

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

17/06/2024

to

08/07/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	17/06/2024						24/06/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,207	889	622	1,088	790	530	1,187	914	626	1,050	806	523
Borders	439	366	250	377	311	203	386	319	243	315	253	181
Dumfries and Galloway	517	421	314	418	341	238	538	428	333	444	350	258
Fife	1,142	944	631	977	795	489	1,096	907	619	1,010	831	544
Forth Valley	866	683	498	778	610	427	825	666	478	731	588	403
Grampian	1,481	1,117	712	1,308	987	596	1,556	1,210	744	1,382	1,086	625
Greater Glasgow and Clyde	3,628	2,853	2,107	3,217	2,514	1,794	3,347	2,634	1,950	2,933	2,286	1,636
Highland	1,095	877	631	843	683	455	1,084	892	654	830	690	467
Lanarkshire	1,791	1,388	1,063	1,522	1,163	857	1,818	1,424	1,088	1,586	1,235	922
Lothian	2,415	1,838	1,282	2,184	1,661	1,113	2,319	1,769	1,197	2,050	1,553	997
Orkney	80	61	54	35	28	22	61	45	35	34	22	12
Shetland	64	51	37	47	41	29	46	40	30	33	29	19
Tayside	1,303	1,062	664	1,116	898	507	1,211	985	615	1,079	868	506
Western Isles	114	95	85	57	48	39	115	93	74	55	49	32
Unknown	498	108	62	490	105	59	461	92	63	450	89	60
SCOTLAND	16,640	12,753	9,012	14,457	10,975	7,358	16,050	12,418	8,749	13,982	10,735	7,185

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01/07/2024						08/07/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,099	866	598	939	734	478	1,133	874	603	999	756	489
344	302	229	288	251	184	341	281	216	284	227	164
491	405	327	403	327	255	472	390	288	407	333	236
1,074	880	623	935	757	509	1,033	808	563	913	700	464
796	635	466	717	569	406	808	653	438	740	593	385
1,464	1,096	687	1,295	967	568	1,470	1,142	693	1,300	1,000	562
3,432	2,686	1,989	3,026	2,340	1,660	3,500	2,699	1,986	3,094	2,369	1,670
1,078	859	608	856	700	456	1,134	894	657	874	706	482
1,751	1,397	1,095	1,529	1,198	908	1,779	1,412	1,065	1,531	1,199	869
2,291	1,779	1,241	2,011	1,559	1,044	2,251	1,727	1,154	2,037	1,567	1,007
61	48	43	38	33	28	64	53	44	35	30	22
59	46	38	39	32	24	49	37	31	29	26	20
1,172	971	620	1,050	857	508	1,249	1,038	649	1,092	891	513
131	101	84	56	50	34	97	87	76	56	52	42
428	87	63	421	85	61	466	113	78	455	107	73
15,671	12,158	8,711	13,603	10,459	7,123	15,846	12,208	8,541	13,846	10,556	6,998

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/06/2024 ^P			24/06/2024 ^P			01/07/2024 ^P			08/07/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	36	00:09:22	00:15:26	48	00:08:40	00:19:22	36	00:10:44	00:19:12	44	00:11:24	00:21:47
Borders	9	00:05:32	00:13:06	12	00:07:03	00:24:17	13	00:08:35	00:16:06	*	*	*
Dumfries and Galloway	22	00:07:43	00:24:37	11	00:05:09	00:15:21	14	00:08:21	00:20:45	18	00:05:42	00:18:18
Fife	40	00:07:32	00:16:09	44	00:08:08	00:15:45	28	00:07:45	00:17:03	31	00:07:45	00:14:01
Forth Valley	25	00:09:04	00:17:32	27	00:06:45	00:15:11	20	00:09:35	00:15:31	31	00:07:14	00:17:50
Grampian	37	00:06:25	00:17:05	47	00:06:03	00:18:59	40	00:06:34	00:17:20	35	00:08:48	00:24:41
Greater Glasgow and Clyde	140	00:06:20	00:11:30	108	00:05:56	00:12:40	120	00:06:05	00:11:13	120	00:06:05	00:11:06
Highland	21	00:06:22	00:12:52	28	00:07:03	00:20:36	24	00:06:42	00:21:42	23	00:07:33	00:24:21
Lanarkshire	54	00:06:00	00:13:06	51	00:08:19	00:13:39	57	00:08:27	00:14:21	49	00:07:32	00:13:36
Lothian	67	00:06:08	00:12:25	49	00:05:58	00:12:09	61	00:06:54	00:12:29	64	00:05:55	00:12:50
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Tayside	31	00:07:10	00:20:03	31	00:07:38	00:16:26	45	00:06:09	00:18:03	29	00:04:56	00:16:09
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	9	00:08:50	00:21:01	5	00:11:29	00:38:45	*	*	*	*	*	*
SCOTLAND	497	00:06:32	00:15:55	466	00:06:50	00:15:56	466	00:07:22	00:16:10	452	00:07:13	00:16:51

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/06/2024 ^P			24/06/2024 ^P			01/07/2024 ^P			08/07/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	180	00:13:20	00:25:39	169	00:09:34	00:22:17	143	00:10:28	00:21:42	151	00:11:48	00:24:44
Borders	48	00:08:58	00:26:16	58	00:10:53	00:23:06	26	00:08:17	00:21:24	35	00:06:34	00:26:08
Dumfries and Galloway	49	00:09:36	00:22:09	46	00:08:34	00:24:15	43	00:09:25	00:23:30	50	00:08:18	00:17:08
Fife	144	00:09:22	00:21:23	140	00:08:58	00:21:12	128	00:09:35	00:18:26	129	00:09:30	00:19:45
Forth Valley	137	00:10:03	00:19:42	92	00:07:49	00:16:52	119	00:07:50	00:15:45	117	00:09:05	00:16:23
Grampian	180	00:09:44	00:26:29	214	00:07:55	00:22:26	211	00:08:40	00:23:30	193	00:07:58	00:21:09
Greater Glasgow and Clyde	567	00:07:29	00:14:19	509	00:07:30	00:14:07	500	00:07:21	00:14:11	572	00:07:15	00:13:46
Highland	117	00:07:38	00:24:16	107	00:07:33	00:23:50	113	00:09:02	00:31:18	114	00:10:07	00:26:52
Lanarkshire	271	00:09:16	00:18:56	310	00:09:09	00:19:41	262	00:09:53	00:18:47	270	00:09:25	00:17:19
Lothian	346	00:08:11	00:15:55	316	00:07:06	00:15:30	296	00:07:28	00:16:16	319	00:08:01	00:15:22
Orkney	*	*	*	*	*	*	5	00:06:14	00:15:31	*	*	*
Shetland	9	00:08:45	00:19:40	*	*	*	7	00:08:22	00:20:34	*	*	*
Tayside	172	00:08:08	00:19:40	158	00:08:21	00:22:06	139	00:06:37	00:18:18	152	00:08:00	00:20:39
Western Isles	*	*	*	7	00:11:47	00:21:58	6	00:06:04	00:27:10	8	00:10:30	00:36:08
Unknown	37	00:10:47	00:28:13	26	00:11:38	00:24:37	34	00:12:59	00:26:17	33	00:11:47	00:34:46
SCOTLAND	2,264	00:08:45	00:19:44	2,157	00:08:10	00:19:12	2,032	00:08:10	00:18:39	2,148	00:08:23	00:18:08

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/06/2024 ^P			24/06/2024 ^P			01/07/2024 ^P			08/07/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	347	00:29:30	01:13:10	349	00:23:27	01:13:41	287	00:23:32	01:17:20	307	00:21:33	00:57:13
Borders	105	00:11:14	00:27:43	96	00:14:15	00:31:46	99	00:11:49	00:23:51	86	00:13:22	00:32:46
Dumfries and Galloway	127	00:14:23	00:38:48	134	00:13:47	00:32:15	124	00:19:16	00:39:52	117	00:17:30	00:42:25
Fife	308	00:15:52	00:33:31	357	00:17:17	00:39:22	325	00:16:07	00:34:32	260	00:14:58	00:29:21
Forth Valley	243	00:17:56	00:46:11	258	00:17:16	00:44:00	214	00:17:14	00:36:36	218	00:17:58	00:36:05
Grampian	388	00:18:40	00:52:04	457	00:18:51	00:46:00	412	00:19:00	00:54:57	360	00:17:37	00:46:08
Greater Glasgow and Clyde	1,027	00:16:00	00:37:27	973	00:17:12	00:38:43	896	00:15:40	00:32:56	923	00:15:45	00:37:54
Highland	264	00:14:18	00:35:39	257	00:13:09	00:35:27	255	00:15:47	00:39:27	237	00:16:47	00:43:42
Lanarkshire	494	00:20:12	00:47:07	530	00:21:03	00:49:33	521	00:20:57	00:46:59	508	00:21:14	00:50:23
Lothian	653	00:15:53	00:35:30	617	00:14:49	00:29:23	612	00:15:36	00:29:55	583	00:17:00	00:34:13
Orkney	11	00:12:01	00:35:40	9	00:19:13	00:34:01	13	00:06:54	00:27:40	9	00:06:31	00:21:02
Shetland	12	00:06:21	00:34:14	14	00:18:14	00:30:41	11	00:26:26	00:51:10	9	00:19:56	00:39:17
Tayside	335	00:14:18	00:34:48	320	00:16:49	00:35:40	318	00:14:40	00:33:51	328	00:14:00	00:33:15
Western Isles	21	00:12:48	00:33:00	18	00:14:34	00:26:54	20	00:22:54	00:56:01	22	00:15:28	00:50:12
Unknown	37	00:20:08	00:41:52	32	00:20:15	00:39:26	20	00:17:15	00:26:36	44	00:22:20	00:55:56
SCOTLAND	4,372	00:16:57	00:43:04	4,421	00:17:16	00:40:35	4,127	00:16:57	00:40:28	4,011	00:17:14	00:40:03

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/06/2024 ^P			24/06/2024 ^P			01/07/2024 ^P			08/07/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	210	01:12:41	05:07:22	219	01:00:06	05:24:20	252	00:44:06	03:38:04	242	00:45:27	03:45:44
Borders	147	00:17:47	01:23:43	86	00:25:23	01:14:19	112	00:18:51	01:08:56	101	00:17:06	00:58:19
Dumfries and Galloway	136	00:32:19	01:54:47	158	00:25:27	01:16:57	143	00:23:45	02:21:08	146	00:19:43	01:33:01
Fife	299	00:38:15	02:08:45	285	00:37:35	02:09:23	270	00:41:58	02:12:33	272	00:33:42	01:59:57
Forth Valley	197	00:46:59	03:27:07	203	00:39:33	02:29:50	212	00:39:24	02:44:17	223	00:47:24	02:59:50
Grampian	362	00:49:00	03:49:00	344	00:38:03	03:40:04	294	00:37:32	04:15:30	397	00:32:06	03:45:33
Greater Glasgow and Clyde	750	00:44:53	03:48:39	663	00:52:49	04:42:50	780	00:35:35	03:07:48	723	00:46:28	03:27:53
Highland	278	00:21:37	01:29:45	292	00:26:23	01:30:46	305	00:25:07	01:49:25	324	00:21:55	01:19:54
Lanarkshire	329	01:10:41	06:26:54	324	01:14:45	06:21:15	342	00:53:56	04:18:56	363	00:43:05	04:10:16
Lothian	538	00:54:34	04:46:12	524	00:41:08	03:32:03	557	00:35:18	03:06:24	567	00:39:51	03:45:30
Orkney	11	00:39:17	01:33:35	9	00:24:52	01:08:28	13	00:24:07	00:49:34	18	00:36:58	01:43:13
Shetland	17	00:13:37	01:17:15	12	00:42:26	01:16:49	14	00:27:47	01:17:10	13	00:10:33	00:58:58
Tayside	345	00:25:09	01:38:10	348	00:29:28	01:37:30	346	00:28:04	01:37:37	377	00:29:11	01:52:45
Western Isles	23	00:15:46	01:02:56	21	00:27:11	00:48:02	19	00:29:33	01:16:24	22	00:29:37	01:33:40
Unknown	21	01:03:15	02:59:35	25	00:29:04	02:22:50	26	00:34:57	02:20:57	23	00:33:22	01:51:30
SCOTLAND	3,663	00:40:24	03:39:33	3,513	00:39:27	03:22:13	3,685	00:34:57	02:49:48	3,811	00:35:06	02:50:41

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	17/06/2024			24/06/2024			01/07/2024			08/07/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	522	01:12:14	04:32:48	508	01:08:32	04:07:51	473	00:55:11	03:10:19	483	00:54:58	03:44:54
Borders	205	00:32:26	00:55:47	173	00:35:00	00:59:52	182	00:33:51	00:58:10	153	00:28:33	00:45:28
Dumfries & Galloway	234	00:35:51	01:25:40	255	00:31:46	00:58:20	255	00:32:19	00:59:35	235	00:31:56	01:02:23
Fife	437	00:46:09	01:22:29	497	00:48:13	01:28:06	465	00:47:27	01:47:55	435	00:43:59	01:38:24
Forth Valley	430	00:51:25	01:42:43	412	00:45:18	01:22:49	412	00:43:32	01:13:32	388	00:43:53	01:13:18
Grampian	651	01:05:20	04:12:16	668	01:05:02	03:28:35	612	01:00:21	03:41:52	588	00:59:31	03:31:10
Greater Glasgow & Clyde	1,977	00:49:14	01:36:07	1,800	00:48:50	01:36:09	1,835	00:45:56	01:26:29	1,859	00:47:58	01:31:11
Highland	337	00:30:47	01:09:16	360	00:30:43	01:41:11	369	00:31:43	01:52:39	360	00:32:21	01:31:33
Lanarkshire	809	00:59:21	02:28:11	889	00:54:40	02:17:39	836	00:52:16	01:40:11	815	00:53:35	01:40:51
Lothian	1,036	00:50:30	01:25:32	968	00:48:46	01:22:32	988	00:49:33	01:18:06	977	00:52:49	01:22:57
Orkney	21	00:15:36	00:26:39	11	00:14:40	00:29:33	29	00:16:54	00:29:24	23	00:14:56	00:33:15
Shetland	30	00:23:47	00:37:55	20	00:21:47	00:44:07	25	00:21:26	00:37:57	20	00:27:26	00:49:56
Tayside	560	00:31:08	01:04:17	553	00:30:56	00:58:35	569	00:29:04	00:48:34	568	00:31:13	00:54:01
Western Isles	33	00:19:09	00:46:19	25	00:22:16	00:32:54	30	00:23:14	00:34:44	33	00:18:56	00:33:26
SCOTLAND	7,282	00:47:45	02:00:07	7,139	00:46:47	01:54:15	7,080	00:44:55	01:39:52	6,937	00:45:47	01:38:15

Table 7 - Turnaround Times by Hospital

Week Commencing		17/06/2024			24/06/2024			01/07/2024			08/07/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	172	02:00:54	04:32:19	182	01:08:58	03:59:37	157	00:51:28	02:28:42	174	01:38:56	04:40:29
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	350	00:58:57	04:31:49	326	01:07:15	04:29:02	316	00:57:41	03:32:00	309	00:49:05	02:38:10
Borders	Borders General Hospital (Melrose)	205	00:32:26	00:55:47	173	00:35:00	00:59:52	182	00:33:51	00:58:10	153	00:28:33	00:45:28
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	34	00:29:23	00:48:19	38	00:28:38	00:49:00	38	00:23:46	00:48:31	48	00:26:38	00:51:40
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	200	00:38:34	01:29:03	217	00:32:10	01:05:35	217	00:33:10	01:00:47	187	00:34:06	01:04:10
Fife	Victoria Hospital (Kirkcaldy)	437	00:46:09	01:22:29	497	00:48:13	01:28:06	465	00:47:27	01:47:55	435	00:43:59	01:38:24
Forth Valley	Forth Valley Royal Hospital (Larbert)	430	00:51:25	01:42:43	412	00:45:18	01:22:49	412	00:43:32	01:13:32	388	00:43:53	01:13:18
Grampian	Aberdeen Royal Infirmary (Aberdeen)	507	01:01:53	04:03:25	530	01:05:50	03:27:43	490	01:11:45	03:54:54	459	01:06:37	03:40:02
Grampian	Dr Gray's Hospital (Elgin)	132	01:51:06	04:40:06	122	01:07:43	03:51:51	107	00:38:08	01:38:43	115	00:48:21	02:03:29
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	12	00:30:09	00:45:45	16	00:22:30	00:58:32	15	00:21:56	00:33:13	14	00:25:18	00:39:05
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	562	00:49:00	01:18:58	496	00:45:13	01:17:45	548	00:42:16	01:06:24	506	00:46:16	01:19:49
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	116	00:36:05	01:00:45	114	00:41:27	01:04:15	101	00:33:14	00:59:32	130	00:36:40	01:16:30
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	853	00:57:52	02:05:13	768	00:57:52	02:05:23	801	00:54:22	01:54:17	809	00:55:21	01:46:43
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	376	00:43:20	01:16:23	372	00:44:32	01:20:32	323	00:41:17	01:07:38	365	00:41:04	01:08:43
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	70	00:40:54	01:04:02	50	00:40:28	01:13:30	62	00:34:32	00:55:35	49	00:39:09	00:59:53
Highland	Belford Hospital (Fort William)	36	00:19:46	00:37:35	38	00:25:15	00:46:39	41	00:21:57	00:36:47	46	00:27:08	00:46:33
Highland	Caithness General Hospital (Wick)	41	00:24:51	00:37:15	32	00:29:18	00:47:38	36	00:26:49	00:39:59	43	00:27:23	00:45:22
Highland	Lorn & Islands Hospital (Oban)	20	00:22:00	00:36:27	29	00:20:27	00:29:36	42	00:21:33	00:47:16	25	00:22:22	00:35:22
Highland	Raigmore Hospital (Inverness)	240	00:34:17	01:25:15	261	00:34:55	01:52:54	250	00:42:16	02:18:03	246	00:37:59	01:43:44
Lanarkshire	University Hospital Hairmyres (East Kilbride)	266	00:54:12	02:32:04	265	00:54:17	01:59:32	247	00:47:10	01:19:57	259	00:51:41	01:32:27
Lanarkshire	University Hospital Monklands (Airdrie)	245	00:57:21	01:48:07	266	00:53:52	02:12:48	257	00:56:10	01:39:52	264	00:52:53	01:28:30
Lanarkshire	University Hospital Wishaw (Wishaw)	298	01:06:10	02:49:49	358	00:56:00	02:28:18	332	00:55:39	01:55:44	292	00:55:31	01:55:10
Lothian	Royal Hospital for Sick Children (Edinburgh)	27	00:28:34	01:04:25	31	00:39:49	01:01:51	18	00:42:37	00:58:31	13	00:36:26	01:08:59
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	782	00:53:55	01:30:28	706	00:50:05	01:21:50	764	00:51:01	01:20:03	752	00:54:08	01:24:26
Lothian	St John's Hospital (Livingston)	227	00:40:09	01:04:30	231	00:47:31	01:27:00	206	00:44:58	01:10:30	212	00:45:26	01:17:09
Orkney	Balfour Hospital (Kirkwall)	21	00:15:36	00:26:39	11	00:14:40	00:29:33	29	00:16:54	00:29:24	23	00:14:56	00:33:15
Shetland	Gilbert Bain Hospital (Lerwick)	30	00:23:47	00:37:55	20	00:21:47	00:44:07	25	00:21:26	00:37:57	20	00:27:26	00:49:56
Tayside	Ninewells Hospital (Dundee)	472	00:32:13	01:08:01	474	00:32:10	01:02:26	481	00:29:29	00:48:43	483	00:31:50	00:56:09
Tayside	Perth Royal Infirmary (Perth)	88	00:24:04	00:40:28	79	00:26:30	00:41:31	88	00:26:24	00:46:40	85	00:26:29	00:44:10
Western Isles	Western Isles Hospital (Isle of Lewis)	33	00:19:09	00:46:19	25	00:22:16	00:32:54	30	00:23:14	00:34:44	33	00:18:56	00:33:26
SCOTLAND		7,282	00:47:45	02:00:07	7,139	00:46:47	01:54:15	7,080	00:44:55	01:39:52	6,937	00:45:47	01:38:15

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)