# **Scottish Ambulance Service Unscheduled Care Operational Statistics**

# **Experimental Statistics Publication Weekly Statistics** Published : 26 July 2023



Please read all accompanying notes and definitions before interpreting the data.

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#### Source

Publication only contains information from the SAS C3 Data Warehouse. This publication includes data for week commencing

26/06/2023

17/07/2023

#### **Notes**

1) This document is an Experimental Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

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## Definitions

Indicator	Definition	Format				
Total Incidents	Unscheduled care incidents handled by SAS including attended and non- attended incidents.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Attended	crew.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Conveyed	crew and the patient conveyed to hospital.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
Median Response Time	The time in which 50% of patients are reached by a SAS crew.	hh:mm:ss				
	Presented by the Health Board Area of the Incident <sup>1</sup>	111.11111.55				
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew.	hh:mm:ss				
90 Percentile Response Time	Presented by the Health Board Area of the Incident <sup>1</sup>	111.11111.55				
	The time in which 50% of SAS Crews spend at hospital as a result of					
	conveying a patient.					
Median Turnaround Time	This time runs from when the crew arrive at the hospital to when they are	hh:mm:ss				
	clear from the incident.					
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					
	The time in which 90% of SAS Crews spend at hospital as a result of					
	conveying a patient. This time runs from when the crew arrive at the hospital					
90 <sup>th</sup> Percentile Turnaround Time	to when they are clear from the incident.					
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					

Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

## Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing			26/	06/2023					03/	07/2023		
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,031	870	640	867	726	501	1,140	925	645	958	768	500
Borders	323	261	205	276	218	164	353	311	236	282	247	173
Dumfries and Galloway	472	399	319	382	317	239	426	370	288	355	305	225
Fife	1,035	845	576	895	720	462	1,110	923	620	979	805	515
Forth Valley	742	601	433	664	537	375	751	610	457	681	555	404
Grampian	1,377	1,121	731	1,177	950	567	1,359	1,106	716	1,166	942	564
Greater Glasgow and Clyde	3,150	2,507	1,911	2,708	2,124	1,547	3,229	2,602	1,981	2,775	2,198	1,608
Highland	1,058	851	651	792	651	463	1,054	865	647	845	691	483
Lanarkshire	1,767	1,426	1,094	1,472	1,168	858	1,704	1,405	1,104	1,419	1,146	870
Lothian	2,124	1,672	1,197	1,854	1,440	982	2,240	1,773	1,253	1,981	1,550	1,053
Orkney	57	46	39	28	24	18	85	67	61	41	32	29
Shetland	60	47	44	35	31	28	65	57	47	36	32	22
Tayside	1,136	963	622	985	821	491	1,092	919	588	950	793	473
Western Isles	115	101	87	58	53	39	134	109	85	67	57	35
Unknown	649	278	194	627	266	182	655	258	176	632	241	163
SCOTLAND	15,096	11,988	8,743	12,820	10,046	6,916	15,397	12,300	8,904	13,167	10,362	7,117

		10/	07/2023					17/	07/2023		
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
993	818	615	832	674	477	1,016	852	611	869	720	486
300	257	200	250	208	157	339	283	197	278	227	142
407	354	281	336	290	222	442	385	312	352	304	237
1,047	864	575	911	739	461	992	830	600	868	720	500
720	596	458	633	518	387	742	610	430	647	517	347
1,384	1,134	743	1,192	980	596	1,373	1,110	746	1,189	954	595
3,244	2,650	2,019	2,781	2,234	1,625	3,006	2,485	1,911	2,599	2,118	1,569
1,006	811	572	792	636	413	1,092	857	621	841	666	441
1,660	1,384	1,053	1,388	1,131	818	1,666	1,397	1,083	1,383	1,137	833
2,150	1,724	1,231	1,873	1,495	1,017	2,111	1,712	1,195	1,828	1,467	977
78	54	40	47	34	21	72	59	47	43	41	30
65	54	47	37	31	25	38	35	34	23	21	20
1,114	947	611	943	792	466	1,171	1,011	641	1,005	851	492
105	91	71	49	44	26	91	83	65	47	45	28
727	289	206	691	263	181	596	280	199	572	264	185
15,000	12,027	8,722	12,755	10,069	6,892	14,747	11,989	8,692	12,544	10,052	6,882

## Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing		26/06/2023 <sup>p</sup>			03/07/2023 <sup>p</sup>	•		10/07/2023 <sup>p</sup>	)	17/07/2023 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	30	00:08:29	00:13:26	32	00:06:18	00:17:18	21	00:06:41	00:12:37	20	00:07:28	00:17:08	
Borders	5	00:16:28	00:19:26	*	*	*	*	*	*	6	00:06:59	00:22:00	
Dumfries and Galloway	13	00:04:53	00:11:22	14	00:09:35	00:21:53	14	00:03:12	00:08:31	*	*	*	
Fife	35	00:08:31	00:15:31	28	00:08:00	00:15:05	34	00:07:54	00:13:54	29	00:07:52	00:13:17	
Forth Valley	21	00:07:50	00:16:23	28	00:07:44	00:14:42	24	00:07:00	00:14:26	22	00:09:41	00:13:38	
Grampian	43	00:05:46	00:11:18	38	00:05:32	00:16:48	43	00:07:22	00:15:53	42	00:06:29	00:15:12	
Greater Glasgow and Clyde	112	00:06:04	00:13:19	103	00:06:09	00:11:30	113	00:06:51	00:12:44	107	00:05:47	00:11:04	
Highland	25	00:08:53	00:22:27	30	00:09:54	00:26:42	18	00:09:04	00:17:47	19	00:09:51	00:20:29	
Lanarkshire	47	00:07:03	00:12:35	63	00:07:07	00:14:30	58	00:07:40	00:15:32	58	00:07:23	00:17:55	
Lothian	73	00:07:01	00:12:49	61	00:07:01	00:12:42	77	00:07:18	00:13:45	58	00:06:49	00:13:59	
Orkney	*	*	*	*	*	*	*	*	*	-	n/a	n/a	
Shetland	-	n/a	n/a	*	*	*	*	*	*	*	*	*	
Tayside	35	00:05:43	00:11:57	22	00:05:17	00:13:08	37	00:06:35	00:20:35	33	00:06:08	00:18:20	
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*	
Unknown	11	00:05:00	00:12:14	14	00:07:04	00:17:03	10	00:08:30	00:14:09	11	00:07:47	00:17:45	
SCOTLAND	455	00:06:43	00:15:05	442	00:06:40	00:15:00	461	00:07:05	00:15:47	413	00:06:31	00:15:28	

Notes

<sup>p</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

'-'= zero value.

' n/a ' = not applicable.

'\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

#### Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing		26/06/2023 <sup>p</sup>			03/07/2023 <sup>p</sup>	•		10/07/2023 <sup>p</sup>	)	17/07/2023 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	128	00:07:50	00:17:43	146	00:10:18	00:24:30	118	00:08:39	00:20:37	139	00:09:10	00:18:36	
Borders	36	00:08:21	00:23:35	28	00:07:31	00:28:00	42	00:07:49	00:19:38	33	00:06:07	00:16:28	
Dumfries and Galloway	46	00:11:18	00:24:29	45	00:08:57	00:20:29	45	00:07:09	00:20:19	39	00:09:10	00:25:34	
Fife	130	00:08:38	00:18:03	131	00:09:00	00:20:36	138	00:08:45	00:18:38	120	00:08:17	00:18:39	
Forth Valley	131	00:09:48	00:19:54	100	00:09:27	00:19:36	93	00:08:15	00:19:06	101	00:07:46	00:17:56	
Grampian	158	00:07:35	00:20:05	137	00:07:29	00:20:49	153	00:07:14	00:20:31	156	00:06:57	00:20:23	
Greater Glasgow and Clyde	461	00:07:46	00:13:18	494	00:07:19	00:13:47	492	00:07:32	00:14:47	458	00:07:39	00:14:34	
Highland	104	00:10:11	00:24:02	117	00:09:50	00:26:38	119	00:07:47	00:22:15	120	00:10:18	00:31:01	
Lanarkshire	277	00:09:24	00:17:33	260	00:08:45	00:17:10	276	00:08:57	00:17:43	250	00:09:22	00:18:50	
Lothian	290	00:07:59	00:14:30	310	00:07:58	00:14:34	273	00:07:42	00:16:10	276	00:07:19	00:14:07	
Orkney	5	00:08:14	00:17:41	8	00:12:43	00:45:13	7	00:07:40	00:14:46	*	*	*	
Shetland	6	00:12:02	00:30:20	*	*	*	*	*	*	*	*	*	
Tayside	132	00:07:25	00:20:42	141	00:07:54	00:21:38	133	00:07:30	00:22:22	144	00:07:58	00:19:05	
Western Isles	12	00:19:47	00:48:51	*	*	*	*	*	*	8	00:11:51	00:23:58	
Unknown	81	00:07:54	00:25:03	60	00:08:26	00:22:32	61	00:08:58	00:21:49	59	00:10:43	00:24:56	
SCOTLAND	1,997	00:08:16	00:17:57	1,983	00:08:09	00:18:54	1,960	00:08:01	00:18:33	1,908	00:08:02	00:18:15	

Notes

<sup>p</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

'-'= zero value.

' n/a ' = not applicable.

'\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

### Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing		26/06/2023 <sup>p</sup>			03/07/2023 <sup>p</sup>	•		10/07/2023 <sup>p</sup>	)	17/07/2023 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	267	00:15:50	00:30:44	301	00:19:38	00:44:36	270	00:17:52	00:45:25	270	00:15:33	00:34:13	
Borders	73	00:14:29	00:34:29	97	00:13:36	00:32:00	77	00:13:33	00:30:19	86	00:14:15	00:31:58	
Dumfries and Galloway	123	00:13:21	00:33:08	105	00:13:37	00:32:24	107	00:13:11	00:32:34	120	00:12:31	00:31:33	
Fife	299	00:15:36	00:33:38	327	00:15:37	00:32:08	285	00:14:46	00:27:25	289	00:14:50	00:28:15	
Forth Valley	204	00:17:19	00:39:09	220	00:16:04	00:33:47	200	00:15:11	00:31:17	190	00:14:47	00:29:36	
Grampian	336	00:13:21	00:32:06	357	00:12:48	00:29:59	352	00:14:02	00:29:19	351	00:14:24	00:35:14	
Greater Glasgow and Clyde	753	00:15:19	00:31:27	838	00:15:45	00:33:18	853	00:15:26	00:36:10	759	00:14:16	00:29:12	
Highland	217	00:14:01	00:33:00	231	00:13:47	00:36:00	229	00:12:50	00:28:40	235	00:15:20	00:35:02	
Lanarkshire	468	00:19:03	00:39:28	422	00:17:41	00:33:40	433	00:17:47	00:39:20	446	00:17:35	00:36:47	
Lothian	516	00:14:23	00:29:23	579	00:15:00	00:28:24	563	00:14:20	00:27:51	560	00:14:07	00:26:41	
Orkney	6	00:21:23	01:11:00	13	00:15:40	00:57:57	15	00:17:29	00:32:33	16	00:21:45	00:56:11	
Shetland	13	00:14:27	00:35:05	9	00:25:03	00:47:15	8	00:14:09	00:30:57	9	00:13:37	00:30:12	
Tayside	317	00:13:43	00:29:28	300	00:13:40	00:31:33	303	00:13:54	00:28:27	318	00:12:08	00:28:35	
Western Isles	7	00:05:41	00:24:38	20	00:11:25	00:27:16	21	00:15:45	00:31:41	18	00:15:09	00:42:56	
Unknown	81	00:14:52	00:35:19	76	00:15:33	00:27:30	103	00:15:52	00:34:38	93	00:15:51	00:27:13	
SCOTLAND	3,680	00:15:27	00:33:03	3,895	00:15:32	00:32:58	3,819	00:15:03	00:33:06	3,760	00:14:45	00:31:17	

Notes

<sup>p</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

'-'= zero value.

' n/a ' = not applicable.

'\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

## Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing		26/06/2023 <sup>p</sup>			03/07/2023 <sup>p</sup>	•		10/07/2023 <sup>p</sup>	)	17/07/2023 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	292	00:24:49	01:39:33	283	00:30:33	01:53:24	259	00:28:13	02:03:46	280	00:26:30	01:39:36	
Borders	102	00:17:59	00:47:01	120	00:20:03	00:55:52	80	00:20:44	00:54:14	102	00:17:18	00:53:30	
Dumfries and Galloway	131	00:25:09	01:19:16	138	00:20:38	00:56:07	120	00:18:38	01:04:36	138	00:21:45	01:05:03	
Fife	252	00:29:56	01:52:30	313	00:31:54	02:04:24	278	00:24:53	01:51:23	278	00:31:07	01:48:10	
Forth Valley	174	00:33:34	02:53:27	200	00:28:47	02:12:48	194	00:36:06	02:37:02	197	00:30:21	01:23:25	
Grampian	406	00:28:30	01:41:42	407	00:23:24	01:22:47	425	00:21:58	01:19:48	399	00:24:00	01:36:56	
Greater Glasgow and Clyde	758	00:35:08	02:04:53	740	00:35:05	02:37:13	741	00:33:31	02:40:45	761	00:24:29	01:43:30	
Highland	303	00:20:19	01:15:31	309	00:21:00	01:10:24	266	00:20:50	01:19:26	289	00:23:54	01:33:08	
Lanarkshire	362	00:44:54	03:12:08	388	00:33:08	02:15:55	349	00:32:26	02:14:48	373	00:34:11	02:13:06	
Lothian	533	00:30:57	02:26:19	572	00:34:37	02:30:18	560	00:38:27	02:14:28	544	00:30:42	02:06:06	
Orkney	11	00:08:03	00:30:54	9	00:19:31	00:43:35	11	00:18:31	01:08:06	21	00:26:16	01:34:13	
Shetland	12	00:12:59	00:49:06	14	00:16:30	00:47:16	16	00:20:49	01:21:36	10	00:19:26	00:31:45	
Tayside	331	00:25:56	01:37:45	329	00:18:05	00:59:02	314	00:23:34	01:06:12	349	00:21:59	01:07:32	
Western Isles	30	00:25:35	01:02:51	32	00:21:37	01:26:30	16	00:14:28	00:55:52	17	00:22:45	00:59:48	
Unknown	93	00:28:20	02:13:03	89	00:25:38	01:16:06	85	00:25:11	01:39:56	97	00:21:33	01:35:11	
SCOTLAND	3,790	00:29:08	01:59:26	3,943	00:28:12	01:55:39	3,714	00:27:31	01:55:08	3,855	00:25:45	01:42:28	

#### Notes

<sup>p</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

## Table 6 - Turnaround Times by Health Board

Week Commencing		26/06/2023			03/07/2023			10/07/2023		17/07/2023			
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)										
Ayrshire & Arran	498	00:39:02	02:03:50	496	00:54:45	02:52:42	465	00:46:25	02:57:10	473	00:44:46	02:06:46	
Borders	160	00:28:42	00:47:20	162	00:33:00	00:55:46	155	00:31:20	00:47:19	136	00:28:49	00:49:33	
Dumfries & Galloway	246	00:24:40	00:40:00	219	00:24:12	00:44:03	221	00:25:07	00:44:26	234	00:26:54	00:45:35	
Fife	448	00:49:26	01:51:35	464	00:41:55	01:34:54	419	00:40:05	01:09:37	441	00:39:47	01:06:57	
Forth Valley	390	00:42:36	01:12:33	413	00:42:05	01:07:46	397	00:42:17	01:08:46	371	00:38:57	01:00:53	
Grampian	595	00:42:46	01:56:31	585	00:41:43	01:36:30	628	00:43:37	01:43:39	619	00:42:14	01:55:52	
Greater Glasgow & Clyde	1,760	00:46:16	01:14:33	1,822	00:47:00	01:21:01	1,788	00:46:29	01:20:41	1,754	00:44:15	01:17:04	
Highland	344	00:33:54	01:38:45	381	00:38:23	01:56:56	334	00:29:38	01:12:42	344	00:31:58	01:26:29	
Lanarkshire	796	00:52:49	01:41:37	830	00:51:36	01:35:17	780	00:50:14	01:26:23	786	00:51:21	01:36:30	
Lothian	991	00:43:42	01:06:39	1,048	00:44:49	01:10:52	1,014	00:46:00	01:09:06	986	00:43:44	01:08:47	
Orkney	17	00:15:35	00:26:30	29	00:18:44	00:31:09	19	00:15:31	00:26:54	29	00:12:19	00:29:04	
Shetland	29	00:27:08	00:42:28	22	00:24:53	00:56:04	27	00:26:39	00:57:13	22	00:26:51	00:44:01	
Tayside	535	00:30:09	00:55:14	539	00:30:37	00:59:38	533	00:31:00	00:56:59	575	00:30:14	00:56:34	
Western Isles	36	00:16:38	00:26:39	28	00:17:52	00:29:55	25	00:21:30	00:34:52	22	00:17:43	00:27:40	
SCOTLAND	6,845	00:41:51	01:20:10	7,038	00:42:55	01:24:32	6,805	00:42:35	01:19:19	6,792	00:40:55	01:18:37	

#### Table 7 - Turnaround Times by Hospital

Week Commencing			26/06/2023			03/07/2023			10/07/2023		17/07/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	180	00:44:37	02:41:10	182	00:54:38	03:11:12	185	00:48:31	02:53:32	157	00:47:27	02:24:53
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	318	00:35:41	01:18:53	314	00:54:45	02:41:31	280	00:45:10	03:05:46	316	00:42:46	02:00:46
Borders	Borders General Hospital (Melrose)	160	00:28:42	00:47:20	162	00:33:00	00:55:46	155	00:31:20	00:47:19	136	00:28:49	00:49:33
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	50	00:24:14	00:47:18	36	00:25:15	00:39:31	45	00:27:12	00:45:11	52	00:27:07	00:42:25
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	196	00:24:48	00:37:27	183	00:24:11	00:44:52	176	00:24:44	00:44:15	182	00:26:49	00:45:43
Fife	Victoria Hospital (Kirkcaldy)	448	00:49:26	01:51:35	464	00:41:55	01:34:54	419	00:40:05	01:09:37	441	00:39:47	01:06:57
Forth Valley	Forth Valley Royal Hospital (Larbert)	390	00:42:36	01:12:33	413	00:42:05	01:07:46	397	00:42:17	01:08:46	371	00:38:57	01:00:53
Grampian	Aberdeen Royal Infirmary (Aberdeen)	462	00:47:24	02:03:32	439	00:41:13	01:26:30	471	00:44:37	01:54:40	476	00:43:23	02:10:41
Grampian	Dr Gray's Hospital (Elgin)	122	00:34:09	01:23:12	138	00:44:08	01:52:46	143	00:39:59	01:32:19	135	00:38:57	01:30:11
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	11	00:21:20	00:35:25	8	00:28:14	00:43:40	14	00:20:24	00:33:31	8	00:14:43	00:28:48
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	544	00:43:43	01:05:53	538	00:41:33	01:06:38	541	00:42:41	01:05:27	556	00:39:19	01:02:20
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	93	00:29:59	00:52:32	104	00:29:22	00:50:38	99	00:30:39	00:52:31	99	00:31:02	00:55:45
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	692	00:52:01	01:22:00	763	00:55:03	01:37:16	742	00:54:48	01:38:14	701	00:53:19	01:36:06
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	370	00:45:22	01:13:15	370	00:47:03	01:19:52	356	00:45:11	01:16:19	339	00:43:32	01:15:52
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	61	00:36:32	01:06:19	47	00:39:44	01:03:28	50	00:45:08	01:09:50	59	00:35:18	00:59:58
Highland	Belford Hospital (Fort William)	28	00:20:05	00:46:47	28	00:22:04	00:43:20	31	00:31:32	01:00:54	30	00:18:34	00:37:04
Highland	Caithness General Hospital (Wick)	29	00:24:29	00:40:45	34	00:22:31	00:39:16	42	00:26:16	00:45:05	25	00:23:47	00:42:36
Highland	Lorn & Islands Hospital (Oban)	24	00:23:05	00:38:06	36	00:24:13	00:48:44	22	00:25:03	00:43:34	23	00:25:44	00:46:33
Highland	Raigmore Hospital (Inverness)	263	00:40:16	01:49:26	283	00:50:18	02:26:48	239	00:31:25	01:25:21	266	00:33:32	01:33:30
Lanarkshire	University Hospital Hairmyres (East Kilbride)	227	00:42:08	01:24:00	256	00:46:37	01:39:02	238	00:46:56	01:16:10	236	00:45:01	01:22:09
Lanarkshire	University Hospital Monklands (Airdrie)	244	00:54:58	01:41:08	258	00:50:48	01:21:04	258	00:48:28	01:23:09	227	00:52:18	01:35:50
Lanarkshire	University Hospital Wishaw (Wishaw)	325	00:57:46	01:58:10	316	00:57:54	01:40:28	284	00:55:30	01:42:12	323	00:55:07	01:44:15
Lothian	Royal Hospital for Sick Children (Edinburgh)	34	00:32:20	00:53:56	27	00:38:42	00:54:40	28	00:36:13	01:43:27	18	00:29:50	00:52:53
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	738	00:44:50	01:06:25	797	00:45:12	01:12:55	774	00:46:31	01:07:58	749	00:44:49	01:10:01
Lothian	St John's Hospital (Livingston)	219	00:41:42	01:08:44	224	00:42:45	01:07:04	212	00:44:24	01:10:30	219	00:41:59	01:04:21
Orkney	Balfour Hospital (Kirkwall)	17	00:15:35	00:26:30	29	00:18:44	00:31:09	19	00:15:31	00:26:54	29	00:12:19	00:29:04
Shetland	Gilbert Bain Hospital (Lerwick)	29	00:27:08	00:42:28	22	00:24:53	00:56:04	27	00:26:39	00:57:13	22	00:26:51	00:44:01
Tayside	Ninewells Hospital (Dundee)	450	00:30:29	00:56:52	456	00:31:40	01:01:56	441	00:32:42	00:58:19	487	00:31:04	00:57:40
Tayside	Perth Royal Infirmary (Perth)	85	00:27:21	00:47:31	83	00:25:17	00:40:03	92	00:24:31	00:40:51	88	00:27:05	00:45:37
Western Isles	Western Isles Hospital (Isle of Lewis)	36	00:16:38	00:26:39	28	00:17:52	00:29:55	25	00:21:30	00:34:52	22	00:17:43	00:27:40
SCOTLAND		6,845	00:41:51	01:20:10	7,038	00:42:55	01:24:32	6,805	00:42:35	01:19:19	6,792	00:40:55	01:18:37

# Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)