:27	01:16:03	225	00:36:49	01:16:14	192	00:28:46	00:54:38	213	00:32:57	01:01:31
Fife	Victoria Hospital (Kirkcaldy)	508	00:48:58	01:32:16	478	00:56:16	02:05:35	468	00:59:06	02:47:48	479	01:01:00	02:33:20
Forth Valley	Forth Valley Royal Hospital (Larbert)	397	00:50:12	02:00:27	408	00:49:28	01:37:15	380	00:48:29	01:54:11	388	00:44:55	01:46:46
Grampian	Aberdeen Royal Infirmary (Aberdeen)	501	01:01:07	03:46:12	498	01:06:50	04:56:01	507	01:01:53	03:16:28	503	00:57:12	03:18:48
Grampian	Dr Gray's Hospital (Elgin)	147	00:48:52	02:37:17	84	01:02:48	04:50:55	129	00:37:30	02:25:33	117	00:47:22	03:34:58
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:28:31	00:52:48	16	00:19:42	00:39:54	28	00:25:24	00:54:00	18	00:20:27	00:50:43
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	519	00:47:44	01:16:15	512	00:50:15	01:34:39	504	00:52:29	01:26:27	544	00:49:22	01:23:22
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	105	00:36:03	00:55:54	109	00:34:46	00:53:16	110	00:40:10	01:17:00	95	00:38:24	01:05:30
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	799	00:58:40	01:51:21	777	00:54:21	01:46:39	799	01:00:49	02:16:44	755	00:52:08	01:28:27
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	369	00:47:06	01:19:39	354	00:44:52	01:24:40	383	00:50:55	01:36:29	363	00:47:33	01:25:55
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	99	00:47:00	01:18:26	94	00:42:53	01:25:24	96	00:49:45	01:34:19	114	00:50:57	01:20:26
Highland	Belford Hospital (Fort William)	24	00:27:53	00:42:04	32	00:26:31	00:47:37	29	00:24:11	00:44:36	28	00:28:52	00:51:57
Highland	Caithness General Hospital (Wick)	45	00:26:54	00:50:37	36	00:28:09	00:47:50	44	00:26:16	00:56:38	35	00:30:59	00:48:26
Highland	Lorn & Islands Hospital (Oban)	26	00:23:51	00:36:37	23	00:19:59	00:35:20	21	00:20:24	00:34:11	27	00:23:03	00:39:37
Highland	Raigmore Hospital (Inverness)	260	00:32:11	01:29:12	275	00:44:24	02:44:15	259	00:37:40	01:50:07	282	00:34:51	02:05:15
Lanarkshire	University Hospital Hairmyres (East Kilbride)	248	00:56:03	01:45:23	280	01:05:05	02:52:38	245	01:02:42	02:48:27	271	00:55:57	02:20:11
Lanarkshire	University Hospital Monklands (Airdrie)	260	00:55:42	01:51:43	247	01:06:38	02:06:09	249	01:15:11	02:22:07	231	01:06:59	02:41:33
Lanarkshire	University Hospital Wishaw (Wishaw)	349	01:00:37	02:20:38	347	01:13:52	04:32:20	342	01:09:37	05:10:11	324	01:07:52	03:57:03
Lothian	Royal Hospital for Sick Children (Edinburgh)	40	00:43:24	01:10:57	28	00:38:48	01:00:58	36	00:47:45	01:16:35	35	00:49:13	01:25:03
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	659	01:03:58	02:29:03	676	01:01:59	02:04:49	680	00:56:26	01:34:52	684	01:03:53	02:12:06
Lothian	St John's Hospital (Livingston)	249	00:45:23	01:23:41	245	00:49:19	01:30:41	240	00:48:55	01:21:31	234	00:47:14	01:20:32
Orkney	Balfour Hospital (Kirkwall)	21	00:11:51	00:34:02	22	00:15:52	00:30:07	30	00:14:16	00:30:52	11	00:17:55	00:23:11
Shetland	Gilbert Bain Hospital (Lerwick)	17	00:28:01	00:41:39	18	00:27:56	00:42:37	17	00:24:02	00:33:31	17	00:25:31	00:44:00
Tayside	Ninewells Hospital (Dundee)	510	00:36:23	01:04:25	490	00:35:14	01:07:29	494	00:35:06	01:03:33	531	00:31:59	01:03:39
Tayside	Perth Royal Infirmary (Perth)	103	00:31:48	00:55:31	104	00:29:39	00:49:22	96	00:29:09	00:50:36	103	00:29:49	01:04:31
Western Isles	Western Isles Hospital (Isle of Lewis)	24	00:17:21	00:29:05	32	00:17:52	00:34:59	25	00:27:20	00:43:35	22	00:23:30	00:51:25
SCOTLAND		7,255	00:48:30	01:51:24	7,100	00:50:30	02:14:45	7,147	00:50:59	02:10:23	7,143	00:48:49	02:02:39

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)