

## Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

### Official Statistics Publication Weekly Statistics Published : 21 May 2025

Please read all accompanying notes and definitions before interpreting the data.

#### Contents

<a href="#">Definitions</a>	Definitions information
<a href="#">Table 1</a>	Total Unscheduled Care Demand and Emergency Demand by Health Board
<a href="#">Table 2</a>	Purple Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 3</a>	Red Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 4</a>	Amber Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 5</a>	Yellow Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 6</a>	Turnaround Times by Health Board
<a href="#">Table 7</a>	Turnaround Times by Hospital
<a href="#">Appendix 1</a>	List of Hospitals included in Hospital Turnaround Times Calculation

#### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

**21/04/2025**

to

**12/05/2025**

#### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	21/04/2025						28/04/2025					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,096	893	618	948	762	493	1,119	892	630	954	752	498
Borders	362	303	234	302	244	177	343	287	229	277	225	170
Dumfries and Galloway	460	388	295	397	330	243	522	423	341	456	369	290
Fife	1,087	864	613	974	765	517	1,152	931	628	1,020	809	517
Forth Valley	808	650	473	734	590	420	804	633	447	733	575	391
Grampian	1,469	1,087	687	1,316	975	586	1,460	1,076	716	1,299	953	598
Greater Glasgow and Clyde	3,201	2,539	1,892	2,867	2,251	1,626	3,335	2,604	1,910	2,984	2,319	1,643
Highland	1,048	860	636	819	682	471	1,087	892	666	854	697	480
Lanarkshire	1,748	1,308	948	1,563	1,150	807	1,749	1,360	1,035	1,516	1,163	849
Lothian	2,231	1,716	1,110	2,033	1,552	968	2,302	1,745	1,178	2,061	1,560	1,013
Orkney	55	42	40	30	25	23	63	53	44	43	38	29
Shetland	63	45	40	39	30	26	55	38	32	35	27	21
Tayside	1,249	1,041	636	1,119	927	531	1,263	1,029	655	1,127	904	540
Western Isles	121	97	77	71	61	41	121	97	80	65	59	42
Unknown	379	56	37	368	55	36	396	53	39	383	50	36
<b>SCOTLAND</b>	<b>15,377</b>	<b>11,889</b>	<b>8,336</b>	<b>13,580</b>	<b>10,399</b>	<b>6,965</b>	<b>15,771</b>	<b>12,113</b>	<b>8,630</b>	<b>13,807</b>	<b>10,500</b>	<b>7,117</b>

OFFICIAL

05/05/2025						12/05/2025					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,095	881	614	953	754	491	1,183	908	617	1,026	777	491
337	285	206	297	250	174	424	362	250	356	298	195
481	399	318	411	334	254	496	420	344	410	341	270
1,089	873	592	984	774	498	1,047	867	578	942	779	495
795	636	437	746	594	398	838	666	463	777	616	423
1,480	1,077	694	1,332	961	588	1,464	1,085	726	1,274	939	586
3,216	2,545	1,856	2,851	2,219	1,550	3,386	2,604	1,921	3,000	2,271	1,599
1,067	877	654	829	686	476	1,137	925	697	876	723	504
1,731	1,366	1,017	1,537	1,194	858	1,846	1,390	1,001	1,661	1,233	855
2,344	1,737	1,108	2,146	1,586	979	2,479	1,795	1,219	2,252	1,628	1,058
61	43	36	34	24	17	61	41	34	33	23	16
51	42	33	34	29	20	55	42	36	40	32	26
1,236	1,060	665	1,111	949	559	1,226	1,008	621	1,097	891	513
124	99	81	62	54	39	127	102	83	68	58	40
394	52	40	384	50	38	424	67	48	420	65	47
<b>15,501</b>	<b>11,972</b>	<b>8,351</b>	<b>13,711</b>	<b>10,458</b>	<b>6,939</b>	<b>16,193</b>	<b>12,282</b>	<b>8,638</b>	<b>14,232</b>	<b>10,674</b>	<b>7,118</b>

OFFICIAL

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	21/04/2025 <sup>P</sup>			28/04/2025 <sup>P</sup>			05/05/2025 <sup>P</sup>			12/05/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	40	00:07:32	00:13:47	41	00:08:29	00:16:49	36	00:08:17	00:15:18	37	00:09:11	00:20:10
Borders	8	00:09:47	00:25:52	5	00:11:21	00:21:16	7	00:05:01	00:11:40	14	00:05:59	00:22:32
Dumfries and Galloway	11	00:05:47	00:17:11	17	00:06:28	00:18:47	15	00:07:37	00:21:12	14	00:08:51	00:27:43
Fife	35	00:07:58	00:17:50	33	00:09:24	00:15:33	36	00:08:30	00:16:26	23	00:08:18	00:11:27
Forth Valley	22	00:08:38	00:13:42	18	00:08:18	00:18:54	25	00:07:08	00:12:22	32	00:07:39	00:15:03
Grampian	41	00:07:15	00:17:52	42	00:08:30	00:19:22	43	00:07:44	00:18:41	42	00:06:08	00:23:40
Greater Glasgow and Clyde	103	00:06:38	00:11:37	107	00:06:38	00:12:17	111	00:06:18	00:11:46	111	00:06:37	00:11:33
Highland	19	00:08:28	00:32:15	26	00:07:04	00:15:11	27	00:07:35	00:20:31	22	00:06:47	00:17:02
Lanarkshire	47	00:07:31	00:16:01	60	00:07:47	00:15:19	62	00:08:01	00:16:56	36	00:07:24	00:16:31
Lothian	80	00:05:33	00:13:42	58	00:05:52	00:13:27	74	00:06:06	00:11:44	91	00:06:53	00:10:57
Orkney	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	35	00:05:45	00:16:04	30	00:07:45	00:16:44	38	00:07:53	00:18:35	36	00:09:52	00:23:14
Western Isles	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>448</b>	<b>00:06:56</b>	<b>00:15:38</b>	<b>443</b>	<b>00:07:42</b>	<b>00:15:40</b>	<b>480</b>	<b>00:07:07</b>	<b>00:16:20</b>	<b>467</b>	<b>00:07:10</b>	<b>00:16:34</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	21/04/2025 <sup>P</sup>			28/04/2025 <sup>P</sup>			05/05/2025 <sup>P</sup>			12/05/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	139	00:09:31	00:23:16	134	00:09:46	00:22:12	149	00:09:18	00:21:05	153	00:10:02	00:23:01
Borders	41	00:09:20	00:24:51	40	00:09:20	00:33:11	45	00:05:46	00:18:52	49	00:06:26	00:15:47
Dumfries and Galloway	47	00:09:07	00:31:36	68	00:10:08	00:27:24	58	00:09:30	00:21:04	67	00:12:04	00:29:17
Fife	131	00:07:59	00:17:21	154	00:08:39	00:17:41	165	00:08:23	00:15:59	145	00:08:34	00:17:06
Forth Valley	117	00:08:15	00:17:00	133	00:08:21	00:21:17	120	00:10:05	00:23:50	134	00:09:33	00:17:34
Grampian	210	00:09:50	00:24:33	182	00:08:01	00:24:50	184	00:09:28	00:27:40	185	00:07:48	00:23:32
Greater Glasgow and Clyde	455	00:07:57	00:14:00	582	00:07:34	00:15:20	491	00:07:51	00:14:33	566	00:08:01	00:15:04
Highland	137	00:08:25	00:25:44	136	00:08:07	00:29:06	111	00:08:20	00:25:13	137	00:09:43	00:27:48
Lanarkshire	268	00:09:41	00:16:31	280	00:09:22	00:16:42	281	00:09:14	00:19:32	306	00:09:36	00:19:56
Lothian	316	00:07:22	00:14:53	347	00:07:50	00:15:01	326	00:07:51	00:15:19	318	00:08:02	00:17:34
Orkney	*	*	*	7	00:05:20	00:27:25	*	*	*	*	*	*
Shetland	*	*	*	5	00:08:32	00:31:39	*	*	*	*	*	*
Tayside	167	00:08:12	00:20:43	185	00:07:37	00:20:59	169	00:08:26	00:20:57	173	00:07:16	00:18:35
Western Isles	11	00:09:02	00:23:21	6	00:10:31	00:35:47	9	00:07:04	00:52:14	8	00:20:56	00:41:13
Unknown	17	00:13:48	00:36:52	18	00:12:17	00:22:53	20	00:11:36	00:20:11	29	00:13:59	00:32:22
SCOTLAND	2,062	00:08:28	00:18:41	2,277	00:08:15	00:19:28	2,135	00:08:26	00:19:16	2,278	00:08:27	00:19:47

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	21/04/2025 <sup>P</sup>			28/04/2025 <sup>P</sup>			05/05/2025 <sup>P</sup>			12/05/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	292	00:18:30	00:44:37	312	00:21:13	00:55:14	296	00:20:34	00:48:32	315	00:23:37	01:06:08
Borders	92	00:13:23	00:27:21	89	00:12:31	00:26:16	75	00:14:38	00:23:49	107	00:13:23	00:33:11
Dumfries and Galloway	132	00:14:16	00:36:52	129	00:14:17	00:34:46	133	00:16:08	00:39:15	125	00:14:05	00:33:37
Fife	331	00:19:21	00:38:37	315	00:17:39	00:37:35	273	00:17:01	00:34:28	291	00:17:54	00:40:03
Forth Valley	229	00:18:03	00:38:00	210	00:19:33	00:42:07	226	00:19:00	00:36:06	232	00:18:41	00:42:01
Grampian	388	00:19:20	00:54:11	387	00:19:37	00:59:49	383	00:17:52	00:49:31	353	00:18:35	00:55:35
Greater Glasgow and Clyde	875	00:17:03	00:38:18	857	00:18:16	00:44:16	845	00:15:56	00:35:39	841	00:16:43	00:40:03
Highland	242	00:15:11	00:38:14	242	00:13:54	00:37:56	267	00:13:56	00:37:57	278	00:14:01	00:35:16
Lanarkshire	456	00:23:41	00:58:05	457	00:19:28	00:49:10	460	00:19:17	00:48:47	508	00:24:22	01:00:39
Lothian	592	00:15:36	00:34:00	566	00:17:35	00:36:00	645	00:17:02	00:37:23	636	00:17:29	00:37:05
Orkney	5	00:36:19	01:06:51	16	00:07:41	00:20:26	7	00:14:55	00:21:23	8	00:21:30	00:54:34
Shetland	11	00:16:58	00:36:39	10	00:16:55	00:40:08	8	00:06:58	00:22:37	13	00:08:21	00:21:24
Tayside	339	00:17:34	00:37:40	329	00:15:15	00:32:51	344	00:14:18	00:33:00	316	00:12:26	00:30:08
Western Isles	20	00:17:09	00:24:11	25	00:13:03	00:47:25	21	00:12:10	00:36:09	21	00:21:03	00:32:49
Unknown	22	00:13:49	00:27:08	11	00:16:11	00:45:14	14	00:20:04	00:34:18	15	00:27:52	01:05:56
SCOTLAND	4,026	00:17:47	00:41:51	3,955	00:17:48	00:43:37	3,997	00:17:06	00:39:03	4,059	00:17:47	00:44:35

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	21/04/2025 <sup>P</sup>			28/04/2025 <sup>P</sup>			05/05/2025 <sup>P</sup>			12/05/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	274	00:29:39	02:31:25	249	00:39:20	03:14:11	245	00:36:16	02:13:33	253	00:47:20	04:26:17
Borders	100	00:17:53	00:58:32	89	00:24:33	01:11:04	113	00:22:46	01:11:38	123	00:22:23	01:08:37
Dumfries and Galloway	132	00:27:15	01:31:33	152	00:34:54	01:58:56	118	00:36:45	02:19:16	131	00:23:00	01:21:05
Fife	253	00:48:10	02:58:57	293	00:37:56	02:32:01	282	00:32:21	02:31:38	304	00:39:22	02:28:29
Forth Valley	214	00:35:26	02:22:41	204	01:10:04	03:38:54	211	00:52:05	03:20:59	205	00:59:26	03:24:44
Grampian	308	00:43:58	04:15:31	315	00:43:07	04:28:21	328	00:46:57	03:36:08	329	00:33:54	03:29:17
Greater Glasgow and Clyde	754	00:42:09	03:10:14	714	00:38:33	03:17:27	711	00:29:47	02:06:27	711	00:45:37	03:37:58
Highland	268	00:24:08	01:20:29	280	00:26:11	01:26:50	274	00:24:32	01:28:12	275	00:20:31	01:14:41
Lanarkshire	357	01:07:58	05:32:58	340	00:46:08	04:21:29	368	00:44:01	03:20:05	351	01:37:34	08:20:45
Lothian	537	00:41:08	03:09:08	550	00:45:38	04:09:19	504	00:54:47	04:29:15	541	01:04:12	04:28:25
Orkney	14	00:17:26	00:56:30	14	01:07:24	02:37:33	13	00:27:09	01:34:46	13	00:18:48	01:05:44
Shetland	15	00:16:48	01:13:58	10	00:45:25	01:49:01	15	00:28:14	01:35:20	13	00:36:38	02:45:34
Tayside	367	00:30:21	01:38:04	347	00:29:58	01:57:35	376	00:25:25	01:28:04	350	00:30:27	01:48:20
Western Isles	30	00:26:45	01:18:12	27	00:25:44	02:01:13	24	00:32:23	03:11:45	25	00:50:41	02:31:00
Unknown	9	00:14:39	01:29:19	18	01:28:06	02:14:46	12	00:17:41	00:57:17	16	00:25:02	02:29:38
SCOTLAND	3,632	00:36:48	02:55:10	3,602	00:37:54	03:07:02	3,594	00:35:15	02:42:27	3,640	00:41:25	03:40:22

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	21/04/2025			28/04/2025			05/05/2025			12/05/2025		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	478	00:49:11	02:43:59	478	00:50:24	02:49:29	472	00:46:05	02:48:54	452	00:51:51	02:29:35
Borders	172	00:36:13	00:57:15	170	00:33:01	00:56:23	172	00:32:22	00:53:11	188	00:34:13	00:59:40
Dumfries & Galloway	237	00:28:01	00:48:06	292	00:29:49	00:54:33	246	00:29:57	00:56:50	251	00:32:19	00:53:12
Fife	479	00:53:37	01:56:48	467	00:48:06	01:27:41	441	00:43:35	01:19:00	458	00:46:38	01:16:41
Forth Valley	419	00:49:42	01:31:06	388	00:50:04	01:21:23	395	00:49:41	01:17:53	436	00:47:14	01:24:32
Grampian	620	01:17:15	04:59:40	624	01:13:00	04:20:01	625	01:04:24	04:27:06	614	01:03:36	04:14:12
Greater Glasgow & Clyde	1,810	00:48:05	01:31:31	1,810	00:48:15	01:22:19	1,722	00:48:46	01:25:37	1,782	00:44:52	01:11:52
Highland	360	00:30:38	01:12:15	358	00:30:15	01:11:44	344	00:29:33	01:03:52	381	00:32:47	01:16:01
Lanarkshire	767	01:06:05	02:41:51	774	00:59:23	02:04:39	805	01:01:05	02:05:33	798	01:02:47	02:21:22
Lothian	936	00:48:44	01:17:13	958	00:49:49	01:18:02	958	00:49:17	01:17:21	1,001	00:50:08	01:20:44
Orkney	24	00:15:53	00:28:22	29	00:16:30	00:30:11	15	00:14:52	00:37:12	13	00:10:31	00:24:36
Shetland	21	00:22:39	00:47:29	18	00:24:30	01:14:46	18	00:27:04	00:42:48	22	00:24:04	00:49:03
Tayside	598	00:33:26	01:07:45	606	00:34:14	00:59:29	619	00:35:00	01:03:35	573	00:34:18	01:03:19
Western Isles	27	00:23:34	00:31:57	29	00:24:50	00:38:23	30	00:24:48	00:40:19	30	00:19:24	00:35:29
SCOTLAND	6,948	00:47:40	01:50:28	7,001	00:47:00	01:36:49	6,862	00:46:31	01:35:41	6,999	00:46:07	01:31:02

Table 7 - Turnaround Times by Hospital

Week Commencing		21/04/2025			28/04/2025			05/05/2025			12/05/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	155	00:46:30	02:22:10	160	00:52:30	02:41:28	165	00:58:51	03:18:26	144	00:52:02	02:33:59
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	323	00:50:11	02:48:30	318	00:50:20	02:52:17	307	00:42:03	01:56:33	308	00:51:46	02:27:11
Borders	Borders General Hospital (Melrose)	172	00:36:13	00:57:15	170	00:33:01	00:56:23	172	00:32:22	00:53:11	188	00:34:13	00:59:40
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	34	00:25:11	00:35:17	44	00:24:46	00:43:36	42	00:27:45	00:42:38	42	00:34:07	00:56:11
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	203	00:29:05	00:50:15	248	00:30:07	00:55:06	204	00:30:52	00:57:47	209	00:31:44	00:52:18
Fife	Victoria Hospital (Kirkcaldy)	479	00:53:37	01:56:48	467	00:48:06	01:27:41	441	00:43:35	01:19:00	458	00:46:38	01:16:41
Forth Valley	Forth Valley Royal Hospital (Larbert)	419	00:49:42	01:31:06	388	00:50:04	01:21:23	395	00:49:41	01:17:53	436	00:47:14	01:24:32
Grampian	Aberdeen Royal Infirmary (Aberdeen)	471	01:27:50	05:15:56	485	01:21:34	04:29:29	490	01:15:10	04:42:42	481	01:15:58	04:36:42
Grampian	Dr Gray's Hospital (Elgin)	134	01:01:33	03:07:06	126	00:59:20	02:43:44	117	00:40:27	02:20:48	115	00:38:49	01:24:50
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:29:04	00:46:02	13	00:49:05	00:58:37	18	00:28:08	00:49:28	18	00:31:31	00:42:05
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	510	00:48:40	01:42:25	490	00:42:47	01:07:29	497	00:46:22	01:14:53	503	00:45:04	01:14:34
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	103	00:35:17	00:54:02	124	00:36:43	01:00:13	98	00:31:35	00:50:22	107	00:33:12	00:59:49
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	745	00:50:27	01:24:23	745	00:51:32	01:24:54	709	00:54:07	01:36:43	756	00:47:57	01:12:32
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	369	00:48:43	01:44:47	380	00:54:00	01:39:05	357	00:49:19	01:25:36	343	00:43:26	01:12:57
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	83	00:39:25	01:05:14	71	00:47:01	01:07:50	61	00:37:35	01:03:16	73	00:35:17	01:01:54
Highland	Belford Hospital (Fort William)	30	00:30:45	00:56:43	38	00:31:49	01:08:44	49	00:29:11	01:25:49	41	00:24:32	00:48:26
Highland	Caithness General Hospital (Wick)	40	00:29:16	00:55:26	45	00:30:41	00:59:06	32	00:26:13	00:41:16	43	00:34:07	00:52:15
Highland	Lorn & Islands Hospital (Oban)	24	00:23:22	00:36:05	23	00:15:01	00:28:34	24	00:17:51	00:30:55	28	00:23:43	00:36:49
Highland	Raigmore Hospital (Inverness)	266	00:31:45	01:27:26	252	00:31:45	01:15:23	239	00:31:28	01:04:41	269	00:34:21	01:23:10
Lanarkshire	University Hospital Hairmyres (East Kilbride)	238	01:00:11	01:48:19	247	00:55:53	01:45:18	245	00:55:47	01:56:59	224	00:56:23	01:54:39
Lanarkshire	University Hospital Monklands (Airdrie)	244	01:07:43	02:11:41	234	00:58:02	01:55:25	255	01:03:17	01:51:54	245	01:03:23	02:12:43
Lanarkshire	University Hospital Wishaw (Wishaw)	285	01:20:05	04:11:20	293	01:05:54	02:50:37	305	01:03:44	02:17:26	329	01:05:20	02:54:50
Lothian	Royal Hospital for Sick Children (Edinburgh)	28	00:33:50	01:01:29	24	00:50:40	01:05:12	21	00:39:35	01:00:03	25	00:40:21	01:01:29
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	723	00:49:30	01:17:45	703	00:50:40	01:17:02	723	00:49:17	01:17:47	757	00:49:14	01:19:59
Lothian	St John's Hospital (Livingston)	185	00:48:06	01:15:53	231	00:48:51	01:27:04	214	00:50:32	01:15:03	219	00:52:15	01:24:51
Orkney	Balfour Hospital (Kirkwall)	24	00:15:53	00:28:22	29	00:16:30	00:30:11	15	00:14:52	00:37:12	13	00:10:31	00:24:36
Shetland	Gilbert Bain Hospital (Lerwick)	21	00:22:39	00:47:29	18	00:24:30	01:14:46	18	00:27:04	00:42:48	22	00:24:04	00:49:03
Tayside	Ninewells Hospital (Dundee)	517	00:34:04	01:12:02	521	00:35:02	01:00:21	514	00:36:04	01:05:29	494	00:35:26	01:04:54
Tayside	Perth Royal Infirmary (Perth)	81	00:31:14	00:53:24	85	00:29:34	00:56:58	105	00:30:29	00:50:08	79	00:28:56	00:51:37
Western Isles	Western Isles Hospital (Isle of Lewis)	27	00:23:34	00:31:57	29	00:24:50	00:38:23	30	00:24:48	00:40:19	30	00:19:24	00:35:29
SCOTLAND		6,948	00:47:40	01:50:28	7,001	00:47:00	01:36:49	6,862	00:46:31	01:35:41	6,999	00:46:07	01:31:02

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)